Minnesota Problem Gambling Help Line Statistics
November 2020

Total Number of Intake Calls	126
Total Number of Problem Gambling Help Line Specific Calls	16
Total Number of Calls Received Other Than Help Line Assistance	110

Calls By Shift

First Shift (11:00pm-8:00am)	2	12.5%
Second Shift (8:00am-5:00pm)	10	62.5%
Third Shift (5:00pm-11:00pm)	4	25.0%

Caller

Gambler	14	87.5%
Husband	0	0.0%
Wife	0	0.0%
Significant Other	0	0.0%
Parent	0	0.0%
Child	1	6.3%
Sibling	0	0.0%
Friend	0	0.0%
Employer	0	0.0%
Relative	1	6.3%
Coworker	0	0.0%
Professional	0	0.0%
Other	0	0.0%

Caller Gender

Female	9	56.3%
Male	7	43.8%

Ethnicity

African American	0	0.0%
Asian American	1	6.3%
Caucasian	9	56.3%
Hispanic	2	12.5%
Native American	0	0.0%
Other	0	0.0%
Unknown	4	25.0%

Caller Age

Less than 18	0	0.0%
18 to 21	0	0.0%
22 to 34	5	31.3%
35 to 50	1	6.3%
51 to 64	2	12.5%
65 and over	2	12.5%
Unknown	6	37.5%

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Caller Referral Source

Casino	6	37.5%
TV	0	0.0%
Radio	0	0.0%
Facebook	2	12.5%
Newspaper	0	0.0%
Relative	1	6.3%
Billboard	0	0.0%
Friend	1	6.3%
Internet	4	25.0%
Lottery/Vendor	0	0.0%
Previous Call	0	0.0%
Professional	0	0.0%
Phone Book	0	0.0%
Pull-tab Booth	0	0.0%
Help Line Literature	2	12.5%
Race Track	0	0.0%
Clergy	0	0.0%
Social Media	0	0.0%
Other	0	0.0%

*Primary Problem Gambling Activities

Casino- Slots	10	71.4%
Casino - Cards	1	7.1%
Casino - Bingo	0	0.0%
Bingo Non-Casino	0	0.0%
Card Room	0	0.0%
Horses	0	0.0%
Internet	1	7.1%
Pull-tabs	1	7.1%
Lottery	0	0.0%
Sporting Betting	0	0.0%
Stock Market	0	0.0%
Other	1	7.1%

Sources of Assistance for Caller *(Multiple Referrals possible)*

Inpatient	1
State-Approved	16
Crisis Intervention	1
GA	12
GamAnon	3
Did Not Want Referral	0

*Gambler callers only

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*Gambler Gender

Female	7	50.0%
Male	7	50.0%

*Emotional Problems *(Multiple answers)*

Depression	10
Suicide	3
Bi-Polar	0
Anxiety	7
None	2
Unknown	1

*Other Current Dependencies *(Multiple answers)*

Alcohol	2
Drugs	1
Prescription Drugs	0
None	12
Unknown	0
Smoking	0

*Harm Status

Considered Suicide	2	14.3%
Suicide Planned	0	0.0%
Attempted Suicide	0	0.0%
No Suicidal Ideation/Plan/Attempt	12	85.7%

*Past Treatment Experience

Professional Gambling TX	0	0.0%
Mental Health Treatment	3	21.4%
Gamblers Anonymous	2	14.3%
Self-Ban Program	0	0.0%
Past Substance Abuse TX	1	7.1%
None	8	57.1%

*Current Treatment Experience

Professional Gambling TX	0	0.0%
Mental Health Treatment	2	14.3%
Gamblers Anonymous	0	0.0%
Self-Ban Program	0	0.0%
Current Substance Abuse TX	0	0.0%
None	12	85.7%

*Gambler callers only

Minnesota Problem Gambling Help Line Statistics
County Report
November 2020

Caller County	
Dakota	3
Hennepin	1
Itasca	1
Mcleod	2
Mower	1
Saint Louis	1
Unknown	5
Washington	1
Wright	1
	16

Minnesota Problem Gambling Helpline Statistics
Incoming Text & Chat
November 2020

Text Subscriptions	**6**

Number of Text Conversations	**0**

Number of Chat Conversations	**6**

Gambler	6	100.0%
Non-Gambler	0	0.0%
Not Specified	0	0.0%