Minnesota Problem Gambling Help Line Statistics
November 2019

Services provided by Morneau Shepell

Total Number of Intake Calls	16
Total Number of Problem Gambling Help Line Specific Calls	
Total Number of Calls Received Other Than Help Line Assistance	

Calls By Shift

First Shift (11:00pm-8:00am)	1	6.3%
Second Shift (8:00am-5:00pm)	10	62.5%
Third Shift (5:00pm-11:00pm)	5	31.3%

Caller

Gambler	12	75.0%
Husband	0	0.0%
Wife	0	0.0%
Significant Other	1	6.3%
Parent	2	12.5%
Child	0	0.0%
Sibling	0	0.0%
Friend	1	6.3%
Employer	0	0.0%
Relative	0	0.0%
Coworker	0	0.0%
Professional	0	0.0%
Other	0	0.0%

Caller Gender

Female	5	31.3%
Male	11	68.8%

Ethnicity

African American	1	6.3%
Asian American	3	18.8%
Caucasian	9	56.3%
Hispanic	1	6.3%
Native American	0	0.0%
Other	1	6.3%
Unknown	1	6.3%

Caller Age

Less than 18	0	0.0%
18 to 21	0	0.0%
22 to 34	3	18.8%
35 to 50	5	31.3%
51 to 64	5	31.3%
65 and over	2	12.5%
Unknown	1	6.3%

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Caller Referral Source

Casino	5	31.3%
TV	0	0.0%
Radio	0	0.0%
Facebook	0	0.0%
Newspaper	0	0.0%
Relative	0	0.0%
Billboard	1	6.3%
Friend	1	6.3%
Internet	5	31.3%
Lottery/Vendor	0	0.0%
Previous Call	0	0.0%
Professional	0	0.0%
Phone Book	0	0.0%
Pull-tab Booth	0	0.0%
Help Line Literature	0	0.0%
Race Track	0	0.0%
Clergy	1	6.3%
Other	3	18.8%

*Primary Problem Gambling Activities

Casino- Slots	6	50.0%
Casino - Cards	3	25.0%
Casino - Bingo	0	0.0%
Bingo Non-Casino	0	0.0%
Card Room	0	0.0%
Horses	0	0.0%
Internet	0	0.0%
Pull-tabs	0	0.0%
Lottery	1	8.3%
Sporting Betting	0	0.0%
Stock Market	0	0.0%
Other	2	16.7%

Sources of Assistance for Caller *(Multiple Referrals possible)*

Inpatient	0
State-Approved	10
Crisis Intervention	0
GA	7
GamAnon	0
Did Not Want Referral	3

*Gambler callers only

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*Gambler Gender		
Female	3	25.0%
Male	9	75.0%

*Emotional Problems	*(Multiple answers)*
Depression	7
Suicide	0
Bi-Polar	0
Anxiety	5
None	5
Unknown	0

*Other Current Dependencies	*(Multiple answers)*
Alcohol	0
Drugs	0
Prescription Drugs	0
None	6
Unknown	5
Smoking	1

*Harm Status		
Considered Suicide	0	0.0%
Suicide Planned	0	0.0%
Attempted Suicide	0	0.0%
No Suicidal Ideation/Plan/Attempt	12	100.0%

*Past Treatment Experience		
Professional Gambling TX	0	0.0%
Mental Health Treatment	1	8.3%
Gamblers Anonymous	0	0.0%
Self-Ban Program	0	0.0%
Past Substance Abuse TX	0	0.0%
None	11	91.7%

*Current Treatment Experience		
Professional Gambling TX	0	0.0%
Mental Health Treatment	2	16.7%
Gamblers Anonymous	0	0.0%
Self-Ban Program	0	0.0%
Current Substance Abuse TX	0	0.0%
None	10	83.3%

*Gambler callers only

Minnesota Problem Gambling Help Line Statistics
County Report
November 2019

Caller County	
Anoka	2
Hennepin	6
Itasca	1
Nobles	1
Pine	1
unknown	4
Washington	1
	16

Minnesota Problem Gambling Helpline Statistics
Incoming Text & Chat
November 2019

Text Subscriptions	**3**

Number of Text Conversations	**0**

Number of Chat Conversations	**8**

Gambler	8	100.0%
Non-Gambler	0	0.0%
Not Specified	0	0.0%