Wisconsin Council on Problem Gambling

2020 Helpline Statistics

	January	February	March	April	May	June	July	August	September	October	November	December	Yearly Ttl.
Total Calls/E-mails	1310	1201	1169	1115	1107	1448	1695	1496	1518	1573	1865	1282	**16779**
920	33	39	27	32	21	22	25	44	30	33	26	32	**364**
608	27	28	25	16	30	23	25	31	17	16	16	35	**289**
715	26	36	20	25	30	30	23	31	31	23	28	28	**331**
414	106	87	80	35	82	82	231	226	185	66	75	65	**1320**
262	34	38	33	20	36	36	50	57	75	69	27	30	**505**
Other(calling card)	84	62	34	39	63	62	120	87	63	66	75	81	**836**
Mon	260	208	301	212	226	296	319	367	263	249	369	204	**3274**
Tues	170	207	232	160	174	251	302	195	346	297	288	245	**2867**
Wed	246	184	213	215	171	213	290	194	225	295	290	274	**2810**
Thurs	212	188	243	215	142	224	301	273	219	303	315	200	**2835**
Fri	219	205	234	145	187	202	203	194	240	222	258	156	**2465**
Sat	106	116	117	88	106	124	135	141	111	101	168	114	**1427**
Sun	97	93	127	80	101	138	145	132	114	106	177	89	**1399**
Male	19	11	9	2	3	7	13	8	6	13	16	16	**123**
Avg. age	57	52	0	0	39	22	32	28	0	45	19	45	**38**
Female	13	15	9	0	3	7	1	3	3	7	2	7	**70**
Avg. age	51	47	41	0	55	30	40	0	0	57	0	37	**45**
Employed	7	11	7	0	3	1	8	2	3	7	6	3	**58**
Unemployed	1	0	0	0	2	1	0	0	1	1	2	2	**10**
Retired	3	3	0	0	1	1	1	1	2	4	0	0	**16**
Disabled	2	2	2	0	3	0	0	0	0	1	1	2	**13**
Average Debt amt.	$36,500	$156,000	$24,000	$0	$17,150	$14,750	$38,000	$0	$1,000	$16,500	$ 42,375.00	$ 18,250.00	**$30,377**
Median Debt amt.	$36,500	$37,000	$24,000	$0	$9,000	$14,750	$40,000	$0	$1,000	$10,000	$ 22,000.00	$ 22,000.00	**$18,375**
In Debt	16	21	6	0	7	3	12	3	3	11	14	20	**116**
Bankrupt	0	0	0	0	2	0	0	0	0	0	0	1	**3**
Thoughts of Suicide	1	1	0	0	0	1	1	1	0	0	0	2	**7**
Attempted Suicide	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Suicide in Progress	0	0	0	0	0	0	0	0	0	0	0	0	**0**
Cards	0	0	0	0	0	0	0	0	0	1	0	0	**1**
Lottery	6	5	1	0	1	1	4	2	1	2	0	4	**27**
Sports	1	0	1	0	0	0	0	1	3	1	3	4	**14**
Tavern	3	3	1	0	0	2	3	1	0	4	1	6	**24**
Casino	19	20	12	1	0	6	11	8	6	12	11	18	**124**
Internet	2	0	1	0	3	2	3	0	0	0	3	4	**18**
All types	0	0	0	0	1	0	0	0	0	0	2	0	**3**
GA Referrals	32	40	29	0	17	16	15	10	8	23	25	21	**236**
T.P. Referrals	26	27	14	0	7	16	13	2	7	9	19	15	**155**
Packets	1	2	2	0	2	2	1	1	1	1	0	1	**14**
Chat Line	14	10	1	1	2	2	5	5	1	8	5	3	**57**
Texts	1	0	0	0	2	2	0	0	1	4	1	3	**14**
Web Referrals	17	21	6	0	5	9	13	3	5	11	8	9	**107**
Web Hits	1602	1582	1574	501	590	590	572	702	746	486	546	767	**10258**
Page Views	4,233	3506	3204	1043	1277	1277	2018	1,628	2945	1349	1365	1652	**25497**
Total Calls/E-mails & Web Hits	**2912**	**2783**	**2743**	**1616**	**1697**	**2038**	**2267**	**2198**	**2264**	**2059**	**2411**	**2049**	**27037**

***** Due to confidentiality issues, statistics are based on people willing to share information.**