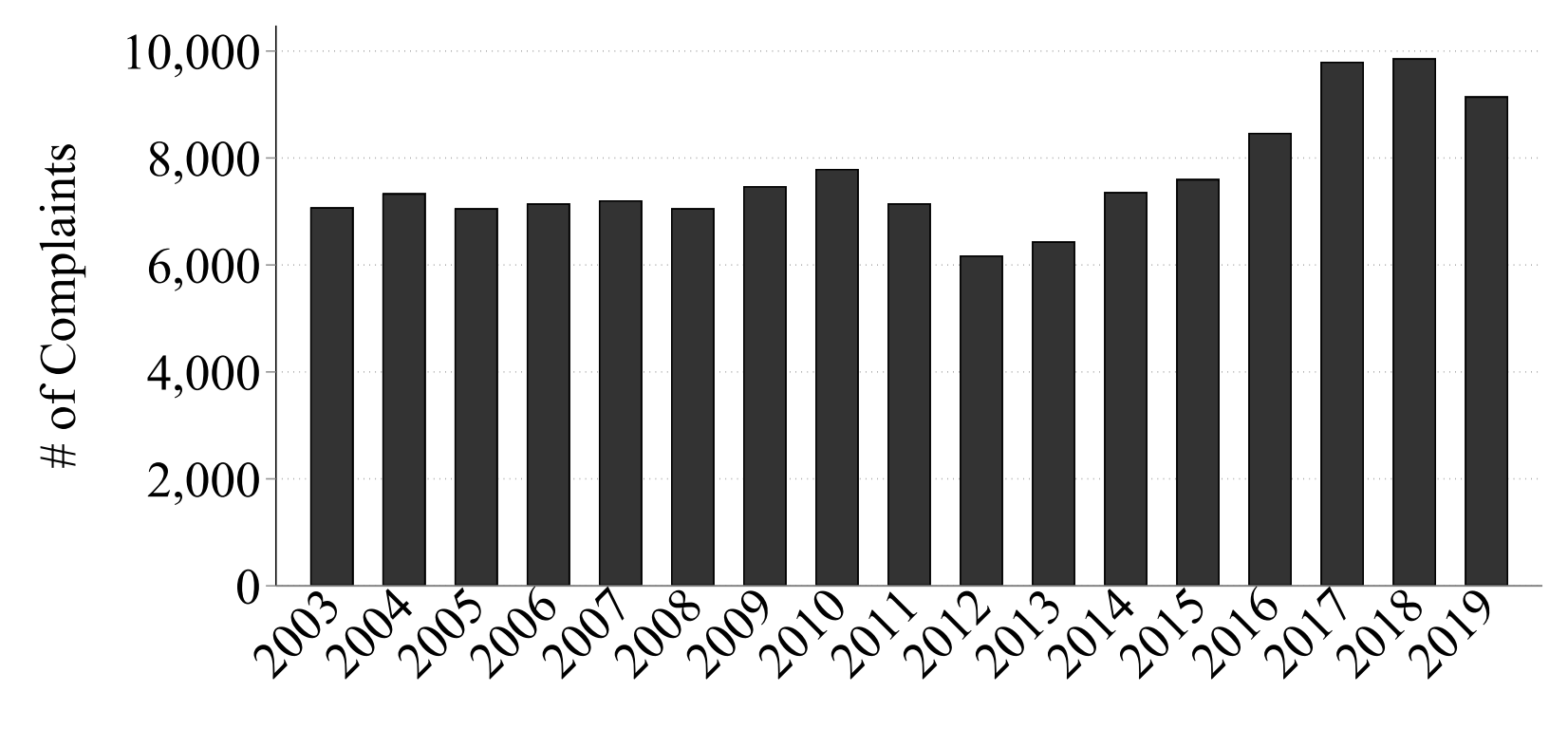
10,000
8,000
6,000
4,000
2,000
0
# of Complaints
2003
2004
2005
2006
2007
2008
2009
2010
2011
2012
2013
2014
2015
2016
2017
2018
2019