Approach and Methodology to be adopted for e-Kranti are as follow:

i Ministries / Departments / States would fully leverage the Common and Support ICT Infrastructure (e.g. GI Cloud, National / State Data Centres, Mobile Seva, State Wide Area Networks, Common Services Centres & Electronic Service Delivery Gateways). DeitY would also evolve/ lay down standards and policy guidelines, provide technical and handholding support, undertake capacity building, R&D, etc.

ii The existing/ ongoing MMPs would also be suitably revamped to align them with the principles of e-Kranti. Scope enhancement, Process Reengineering, use of integrated & interoperable systems and deployment of emerging technologies like cloud & mobile would be undertaken to enhance the delivery of government services to citizens.

iii States would be given flexibility to identify, for inclusion, additional state-specific projects, which are relevant for their socio-economic needs.

iv e-Governance would be promoted through a centralised initiative to the extent necessary, to ensure citizen service orientation, interoperability of various e-Governance applications and optimal utilisation of ICT infrastructure/ resources, while adopting a decentralised implementation model.

v Successes would be identified and their replication promoted proactively with required customisation wherever needed.

vi Public Private Partnerships would be preferred wherever feasible to implement e-Governance projects with adequate management and strategic control.

vii Adoption of Aadhaar based ID would be promoted to facilitate identification and delivery of benefits.