Kansas Problem Gambling Helpline
Aggregate Data 2001-2020

	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	**2015	2016	2017	2018	2019	2020	TOTAL	% to TOTAL
CALL REASON	**140**	**531**	**397**	**416**	**366**	**347**	**407**	**403**	**363**	**298**	**236**	**345**	**344**	**324**	**285**	**556**	**317**	**505**	**335**	**175**	**7090**	
Help	59	159	211	200	180	190	210	208	192	158	138	191	176	185	121	73	73	109	103	36	2972	41.9%
Information	41	108	85	126	89	85	104	117	88	73	52	67	64	50	60	72	75	72	67	37	1532	21.6%
GA/Gamanon	25	98	80	67	77	58	72	53	62	50	25	45	41	24	16	67	42	33	32	21	988	13.9%
Other	10	122	20	18	16	14	18	22	17	12	7	15	21	10	20	219			0		561	7.9%
Self Exclusion										3	14	27	41	55	55	125	127	108	133	81	769	10.8%
Unknown/Opportunistic	5	44	1	5	4		3	3	4	2			1		13			183	317	128	713	10.1%
CALLER RELATIONSHIP	**140**	**531**	**397**	**416**	**366**	**347**	**407**	**403**	**363**	**297**	**236**	**345**	**344**	**324**	**285**	**368**	**313**	**314**	**337**	**240**	**6773**	
Self	88	339	276	280	242	226	274	291	270	219	184	275	260	269	202	287	244	234	258	204	4922	72.7%
Spouse	12	57	34	54	42	34	41	36	22	20	19	35	32	22	24	16	19	13	14	5	551	8.1%
Family	10	35	41	44	50	51	57	44	46	40	23	24	29	20	19	37	28	35	36	16	685	10.1%
Friend	12	23	23	22	19	25	21	20	12	12	6	4	18	10	12	6	8	12	12	4	281	4.1%
Employer/Co-Worker	1	1	5		1	0	1			1		2						1	0	1	14	0.2%
Professional	5	6	4	8	5	6	10	5	5	2	2	4	1	2	6	10	5	12	9	2	109	1.6%
Other	6	7	7	2	1	2	2	4	2		1				1	5			2		42	0.6%
Significant Other													2	1	2	7	4	1	1	5	23	0.3%
Unknown	6	63	7	6	6	3	1	3	6	3	1	1	2		19		5	6	5	3	146	2.2%
RESOURCE	**140**	**531**	**397**	**416**	**366**	**346**	**407**	**403**	**363**	**298**	**236**	**345**	**344**	**324**	**273**	**326**	**292**	**282**	**296**	**187**	**6572**	
ATM Ticket						1	2	4	4	3	4	2	2	1			1		1	2	27	0.4%
Billboard		10	15	25	17	21	26	25	19	15	9	7	7	15	8	3	5	3	13	4	247	3.8%
Casino	7	111	81	102	87	73	86	90	95	97	63	145	132	98	62	71	52	51	50	23	1576	24.0%
Friend	5	13	23	21	21	16	23	18	14	8	7	7	13	8	6	8	17	10	9	3	250	3.8%
GA	2	2	6	5	5	2	4	5	3	11	4	4	5	5		3	11	6	4	1	88	1.3%
Helpline Card/Brochure						8	12	16	21	7	9	12	17	12	14	52	90	60	69	49	448	6.8%
Internet				14	12	29	32	26	26	26	27	31	31	36	38	84	65	59	68	38	642	9.8%
Lottery	12	37	33	35	27	23	31	40	24	27	13	10	11	6	5	20	16	9	18	26	423	6.4%
National Helpline	2	10	5	11	11	5	7	5	5	6	1		2	7	2	7	22	12	9	7	136	2.1%
Newspaper	26	22	7	5	10	11	8	4	1	3	1	5	4		5		1		1		114	1.7%
Other	23	60	50	42	24	35	46	31	34	21	25	25	26	16	25	59	9	53	42	30	676	10.3%
Phone Book	15	72	86	77	86	49	61	42	31	14	9	5	2	4	1	1			0	1	556	8.5%
Radio	3	8	11	5	9	6	6	2	6	4	6	4	8	4	3	2		2	2		91	1.4%
Relative	1	8	10	13	5	6	5	5	1	1	3	6	2	5	3		1	2	4	3	84	1.3%
TV	7	5	6	10	8	5	4	2	1	2	5	5	8	6	2	13	2	4	6		101	1.5%
Unknown	37	173	64	51	44	56	54	88	78	53	50	77	74	101	99	3		11	0		1113	16.9%
FIRST HEARD: CASINO DETAIL	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**12**	**39**	**40**	**37**	**40**	**246**	**245**	**222**	**223**	**115**	**1219**	
Prairie Band											5	3	6	4	1	22	30	20	16	9	116	9.5%
Sac and Fox												1	1		1	4	1	2	2	2	14	1.1%
Golden Eagle											1			1		2	7	1	2		14	1.1%
White Cloud															1		3		0	2	6	0.5%
7th Street											1			2	1	10	10	2	9	3	38	3.1%
Boot Hill											3	8	3	4	2	26	16	18	14	4	98	8.0%
Kansas Crossing																	7	7	13	3	30	25.9%
Kansas Star												15	18	15	19	94	82	87	85	54	469	38.5%
Hollywood												3	8	5	12	45	52	45	39	24	233	19.1%
Oklahoma											1	5	3	3	2	17	16	16	23	4	90	7.4%
Missouri											1	3	1	3	1	10	11	5	9	3	47	3.9%
Colorado												1									1	0.1%
Nebrasks																						0.0%
Iowa																		2				0.0%
Other State																16	10	17	11	7	61	5.0%
SUICIDAL	**140**	**531**	**397**	**416**	**366**	**347**	**407**	**403**	**363**	**298**	**236**	**345**	**344**	**324**	**285**	**340**	**308**	**274**	**304**	**195**	**6623**	
Suicidal	3	8	7	5	3	13	9	4	4	7	2	8	4	4	3	6		4	5	1	100	1.5%
Non-Suicidal	137	523	390	411	363	334	398	399	359	291	234	337	340	320	282	334	308	270	299	194	6523	98.5%
VIOLENT SYMPTOMS	**140**	**531**	**397**	**416**	**366**	**347**	**407**	**403**	**363**	**298**	**236**	**345**	**344**	**324**	**285**	**340**	**308**	**273**	**303**	**195**	**6621**	
Violent	1		1		1	1						1			2	2		1	2		12	0.2%

Kansas Problem Gambling Helpline
Aggregate Data 2001-2020

	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	**2015	2016	2017	2018	2019	2020	TOTAL	% to TOTAL
Non-Violent	139	531	396	416	365	346	407	403	363	298	236	344	344	324	283	338	308	272	301	195	6609	99.8%
GAMING TYPE	**183**	**661**	**526**	**565**	**524**	**463**	**580**	**525**	**461**	**408**	**308**	**456**	**417**	**420**	**367**	**307**	**288**	**253**	**276**	**163**	**8151**	
Casino Bingo	3	14	18	14	14	7	11	11	9	9	4	4	7	6	5	1	3	2			142	1.7%
Casino Slots	48	168	209	234	188	163	227	206	182	170	138	200	189	175	138	184	148	157	178	78	3380	41.5%
Casino Cards	16	70	68	70	76	65	88	81	65	49	49	62	55	68	48	27	56	40	39	24	1116	13.7%
Casino Dice	8	18	28	17	17	17	20	17	10	15	6	21	11	15	18	3	4	3	4	1	253	3.1%
Casino Video Poker	8	24	20	28	21	21	34	15	13	8	9	14	7	7	3	4	7	4	6		253	3.1%
Casino Other	4	21	20	14	16	16	16	33	21	19	15	31	20	23	24	28	51	34	31	25	462	5.7%
Non-Casino Bingo	3	5	5	4	6		1	2	1	4	2	1		2	2		1			1	40	0.5%
Non-Casino Cards	2	5	7	9	6	7	4	4	2	4	4	5	3	2	3	1	2	2	1	6	79	1.0%
Sportsbetting	2	7	7	9	12	16	13	6	8	6	3	4	3	5	2		4		4	9	120	1.5%
Keno			1	5	11	5	7	2	6	4	2	2		2							47	0.6%
Lottery Scratch	29	40	31	30	24	24	38	32	25	29	17	21	13	16	16	8	8	5	12	11	429	5.3%
Lottery Powerball			4	15	15	9	23	18	17	12	8	10	8	8	8	8	1			3	167	2.0%
Dogs	6	15	6	4	6	2	8	3		1		1	2	1	16				1	1	73	0.9%
Horses	3	4	2	4	3	4	4	2	1		1	2	2	2	8						42	0.5%
Internet	1	6	5	14	28	25	18	14	10	9	7	3	3	8		7				1	159	2.0%
Stocks/Commodities	1	1	1	2		3	1	3	1	1	1		3	2							20	0.2%
Other	3	14	9	12	8	5	9	7	2	4	3		7	2	4	31				3	123	1.5%
Unknown	46	249	85	80	73	74	58	69	88	64	39	75	84	76	72	5	3	6			1246	15.3%
REFERRAL	**182**	**639**	**504**	**504**	**437**	**413**	**476**	**450**	**398**	**334**	**289**	**411**	**406**	**368**	**287**	**328**	**296**	**269**	**310**	**179**	**7480**	
Gamblers Anonymous	74	226	248	259	223	220	251	204	192	178	131	200	169	136	77	58	42	40	47	10	2985	39.9%
Alcoholics Anonymous	11	11	9	5	4	2	6	3	1	3	2	3	1	2	1		3				67	0.9%
Comm. Mental Health	24	48	44	29	34	26	27	21	17	20	15	11	9	11	2	19	25	27	4	1	414	5.5%
RADAC	1	2									1			1			1	11	11	0	28	0.4%
KCGC/Other Provider	37	96	111	105	74	72	91	73	56	53	85	107	126	114	104	216	207	172	230	135	2264	30.3%
VEP Removal***																				12	12	0.4%
No Referral	35	256	92	106	102	93	101	149	132	80	55	90	101	104	103	35	18	19	18	21	1710	22.9%
GENDER	**140**	**531**	**397**	**416**	**366**	**347**	**407**	**403**	**363**	**298**	**236**	**345**	**344**	**324**	**267**	**347**	**303**	**281**	**296**	**188**	**6599**	
Male	57	271	213	204	202	200	220	218	175	155	126	158	187	168	149	204	174	162	167	114	3524	53.4%
Female	83	260	184	212	164	147	187	185	188	143	110	187	157	156	118	143	129	119	129	74	3075	46.6%
ETHNICITY	**0**	**0**	**0**	**0**	**0**	**342**	**406**	**403**	**360**	**281**	**236**	**345**	**344**	**324**	**273**	**309**	**294**	**263**	**277**	**168**	**4625**	
African American						22	25	38	29	22	15	21	32	25	17	25	20	14	25	7	337	7.3%
Asian/Pac Islander						9	8	13	8	9	11	11	7	17	19	24	21	17	25	11	210	4.5%
Caucasian						208	259	229	199	181	149	229	212	214	149	182	163	139	141	76	2730	59.0%
Latino/Hispanic						9	14	8	16	9	10	15	22	28	16	19	15	25	14	14	234	5.1%
Native American						4	3	3		3	1	3	5	2		4	5	2	3	1	39	0.8%
Other						4	14	4	6	9	3	4	8	2	7	4				0	65	1.4%
Unknown/Refused to Disclose						86	83	108	102	48	47	62	58	36	65	51	70	66	69	59	1010	21.8%
MARITAL STATUS	**140**	**531**	**397**	**416**	**366**	**347**	**407**	**403**	**363**	**296**	**236**	**345**	**344**	**324**	**271**	**310**	**295**	**264**	**278**	**168**	**6501**	19.2908012
Single	17	77	106	106	92	83	107	107	102	83	60	79	86	84	64	69	70	66	68	42	1568	24.1%
Married/Living as Married	37	166	133	186	159	135	175	163	120	104	101	157	141	126	108	132	116	107	119	57	2542	39.1%
Divorced	9	30	39	38	33	38	47	31	39	26	23	41	41	49	25	42	35	26	23	15	650	10.0%
Separated	1	5	8	1	3	5	2	6		6	2	4	6	6		6	5	11	4	2	83	1.3%
Widowed	1	13	18	9	5	10	7	6	10	10	16	9	12	10	8	18	7	6	8	3	186	2.9%
Refused to Disclose	75	240	93	76	74	76	69	90	92	67	34	55	58	49	66	43	62	48	56	49	1472	22.6%
AGE	**140**	**531**	**397**	**416**	**366**	**345**	**407**	**403**	**363**	**290**	**236**	**342**	**344**	**324**	**266**	**300**	**290**	**262**	**276**	**172**	**6470**	
Under 18	2		5		1	3		1	2					1	1	1	1			1	19	0.3%
18-24	4	27	25	48	26	17	19	27	13	22	6	7	19	12	6	10	9	6	13	6	322	5.0%
25-34	20	105	127	136	84	53	69	42	46	27	28	44	40	59	26	31	39	32	32	29	1069	16.5%
35-44		1	1		45	63	80	76	55	55	48	67	64	63	41	63	48	47	56	32	905	14.0%
45-54	39	137	142	143	98	74	88	94	83	69	68	77	70	75	49	61	66	54	54	21	1562	24.1%
55-64					28	47	71	44	55	42	35	61	53	44	42	63	40	51	44	18	738	11.4%
65 older	2	42	16	25	26	19	18	25	21	14	16	27	41	27	24	34	27	24	31	12	471	7.3%
Unknown	73	219	81	64	58	69	62	94	88	61	35	59	57	43	77	37	60	48	46	53	1384	21.4%

Kansas Problem Gambling Helpline
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	2001	2002	2003	2004	2005	2006	2007	2008	2009	2010	2011	2012	2013	2014	**2015	2016	2017	2018	2019	2020	TOTAL	% to TOTAL
EMPLOYMENT STATUS	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**223**	**336**	**338**	**319**	**269**	**306**	**291**	**265**	**275**	**165**	**2787**	
Employed											133	194	200	211	142	200	165	154	158	93	1650	59.2%
Unemployed											21	35	29	26	24	24	38	28	28	13	266	9.5%
Disabled											10	19	15	14	10	16	9	19	11	2	125	4.5%
Retired											21	27	39	29	28	36	22	15	30	10	257	9.2%
Student											3	1	3	2		4	2	2	3	0	20	0.7%
Refused to Disclose											35	60	52	37	65	26	55	47	45	47	469	16.8%
MILITARY STATUS	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**0**	**208**	**320**	**333**	**317**	**267**	**307**	**287**	**262**	**273**	**169**	**2743**	
Current											4	5	8	1	2	4	5	3	2	1	35	1.3%
Retired											10	25	18	19	17	17	22	16	20	11	175	6.4%
Civilian, No Military											126	195	225	231	163	232	197	191	203	107	1870	68.2%
Refused to Disclose											68	95	82	66	85	54	63	52	48	50	663	24.2%
GAMING ZONE	**20**	**55**	**71**	**71**	**81**	**83**	**106**	**120**	**103**	**101**	**64**	**151**	**165**	**160**	**116**	**173**	**136**	**135**	**155**	**82**	**2148**	
NE Gaming Zone	1	12	37	21	30	21	33	42	34	26	11	18	23	39	25	41	34	31	29	11	519	24.2%
SE Gaming Zone		1	2	8	2	4	4	7	4	9	5	6	9	7	5	4	11	8	12	2	110	5.1%
SC Gaming Zone	17	42	32	39	49	56	68	71	65	57	42	118	121	107	77	105	81	76	106	67	1396	65.0%
SW Gaming Zone	2			3		2	1			9	6	9	12	7	9	23	10	20	8	2	123	5.7%
LOTTERY REGIONS	**72**	**294**	**333**	**352**	**312**	**317**	**361**	**339**	**312**	**263**	**223**	**297**	**316**	**296**	**231**	**293**	**269**	**257**	**260**	**148**	**5545**	
NW Lottery Region	2	1	3	6	2	2	6	2		1	4	1	1	3	1		2		4		41	0.7%
NC Lottery Region	7	7	16	23	19	11	8	10	9	6	10	4	4	2	3	4	4	5	3	1	156	2.8%
NE Lottery Region	59	225	259	256	221	216	247	220	199	153	113	100	120	140	104	119	113	104	93	55	3116	56.2%
SW Lottery Region	1	3	7	6	7	8	4	4	2	17	15	29	21	15	17	40	24	30	20	8	278	5.0%
SC Lottery Region	3	54	41	49	60	68	83	86	84	67	67	150	147	118	95	115	98	94	115	75	1669	30.1%
SE Lottery Region		4	7	12	3	12	13	17	18	19	14	13	23	18	11	15	28	24	25	9	285	5.1%
Unknown	25	214	51	58	50	35	36	44	39	30	9	29	27	26	38				1		712	
Out of State	24	23	13	6	4	13	10	20	12	2	1	2	1	2	2	1	1		1		138	

** Transisitoned to new Helpline contractor - missing September and October 2015 data.