Minnesota Problem Gambling Help Line Statistics

January 2019

Services provided by Morneau Shepell

Total Number of Intake Calls	107
Total Number of Problem Gambling Help Line Specific Calls	35
Total Number of Calls Received Other Than Help Line Assistance	72

Calls By Shift

First Shift (11:00pm-8:00am)	5	14.3%
Second Shift (8:00am-5:00pm)	21	60.0%
Third Shift (5:00pm-11:00pm)	9	25.7%

Caller

Gambler	29	88.5%
Spouse	2	5.7%
Significant Other	0	0.0%
Parent	0	0.0%
Child	1	2.9%
Sibling	1	2.9%
Friend	2	5.7%
Employer	0	0.0%
Relative	0	0.0%
Coworker	0	0.0%
Professional	0	0.0%
Other	0	0.0%

Caller Gender

Female	16	45.7%
Male	19	54.3%

Ethnicity

African American	2	5.7%
Asian American	2	5.7%
Caucasian	22	62.9%
Hispanic	0	0.0%
Native American	1	2.9%
Other	6	17.1%
Unknown	2	5.7%

Caller Age

Less than 18	0	0.0%
18 to 21	2	5.7%
22 to 34	6	17.1%
35 to 50	18	51.4%
51 to 64	7	20.0%
65 and over	2	5.7%
Unknown	0	0.0%

Minnesota Problem Gambling Help Line Statistics

Caller Referral Source

Casino	12	34.3%
TV	0	0.0%
Radio	0	0.0%
Facebook	0	0.0%
Newspaper	0	0.0%
Relative	2	5.7%
Billboard	0	0.0%
Friend	0	0.0%
Internet	8	22.9%
Lottery/Vendor	3	8.6%
Previous Call	0	0.0%
Professional	0	0.0%
Phone Book	0	0.0%
Pull-tab Booth	0	0.0%
Help Line Literature	1	2.9%
Race Track	0	0.0%
Clergy	0	0.0%
Other	9	25.7%

*Primary Problem Gambling Activities

Casino- Slots	14	48.3%
Casino - Cards	5	17.2%
Casino - Bingo	0	0.0%
Bingo Non-Casino	0	0.0%
Card Room	0	0.0%
Horses	0	0.0%
Internet	1	3.4%
Pull-tabs	2	6.9%
Lottery	1	3.4%
Sporting Betting	0	0.0%
Stock Market	1	3.4%
Other	5	17.2%

Sources of Assistance for Caller *(Multiple Referrals possible)*

Inpatient	2
State-Approved	17
Crisis Intervention	0
GA	19
GamAnon	1
Did Not Want Referral	11

*Gambler callers only

Minnesota Problem Gambling Help Line Statistics

*Gambler Gender		
Female	16	55.2%
Male	13	44.8%

*Emotional Problems	*(Multiple answers)*
Depression	8
Suicide	2
Bi-Polar	0
Anxiety	1
None	4
Unknown	16

*Other Current Dependencies	*(Multiple answers)*
Alcohol	3
Drugs	1
Prescription Drugs	0
None	23
Unknown	6
Smoking	3

*Harm Status		
Considered Suicide	3	10.3%
Suicide Planned	0	0.0%
Attempted Suicide	0	0.0%
No Suicidal Ideation/Plan/Attempt	26	89.7%

*Past Treatment Experience		
Professional Gambling TX	3	10.3%
Mental Health Treatment	0	0.0%
Gamblers Anonymous	2	6.9%
Self-Ban Program	0	0.0%
Past Substance Abuse TX	1	3.4%
None	23	79.3%

*Current Treatment Experience		
Professional Gambling TX	2	6.9%
Mental Health Treatment	1	3.4%
Gamblers Anonymous	0	0.0%
Self-Ban Program	0	0.0%
Current Substance Abuse TX	0	0.0%
None	26	89.7%

*Gambler callers only

Minnesota Problem Gambling Help Line Statistics
County Report

Caller County	
Anoka	1
Beltrami	1
Blue Earth	1
Dakota	3
Hennepin	7
Isanti	1
Olmsted	1
Polk	1
Ramsey	4
Saint Louis	1
Scott	2
Stearns	1
Steele	1
Wadena	1
Washington	1
Unknown	8
	35

Minnesota Problem Gambling Helpline Statistics
Incoming Text & Chat
January 2019

Text Subscriptions	**5**

Number of Text Conversations	**0**

Number of Chat Conversations	**14**

Gambler	9	64.3%
Non-Gambler	5	35.7%
Not Specified	0	0.0%