Kansas Problem Gambling Helpline
Aggregate Data FY2021

	Jul	Aug	Sep	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	% to TOTAL	FY2020
CALL REASON	17	23	15	14	12	18	18	17	20	22	13	11	200		
Help	3	4	3	3	1	5	5	3	4	2	5	4	42	21.0%	28.0%
Information	3	5	2	7	2	6	1	4	2	8	3	6	49	24.5%	17.3%
GA/Gamanon		5		3	2	3	4	2	1	1			21	10.5%	12.8%
Other									4	4			8	4.0%	0.0%
Self Exculsion	11	9	10	1	7	4	8	8	9	7	5	1	80	40.0%	42.0%
Opportunistic	8	12	10	7	11	7	11	12	10	6	12	70	176		
CALLER RELATIONSHIP	20	33	17	18	18	22	20	17	17	19	20	27	248		
Self	18	28	13	13	17	17	19	15	16	14	17	21	208	83.9%	82.1%
Spouse/Common Law Spouse		1			1	1	1	2					6	2.4%	2.5%
Family	1	1	4	2		2			1	2	1	2	16	6.5%	9.0%
Friend		2		1							1	1	5	2.0%	2.9%
Employer/Co-Worker	1												1	0.4%	0.0%
Professional										1	1	1	3	1.2%	1.8%
Other													0	0.0%	0.0%
Significant Other		1		1		1							3	1.2%	0.7%
Refused to Disclose				1		1				2		2	6	2.4%	1.1%
RESOURCE	15	25	13	9	14	18	17	15	15	14	17	21	193		
ATM Ticket		1											1	0.5%	0.4%
Billboard	1					1			2				4	2.1%	3.7%
Casino	3	5	2	1	2	1	1	1	1	2	3		22	11.4%	15.4%
Friend		1				2							3	1.6%	2.5%
GA											1		1	0.5%	2.1%
Helpline Card/Brochure	5	8	2	1	6	3	7	5	4	5	1	6	53	27.5%	21.6%
Internet	3	4	2	5	2	4	4	5	3	4	7	7	50	25.9%	20.3%
Lottery Tix/Brochure	1	4	2	1	1	2	1	1	4	1	1	6	25	13.0%	10.4%
National Helpline			2			1	1			1	1		6	3.1%	2.5%
Newspaper													0	0.0%	0.4%
Other	2	1	3	1	3	4	3	3	1	1	2	2	26	13.5%	17.0%
Phone Book													0	0.0%	0.4%
Radio											1		1	0.5%	0.4%
Relative		1											1	0.5%	2.1%
TV													0	0.0%	0.8%
Unknown													0	0.0%	0.0%
Sticker													0	0.0%	0.0%
FIRST HEARD ABOUT: CASINO DETAILS	14	17	9	6	9	8	11	8	9	10	8	5	114		
Prairie Band	2	1	1			1		1					6	5.3%	6.7%
Sac and Fox		1				1	1						3	2.6%	0.6%
Golden Eagle													0	0.0%	1.2%
White Cloud	1												1	0.9%	0.6%
7th Street Casino	2												2	1.8%	2.4%
Boot Hill Casino	1	1			1			1	1	1		1	7	6.1%	4.9%
Kansas Crossing		1				2	2		1		1		7	6.1%	3.0%
Kansas Star	5	7	8	3	4	1	4	3	2	6	4	3	50	43.9%	41.5%
Hollywood	3	5		2	4		4	3	3	3	1		28	24.6%	17.1%

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Oklahoma				1		1						1	3	2.6%	9.1%
Missouri		1							1		1		3	2.6%	4.9%
Colorado													0	0.0%	0.0%
Nebraska													0	0.0%	0.0%
Iowa													0	0.0%	0.0%
Other State						2			1		1		4	3.5%	7.9%
SUICIDAL	18	25	15	12	12	19	18	17	15	15	17	26	209		
Suicidal				1					1				2	1.0%	1.2%
Non-Suicidal	18	25	15	11	12	19	18	17	14	15	17	26	207	99.0%	98.8%
VIOLENT SYMPTOMS	18	25	15	12	12	19	18	17	15	15	17	26	209		
Violent							1						1	0.5%	0.4%
Non-Violent	18	25	15	12	12	19	17	17	15	15	17	26	208	99.5%	99.6%
GAMING TYPE	15	21	12	10	16	16	16	12	12	11	14	12	167		
Casino Bingo													0	0.0%	0.0%
Casino Slots	9	7	8	7	8	6	8	7	8	7	9	5	89	53.3%	55.7%
Casino Cards	2	4				4	3	1					14	8.4%	17.9%
Casino Dice													0	0.0%	0.5%
Casino Video Poker													0	0.0%	2.4%
Casino Other	4	7	2		3	1		2	3	1	2	2	27	16.2%	11.3%
Non-Casino Bingo						1		1		1			3	1.8%	0.0%
Non-Casino Cards					1								1	0.6%	2.4%
Sportsbetting/DFS		1		2	1	2	4			1	1	1	13	7.8%	1.9%
Keno													0	0.0%	0.0%
Lottery Instant/Scratch		1	1	1		2	1		1			1	8	4.8%	6.6%
Lottery Lotto/Powerball			1		2						2	2	7	4.2%	0.0%
Dogs		1											1	0.6%	0.0%
Horses													0	0.0%	0.0%
Internet					1			1		1		1	4	2.4%	0.0%
Stocks/Commodities													0	0.0%	0.0%
Other													0	0.0%	1.4%
Unknown													0	0.0%	0.0%
REFERRAL	17	23	14	12	14	19	18	18	16	14	18	20	203		
GA/Gamanon/Other Support		2		2			1	1		1	1		8	3.9%	16.2%
AA or Other Support													0	0.0%	0.0%
Comm. Mental Health				1									1	0.5%	0.5%
RADAC													0	0.0%	0.0%
KCGC or Other Provider	14	19	12	7	8	17	14	14	10	11	8	8	142	70.0%	76.4%
VEP Removal**	3	2	2		4	1	1	1	5		3	1	23	11.3%	0.0%
No Referral Necessary				2	2	1	2	2	1	2	6	11	29	14.3%	6.9%
GENDER	17	26	16	10	14	18	16	18	15	15	17	31	213		
Male	8	18	11	7	10	10	9	9	9	8	12	14	125	58.7%	58.8%
Female	9	8	5	3	4	8	7	9	6	7	5	17	88	41.3%	39.9%
ETHNICITY	15	23	15	11	13	18	15	16	14	12	13	16	181		
African American		1	2			1	1	2		2	2		11	6.1%	7.2%

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Asian/Pac Islander			2	1	1	1	5	2			1		13	7.2%	11.1%
Caucasian	10	12	4	5	7	10	5	5	6	6	5	4	79	43.6%	44.7%
Latino/Hispanic		2			2	1		1	3	1		1	11	6.1%	7.7%
Native American		1					1		1				3	1.7%	1.0%
Other													0	0.0%	0.0%
Refused to Disclose	5	7	7	5	3	5	3	6	4	3	5	11	64	35.4%	28.4%
MARITAL STATUS	15	23	15	10	13	18	16	17	12	12	12	15	178		
Single	6	7	2	2	3	5	4	1	2	3	3	3	41	23.0%	19.1%
Married/Living as Married	5	8	3	5	4	6	8	9	4	5	3	1	61	34.3%	41.6%
Divorced		2	2		3	2	1	1	2	1	1	1	16	9.0%	8.6%
Separated						1		1					2	1.1%	1.4%
Widowed	2		1						1	1	1	1	7	3.9%	1.9%
Refused to Disclose	2	6	7	3	3	4	3	5	3	2	4	9	51	28.7%	27.3%
AGE	15	24	15	10	13	18	15	15	12	13	11	16	177		
Under 18													0	0.0%	0.5%
18-24		1			1	1			1	1	1	1	7	4.0%	5.7%
25-34	2	6	1	2	1	5	5	3	2	1			28	15.8%	11.3%
35-44	3	6	4	1	3	2	4	1	3	1	3	2	33	18.6%	20.3%
45-54	1	3	1	3	2		3	5	1	3	3	2	27	15.3%	17.5%
55-64			1	1	3	4		1	2	2	2	2	18	10.2%	14.2%
65 older	5		1	1		1	1			4	1	1	15	8.5%	9.4%
Refused to Disclose	4	8	7	2	3	5	2	5	3	1	1	8	49	27.7%	21.2%
EMPLOYMENT STATUS	15	19	15	10	13	18	16	15	12	12	11	15	171		
Employed	8	13	7	6	8	8	11	7	4	3	8	8	91	53.2%	60.6%
Unemployed		2	1		2	2	2	2	3	1			15	8.8%	7.2%
Disabled						1		1		2	1		5	2.9%	1.9%
Retired	4			2		2	1		2	4	1		16	9.4%	8.7%
Student													0	0.0%	0.0%
Refused to Disclose	3	4	7	2	3	5	2	5	3	2	1	7	44	25.7%	21.6%
CURRENT MILITARY STATUS	15	23	15	10	13	18	16	15	12	12	11	15	175		
Current		1											1	0.6%	0.5%
Retired	2	1	1		1	1		1	1	1	1		10	5.7%	7.7%
Civilian, No Military	9	15	8	6	9	13	12	9	7	8	9	8	113	64.6%	70.8%
Refused to Disclose	4	6	6	4	3	4	4	5	4	3	1	7	51	29.1%	21.1%
GAMING ZONE	7	12	9	5	5	8	9	7	6	6	9	4	87		
NE Gaming Zone	1	3				1	2	1	1	1	1		11	12.6%	20.7%
SE Gaming Zone						1	2		2		1		6	6.9%	4.3%
SC Gaming Zone	6	9	9	5	3	6	5	4	3	5	7	3	65	74.7%	72.4%
SW Gaming Zone					2			2				1	5	5.7%	2.6%
LOTTERY REGION	14	19	12	9	9	18	15	14	10	10	11	8	149		
NW Lottery Region										1			1	0.7%	1.5%
NC Lottery Region		1								1			2	1.3%	0.5%
NE Lottery Region	7	7	1	3	3	9	8	7	4	2	3	2	56	37.6%	36.1%
SW Lottery Region	1	1	1		2			3	1	1		1	11	7.4%	7.2%
SC Lottery Region	6	9	10	6	3	6	6	4	3	5	7	4	69	46.3%	45.9%

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SE Lottery Region		1			1	3	1		2		1	1	10	6.7%	8.8%

Opportunistic calls are not calculated into the % to Total for Call Reason