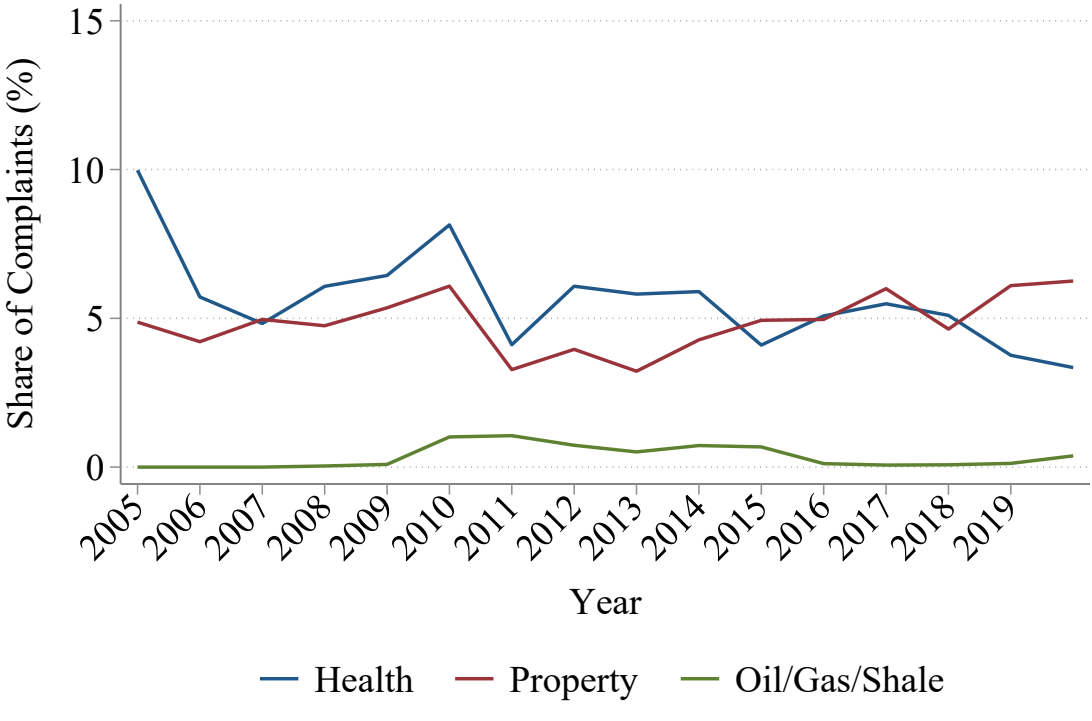
15
10
5
0
Share of Complaints (%)
2005
2006
2007
2008
2009
2010
2011
2012
2013
2014
2015
2016
2017
2018
2019
Year
Health
Property
Oil/Gas/Shale