**Kansas Problem Gambling Helpline**
**Aggregate Data FY2019**

| | Jul | Aug | Sept | Oct | Nov | Dec | Jan | Feb | Mar | Apr | May | Jun | TOTAL | % to TOTAL | FY2018 |
|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| **CALL REASON** | 27 | 40 | 19 | 25 | 22 | 17 | 40 | 32 | 27 | 22 | 22 | 25 | 318 | | |
| Help | 9 | 12 | 9 | 9 | 4 | 7 | 6 | 9 | 12 | 7 | 8 | 10 | 102 | 32.1% | 29.8% |
| Information | 7 | 9 | 3 | 4 | 8 | 2 | 10 | 9 | 5 | 7 | 3 | 3 | 70 | 22.0% | 23.3% |
| GA/Gamanon | 2 | 5 | 3 | 1 | 3 | 2 | 4 | 2 | 1 | | 1 | 1 | 25 | 7.9% | 9.9% |
| Other | | | | | | | | | | | | | 0 | 0.0% | 0.0% |
| Self Exculsion | 9 | 14 | 4 | 11 | 7 | 6 | 20 | 12 | 9 | 8 | 10 | 11 | 121 | 38.1% | 37.0% |
| Opportunistic | | 21 | 21 | 31 | 16 | 12 | 32 | 22 | 24 | 21 | 19 | 14 | 233 | | |
| **CALLER RELATIONSHIP** | 25 | 40 | 19 | 25 | 21 | 18 | 39 | 32 | 28 | 19 | 23 | 27 | 316 | | |
| Self | 20 | 31 | 13 | 19 | 19 | 15 | 22 | 24 | 24 | 11 | 21 | 25 | 244 | 77.2% | 74.1% |
| Spouse/Common Law Spouse | 1 | 2 | 1 | | 1 | | 3 | 1 | 2 | 1 | 1 | 1 | 14 | 4.4% | 5.2% |
| Family | 3 | 4 | 2 | 5 | 1 | 2 | 7 | 4 | 1 | 3 | 1 | 1 | 34 | 10.8% | 10.4% |
| Friend | | 1 | 1 | | | 1 | 3 | 1 | | 1 | | | 8 | 2.5% | 3.9% |
| Employer/Co-Worker | | | | | | | | | | | | | 0 | 0.0% | 3.0% |
| Professional | 1 | 2 | 2 | 1 | | | 3 | 1 | | 2 | | | 12 | 3.8% | 0.3% |
| Other | | | | | | | | | | | | | 0 | 0.0% | 2.9% |
| Significant Other | | | | | | | | | 1 | | | | 1 | 0.3% | 0.0% |
| Refused to Disclose | | | | | | | 1 | 1 | | 1 | | | 3 | 0.9% | 1.0% |
| **RESOURCE** | 23 | 30 | 12 | 24 | 20 | 16 | 34 | 28 | 23 | 18 | 20 | 26 | 274 | | |
| ATM Ticket | | | | | | | 1 | | | | | | 1 | 0.4% | 0.0% |
| Billboard | | 1 | | | | 1 | 1 | 2 | | 2 | | 1 | 8 | 2.9% | 1.4% |
| Casino | 7 | 3 | 1 | 1 | 9 | 2 | 3 | 2 | 5 | 3 | 4 | 5 | 45 | 16.4% | 16.2% |
| Friend | 2 | 1 | | 1 | 2 | 1 | | | 1 | | 1 | 1 | 10 | 3.6% | 3.4% |
| GA | 1 | 1 | 2 | | 1 | | | | | | | | 5 | 1.8% | 2.1% |
| Helpline Card/Brochure | 2 | 8 | 2 | 7 | 2 | 2 | 13 | 10 | 5 | 4 | 4 | 5 | 64 | 23.4% | 26.6% |
| Internet | 6 | 5 | 3 | 4 | 3 | 6 | 7 | 8 | 8 | 6 | 4 | 4 | 64 | 23.4% | 20.3% |
| Lottery Tix/Brochure | | | | 1 | 1 | | 2 | 3 | | | 2 | 1 | 10 | 3.6% | 4.8% |
| National Helpline | | 3 | 1 | 1 | | 1 | 2 | | 1 | 1 | 1 | 2 | 13 | 4.7% | 6.6% |
| Newspaper | | | | | | | | | | | | | 0 | 0.0% | 0.0% |
| Other | 4 | 8 | 3 | 3 | 2 | 2 | 3 | 3 | 2 | 1 | 4 | 4 | 39 | 14.2% | 13.8% |
| Phone Book | | | | | | | | | | | | | 0 | 0.0% | 0.0% |
| Radio | 1 | | | 1 | | | 1 | | | | | | 3 | 1.1% | 0.0% |
| Relative | | | | | | | 1 | | | | | | 1 | 0.4% | 1.0% |
| TV | | | | | | 1 | | | 1 | | | 3 | 5 | 1.8% | 1.4% |
| Unknown | | | | 5 | | | | | | | | | 5 | 1.8% | 2.4% |
| Sticker | | | | | | | | | | 1 | | | 1 | 0.4% | 0.0% |
| **FIRST HEARD ABOUT: CASINO DETAILS** | 21 | 28 | 9 | 15 | 13 | 13 | 24 | 22 | 18 | 13 | 16 | 0 | 192 | | |
| Prairie Band | 1 | 1 | | 1 | 3 | 1 | 1 | 2 | 2 | 3 | | 1 | 16 | 8.3% | 10.6% |
| Sac and Fox | | | | | | 1 | | 1 | | | | | 2 | 1.0% | 0.4% |
| Golden Eagle | | | | 1 | | | | | | | | | 1 | 0.5% | 1.8% |
| White Cloud | | | | | | | | | | | | | 0 | 0.0% | 0.0% |
| 7th Street Casino | | | | 1 | | | 1 | 2 | 1 | | 1 | 1 | 7 | 3.6% | 0.4% |
| Boot Hill Casino | 2 | 1 | 1 | | 1 | 1 | 1 | 2 | 1 | | 3 | | 13 | 6.8% | 8.4% |
| Kansas Crossing | 2 | 1 | | 1 | 1 | | 2 | 1 | 1 | 2 | 1 | 1 | 13 | 6.8% | 3.5% |
| Kansas Star | 5 | 14 | 4 | 7 | 3 | 5 | 17 | 7 | 8 | 1 | 3 | 7 | 81 | 42.2% | 38.5% |
| Hollywood | 7 | 2 | 3 | 3 | 1 | 4 | 1 | 5 | 3 | 5 | 5 | 2 | 41 | 21.4% | 20.4% |

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|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|
| Oklahoma | 1 | 5 | | | 1 | | 1 | 2 | 2 | 2 | 1 | 2 | 17 | 8.9% | 7.1% |
| Missouri | | 1 | | 1 | | 1 | | | | | | 3 | 6 | 3.1% | 3.1% |
| Colorado | | | | | | | | | | | | | 0 | 0.0% | 0.0% |
| Nebraska | | | | | | | | | | | | | 0 | 0.0% | 0.0% |
| Iowa | 1 | | | | 1 | | | | | | | | 2 | 1.0% | 0.0% |
| Other State | 2 | 3 | 1 | | 2 | | | | | | 2 | 1 | 11 | 5.7% | 5.8% |
| **SUICIDAL** | 23 | 33 | 13 | 20 | 18 | 16 | 33 | 27 | 24 | 18 | 20 | 0 | 245 | | |
| Suicidal | 1 | 1 | | | 1 | | | | | 1 | | 1 | 5 | 2.0% | 0.3% |
| Non-Suicidal | 22 | 32 | 13 | 20 | 17 | 16 | 33 | 27 | 24 | 17 | 20 | 25 | 266 | 108.6% | 99.7% |
| **VIOLENT SYMPTOMS** | 23 | 33 | 13 | 20 | 18 | 16 | 33 | 27 | 24 | 18 | 20 | 0 | 245 | | |
| Violent | | | 1 | | | | | | | 1 | | | 2 | 0.8% | 0.0% |
| Non-Violent | 23 | 33 | 12 | 20 | 18 | 16 | 33 | 27 | 24 | 17 | 20 | 26 | 269 | 109.8% | 100.0% |
| **GAMING TYPE** | 21 | 28 | 13 | 18 | 16 | 14 | 31 | 25 | 24 | 17 | 18 | 0 | 225 | | |
| Casino Bingo | 1 | | | | | | | | | | | | 1 | 0.4% | 0.4% |
| Casino Slots | 11 | 18 | 10 | 12 | 10 | 10 | 19 | 20 | 16 | 13 | 13 | 12 | 164 | 72.9% | 56.5% |
| Casino Cards | 4 | 6 | 1 | 4 | | 1 | 3 | 1 | 5 | 2 | 1 | 3 | 31 | 13.8% | 17.4% |
| Casino Dice | | 1 | | | | | 1 | 1 | | 2 | | | 5 | 2.2% | 1.4% |
| Casino Video Poker | 1 | | | | | | 1 | | | | | | 2 | 0.9% | 2.5% |
| Casino Other | 4 | 3 | 2 | 1 | 5 | 2 | 6 | 1 | | | 3 | 5 | 32 | 14.2% | 15.9% |
| Non-Casino Bingo | | | | | | | | | | | | | 0 | 0.0% | 0.0% |
| Non-Casino Cards | | | | | | 1 | | | 1 | | | | 2 | 0.9% | 0.7% |
| Sportsbetting/DFS | | | | | | | 1 | 1 | | | | 1 | 3 | 1.3% | 0.4% |
| Keno | | | | | | | | | | | | | 0 | 0.0% | 0.0% |
| Lottery Instant/Scratch | | | | 1 | 1 | | | 1 | 1 | | 1 | 1 | 6 | 2.7% | 2.5% |
| Lottery Lotto/Powerball | | | | | | | | | | | | | 0 | 0.0% | 0.0% |
| Dogs | | | | | | | | | | | | | 0 | 0.0% | 0.0% |
| Horses | | | | | | | | | 1 | | | | 1 | 0.4% | 0.0% |
| Internet | | | | | | | | | | | | | 0 | 0.0% | 0.0% |
| Stocks/Commodities | | | | | | | | | | | | | 0 | 0.0% | 0.0% |
| Other | | | | | | | | | | | | | 0 | 0.0% | 0.0% |
| Unknown | | | | | | | | | | | | | 0 | 0.0% | 2.2% |
| **REFERRAL** | 23 | 31 | 13 | 19 | 20 | 14 | 34 | 28 | 23 | 18 | 20 | 0 | 243 | | |
| GA/Gamanon/Other Support | 5 | 6 | 2 | 2 | 3 | 2 | 6 | 4 | 4 | 2 | | 2 | 38 | 15.6% | 12.5% |
| AA or Other Support | | | | | | | | | | | | | 0 | 0.0% | 1.0% |
| Comm. Mental Health | | 1 | | | | 1 | | 1 | 1 | 1 | | | 5 | 2.1% | 13.2% |
| RADAC | | | | | | | | | | | | | 0 | 0.0% | 3.8% |
| KCGC or Other Provider | 18 | 22 | 10 | 15 | 13 | 10 | 28 | 22 | 18 | 15 | 20 | 20 | 211 | 86.8% | 63.4% |
| No Referral Necessary | | 2 | 1 | 2 | 4 | 1 | | 1 | | | | 2 | 13 | 5.3% | 5.9% |
| **GENDER** | 24 | 32 | 13 | 19 | 19 | 16 | 34 | 28 | 25 | 17 | 20 | 24 | 271 | | |
| Male | 13 | 20 | 7 | 9 | 8 | 11 | 15 | 14 | 13 | 9 | 12 | 14 | 145 | 53.5% | 58.6% |
| Female | 11 | 12 | 6 | 10 | 11 | 5 | 19 | 14 | 12 | 8 | 8 | 10 | 126 | 46.5% | 41.4% |
| **ETHNICITY** | 24 | 28 | 12 | 19 | 17 | 14 | 33 | 26 | 23 | 17 | 20 | 0 | 233 | | |
| African American | | 4 | | 3 | | | 2 | 4 | | 1 | 3 | 3 | 20 | 8.6% | 5.6% |
| Asian/Pac Islander | 1 | 2 | | 1 | | | 4 | 1 | | 1 | | 2 | 12 | 5.2% | 9.5% |

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| Caucasian | 11 | 14 | 6 | 9 | 9 | 10 | 14 | 15 | 19 | 10 | 8 | 10 | 135 | 57.9% | 54.2% |
| Latino/Hispanic | 4 | 1 | | 1 | 3 | 2 | 1 | 2 | 1 | | 2 | 1 | 18 | 7.7% | 7.4% |
| Native American | | 1 | | | | | 1 | | | | | | 2 | 0.9% | 1.1% |
| Other | | | | | | | | | | | | | 0 | 0.0% | 0.0% |
| Refused to Disclose | 8 | 6 | 6 | 5 | 5 | 2 | 11 | 4 | 3 | 5 | 7 | 7 | 69 | 29.6% | 22.2% |
| **MARITAL STATUS** | 23 | 29 | 12 | 19 | 17 | 14 | 34 | 26 | 23 | 17 | 20 | 0 | 234 | | |
| Single | 7 | 9 | 3 | 5 | 2 | 5 | 12 | 7 | 6 | 4 | 7 | 9 | 76 | 32.5% | 25.2% |
| Married/Living as Married | 8 | 14 | 3 | 9 | 7 | 6 | 10 | 13 | 12 | 10 | 6 | 7 | 105 | 44.9% | 38.1% |
| Divorced | 1 | 1 | 1 | 1 | 1 | 1 | 2 | 3 | 1 | 2 | 1 | 2 | 17 | 7.3% | 12.6% |
| Separated | 3 | | 1 | | 1 | 1 | | | 1 | | 1 | | 8 | 3.4% | 2.4% |
| Widowed | 1 | 1 | 1 | | | | 1 | 1 | | | 2 | | 7 | 3.0% | 2.4% |
| Refused to Disclose | 3 | 4 | 3 | 4 | 6 | 1 | 9 | 2 | 3 | 1 | 3 | 5 | 44 | 18.8% | 19.2% |
| **AGE** | 22 | 28 | 13 | 19 | 18 | 14 | 32 | 26 | 23 | 17 | 20 | 0 | 232 | | |
| Under 18 | | | | | | | | | | | | | 0 | 0.0% | 0.0% |
| 18-24 | | 2 | | | | 1 | | 1 | | 1 | 1 | 1 | 7 | 3.0% | 2.5% |
| 25-34 | 2 | 4 | 3 | 2 | 2 | | 5 | 5 | 4 | 2 | 2 | 2 | 33 | 14.2% | 13.5% |
| 35-44 | 3 | 6 | | 5 | 3 | 1 | 4 | 4 | 1 | 9 | 4 | 4 | 44 | 19.0% | 17.1% |
| 45-54 | 6 | 4 | 3 | 3 | 5 | 3 | 4 | 5 | 11 | 1 | 2 | 5 | 52 | 22.4% | 22.8% |
| 55-64 | 4 | 5 | 1 | 4 | 2 | 7 | 9 | 5 | 1 | 1 | 4 | 3 | 46 | 19.8% | 16.0% |
| 65 older | 1 | 3 | 3 | 2 | 1 | | 3 | 4 | 1 | 2 | 2 | 3 | 25 | 10.8% | 9.6% |
| Refused to Disclose | 6 | 4 | 3 | 3 | 5 | 2 | 7 | 2 | 5 | 1 | 5 | 5 | 48 | 20.7% | 18.5% |
| **EMPLOYMENT STATUS** | 23 | 28 | 12 | 19 | 17 | 14 | 33 | 26 | 23 | 17 | 20 | 0 | 232 | | |
| Employed | 17 | 14 | 6 | 10 | 12 | 11 | 18 | 15 | 11 | 12 | 10 | 9 | 145 | 62.5% | 54.0% |
| Unemployed | 1 | 3 | 2 | 3 | 1 | | 1 | 5 | 4 | 3 | 1 | 5 | 29 | 12.5% | 12.3% |
| Disabled | | 1 | | | | 1 | 3 | 1 | 2 | | 1 | 1 | 10 | 4.3% | 8.1% |
| Retired | | 3 | 2 | 1 | | 1 | 2 | 3 | 2 | 1 | 3 | 3 | 21 | 9.1% | 7.7% |
| Student | | 2 | | | | | 1 | | | 1 | 1 | | 5 | 2.2% | 0.4% |
| Refused to Disclose | 5 | 5 | 2 | 5 | 4 | 1 | 8 | 2 | 4 | | 4 | 5 | 45 | 19.4% | 17.5% |
| **CURRENT MILITARY STATUS** | 0 | 28 | 12 | 19 | 17 | 14 | 32 | 26 | 23 | 17 | 18 | 0 | 206 | | |
| Current | | | | | | 1 | | | | | 1 | | 2 | 1.0% | 0.7% |
| Retired | | 3 | 1 | 1 | | | | | 2 | 1 | 4 | 2 | 14 | 6.8% | 7.5% |
| Civilian, No Military | | 19 | 8 | 14 | 10 | 11 | 24 | 24 | 17 | 12 | 9 | 16 | 164 | 79.6% | 72.2% |
| Refused to Disclose | | 6 | 3 | 4 | 7 | 2 | 8 | 2 | 4 | 4 | 4 | 5 | 49 | 23.8% | 19.6% |
| **GAMING ZONE** | 12 | 18 | 4 | 10 | 14 | 4 | 23 | 11 | 11 | 7 | 9 | 0 | 123 | | |
| NE Gaming Zone | 4 | 2 | 1 | 3 | 3 | 2 | 1 | 3 | 1 | 1 | 2 | 3 | 26 | 21.1% | 22.6% |
| SE Gaming Zone | 2 | | | 1 | 2 | | 2 | 1 | 1 | 2 | | 2 | 13 | 10.6% | 6.2% |
| SC Gaming Zone | 5 | 15 | 2 | 6 | 4 | 1 | 19 | 6 | 8 | 4 | 5 | 9 | 84 | 68.3% | 58.9% |
| SW Gaming Zone | 1 | 1 | 1 | | 5 | 1 | 1 | 1 | 1 | | 2 | | 14 | 11.4% | 12.3% |
| **LOTTERY REGION** | 23 | 28 | 13 | 18 | 18 | 14 | 31 | 23 | 22 | 17 | 19 | 0 | 226 | | |
| NW Lottery Region | | | | | | | | | | 1 | | | 1 | 0.4% | 0.4% |
| NC Lottery Region | | | 1 | | | | 1 | | 1 | | | | 3 | 1.3% | 2.2% |
| NE Lottery Region | 9 | 8 | 5 | 8 | 7 | 8 | 5 | 11 | 7 | 8 | 9 | 8 | 93 | 41.2% | 39.9% |
| SW Lottery Region | 3 | 1 | 1 | | 5 | 1 | 2 | 2 | 1 | | 3 | 1 | 20 | 8.8% | 10.8% |
| SC Lottery Region | 6 | 18 | 6 | 6 | 4 | 4 | 21 | 9 | 11 | 4 | 7 | 9 | 105 | 46.5% | 36.9% |
| SE Lottery Region | 5 | 1 | | 4 | 2 | 1 | 2 | 1 | 2 | 4 | | 3 | 25 | 11.1% | 9.7% |

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|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|---|

**Opportunistic calls are not calculated into the % to Total for Call Reason**