BRADFORD INSTITUTE FOR HEALTH RESEARCH | MAKING RESEARCH REAL

UNIVERSITY of York
The Department of Health Sciences

Health beliefs and experiences of health services in Bradford during Covid-19

Participant Information Sheet

Exploring health beliefs and experiences of health services during Covid-19 in the Bradford District
We would like to invite you to take part in small research study which is exploring people's beliefs about health and their experiences of accessing and using health services during the coronavirus pandemic. Before you decide whether you would like to take part, please read the following information.

What is the purpose of this study?
This study will explore people's health beliefs and their experiences of using and accessing health services during the coronavirus pandemic. We are investigating if and how people's perceptions of health services have changed as a result of coronavirus as well as their experiences of accessing and using health services during this unique time. The results of the study will be used to inform key decision makers in Bradford so that people can more easily access the health services they need and feel comfortable to do so. This will be important in helping Bradford's recovery from the coronavirus.

Who is doing the study?
Laura Sheard (University of York) and Bridget Lockyer (Bradford Teaching Hospitals) will be leading a small team of researchers based at the Bradford Institute for Health Research.

Why have I been asked to participate?
You have been asked to participate because we want to interview people from different communities and places in Bradford. Someone you know has suggested you might be interested in talking to us and taking part in this study.

Do I have to take part?
No, taking part in the research is entirely voluntary. Attached alongside this information sheet is a consent form which we would like you to read. Within two weeks of receiving these, you will be phoned by a member of the research team who will discuss with you any queries you have about the research and asked if you would like to participate. If you would like to, we will ask you to email a picture or PDF of your signed consent form to confirm you consent to taking part in the project. We will then arrange an interview at a time convenient to you.

What will be involved if I take part in this study?
The study involves taking part in a phone/video interview. The interview will last approximately 45 to 60 minutes. The interview will take place on a day and a time convenient to you and you can decide whether it will be conducted over the phone or via a video call.

What are the advantages or benefits of taking part?
People often say that they find it helpful to talk about their views and experiences. We hope that the information we get will help us to understand more about the barriers to accessing health services and how to remove these so that people feel more comfortable in getting the help they need.

What are the disadvantages or risks of taking part?

We do not anticipate that there will be any disadvantages or risks if you decided to take part. The questions are not intended to be difficult or make anyone feel uncomfortable, but you do not have to answer any questions you do not wish to and you may pause or stop the interview at any time.

Can I withdraw from the study at any time?

You can stop being part of the study at any time, without giving a reason, but we will keep information about you that we already have. This will be included in the final study analysis. If you withdraw consent for your information to be used, it will be confidentially destroyed.

How will the information and personal data I give be handled?

The researchers conducting the interviews and the organisation who will type the interview out from the recording have signed an agreement that promises to keep your information confidential.

When the interview is typed up you and anyone else mentioned in the interviews will be given a false name so that only the researcher will know who you are.

We keep your contact information safe and secure by using passwords on equipment and making sure that the only people who have access to it are the small number of people in the research team who need it for the study. After the interview, the recordings will be transferred from the recorder on to a password protected secure server. The recording will be deleted from the recorder once it has been transferred. The recording on the computer will be deleted once it has been typed up. The organisation we use to type up the interviews will also delete the audio and their transcripts once they have been completed. In 12 months, your contact information will be deleted and the anonymised interview transcripts will be saved on the secure server for 5 years.

We need to manage your records in specific ways for the research to be reliable. This means that we won't be able to let you see or change the data we hold about you.

Once we have finished the study, we will write our reports and articles in a way that no-one can work out who took part.

For more information about how we follow GDPR rules and data management practices please go to the following links:

https://www.york.ac.uk/records-management/dp/
https://www.york.ac.uk/records-management/dp/guidance/gdprcompliantresearch/
https://www.york.ac.uk/records-management/dp/your-info/generalprivacynotice/

https://www.york.ac.uk/healthsciences/research/trials/trials-gdpr/
https://www.york.ac.uk/healthsciences/research/trials/trials-gdpr/research-partcipants/

What will happen to the results of the study?

We will make the results available in a report that will be shared with local services including the NHS and Local Authority. We also hope to publish the results of this study in an academic journal so other

researchers can learn from our findings. If you wish to obtain a copy of the report, you can request one from the researcher or visit our website https://borninbradford.nhs.uk/our-findings/

It is also possible that the results and extracts from the interviews may be presented at conferences. You will not be identified in any report/publication.

Who has reviewed and approved this study?

This study has been granted ethical approval by the University of York's Health Sciences Research Governance Committee.

Who do I contact for more information about the study?

You can find out more information about the study and how we use your information:

- By ringing us on 01274 383944
- By sending us an email to borninbradford@bthft.nhs.uk
- By asking Bridget Lockyer on bridget.lockyer@bthft.nhs.uk or 07857671043 (work phone)

Who do I contact in the event of a complaint?

If you have a complaint about the research, you can contact University of York Health Sciences' Head of Research Committee at patrick.doherty@york.ac.uk. If you are unhappy with the way your personal data has been handled you have a right to complain to the University's Data Protection Officer at dataprotection@york.ac.uk. If you are still unsatisfied, you have the right to report concerns to the Information Commissioner's Office at www.ico.org.uk/concerns.

Thank you for taking the time to read this information sheet.

Date: 24.06.2020
Version: 1.0

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Participant Consent Form

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	Please confirm agreement to each statement by putting your initials in the boxes below
I have read and understood the participant information sheet [24.06.20, version 1.0]	
I have had the opportunity to ask questions and discuss this study	
I have received satisfactory answers to all of my questions	
I have received enough information about the study	
I understand my participation in the study is voluntary and that I am free to withdraw from the study:- 1 At any time 2 Without having to give a reason for withdrawing I understand that the research team will keep information about you that we already have. This will be included in the final study analysis. If you withdraw consent for your information to be used, it will be confidentially destroyed.	
I understand that my interview will be audio-recorded	
I understand that any information I provide, including personal data, will be kept confidential, stored securely and only accessed by those carrying out the study.	
I understand that any information I give may be included in published documents but all information will be anonymised.	
I agree to take part in this study	
Participant Signature …… Date	
Name of Participant	
Researcher Signature …….. Date	
Name of Researcher	

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