Constituency Survey Summary

Supplemental data to Puljek-shank, Randall, and Willemijn Verkoren. “Civil Society in a Divided Society: Linking Legitimacy and Ethnicness of Civil Society Organizations in Bosnia-Herzegovina.” Cooperation and Conflict, 2016. doi:10.1177/0010836716673088 (doi:10.1177/0010836716673088).

Bosnia CSO constituency survey report

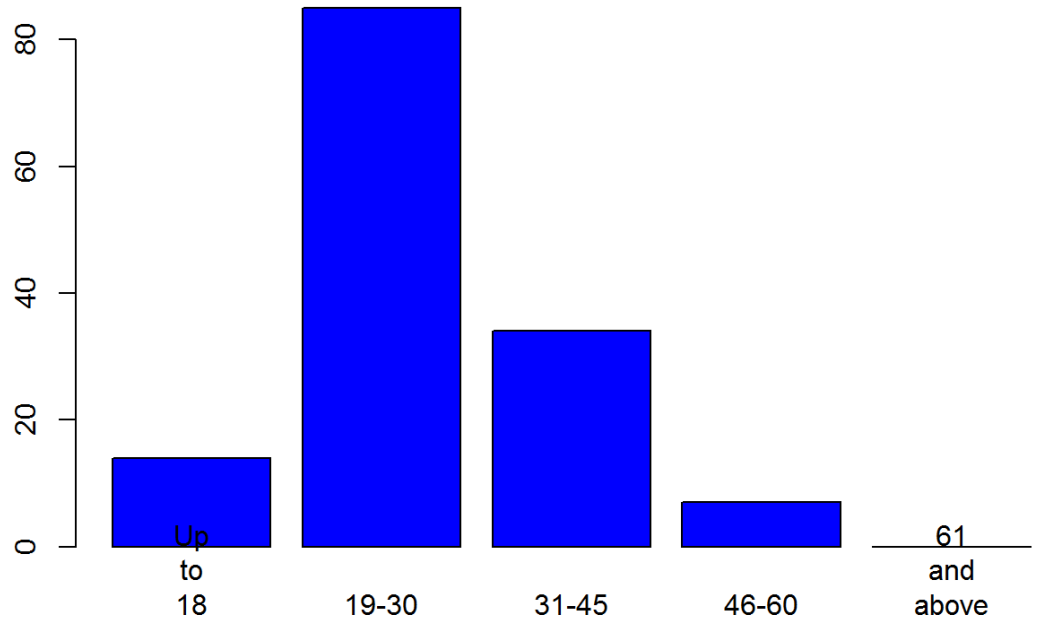
1. Sample characteristics

1.1 Self-identified **roles** in the sample, multiple roles possible.

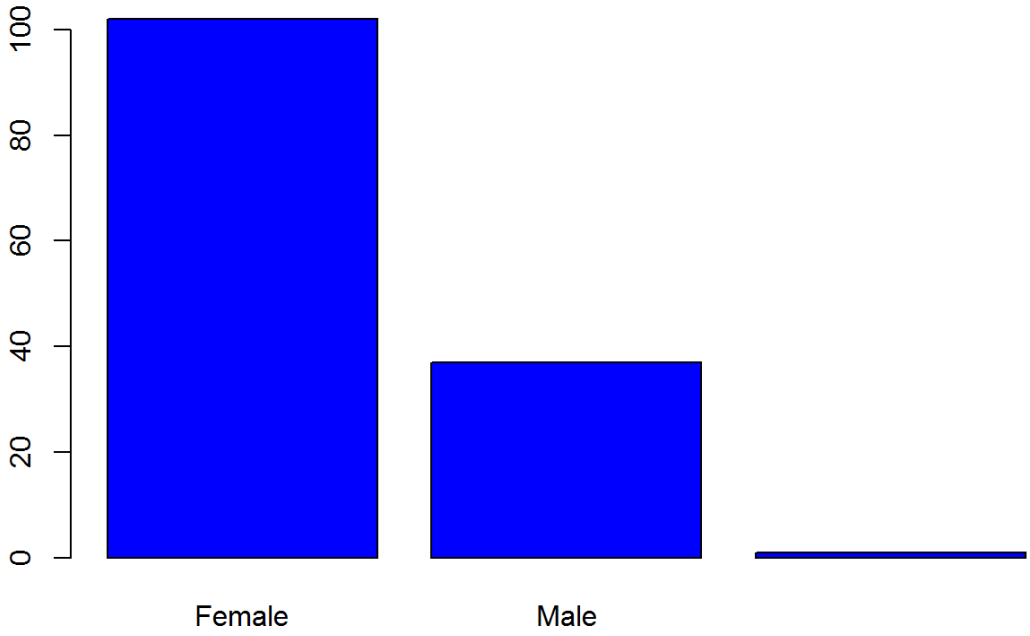
	member	assembly member	beneficiary/participant	staff	volunteer (paid)	volunteer (unpaid)	board member	partner in another CSO	government counterpart	Total
Org1	13	9	18	2	5	5	3	1	0	27
Org2	16	0	14	1	11	11	1	3	0	35
Org3	29	1	30	2	10	7	2	2	0	39
Org4	20	0	19	1	24	19	1	2	0	39
Sum	78	10	81	6	50	42	7	8	0	140

More than one answer is possible

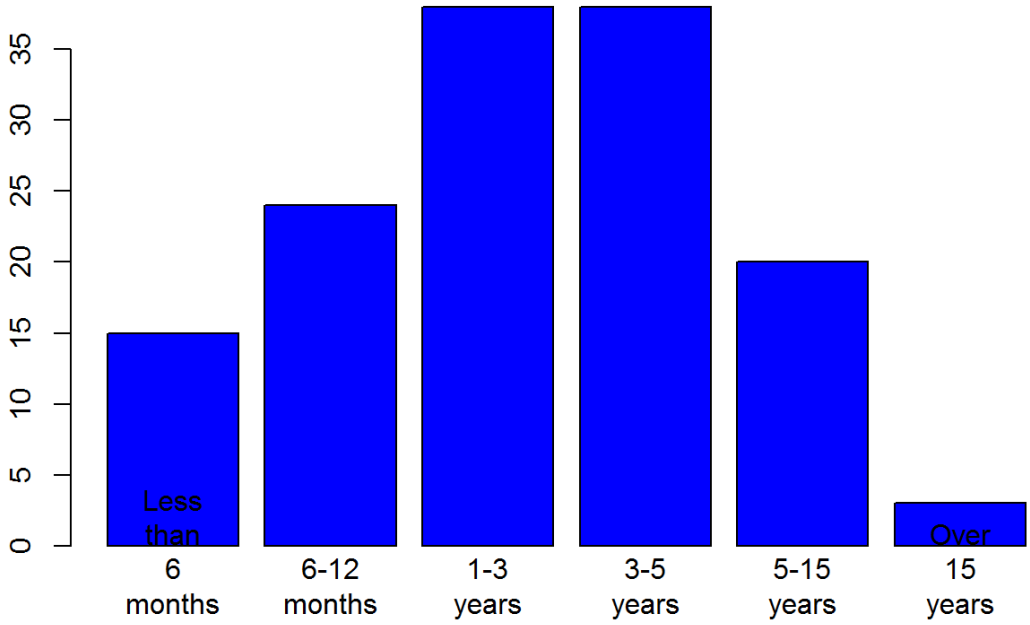
1.2. Age



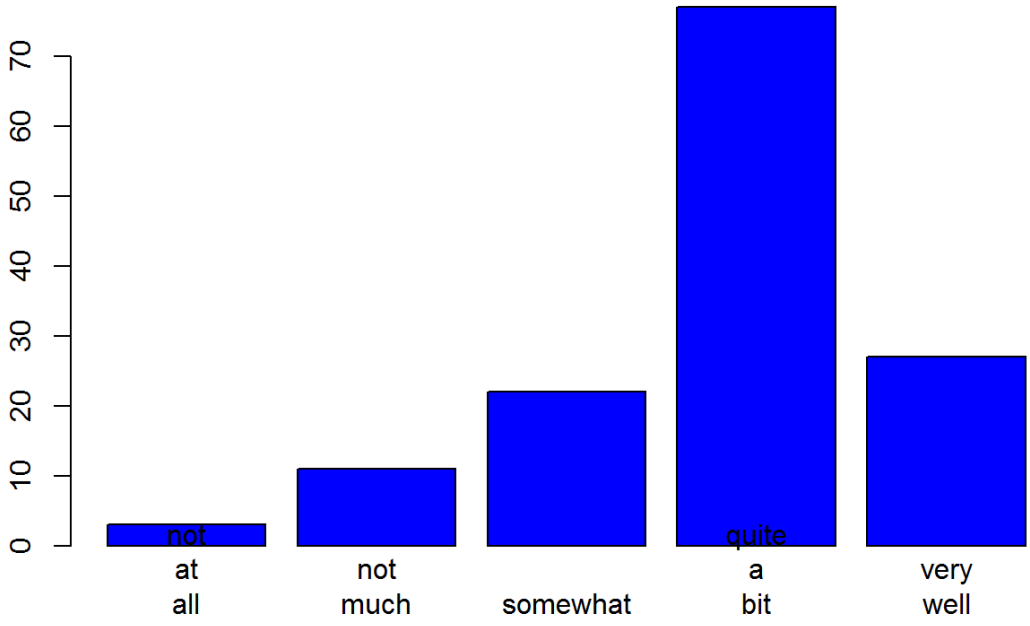
1.3. Gender



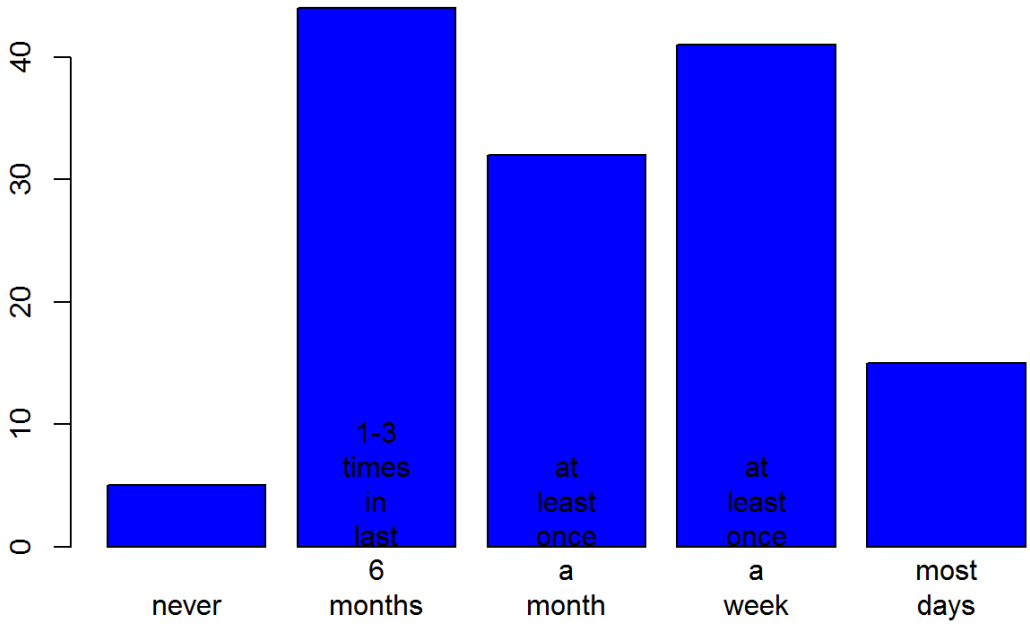
1.5. How many years have you involved with the organization



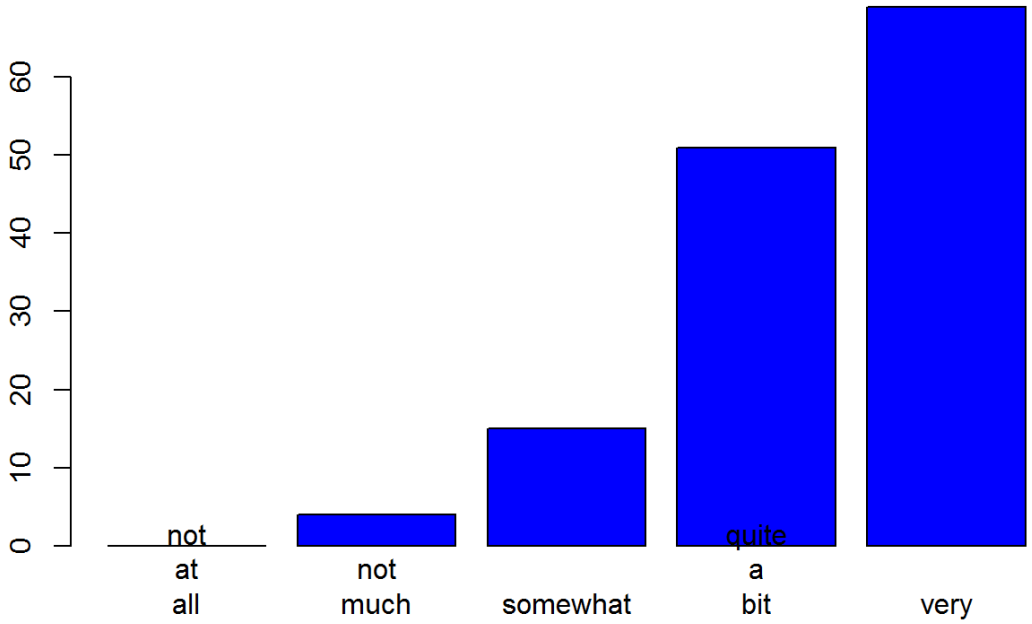
1.6. How well do you know the organizations work



1.7. How often have you been involved in the organizations activities in any way



1.8. In your opinion, how credible and legitimate is the organization



2. Legitimacy **scores** per organization

	org	lmean	lmeanfull	lmeanse
1	Org1	3.12	3.11	0.19
2	Org2	2.94	2.97	0.14
3	Org3	3.58	3.61	0.10
4	Org4	3.53	3.54	0.10
5	All	3.32	3.33	0.07

lmean=Mean for unpaid respondents

lmeanfull=Mean for all respondents

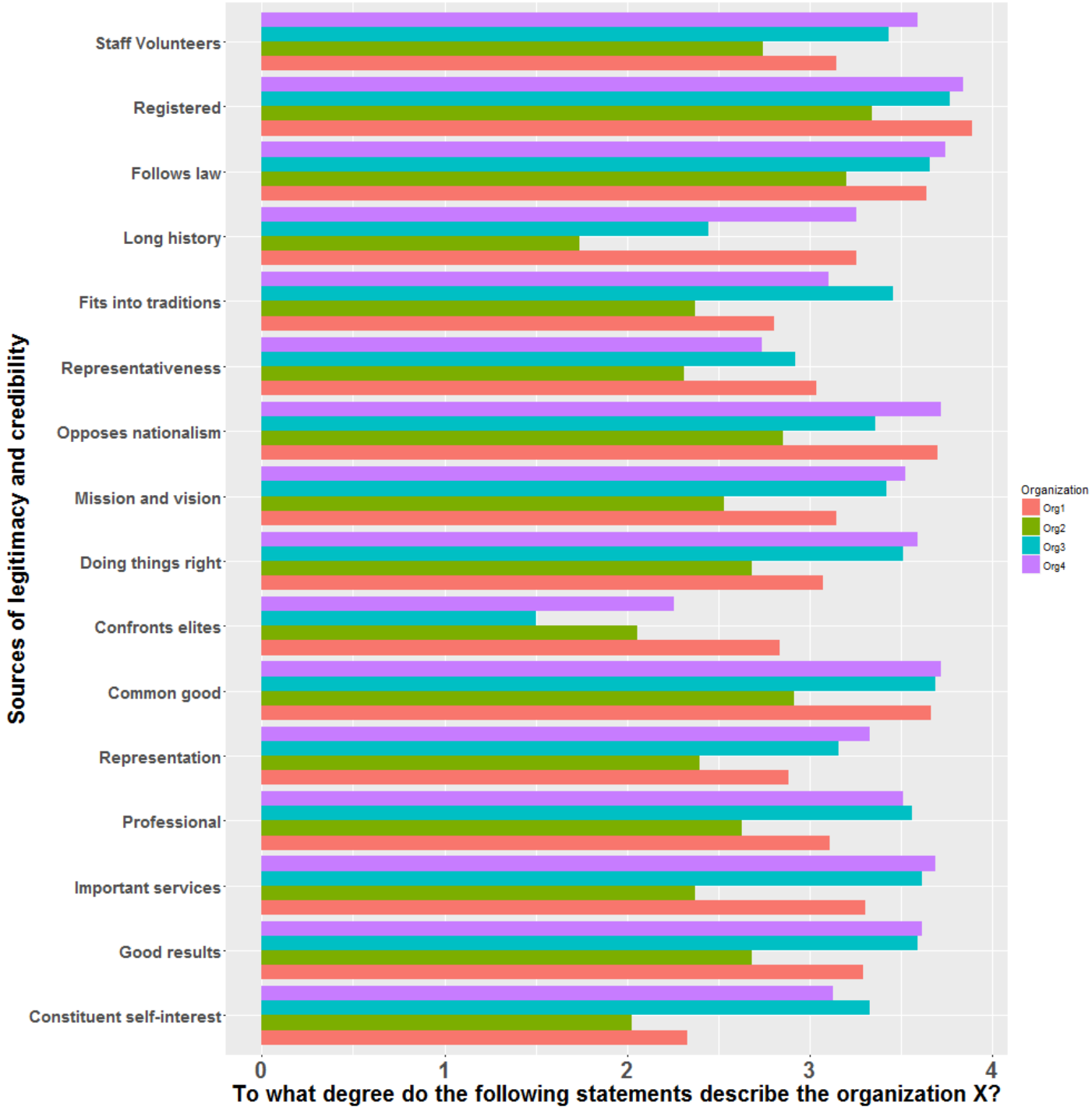
lmeanse=Standard error of mean for unpaid respondents

3. Legitimacy **sources** per organization

All	SE	Org1	Org1 *	Org2	Org2 *	Org3	Org3 *	Org4	Org4 *	Type	Source
3.71	0.07	3.89	•	3.34	•	3.77		3.84		R/Legal	Registered
3.56	0.08	3.64		3.20	•	3.66		3.74	•	R/Legal	Follows law
3.50	0.08	3.67	•	2.91	•	3.69	•	3.72	•	Norm.	Common good
3.40	0.09	3.70	•	2.86	•	3.36		3.72	•	Norm.	Opposes nationalism
3.31	0.07	3.30		2.69	•	3.59	•	3.62	•	Inst.	Good results
3.27	0.09	3.31		2.37	•	3.62	•	3.69	•	Inst.	Important services
3.25	0.09	3.15		2.74	•	3.44	•	3.59	•	Ind.	Staff Volunteers
3.24	0.08	3.08		2.69	•	3.51	•	3.59	•	Norm.	Doing things right

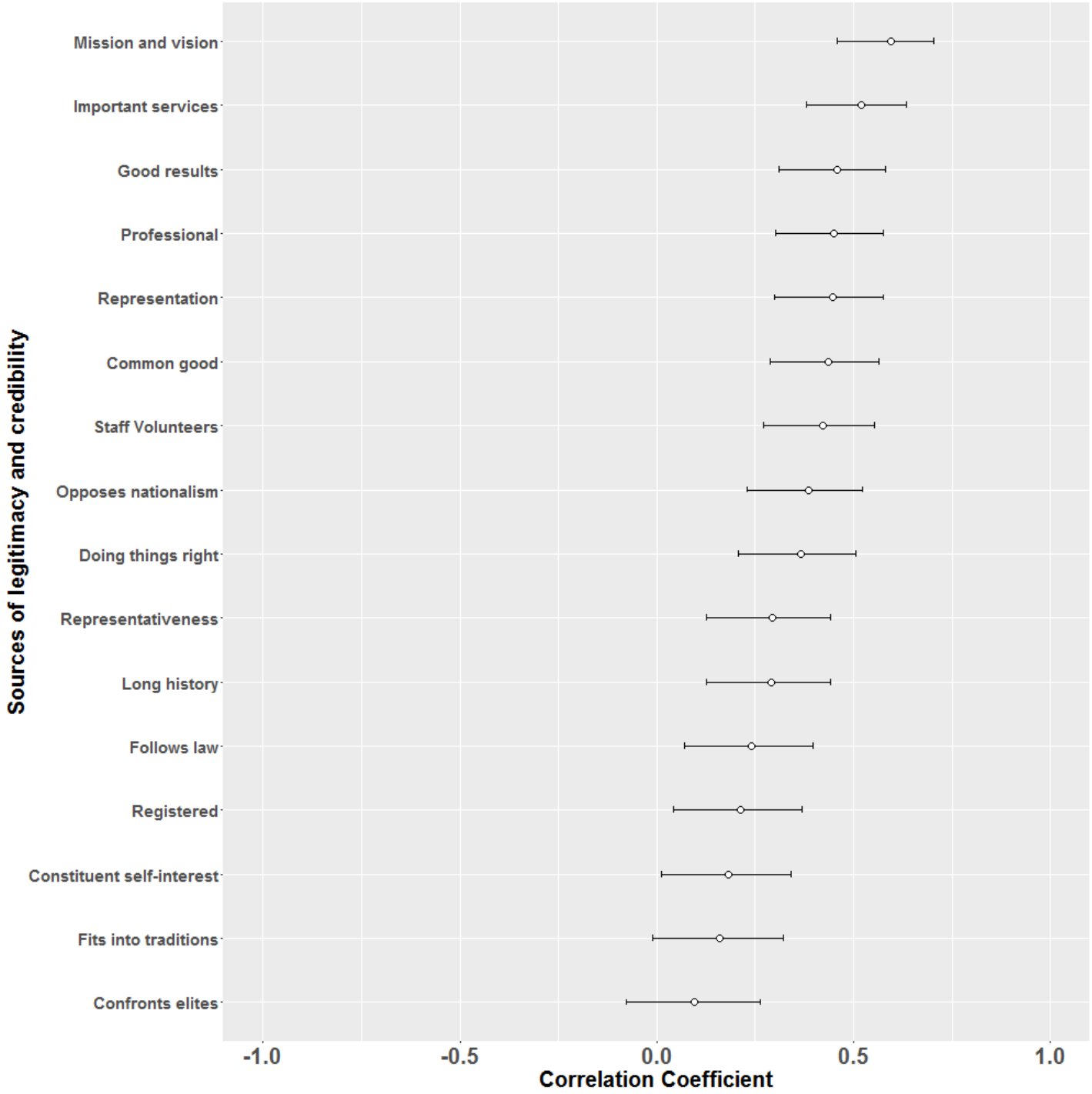
3.23	0.09	3.11		2.63	•	3.56	•	3.51	•	Inst.	Professional
3.16	0.10	3.15		2.53	•	3.42	•	3.53	•	Norm.	Mission and vision
2.96	0.09	2.89		2.40	•	3.16	•	3.33	•	Inst.	Representation
2.96	0.10	2.81		2.37	•	3.46	•	3.10		Trad.	Fits into traditions
2.76	0.11	2.33	•	2.03	•	3.33	•	3.13	•	Inst.	Constituent self-interest
2.74	0.10	3.04	•	2.31	•	2.92		2.74		Norm.	Representativeness
2.65	0.10	3.26	•	1.74	•	2.45	•	3.26	•	Trad.	Long history
2.10	0.11	2.84	•	2.06		1.50	•	2.26		Norm.	Confronts elites

- indicates org. mean for this source varies from the mean for all org. by more than the SE Mean



4. Correlation of **legitimacy scores** to **legitimacy sources**, sorted by salience (column 2)

Correlation Indicated to L-score (no paid)	Correlation Indicated to L-score (no staff)	Type	Source
0.57	0.60	Norm.	Mission and vision
0.45	0.52	Inst.	Important services
0.38	0.46	Inst.	Good results
0.42	0.45	Inst.	Professional
0.48	0.45	Inst.	Representation
0.47	0.44	Norm.	Common good
0.40	0.42	Ind.	Staff Volunteers
0.39	0.39	Norm.	Opposes nationalism
0.40	0.37	Norm.	Doing things right
0.32	0.29	Norm.	Representativeness
0.22	0.29	Trad.	Long history
0.19	0.24	R/Legal	Follows law
0.14	0.21	R/Legal	Registered
0.20	0.18	Inst.	Constituent self-interest
0.27	0.16	Trad.	Fits into traditions
0.12	0.10	Norm.	Confronts elites



Indicated: In your opinion, to what degree to the following statements describe the organization <NAME>?
L-score: In your opinion, how credible and legitimate is the organization?