Minnesota Problem Gambling Help Line Statistics
October 2020

Services provided by Morneau Shepell

Total Number of Intake Calls	130
Total Number of Problem Gambling Help Line Specific Calls	18
Total Number of Calls Received Other Than Help Line Assistance	112

Calls By Shift

First Shift (11:00pm-8:00am)	7	38.9%
Second Shift (8:00am-5:00pm)	8	44.4%
Third Shift (5:00pm-11:00pm)	3	16.7%

Caller

Gambler	18	100.0%
Husband	0	0.0%
Wife	0	0.0%
Significant Other	0	0.0%
Parent	0	0.0%
Child	0	0.0%
Sibling	0	0.0%
Friend	0	0.0%
Employer	0	0.0%
Relative	0	0.0%
Coworker	0	0.0%
Professional	0	0.0%
Other	0	0.0%

Caller Gender

Female	8	44.4%
Male	10	55.6%

Ethnicity

African American	3	16.7%
Asian American	0	0.0%
Caucasian	11	61.1%
Hispanic	1	5.6%
Native American	0	0.0%
Other	3	16.7%
Unknown	0	0.0%

Caller Age

Less than 18	0	0.0%
18 to 21	1	5.6%
22 to 34	3	16.7%
35 to 50	7	38.9%
51 to 64	2	11.1%
65 and over	0	0.0%
Unknown	5	27.8%

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Caller Referral Source

Casino	8	44.4%
TV	0	0.0%
Radio	0	0.0%
Facebook	0	0.0%
Newspaper	0	0.0%
Relative	1	5.6%
Billboard	0	0.0%
Friend	0	0.0%
Internet	3	16.7%
Lottery/Vendor	1	5.6%
Previous Call	1	5.6%
Professional	1	5.6%
Phone Book	0	0.0%
Pull-tab Booth	0	0.0%
Help Line Literature	3	16.7%
Race Track	0	0.0%
Clergy	0	0.0%
Other	0	0.0%

*Primary Problem Gambling Activities

Casino- Slots	9	50.0%
Casino - Cards	2	11.1%
Casino - Bingo	0	0.0%
Bingo Non-Casino	0	0.0%
Card Room	2	11.1%
Horses	0	0.0%
Internet	3	16.7%
Pull-tabs	1	5.6%
Lottery	1	5.6%
Sporting Betting	0	0.0%
Stock Market	0	0.0%
Other	0	0.0%

Sources of Assistance for Caller *(Multiple Referrals possible)*

Inpatient	0
State-Approved	17
Crisis Intervention	0
GA	17
GamAnon	0
Did Not Want Referral	1

*Gambler callers only

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*Gambler Gender		
Female	8	44.4%
Male	10	55.6%

*Emotional Problems *(Multiple answers)*	
Depression	8
Suicide	1
Bi-Polar	4
Anxiety	12
None	1
Unknown	3

*Other Current Dependencies *(Multiple answers)*	
Alcohol	3
Drugs	0
Prescription Drugs	0
None	12
Unknown	3
Smoking	3

*Harm Status		
Considered Suicide	2	11.1%
Suicide Planned	0	0.0%
Attempted Suicide	1	5.6%
No Suicidal Ideation/Plan/Attempt	15	83.3%

*Past Treatment Experience		
Professional Gambling TX	1	5.6%
Mental Health Treatment	4	22.2%
Gamblers Anonymous	2	11.1%
Self-Ban Program	1	5.6%
Past Substance Abuse TX	0	0.0%
None	10	55.6%

*Current Treatment Experience		
Professional Gambling TX	1	5.6%
Mental Health Treatment	3	16.7%
Gamblers Anonymous	2	11.1%
Self-Ban Program	0	0.0%
Current Substance Abuse TX	0	0.0%
None	12	66.7%

*Gambler callers only

Minnesota Problem Gambling Help Line Statistics
County Report
October 2020

Caller County	
Anoka	2
Benton	1
Cook	1
Crow Wing	1
Dakota	1
Douglas	1
Hennepin	5
Martin	1
Mower	1
Ramsey	1
Sherburne	1
Unknown	2
	18

Minnesota Problem Gambling Helpline Statistics
Incoming Text & Chat
October 2020

Text Subscriptions	**10**

Number of Text Conversations	**0**

Number of Chat Conversations	**11**

Gambler	9	81.8%
Non-Gambler	2	18.2%
Not Specified	0	0.0%