VA PG HELPLINE CALLS 2019	April	May	June	July	August	September	October
TOTAL INTAKES	21	26	26	16	23	31	19
CALLER							
Gambler	16	18	17	13	15	18	13
Family/Friend	0	0	6	2	3	5	3
Spouse/S.O	4	4	2	1	3	3	1
Unknown	1	4	1	0	5	5	2
GENDER (identifies as)							
Female	9	8	14	6	7	10	5
Male	12	15	12	9	13	15	13
Unknown	0	3	0	1	3	6	1
AGE							
18-25	1	0	3	0	1	0	3
26-35	2	2	3	0	2	3	2
36-45	3	2	0	4	4	3	3
46-55	1	5	5	3	4	3	1
56-65	1	6	2	2	3	2	1
66+	1	0	1	0	0	1	0
Unknown	12	11	12	7	9	19	9
TYPE OF GAMBLING							
Bingo	0	1	1	1	1	0	2
Cards at Home	0	1	0	0	0	0	0
Dogs/Horses	0	0	0	0	2	0	0
Internet -non Sports	1	1	0	0	1	0	1
Lottery	10	8	7	6	9	7	13
Slot Machines at Casino/Track	6	9	5	6	3	7	5
Table Games at Casino	2	5	3	6	5	3	6
Sports	2	1	4	0	2	1	2
Video Terminals	2	2	4	4	2	7	3

Unknown	5	6	5	2	5	14	1
REGIONS							
Central	1	5	1	2	3	3	4
West Central	1	1	2	1	2	0	0
Southside	0	0	2	2	0	0	0
Hampton Roads	3	4	1	0	4	2	1
Eastern	0	0	2	2	0	0	0
Southwest	0	0	0	1	0	0	0
Northern	5	5	7	5	3	1	0
Valley	1	0	0	1	1	0	0
Unknown/Other	10	11	11	2	10	25	14
HELPLINE SOURCE							
Lottery Ticket	8	4	5	3	5	3	5
Brochure	0	3	1	0	2	0	0
Counselor	0	0	0	0	0	0	0
Former Caller	1	1	0	0	0	1	0
Gamblers Anonymous	1	0	0	0	0	0	0
Newspaper	0	0	0	0	0	1	0
Online	0	0	0	0	0	0	0
Radio	0	0	1	0	0	0	0
Retail Location	1	4	2	0	0	2	2
Televison	0	0	0	0	0	0	0
VA Lottery Website	0	0	0	0	1	2	1
VACPG Website	5	7	5	6	7	5	7
Unknown/Other	5	7	12	7	8	17	3

TOTAL
143
97
16
17
16
59
89
14
8
14
19
22
17
3
79
6
1
2
4
60
41
30
12
24

38

19
7
4
15
4
1
26
3
83

33
6
0
3
1
1
0
1
11
0
4
42
59