Kansas Problem Gambling Helpline
Aggregate Data FY2017

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	% to TOTAL
CALL REASON	57	25	47	44	35	68	30	21	37	28	27	24	443	
Help		6	4	5		8	5	1	10	8	6	6	59	13.3%
Information	7	4	3	4	1	10	7	4	8	7	6	7	68	15.3%
GA/Gamanon	11	3	5	2	3	7	9	4	7	3	1	3	58	13.1%
Other	30		30	23	21	33							137	30.9%
Self Exculsion	9	12	5	10	10	10	9	12	12	10	14	8	121	27.3%
Opportunistic							43	48	41	40	32	42	246	
CALLER RELATIONSHIP	28	25	17	21	14	35	30	22	37	28	28	25	310	
Self	23	19	11	18	11	31	22	14	32	23	24	17	245	79.0%
Spouse/Common Law Spouse	2		3			1	3	2	2	2	1	1	17	5.5%
Family	1	5	2	2	1	2	5	1	2	1	2	3	27	8.7%
Friend			1		1	1			1	2	1	1	8	2.6%
Employer/Co-Worker													0	0.0%
Professional	1	1		1				1				1	5	1.6%
Other													0	0.0%
Significant Other	1				1			1				1	4	1.3%
Refused to Disclose								3				1	4	1.3%
RESOURCE	26	24	17	21	14	32	30	21	33	26	28	21	293	
ATM Ticket								1					1	0.3%
Billboard			1					2					3	1.0%
Casino	2	7	5	6	5	13	5	2	10	6	7	3	71	24.2%
Friend		1		1	1	5		1	1	3	1	4	18	6.1%
GA					1	1	1		4		1		8	2.7%
Helpline Card/Brochure	4	5	4	6	3	4	12	8	9	5	8	8	76	25.9%
Internet	8	9	6	7	3	6	8	5	4	7	9	5	77	26.3%
Lottery Tix/Brochure	2	1	1	1		1	3	1		3	2		15	5.1%
National Helpline		1			1	2	1	1	4	2		1	13	4.4%
Newspaper									1				1	0.3%
Other	8												8	2.7%
Phone Book													0	0.0%
Radio													0	0.0%
Relative													0	0.0%
TV	2												2	0.7%
Unknown													0	0.0%
Sticker													0	0.0%
FIRST HEARD ABOUT: CASINO DETAILS	21	19	17	5	11	23	22	20	28	19	25	18	228	
Prairie Band		3	2		2	2	5	4	1	3	3	1	26	11.4%
Sac and Fox	1	1							1				3	1.3%
Golden Eagle		1					2		1				4	1.8%
White Cloud								2	1				3	1.3%
7th Street Casino		1				3		4	1	1	1	2	13	5.7%
Boot Hill Casino	1	3				4	2		1	2		1	14	6.1%
Kansas Crossing											1		1	0.4%
Kansas Star	9	7	7	5	5	7	2	3	13	6	12	7	83	36.4%
Hollywood	7	2	5		2	3	6	4	7	4	4	3	47	20.6%

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Oklahoma	2	1	1		1	1	3	1	1		3	1	15	6.6%
Missouri					1	1		1	1	2	1	1	8	3.5%
Colorado													0	0.0%
Nebraska													0	0.0%
Iowa													0	0.0%
Other State	1		2			2	2	1		1		2	11	4.8%
SUICIDAL	25	27	17	21	14	32	30	22	35	28	28	25	304	
Suicidal	1	0	0	0	0	0	0	0	0	0	0	0	1	0.3%
Non-Suicidal	24	27	17	21	14	32	30	22	35	28	28	25	303	99.7%
VIOLENT SYMPTOMS	25	27	17	21	14	32	30	22	35	28	28	25	304	
Violent	0	0	0	0	0	0	0	0	0	0	0	0	0	0.0%
Non-Violent	25	27	17	21	14	32	30	22	35	28	28	25	304	100.0%
GAMING TYPE	26	22	17	21	14	52	29	20	30	26	28	22	307	
Casino Bingo					1	25	3						29	9.4%
Casino Slots	15	19	10	11	8	25	16	14	14	10	14	10	166	54.1%
Casino Cards	3	2	2	3	3		4		10	5	9	4	45	14.7%
Casino Dice	1		1	1				1				1	5	1.6%
Casino Video Poker			1		1	1			1	1	1		6	2.0%
Casino Other	3		3	3	1	1	3	4	4	5	1	7	35	11.4%
Non-Casino Bingo										1			1	0.3%
Non-Casino Cards									1				1	0.3%
Sportsbetting/DFS							2			1			3	1.0%
Keno													0	0.0%
Lottery Instant/Scratch		1		1			1	1		2			6	2.0%
Lottery Lotto/Powerball										1			1	0.3%
Dogs													0	0.0%
Horses													0	0.0%
Internet													0	0.0%
Stocks/Commodities													0	0.0%
Other	4												4	1.3%
Unknown				2							3		5	1.6%
REFERRAL	25	23	17	21	14	33	30	22	32	26	26	22	291	
GA/Gamanon/Other Support	8	4	4	3	1	11	12	4	5	1		4	57	19.6%
AA or Other Support													0	0.0%
Comm. Mental Health	1	2	2	1		3	2	1	2	5	1	1	21	7.2%
RADAC												1	1	0.3%
KCGC or Other Provider	13	16	10	11	12	18	13	16	24	19	22	15	189	64.9%
No Referral Necessary	3	1	1	6	1	1	3	1	1	1	3	1	23	7.9%
GENDER	39	25	17	0	14	33	30	22	33	27	27	25	292	
Male	25	15	11		11	22	18	10	21	13	14	18	178	61.0%
Female	14	10	6		3	11	12	12	12	14	13	7	114	39.0%
ETHNICITY	26	24	17	21	14	28	29	22	31	25	28	24	289	
African American	4	2	1	2	2	2	1	2	1	2	1	4	24	8.3%
Asian/Pac Islander		4	1		1	2		2	2		1	2	15	5.2%

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Caucasian	14	11	11	15	8	11	17	8	16	15	19	14	159	55.0%
Latino/Hispanic	3	2			1	2		1	2	2	1	2	16	5.5%
Native American	1					1		2	1				5	1.7%
Other	4	5	4	4	2	10							29	10.0%
Refused to Disclose							11	7	9	6	6	2	41	14.2%
MARITAL STATUS	25	24	17	21	14	37	29	22	32	25	28	23	297	
Single	4	2	5	6	4	5	2	3	8	6	6	8	59	19.9%
Married/Living as Married	11	13	7	5	3	9	12	10	13	12	10	10	115	38.7%
Divorced	5	5	1	3	3	8	5	2	2	2	7	1	44	14.8%
Separated	1					1	1		1	1			5	1.7%
Widowed	2	2	2	2		7	1		2				18	6.1%
Refused to Disclose	2	2	2	5	4	7	8	7	6	4	5	4	56	18.9%
AGE	25	24	17	21	14	30	29	22	32	24	28	22	288	
Under 18										1			1	0.3%
18-24			1	1	1	1	2	1			2		9	3.1%
25-34	1		2	5	2	1	1		7	2	5	5	31	10.8%
35-44	8	3	6	3	1	9	5	1	3	9	6	5	59	20.5%
45-54	4	3	1	5	5	4	5	3	9	5	7	3	54	18.8%
55-64	5	11	2	1	1	7	5	6	6	3	1	2	50	17.4%
65 older	3	5	3	4	1	2	6	2		1	4	1	32	11.1%
Refused to Disclose	4	2	2	2	3	6	5	9	7	3	3	6	52	18.1%
EMPLOYMENT STATUS	25	24	17	21	14	29	29	22	33	24	28	22	288	
Employed	19	17	9	13	5	18	17	8	21	21	19	9	176	61.1%
Unemployed	2	2			3	1	4	4	5	2	2	4	29	10.1%
Disabled	1	1	1	1	1				1		1	1	8	2.8%
Retired	3	3	4	4	2	2	1	3			2	2	26	9.0%
Student			1								1		2	0.7%
Refused to Disclose		1	2	3	3	8	7	7	6	1	3	6	47	16.3%
CURRENT MILITARY STATUS	25	23	17	21	14	30	29	21	31	24	28	22	285	
Current		1				1	2			1		1	6	2.1%
Retired	3	2	2	1		1	4	1			4	1	19	6.7%
Civilian, No Military	18	19	13	16	9	18	16	13	23	20	19	14	198	69.5%
Refused to Disclose	4	1	2	4	5	10	7	7	8	3	5	6	62	21.8%
GAMING ZONE	11	11	13	8	9	14	8	9	12	11	14	9	129	
NE Gaming Zone	4	3	3	2	2	7	3	5	1	3	2	3	38	29.5%
SE Gaming Zone	1						1	1	1		1	1	6	4.7%
SC Gaming Zone	6	7	10	3	7	6	4	3	8	7	11	5	77	59.7%
SW Gaming Zone		1		3		1			2	1			8	6.2%
LOTTERY REGION	25	21	17	30	13	26	27	17	30	22	26	22	276	
NW Lottery Region				9							1		10	3.6%
NC Lottery Region	1							1	1				3	1.1%
NE Lottery Region	10	10	7	11	5	11	17	5	13	10	9	11	119	43.1%
SW Lottery Region	2	3		3		5	3	3	4	2		2	27	9.8%
SC Lottery Region	10	8	10	4	7	8	4	6	11	8	13	7	96	34.8%
SE Lottery Region	2			3	1	2	3	2	1	2	3	2	21	7.6%

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Opportunistic calls are not calculated into the % to Total for Call Reason