Minnesota Problem Gambling Help Line Statistics

October 2019

Services provided by Morneau Shepell

Total Number of Intake Calls	143
Total Number of Problem Gambling Help Line Specific Calls	21
Total Number of Calls Received Other Than Help Line Assistance	122

Calls By Shift

First Shift (11:00pm-8:00am)	2	9.5%
Second Shift (8:00am-5:00pm)	13	61.9%
Third Shift (5:00pm-11:00pm)	6	28.6%

Caller

Gambler	16	76.2%
Spouse	0	0.0%
Significant Other	1	4.8%
Parent	0	0.0%
Child	1	4.8%
Sibling	2	9.5%
Friend	0	0.0%
Employer	0	0.0%
Relative	0	0.0%
Coworker	0	0.0%
Professional	0	0.0%
Other	0	0.0%
Therapist	1	4.8%

Caller Gender

Female	13	61.9%
Male	8	38.1%

Ethnicity

African American	0	0.0%
Asian American	1	4.8%
Caucasian	9	42.9%
Hispanic	0	0.0%
Native American	0	0.0%
Other	6	28.6%
Unknown	5	23.8%

Caller Age

Less than 18	0	0.0%
18 to 21	1	4.8%
22 to 34	5	23.8%
35 to 50	2	9.5%
51 to 64	4	19.0%
65 and over	1	4.8%
Unknown	8	38.1%

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Caller Referral Source

Casino	5	23.8%
TV	0	0.0%
Radio	0	0.0%
Facebook	0	0.0%
Newspaper	0	0.0%
Relative	1	4.8%
Billboard	1	4.8%
Friend	0	0.0%
Internet	11	52.4%
Lottery/Vendor	0	0.0%
Previous Call	0	0.0%
Professional	0	0.0%
Phone Book	0	0.0%
Pull-tab Booth	0	0.0%
Help Line Literature	0	0.0%
Race Track	0	0.0%
Clergy	0	0.0%
Other	3	14.3%

*Primary Problem Gambling Activities

Casino- Slots	10	62.5%
Casino - Cards	1	6.3%
Casino - Bingo	0	0.0%
Bingo Non-Casino	0	0.0%
Card Room	0	0.0%
Horses	0	0.0%
Internet	0	0.0%
Pull-tabs	2	12.5%
Lottery	1	6.3%
Sporting Betting	0	0.0%
Stock Market	0	0.0%
Other	2	12.5%

Sources of Assistance for Caller *(Multiple Referrals possible)*

Inpatient	1
State-Approved	16
Crisis Intervention	0
GA	11
GamAnon	2
Did Not Want Referral	1

*Gambler callers only

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*Gambler Gender	
Female	8
Male	8

*Emotional Problems	*(Multiple answers)*
Depression	4
Suicide	1
Bi-Polar	1
Anxiety	5
None	5
Unknown	6

*Other Current Dependencies	*(Multiple answers)*
Alcohol	0
Drugs	0
Prescription Drugs	0
None	7
Unknown	6
Smoking	3

*Harm Status		
Considered Suicide	2	12.5%
Suicide Planned	1	6.3 %
Attempted Suicide	0	0.0%
No Suicidal Ideation/Plan/Attempt	13	81.3%
Unknown	0	0.0%

*Past Treatment Experience		
Professional Gambling TX	0	0.0%
Mental Health Treatment	2	12.3%
Gamblers Anonymous	0	0.0%
Self-Ban Program	0	0.0%
Past Substance Abuse TX	0	0.0%
None	14	87.5%
Unknown	0	0.0%

*Current Treatment Experience		
Professional Gambling TX	0	0.0%
Mental Health Treatment	1	6.3%
Gamblers Anonymous	0	0.0%
Self-Ban Program	0	0.0%
Current Substance Abuse TX	0	0.0%
None	15	93.8%
Unknown	0	0.0%

*Gambler callers only

Minnesota Problem Gambling Help Line Statistics
County Report
October 2019

Caller County	
Anoka	4
Becker	2
Dakota	1
Douglas	1
Hennepin	4
Ramsey	3
Scott	1
unknown	2
Wabasha	1
Washington	1
Wright	1
	21

Minnesota Problem Gambling Helpline Statistics
Incoming Text & Chat
October 2019

Text Subscriptions	6

Number of Text Conversations	0

Number of Chat Conversations	8

Gambler	8	100.0%
Non-Gambler	0	0.0%
Not Specified	0	0.0%