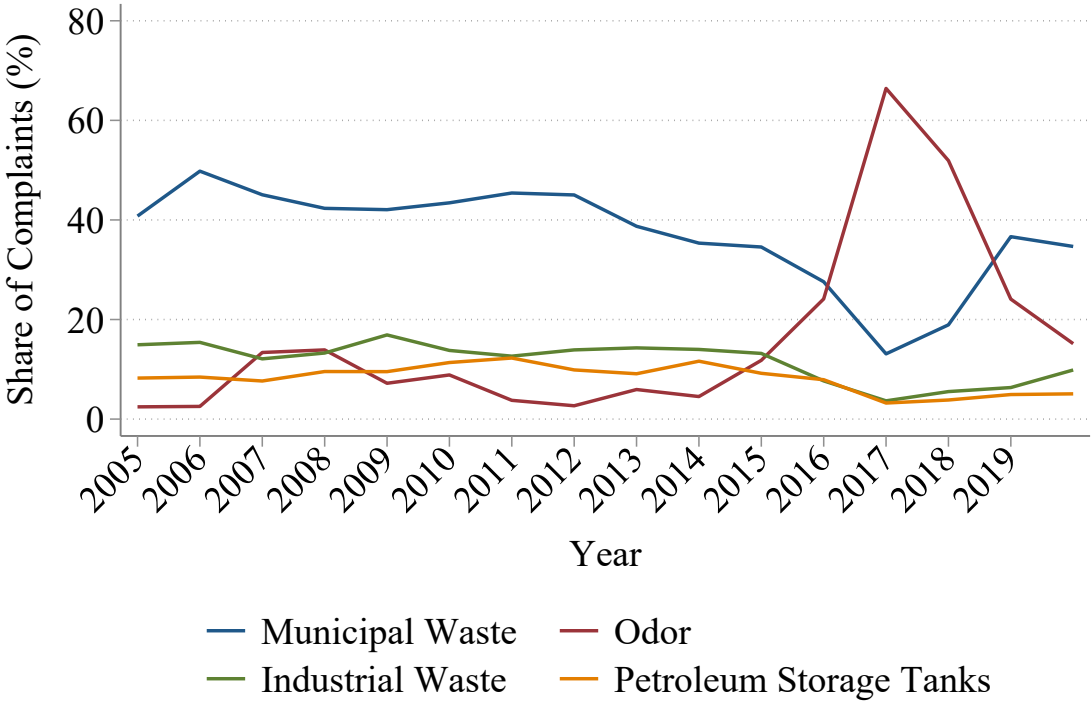
Share of Complaints (%)
80
60
40
20
0
2005
2006
2007
2008
2009
2010
2011
2012
2013
2014
2015
2016
2017
2018
2019
Year
Municipal Waste
Odor
Industrial Waste
Petroleum Storage Tanks