Minnesota Problem Gambling Help Line Statistics

January 2021

Services provided Morneau Shepell

Total Number of Intake Calls	190
Total Number of Problem Gambling Help Line Specific Calls	13
Total Number of Calls Received Other Than Help Line Assistance	177

Calls By Shift

First Shift (11:00pm-8:00am)	1	7.7%
Second Shift (8:00am-5:00pm)	9	69.2%
Third Shift (5:00pm-11:00pm)	3	23.1%

Caller

Gambler	12	92.3%
Husband	0	0.0%
Wife	0	0.0%
Significant Other	1	7.7%
Parent	0	0.0%
Child	0	0.0%
Sibling	0	0.0%
Friend	0	0.0%
Employer	0	0.0%
Relative	0	0.0%
Coworker	0	0.0%
Professional	0	0.0%
Other	0	0.0%

Ethnicity

African American	1	7.7%
Asian American	1	7.7%
Caucasian	3	23.1%
Hispanic	0	0.0%
Native American	0	0.0%
Other	2	15.4%
Unknown	6	46.2%

Caller Gender

Female	10	76.9%
Male	3	23.1%

Caller Age

Less than 18	0	0.0%
18 to 21	1	7.7%
22 to 34	1	7.7%
35 to 50	0	0.0%
51 to 64	1	7.7%
65 and over	2	15.4%
Unknown	8	61.5%

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Caller Referral Source

Casino	5	38.5%
TV	0	0.0%
Radio	1	7.7%
Facebook	0	0.0%
Newspaper	0	0.0%
Relative	0	0.0%
Billboard	0	0.0%
Friend	0	0.0%
Internet	2	15.4%
Lottery/Vendor	1	7.7%
Previous Call	0	0.0%
Professional	0	0.0%
Phone Book	0	0.0%
Pull-tab Booth	0	0.0%
Help Line Literature	0	0.0%
Race Track	0	0.0%
Clergy	0	0.0%
Other	3	23.1%
Poster	1	7.7%

*Primary Problem Gambling Activities

Casino- Slots	8	66.7%
Casino - Cards	0	0.0%
Casino - Bingo	0	0.0%
Bingo Non-Casino	0	0.0%
Card Room	0	0.0%
Horses	0	0.0%
Internet	1	16.7%
Pull-tabs	0	0.0%
Lottery	0	0.0%
Sporting Betting	1	8.3%
Stock Market	0	0.0%
Other	1	8.3%

Sources of Assistance for Caller *(Multiple Referrals possible)*

Inpatient	0
State-Approved	13
Crisis Intervention	0
GA	13
GamAnon	1
Did Not Want Referral	0

*Gambler callers only

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*Gambler Gender		
Female	3	25.0%
Male	9	75.0%

*Emotional Problems *(Multiple answers)*	
Depression	9
Suicide	0
Bi-Polar	1
Anxiety	4
None	2
Unknown	0

*Other Current Dependencies *(Multiple answers)*	
Alcohol	1
Drugs	0
Prescription Drugs	1
None	11
Unknown	0
Smoking	0

*Harm Status		
Considered Suicide	2	16.7%
Suicide Planned	0	0.0%
Attempted Suicide	0	0.0%
No Suicidal Ideation/Plan/Attempt	10	83.3%

*Past Treatment Experience		
Professional Gambling TX	0	0.0%
Mental Health Treatment	0	0.0%
Gamblers Anonymous	1	8.3%
Self-Ban Program	0	0.0%
Past Substance Abuse TX	0	0.0%
None	11	91.7%

*Current Treatment Experience		
Professional Gambling TX	0	0.0%
Mental Health Treatment	1	8.3%
Gamblers Anonymous	0	0.0%
Self-Ban Program	0	0.0%
Current Substance Abuse TX	1	8.3%
None	10	83.3%

*Gambler callers only

Minnesota Problem Gambling Help Line Statistics
County Report
January 2021

Caller County	
Dakota	1
Dodge	1
Goodhue	1
Mcleod	1
Morrison	3
Mower	1
Olmsted	1
Pennington	1
Rice	1
UNKNOWN	2
	13

Minnesota Problem Gambling Helpline Statistics
Incoming Text & Chat
January 2021

Text Subscriptions	**3**

Number of Text Conversations	**0**

Number of Chat Conversations	**19**

Gambler	18	94.7%
Non-Gambler	1	5.3%
Not Specified	0	0.0%