Minnesota Problem Gambling Help Line Statistics
January 2020

Services provided by Morneau Shepell

Total Number of Intake Calls	170
Total Number of Problem Gambling Help Line Specific Calls	22
Total Number of Calls Received Other Than Help Line Assistance	148

Calls By Shift

First Shift (11:00pm-8:00am)	6	27.3%
Second Shift (8:00am-5:00pm)	11	50.0%
Third Shift (5:00pm-11:00pm)	5	22.7%

Caller

Gambler	19	86.4%
Husband	0	0.0%
Wife	0	0.0%
Significant Other	1	4.5%
Parent	0	0.0%
Child	0	0.0%
Sibling	2	9.1%
Friend	0	0.0%
Employer	0	0.0%
Relative	0	0.0%
Coworker	0	0.0%
Professional	0	0.0%
Other	0	0.0%

Caller Gender

Female	7	31.8%
Male	15	68.2%

Ethnicity

African American	0	0.0%
Asian American	0	0.0%
Caucasian	12	54.5%
Hispanic	0	0.0%
Native American	0	0.0%
Other	0	0.0%
Unknown	10	45.5%

Caller Age

Less than 18	0	0.0%
18 to 21	3	13.6%
22 to 34	2	9.1%
35 to 50	4	18.2%
51 to 64	0	0.0%
65 and over	1	4.5%
Unknown	12	54.5%

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Caller Referral Source

Casino	6	27.3%
TV	1	4.5%
Radio	0	0.0%
Facebook	0	0.0%
Newspaper	0	0.0%
Relative	0	0.0%
Billboard	1	4.5%
Friend	1	4.5%
Internet	10	45.5%
Lottery/Vendor	1	4.5%
Previous Call	0	0.0%
Professional	0	0.0%
Phone Book	0	0.0%
Pull-tab Booth	1	4.5%
Help Line Literature	0	0.0%
Race Track	0	0.0%
Clergy	0	0.0%
Other	1	4.5%

*Primary Problem Gambling Activities

Casino- Slots	6	31.6%
Casino - Cards	4	21.1%
Casino - Bingo	0	0.0%
Bingo Non-Casino	0	0.0%
Card Room	0	0.0%
Horses	2	10.4%
Internet	3	15.8%
Pull-tabs	0	0.0%
Lottery	0	0.0%
Sporting Betting	0	0.0%
Stock Market	0	0.0%
Other	4	21.1%

Sources of Assistance for Caller *(Multiple Referrals possible)*

Inpatient	2
State-Approved	17
Crisis Intervention	0
GA	13
GamAnon	1
Did Not Want Referral	2

* Gambler callers only

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*Gambler Gender		
Female	4	21.1%
Male	15	78.9%

*Emotional Problems	(Multiple answers)
Depression	5
Suicide	0
Bi-Polar	0
Anxiety	11
None	5
Unknown	1

*Other Current Dependencies	(Multiple answers)
Alcohol	1
Drugs	0
Prescription Drugs	0
None	11
Unknown	5
Smoking	2

*Harm Status		
Considered Suicide	1	5.3%
Suicide Planned	0	0.0%
Attempted Suicide	0	0.0%
No Suicidal Ideation/Plan/Attempt	18	94.7%

*Past Treatment Experience		
Professional Gambling TX	1	5.3%
Mental Health Treatment	1	5.3%
Gamblers Anonymous	1	5.3%
Self-Ban Program	0	0.0%
Past Substance Abuse TX	0	0.0%
None	16	84.1%

*Current Treatment Experience		
Professional Gambling TX	1	5.3%
Mental Health Treatment	0	0.0%
Gamblers Anonymous	0	0.0%
Self-Ban Program	0	0.0%
Current Substance Abuse TX	0	0.0%
None	18	94.7%

*Gambler callers only

Minnesota Problem Gambling Help Line Statistics
County Report
January 2020

Caller County	
Anoka	2
Blue Earth	1
Carver	1
Chisago	1
Hennepin	2
Ramsey	4
Rice	1
Saint Louis	1
Sherburne	1
Unknown	6
Washington	1
Wright	1
	22

Minnesota Problem Gambling Helpline Statistics
Incoming Text & Chat
January 2020

Text Subscriptions	**4**

Number of Text Conversations	**0**

Number of Chat Conversations	**11**

Gambler	7	63.6%
Non-Gambler	4	36.4%
Not Specified	0	0.0%