Wisconsin Council on Problem Gambling

2018 Helpline Statistics

	January	February	March	April	May	June	July	August	September	October	November	December	Yearly Ttl.
Total Calls/E-mails	1108	1274	996	1117	1066	1121	1180	1175	1220	1483	1084	1045	**13869**
920	112	69	73	75	84	70	71	78	87	101	74	77	**971**
608	38	56	35	28	29	23	20	35	42	40	22	13	**381**
715	24	32	27	18	26	20	19	37	22	32	28	24	**309**
414	113	114	78	97	86	90	92	88	98	133	95	80	**1164**
262	44	60	51	46	37	38	54	46	52	56	44	39	**567**
Other(calling card)	77	88	105	60	353	62	96	77	72	104	82	67	**1243**
Mon	212	266	167	206	135	207	226	174	186	239	171	182	**2371**
Tues	179	221	135	209	204	217	224	199	246	197	195	166	**2392**
Wed	230	218	154	184	209	184	217	144	233	240	121	166	**2300**
Thurs	177	178	184	164	190	203	224	200	193	201	201	177	**2292**
Fri	181	184	146	131	135	124	187	145	173	174	152	125	**1857**
Sat	67	103	115	113	96	94	45	52	136	216	136	130	**1303**
Sun	62	104	95	110	97	92	57	50	71	216	108	99	**1161**
Male	17	29	13	9	20	22	20	15	22	19	11	17	**214**
Avg. age	41	40	38	43	51	47	41	45	48	48	41	35	**43**
Female	24	16	14	8	14	13	17	14	18	25	11	9	**183**
Avg. age	54	59.5	49	62	51	56	64	58	61	41	57	73	**57**
Employed	11	9	12	9	5	11	11	8	12	13	6	10	**117**
Unemployed	0	1	0	1	2	6	2	1	0	2	3	1	**19**
Retired	3	0	2	0	3	2	6	4	4	2	1	1	**28**
Disabled	2	1	3	0	2	3	3	1	3	0	1	2	**21**
Average Debt amt.	$25,667	$75,667	$186,000	$160,500	$45,000	$10,000	$50,200	$15,666	$25,143	$16,333	$ 10,000.00	$ 301,677.00	**$76,821**
Median Debt amt.	$30,000	$24,000	$40,000	$160,500	$40,000	$10,000	$23,000	$8,000	$15,000	$15,000	$ 10,000.00	$ 400,000.00	**$23,500**
In Debt	15	10	5	9	17	14	19	15	12	11	12	16	**155**
Bankrupt	1	0	0	0	1	0	0	0	0	0	0	0	**2**
Thoughts of Suicide	1	0	1	1	1	3	1	0	0	0	0	0	**8**
Attempted Suicide	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Suicide in Progress	0	0	0	0	0	2	0	0	0	0	0	0	**2**
Cards	2	2	0	0	2	1	1	0	0	1	0	0	**9**
Lottery	3	5	5	2	7	1	4	1	5	2	3	6	**44**
Sports	0	0	0	0	1	0	0	1	0	2	1	0	**5**
Tavern	5	3	4	0	3	4	3	3	0	3	6	4	**38**
Casino	23	21	16	11	17	22	24	15	19	13	13	16	**210**
Internet	0	1	0	1	5	0	2	3	1	2	2	1	**18**
All types	0	1	0	1	1	1	0	0	9	0	0	2	**15**
GA Referrals	30	30	17	11	27	17	20	18	24	34	17	42	**287**
T.P. Referrals	17	15	14	8	13	32	29	15	9	27	14	40	**233**
Packets	8	6	5	4	6	2	9	1	4	7	2	2	**56**
Chat Line	6	8	3	8	3	3	3	2	1	27	2	0	**66**
Texts	12	0	0	0	0	0	0	0	0	0	0	0	**12**
Web Referrals	8	12	9	7	15	13	8	4	33	12	6	21	**148**
Web Hits	789	602	2363	904	925	762	825	846	952	949	987	907	**11811**
Page Views	2322	2156	4274	1956	1827	1417	1609	2005	1803	2220	1791	1966	**25346**
Total Calls/E-mails & Web Hits	**1897**	**1876**	**3359**	**2021**	**1991**	**1883**	**2005**	**2021**	**2172**	**2432**	**2071**	**1952**	**25680**

***** Due to confidentiality issues, statistics are based on people willing to share information.**