FEDERAL EMERGENCY MANAGEMENT AGENCY RAPID RESPONSE SURVEY 2009

Survey Instrument

INTRODUCTION:

Hello, my name is _____. I'm calling from the Public Opinion Research Laboratory at the University of North Florida in Jacksonville on behalf of the Federal Emergency Management Agency (FEMA). This is not a sales or fundraising call. We're conducting a survey of households that may have been affected by the Station Fire that began on August 26th, 2009. So that all types of people are represented in the survey, may I please speak for a few moments with the person in your home who is 18 years of age or older and has the next birthday?

INFORMED CONSENT

As I said, this survey is being conducted by the Public Opinion Research Laboratory at the University of North Florida in Jacksonville on behalf of the Federal Emergency Management Agency. It should take around 15 minutes to complete. Your participation is voluntary, and you may terminate the call at any time. There are no foreseeable risks to your participation in this survey, nor are there any direct benefits or compensation for participating. If there are any questions you do not wish to answer, please let me know, and we will move on to the next one. Your identity is unknown and all of your responses will remain confidential. So, if I have your permission, we can begin.

QUESTIONS

The first questions ask about things before and up to the time when the Station Fire began...

Q1) When the Station Fire began on August 26th, 2009, how long had you lived in your residence?
1.) Less than 1 year
2.) 1-2 years
3.) 3-4 years
4.) 5-10 years
5.) More than 10 years
8888.) Do not know [DO NOT READ]
9999. Refused [DO NOT READ]

Q2) When the Station Fire began, how long had you lived in the area? [WITHIN 25 MILES OF THEIR RESIDENCE AT THE TIME THE FIRE BEGAN]
1.) Less than 1 year
2.) 1-2 years
3.) 3-4 years
4.) 5-10 years
5.) More than 10 years
8888.) Do not know [DO NOT READ]
9999. Refused [DO NOT READ]

Q3) Did you own or rent your residence at that time?

1.) Own
2.) Rent
3.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q4) In what type of residence were you living at that time?

1.) House
2.) Apartment
3.) Townhouse/Condo
4.) Trailer
5.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q5) What was your five-digit zip code at the time the Station Fire began? [DO NOT READ LIST]

1.) 91001
2.) 91011
3.) 91214
4.) 91020
5.) 91040
6.) 91042
7.) 93510
8.) 93543
9.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Now I'm going to read a list…

Q6) Which of the following measures had you or your household taken to safeguard your house from fire prior to the Station Fire?

1.) Cleared fuel sources from property
2.) Installed sprinkler system on roof
3.) Modified residential structure (new tile/ metal roof, windows protected)
4.) Modified landscaping
5.) Other [SPECIFY]
6.) No measures were taken
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q7) Prior to the Station Fire, did your household have a "grab-and-go pack" filled with supplies ready to take with you in case of an emergency?

1.) Yes
2.) No
8888.) Do not know [DO NOT READ]

9999.) Refused [DO NOT READ]

Q8) Prior to the Station Fire, how many times had you ever evacuated the residence you were living in at the time?

1.) Never
2.) Once
3.) Twice
4.) Three times
5.) More than three times [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

The next questions ask about the FIRST evacuation order (either voluntary or mandatory) that you may have received as a result of the Station Fire...

Q9) Did you receive an evacuation order, either voluntary or mandatory? [PROBE: "YES"]

1.) Yes – Voluntary evacuation order [GO TO Q10]
2.) Yes – Mandatory evacuation order [GO TO Q10]
3.) Yes – Cannot recall whether it was voluntary or mandatory [GO TO Q10]
4.) Yes – Already evacuated when order was received [GO TO Q30a]
5.) No [SKIP TO Q55a]
6.) Cannot recall receiving an evacuation order [DO NOT READ] [SKIP TO Q55a]
8888.) Do not know [DO NOT READ] [SKIP TO Q55a]
9999.) Refused [DO NOT READ] [SKIP TO Q55a]

Q10) Do you recall approximately what time of day you received the first evacuation order? [PROBE: "YES"]

1.) Yes – Morning [GO TO Q11]
2.) Yes – Afternoon [GO TO Q11]
3.) Yes – Evening [GO TO Q11]
4.) Yes – Overnight [GO TO Q11]
5.) No [SKIP TO Q12]
8888.) Do not know [DO NOT READ] [SKIP TO Q12]
9999.) Refused [DO NOT READ] [SKIP TO Q12]

Q11) [IF 1-4 IN Q10] At approximately what time did you receive the first evacuation order?

1.) 6:00am-7:59am
2.) 8:00am-9:59am
3.) 10:00am-11:59am
4.) Noon-1:59pm
5.) 2:00pm-3:59pm
6.) 4:00pm-5:59pm
7.) 6:00pm-7:59pm
8.) 8:00-9:59pm
9.) 10:00pm-11:59pm
10.) Midnight-1:59am
11.) 2:00am-3:59am

12.) 4:00am-5:59am
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q12) At the time you received your first evacuation order, did you see or smell any evidence of a wildfire near your residence?
1.) Yes
2.) No
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q13a) From whom did you receive the first evacuation order?
1.) The Police [GO TO Q13b_1]
2.) The National Guard [GO TO Q13b_1]
3.) The Fire department [GO TO Q13b_1]
4.) The Governor's office [GO TO Q13b_1]
5.) The Office of Emergency Services [GO TO Q13b_1]
6.) The Sheriff's department [GO TO Q13b_1]
7.) FEMA [GO TO Q13b_1]
8.) Family member or other relative [SKIP TO Q13c_1]
9.) Neighbor or friend [SKIP TO Q13c_1]
10.) Employer/employee(s)/coworker(s) [SKIP TO Q13c_1]
11.) Other [SPECIFY] [SKIP TO Q13d_1]
8888.) Do not know [DO NOT READ] [SKIP TO Q13d_1]
9999.) Refused [DO NOT READ] [SKIP TO Q13d_1]

Q13b_1) [IF 1-7 IN Q13a] How did [INSERT RESPONSE FROM Q13a] contact you?
1.) Telephone call [GO TO Q13b_2]
2.) Authority going door-to-door [SKIP TO Q14a]
3.) Text message [SKIP TO Q14a]
4.) Email [SKIP TO Q14a]
5.) Tone alert radio [SKIP TO Q14a]
6.) Television [SKIP TO Q14a]
7.) Radio [SKIP TO Q14a]
8.) Street loudspeaker [SKIP TO Q14a]
9.) Other [SPECIFY] [DO NOT READ] [SKIP TO Q14a]
8888.) Do not know [DO NOT READ] [SKIP TO Q14a]
9999.) Refused [DO NOT READ] [SKIP TO Q14a]

Q13b_2) [IF 1 IN Q13b_1] Did they contact you on a landline phone or a cellular phone?
1.) Landline phone
2.) Cellular phone
3.) Other [SPECIFY] [DO NOT READ]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q13b_3) Was it a reverse 911 call?
1.) Yes [SKIP TO Q14a]
2.) No [SKIP TO Q14a]
8888.) Do not know [DO NOT READ] [SKIP TO Q14a]
9999.) Refused [DO NOT READ] [SKIP TO Q14a]

Q13c_1) [IF 8-10 IN Q13a] How did [INSERT RESPONSE FROM Q13a] contact you?
1.) Telephone call [GO TO Q13c_2]
2.) Face-to-face [SKIP TO Q14a]
3.) Text message [SKIP TO Q14a]
4.) Email [SKIP TO Q14a]
5.) Via social media, such as Twitter, MySpace, or Facebook [SKIP TO Q14a]
6.) Other [SPECIFY] [DO NOT READ] [SKIP TO Q14a]
8888.) Do not know [DO NOT READ] [SKIP TO Q14a]
9999.) Refused [DO NOT READ] [SKIP TO Q14a]

Q13c_2) [IF 1 IN Q13c_1] Did they contact you on a landline phone or a cellular phone?
1.) Landline phone [SKIP TO Q14a]
2.) Cellular phone [SKIP TO Q14a]
3.) Other [SPECIFY] [DO NOT READ] [SKIP TO Q14a]
8888.) Do not know [DO NOT READ] [SKIP TO Q14a]
9999.) Refused [DO NOT READ] [SKIP TO Q14a]

Q13d_1) [IF 11, 8888, OR 9999 IN Q13a] Do you remember how you were contacted?
1.) Yes [GO TO Q13d_2]
2.) No [SKIP TO Q14a]
8888.) Do not know [DO NOT READ] [SKIP TO Q14a]
9999.) Refused [DO NOT READ] [SKIP TO Q14a]

Q13d_2) [IF 1 IN Q13d_1] How were you contacted?
1.) Telephone call [GO TO Q13d_3]
2.) Authority going door-to-door [SKIP TO Q14a]
3.) Text message [SKIP TO Q14a]
4.) Email [SKIP TO Q14a]
5.) Tone alert radio [SKIP TO Q14a]
6.) Television [SKIP TO Q14a]
7.) Radio [SKIP TO Q14a]
8.) Street loudspeaker [SKIP TO Q14a]
9.) Via social media (such as Twitter, MySpace, or Facebook) [SKIP TO Q14a]
10.) Face-to-face by a friend, family member, or coworker [SKIP TO Q14a]
11.) Other [SPECIFY] [SKIP TO Q14a]
8888.) Do not know [DO NOT READ] [SKIP TO Q14a]
9999.) Refused [DO NOT READ] [SKIP TO Q14a]

Q13d_3) [IF 1 IN Q13d_2] Were you contacted by landline phone or a cellular phone?
1.) Landline phone

2.) Cellular phone
3.) Other [SPECIFY] [DO NOT READ]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q13d_4) Was it a reverse 911 call?
1.) Yes [GOTO Q14a]
2.) No [GO TO Q14a]
8888.) Do not know [DO NOT READ] [GO TO Q14a]
9999.) Refused [DO NOT READ] [SKIP TO Q14a]

Q14a) At any time after receiving your first evacuation order, did you attempt to obtain more information about what you should do?
1.) Yes [GO TO Q14b]
2.) No [SKIP TO Q15a]
8888.) Do not know [DO NOT READ] [SKIP TO Q15a]
9999.) Refused [DO NOT READ] [SKIP TO Q15a]

Q14b) How did you attempt to get more information? [SELECT ALL THAT APPLY]
1.) By contacting a personal friend, relative, or neighbor [GO TO Q14c_1]
2.) By contacting the authorities, such as the police or the fire department [SKIP TO Q14d_1]
3.) By listening to a tone alert radio [SKIP TO Q15a]
4.) By watching television [SKIP TO Q15a]
5.) By listening to an AM/FM radio [SKIP TO Q15a]
6.) Internet search [SKIP TO Q15a]
7.) Other [SPECIFY] [DO NOT READ] [SKIP TO Q15a]
8888.) Do not know [DO NOT READ] [SKIP TO Q15a]
9999.) Refused [DO NOT READ] [SKIP TO Q15a]

Q14c_1) [IF 1 in Q14b] How did you contact your personal friend/relative/neighbor?
1.) Telephone call [GO TO Q14c_2]
2.) Face-to-face [SKIP TO Q15a]
3.) Text message [SKIP TO Q15a]
4.) Email [SKIP TO Q15a]
5.) Via social media, such as Twitter, MySpace, or Facebook [SKIP TO Q15a]
6.) Other [SPECIFY] [SKIP TO Q15a]
8888.) Do not know [DO NOT READ] [SKIP TO Q15a]
9999.) Refused [DO NOT READ] [SKIP TO Q15a]

Q14c_2) [IF 1 IN Q14c_1] Did you contact them on a landline phone or a cellular phone?
1.) Landline phone [SKIP TO Q15a]
2.) Cellular phone [SKIP TO Q15a]
3.) Other [SPECIFY] [SKIP TO Q15a]
8888.) Do not know [DO NOT READ] [SKIP TO Q15a]
9999.) Refused [DO NOT READ] [SKIP TO Q15a]

Q14d_1) [IF 2 IN Q14b] Which authorities did you contact for additional information? [SELECT ALL THAT APPLY]

1.) The Police
2.) The National Guard
3.) The Fire department
4.) The Governor's office
5.) The Office of Emergency Services
6.) The Sheriff's department
7.) FEMA
8.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q14d_2) How did you contact them?

1.) Telephone call [GO TO Q14d_3]
2.) Email [SKIP TO Q15a]
3.) Telephone & email [SKIP TO Q14d_3]
4.) Other [SPECIFY] [SKIP TO Q15a]
8888.) Do not know [DO NOT READ] [SKIP TO Q15a]
9999.) Refused [DO NOT READ] [SKIP TO Q15a]

Q14d_3) [IF 1 IN Q14d_2] Did you contact them on a landline phone or a cellular phone?

1.) Landline phone
2.) Cellular phone
3.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q15a) At any time after receiving the first evacuation order, did you inform anyone else in the affected area about the order to evacuate?

1.) Yes [GO TO Q15b]
2.) No [SKIP TO Q16]
8888.) Do not know [DO NOT READ] [SKIP TO Q16]
9999.) Refused [DO NOT READ] [SKIP TO Q16]

Q15b) [IF 1 IN Q15a] Whom did you inform about the order to evacuate your area? [SELECT ALL THAT APPLY]

1.) Relatives
2.) Friends
3.) Neighbors
4.) Co-workers
5.) Employer/employees
6.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q16) How specific was this first evacuation order in providing information about *what* you should do?

1.) Very specific
2.) Somewhat specific
3.) Somewhat unspecific
4.) Very unspecific
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q17) How specific was this first evacuation order in providing information about *when* you should do it?

1.) Very specific
2.) Somewhat specific
3.) Somewhat unspecific
4.) Very unspecific
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q18) Did you evacuate your home as a result of the first evacuation order?

1.) Yes [GO TO Q19a]
2.) No [SKIP TO Q33a]
8888.) Do not know [DO NOT READ] [SKIP TO Q33a]
9999.) Refused [DO NOT READ] [SKIP TO Q33a]

Q19a) [IF 1 IN Q18] To the best of your knowledge, when you were evacuating your home, were other people in your neighborhood also evacuating?

1.) Yes
2.) No
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q19b) So, of the people in your neighborhood, would you say that ...

1.) All of them were evacuating
2.) Most of them were evacuating
3.) Some of them were evacuating
4.) Only a few of them were evacuating
5.) None of them were evacuating
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q20a) After approximately how many days did you evacuate your residence after you received the *first* evacuation order? [DO NOT READ LIST]

1.) Same day as the first evacuation order [GO TO Q20b]
2.) Day after the first evacuation order [SKIP TO Q21]
2.) Other [SPECIFY NUMERIC RESPONSE] [SKIP TO Q21]
8888.) Do not know [DO NOT READ] [SKIP TO Q21]
9999.) Refused [DO NOT READ] [SKIP TO Q21]

Q20b) [IF 1 IN Q20a] After approximately how many hours did you evacuate your residence after you received the *first* evacuation order? [DO NOT READ LIST]

1.) Evacuated immediately
2.) Other [SPECIFY NUMERIC RESPONSE]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q21) Of the following, which is the primary reason you decided to evacuate?

1.) Information you received from the authorities (e.g., police, fire department, FEMA)
2.) Information you received from family, friends, coworkers, etc.
3.) You could see, smell, or hear the fire nearing your residence
4.) Information you received from the TV, AM/FM radio, Tone radio, etc.
5.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q22) After you *decided* to evacuate, how long did it take before you actually began to make preparations for evacuation?

1.) Minutes
2.) Hours
3.) Days
4.) Weeks
5.) I began immediately [DO NOT READ]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q23a) Thinking back, in your opinion, did you evacuate soon enough?

1.) Yes [SKIP TO Q24a]
2.) No [GO TO Q23b]
8888.) Do not know [DO NOT READ] [SKIP TO Q24a]
9999.) Refused [DO NOT READ] [SKIP TO Q24a]

Q23b) Which was the primary factor that contributed to your not beginning your evacuation sooner?

1.) Not in an area that was ordered to evacuate
2.) Stayed to protect residence
3.) Residence not threatened by fire
4.) Too expensive to evacuate
5.) Stayed to protect animals
6.) Couldn't leave family member
7.) Did not have transportation
8.) Couldn't leave because of work
9.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q24a) Where were you located when you received the first evacuation order?

1.) At home [SKIP TO Q25a]
2.) At work [GO TO Q24b]
3.) In transit [GO TO Q24b]
4.) Other [SPECIFY] [GO TO Q25a]
5.) None of the above [DO NOT READ] [GO TO Q25a]
8888.) Do not know [DO NOT READ] [GO TO Q25a]
9999.) Refused [DO NOT READ] [GO TO Q25a]

Q24b) [IF 2-4 IN Q24a] If you were not home when you received the order to evacuate, did you return home to... **[**SELECT ALL THAT APPLY]

1.) Assist other family members or friends to evacuate
2.) Pick up pets or other animals
3.) Returned home to protect residence
4.) Pick up important documents
5.) Pick up medications
6.) Pack clothes and/or valuables
7.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.)Refused [DO NOT READ]

Q25a) When you decided to evacuate, were any of the members of your household not at home? [PROBE: "NO"]

1.) Yes – some members were not at home [SKIP TO Q25b]
2.) No – all members of household were at home[GO TO Q26a]
3.) No – I live alone [SKIP TO Q26a]
8888.) Do not know [DO NOT READ] [SKIP TO Q26a]
9999.) Refused [DO NOT READ] [SKIP TO Q26a]

Q25b) [IF 1 IN Q25a] What did you do about members of your household who were not at home when you evacuated?

1.) Evacuated, but left for a pre-arranged meeting place designated for emergencies
2.) Evacuated, and tried to contact them to tell them to meet at a designated place
3.) Did not evacuate without them, but waited for them to return home before evacuating
4.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q26a) Did you have any pets at the time of your evacuation?

1.) Yes [GO TO Q26b]
2.) No [SKIP TO Q27]
8888.) Do not know [DO NOT READ] [SKIP TO Q27]
9999.) Refused [DO NOT READ] [SKIP TO Q27]

Q26b) [IF 1 IN Q26a] What did you do with your pets or animals when you evacuated?

1.) Evacuated them with household members

2.) Left them inside home
3.) Left them in outside shelter
4.) Left them outside in yard
5.) Took them to a shelter for animals
6.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q27) Where did you go when you evacuated?
1.) A relative's home
2.) A friend's home
3.) A public shelter
4.) A hotel or motel
5.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q28) How long did it take to reach your evacuation destination?
1.) Minutes
2.) Hours
3.) Days
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q29) Which of the following issues, if any, did you experience while traveling to your evacuation destination? [SELECT ALL THAT APPLY]
1.) Debris on roads
2.) Road closures
3.) Health effects due to the fire (e.g., burns, smoke inhalation)
4.) Smoke or soot interfered with vision
5.) Traffic congestion
6.) Vehicle problems
7.) Other [SPECIFY]
8.) None of the above [DO NOT READ]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q30a) Were you able to return to your residence?
1.) Yes [GO TO Q30b]
2.) No [SKIP TO Q55a]
8888.) Do not know [DO NOT READ] [SKIP TO Q55a]
9999.) Refused [DO NOT READ] [SKIP TO Q55a]

Q30b) [IF 1 IN Q30a] How long had you been evacuated before returning to your residence?
1.) Hours
2.) Days

3.) Weeks
4.) Months
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q30c) From whom did you learn that it was safe to return to your residence?
1.) The Police [GO TO Q30c_1]
2.) The National Guard [GO TO Q30c_1]
3.) The Fire department [GO TO Q30c_1]
4.) The Governor's office [GO TO Q30c_1]
5.) The Office of Emergency Services [GO TO Q30c_1]
6.) The Sheriff's department [GO TO Q30c_1]
7.) FEMA [GO TO Q30c_1]
8.) Family member or other relative [SKIP TO Q30c_3]
9.) Neighbor or friend [SKIP TO Q30c_3]
10.) Employer/employee(s)/coworker(s) [SKIP TO Q30c_3]
11.) Other [SPECIFY] [SKIP TO Q30d_3]
8888.) Do not know [DO NOT READ] [SKIP TO Q30d_3]
9999.) Refused [DO NOT READ] [SKIP TO Q30d_3]

Q30c_1) [IF 1-7 IN Q30a] How did [INSERT RESPONSE FROM Q30a] contact you?
1.) Telephone call [GO TO Q30c_2]
2.) Authority going door-to-door [SKIP TO Q31a]
3.) Text message [SKIP TO Q31a]
4.) Email [SKIP TO Q31a]
5.) Tone alert radio [SKIP TO Q31a]
6.) Television [SKIP TO Q31a]
7.) Radio [SKIP TO Q31a]
8.) Street loudspeaker [SKIP TO Q31a]
9.) Other [SPECIFY] [DO NOT READ] [SKIP TO Q31a]
8888.) Do not know [DO NOT READ] [SKIP TO Q31a]
9999.) Refused [DO NOT READ] [SKIP TO Q31a]

Q30c_2) [IF 1 in Q30b_1] Did they contact you on a landline phone or a cellular phone?
1.) Landline phone [SKIP TO Q31a]
2.) Cellular phone [SKIP TO Q31a]
3.) Other [SPECIFY] [DO NOT READ] [SKIP TO Q31a]
8888.) Do not know [DO NOT READ] [SKIP TO Q31a]
9999.) Refused [DO NOT READ] [SKIP TO Q31a]

Q30c_3) [IF 8-10 IN Q30a] How did your [INSERT RESPONSE FROM Q30c] contact you?
1.) Telephone call [GO TO Q30c_4]
2.) Face-to-face [SKIP TO Q31a]
3.) Text message [SKIP TO Q31a]
4.) Email [SKIP TO Q31a]
5.) Via social media, such as Twitter, MySpace, or Facebook [SKIP TO Q31a]
6.) Other [SPECIFY] [SKIP TO Q31a]

8888.) Do not know [DO NOT READ] [SKIP TO Q31a]
9999.) Refused [DO NOT READ] [SKIP TO Q31a]

Q30c_4) [IF 1 IN Q30c_1] Did they contact you on a landline phone or a cellular phone?
1.) Landline phone [SKIP TO Q31a]
2.) Cellular phone [SKIP TO Q31a]
3.) Other [SPECIFY] [DO NOT READ] [SKIP TO Q31a]
8888.) Do not know [DO NOT READ] [SKIP TO Q31a]
9999.) Refused [DO NOT READ] [SKIP TO Q31a]

Q30d_1) [IF 11, 8888, OR 9999 IN Q30a] Do you remember how you were contacted?
1.) Yes [GO TO Q30d_2]
2.) No [GO TO SKIP TO Q31a]
8888.) Do not know [DO NOT READ] [GO TO SKIP TO Q31a]
9999.) Refused [DO NOT READ] [GO TO SKIP TO Q31a]

Q30d_2) [IF 1 IN Q30d_1] How were you contacted?
1.) Telephone call [GO TO Q30d_3]
2.) Authority going door-to-door [SKIP TO Q31a]
3.) Text message [SKIP TO Q31a]
4.) Email [SKIP TO Q31a]
5.) Tone alert radio [SKIP TO Q31a]
6.) Television [SKIP TO Q31a]
7.) Radio [SKIP TO Q31a]
8.) Street loudspeaker [SKIP TO Q31a]
9.) Via social media (such as Twitter, MySpace, or Facebook) [SKIP TO Q31a]
10.) Face-to-face by a friend, family member, or coworker [SKIP TO Q31a]
11.) Other [SPECIFY] [DO NOT READ] [SKIP TO Q31a]
8888.) Do not know [DO NOT READ] [SKIP TO Q31a]
9999.) Refused [DO NOT READ] [SKIP TO Q31a]

Q30d_3) [IF 1 IN Q30d_2] Were you contacted by landline phone or a cellular phone?
1.) Landline phone [GO TO Q31a]
2.) Cellular phone [GO TO Q31a]
3.) Other [SPECIFY] [DO NOT READ] [GO TO Q31a]
8888.) Do not know [DO NOT READ] [GO TO Q31a]
9999.) Refused [DO NOT READ] [GO TO Q31a]

Q31a) [ASK ALL] Were you ordered to evacuate again after returning to your residence?
1.) Yes [GO TO Q31b]
2.) No [SKIP TO Q32]
8888.) Do not know [DO NOT READ] [SKIP TO Q32]
9999.) Refused [DO NOT READ] [SKIP TO Q32]

Q31b) [IF 1 IN Q31a] How many more times were you ordered to evacuate?

[RECORD NUMERIC RESPONSE]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q32) After approximately how many days after your initial evacuation were you able to return permanently to your residence? [DO NOT READ LIST]

1.) Same day [SKIP TO Q55a]
2.) Other [RECORD NUMERIC RESPONSE] [SKIP TO Q55a]
8888.) Do not know [DO NOT READ] [SKIP TO Q55a]
9999.) Refused [DO NOT READ] [SKIP TO Q55a]

Q33a) The next questions ask about all OTHER evacuation orders (both voluntary and mandatory) that you may have received, NOT including your first evacuation order...

Considering all the evacuation orders (not including the first evacuation order) that you may have received, how did you receive them? [SELECT ALL THAT APPLY]

1.) Telephone call [GO TO Q33b]
2.) Authority going door-to-door [SKIP TO Q34]
3.) Text message [SKIP TO Q34]
4.) Email [SKIP TO Q34]
5.) Tone alert radio [SKIP TO Q34]
6.) Television [SKIP TO Q34]
7.) Radio [SKIP TO Q34]
8.) Street loudspeaker [SKIP TO Q34]
9.) Via social media (such as Twitter, MySpace, or Facebook) [SKIP TO Q34]
10.) Face-to-face by a friend, family member, or coworker [SKIP TO Q34]
11.) Did not receive any other evacuation orders [DO NOT READ]
12.) Other [SPECIFY] [SKIP TO Q34]
8888.) Do not know [DO NOT READ] [SKIP TO Q34]
9999.) Refused [DO NOT READ] [SKIP TO Q34]

Q33b) [IF 1 IN Q33a] Did you receive these evacuation orders by landline phone, cellular phone, or both?

1.) Landline phone
2.) Cellular phone
3.) Both
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q34) Considering all other evacuation orders (not including the first evacuation order) that you may have received, from whom did you receive them? [SELECT ALL THAT APPLY]

1.) The Police
2.) The National Guard
3.) The Fire department
4.) The Governor’s office
5.) The Office of Emergency Services
6.) The Sheriff’s department
7.) FEMA

8.) Family member or other relative
9.) Neighbor or friend
10.) Employer/employee(s)/coworker(s)
11.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q35) Considering all other evacuation orders (not including the first evacuation order) that you may have received, how specific were they in providing information about WHAT you should do?
1.) Very specific
2.) Somewhat specific
3.) Somewhat unspecific
4.) Very unspecific
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q36) Considering all other evacuation orders (not including the first evacuation order) that you may have received, how specific were they in providing information about WHEN you should it?
1.) Very specific
2.) Somewhat specific
3.) Somewhat unspecific
4.) Very unspecific
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q37) Did you evacuate your home as a result of these evacuation orders?
1.) Yes [GO TO Q38a]
2.) No [SKIP TO Q54]
8888.) Do not know [DO NOT READ] [GO TO Q54]
9999.) Refused [DO NOT READ] [GO TO Q54]

Q38a) [IF 1 IN Q37] To the best of your knowledge, when you were evacuating your home, were other people in your neighborhood evacuating?
1.) Yes
2.) No
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q38b) So, of the people in your neighborhood, would you say that ...
1.) All of them were evacuating
2.) Most of them were evacuating
3.) Some of them were evacuating
4.) Only a few of them were evacuating
5.) None of them were evacuating
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q39a) After approximately how many days did you evacuate your residence after you received the *first* evacuation order? [DO NOT READ LIST]

1.) Same day as the first evacuation order [GO TO Q39b]
2.) Day after the first evacuation order [SKIP TO Q40]
3.) Other [SPECIFY NUMERIC RESPONSE] [SKIP TO Q40]
8888.) Do not know [DO NOT READ] [SKIP TO Q40]
9999.) Refused [DO NOT READ] [SKIP TO Q40]

Q39b) [IF 1 IN Q39a] After approximately how many hours did you evacuate your residence after you received the *first* evacuation order? [DO NOT READ LIST]

1.) Evacuated immediately
2.) Other [SPECIFY NUMERIC RESPONSE]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q40) Of the following, which is the PRIMARY reason you decided to evacuate?

1.) Information I received from the authorities (police, fire department, FEMA)
2.) Information I received from family, friends, coworkers, etc.
3.) I could see, smell, or hear the fire nearing my residence
4.) Information I received from the TV, AM/FM radio, Tone radio, etc.
5.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q41) After you *decided* to evacuate, how long did it take before you actually began to make preparations for evacuation?

1.) Minutes
2.) Hours
3.) Days
4.) Weeks
5.) I began immediately [DO NOT READ]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q42a) In hindsight, in your opinion, did you evacuate soon enough?

1.) Yes [SKIP TO Q43]
2.) No [GO TO Q42b]
8888.) Do not know [DO NOT READ] [GO TO Q43]
9999.) Refused [DO NOT READ] [GO TO Q43]

Q42b) [IF 2 IN Q42a] What factor contributed to your not beginning your evacuation sooner?

1.) Not in an area that was ordered to evacuate
2.) Stayed to protect residence
3.) Residence not threatened by fire

4.) Too expensive to evacuate
5.) Stayed to protect animals
6.) Couldn't leave family member
7.) Did not have transportation
8.) Couldn't leave because of work
9.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q43) Where were you located when you received the LAST evacuation order?
1.) At home [SKIP TO Q45a]
2.) At work [GO TO Q44]
3.) In transit [GO TO Q44]
4.) Other [SPECIFY] [GO TO Q44]
5.) None of the above [DO NOT READ] [GO TO Q45a]
8888.) Do not know [DO NOT READ] [GO TO Q45a]
9999.) Refused [DO NOT READ] [GO TO Q45a]

Q44) [IF 2-4 IN Q43] If you were not home when you received the order to evacuate, did you return home to... [SELECT ALL THAT APPLY]
1.) Assist other family members of friends to evacuate
2.) Pick up pets or other animals
3.) Returned home to protect residence
4.) Pick up important documents
5.) Pick up medications
6.) Pack clothes and/or valuables
7.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.)Refused [DO NOT READ]

Q45a) When you decided to evacuate, were any of the members of your household not at home? [PROBE: “NO”]
1.) Yes – some members were not at home [SKIP TO Q45b]
2.) No – all members of household were at home [GO TO Q46a]
3.) No – I live alone [SKIP TO Q46a]
8888.) Do not know [DO NOT READ] [SKIP TO Q46a]
9999.) Refused [DO NOT READ] [SKIP TO Q46a]

Q45b) [IF 1 IN Q45a] What did you do about members of your household who were not at home when you evacuated?
1.) Evacuated, but left for a pre-arranged meeting place designated for emergencies
2.) Evacuated, and tried to contact them to tell them to meet at a designated place
3.) Did not evacuate without them, but waited for them to return home before evacuating
4.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q46a) Did you have any pets at the time of your evacuation?

1.) Yes [GO TO Q46b]
2.) No [SKIP TO Q47]
8888.) Do not know [DO NOT READ] [SKIP TO Q47]
9999.) Refused [DO NOT READ] [SKIP TO Q47]

Q46b) [IF 1 IN Q46a] What did you do with your pets or animals when you evacuated?

1.) Evacuated them with household members
2.) Left them inside home
3.) Left them in outside shelter
4.) Left them outside in yard
5.) Took them to a shelter for animals
6.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q47) Where did you go when you evacuated?

1.) A relative's home
2.) A friend's home
3.) A public shelter
4.) A hotel or motel
5.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q48) How long did it take to reach your evacuation destination?

1.) Minutes
2.) Hours
3.) Days
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q49) Which of the following issues, if any, did you experience while traveling to your evacuation destination? [SELECT ALL THAT APPLY]

1.) Debris on roads
2.) Road closures
3.) Health effects due to the fire (e.g., burns, smoke inhalation)
4.) Smoke or soot interfered with vision
5.) Traffic congestion
6.) Vehicle problems
7.) Other [SPECIFY]
8.) None of the above
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q50a) Were you able to return to your residence?

1.) Yes [GO TO Q50b]
2.) No [SKIP TO Q55a]
8888.) Do not know [DO NOT READ] [SKIP TO Q55a]
9999.) Refused [DO NOT READ] [SKIP TO Q55a]

Q50b) [IF 1 IN Q50a] How long had you been evacuated before returning to your residence?

1.) Hours
2.) Days
3.) Weeks
4.) Months
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q51a) From whom did you learn that it was safe to return to your residence?

1.) The Police [GO TO Q51b_1]
2.) The National Guard [GO TO Q51b_1]
3.) The Fire department [GO TO Q51b_1]
4.) The Governor's office [GO TO Q51b_1]
5.) The Office of Emergency Services [GO TO Q51b_1]
6.) The Sheriff's department [GO TO Q51b_1]
7.) FEMA [GO TO Q51b_1]
8.) Family member or other relative [SKIP TO Q51c_1]
9.) Neighbor or friend [SKIP TO Q51c_1]
10.) Employer/employee(s)/coworker(s) [SKIP TO Q51c_1]
11.) Other [SPECIFY] [SKIP TO Q51d_1]
8888.) Do not know [DO NOT READ] [SKIP TO Q51d_1]
9999.) Refused [DO NOT READ] [SKIP TO Q51d_1]

Q51b_1) [IF 1-7 IN Q51a] How did [INSERT RESPONSE FROM Q51a] contact you?

1.) Telephone call [GO TO Q51b_2]
2.) Authority going door-to-door [SKIP TO Q52a]
3.) Text message [SKIP TO Q52a]
4.) Email [SKIP TO Q52a]
5.) Tone alert radio [SKIP TO Q52a]
6.) Television [SKIP TO Q52a]
7.) Radio [SKIP TO Q52a]
8.) Street loudspeaker [SKIP TO Q52a]
9.) Other [SPECIFY] [SKIP TO Q52a]
8888.) Do not know [DO NOT READ] [SKIP TO Q52a]
9999.) Refused [DO NOT READ] [SKIP TO Q52a]

Q51b_2) [IF 1 IN Q51b_1] Did they contact you on a landline phone or a cellular phone?

1.) Landline phone [SKIP TO Q52a]
2.) Cellular phone [SKIP TO Q52a]
3.) Other [SPECIFY] [DO NOT READ] [SKIP TO Q52a]
8888.) Do not know [DO NOT READ] [SKIP TO Q52a]

9999.) Refused [DO NOT READ] [SKIP TO Q52a]

Q51c_1) [IF 8-10 IN Q51a] How did your [INSERT RESPONSE FROM Q51a] contact you?
1.) Telephone call [GO TO Q51c_2]
2.) Face-to-face [SKIP TO Q52a]
3.) Text message [SKIP TO Q52a]
4.) Email [SKIP TO Q52a]
5.) Via social media, such as Twitter, MySpace, or Facebook [SKIP TO Q52a]
6.) Other [SPECIFY] [SKIP TO Q52a]
8888.) Do not know [DO NOT READ] [SKIP TO Q52a]
9999.) Refused [DO NOT READ] [SKIP TO Q52a]

Q51c_2) [IF 1 IN Q51c_1] Did they contact you on a landline phone or a cellular phone?
1.) Landline phone [SKIP TO Q52a]
2.) Cellular phone [SKIP TO Q52a]
3.) Other [SPECIFY] [DO NOT READ] [SKIP TO Q52a]
8888.) Do not know [DO NOT READ] [SKIP TO Q52a]
9999.) Refused [DO NOT READ] [SKIP TO Q52a]

Q51d_1) [IF 11, 8888, OR 9999 IN Q51a] Do you remember how you were contacted?
1.) Yes [GO TO Q51d_2]
2.) No [GO TO SKIP TO Q52a]
8888.) Do not know [DO NOT READ] [GO TO SKIP TO Q52a]
9999.) Refused [DO NOT READ] [GO TO SKIP TO Q52a]

Q51d_2) [IF 1 IN Q51d_1] How were you contacted?
1.) Telephone call [GO TO Q51d_3]
2.) Authority going door-to-door [SKIP TO Q52a]
3.) Text message [SKIP TO Q52a]
4.) Email [SKIP TO Q52a]
5.) Tone alert radio [SKIP TO Q52a]
6.) Television [SKIP TO Q52a]
7.) Radio [SKIP TO Q52a]
8.) Street loudspeaker [SKIP TO Q52a]
9.) Via social media (such as Twitter, MySpace, or Facebook) [SKIP TO Q52a]
10.) Face-to-face by a friend, family member, or coworker [SKIP TO Q52a]
11.) Other [SPECIFY] [SKIP TO Q52a]
8888.) Do not know [DO NOT READ] [SKIP TO Q52a]
9999.) Refused [DO NOT READ] [SKIP TO Q52a]

Q51d_3) [IF 1 IN Q51d_2] Were you contacted by landline phone or a cellular phone?
1.) Landline phone [GO TO Q52a]
2.) Cellular phone [GO TO Q52a]
3.) Other [SPECIFY] [GO TO Q52a]
8888.) Do not know [DO NOT READ] [GO TO Q52a]
9999.) Refused [DO NOT READ] [GO TO Q52a]

Q52a) [ASK ALL] Were you ordered to evacuate again after returning to your residence?
1.) Yes [GO TO Q52b]
2.) No [SKIP TO Q53]
8888.) Do not know [DO NOT READ] [SKIP TO Q53]
9999.) Refused [DO NOT READ] [SKIP TO Q53]

Q52b) [IF 1 IN Q52a] How many more times were you ordered to evacuate?
[RECORD NUMERIC RESPONSE]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q53) After approximately how many days after your initial evacuation were you able to return permanently to your residence? [DO NOT READ LIST]
1.) Same day
2.) Other [RECORD NUMERIC RESPONSE]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q54) [IF 2 "DID NOT EVACUATE" IN Q37] What were the reasons you did not evacuate?
1.) Not in an area that was ordered to evacuate
2.) Stayed to protect residence
3.) Residence not threatened by fire
4.) Too expensive to evacuate
5.) Stayed to protect animals
6.) Couldn't leave family member
7.) Did not have transportation
8.) Couldn't leave because of work
9.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

The next couple of questions ask about damages that the Station Fire may have caused to your property ...

Q55a) [ASK ALL] Did your property sustain any damages due to the Station Fire?
1.) Yes [GO TO Q55b]
2.) No [SKIP TO Q56]
8888.) Do not know [DO NOT READ] [SKIP TO Q56]
9999.) Refused [DO NOT READ] [SKIP TO Q56]

Q55b) [IF 1 IN Q55b] Approximately how much will the damage cost to repair?
1.) $0-$500
2.) $501-$1000
3.) $1001-$2000
4.) $2001-$5000

5.) $5001-$10,000
6.) $10,001-$50,000
7.) $50,001-$100,000
8.) More than $100,000
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q56) [ASK ALL] What would you do differently (if anything) if a wildfire threatened your residence again? [DO NOT READ LIST]
1.) I would do nothing differently
2.) I would evacuate sooner
3.) I would not evacuate
4.) I would evacuate
5.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

Q57a) [ASK ALL] Thinking about the future, which of the following would you say is the BEST way to contact you to receive information about an evacuation order?
1.) Telephone call [GO TO Q57b]
2.) Authority going door-to-door [SKIP TO D1]
3.) Text message [SKIP TO D1]
4.) Email [SKIP TO D1]
5.) Tone alert radio [SKIP TO D1]
6.) Television [SKIP TO D1]
7.) Radio [SKIP TO D1]
8.) Street loudspeaker [SKIP TO D1]
9.) Via social media (such as Twitter, MySpace, or Facebook) [SKIP TO D1]
10.) Face-to-face by a friend, family member, or coworker [SKIP TO D1]
11.) Other [SPECIFY] [SKIP TO D1]
8888.) Do not know [DO NOT READ] [SKIP TO D1]
9999.) Refused [DO NOT READ] [SKIP TO D1]

Q57b) [IF 1 IN Q57a] Would you say that it is best to contact you by landline phone or by cellular phone to provide information about an evacuation order?
1.) Landline phone
2.) Cellular phone
3.) Either one [DO NOT READ]
4.) Both [DO NOT READ]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

We're almost done! The last few questions are about you, so that we can compare your answers to other people impacted by the Station Fire...

D1) What is your age? Are you:
1. 18-24

2. 25-34
3. 35-44
4. 45-54
5. 55-64
6. 65 or older
8888. Don't know [DO NOT READ]
9999. Refused [DO NOT READ]

D2) Are you the parent or guardian of a child under the age of 18?
1. Yes
2. No
8888. Don't know [DO NOT READ]
9999. Refused [DO NOT READ]

D3) What is the highest grade in school or year of college you have COMPLETED?
1. Grade school
2. High school graduate / G.E.D.
3. Currently in college (two- or four-year program)
4. Associates degree (A.A., A.S.)
5. Bachelors degree (B.A., B.S.)
6. Masters degree (M.A., M.S., M.B.A.)
7. Postgraduate degree (Ph.D., M.D., J.D.)
8888. Don't know [DO NOT READ]
9999. Refused [DO NOT READ]

D4) What is your racial or ethnic background? Is it:
1. White/Caucasian
2. Black/African-American
3. Hispanic/Latino
4. Asian
5. Other [SPECIFY]
8888. Don't know [DO NOT READ]
9999. Refused [DO NOT READ]

D5) What was your total household income in 2009? Was it:
1. Less than $20,000
2. $20,001 to $50,000
3. $50,001 to $75,000
4. $75,001 to $100,000
5. Greater than $100,000
8888. Don't know [DO NOT READ]
9999. Refused [DO NOT READ]

D6) What is your marital status?
1. Currently married
2. Divorced

3. Separated
4. Widowed
5. Single/Never been married
8888. Don't know [DO NOT READ]
9999. Refused [DO NOT READ]

D7) Did you emigrate to the United States?
1. Yes
2. No
8888. Don't know [DO NOT READ]
9999. Refused [DO NOT READ]
[INSTRUMENT TO RECORD SURVEY COMPLETION HERE]

These are the only questions I have for you today about the Station Fire. However, if you would be willing, I would like to ask you just a few more questions about the recent mudslides, as well. It should not take more than 3 additional minutes.

Would you be willing to answer a few more questions?

1. Yes [GO TO QMS1]
2. No [GO TO CLOSING]

QMS1) Did you receive an evacuation order, either voluntary or mandatory? [PROBE: "YES"]
1.) Yes – Voluntary evacuation order [GO TO QMS2]
2.) Yes – Mandatory evacuation order [GO TO QMS2]
3.) Yes – Cannot recall whether it was voluntary or mandatory [GO TO QMS2]
4.) No [SKIP TO CLOSING]
5.) Cannot recall receiving an evacuation order [DO NOT READ] [SKIP TO CLOSING]
8888.) Do not know [DO NOT READ] [SKIP TO CLOSING]
9999.) Refused [DO NOT READ] [SKIP TO CLOSING]

QMS2a) From whom did you receive the first evacuation order?
1.) The Police [GO TO QMS2b_1]
2.) The National Guard [GO TO QMS2b_1]
3.) The Fire department [GO TO QMS2b_1]
4.) The Governor's office [GO TO QMS2b_1]
5.) The Office of Emergency Services [GO TO QMS2b_1]
6.) The Sheriff's department [GO TO QMS2b_1]
7.) FEMA [GO TO QMS2b_1]
8.) Family member or other relative [SKIP TO QMS2c_1]
9.) Neighbor or friend [SKIP TO QMS2c_1]
10.) Employer/employee(s)/coworker(s) [SKIP TO QMS2c_1]
11.) Other [SPECIFY] [SKIP TO QMS2d_1]
8888.) Do not know [DO NOT READ] [SKIP TO QMS2d_1]
9999.) Refused [DO NOT READ] [SKIP TO QMS2d_1]

QMS2b_1) [IF 1-7 IN QMS2a] How did [INSERT RESPONSE FROM QMS2a] contact you?

1.) Telephone call [GO TO QMS2b_2]
2.) Authority going door-to-door [SKIP TO QMS3]
3.) Text message [SKIP TO QMS3]
4.) Email [SKIP TO QMS3]
5.) Tone alert radio [SKIP TO QMS3]
6.) Television [SKIP TO QMS3]
7.) Radio [SKIP TO QMS3]
8.) Street loudspeaker [SKIP TO QMS3]
9.) Other [SPECIFY] [DO NOT READ] [SKIP TO QMS3]
8888.) Do not know [DO NOT READ] [SKIP TO QMS3]
9999.) Refused [DO NOT READ] [SKIP TO QMS3]

QMS2b_2) [IF 1 IN QMS2b_1] Did they contact you on a landline phone or a cellular phone?

1.) Landline phone
2.) Cellular phone
3.) Other [SPECIFY] [DO NOT READ]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

QMS2b_3) Was it a reverse 911 call?

1.) Yes [SKIP TO QMS3]
2.) No [SKIP TO QMS3]
8888.) Do not know [DO NOT READ] [SKIP TO QMS3]
9999.) Refused [DO NOT READ] [SKIP TO QMS3]

QMS2c_1) [IF 8-10 IN QMS2a] How did your [INSERT RESPONSE FROM Q13a] contact you?

1.) Telephone call [GO TO QMS2c_2]
2.) Face-to-face [SKIP TO QMS3]
3.) Text message [SKIP TO QMS3]
4.) Email [SKIP TO QMS3]
5.) Via social media, such as Twitter, MySpace, or Facebook [SKIP TO QMS3]
6.) Other [SPECIFY] [DO NOT READ] [SKIP TO QMS3]
8888.) Do not know [DO NOT READ] [SKIP TO QMS3]
9999.) Refused [DO NOT READ] [SKIP TO QMS3]

QMS2c_2) [IF 1 IN QMS2c_1] Did they contact you on a landline phone or a cellular phone?

1.) Landline phone [SKIP TO QMS3]
2.) Cellular phone [SKIP TO QMS3]
3.) Other [SPECIFY] [DO NOT READ] [SKIP TO QMS3]
8888.) Do not know [DO NOT READ] [SKIP TO QMS3]
9999.) Refused [DO NOT READ] [SKIP TO QMS3]

QMS2d_1) [IF 11, 8888, OR 9999 IN QMS2a] Do you remember how you were contacted?

1.) Yes [GO TO QMS2d_2]

2.) No [SKIP TO QMS3]
8888.) Do not know [DO NOT READ] [SKIP TO QMS3]
9999.) Refused [DO NOT READ] [SKIP TO QMS3]

QMS2d_2) [IF 1 IN QMS2d_1] How were you contacted?
1.) Telephone call [GO TO QMS2d_3]
2.) Authority going door-to-door [SKIP TO QMS3]
3.) Text message [SKIP TO QMS3]
4.) Email [SKIP TO QMS3]
5.) Tone alert radio [SKIP TO QMS3]
6.) Television [SKIP TO QMS3]
7.) Radio [SKIP TO QMS3]
8.) Street loudspeaker [SKIP TO QMS3]
9.) Via social media (such as Twitter, MySpace, or Facebook) [SKIP TO QMS3]
10.) Face-to-face by a friend, family member, or coworker [SKIP TO QMS3]
11.) Other [SPECIFY] [DO NOT READ] [SKIP TO QMS3]
8888.) Do not know [DO NOT READ] [SKIP TO QMS3]
9999.) Refused [DO NOT READ] [SKIP TO QMS3]

QMS2d_3) [IF 1 IN QMS2d_2] Were you contacted by landline phone or a cellular phone?
1.) Landline phone
2.) Cellular phone
3.) Other [SPECIFY] [DO NOT READ]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

QMS2d_4) Was it a reverse 911 call?
1.) Yes [GOTO QMS3]
2.) No [GO TO QMS3]
8888.) Do not know [DO NOT READ] [GO TO QMS3]
9999.) Refused [DO NOT READ] [SKIP TO QMS3]

QMS3) Did you evacuate your home as a result of the first evacuation order?
1.) Yes [GO TO QMS4]
2.) No [SKIP TO CLOSING]
8888.) Do not know [DO NOT READ] [SKIP TO CLOSING]
9999.) Refused [DO NOT READ] [SKIP TO CLOSING]

QMS4) [IF 1 IN QMS3] Of the following, which is the primary reason you decided to evacuate?
1.) Information I received from the authorities (e.g., police, fire department, FEMA)
2.) Information I received from family, friends, coworkers, etc. 4.) Information I received from the TV, AM/FM radio, Tone radio, etc.
5.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

QMS5) After you *decided* to evacuate, how long did it take before you actually began to make preparations for evacuation?

1.) Minutes
2.) Hours
3.) Days
4.) Weeks
5.) I began immediately [DO NOT READ]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

QMS6a) Were you able to return to your residence?

1.) Yes [GO TO QMS6b]
2.) No [SKIP TO CLOSING]
8888.) Do not know [DO NOT READ] [SKIP TO CLOSING]
9999.) Refused [DO NOT READ] [SKIP TO CLOSING]

QMS6b) [IF 1 IN QMS6a] How long had you been evacuated before returning to your residence?

1.) Hours
2.) Days
3.) Weeks
4.) Months
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

QMS7) From whom did you learn that it was safe to return to your residence?

1.) The Police
2.) The National Guard
3.) The Fire department
4.) The Governor's office
5.) The Office of Emergency Services
6.) The Sheriff's department
7.) FEMA
8.) Family member or other relative
9.) Neighbor or friend
10.) Employer/employee(s)/coworker(s)
11.) Other [SPECIFY]
8888.) Do not know [DO NOT READ]
9999.) Refused [DO NOT READ]

CLOSING

Thank you for taking the time to complete the survey. This survey is being conducted by the Public Opinion Research Laboratory at the University of North Florida on behalf of the Federal Emergency Management Agency (FEMA) to learn about how individual homes, persons, and families were impacted before, during, and after the Station Fire of 2009. Once again, thank you participating in this research. If you have any questions regarding this survey or the rights of research subjects, please contact the Principal Investigator, Dr. Kathleen Smarick at the University of Maryland's START Center at (301) 405-

6600, or Dr. Katherine Kasten, Chair of the Institutional Review Board at the University of North Florida at (904) 620-2498.

R_Gend) Respondent's gender:

1.) Male
2.) Female

I_Gend) Your gender:

1.) Male
2.) Female