Kansas Problem Gambling Helpline
Aggregate Data FY2018

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	% to TOTAL	FY2017
CALL REASON	28	30	22	23	21	26	27	29	43	34	24	15	322		
Help	8	5	6	5	6	7	7	11	13	8	15	5	96	29.8%	13.3%
Information	8	15	3	3	4	3	6	6	8	11	4	4	75	23.3%	15.3%
GA/Gamanon	6	2	2	3	2		3	5	4	3	2		32	9.9%	13.1%
Other													0	0.0%	30.9%
Self Exculsion	6	8	11	12	9	16	11	7	18	12	3	6	119	37.0%	27.3%
Opportunistic	40	25	23	23		20	24			21	20	17	213		
CALLER RELATIONSHIP	28	28	22	22	21	22	26	29	41	32	24	14	309		
Self	25	19	14	21	16	17	23	19	29	21	16	9	229	74.1%	79.0%
Spouse/Common Law Spouse	1	2	2	1	2			5	1	1	1		16	5.2%	5.5%
Family	2	4	4		1	3		3	7	2	4	2	32	10.4%	8.7%
Friend		1			1	1	1		2	4		2	12	3.9%	2.6%
Employer/Co-Worker												1	1	0.3%	0.0%
Professional		1	1		1				2	4			9	2.9%	1.6%
Other													0	0.0%	0.0%
Significant Other		1				1	1						3	1.0%	1.3%
Refused to Disclose			1				1	2			3		7	2.3%	1.3%
RESOURCE	25	26	21	21	21	19	26	28	38	29	24	12	290		
ATM Ticket													0	0.0%	0.3%
Billboard	2		1						1				4	1.4%	1.0%
Casino	4	3	2	7	1	2	6	7	3	7	3	2	47	16.2%	24.2%
Friend	1	2			1	3			1	1	1		10	3.4%	6.1%
GA		1		1	2	1			1				6	2.1%	2.7%
Helpline Card/Brochure	7	13	6	4	7	3	5	8	12	8	3	1	77	26.6%	25.9%
Internet	6	4	5	2	6	4	7	4	9	2	6	4	59	20.3%	26.3%
Lottery Tix/Brochure	2	2	1			2	1	1		2	2	1	14	4.8%	5.1%
National Helpline	3	1	2	3	1	3		4	1	1			19	6.6%	4.4%
Newspaper													0	0.0%	0.3%
Other			4	3	2		6	4	8	7	2	4	40	13.8%	2.7%
Phone Book													0	0.0%	0.0%
Radio													0	0.0%	0.0%
Relative						1	1				1		3	1.0%	0.0%
TV				1	1				2				4	1.4%	0.7%
Unknown										1	6		7	2.4%	0.0%
Sticker													0	0.0%	0.0%
FIRST HEARD ABOUT: CASINO DETAILS	24	24	15	18	18	14	21	25	34	22	11	0	226		
Prairie Band	5	5	1	1	1		2	2	5	2			24	10.6%	11.4%
Sac and Fox							1						1	0.4%	1.3%
Golden Eagle		1			3								4	1.8%	1.8%
White Cloud													0	0.0%	1.3%
7th Street Casino		1											1	0.4%	5.7%
Boot Hill Casino	2	1	3	2	2				6	3			19	8.4%	6.1%
Kansas Crossing		2		1	1	2		1			1		8	3.5%	0.4%
Kansas Star	11	7	4	7	2	8	10	9	15	10	4		87	38.5%	36.4%
Hollywood	3	3	6	4	6	2	4	7	4	5	2		46	20.4%	20.6%

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Oklahoma	1	3		1	2		1	2	2	1	3		16	7.1%	6.6%
Missouri	1		1	1	1	1		1	1				7	3.1%	3.5%
Colorado													0	0.0%	0.0%
Nebraska													0	0.0%	0.0%
Iowa													0	0.0%	0.0%
Other State	1	1		1		1	3	3	1	1	1		13	5.8%	4.8%
SUICIDAL	27	28	22	21	21	21	26	28	39	27	19	12	291		
Suicidal											1		1	0.3%	0.3%
Non-Suicidal	27	28	22	21	21	21	26	28	39	27	18	12	290	99.7%	99.7%
VIOLENT SYMPTOMS	27	28	22	21	21	21	26	28	39	27	18	12	290		
Violent													0	0.0%	0.0%
Non-Violent	27	28	22	21	21	21	26	28	39	27	18	12	290	100.0%	100.0%
GAMING TYPE	26	27	20	21	20	19	26	24	35	22	24	12	276		
Casino Bingo											1		1	0.4%	9.4%
Casino Slots	15	12	9	12	9	13	20	11	18	15	11	11	156	56.5%	54.1%
Casino Cards	4	8	2	3	6	1	4	3	9	5	3		48	17.4%	14.7%
Casino Dice		1		1						1	1		4	1.4%	1.6%
Casino Video Poker	1		1	1	1			2	1				7	2.5%	2.0%
Casino Other	5	4	6	4	4	4	1	7	6	1	1	1	44	15.9%	11.4%
Non-Casino Bingo													0	0.0%	0.3%
Non-Casino Cards		1					1						2	0.7%	0.3%
Sportsbetting/DFS			1										1	0.4%	1.0%
Keno													0	0.0%	0.0%
Lottery Instant/Scratch	1	1	1			1		1	1		1		7	2.5%	2.0%
Lottery Lotto/Powerball													0	0.0%	0.3%
Dogs													0	0.0%	0.0%
Horses													0	0.0%	0.0%
Internet													0	0.0%	0.0%
Stocks/Commodities													0	0.0%	0.0%
Other													0	0.0%	1.3%
Unknown											6		6	2.2%	1.6%
REFERRAL	26	28	22	21	20	21	26	28	40	27	16	12	287		
GA/Gamanon/Other Support	2	5	1	4	3	1	4	5	6	3	1	1	36	12.5%	19.6%
AA or Other Support		2	1										3	1.0%	0.0%
Comm. Mental Health	2	4	2	2	1	2	4	5	14	2			38	13.2%	7.2%
RADAC												11	11	3.8%	0.3%
KCGC or Other Provider	22	16	18	15	12	15	18	17	18	21	10		182	63.4%	64.9%
No Referral Necessary		1			4	3		1	2	1	5		17	5.9%	7.9%
GENDER	28	28	22	21	20	20	27	29	40	29	21	12	297		
Male	17	16	12	13	11	11	16	18	22	18	11	9	174	58.6%	61.0%
Female	11	12	10	8	9	9	11	11	18	11	10	3	123	41.4%	39.0%
ETHNICITY	26	28	20	21	20	20	25	28	39	26	19	12	284		
African American	2	3		2	2		1	2		3		1	16	5.6%	8.3%
Asian/Pac Islander	4	3	2	2	1	2	2	3	4	1	1	2	27	9.5%	5.2%

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Caucasian	15	11	13	9	15	11	17	15	18	13	13	4	154	54.2%	55.0%
Latino/Hispanic	1	1	1	2	1	1	2	1	6	3	1	1	21	7.4%	5.5%
Native American						2			1				3	1.1%	1.7%
Other													0	0.0%	10.0%
Refused to Disclose	4	10	4	6	1	4	3	7	10	6	4	4	63	22.2%	14.2%
MARITAL STATUS	26	28	21	21	20	20	26	28	39	26	19	12	286		
Single	5	8	6	8	7	3	6	5	10	6	5	3	72	25.2%	19.9%
Married/Living as Married	10	7	7	10	7	8	12	13	15	9	7	4	109	38.1%	38.7%
Divorced	4	3	3	1	1	4	3	4	5	3	2	3	36	12.6%	14.8%
Separated	1		1					1	2		2		7	2.4%	1.7%
Widowed			1	1	1	1	1	1		1			7	2.4%	6.1%
Refused to Disclose	6	10	3	1	4	4	4	4	7	7	3	2	55	19.2%	18.9%
AGE	25	27	20	21	20	20	26	27	39	26	18	12	281		
Under 18													0	0.0%	0.3%
18-24			1		3		1	1	1				7	2.5%	3.1%
25-34	3	2	3	4	4	3	4	6	5	2	2		38	13.5%	10.8%
35-44	5	1	2	8	1	2	7	4	9	5	1	3	48	17.1%	20.5%
45-54	9	7	5	5	3	5	6	7	7	1	7	2	64	22.8%	18.8%
55-64	3	4	5		2	3	4	5	5	7	3	4	45	16.0%	17.4%
65 older	1	2	1	3	3	3	1	2	5	4	2		27	9.6%	11.1%
Refused to Disclose	4	11	3	1	4	4	3	2	7	7	3	3	52	18.5%	18.1%
EMPLOYMENT STATUS	25	28	19	21	20	20	26	29	39	27	19	12	285		
Employed	14	15	7	13	10	11	16	16	20	15	11	6	154	54.0%	61.1%
Unemployed	5	3	3	2	2	2	4	5	3	2	3	1	35	12.3%	10.1%
Disabled	2		2	1		1		4	7	3	1	2	23	8.1%	2.8%
Retired	1	1	4	2	4	2	1	1	4	1	1		22	7.7%	9.0%
Student			1										1	0.4%	0.7%
Refused to Disclose	3	9	2	3	4	4	5	3	5	6	3	3	50	17.5%	16.3%
CURRENT MILITARY STATUS	25	28	19	21	19	20	26	28	39	26	18	12	281		
Current			1							1			2	0.7%	2.1%
Retired	4	2	1	2	2	1	2	2	3		1	1	21	7.5%	6.7%
Civilian, No Military	15	16	15	18	13	15	19	23	29	19	13	8	203	72.2%	69.5%
Refused to Disclose	6	10	2	1	4	4	5	3	7	6	4	3	55	19.6%	21.8%
GAMING ZONE	17	15	7	13	12	9	14	16	18	12	7	6	146		
NE Gaming Zone	2	4	1	2	7	1	4	5	2	2	1	2	33	22.6%	29.5%
SE Gaming Zone	2			3		1		1			2		9	6.2%	4.7%
SC Gaming Zone	11	10	4	8	3	7	9	10	11	7	4	2	86	58.9%	59.7%
SW Gaming Zone	2	1	2		2		1		5	3		2	18	12.3%	6.2%
LOTTERY REGION	28	23	18	21	19	16	25	27	37	26	17	11	268		
NW Lottery Region			1										1	0.4%	3.6%
NC Lottery Region	1			1			1	2		1			6	2.2%	1.1%
NE Lottery Region	6	12	9	6	11	4	12	11	14	9	7	6	107	39.9%	43.1%
SW Lottery Region	2	1	3	2	2		1		9	5	1	3	29	10.8%	9.8%
SC Lottery Region	12	10	5	8	4	10	10	11	12	9	6	2	99	36.9%	34.8%
SE Lottery Region	7			4	2	2	1	3	2	2	3		26	9.7%	7.6%

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Opportunistic calls are not calculated into the % to Total for Call Reason