HeartLine Inc.,
Oklahoma Problem Gambling Helpline Report
July 2018

Suicidal Ideation	
Yes	2
No	118

Age of Caller	
0-8	5
9-14	0
15-18	0
19-24	3
25-30	3
31-40	7
41-50	10
51-65	17
66-80	3
81+	1
Unknown	71

Caller Relationship	
Gambler (Self)	33
Brother	1
Daughter	1
Father	1

Reason For Calling	
Financial Problems	14
Marital Problems	0
Family Problems	1
Job Problems	0
Mental Health	0
Physical Health	0
Legal Problems	0
Lottery	2
None	26
Escape	77

Most Problematic	
None	3
Bingo	0
Casino-Blackjack	0
Casino-Poker	0
Casino-Slots	26
Horseraces	0
Scratch Off	0
Sports Betting	0
Internet Gambling	1
Other/Unknown/Refused	90

Friend	0
Mother	1
Sister	1
Son	0
Unspecified Family Member	0
Wife/Female Significant Other	0
Husband/Male Significant Other	1
Other/Unknown/Refused	81

Employment	
Employed	17
Unemployed	3
Retired	1
Disabled	3
Other/Unknown/Refused	96

Gambler's Salary	
No Salary	2
5,000-9,999	1
10,000-14,999	0
15,000-19,999	0
20,000-24,999	1
25,0000-34,999	3
35,000-49,999	3
50,000-74,999	0
75,000-99,999	0
100,000+	1
Unknown/Refused	109

Weekly Casino Visits	
None	3
One	8
Two	3
Three	4
Four	4
Five or More	0
Other/Unkown/Refused	98

Referral Source	
Benchback	0
Billboard	2
Brochure	0
Casino	9
Family/Friend	1
Internet	5
Lottery	2
Newspaper	0
OK Council	0
Phonebook/Operator	0
Television Ad	0
Other/Unknown/Refused	101

Family History	
Abuse	1
Alcoholism	2
Drug Abuse	0

Marital Staus	
Cohabitating	1
Divorced	6
Married	8
Seperated	0
Single	11
Widowed	1
Unknown/Refused	93

Other Problems Identified	
Alcohol Abuse	0
Depression	5
Drug Abuse	0
Eating Disorder	0
Overspending	2
Smoking	0
Sexual Addiction	0
None	10
Other/Unknown/Refused	103

Veteran Status	
Yes	2
No	35
Unknown	83

Eating Disorder	0
Gambling	4
None	10
Other/Unknown/Refused	103

Number of Children	
None	10
One	1
Two	5
Three	1
Four	0
Five or More	0
Other/Unknown/Refused	103

Ethnicity	
African American	6
Asian/Pacific Islander	0
Hispanic/Latino	1
Native American	0
Other	3
White/Caucasian	22
Unknown	73

Gender	
Male	44
Female	34
Unknown	42