Kansas Problem Gambling Helpline
Aggregate Data FY2020

	Jul	Aug	Sept	Oct	Nov	Dec	Jan	Feb	Mar	Apr	May	Jun	TOTAL	% to TOTAL	FY2019
CALL REASON	30	31	22	29	26	29	19	12	15	2	5	23	243		
Help	8	9	3	10	7	14	6	4	2	1	1	3	68	28.0%	32.1%
Information	7	5	3	9	4	2	1	1	6		1	3	42	17.3%	22.0%
GA/Gamanon	7	5	2	2	5	2		2	1		2	3	31	12.8%	7.9%
Other													0	0.0%	0.0%
Self Exculsion	8	12	14	8	10	11	12	5	6	1	1	14	102	42.0%	38.1%
Opportunistic	10	13	25	80	45	12	13	9	15	14	9	13	258		
CALLER RELATIONSHIP	28	31	22	29	28	29	25	18	23	9	10	27	279		
Self	20	26	20	22	21	22	22	17	16	9	10	24	229	82.1%	77.2%
Spouse/Common Law Spouse		2			1	2		1	1				7	2.5%	4.4%
Family	6	1	2	3	3	4	3		2			1	25	9.0%	10.8%
Friend	2	2			2	1						1	8	2.9%	2.5%
Employer/Co-Worker													0	0.0%	0.0%
Professional				2	1				2				5	1.8%	3.8%
Other													0	0.0%	0.0%
Significant Other									2				2	0.7%	0.3%
Refused to Disclose				2								1	3	1.1%	0.9%
RESOURCE	24	29	17	29	21	28	23	16	20	7	9	18	241		
ATM Ticket									1				1	0.4%	0.4%
Billboard	2	1	2	1	1		1					1	9	3.7%	2.9%
Casino	3	5	7		2	11	3	2	2	1	1		37	15.4%	16.4%
Friend		3			1	2							6	2.5%	3.6%
GA				2	2			1					5	2.1%	1.8%
Helpline Card/Brochure	5	7	4	7	3	2	8	5	4	1		6	52	21.6%	23.4%
Internet	8	5	1	7	2	8	5	4	6			3	49	20.3%	23.4%
Lottery Tix/Brochure		3		3	4		4	3	2	3	2	1	25	10.4%	3.6%
National Helpline				1		1			2		1	1	6	2.5%	4.7%
Newspaper			1										1	0.4%	0.0%
Other	3	4	2	8	5	3	1	1	3	2	3	6	41	17.0%	14.2%
Phone Book											1		1	0.4%	0.0%
Radio	1												1	0.4%	1.1%
Relative	1				1	1	1				1		5	2.1%	0.4%
TV	1	1											2	0.8%	1.8%
Unknown													0	0.0%	1.8%
Sticker													0	0.0%	0.4%
FIRST HEARD ABOUT: CASINO DETAILS	15	23	15	21	18	20	15	9	11	1	5	11	164		
Prairie Band		2	1	1	1	2	1		2			1	11	6.7%	8.3%
Sac and Fox			1										1	0.6%	1.0%
Golden Eagle			1			1							2	1.2%	0.5%
White Cloud									1				1	0.6%	0.0%
7th Street Casino	1	1		1				1					4	2.4%	3.6%
Boot Hill Casino	2	1	1	2	1						1		8	4.9%	6.8%
Kansas Crossing				2	1	2							5	3.0%	6.8%
Kansas Star	6	7	7	8	7	7	10	3	2	1	2	8	68	41.5%	42.2%
Hollywood	3	2	3	3	4	3	4	2	3			1	28	17.1%	21.4%

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Oklahoma	3	4	1	2	2	1			1			1	15	9.1%	8.9%
Missouri		3			1	2		1			1		8	4.9%	3.1%
Colorado													0	0.0%	0.0%
Nebraska													0	0.0%	0.0%
Iowa													0	0.0%	1.0%
Other State		3		2	1	2		2	2		1		13	7.9%	5.7%
SUICIDAL	26	29	24	27	22	28	25	15	19	6	8	21	250		
Suicidal		1		1		1							3	1.2%	2.0%
Non-Suicidal	26	28	24	26	22	27	25	15	19	6	8	21	247	98.8%	108.6%
VIOLENT SYMPTOMS	25	29	24	27	22	28	25	15	19	6	8	21	249		
Violent	1												1	0.4%	0.8%
Non-Violent	24	29	24	27	22	28	25	15	19	6	8	21	248	99.6%	109.8%
GAMING TYPE	23	28	17	24	20	27	20	11	14	3	8	17	212		
Casino Bingo													0	0.0%	0.4%
Casino Slots	13	17	13	14	12	16	10	5	8		2	8	118	55.7%	72.9%
Casino Cards	3	5	1	5	3	7	2	3	1	1	2	5	38	17.9%	13.8%
Casino Dice									1				1	0.5%	2.2%
Casino Video Poker			1	1	3								5	2.4%	0.9%
Casino Other	6	4	1	1		4		1	2	1	2	2	24	11.3%	14.2%
Non-Casino Bingo													0	0.0%	0.0%
Non-Casino Cards							2	1	1		1		5	2.4%	0.9%
Sportsbetting/DFS		1						1	1			1	4	1.9%	1.3%
Keno													0	0.0%	0.0%
Lottery Instant/Scratch	1	1	1	3	2		3			1	1	1	14	6.6%	2.7%
Lottery Lotto/Powerball													0	0.0%	0.0%
Dogs													0	0.0%	0.0%
Horses													0	0.0%	0.4%
Internet													0	0.0%	0.0%
Stocks/Commodities													0	0.0%	0.0%
Other							3						3	1.4%	0.0%
Unknown													0	0.0%	0.0%
REFERRAL	26	29	22	26	22	27	16	11	12	1	5	19	216		
GA/Gamanon/Other Support	10	9	4	2	2	2	2	3				1	35	16.2%	15.6%
AA or Other Support													0	0.0%	0.0%
Comm. Mental Health		1											1	0.5%	2.1%
RADAC													0	0.0%	0.0%
KCGC or Other Provider	13	16	18	23	16	21	14	8	12	1	5	18	165	76.4%	86.8%
No Referral Necessary	3	3		1	4	4							15	6.9%	5.3%
GENDER	29	29	19	25	21	28	23	12	18	6	9	19	238		
Male	13	21	11	17	13	15	11	10	6	5	4	14	140	58.8%	53.5%
Female	13	8	8	8	8	13	12	2	12	1	5	5	95	39.9%	46.5%
ETHNICITY	23	26	17	24	18	27	20	12	15	2	8	16	208		
African American	2	2	1	2	2	3		1	1		1		15	7.2%	8.6%
Asian/Pac Islander	2	4	2	2	2	5	2	1				3	23	11.1%	5.2%

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Caucasian	10	12	9	15	9	10	10	5	6	1	2	4	93	44.7%	57.9%
Latino/Hispanic	2	2		1	1	1	3		1		2	3	16	7.7%	7.7%
Native American					1	1							2	1.0%	0.9%
Other													0	0.0%	0.0%
Refused to Disclose	7	6	5	4	3	7	5	5	7	1	3	6	59	28.4%	29.6%
MARITAL STATUS	23	26	17	24	18	27	19	12	15	2	7	19	209		
Single	4	5	2	4	3	5	3	2	4		2	6	40	19.1%	32.5%
Married/Living as Married	9	15	7	11	8	11	6	7	5	1	1	6	87	41.6%	44.9%
Divorced	3	2	2		2	3	2	1	1		1	1	18	8.6%	7.3%
Separated		1			1		1						3	1.4%	3.4%
Widowed	1		2		1								4	1.9%	3.0%
Refused to Disclose	6	3	4	9	3	8	7	2	5	1	3	6	57	27.3%	18.8%
AGE	23	26	17	24	18	27	20	12	16	3	7	19	212		
Under 18										1			1	0.5%	0.0%
18-24	2	1		1	3	2			1		1	1	12	5.7%	3.0%
25-34	1	3	2	2	2	2	3	1	3		1	4	24	11.3%	14.2%
35-44	3	11	2	5	3	6	4	3	1		1	4	43	20.3%	19.0%
45-54	6	7	1	3	4	5	4		4			3	37	17.5%	22.4%
55-64	4	1	6	4	1	5	2	3	2	1	1		30	14.2%	19.8%
65 older	3	1	4	4	3	1		1	2			1	20	9.4%	10.8%
Refused to Disclose	4	2	2	5	2	6	7	4	3	1	3	6	45	21.2%	20.7%
EMPLOYMENT STATUS	23	26	17	24	18	25	20	12	15	2	7	19	208		
Employed	10	19	7	15	13	19	9	7	11		3	13	126	60.6%	62.5%
Unemployed	4	2	1	1	1		3	1	1		1		15	7.2%	12.5%
Disabled		1	2				1						4	1.9%	4.3%
Retired	3	1	4	3	3	2		1		1			18	8.7%	9.1%
Student													0	0.0%	2.2%
Refused to Disclose	6	3	3	5	1	4	7	3	3	1	3	6	45	21.6%	19.4%
CURRENT MILITARY STATUS	23	25	17	24	18	27	20	12	15	2	7	19	209		
Current						1							1	0.5%	1.0%
Retired	3	1	1	3	1	2	1	1	1	1		1	16	7.7%	6.8%
Civilian, No Military	14	22	14	16	17	18	12	8	11		4	12	148	70.8%	79.6%
Refused to Disclose	6	2	2	5		6	7	3	3	1	3	6	44	21.1%	23.8%
GAMING ZONE	13	15	5	16	14	17	14	5	5	1	0	11	116		
NE Gaming Zone	4	5		3	3	3	2	2	1			1	24	20.7%	21.1%
SE Gaming Zone	1			1		2			1				5	4.3%	10.6%
SC Gaming Zone	7	10	5	11	11	11	12	3	3	1		10	84	72.4%	68.3%
SW Gaming Zone	1			1		1							3	2.6%	11.4%
LOTTERY REGION	21	28	17	14	22	25	19	9	12	2	5	20	194		
NW Lottery Region		1		1	1								3	1.5%	0.4%
NC Lottery Region	1												1	0.5%	1.3%
NE Lottery Region	7	9	6	9	6	8	6	5	6	1	3	4	70	36.1%	41.2%
SW Lottery Region	3	2	2	1	2	1						3	14	7.2%	8.8%
SC Lottery Region	8	13	7	1	12	13	13	3	4	1	1	13	89	45.9%	46.5%
SE Lottery Region	2	3	2	2	1	3		1	2		1		17	8.8%	11.1%

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Opportunistic calls are not calculated into the % to Total for Call Reason