Interview Guide for VHTs

Interview date	
Duration of interview	
Interviewer's name	
Setting of interview – phone, computer or in-person (specify location, e.g. office)	
Gender of respondent	
Level of education of respondent	
Position held by respondent	
Name of organization or facility	
Years of experience in family planning	
Year of experience in this position (as a VHT)	

1. What are your roles as a VHT in your community?

2. How has COVID affected the delivery of FP and RH services in your community?

SECTION A: DEMAND: Utilization, Accessibility and Availability

3. How have community health workers (VHTs) been affected by the COVID19 pandemic?
    - What challenges have you faced?
    - What adaptations have you made to address those challenges?

4. How has the COVID19 pandemic affected the way RH services are delivered by you or other VHTs you know?
    - How has it affected the way MNCH services are delivered?
    - How has it affected the way FP services are delivered?
    - How has the need to use Personal Protective Equipment (like masks) affected the way you have delivered FP and MNCH services in the community?
    - How has the need to observe social distancing affected the way you have delivered FP and MNCH services in the community?
    - How has the need to observe curfew time (for example at 6pm, and now 9pm) affected the way FP and MNCH services are delivered in the community and the health facility that you are attached to?
    - Did the ban on use of motorcycles affect the way you delivered FP and MNCH services in the community?

5. Were there any specific challenges faced by women in your community when accessing ANC, delivery, PNC, immunization and child health services during the COVID19 period beyond the regular challenges in the normal period before?

- What challenges are women facing with accessing transport means?
- What challenges are women facing with the cost of transport?
- What challenges are women facing with observing curfew time?
- What challenges are women facing with continuity of outreach services in the community?
- What adaptations have been put in place to address these challenges?
- What else do you think should be done?

6. Was FP affected? What FP activities have been most affected by COVID19 in your community?
    - How have they been affected?
    - How has demand for FP services been affected?
    - How has the community delivery of FP services been affected in the community?
    - In what ways have VHTs or health facilities adapted services to address these changes? What has worked well? What has not worked well? What more do you think should be done?

7. Are there any specific gaps in youth reproductive health interventions that have resulted from the COVD-19 pandemic in this community? Please explain
    - ***Probe***: What challenges have young people faced in accessing RH services (including information, tests and commodities)?
    - How have these challenges been addressed?

SECTION B: SUPPLY: Distribution and Service delivery

8. Are there any contraceptive methods that have been unavailable during the COVID 19 period in your community or the facility that you are attached to?
        - Which methods?
        - Why do you think these were not available?
    - **If methods remained available,**
        - Why do you think your health facility that you are attached to did you not experience stock out in this period?

SECTION C: PROGRAM/ADJUSTMENTS

9. Was there anything done to ensure the continuity of FP and MNCH services in your community during the COVID 19 pandemic?

10. Based on how the health facility that you are attached operated in response to COVID-19, what could be applied to a future epidemic?

11. Do you have any final thoughts or suggestions for us?

Thank you for your time. We appreciate the answers you have given us.