HeartLine Inc.,
Oklahoma Problem Gambling Helpline Report
April 1, 2018 - April 30, 2018

Suicidal Ideation	
Yes	2
No	104

Age of Caller	
0-8	10
9-14	0
15-18	0
19-24	1
25-30	2
31-40	7
41-50	8
51-65	6
66-80	2
81+	0
Unknown	70

Caller Relationship	
Gambler (Self)	24
Brother	0
Daughter	1
Father	0
Friend	2
Mother	0
Sister	0
Son	0
Unspecified Family Member	0
Wife/Female Significant Other	2
Husband/Male Significant Other	1
Other/Unknown/Refused	76

Reason For Calling	
Financial Problems	8
Marital Problems	1
Family Problems	2
Job Problems	0
Mental Health	2
Physical Health	0
Legal Problems	0
Lottery	0
None	14
Escape	79

Most Problematic	
None	1
Bingo	0
Casino-Blackjack	0
Casino-Poker	2
Casino-Slots	22
Horseraces	0
Scratch Off	0
Sports Betting	0
Internet Gambling	0
Other/Unknown/Refused	81

Weekly Casino Visits	
None	4
One	3
Two	4
Three	3
Four	2
Five or More	0
Other/ Unknown /Refused	90

Employment	
Employed	17
Unemployed	1
Retired	1
Disabled	1
Other/Unknown/Refused	86

Gambler's Salary	
No Salary	0
5,000-9,999	3
10,000-14,999	2
15,000-19,999	0
20,000-24,999	1
25,0000-34,999	2
35,000-49,999	0
50,000-74,999	2
75,000-99,999	1
100,000+	0
Unknown/Refused	95

Marital Staus	
Cohabitating	1
Divorced	2
Married	8
Seperated	0
Single	2
Widowed	3
Unknown/Refused	90

Other Problems Identified	
Alcohol Abuse	1
Depression	4
Drug Abuse	0
Eating Disorder	0
Overspending	1
Smoking	2
Sexual Addiction	0
None	4
Other/Unknown/Refused	94

Referral Source	
Benchback	0
Billboard	1
Brochure	0
Casino	7
Family/Friend	1
Internet	5
Lottery	0
Newspaper	0
OK Council	0
Phonebook/Operator	0
Television Ad	0
Other/Unknown/Refused	92

Family History	
Abuse	0
Alcoholism	2
Drug Abuse	1
Eating Disorder	0
Gambling	10
None	3
Other/Unknown/Refused	90

Number of Children	
None	2
One	2
Two	7
Three	4
Four	1
Five or More	0
Other/Unknown/Refused	90

Ethnicity	
African American	4
Asian/Pacific Islander	0
Hispanic/Latino	4
Native American	1
Other	6
White/Caucasian	24
Unknown	67

Veteran Status	
Yes	6
No	22
Unknown	78

Gender	
Male	21
Female	30
Unknown	55

Agency Referrals	
OKLAHOMA ASSOCIATION FOR PROBLEM AND COMPULSIVE GAMBLING	18
CREOKS BEHAVIORAL HEALTH SERVICES	4
OKLAHOMA LOTTERY COMMISSION	4
CARL ALBERT COMMUNITY MENTAL HEALTH CENTER	2
FAMILY & CHILDREN'S SERVICES	2
NORMAN ADDICTION INFORMATION AND COUNSELING	2
PARKSIDE PSYCHIATRIC HOSPITAL & CLINIC	2
A PLACE FOR CHANGE MENTAL HEALTH CENTER	1
ARKANSAS 2-1-1	1
BRIDGEWAY	1
CENTER FOR THERAPEUTIC INTERVENTIONS	1
CHANCE TO CHANGE FOUNDATION	1
HEARTLINE	1
HOPE COMMUNITY SERVICES	1
OKLAHOMA STATE DEPARTMENT OF MENTAL HEALTH SUBSTANCE ABUSE SERVICES	1
PATHWAYS OF OKLAHOMA	1
VARIETY CARE	1
YOUTH SERVICES FOR STEPHENS COUNTY	1