pennsylvania
DEPARTMENT OF DRUG AND ALCOHOL PROGRAMS

Pennsylvania Department of Drug and Alcohol Programs

Compulsive and Problem Gambling Annual Report

2020

pennsylvania
DEPARTMENT OF DRUG AND ALCOHOL PROGRAMS

About This Document

The Pennsylvania Racehorse Development and Gaming Act requires the Department of Drug and Alcohol Programs (DDAP) to develop an annual report on the impact of the programs funded by the Compulsive and Problem Gambling Treatment Fund. This report fulfills these requirements for the State Fiscal Year (SFY) of July 1, 2019 – June 30, 2020.

Compulsive and Problem Gambling Treatment Fund

Act 71 of 2004, The Pennsylvania Racehorse Development and Gaming Act, establishes the Compulsive and Problem Gambling Treatment Fund (CPGT) as a mandated annual transfer of dollars from the State Gaming Fund to DDAP. Act 1 of 2010 specifies that the amount transferred annually be $2,000,000 or an amount equal to .002 multiplied by the total gross terminal revenue of all active and operating licensed gaming entities, whichever is greater. DDAP uses CPGT funds to maintain a crisis counseling and referral hotline, promote awareness regarding recognition and prevention of compulsive and problem gambling, facilitate the availability of effective assistance programs for individuals with a gambling problem and affected family members, and conduct studies to identify Commonwealth of Pennsylvania (commonwealth) citizens at risk developing a gambling disorder. Act 42 of 2017 expanded gaming to include a new category of mini casino licenses, interactive gaming, fantasy gaming, sports betting, truck stop gaming terminals, and airport gaming terminals. Over $4.43 million was transferred to the CPGT fund during the period of July 1, 2019 through June 30, 2020 (SFY 2019-20).

DDAP distributed approximately $5 million of the CPGT fund for compulsive and problem gambling prevention and treatment for SFY 2019-20. Approximately 72 percent of the total was provided to the SCAs for the purpose of problem gambling needs assessments, prevention programs, outreach programs, education programs, and other DDAP approved services. Eleven percent was disbursed directly to gambling treatment providers to provide outpatient gambling counseling services to residents of the commonwealth. The remaining 17 percent was used for administration, oversight of the programs, trainings, and helpline services associated with problem gambling.

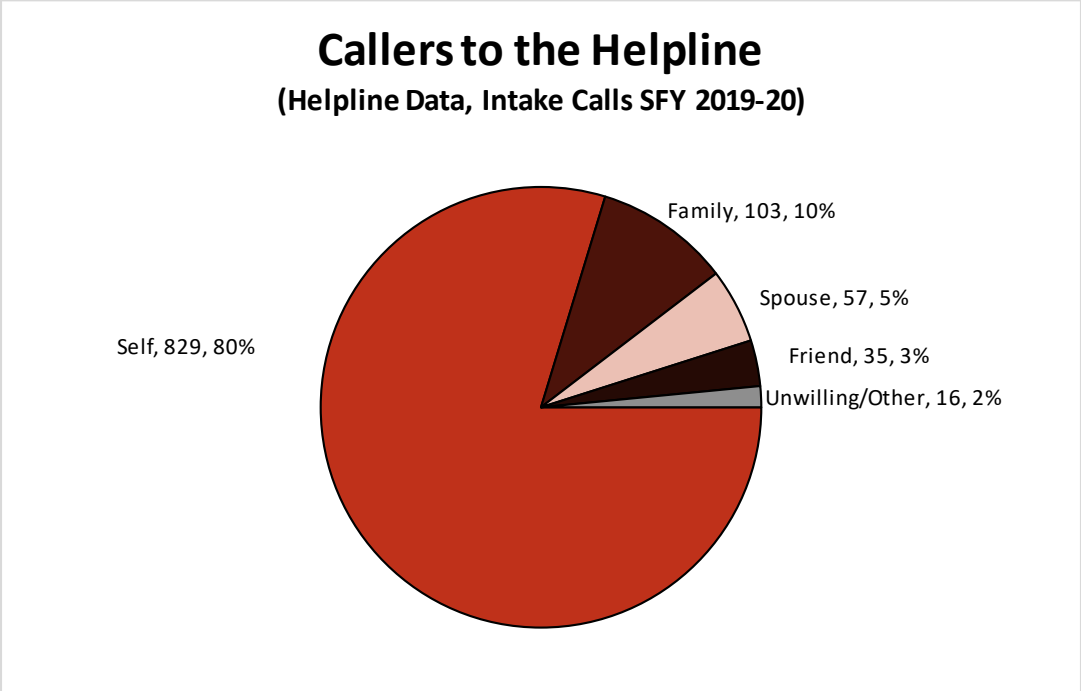
The Problem Gambling Helpline

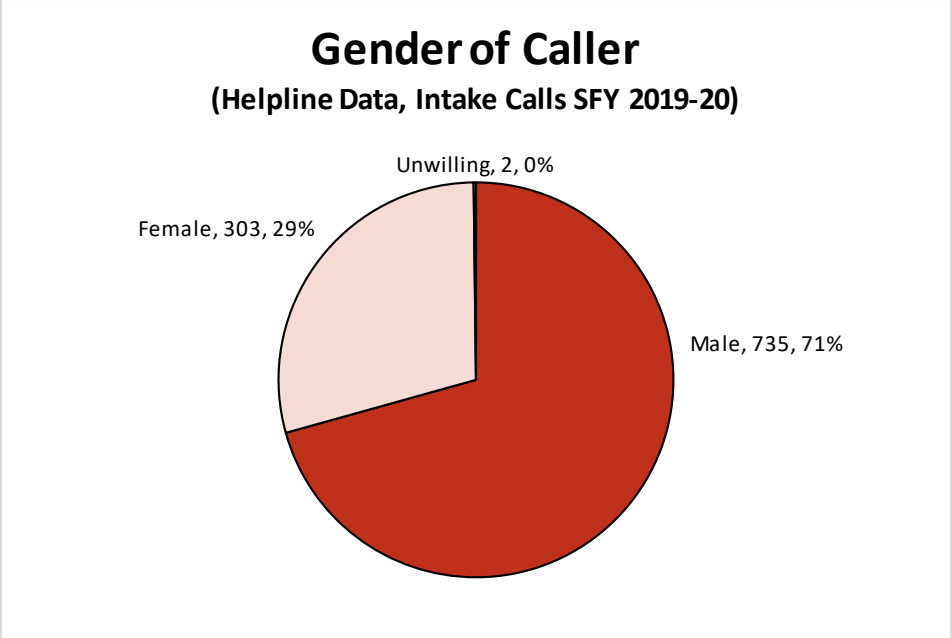
DDAP contracts with the Council on Compulsive Gambling of Pennsylvania, Inc. (CCGP) to manage its toll-free Pennsylvania Gambling Helpline, 1-800-Gambler, which includes a 24-hour internet chat and texting feature.

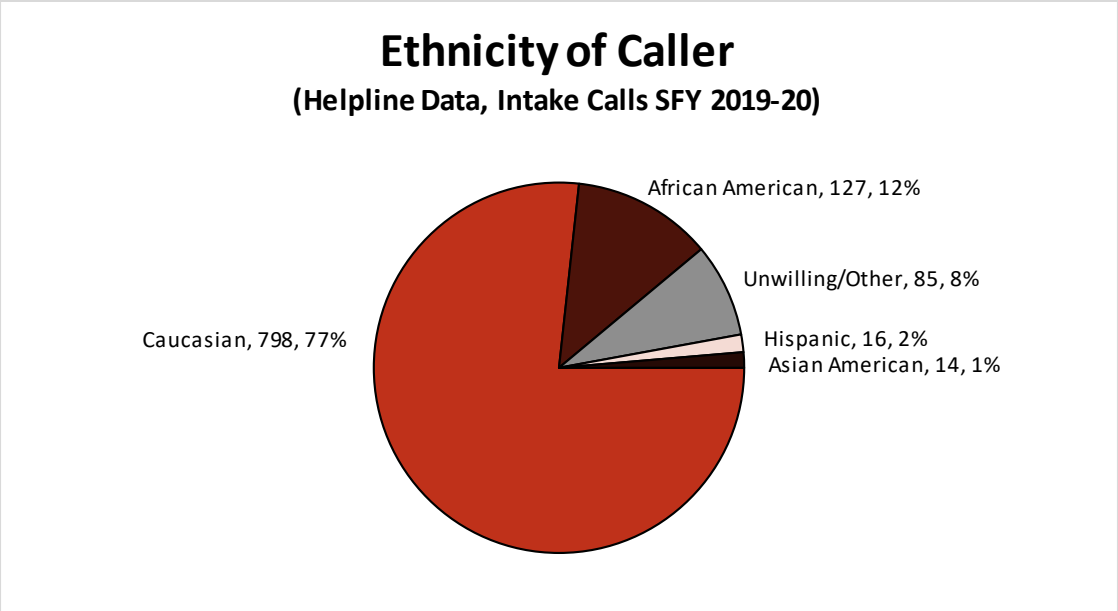
The helpline provides confidential crisis counseling and referral services for problem gamblers and their family members who may be affected by problem gambling. Calls to the helpline are answered 24 hours a day, seven days a week, by professionally trained operators.

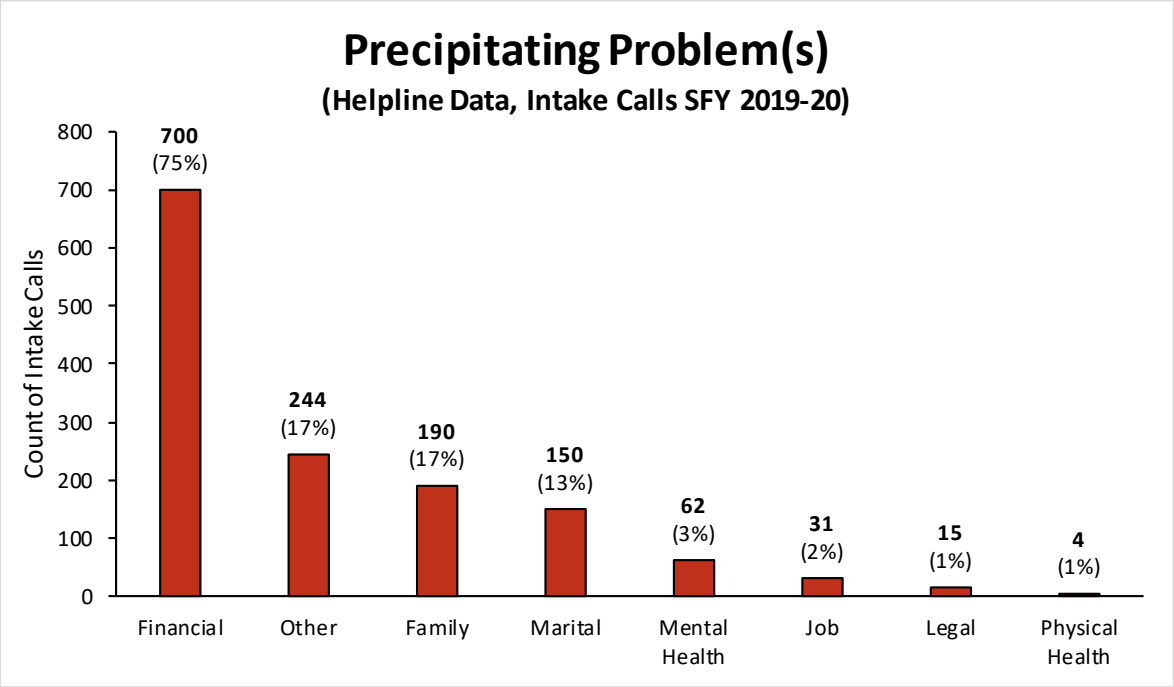
The helpline provides translation services with over 60 languages and operators collect as much data as the context of the call allows including demographics and gambling related data. Resources given from the helpline include referrals to treatment providers, Gamblers Anonymous (GA) and Gam-Anon meetings, and informational handouts.

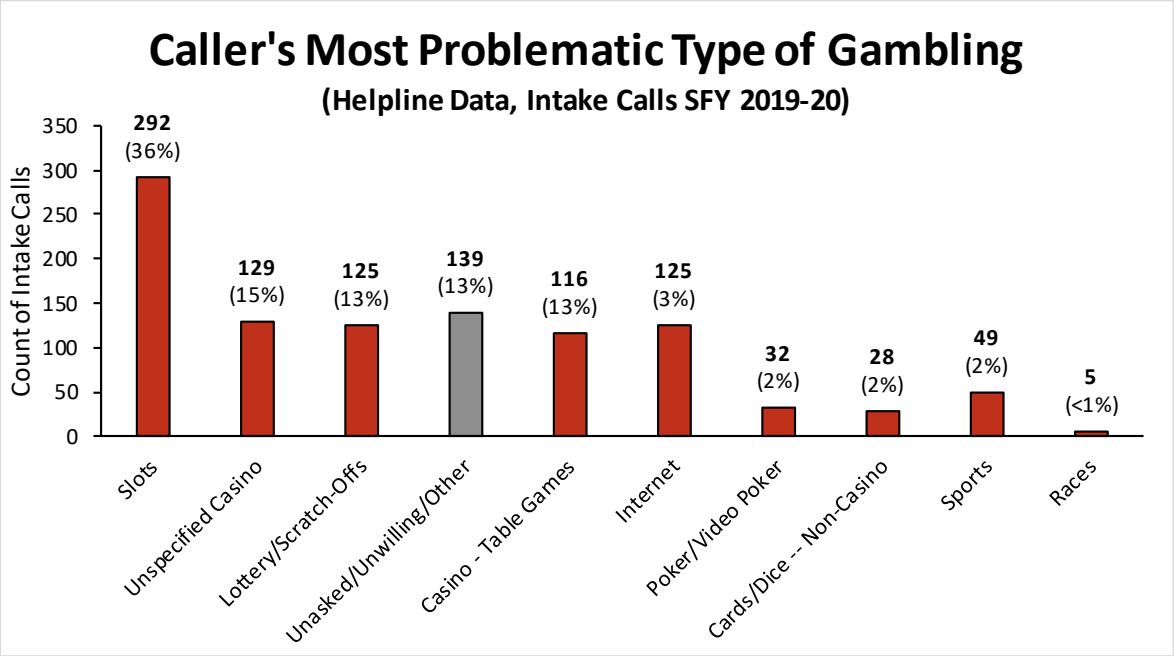
The data provided on pages 2-5 reflect the helpline data for SFY 2019-20. During this time a total of 1,040 calls to the helpline were intakes for problem gambling treatment resources. Calls to the helpline come from the entire commonwealth with the highest number from Philadelphia and Allegheny counties. Most of the callers were Caucasian males calling for themselves. The caller's precipitating problem was most often financial hardships due to gambling and the most identified type of problematic gambling was slot machines.

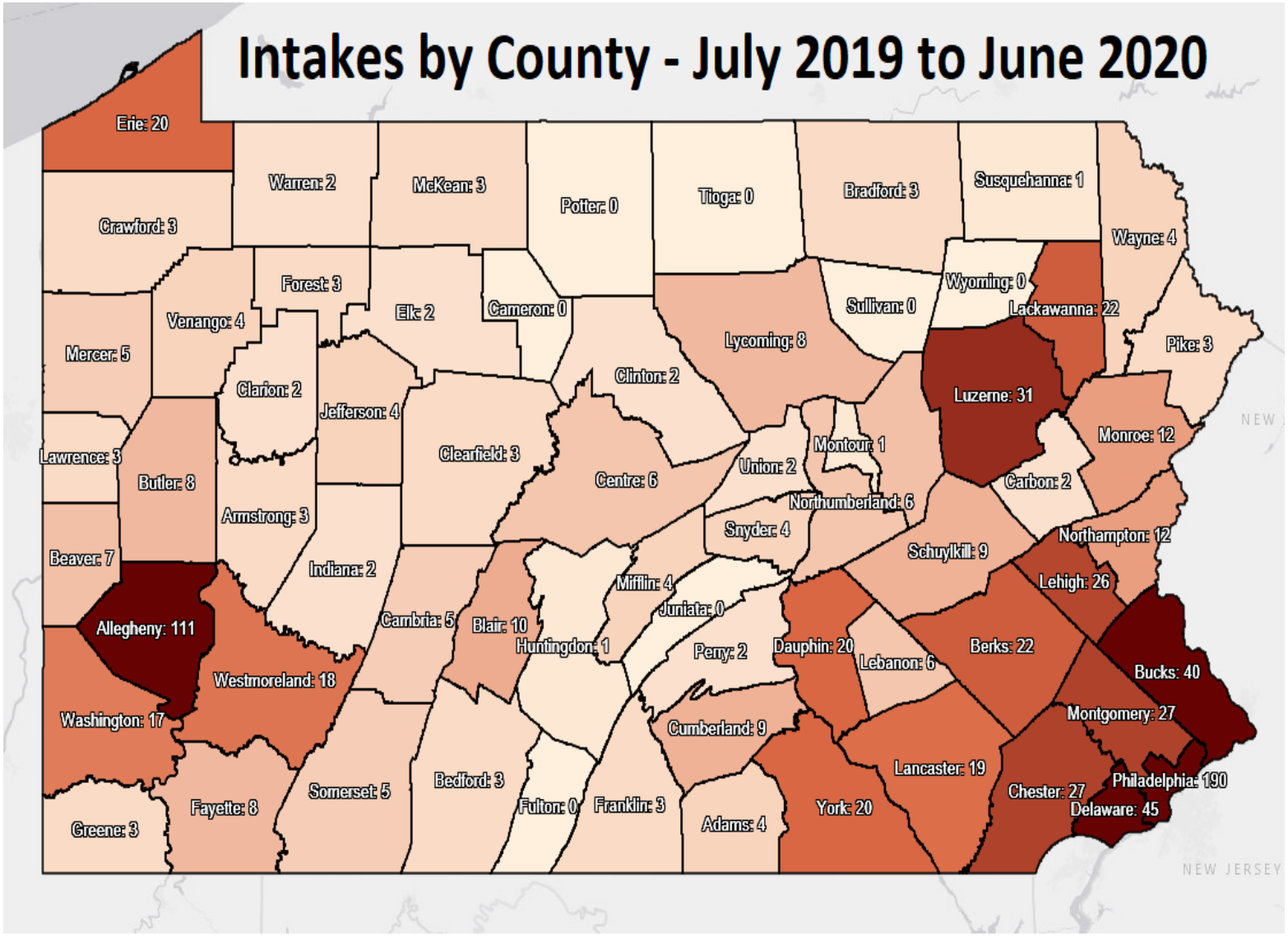



Gender of Caller
(Helpline Data, Intake Calls SFY 2019-20)
Unwilling, 2, 0%
Female, 303, 29%
Male, 735, 71%


Ethnicity of Caller
(Helpline Data, Intake Calls SFY 2019-20)
African American, 127, 12%
Unwilling/Other, 85, 8%
Caucasian, 798, 77%
Hispanic, 16, 2%
Asian American, 14, 1%


Precipitating Problem(s)
(Helpline Data, Intake Calls SFY 2019-20)
Count of Intake Calls
800
700
600
500
400
300
200
100
0
700 (75%)
244 (17%)
190 (17%)
150 (13%)
62 (3%)
31 (2%)
15 (1%)
4 (1%)
Financial
Other
Family
Marital
Mental Health
Job
Legal
Physical Health


Caller's Most Problematic Type of Gambling
(Helpline Data, Intake Calls SFY 2019-20)
Count of Intake Calls
350
300
250
200
150
100
50
0
292 (36%)
129 (15%)
125 (13%)
139 (13%)
116 (13%)
125 (3%)
32 (2%)
28 (2%)
49 (2%)
5 (<1%)
Slots
Unspecified Casino
Lottery/Scratch-Offs
Unasked/Unwilling/Other
Casino - Table Games
Internet
Poker/Video Poker
Cards/Dice -- Non-Casino
Sports
Races



*The information for Columbia county does not appear in text on the map. The total number of calls for that county during this time is 7

Problem Gambling Treatment Providers

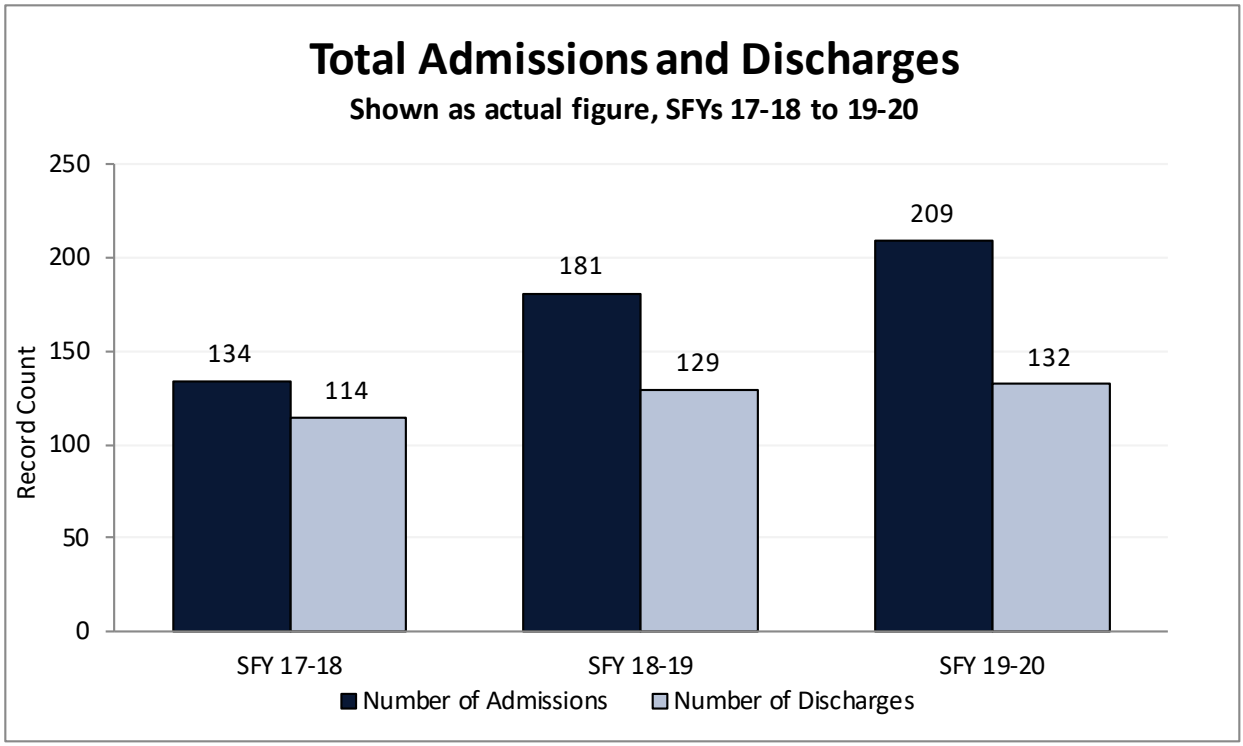
DDAP directly contracts with individual treatment providers and agencies to provide outpatient counseling to Pennsylvania residents with a gambling disorder and their families. These providers deliver problem gambling treatment to Pennsylvanians who are uninsured or underinsured.

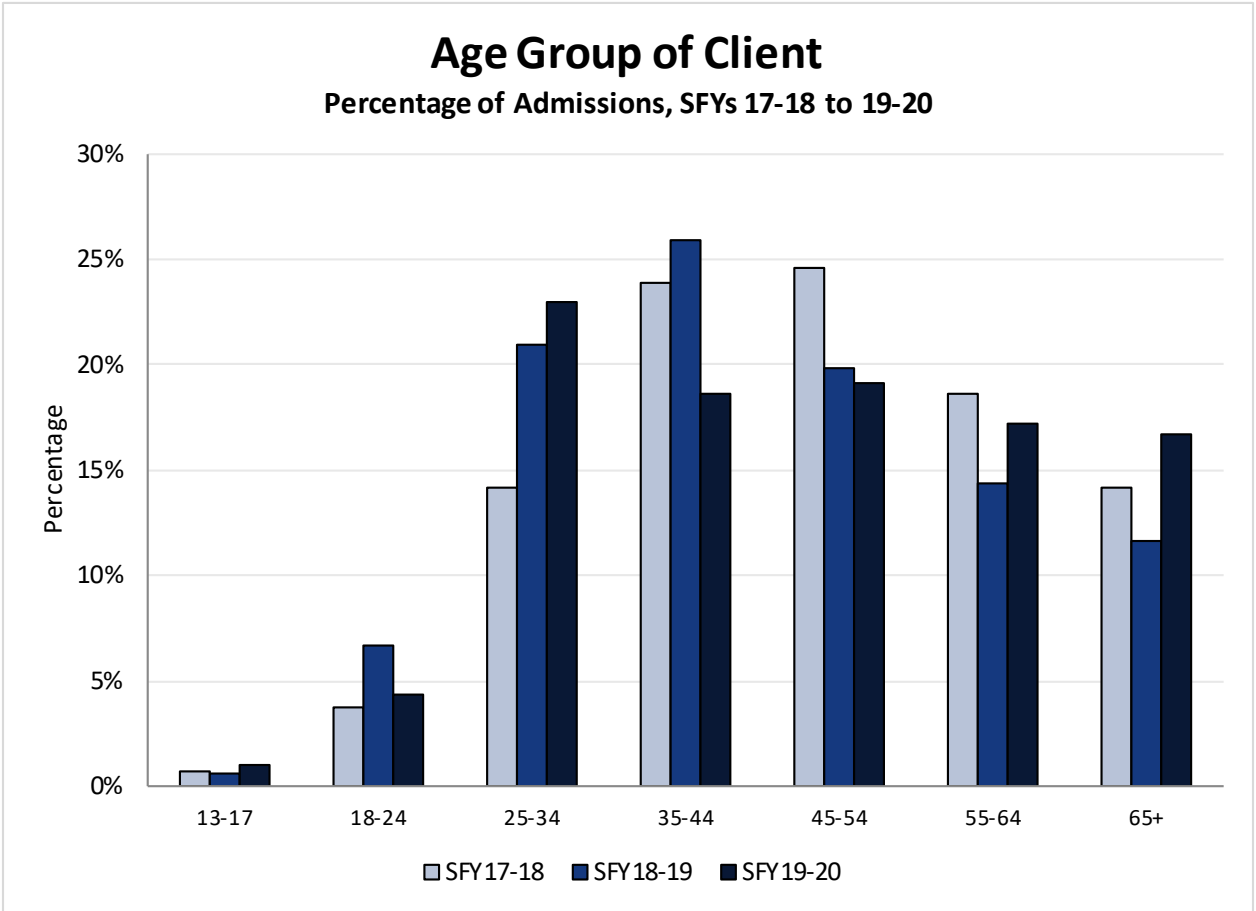
As of August 30, 2020, DDAP has entered into a contract with 58 agencies to provide these services. DDAP conducts continuous recruitment activities to engage counselors available to provide treatment services. DDAP maintains information regarding the number of contracted providers and counties on the DDAP website at: https://www.ddap.pa.gov/Documents/Agency%20Publications/Gambling%20Providers%20or%20Agencies%20in%20Pennsylvania.pdf

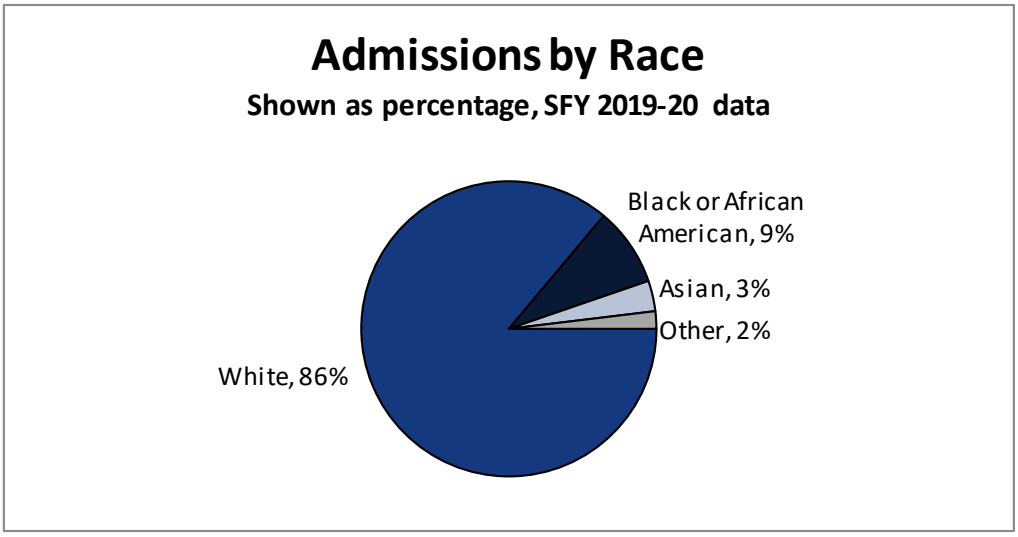
DDAP annually monitors its contracted gambling treatment providers. The monitoring process includes onsite or offsite visits depending on the number of clients each provider serves.

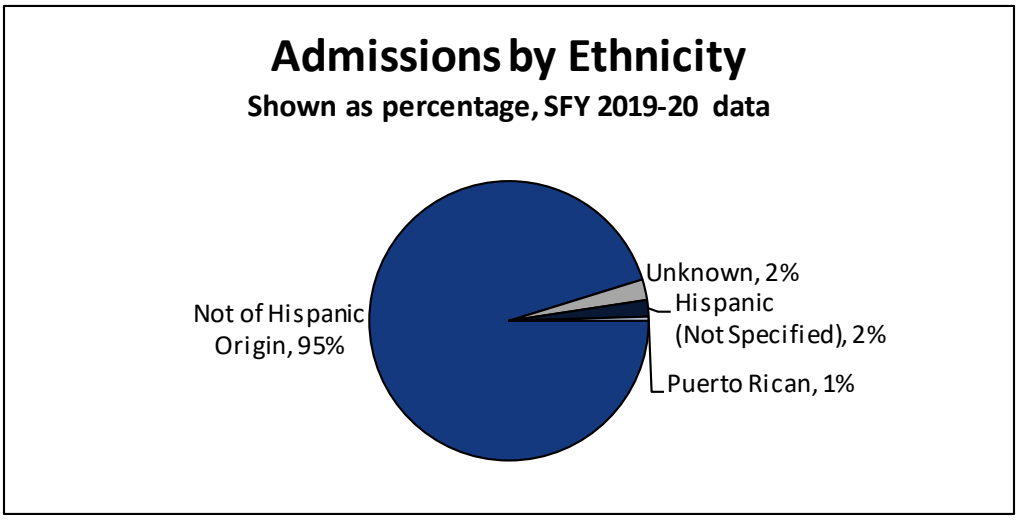
Impact of Problem Gambling Treatment

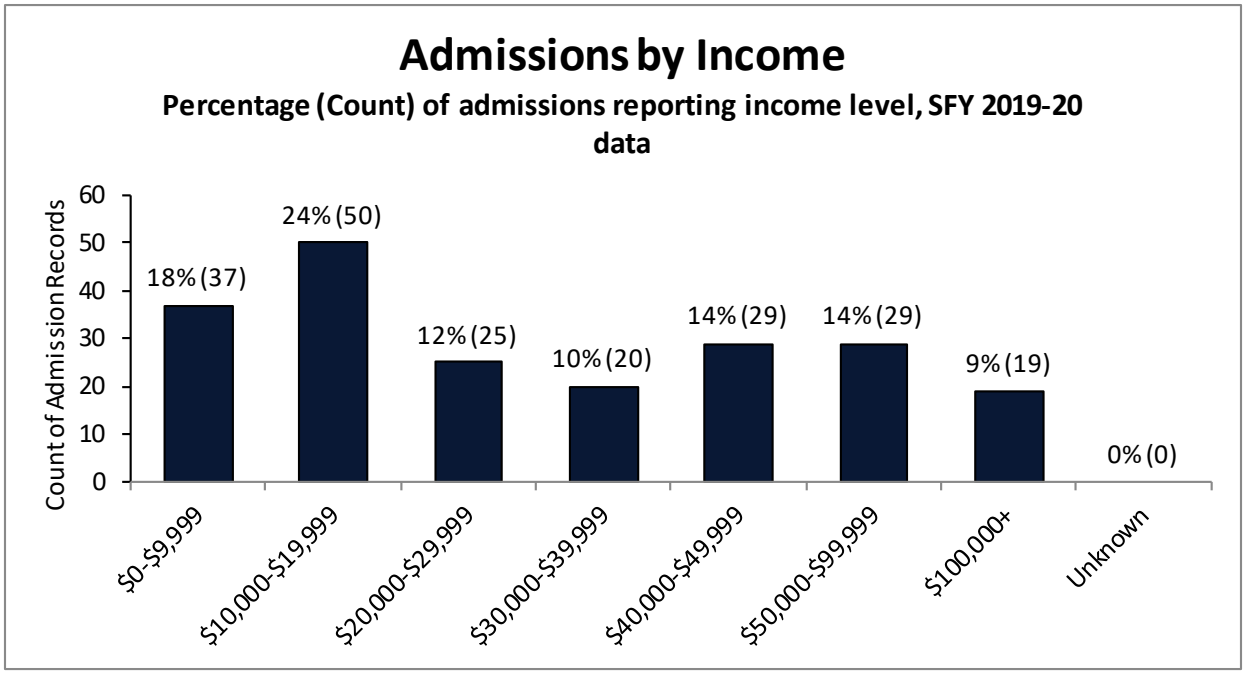
The following data is collected by outpatient problem gambling treatment providers on clients that were treated using the CPGT fund. A total of $512,063 was expended in SFY 2019-20. For this report an admission is counted when a client enters treatment and is paid for using CPGT funding. A discharge is counted when CPGT funding is no longer being used even if the client remains in treatment.

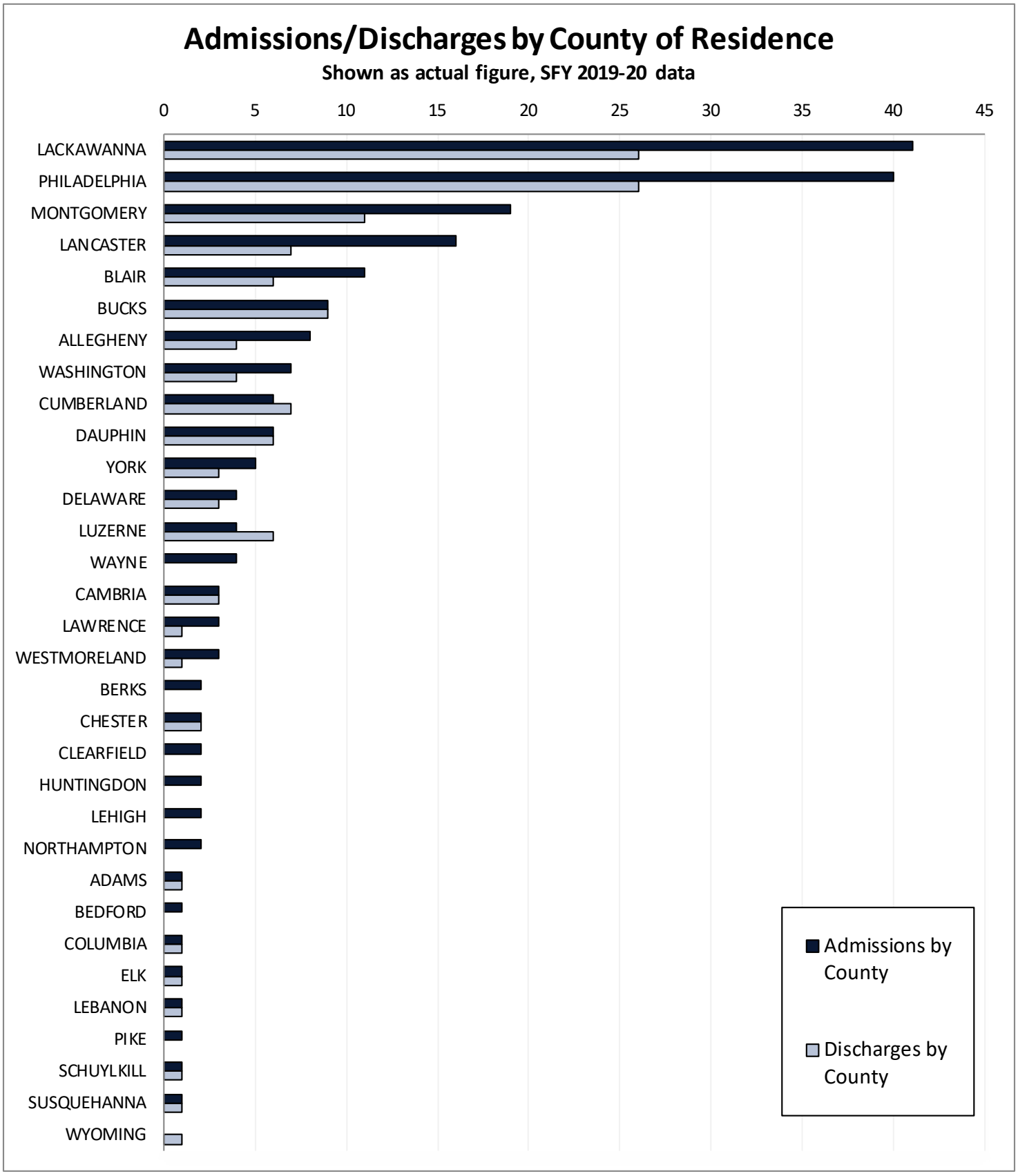

Total Admissions and Discharges
Shown as actual figure, SFYs 17-18 to 19-20
250
200
150
100
50
0
Record Count
134
114
181
129
209
132
SFY 17-18
SFY 18-19
SFY 19-20
Number of Admissions
Number of Discharges


Age Group of Client
Percentage of Admissions, SFYs 17-18 to 19-20
30%
25%
20%
15%
10%
5%
0%
Percentage
13-17
18-24
25-34
35-44
45-54
55-64
65+
SFY 17-18
SFY 18-19
SFY 19-20


Admissions by Race
Shown as percentage, SFY 2019-20 data
Black or African American, 9%
Asian, 3%
Other, 2%
White, 86%

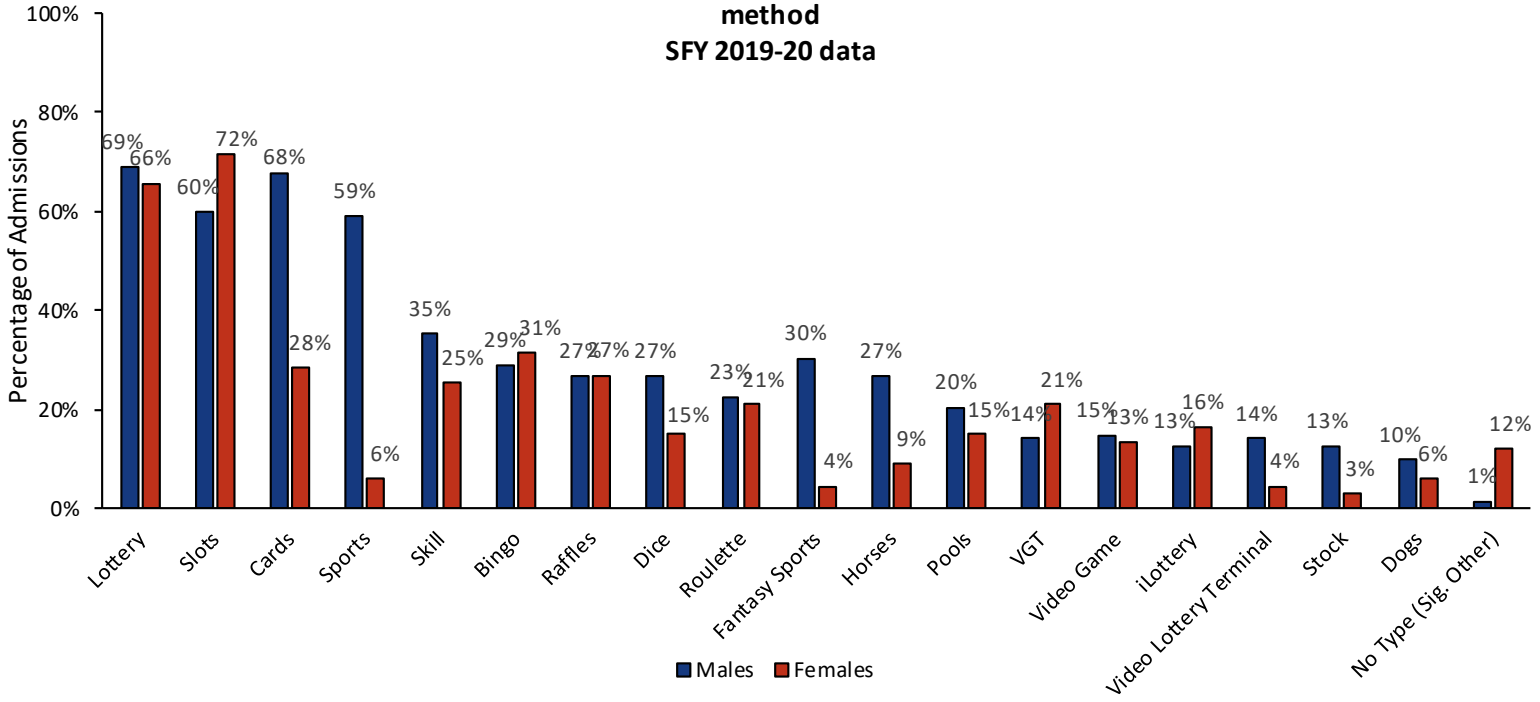

Admissions by Ethnicity
Shown as percentage, SFY 2019-20 data
Unknown, 2%
Hispanic (Not Specified), 2%
Not of Hispanic Origin, 95%
Puerto Rican, 1%


Admissions by Income
Percentage (Count) of admissions reporting income level, SFY 2019-20 data
Count of Admission Records
60
50
40
30
20
10
0
18% (37)
24% (50)
12% (25)
10% (20)
14% (29)
14% (29)
9% (19)
0% (0)
$0-$9,999
$10,000-$19,999
$20,000-$29,999
$30,000-$39,999
$40,000-$49,999
$50,000-$99,999
$100,000+
Unknown


Admissions/Discharges by County of Residence
Shown as actual figure, SFY 2019-20 data
0
5
10
15
20
25
30
35
40
45
LACKAWANNA
PHILADELPHIA
MONTGOMERY
LANCASTER
BLAIR
BUCKS
ALLEGHENY
WASHINGTON
CUMBERLAND
DAUPHIN
YORK
DELAWARE
LUZERNE
WAYNE
CAMBRIA
LAWRENCE
WESTMORELAND
BERKS
CHESTER
CLEARFIELD
HUNTINGDON
LEHIGH
NORTHAMPTON
ADAMS
BEDFORD
COLUMBIA
ELK
LEBANON
PIKE
SCHUYLKILL
SUSQUEHANNA
WYOMING
Admissions by County
Discharges by County

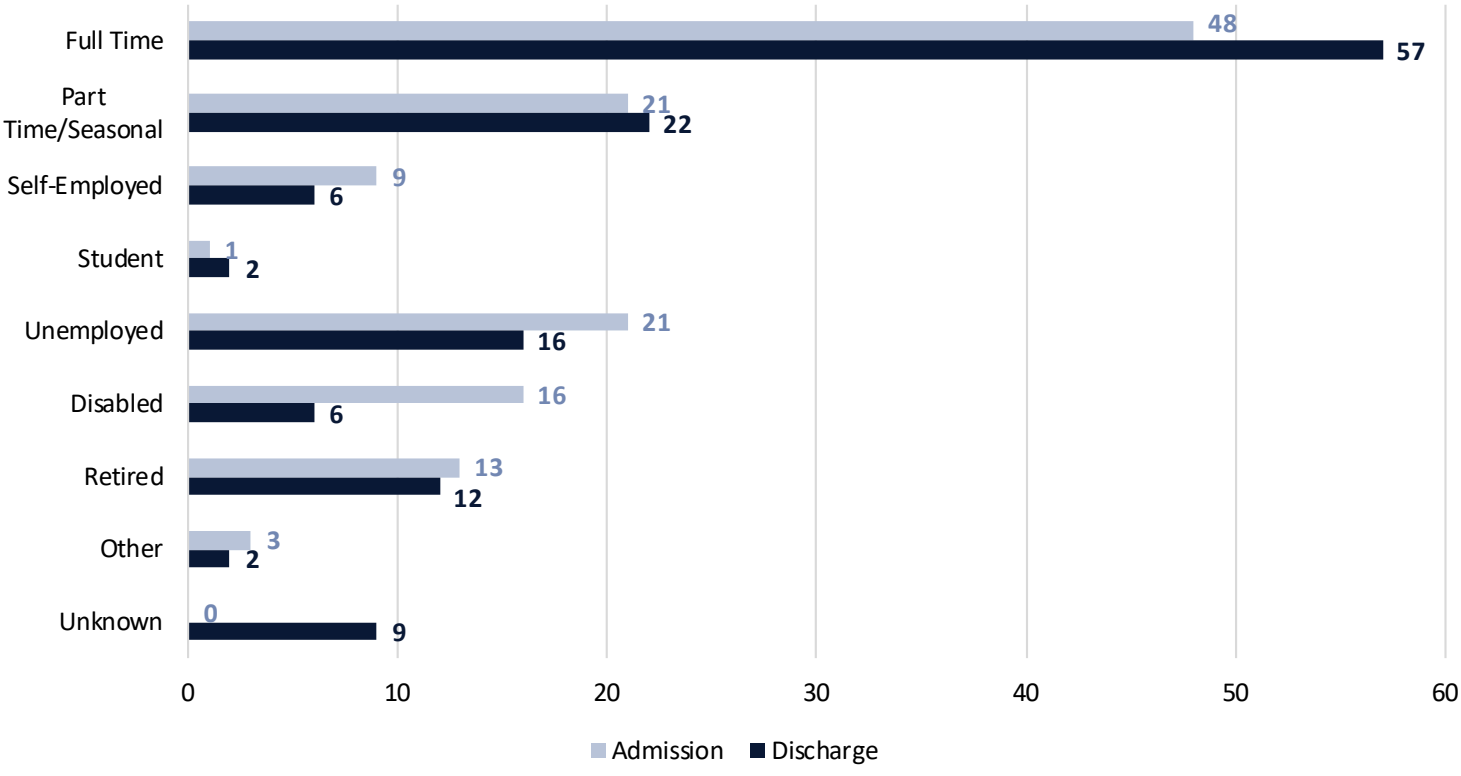
Preferred Gambling Methods by Gender

Percentage of admissions for each gender reporting method, ordered by total admissions reporting method
SFY 2019-20 data



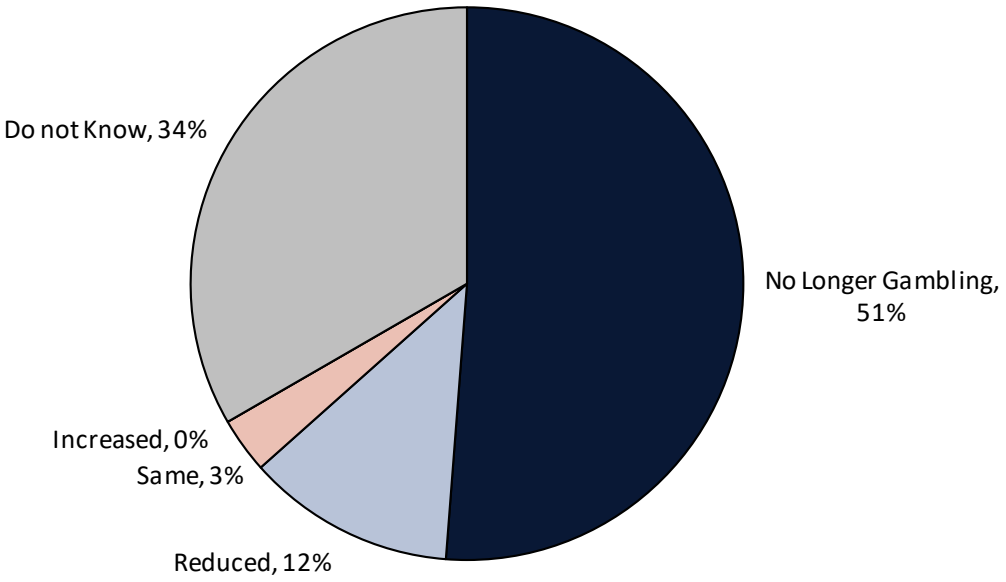
Employment Status at Admission vs. Discharge

Record count with employment status at admission/discharge, for discharges during SFY19-20



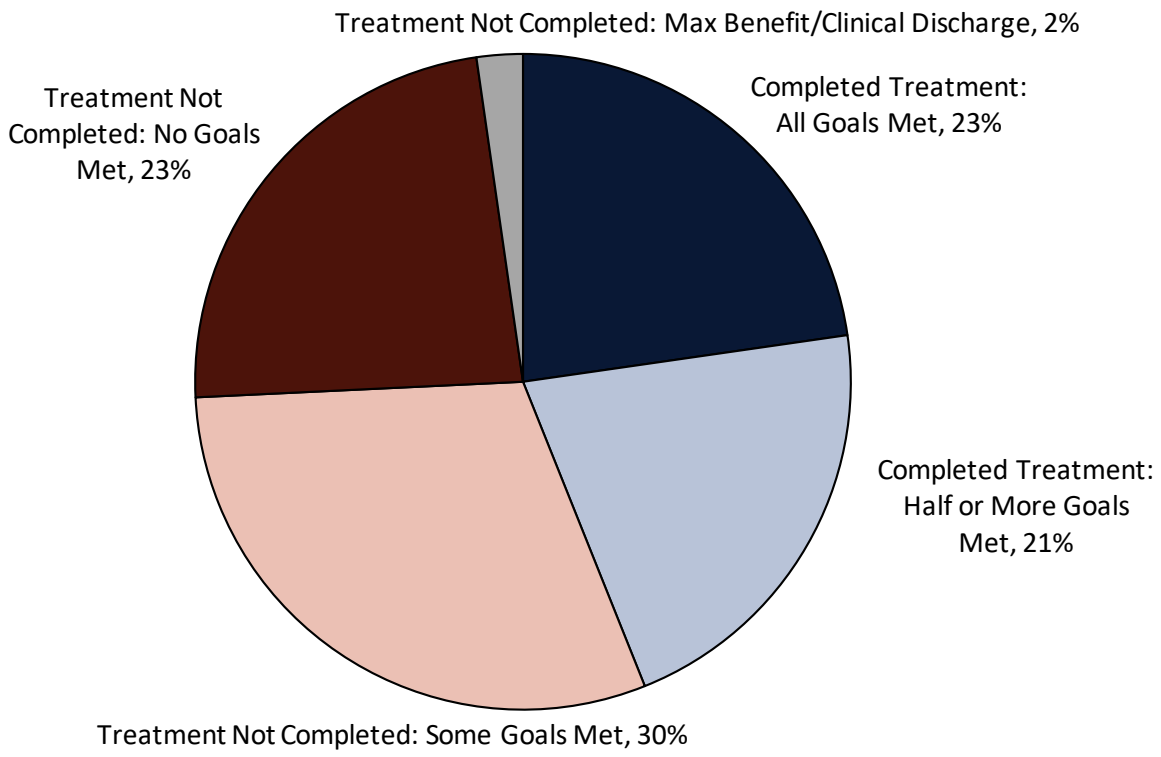
Change in Gambling Frequency from Admission to Discharge

Shown as percentage, SFY 2019-20 data
Discharges for Family of Gambler Omitted



Discharge Status (Goals Met or Unmet)

Shown as percentage, SFY 2019-20 data



Prevention of Problem Gambling

DDAP's problem gambling prevention goals are:

- Increase awareness of underage and problem gambling as well as risk and protective factors that influence underage and problem gambling
- Increase awareness of resources available to help individuals and family members who are impacted by problem gambling
- Promote the problem gambling helpline
- Promote best practices in the prevention of problem gambling

DDAP achieves these prevention goals by executing best practice programming, strategies and activities at the local community level in collaboration with contracted SCAs (Single County Authorities). Funds are provided to the SCAs to:

- Assess community needs
- Develop a plan to address identified needs
- Implement, monitor and evaluate problem gambling prevention programs and services as outlined in the SCA's plan

The following 42 SCAs were allocated $3,998,141 in SFY 2019-20 as follows:

Single County Authority	Allocation	Single County Authority	Allocation
Allegheny	$297,159	Fayette	$143,171
Armstrong/Indiana/Clarion	$123,577	Forest/Warren	$52,097
Beaver	$42,219	Franklin/Fulton	$75,000
Bedford	$36,260	Greene	$19,187
Berks	$118,482	Lackawanna/Susquehanna	$36,105
Blair	$50,252	Lancaster	$216,162
Bradford/Sullivan	$5,000	Lawrence	$47,492
Bucks	$238,617	Lebanon	$73,579
Butler	$107,957	Lehigh	$100,517
Cambria	$73,730	Luzerne/Wyoming	$93,078
Cameron/Elk/McKean	$38,836	Lycoming/Clinton	$37,722
Carbon/Monroe/Pike	$49,708	Mercer	$34,220
Centre	$60,401	Montgomery	$61,592
Chester	$35,000	Northampton	$15,000
Clearfield/Jefferson	$90,244	Northumberland	$15,000
Columbia/Montour/Snyder/Union	$27,926	Philadelphia	$648,126
Crawford	$49,355	Schuylkill	$27,772
Cumberland/Perry	$41,849	Venango	$35,426
Dauphin	$93,031	Washington	$54,155
Delaware	$165,561	Westmoreland	$55,923
Erie	$363,150	York/Adams	$48,503

The number of people served by problem gambling prevention programs, services and activities in SFY 2019-2020 was 271,791.

Prevention Programs/Services	# of SCAs Implementing Program/Service	Number of People Served Per Program/Service
All Bets Are Off	1	43
Amazing Chateau	1	4
Clean Break	2	505
The Council for Boys and Young Men	1	21
Cyber Gambling Program (CGAP)	2	92
Gambling Alternative Activities	11	2,722
Gambling Away the Golden Years	3	273
Gambling Community Based Process Activities	12	1,231
Gambling Education Services	3	1,414
Gambling Environmental Activities	2	112
Gambling Information Dissemination	32	233,725
Gambling Training and Professional Development	8	681
Girls Circle	1	20
Know Limits	6	434
Leaps and Bounds	1	27
Safe Bet	1	62
Stacked Deck	5	591
Student Assistance Program (SAP)	19	16,661
Too Much Too Loose (2M2L)	1	347
Kids Don't Gamble...Wanna Bet	7	2,473
We Know BETter	12	6,277
Youth Gambling Prevention Awareness: Level I	1	1,218
Youth Gambling Prevention Awareness: Level II	4	2,858
Total People Served		**271,791**

State Gaming Fund

Act 71 of 2004, the Pennsylvania Racehorse Development and Gaming Act, established the State Gaming Fund to receive gaming license fees and 34 percent of the gross terminal revenue (GTR) generated by licensed gaming facilities. The State Gaming Fund receives 52 percent of gross interactive gaming revenue (GIGR) generated through simulated slot machines and 14 percent of GIGR generated through simulated table games. State Gaming Fund revenues are annually distributed to the programs highlighted on the next pages and the remainder is transferred to the Property Tax Relief Fund. Also, licensed gaming facilities deposit an additional 4 percent of GTR for slot machines, 2 percent of gross table game revenue and 2 percent of GIGR into the State Gaming Fund for local share distributions where gaming facilities are located.

The portion of the State Gaming Fund that is allocated to the SCAs is solely for financing Substance Use Disorder (SUD) assessments, including SUD assessments associated or related to compulsive and problem gambling, and for the related SUD treatment in -Case management, Medically Monitored Intensive Inpatient Withdrawal Management, Clinically Managed High-Intensity Residential Services (Adult) / Clinically Managed Medium Intensity Residential Services (Adolescent), Clinically Managed Highest-Intensity Residential Services (Adult) / Clinically Managed High-Intensity Residential Service *include co-occurring, and Clinically Managed Low Intensity Residential *include co-occurring licensed to provide SUD treatment services.

The information on the following page highlights the information collected for SFY 2019/20.

Activity Name	Adult Clients	Adolescent Clients	Allocated
Case Management (Level of Care Assessments only)	3,147	23	$ 541,069
Medically Monitored Intensive Inpatient Withdrawal Management	360	0	$ 366,614
Clinically Managed High-Intensity Residential Services (Adult) / Clinically Managed Medium Intensity Residential Services (Adolescent)	59	1	$ 175,327
Clinically Managed Highest-Intensity Residential Services (Adult) / Clinically Managed High-Intensity Residential Service *include co-occurring	619	1	$ 1,932,397
Clinically Managed Low Intensity Residential *include co-occurring	25	0	$ 28,596
Grand Total	**4210**	**25**	**$ 3,044,003**

Single County Authority	Allocated	Single County Authority	Allocated
Allegheny	$308,469	Greene	$8,426
Armstrong/Indiana/Clarion	$47,458	Huntingdon/ Mifflin/ Juniata	$18,220
Beaver	$45,017	Lackawanna/ Susquehanna	$62,429
Bedford	$9,737	Lancaster	$105,108
Berks	$113,629	Lawrence	$31,346
Blair	$31,164	Lebanon	$25,854
Bradford/ Sullivan	$12,469	Lehigh	$99,155
Bucks	$110,929	Luzerne/ Wyoming	$108,345
Butler	$48,165	Lycoming/ Clinton	$33,017
Cambria	$36,176	Mercer	$27,133
Cameron/ Elk/ McKean	$23,716	Montgomery	$166,849
Carbon/ Monroe/ Pike	$40,117	Northampton	$61,143
Centre	$24,564	Northumberland	$16,656
Chester	$134,829	Philadelphia	$495,044
Clearfield/ Jefferson	$23,158	Potter	$3,601
Columbia/ Montour/ Snyder/ Union	$28,108	Schuylkill	$42,530
Crawford	$17,071	Somerset	$18,593
Cumberland/ Perry	$48,645	Tioga	$7,782
Dauphin	$54,247	Venango	$15,213
Delaware	$162,658	Washington	$53,984
Erie	$107,661	Wayne	$9,886
Fayette	$29,766	Westmoreland	$60,404
Forest/ Warren	$9,902	York/ Adams	$79,988
Franklin/Fulton	$25,642		
		Total	**$3,044,003**

***Detailed breakout for each county is available upon request**