Legal

Customer Privacy Policy

Introduction

Tesla, Inc. and its affiliates ("Tesla") respect your concerns about privacy. This Privacy Policy explains Tesla's policies and procedures regarding information we collect from or about our customers and their use of our products and services. Tesla intends to provide you with a level of comfort and confidence in how we collect, use, share, and safeguard information that we collect. This Privacy Policy also explains how you can contact us if you have any questions or concerns. By providing information to us or by using our products or services, you agree to the terms and conditions of this Privacy Policy.

Information We May Collect

We collect three main types of information related to you or your use of our products and services: (1) information from or about you or your devices; (2) information from or about your Tesla vehicle; and (3) information from or about your Tesla energy products. Depending on the Tesla products and services you request, own, or use, not all of these types of information may be applicable to you.

From or about you or your devices

We may collect information from or about you (such as your name, address, phone number, e-mail, payment information, driver's license or other government identification information) or your devices in a variety of ways, including:

- Through our Digital Services: We may collect information from or about you through our websites, software applications, social media pages, e-mail messages, or other digital services (the "Digital Services"), e.g., when you sign up for a newsletter, make a purchase, or register your product with us.
- Through credit applications and other forms: We may collect additional information from you or others on your behalf on our credit application and other forms to support our product lease or other financing offerings, such as date of birth, Social Security number, bank routing information, and credit related information. We also receive information about you from consumer reporting agencies such as credit history and capacity.
- From other sources: We also may receive information about you from other sources, such as public databases, joint marketing partners, certified installers, third-party vehicle repair or service centers, and social media platforms.
- Tesla Account: Customers who purchase certain Tesla products will receive a Tesla Account, which is hosted on our website. We may collect and process the following types of data for your Tesla Account that you elect to provide to us: your customer registration information; the status of your order; warranty and other documentation for your Tesla products; and general information about your Tesla

products (including, for example, vehicle identification number or other product serial number, service plan information, or connectivity package), insurance forms, driver's licenses, financing agreements, and similar information. You can access your Tesla Account to update the information from or about you in that account at any time.

- Offline: We may collect information from or about you offline, such as when you visit a Tesla store or repair facility, attend one of our events, sign up for a test drive, place an order over the phone, or contact our customer service or sales department.
- Through your browser or device: Certain information is collected by most browsers or automatically through your device, such as your Media Access Control (MAC) address, computer type (Windows or Macintosh), screen resolution, operating system name and version, device manufacturer and model, language, Internet browser type and version, and the name and version of the Digital Services (such as the Tesla App) you are using. We use this information to ensure that the Digital Services function properly.

When you visit our website or otherwise use our Digital Services, we may use cookies, pixel tags, analytics tools, and other similar technologies to help provide and improve our Digital Services, and as detailed below:

- Cookies: Cookies are pieces of information stored directly on the computer that you are using. Cookies allow us to collect information such as browser type, time spent on the Digital Services, pages visited, language preferences, and other web traffic data. We, and our service providers, use the information for security purposes, to facilitate online navigation, to display information more effectively, to personalize your experience while using the Digital Services, and to otherwise analyze user activity. We can recognize your computer to assist your use of the Digital Services. We also gather statistical information about the usage of the Digital Services in order to continually improve their design and functionality, understand how the Digital Services are used, and assist us with resolving questions regarding the Digital Services. Cookies further allow us to select which of our offers are most likely to appeal to you and to display them to you. We may also use cookies to see how you interact with our offers, and we may use cookies or other files to understand your use of our websites.
  - If you do not want information collected through the use of cookies when using your Tesla Account or our website, there is a simple procedure in most browsers that allows you to automatically decline cookies or gives you the choice of declining or accepting the transfer to your computer of a particular cookie (or cookies) from a particular site. You may also wish to refer to http://www.allaboutcookies.org/manage-cookies/index.html. However, if you do not accept these cookies, you may experience some inconvenience in your use of the Digital Services. For example, we may not be able to recognize your computer, and you may need to log in every time you visit the applicable Digital Services.
- Pixel tags and other similar technologies: Pixel tags (also known as web beacons and clear GIFs) may be used in connection with some Digital Services to, among other things, track the actions of users of the Digital Services (including e-mail recipients), measure the success of our marketing campaigns, and compile statistics about usage of the Digital Services and response rates.
- Analytics tools: We use website and application analytics services provided by third parties that use cookies and other similar technologies to collect information about website or application use and to report trends, without identifying individual visitors. The third parties that provide us with these services may also collect information about your use of third-party websites.
  - You can learn about Google's practices in connection with this information collection and how to opt out of it by downloading the Google Analytics opt-out browser add-on, available at

https://tools.google.com/dlpage/gaoptout.

From or about your Tesla vehicle

We may collect a variety of information from or about your Tesla vehicle, including:

- Telematics log data: To improve our vehicles and services for you, we may collect certain telematics data regarding the performance, usage, operation, and condition of your Tesla vehicle, including: vehicle identification number; speed information; odometer readings; battery use management information; battery charging history; electrical system functions; software version information; infotainment system data; safety-related data and camera images (including information regarding the vehicle's SRS systems, braking and acceleration, security, e-brake, and accidents); short video clips of accidents; information regarding the use and operation of Autopilot, Summon, and other features; and other data to assist in identifying issues and analyzing the performance of the vehicle. We may collect such information either in person (such as during a service appointment) or via remote access.
- Remote analysis data: We may be able to dynamically connect to your Tesla vehicle to diagnose and resolve issues with it, and this process may result in access to personal settings in the vehicle (such as contacts, browsing history, navigation history, and radio listening history). This dynamic connection also enables us to view the current location of your vehicle, but such access is restricted to a limited number of personnel within Tesla.
- Other vehicle data: In order to help improve our products and services, we may collect and store other vehicle data, including: data about accidents involving your Tesla vehicle (e.g., air bag deployment and other recent sensor data); data about remote services (e.g., remote lock/unlock, start/stop charge, and honk-the-horn commands); a data report to confirm that your vehicle is online together with information about the current software version and certain telematics data; vehicle connectivity information; data about any issues that could materially impair operation of your vehicle; data about any safety-critical issues; and data about each software and firmware update. We may collect such information either in person (such as during a service appointment) or via remote access.
- Service history: In order to facilitate the servicing of your car, we may collect and process data about the service history of each Tesla vehicle, such as the customer's name, vehicle identification number, repair history, any outstanding recalls, any bills due, any customer complaints, and any other information related to its service history.
- Charging station information: We may collect information regarding the charge rate and charging stations used by you (including outlets) in order to, e.g., analyze which charging stations are being utilized, how long and efficient battery charges are, and where additional charging stations are needed.
- Advanced features:
  - We may provide you with features in your Tesla vehicle, such as real-time traffic, Autopilot, and Summon, which make use of the road segment data of your vehicle and we may share this data with partners that contribute similar data to help us provide the service, but we only collect or share the data in a way that does not identify you or your car. We also may collect similar data in connection with other features, such as the navigation data for the online routing feature, and may share it with business partners where necessary to provide the feature to you, but, again, we only collect or share the data in a way that does not identify you or your car. We also only collect or share this data if you enable this collection, although if you do so, your vehicle may send this data to Tesla and its partners even if you are not actively using a feature that needs this information. You can enable or disable the collection and sharing of this data at any time via the "DATA SHARING" setting in Controls > Settings > Safety & Security.

- To further help develop and improve autonomous safety features, we may collect short video clips using the car's external cameras to learn how to recognize things like lane lines, street signs, and traffic light positions. These short video clips are not linked to your vehicle identification number and we have ensured that there is no way to search our system for clips that are associated with a specific car. You can enable or disable the collection of these clips any time via the "DATA SHARING" setting in Controls > Settings > Safety & Security.

If you no longer wish us to collect telematics log data or any other data from your Tesla vehicle, please contact us as indicated in the "How to Contact Us" section below. Please note that if you opt out from the collection of telematics log data or any other data from your Tesla vehicle (with the exception of the Data Sharing setting detailed above), we will not be able to notify you of issues applicable to your vehicle in real time. This may result in your vehicle suffering from reduced functionality, serious damage, or inoperability, and it may also disable many features of your vehicle including periodic software and firmware updates, remote services, and interactivity with mobile applications and in-car features such as location search, Internet radio, voice commands, and web browser functionality.

From or about your Tesla energy products

We may collect a variety of information from or about your Tesla energy products or your home from you, via a certified installer when one of our energy advisers visits your home, from your electric utility, or from the installed products (directly or via paired equipment, such as an inverter), including:

- We may collect information about your product, such as your installation date, number of products installed, and serial number(s).
- We may collect information about your home, such as the dimensions of your roof, the configuration of your electric system, and the capacity of any existing solar system.
- In order to provide and improve our energy products and services, we may collect data regarding where your product is installed and how it is configured, data related to the product's use and performance, data regarding your home energy consumption, and other data relevant to diagnose issues.

If you no longer wish us to collect performance data or any other data from your Tesla energy product, please contact us as indicated in the "How to Contact Us" section below. Please note that if you opt out from the collection of performance data from your Tesla energy product, we will not be able to notify you of issues applicable to your energy product in real time. This may result in your energy product suffering from reduced functionality, serious damage, or inoperability, and it may also disable many features of your energy product including periodic software and firmware updates.

How We May Use Information We Collect

We may use information we collect to communicate with you, to provide and improve our products and services, and for the purposes listed below:

To communicate with you

We may use information we collect to communicate with you, including:

- To respond to your inquiries and fulfill your requests, such as to send you newsletters or product information, information alerts, information about events, or brochures.
- To set up, evaluate, and provide feedback regarding your Tesla test drive, a home visit by one of our energy advisers, or the installation of your energy product.
- To advise you of important safety-related information about your vehicle or energy product or to notify first responders in the event of an accident involving your vehicle.
- To send administrative information to you, such as information regarding our products and services, and changes to our terms, conditions, and policies.
- To present products and offers tailored to you and to enhance our lists with information from other sources.
- To allow you to participate in contests and similar promotions and to administer these activities.
- To facilitate social sharing and communications functionality.

Your communication choices:

- Receiving electronic communications from us or our affiliates: If you no longer want to receive marketing-related e-mails from us or our affiliates, you may opt out of receiving them by following the opt-out instructions in any marketing e-mail received from us or by contacting us at the address below. Please note that we may still send you important administrative and safety messages even if you opt out of receiving marketing e-mails.
- Receiving marketing-related calls from us: If you receive a marketing-related call from us and do not want to receive similar calls in the future, simply ask to be placed on our “do not call” list. Please note that we may still call you regarding administrative, safety, or product service issues even if you opt out of receiving marketing calls.

To provide and improve our products and services

We may use information we collect to provide and improve our products and services, including:

- To complete and fulfill your purchase, e.g., to process your payments, fulfill your requests for product financing, have your order delivered to you, communicate with you regarding your purchase, and provide you with related customer service.
- To provide service to your Tesla product, such as to contact you with service recommendations and to deliver over-the-air updates to your product.
- To monitor your Tesla product’s performance and provide services related to your product.
- To develop and promote new products and services, and to improve or modify our existing products and services.
- To analyze and improve the safety and security of our products and services.
- To deliver any other services you have requested.

For other purposes

We also may use information we collect for other purposes, including:

- For our business purposes, such as data analysis, audits, fraud monitoring and prevention, identifying usage trends, determining the effectiveness of our promotional campaigns, and operating and expanding our business activities.

- Except as described above and below, Tesla may use or share information that does not personally identify you for any purpose, such as for operational or research purposes, for industry analysis, to improve or modify our products and services, to better tailor our products and services to your needs, and where legally required.

How We May Share Information We Collect

We may share information we collect with our service providers and business partners, with other third parties you authorize, with other third parties when required by law, and in other circumstances. Examples of how we share information with these parties and under these circumstances are provided below.

With our service providers and business partners

We may share information with our service providers and business partners when necessary to perform services on our or on your behalf, such as in the following circumstances:

- With Tesla affiliates for the purposes described in this Privacy Policy. Tesla affiliates are companies that are owned or controlled by Tesla, Inc. and companies in which Tesla, Inc. has a substantial ownership interest.
- With our third party service providers and channel partners to provide services such as website hosting, data analysis and storage, payment processing, order fulfillment and product installation, wireless connectivity to Tesla products, information technology and related infrastructure, customer service, product design, product diagnostics, maintenance or related services, e-mail delivery, credit card processing, auditing, marketing, voice command processing, and other similar services.
- With other third party business partners to the extent that they are involved in the purchase, lease, or service of your Tesla products. We share limited information from or about you or your Tesla products to allow you to take advantage of those services if you elect to utilize them, with such partners as finance, leasing, registration, title companies, electric utilities, permitting authorities and insurance companies.

With other third parties you authorize

We may share information with other third parties you authorize, such as in the following circumstances:

- With our certified installers, where we do not directly sell you the energy products that you have requested, or with third party utilities or energy services companies, where you have agreed to allow them to monitor or control your energy product.
- With third party service centers or providers, if you choose to utilize them. Note that some information about you is stored on certain Tesla products and may be accessible directly to the third party service centers or providers that you choose to utilize to diagnose or service your Tesla product.
- With third-party sponsors of contests and similar promotions, if you elect to participate.
- With your social media account provider, if you connect your Tesla Account and your social media account. If you do so, you authorize us to share information with your social media account provider and you understand that the use of the information we share will be governed by the social media account provider’s privacy policy.

With other third parties when required by law

Tesla may transfer and disclose information, including information that may or may not personally identify you, to third parties to comply with a legal obligation (including, but not limited to, subpoenas); when we believe in good faith that the law requires it; in response to a lawful request by governmental authorities conducting an investigation, including to comply with law enforcement requirements; to verify or enforce our policies and procedures; to respond to an emergency; to prevent or stop activity we may consider to be, or to pose a risk of being, illegal, unethical or legally actionable; or to protect the rights, property, safety, or security of our products and services, Tesla, third parties, visitors, or the public, as determined by us in our sole discretion.

In other circumstances

We may share information in other circumstances, such as:

- With your employer or other fleet operator or the owner of the Tesla product, if you do not directly own it and as authorized under applicable law.
- With a third party in connection with any reorganization, merger, sale, joint venture, assignment, transfer, or other disposition of all or any portion of our business, assets, or stock (including in connection with any bankruptcy or similar proceedings).

We do not share information that personally identifies you with unaffiliated third parties for their marketing purposes unless you opt in to that sharing.

If you wish to opt out of any processing of information for which you have provided your prior explicit opt-in consent, you may do so by contacting us as indicated in the “How to Contact Us” section below.

Cross Border Transfers

Our products and services are controlled and operated from the United States. Information from or about you or your use of our products or services may be stored and processed in any country where we have facilities or in which we engage service providers. Those countries may not have the same data protection laws as the country in which you initially provided that information. When we transfer information from or about you or your use of our products or services to other countries, we will protect it as described in this Privacy Policy. By using our products or services, or otherwise providing information to us, you consent to the transfer of information from or about you or your use of our products or services to countries outside of your country of residence, including the United States.

Individuals Located in the EEA or Switzerland

If you are located in the EEA or Switzerland, we comply with applicable legal requirements for the transfer of personal information to countries outside of the EEA or Switzerland. In particular, Tesla has certified its adherence to the EU-U.S. Privacy Shield Framework and the Swiss-U.S. Privacy Shield Framework as set forth by the Department of Commerce and the European Commission, and the Swiss Federal Data Protection and Information Commissioner, respectively, with respect to the processing of certain personal information transferred from the EEA and Switzerland to Tesla and its wholly-owned U.S. subsidiaries. Tesla’s Privacy Shield Policy is available here. In addition, Tesla has entered into Standard Contractual Clauses issued by the European Commission where appropriate.

We may rely on various legal grounds to collect, use, and otherwise process your information, including: your consent; that the information is necessary for the performance of a contract with you; to comply with a legal obligation; to protect your, or someone else's vital interests; or for a legitimate interest that is balanced against your rights and interests. These legitimate interests may include Tesla's interest in improving its products and services, enhancing safety and security, protecting Tesla or its business partners against wrongful conduct, and responding to customer inquiries and claims. Where applicable, we will inform you whether and why we need certain information from you, for example, whether we need the information to fulfill a legal or contractual requirement and what the consequences are of not providing the information.

Tesla International B.V. is responsible for processing your personal information. We have appointed a Data Protection Officer, who can be contacted by:

- sending an e-mail to DPO@tesla.com;
- writing to Tesla International B.V., Attn: DPO, 122 Burgemeester Stramanweg, 1101 EN Amsterdam, Netherlands.

Rights and Choices

As detailed in the sections above, we give you many choices regarding our collection, use, and sharing of information from or about you or your use of our products or services. These include:

- Configuring your browser to decline or accept cookies.
- Opting out of analytics tools.
- Opting out of certain electronic communications or promotional calls.
- Disabling the collection of telematics log data from your vehicle.
- Enabling or disabling the collection and sharing of certain data to support advanced features in your vehicle.
- Disabling the collection of performance data from your Tesla energy product.
- Opting out of other types of data processing for which you have provided your prior explicit opt-in consent.

This section further explains the rights and choices that may apply depending on your jurisdiction.

In certain jurisdictions you may have the rights to request access to and receive information about certain information we maintain about you; update and correct inaccuracies in that information; have the information restricted or deleted; object or withdraw your consent to certain uses of information; and lodge a complaint with your local supervisory authority. You may also have the right to data portability with regard to the data you provided to us. These rights may be limited in some circumstances by local law.

You have several methods to exercise your rights, including:

- You can access your Tesla Account to update the information from or about you in that account at any time.
- If you would like to exercise your rights in relation to information from or about you, you may contact us at the address below.

In your request, please make clear what information you would like to have changed, whether you would like to have the information that you have provided to us suppressed from our database, or otherwise let us know what limitations you would like to put on our use of the information that you have provided to us. For your protection, we may only implement requests with respect to the information associated with the particular e-mail address that you use to send us your request, or we may need to verify your identity before implementing your request.

Please note that we may need to retain certain information for recordkeeping or legal compliance purposes and/or to complete any transactions that you began prior to requesting such change or deletion (e.g., when you make a purchase or enter a promotion, you may not be able to change or delete the information provided until after the completion of such purchase or promotion).

Security

We seek to use reasonable organizational, technical, and administrative measures to protect information within our organization. Unfortunately, no data transmission or storage system can be guaranteed to be 100% secure. If you have reason to believe that your interaction with us is no longer secure (for example, if you feel that the security of any account with us has been compromised), please immediately notify us of the problem by contacting us in accordance with the “How to Contact Us” section below.

If you sell or transfer your Tesla product to another person, please notify us so that we can determine whether additional steps are required to help safeguard information from or about you from disclosure to the purchaser or transferee of the Tesla product.

Retention Period

We will retain information we collect from or about our customers, our products, and our services for the period necessary to fulfill the purposes outlined in this Privacy Policy unless a longer retention period is required or permitted by law. When the information is no longer necessary for these purposes, we delete it or keep it in a form that does not identify you. When determining this retention period, we take into account various criteria, such as the type of products and services requested by or provided to you, the nature of our relationship with you, the impact on the services we provide to you if we delete some information from or about you, and retention periods required by law.

Minors

Our products and services are not directed to individuals under the age of sixteen (16), and we request that these individuals not provide any information to Tesla.

Links

This Privacy Policy does not address, and we are not responsible for, the privacy, information, or other practices of any third parties, including any third party operating any site or service to which our Digital Services link. The inclusion of a link on our Digital Services does not imply endorsement of the linked site or service by us or by our affiliates, nor does it imply an affiliation with the third party.

Please note that we are not responsible for the collection, use, or disclosure policies and practices (including the data security practices) of other organizations, such as any other app developer, app provider, social media platform provider, operating system provider, or wireless service provider, including any information you disclose to other organizations through or in connection with our software applications or social media pages.

Updates to this Policy

We may change this Privacy Policy. Please take a look at the "Last Updated" legend at the bottom of this page to see when this Privacy Policy was last revised. Any changes to this Privacy Policy will become effective when we post the revised Privacy Policy on our Digital Services. By using our products or services, or otherwise providing information to us following these changes, you accept the revised Privacy Policy.

How to Contact Us

To contact us with a question or comment, to opt out from certain services, or to ask about your ability to exercise your privacy rights described above, please contact us:

- via e-mail at privacy@tesla.com;
- via mail at Tesla, Inc., Attn: Legal, 45500 Fremont Boulevard, Fremont, California 94538, United States.

Please note that e-mail communications are not always secure, so please do not include credit card information or sensitive information in your e-mails to us.

Last Updated May 2018

Privacy Shield Policy

Tesla, Inc. and its wholly-owned U.S. subsidiaries (collectively, "Tesla U.S.") have subscribed to and will comply with the EU-U.S. Privacy Shield Framework and the Swiss-U.S. Privacy Shield Framework (the "Frameworks") as set forth by the U.S. Department of Commerce regarding the processing of Personal Information (as defined below) that is transferred from the European Economic Area ("EEA") and Switzerland to the United States, respectively. Tesla U.S. has certified to the Department of Commerce that it adheres to the Privacy Shield Principles (the "Principles"). If there is any conflict between this Policy and the Principles, the Principles will govern. To learn more about the Frameworks, and to view our certification, please visit www.privacyshield.gov.

This Privacy Shield Policy supplements our Customer Privacy Policy. Capitalized terms used in this Privacy Shield Policy have the meaning given to them by our Customer Privacy Policy, unless specifically defined in this Policy. This Privacy Shield Policy applies to Tesla U.S., which is subject to the investigatory and enforcement powers of the Federal Trade Commission.

Personal Information Received from the European Economic Area and Switzerland

Tesla U.S. may receive from the EEA and Switzerland some or all of the information listed in our Customer Privacy Policy. Some of that information may qualify as “personal information” or “personal data” (collectively, “Personal Information”) as defined in the Principles. To the extent that Tesla U.S. receives Personal Information from the EEA and Switzerland in reliance on the Frameworks, Tesla U.S. will handle such Personal Information in accordance with the Principles.

Data Integrity and Purpose Limitation

Tesla U.S. may use the Personal Information it receives from the EEA and Switzerland for the purposes set forth in our Customer Privacy Policy or as you may otherwise be notified. We take reasonable steps to ensure that the Personal Information we process is reliable for its intended use, accurate, complete, and current to the extent necessary for the purposes for which we use the Personal Information. We will not process Personal Information in a way that is incompatible with the purposes for which it has been collected or subsequently authorized by you. We will adhere to the Principles for as long as we retain the Personal Information collected under the Frameworks.

Onward Transfers

Our Customer Privacy Policy describes the circumstances in which we may disclose your information to third parties. We remain responsible for the processing of Personal Information received under the Frameworks and subsequently transferred to a third party acting as an agent if the agent processes such Personal Information in a manner inconsistent with the Principles, unless we prove that we are not responsible for the event giving rise to the damage.

We may be required to disclose Personal Information in response to lawful requests by public authorities, including to meet national security or law enforcement requirements.

Data Security

We use reasonable and appropriate measures to protect your Personal Information from loss, misuse, unauthorized access, disclosure, alteration, and destruction, taking into account the risks involved in the processing and the nature of the Personal Information.

Choice

We will give you an opportunity to choose whether your Personal Information may be used for a purpose that is materially different from the purposes for which it was originally collected or subsequently authorized by you, or if we intend to disclose it to a third party acting as a data controller that we have not previously disclosed to you. In such circumstances, we will notify you and offer you the opportunity to opt out of such uses and/or disclosures where non-sensitive Personal Information is involved, and to opt in where sensitive Personal Information is involved.

Access to Personal Information

Our Customer Privacy Policy sets forth methods by which you may access and/or submit requests to review, correct, update, suppress, or delete information from or about you. Tesla U.S. will comply with the Principles in its handling of such requests with respect to Personal Information.

Recourse and Enforcement

If you have any questions or concerns, please write to us at the address listed below. We will investigate and attempt to resolve any complaints and disputes regarding our use and disclosure of Personal Information in accordance with the Principles.

If an issue cannot be resolved through Tesla's internal dispute resolution mechanism, you may submit a complaint, at no cost, to JAMS, which serves as Tesla's third-party alternative dispute resolution provider. For claimed violations of the Principles not resolved by these mechanisms, you may be able to invoke binding arbitration as detailed in the Principles.

Contact Information

If you have questions, concerns, or complaints about this Privacy Shield Policy or Tesla's privacy practices, please contact us by email at privacy@tesla.com or write to us at the following address:

Tesla, Inc.
Attn: Legal Department
45500 Fremont Boulevard
Fremont, California 94538
United States

Privacy Shield Policy Changes

This Policy may be changed from time to time, consistent with the requirements of the Frameworks. You can determine when this Policy was last revised by referring to the "Last Updated" legend at the bottom of this Policy. Any changes to this Policy will become effective when posted to our website.

Last Updated August 2017

Tesla Updates

Tesla Updates are emails that provide more information on Tesla products, services, and regional events. We are requesting this consent on our own behalf and that of our regional subsidiaries. You can withdraw your consent to receive commercial electronic messages at any time by clicking "unsubscribe" at the bottom of these emails. Some emails directly related to a Tesla purchase cannot be opted out of.

If you have questions, please review our privacy policy, contact us online, or contact us using the address and phone number below.

Tesla, Inc
Attn: Legal,
45500 Fremont Boulevard
Fremont, CA 94538
(650) 681-5000

Patent Pledge

On June 12, 2014, Tesla announced that it will not initiate patent lawsuits against anyone who, in good faith, wants to use its technology. Tesla was created to accelerate the advent of sustainable transport, and this policy is intended to encourage the advancement of a common, rapidly-evolving platform for electric vehicles, thereby benefiting Tesla, other companies making electric vehicles, and the world. These guidelines provide further detail as to how we are implementing this policy.

Tesla's Pledge

Tesla irrevocably pledges that it will not initiate a lawsuit against any party for infringing a Tesla Patent through activity relating to electric vehicles or related equipment for so long as such party is acting in good faith. Key terms of the Pledge are explained below.

Definition of Key Terms

"Tesla Patents" means all patents owned now or in the future by Tesla (other than a patent owned jointly with a third party or any patent that Tesla later acquires that comes with an encumbrance that prevents it from being subject to this Pledge). A list of Tesla Patents subject to the Pledge will be maintained at the following URL: https://www.tesla.com/about/legal#patent-list.

A party is "acting in good faith" for so long as such party and its related or affiliated companies have not:

- asserted, helped others assert or had a financial stake in any assertion of (i) any patent or other intellectual property right against Tesla or (ii) any patent right against a third party for its use of technologies relating to electric vehicles or related equipment;
- challenged, helped others challenge, or had a financial stake in any challenge to any Tesla patent; or
- marketed or sold any knock-off product (e.g., a product created by imitating or copying the design or appearance of a Tesla product or which suggests an association with or endorsement by Tesla) or provided any material assistance to another party doing so.

Transfer of Tesla Patents

Should Tesla ever transfer a Tesla Patent to a third party, it will do so only to a party that agrees, by means of a public declaration intended to be binding on such party, to provide the same protection that Tesla provided under the Pledge and to place the same requirement on any subsequent transferee.

Legal Effect

The Pledge, which is irrevocable and legally binding on Tesla and its successors, is a "standstill," meaning that it is a forbearance of enforcement of Tesla's remedies against any party for claims of infringement for so long as such party is acting in good faith. In order for Tesla to preserve its ability to enforce the Tesla Patents against any party not acting in good faith, the Pledge is not a waiver of any patent claims (including claims for damages for past acts of infringement) and is not a license, covenant not to sue, or authorization to engage in patented activities or a limitation on remedies, damages or claims. Except as expressly stated in the Pledge, no rights shall be deemed granted, waived or received

by implication, exhaustion, estoppel or otherwise. Finally, the Pledge is not an indication of the value of an arms-length, negotiated license or a reasonable royalty.

What this pledge means is that as long as someone uses our patents for electric vehicles and doesn't do bad things, such as knocking off our products or using our patents and then suing us for intellectual property infringement, they should have no fear of Tesla asserting its patents against them.

Patent List

AU 2008276398	Battery charging based on cost and life
CA 2608448	Method and apparatus for mounting, cooling, connecting and protecting batteries
CA 2645056	Battery pack and method for protecting batteries
CA 2655210	System and method for an efficient rotor for an electric motor
CA 2729480	Selective cure of adhesive in modular assemblies
CA 2736341	Thermal management system with dual mode coolant loops
CN ZL200880107602.X	Battery charging based on cost and life
CN ZL200880107604.9	Battery charging
CN ZL201110059278.2	Selective cure of adhesive in modular assemblies
CN ZL201110132287.X	Thermal management system with dual mode coolant loops
CN ZL201110111299.4	Trickle charger for high-energy storage systems
DE 602006031107.9	Method and apparatus for mounting, cooling, connecting and protecting batteries
DE 602008028434.4	Mitigation of propagation of thermal runaway in a multi-cell battery pack
DE 602008042184.8	Method and apparatus for identifying and disconnecting short-circuited battery cells within a battery pack
DE 602009003179.1	Varying flux versus torque for maximum efficiency
DE 602009005983.1	Improved heat dissipation for large battery packs
DE 602009013381.0	All wheel drive electric vehicle power assist drive system
DE 602009031035.6	Induction motor with improved torque density
DE 602009033635	Flux controlled motor management

DE 602010027662.7	Battery pack temperature optimization control system
DE 602010000742.1	User configurable vehicle user interface
DE 602010008000.5	Adaptive soft buttons for a vehicle user interface
DE 602010020070.1	Active thermal runaway mitigation system for use within a battery pack
DE 602010021211.4	Battery Pack Enclosure with Controlled Thermal Runaway Release System
DE 602010029456.0	Electric motor
DE 602010029457.9	Manufacturing method utilizing a dual layer winding pattern
DE 602010010295.5	Adaptive audible feedback cues for a vehicle user interface
DE 602011000601.0	Battery pack with cell-level fusing and method of using same
DE 602011007513.6	AC current control of mobile battery chargers
DE 602012000199.2	Charging efficiency using selectable isolation
DE 602012003275.8	Battery pack gas exhaust system
DE 602013000622.9	Park lock for narrow transmission
DE 602013002174.0	Host initiated state control of remote client in communications system
EP 1880433	Method and apparatus for mounting, cooling, connecting and protecting batteries
EP 2171824	Method and apparatus for identifying and disconnecting short-circuited battery cells within a battery pack
EP 2177390	Flux controlled motor management
EP 2181481	Mitigation of propagation of thermal runaway in a multi-cell battery pack
EP 2202871	Induction motor with improved torque density
EP 2213494	All wheel drive electric vehicle power assist drive system
EP 2226870	Improved heat dissipation for large battery packs
EP 2239811	Battery pack temperature optimization control system
EP 2244318	Battery pack enclosure with controlled thermal runaway release system
EP 2266201	Varying flux versus torque for maximum efficiency
EP 2302727	Active thermal runaway mitigation system for use within a battery pack
EP 2305506	Adaptive soft buttons for a vehicle user interface

EP 2305508	User configurable vehicle user interface
EP 2308713	Adaptive audible feedback cues for a vehicle user interface
EP 2388894	Electric motor
EP 2388895	Manufacturing method utilizing a dual layer winding pattern
EP 2416405	Battery pack with cell-level fusing and method of using same
EP 2498370	Charging efficiency using selectable isolation
EP 2506336	Battery pack gas exhaust system
EP 2587583	AC current control of mobile battery chargers
EP 2660112	Park lock for narrow transmission
EP 2663028	Host initiated state control of remote client in communications system
FR 2181481	Mitigation of propagation of thermal runaway in a multi-cell battery pack
FR 2202871	Induction motor with improved torque density
FR 2226870	Improved heat dissipation for large battery packs
FR 2266201	Varying flux versus torque for maximum efficiency
FR 2302727	Active thermal runaway mitigation system for use within a battery pack
FR 2305506	Adaptive soft buttons for a vehicle user interface
FR 2305508	User configurable vehicle user interface
FR 2308713	Adaptive audible feedback cues for a vehicle user interface
FR 2416405	Battery pack with cell-level fusing and method of using same
FR 2498370	Charging efficiency using selectable isolation
FR 2506336	Battery pack gas exhaust system
FR 2244318	Battery pack enclosure with controlled thermal runaway release system
FR 2660112	Park lock for narrow transmission
FR 2587583	AC current control of mobile battery chargers
GB 2181481	Mitigation of propagation of thermal runaway in a multi-cell battery pack
GB 2202871	Induction motor with improved torque density
GB 2266201	Varying flux versus torque for maximum efficiency

GB 2226870	Improved heat dissipation for large battery packs
GB 2305506	Adaptive soft buttons for a vehicle user interface
GB 2305508	User configurable vehicle user interface
GB 2308713	Adaptive audible feedback cues for a vehicle user interface
GB 2416405	Battery pack with cell-level fusing and method of using same
GB 2498370	Charging efficiency using selectable isolation
GB 2506336	Battery pack gas exhaust system
GB 2587583	AC current control of mobile battery chargers
GB 2244318	Battery pack enclosure with controlled thermal runaway release system
GB 2302727	Active thermal runaway mitigation system for use within a battery pack
GB 2660112	Park lock for narrow transmission
HK 1191160	Host initiated state control of remote client in communications system
JP 4915969	Battery pack temperature optimization control system
JP 4931161	Battery charging
JP 4972176	Intelligent temperature control system for extending battery pack life
JP 5055347	Multi-mode charging system for electric vehicle
JP 5081962	Adaptive soft button for a vehicle user interface
JP 5088976	Battery charging based on cost and life
JP 5119302	Active thermal runaway mitigation system for use within battery pack
JP 5184576	Integrated battery pressure relaxing portion and terminal isolation system
JP 5216829	Adaptive vehicle user interface
JP 5235942	Method and device for maintaining completeness of cell wall using high yield strength external sleeve
JP 5237342	Method for determining dc impedance of battery
JP 5258871	System for improving cycle lifetime for lithium-ion battery pack and battery cell pack charging system
JP 5274246	Method and apparatus for mounting, cooling, connecting and protecting batteries

JP 5285662	Battery pack having resistance to propagation of thermal runaway of cell
JP 5306426	Battery pack provided with fuse at cell level and method for using the same
JP 5325259	Thermal management system with dual mode coolant loops
JP 5325844	Preventing of thermal runaway of cell using double expansible material layers
JP 5372128	System for absorbing and diffusing side impact energy using battery pack
JP 5416664	Battery cell charging system using adjustable voltage control
JP 5529191	Apparatus for improving charging efficiency using selectable isolation
JP 5548149	Triple layer winding pattern, and methods of manufacturing same
JP 5608881	AC Current Control of Mobile Battery Chargers
JP 5603902	A Battery Pack Dehumidification System and the Method of Controlling the Humidity of a Battery Pack
JP 5680411	Method of deactivating faulty battery cells
JP 5671368	Selective cure of adhesive in modular assembly
JP 5749200	Battery pack gas exhaust system
JP 5837464	Charge disruption monitoring and notification system
KR 1195077	Thermal management system with dual mode coolant loops
US 7404720	Electro mechanical connector for use in electrical applications
US 7433794	Mitigation of propagation of thermal runaway in a multi-cell battery pack
US 7489057	Liquid cooled rotor assembly
US 7579725	Liquid cooled rotor assembly
US 7602145	Method of balancing batteries
US 7622897	Multi-mode charging system for an electric vehicle
US 7629772	Multi-mode charging system for an electric vehicle
US 7629773	Multi-mode charging system for an electric vehicle
US 7667432	Method for interconnection of battery packs and battery assembly containing interconnected battery packs
US 7671565	Battery pack and method for protecting batteries
US 7671567	Multi-mode charging system for an electric vehicle

US 7683570	Systems, methods, and apparatus for battery charging
US 7683575	Method and apparatus for identifying and disconnecting short-circuited battery cells within a battery pack
US 7698078	Electric vehicle communication interface
US 7719232	Method for battery charging based on cost and life
US 7736799	Method and apparatus for maintaining cell wall integrity during thermal runaway using an outer layer of intumescent material
US 7739005	Control system for an all-wheel drive electric vehicle
US 7741750	Induction motor with improved torque density
US 7741816	System and method for battery preheating
US 7742852	Control system for an all-wheel drive electric vehicle
US 7747363	Traction control system for an electric vehicle
US 7749647	Method and apparatus for maintaining cell wall integrity during thermal runaway using a high yield strength outer sleeve
US 7749650	Method and apparatus for maintaining cell wall integrity during thermal runaway using multiple cell wall layers
US 7755329	Battery charging time optimization system based on battery temperature, cooling system power demand, and availability of surplus external power
US 7763381	Cell thermal runaway propagation resistance using dual intumescent material layers
US 7781097	Cell thermal runaway propagation resistance using an internal layer of intumescent material
US 7782021	Battery charging based on cost and life
US 7786704	System for battery charging based on cost and life
US 7789176	Electric vehicle thermal management system
US 7820319	Cell thermal runaway propagation resistant battery pack
US 7821224	Voltage estimation feedback of overmodulated signal for an electrical vehicle
US 7841431	Electric vehicle thermal management system
US 7847501	Varying flux versus torque for maximum efficiency

US 7890218	Centralized multi-zone cooling for increased battery efficiency
US 7911184	Battery charging time optimization system
US 7923144	Tunable frangible battery pack system
US 7928699	Battery charging time optimization system
US 7939192	Early detection of battery cell thermal event
US 7940028	Thermal energy transfer system for a power source utilizing both metal-air and non-metal-air battery packs
US 7956574	System and method for interconnection of battery packs
US 7960928	Flux controlled motor management
US 8004243	Battery capacity estimating method and apparatus
US 8008827	Manufacturing method utilizing a dual layer winding pattern
US 8018113	AC motor winding pattern
US 8044786	Systems and methods for diagnosing battery voltage mis-reporting
US 8049460	Voltage dividing vehicle heater system and method
US 8054038	System for optimizing battery pack cut-off voltage
US 8057630	Selective cure of adhesive in modular assemblies
US 8057928	Cell cap assembly with recessed terminal and enlarged insulating gasket
US 8059007	Battery thermal event detection system using a thermally interruptible electrical conductor
US 8063757	Charge state indicator for an electric vehicle
US 8069555	Manufacturing method utilizing a dual layer winding pattern
US 8076016	Common mode voltage enumeration in a battery pack
US 8078359	User configurable vehicle user interface
US 8082743	Battery pack temperature optimization control system
US 8088511	Cell cap assembly with recessed terminal and enlarged insulating gasket
US 8092081	Battery thermal event detection system using an optical fiber
US 8095278	Interface for vehicle function control via a touch screen
US 8117857	Intelligent temperature control system for extending battery pack life

US 8122590	Manufacturing method utilizing a dual layer winding pattern
US 8124263	Corrosion resistant cell mounting well
US 8125324	Charge state indicator for an electric vehicle
US 8133287	Method of controlled cell-level fusing within a battery pack
US 8133608	Battery pack with cell-level fusing
US 8137833	Condensation-induced corrosion resistant cell mounting well
US 8153290	Heat dissipation for large battery packs
US 8154166	Dual layer winding pattern
US 8154167	Manufacturing method utilizing a dual layer winding pattern
US 8154256	Battery thermal event detection system using an electrical conductor with a thermally interruptible insulator
US 8168315	Battery thermal event detection system utilizing battery pack isolation monitoring
US 8173295	Method and apparatus for battery potting
US 8178227	Battery thermal event detection system utilizing battery pack isolation monitoring
US 8180512	Efficient dual source battery pack system for an electric vehicle
US 8190320	Efficient dual source battery pack system for an electric vehicle
US 8216502	Method for the external application of battery pack encapsulant
US 8241772	Integrated battery pressure relief and terminal isolation system
US 8242739	Leakage current reduction in combined motor drive and energy storage recharge system
US 8247097	Battery pack dehumidifier with active reactivation system
US 8263250	Liquid cooling manifold with multi-function thermal interface
US 8263254	Cell with an outer layer of intumescent material
US 8268469	Battery pack gas exhaust system
US 8277965	Battery pack enclosure with controlled thermal runaway release system
US 8286743	Vehicle battery pack ballistic shield

US 8293393	Apparatus for the external application of battery pack encapsulant
US 8298692	Collection, storage and use of metal-air battery pack effluent
US 8304108	Method and apparatus for maintaining cell wall integrity using a high yield strength outer sleeve
US 8313850	Battery pack pressure monitoring system for thermal event detection
US 8322393	Selective cure of adhesive in modular assemblies
US 8324863	Trickle charger for high-energy storage systems
US 8336319	Thermal management system with dual mode coolant loops
US 8346419	Operation of a range extended electric vehicle
US 8353545	Compact energy absorbing vehicle crash structure
US 8361642	Battery pack enclosure with controlled thermal runaway release system
US 8361649	Method and apparatus for maintaining cell wall integrity using a high yield strength outer casing
US 8365392	System and method for an efficient rotor for an electric motor
US 8367233	Battery pack enclosure with controlled thermal runaway release system
US 8367239	Cell separator for minimizing thermal runaway propagation within a battery pack
US 8389139	Integrated battery pressure relief and terminal isolation system
US 8389142	Method and apparatus for the external application of a battery pack adhesive
US 8393427	Vehicle battery pack ballistic shield
US 8402776	Thermal management system with dual mode coolant loops
US 8421469	Method and apparatus for electrically cycling a battery cell to simulate an internal short
US 8423215	Charge rate modulation of metal-air cells as a function of ambient oxygen concentration
US 8424960	Front rail configuration for the front structure of a vehicle
US 8428806	Dual mode range extended electric vehicle
US 8441826	Fast switching for power inverter
US 8445126	Hazard mitigation through gas flow communication between battery packs

US 8448696	Thermal management system with dual mode coolant loops
US 8448966	Vehicle front shock tower
US 8449015	Method of controlling a dual hinged vehicle door
US 8449997	Thermal energy transfer system for a power source utilizing both metal-air and non-metal-air battery packs
US 8450966	Method of operating a recharging system utilizing a voltage dividing heater
US 8450974	Electric vehicle extended range hybrid battery pack system
US 8453770	Dual motor drive and control system for an electric vehicle
US 8463480	Dual mode range extended electric vehicle
US 8463481	Dual mode range extended electric vehicle
US 8471521	Electric vehicle extended range hybrid battery pack system
US 8481191	Rigid cell separator for minimizing thermal runaway propagation within a battery pack
US 8493018	Fast switching for power inverter
US 8493032	Bidirectional polyphase multimode converter including boost and buck-boost modes
US 8511738	Dual hinged vehicle door
US 8511739	Control system for use with a dual hinged vehicle door
US 8511745	Integrated energy absorbing vehicle crash structure
US 8534703	Dynamic anti-whiplash apparatus and method
US 8536825	State of charge range
US 8539990	Vehicle port door with wirelessly actuated unlatching assembly
US 8541126	Thermal barrier structure for containing thermal runaway propagation within a battery pack
US 8541127	Overmolded thermal interface for use with a battery cooling system
US 8543270	Efficient dual source battery pack system for an electric vehicle
US 8552693	Low temperature charging of li-ion cells
US 8555659	Method for optimizing battery pack temperature

US 8557414	Control, collection and use of metal-air battery pack effluent
US 8557415	Battery pack venting system
US 8557416	Battery pack directed venting system
US 8567849	Dual load path design for a vehicle
US 8567855	Bumper mounting plate for double channel front rails
US 8567856	Swept front torque box
US 8572837	Method for making an efficient rotor for an electric motor
US 8573683	Front rail reinforcement system
US 8574732	Hazard mitigation within a battery pack using metal-air cells
US 8579635	Funnel shaped charge inlet
US 8585131	Rear vehicle torque box
US 8618775	Detection of over-current in a battery pack
US 8626369	Charge rate modulation of metal-air cells as a function of ambient oxygen concentration
US 8627534	Cleaning feature for electric charging connector
US 8627860	Fuel coupler with wireless port door unlatching actuator
US 8629657	State of charge range
US 8638063	AC current control of mobile battery chargers
US 8638069	Bidirectional polyphase multimode converter including boost and buck-boost modes
US 8643330	Method of operating a multiport vehicle charging system
US 8643342	Fast charging with negative ramped current profile
US 8647763	Battery coolant jacket
US 8651875	Electromechanical pawl for controlling vehicle charge inlet access
US 8659270	Battery pack overcharge protection system
US 8663824	Battery pack exhaust nozzle utilizing an sma seal retainer
US 8664907	Fast switching for power inverter
US 8672398	In-line outer sliding panorama sunroof tracks

US 8686288	Power electronics interconnection for electric motor drives
US 8696051	System for absorbing and distributing side impact energy utilizing a side sill assembly with a collapsible sill insert
US 8702161	System for absorbing and distributing side impact energy utilizing an integrated battery pack and side sill assembly
US 8708404	Sunroof utilizing two independent motors
US 8720968	Charge port door with electromagnetic latching assembly
US 8754614	Fast charging of battery using adjustable voltage control
US 8757709	Reinforced b-pillar assembly with reinforced rocker joint
US 8758924	Extruded and ribbed thermal interface for use with a battery cooling system
US 8760898	Fast switching for power inverter
US 8761985	Method of operating a dual motor drive and control system for an electric vehicle
US 8765276	Common mode voltage enumeration in a battery pack
US 8771013	High voltage cable connector
US 8773058	Rotor temperature estimation and motor control torque limiting for vector-controlled AC induction motors
US 8773066	Method and apparatus for extending lifetime for rechargeable stationary energy storage devices
US 8778519	Battery pack exhaust nozzle
US 8803470	Electric vehicle extended range hybrid battery pack system
US 8803471	Electric vehicle extended range hybrid battery pack system
US 8807637	Angled front hood sealing assembly
US 8807642	Mechanism components integrated into structural sunroof framework
US 8807643	Sunroof mechanism linkage with continuous one part guide track
US 8807644	Sunroof positioning and timing elements
US 8807807	Illumination apparatus for vehicles
US 8810198	Multiport vehicle dc charging system with variable power distribution according to power distribution rules

US 8810208	Charging efficiency using selectable isolation
US 8817892	Redundant multistate signaling
US 8818624	Adaptive soft buttons for a vehicle user interface
US 8819162	Host communications architecture
US 8833499	Integration system for a vehicle battery pack
US 8861337	Robust communications in electrically noisy environments
US 8862414	Detection of high voltage electrolysis of coolant in a battery pack
US 8866444	Methodology for charging batteries safely
US 8867180	Dynamic current protection in energy distribution systems
US 8875828	Vehicle battery pack thermal barrier
US 8887398	Extruded member with altered radial fins
US 8892299	Vehicle user interface with proximity activation
US 8899492	Method of controlling system temperature to extend battery pack life
US 8901885	Low temperature fast charge
US 8906541	Battery module with integrated thermal management system
US 8907629	Electric vehicle battery lifetime optimization operational mode
US 8932739	Battery pack configuration to reduce hazards associated with internal short circuits
US 8933661	Integrated inductive and conductive electrical charging system
US 8934999	Robotic processing system and method
US 8935053	Power release hood latch method and system
US 8960781	Single piece vehicle rocker panel
US 8963494	Charge rate optimization
US 8965721	Determining battery DC impedance
US 8968949	Method of withdrawing heat from a battery pack
US 8970147	Traction motor controller with dissipation mode
US 8970173	Electric vehicle battery lifetime optimization operational mode

US 8970182	Fast charging of battery using adjustable voltage control
US 8970237	Wire break detection in redundant communications
US 8973965	Folding and stowing rear-facing vehicle seat
US 9030063	Thermal management system for use with an integrated motor assembly
US 9035203	Electrical interface interlock system
US 9040184	Battery pack dehumidifier with active reactivation system
US 9043623	Host initiated state control of remote client in communications system
US 9045030	System for absorbing and distributing side impact energy utilizing an integrated battery pack
US 9046580	Battery thermal event detection system utilizing battery pack isolation monitoring
US 9065103	Battery mounting and cooling system
US 9079498	Morphing vehicle user interface
US 9080352	Controller apparatus and sensors for a vehicle door handle
US 9083064	Battery pack pressure monitoring system for thermal event detection
US 9093726	Active thermal runaway mitigation system for use within a battery pack
US 9103143	Door handle apparatus for vehicles
US 9151089	Controller apparatus and sensors for a vehicle door handle
US 9153990	Steady state detection of an exceptional charge event in a series connected battery element
US 9162586	Control system for an all-wheel drive electric vehicle
US 9182438	Wire break detection in redundant communications
US 9197091	Charge rate optimization
US 9209631	Charge rate modulation of metal-air cells as a function of ambient oxygen concentration
US 9221343	Pyrotechnic high voltage battery disconnect
US 9225197	Charging efficiency using variable isolation
US 9250020	Active louver system for controlled airflow in a multi-function automotive radiator and condenser system

US 9252400	Battery cap assembly with high efficiency vent
US 9257729	Response to over-current in a battery
US 9257825	Power electronics interconnection for electric motor drives
US 9263901	Secondary service port for high voltage battery packs
US 9272595	Controlling a compressor for air suspension of electric vehicle
US 9278607	Air outlet directional flow controller with integrated shut-off door
US 9293792	Self-activated drain system
US D660219	Vehicle wheel front face
US D660767	Vehicle wheel front face
US D669008	Vehicle wheel front face
US D672307	Vehicle integrated display and mount
US D673393	Vehicle seat mount
US D678154	Vehicle door
US D683268	Vehicle
US D694188	Vehicle charge connector
US D724031	Vehicle charge inlet
US D735660	Electric-vehicle connector post
US D749503	Electric-vehicle connector post
US RE44994	Augmented vehicle seat mount

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Payment Terms for Services

These Terms of Service describe your agreement to pay for future services and charges. Tesla may amend these terms and any changes are effective when posted to this page.

The services or charges described below may result in charges to you, even if someone else is using your vehicle. Tesla may collect payment from you, including by using the credit card saved in your Tesla Account. Charges may include taxes as required by law. You will be able to review a summary of transactions in your Tesla Account. If we are unable to collect payment, we may contact you based on your information on file, or may request payment when we are performing services for you. If you do not pay past due amounts, despite our efforts to contact you, we may limit or block your vehicle's ability to use the related services until payment issues are resolved. For information on how we handle your credit card information, please see our Privacy Policy.

Idle Fee

In consideration of others who need to use a Supercharger, we ask that you move your vehicle when it is finished charging. To encourage this, you will incur an idle fee for the time your car remains parked in a charging stall after it is finished charging. We will waive the idle fee if your car is moved within five minutes after it is finished charging, and the idle fee will not accumulate while less than half of the charging stalls at your location are occupied. All vehicles are subject to idle fees, regardless of when your vehicle was purchased. To avoid idle fees, we recommend you monitor your vehicle while using a Supercharger and encourage you to use the Tesla mobile app to track your vehicle's charge status.

Idle fees are incurred on a per minute basis. The idle fee rate for each location may change from time to time, and the latest information is provided in the map pin pop-up (accessible through the navigation application on your vehicle touchscreen) or on a sign at the Supercharger location, and on our webpage. For additional information, please see our idle fee support page and address other inquiries to ServiceHelpNA@tesla.com.

Pay Per Use

All vehicles ordered after January 15, 2017, and vehicles ordered by January 15, 2017 but built after April 15, 2017, are enabled for Supercharging on a pay per use basis. Any credits for free Supercharging that are given with the purchase of a vehicle, including any annual renewal of credits, expire upon the sale or transfer of the vehicle and are not transferable to any subsequent vehicle owner, or to any other vehicle. Credits for Supercharging expire after a set period of time and do not rollover into future periods.

Pay per use billing is on a per kilowatt hour basis in jurisdictions where this is feasible, and as a service fee on a per minute basis in other jurisdictions. The pay per use billing unit and rate for each location may change from time to time, and the latest information is provided in the map pin pop-up (accessible through the navigation application on your vehicle touchscreen) or on a sign at the Supercharger location, and on our webpage. For additional information, please see our Supercharger support page and address other inquiries to ServiceHelpNA@tesla.com.

Supercharger Fair Use Policy

Introduction

We are continually expanding our global network of Supercharger stations to enable personal long distance travel and to provide a charging solution for those without immediate access to home or

workplace charging, thereby accelerating the widespread adoption of electric vehicles. When Superchargers are used beyond their intended purpose, it negatively impacts the availability of Supercharging services for others.

Supercharger Fair Use

To help ensure that Superchargers are available for their intended use, we ask that you not charge your vehicle using a Supercharger if your vehicle is being used:

- as a taxi;
- for ridesourcing or ridesharing (through Uber, Lyft or similar services);
- to commercially deliver or transport goods;
- for government purposes; or
- for any other commercial venture.

If you charge your vehicle in a manner that does not comply with this Supercharger Fair Use Policy, we may ask you to modify this behavior. We may also take additional action to protect the availability of Superchargers for their intended purpose, such as limiting or blocking your vehicle's ability to use Supercharger stations.

This Policy applies to all Superchargers worldwide and all Tesla vehicles purchased, either new or used, whether from Tesla or a third party, after December 15, 2017. Tesla may choose to exclude certain Supercharger stations or occasional trips from the scope of this Policy, such as to accommodate specific local circumstances.

Charging Alternatives

We encourage the commercial use of Tesla vehicles while using appropriate charging solutions. Please reach out to your local sales contact to explore vehicle and charging options that suit your needs. For questions related to home charging, please contact charginginstallation@tesla.com.

Recall

Click here to check if your car is affected by a recall.

Tesla's Supplier Code of Conduct

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Last Updated June 2017

Human Rights And Conflict Minerals Policy

Tesla expects our suppliers to conduct their worldwide operations in responsible manner in adherence of this policy and the principles enumerated herein. Tesla works collaboratively with our suppliers to encourage compliance with the following principles:

Legal And Regulatory Compliance

Tesla suppliers are to ensure their operations and the products and services supplied to Tesla comply with all national and other applicable laws and regulations.

Conflict Minerals

Tesla's suppliers are expected to use reasonable efforts to ensure that parts and products supplied to Tesla are DRC "conflict-free," meaning that such conflict minerals do not benefit armed groups in the Democratic Republic of the Congo. Conflict-free means such parts and supplies do not contain metals derived from "conflict minerals" which are defined as:

(i) columbite-tantalite (tantalum);
(ii) cassiterite (tin);
(iii) gold;
(iv) wolframite (tungsten); and
(v) any derivatives of the above.

The goal of this policy is to ensure that Tesla's products do not directly or indirectly finance or benefit armed groups through mining or mineral trading in the DRC and adjoining countries. Tesla requires its suppliers to establish policies, due diligence frameworks, and management systems, consistent with the OECD Due Diligence Guidance for Responsible Supply Chains of Minerals from Conflict-Affected and High-Risk Areas, that are designed to accomplish this goal. Tesla expects its suppliers to stay up-to-date with and to use validated conflict free smelters and refiners assessed by the Responsible Mineral Initiative and similar organizations. Tesla performs ongoing due diligence and files annual reports with the U.S. Securities and Exchange Commission in accordance with the Dodd-Frank Wall Street Reform and Consumer Protection Act.

Human Rights

Tesla is committed to ensuring that its suppliers do not use slave or child labor or engage in human trafficking. Tesla does not, and will not, tolerate the use of slave or child labor in the manufacture of its products and does not, and will not, accept products or services from suppliers that engage in human trafficking in any form. Human trafficking, child labor and slavery are crimes under state, federal and international law. These crimes exist in countries throughout the world.

Supplier Compliance

Tesla will do the following to ensure compliance by its suppliers with this policy as required by law and as needed:

- Evaluate its supply chain to address risks related to conflict minerals, human trafficking, slavery and child labor;
- Audit suppliers, to evaluate supplier compliance with Tesla's Human Rights and Conflict Minerals Policy;
- Require direct suppliers to certify that materials incorporated into Tesla products comply with the laws regarding conflict minerals, slavery, child labor and human trafficking of the country or countries in which they are doing business;
- Discipline employees or contractors, including potential termination of contract, who fail to meet Tesla's Human Rights and Conflict Minerals Policy;
- Train certain Tesla employees regarding conflict minerals, human trafficking, child labor and slavery, particularly with respect to mitigating risks within the Tesla's supply chain;
- Investigate if Tesla has a reasonable basis to believe that a Tesla supplier is engaging in human trafficking, slave or child labor, or use of conflict minerals; and
- Transition away from purchasing goods or services from any supplier that is believed to be engaging in human trafficking, slave or child labor, or use of conflict minerals if the supplier does not take corrective actions within a reasonable period of time.

Grievance Mechanism

You may contact Tesla's Board of Directors to provide comments or to report concerns. Please write to:

Corporate Secretary
Tesla
3500 Deer Creek Rd.
Palo Alto, CA 94304

You may submit your concern anonymously or confidentially by postal mail. You may also indicate whether you are a shareholder, customer, supplier, or other interested party.

You may also provide comments or report concerns by email to: legal@tesla.com.

Tesla Conflict Minerals Report

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Last Updated May 2018

Tesla UK Modern Slavery Act Transparency Statement

Download 2017 Report PDF

Last Updated June 2018

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Security Vulnerability Reporting Policy

Tesla values the work done by security researchers in improving the security of our products and service offerings. We are committed to working with this community to verify, reproduce, and respond to legitimate reported vulnerabilities. We encourage the community to participate in our responsible reporting process.

If you are a security researcher and would like to report a security vulnerability, please send an email to: vulnerability@tesla.com. Please provide your name, contact information, and company name (if applicable) with each report. Priority will be granted to encrypted reports – please include your PGP public key with such reports.

Download the Tesla Inc. PGP key.

Responsible Disclosure Guidelines

We will investigate legitimate reports and make every effort to quickly correct any vulnerability. To encourage responsible reporting, we commit that we will not take legal action against you or ask law enforcement to investigate you if you comply with the following Responsible Disclosure Guidelines:

- Provide details of the vulnerability, including information needed to reproduce and validate the vulnerability and a Proof of Concept (POC)
- Make a good faith effort to avoid privacy violations, destruction of data and interruption or degradation of our services
- Do not modify or access data that does not belong to you
- Give us a reasonable time to correct the issue before making any information public

We will attempt to respond to your report within 1-2 business days.

Tesla Security Researcher Hall of Fame

Tesla appreciates and wants to recognize the contributions of security researchers. If you are the first researcher to report a confirmed vulnerability, we will list your name in our Hall of Fame (unless you would prefer to remain anonymous). You may also be considered for an award if you are the first researcher to report one of the top 3 confirmed vulnerabilities in a calendar quarter. You must comply with our Responsible Disclosure Guidelines (above) to be considered for our Hall of Fame and top 3 awards.

2014	Eusebiu Blindu	@testalways
	Muhammed Gazzaly	@gazly
	Jianhao Liu	Qihoo 360 Adlab

	Jiaheng Wang	Zhejiang University
	Yanjing Wu	Zhejiang University
	Nitesh Bhatter	@nbhatter
2013	Jaime Manteiga	
	Anshuman Bhartiya	@anshuman_bh
	Nitin Goplani	@nitingoplani88
	Issam Rabhi	@yappare
	Ahmad Ashraff	
	Phil Purviance	@superevr
	Michael	
	Jon	Bitquark Security Research
	Jack "fin1te" W	
	Ch. Muhammad Osama	
	Arsiadi Sriyanto	@donrookie
	Nikhil Kumar Srivastava	@niksthehacker
	Muhammad Shahmeer Maads Security	@Shahmeer_Amir
	Olivier Beg	@smiegles
	Ashar Javed	@soaj1664ashar
	Jay Turla	HP Fortify
	Haris Mamoun	
	Mehmet Ince	@mmetince

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