Minnesota Problem Gambling Help Line Statistics
May 2020

Services provided by Morneau Shepell

Total Number of Intake Calls	113
Total Number of Problem Gambling Help Line Specific Calls	6
Total Number of Calls Received Other Than Help Line Assistance	107

Calls By Shift

First Shift (11:00pm-8:00am)	1	16.7%
Second Shift (8:00am-5:00pm)	3	50.0%
Third Shift (5:00pm-11:00pm)	2	33.3%

Caller

Gambler	6	100.0%
Husband	0	0.0%
Wife	0	0.0%
Significant Other	0	0.0%
Parent	0	0.0%
Child	0	0.0%
Sibling	0	0.0%
Friend	0	0.0%
Employer	0	0.0%
Relative	0	0.0%
Coworker	0	0.0%
Professional	0	0.0%
Other	0	0.0%

Caller Gender

Female	4	66.7%
Male	2	33.3%

Ethnicity

African American	0	0.0%
Asian American	1	16.7%
Caucasian	1	16.7%
Hispanic	0	0.0%
Native American	0	0.0%
Other	1	16.7%
Unknown	3	50.0%

Caller Age

Less than 18	0	0.0%
18 to 21	0	0.0%
22 to 34	0	0.0%
35 to 50	1	16.7%
51 to 64	1	16.7%
65 and over	0	0.0%
Unknown	4	66.7%

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Caller Referral Source

Casino	1	16.7%
TV	0	0.0%
Radio	0	0.0%
Facebook	0	0.0%
Newspaper	0	0.0%
Relative	0	0.0%
Billboard	0	0.0%
Friend	0	0.0%
Internet	3	50.0%
Lottery/Vendor	1	16.7%
Previous Call	0	0.0%
Professional	0	0.0%
Phone Book	0	0.0%
Pull-tab Booth	0	0.0%
Help Line Literature	1	16.7%
Race Track	0	0.0%
Clergy	0	0.0%
Other	0	0.0%

*Primary Problem Gambling Activities

Casino - Slots	2	33.3%
Casino - Cards	1	16.7%
Casino - Bingo	0	0.0%
Bingo Non-Casino	0	0.0%
Card Room	0	0.0%
Horses	0	0.0%
Internet	1	16.7%
Pull-tabs	0	0.0%
Lottery	0	0.0%
Sporting Betting	0	0.0%
Stock Market	0	0.0%
Other	2	33.3%

Sources of Assistance for Caller *(Multiple Referrals possible)*

Inpatient	0
State-Approved	2
Crisis Intervention	0
GA	4
GamAnon	0
Did Not Want Referral	0

*Gambler callers only

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*Gambler Gender		
Female	5	83.3%
Male	1	16.7%

*Emotional Problems *(Multiple answers)*	
Depression	3
Suicide	0
Bi-Polar	0
Anxiety	1
None	3
Unknown	0
No Answer	0

*Other Current Dependencies *(Multiple answers)*	
Alcohol	2
Drugs	0
Prescription Drugs	0
None	4
Unknown	0
No Answer	0

*Harm Status		
Considered Suicide	0	0.0%
Suicide Planned	0	0.0%
Attempted Suicide	0	0.0%
No Suicidal Ideation/Plan/Attempt	6	100.0%

*Past Treatment Experience		
Professional Gambling TX	0	0.0%
Mental Health Treatment	1	16.7%
Gamblers Anonymous	1	16.7%
Self-Ban Program	0	0.0%
Past Substance Abuse TX	0	0.0%
None	4	66.7%

*Current Treatment Experience		
Professional Gambling TX	0	0.0%
Mental Health Treatment	0	0.0%
Gamblers Anonymous	0	0.0%
Self-Ban Program	1	16.7%
Current Substance Abuse TX	0	0.0%
None	5	83.3%

* Gambler callers only

Minnesota Problem Gambling Help Line Statistics
County Report
May 2020

Caller County	
Hennepin	4
Stearns	1
Washington	1
	6

Minnesota Problem Gambling Helpline Statistics
Incoming Text & Chat
May 2020

Text Subscriptions	**3**

Number of Text Conversations	**0**

Number of Chat Conversations	**5**

Gambler	5	100.0%
Non-Gambler	0	0.0%
Not Specified	0	0.0%