Wisconsin Council on Problem Gambling

2019 Helpline Statistics

	January	February	March	April	May	June	July	August	September	October	November	December	Yearly Ttl.
Total Calls/E-mails	983	1133	1097	1150	817	914	945	1052	1048	926	1068	1150	**12283**
920	41	41	51	55	36	55	33	24	49	32	41	29	**487**
608	31	19	40	48	25	20	19	29	13	29	20	27	**320**
715	29	22	34	33	27	23	20	22	26	22	22	22	**302**
414	127	86	145	151	135	126	98	96	85	82	85	103	**1319**
262	32	38	45	49	40	43	47	38	22	40	39	36	**469**
Other(calling card)	65	97	75	54	81	65	103	87	77	48	76	64	**892**
Mon	128	189	188	224	130	150	183	192	241	200	209	217	**2251**
Tues	114	165	178	198	147	132	167	182	130	164	168	163	**1908**
Wed	184	203	168	135	140	135	136	183	178	177	172	156	**1967**
Thurs	200	189	143	242	127	150	123	132	190	131	161	226	**2014**
Fri	147	179	162	137	105	129	119	134	120	115	174	161	**1682**
Sat	112	106	126	103	88	119	99	86	92	66	100	114	**1211**
Sun	98	102	132	111	80	102	112	143	97	73	84	113	**1247**
Male	17	15	19	21	9	3	12	11	13	22	20	20	**182**
Avg. age	41	39	38	38	36	43	30	33	36.5	38	35	49	**38**
Female	10	8	20	17	16	6	14	15	26	9	11	6	**158**
Avg. age	46	38	42	54	51	50	54	51	42	50	39	50	**47**
Employed	21	12	15	13	15	10	15	10	11	15	12	11	**160**
Unemployed	0	0	4	2	13	1	1	4	2	2	0	0	**29**
Retired	0	0	2	0	1	1	2	0	2	0	0	4	**12**
Disabled	1	1	2	3	3	0	0	3	0	1	1	0	**15**
Average Debt amt.	$30,000	$5,750	$30,000	$5,667	$4,000	$5,000	$12,000	$36,000	$51,750	$26,400	$ 27,000.00	$ 15,000.00	**$20,714**
Median Debt amt.	$30,000	$5,000	$30,000	$5,000	$5,000	$5,000	$10,000	$36,000	$17,500	$10,000	$ 20,000.00	$ 10,000.00	**$10,000**
In Debt	15	10	8	11	8	13	11	11	20	14	22	19	**162**
Bankrupt	4	1	4	1	3	2	1	0	10	1	0	3	**30**
Thoughts of Suicide	2	3	3	0	1	0	1	0	4	0	0	0	**14**
Attempted Suicide	0	0	0	0	0	0	0	0	0	0	0	1	**1**
Suicide in Progress	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Cards	2	1	3	0	0	0	2	0	1	0	0	2	**11**
Lottery	5	0	12	4	8	4	0	3	5	4	3	3	**51**
Sports	0	0	0	0	2	0	1	1	1	2	5	0	**12**
Tavern	6	2	10	0	3	1	2	6	3	3	8	2	**46**
Casino	14	13	56	18	18	16	16	13	28	16	15	19	**242**
Internet	1	1	3	0	1	0	4	1	1	2	2	0	**16**
All types	0	1	2	2	1	0	2	1	1	2	1	0	**13**
GA Referrals	58	43	38	60	54	28	23	21	39	30	21	26	**441**
T.P. Referrals	48	27	30	32	56	25	23	32	30	19	21	16	**359**
Packets	6	7	6	4	6	5	3	6	3	2	2	2	**52**
Chat Line	8	6	10	6	15	2	9	5	8	3	8	1	**81**
Texts	0	0	2	0	0	0	0	1	1	3	1	0	**8**
Web Referrals	12	17	16	11	3	11	22	12	28	22	21	17	**192**
Web Hits	789	906	3200	830	733	895	537	655	820	879	786	921	**11951**
Page Views	2,322	2473	3700	1000	1698	1626	1357	1376	1874	1627	1593	1916	**22562**
Total Calls/E-mails & Web Hits	**1772**	**2039**	**4297**	**1980**	**1550**	**1809**	**1482**	**1707**	**1868**	**1805**	**1854**	**2071**	24234

***** Due to confidentiality issues, statistics are based on people willing to share information.**