Minnesota Problem Gambling Help Line Statistics

July 2020

Services provided by Morneau Shepell

Total Number of Intake Calls	133
Total Number of Problem Gambling Help Line Specific Calls	13
Total Number of Calls Received Other Than Help Line Assistance	120

Calls By Shift

First Shift (11:00pm-8:00am)	4	3%
Second Shift (8:00am-5:00pm)	7	53.8%
Third Shift (5:00pm-11:00pm)	2	15.4%

Caller

Gambler	12	92.3%
Husband	0	0.0%
Wife	0	0.0%
Significant Other	0	0.0%
Parent	1	7.7%
Child	0	0.0%
Sibling	0	0.0%
Friend	0	0.0%
Employer	0	0.0%
Relative	0	0.0%
Coworker	0	0.0%
Professional	0	0.0%
Other	0	0.0%

Caller Gender

Female	6	46.2%
Male	7	53.8%

Ethnicity

African American	1	7.7%
Asian American	1	7.7%
Caucasian	7	53.8%
Hispanic	1	7.7%
Native American	0	0.0%
Other	1	7.7%
Unknown	2	15.4%

Caller Age

Less than 18	0	0.0%
18 to 21	1	7.7%
22 to 34	3	23.1%
35 to 50	3	23.1%
51 to 64	3	23.1%
65 and over	1	7.7%
Unknown	2	15.4%

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Caller Referral Source

Casino	6	46.2%
TV	0	0.0%
Radio	0	0.0%
Facebook	0	0.0%
Newspaper	0	0.0%
Relative	0	0.0%
Billboard	0	0.0%
Friend	0	0.0%
Internet	6	46.2%
Lottery/Vendor	1	7.7%
Previous Call	0	0.0%
Professional	0	0.0%
Phone Book	0	0.0%
Pull-tab Booth	0	0.0%
Help Line Literature	0	0.0%
Race Track	0	0.0%
Clergy	0	0.0%
Other	0	0.0%

*Primary Problem Gambling Activities

Casino- Slots	5	41.7%
Casino - Cards	3	25.0%
Casino - Bingo	0	0.0%
Bingo Non-Casino	0	0.0%
Card Room	0	0.0%
Horses	0	0.0%
Internet	0	0.0%
Pull-tabs	0	0.0%
Lottery	2	16.7%
Sporting Betting	0	0.0%
Stock Market	1	8.3%
Other	1	8.3%

Sources of Assistance for Caller *(Multiple Referrals possible)*

Inpatient	0
State-Approved	12
Crisis Intervention	0
GA	7
GamAnon	1
Did Not Want Referral	0

*Gambler callers only

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*Gambler Gender

Female	5	41.7%
Male	7	58.3%

*Emotional Problems *(Multiple answers)*

Depression	6
Suicide	0
Bi-Polar	0
Anxiety	4
None	3
Unknown	2

*Other Current Dependencies *(Multiple answers)*

Alcohol	4
Drugs	1
Prescription Drugs	1
None	7
Unknown	0
Smoking	0

*Harm Status

Considered Suicide	2	16.7%
Suicide Planned	0	0.0%
Attempted Suicide	1	8.3%
No Suicidal Ideation/Plan/Attempt	9	75.0%

*Past Treatment Experience

Professional Gambling TX	1	8.3%
Mental Health Treatment	2	16.7%
Gamblers Anonymous	2	16.7%
Self-Ban Program	0	0.0%
Past Substance Abuse TX	1	8.3%
None	6	50.0%

*Current Treatment Experience

Professional Gambling TX	1	8.3%
Mental Health Treatment	0	0.0%
Gamblers Anonymous	0	0.0%
Self-Ban Program	0	0.0%
Current Substance Abuse TX	0	0.0%
None	11	91.7%

*Gambler callers only

Minnesota Problem Gambling Help Line Statistics
County Report
July 2020

Caller County	
Anoka	2
Brown	1
Chippewa	1
Dakota	1
Goodhue	1
Hennepin	2
Olmsted	1
Ramsey	1
Sherburne	1
Stearns	1
Unknown	1
	13

Minnesota Problem Gambling Helpline Statistics
Incoming Text & Chat
July 2020

Text Subscriptions	**4**

Number of Text Conversations	**0**

Number of Chat Conversations	**12**

Gambler	12	100.0%
Non-Gambler	0	0.0%
Not Specified	0	0.0%