Minnesota Problem Gambling Help Line Statistics
March 2019

Services provided by Morneau Shepell

Total Number of Intake Calls	251
Total Number of Problem Gambling Help Line Specific Calls	40
Total Number of Calls Received Other Than Help Line Assistance	211

Calls By Shift

First Shift (11:00pm-8:00am)	9	22.5%
Second Shift (8:00am-5:00pm)	20	50.0%
Third Shift (5:00pm-11:00pm)	11	27.5%

Caller

Gambler	31	77.5%
Spouse	2	5.0%
Significant Other	0	0.0%
Parent	1	2.5%
Child	1	2.5%
Sibling	3	7.5%
Friend	1	2.5%
Employer	0	0.0%
Relative	1	2.5%
Coworker	0	0.0%
Professional	0	0.0%
Other	0	0.0%

Caller Gender

Female	20	50.0%
Male	20	50.0%

Caller Ethnicity

African American	5	12.5%
Asian American	0	0.0%
Caucasian	24	60.0%
Hispanic	1	2.5%
Native American	0	0.0%
Other	1	2.5%
Unknown	9	22.5%

Caller Age

Less than 18	0	0.0%
18 to 21	3	7.5%
22 to 34	6	15.0%
35 to 50	6	15.0%
51 to 64	9	22.5%
65 and over	4	10.0%
Unknown	12	30.0%

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Caller Referral Source

Casino	11	27.5%
TV	0	0.0%
Radio	0	0.0%
Facebook	0	0.0%
Newspaper	0	0.0%
Relative	2	5.0%
Billboard	0	0.0%
Friend	2	5.0%
Internet	13	32.5%
Lottery/Vendor	3	7.5%
Previous Call	1	2.5%
Professional	1	2.5%
Phone Book	1	2.5%
Pull-tab Booth	0	0.0%
Help Line Literature	0	0.0%
Race Track	0	0.0%
Clergy	0	0.0%
Other	6	15.0%

*Primary Problem Gambling Activities

Casino- Slots	17	54.8%
Casino - Cards	6	12.9%
Casino - Bingo	0	0.0%
Bingo Non-Casino	0	0.0%
Card Room	1	3.2%
Horses	0	0.0%
Internet	1	3.2%
Pull-tabs	2	6.5%
Lottery	2	6.5%
Sporting Betting	0	0.0%
Stock Market	0	0.0%
Other	6	12.9%

Sources of Assistance for Caller *(Multiple Referrals possible)*

Inpatient	6
State-Approved	20
Crisis Intervention	0
GA	24
GamAnon	3
Did Not Want Referral	6

*Gambler callers only

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*Gambler Gender	
Female	14
Male	17

*Emotional Problems	*(Multiple answers)*
Depression	6
Suicide	0
Bi-Polar	0
Anxiety	6
None	11
Unknown	13

*Other Current Dependencies	*(Multiple answers)*
Alcohol	1
Drugs	0
Prescription Drugs	0
None	14
Unknown	14
Smoking	2

*Harm Status		
Considered Suicide	4	12.9%
Suicide Planned	1	3.2%
Attempted Suicide	0	0.0%
No Suicidal Ideation/Plan/Attempt	19	61.3%
Unknown	7	22.6%

*Past Treatment Experience		
Professional Gambling TX	5	16.1%
Mental Health Treatment	2	6.5%
Gamblers Anonymous	3	9.7%
Self-Ban Program	0	0.0%
Past Substance Abuse TX	1	3.2%
None	11	35.5%
Unknown	9	29.0%

*Current Treatment Experience		
Professional Gambling TX	2	6.5%
Mental Health Treatment	3	9.7%
Gamblers Anonymous	3	9.7%
Self-Ban Program	0	0.0%
Current Substance Abuse TX	0	0.0%
None	12	38.6%
Unknown	11	35.5%

*Gambler callers only

Minnesota Problem Gambling Help Line Statistics
County Report
March 2019

Caller County	
Anoka	2
Becker	1
Carver	1
Cass	2
Chisago	1
Cook (IL.)	1
Crow Wing	1
Dakota	2
Freeborn	1
Hennepin	10
Itasca	1
Olmsted	2
Ramsey	3
Saint Louis	1
Stearns	1
Winona	1
Wright	2
Unknown	7
	40

Minnesota Problem Gambling Helpline Statistics
Incoming Text & Chat
March 2019

Text Subscriptions	**3**

Number of Text Conversations	**0**

Number of Chat Conversations	**4**

Gambler	4	100.0%
Non-Gambler	0	0.0%
Not Specified	0	0.0%