Interview Guide for District MCH/FP focal persons

Interview date	
Duration of interview	
Interviewer's name	
Setting of interview – phone, computer or in-person (specify location, e.g. office)	
Gender of respondent	
Level of education of respondent	
Position held by respondent	
Name of organization or facility	
Years of experience in family planning	
Years of experience in MNCH service delivery or this position	

SECTION A: DEMAND: Utilization, Accessibility and Availability

Utilization and Changes to Service Provision

1. How has COVID affected the delivery of FP and other RH services in your district?

2. Was the client volume for the reproductive health services affected during the COVID19 pandemic relative to the pre-COVID period? Please explain.
    - How has client volume been like for MNCH services (ANC, Delivery, PNC and child immunization)? How has it been affected? What has affected these volumes?

3. What Family Planning activities have been most affected by COVID19 in your district?
    - How have they been affected?
    - Have there been any challenges with availability of some contraceptive methods during the COVID 19 period?
    - How has demand for FP services been affected? How has client volume been like for FP services. What has affected these volumes?
    - How has delivery of FP services been affected at the health facilities?
    - How has delivery of FP services been affected in the community where you provide community distribution?
    - In what ways has the district or the health facilities in the district adapted services to address these changes? What has worked well? What has not worked well?

4. Are there any gaps in youth reproductive health interventions that have resulted from the COVD-19 pandemic in this district? Please explain.
    - ***Probe***: What challenges have young people faced in accessing RH services (including information, tests and commodities)?
    - Any challenges with pregnant teenagers accessing ANC services?

- How have these challenges been addressed?

Availability

5. Have cadres of health providers changed roles, either formally or informally in the health facilities to help fill gaps or meet new needs due to COVID19? (*For example, midwives moving from maternity to OPD departments or nurses taking on midwifery tasks)*

   If yes:

   - What roles have changed?
   - How has this worked?
   - How has it affected the delivery of MNCH services?
   - How has it affected the delivery of FP services?

SECTION C: PROGRAM/ADJUSTMENTS

6. Are there MOH service continuity guidelines related to COVID that you have followed in this period?
   - If yes, how have these helped to ensure continuity of services?

7. Were there any new guidelines or procedures you put in place to ensure RH services reach the end-users in your district during this period?
   - Tell me about alternatives put in place to ensure continuity of MNCH services.
   - Tell me about alternatives put in place to ensure continuity of FP services, and how well they worked

8. Are there specific strategies being used to address reproductive health challenges among youth in your district during the COVID19 period? Which ones?

9. Based on your daily work, how else could the MoH help support the district through the COVID pandemic?

10. Before we end our interview, do you have any final thoughts or suggestions for us?

Thank you for your time. We appreciate the answers you have given us.