Understanding Society

0800 252 853
www.understandingsociety.org.uk/participants
contact@understandingsociety.org.uk

Printed on Forest Stewardship Council (FSC) accredited and 50:50 recycled paper

Your interview time and date:

.....

Your interviewer name and number:

.....

Understanding Society

www.understandingsociety.org.uk/participants
contact@understandingsociety.org.uk

Printed on Forest Stewardship Council (FSC) accredited and 50:50 recycled paper

Dear.....,

Unfortunately, I wasn't able to reach you at the agreed time. I'd be grateful if you would call a member of the *Understanding Society* team on Freephone 0808 168 1356. Please quote the serial number below and advise them of a more suitable time for us to meet. I look forward to speaking with you.

.....(Your Interviewer)

Serial	Add	HH	CkL	Person

Our ref: P3026

Understanding Society

«SERIAL_NUM»«ChkL» «SLOT_NAME»

«ff_hholdcontact»
«LAddress1»
«LAddress2»
«LAddress3»
«LAddress4»
«LAddress5»
«LPostcode»

Date as Postmark

Dear «ff_hholdcontact»,

You may have already received a letter about *Understanding Society*, a study being conducted by researchers from the University of Essex together with NatCen.

We are very grateful for your help with *Understanding Society* last year and we would like you (and the other members of your household) to take part in the next stage of this important and influential study.

One of our interviewers has visited your address a number of times hoping to arrange a convenient time to interview you, but so far they have been unsuccessful. We hope you do not mind us trying once more. We are persevering in this way because your views and experiences are very important. By taking part, you will help us ensure that that the study represents all types of people across the UK, and thus paints an accurate picture of what Britain looks like today and how it is gradually changing.

Your participation is completely voluntary but we hope you will be able to help us, as we rely on the goodwill and voluntary co-operation of those who are selected to take part to make the study a success.

By talking to one of our interviewers, you will help us get a better understanding of how what has happened in people's lives affects their future – for example, how a new job or birth of a baby affects our health and well-being, our financial circumstances and personal relationships a year or two years later. The interview will take around 30 minutes to an hour, depending on your circumstances.

The interviewer who will be contacting you is _____.
If you happen to be busy when the interviewer calls, they will be happy to call back. All our interviewers carry an official identification card which includes their photograph and NatCen's logo.

If you have any questions at all about *Understanding Society* and your involvement in it, please visit our participants' website, **www.understandingsociety.org.uk/participants**, or call a member of the *Understanding Society* team on Freephone 0808 168 1356.

Thank you in advance for your help – the study can only be a success with the help of people like you.

Yours faithfully,

.....

Professor Nick Buck, Director, *Understanding Society*
Institute for Social and Economic Research, University of Essex

This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

«SERIAL_NUM»«ChkL»

«ff_hholdcontact»
«LAddress1»
«LAddress2»
«LAddress3»
«LAddress4»
«LAddress5»
«LPostcode»

Date as Postmark

Dear «ff_hholdcontact»,

You may have already received a letter about *Understanding Society*, a study being conducted by researchers from the University of Essex together with NatCen.

Last year, members of your household kindly agreed to be interviewed but you were unable to take part. We would very much like you (and the other members of your household) to take part in this important and influential study this year.

One of our interviewers has visited your address a number of times hoping to arrange a convenient time to interview you, but so far they have been unsuccessful. We hope you do not mind us trying once more. We are persevering in this way because your views and experiences are very important. By taking part, you will help us ensure that that the study represents all types of people across the UK, and thus paints an accurate picture of what Britain looks like today and how it is gradually changing.

Your participation is completely voluntary but we hope you will be able to help us, as we rely on the goodwill and voluntary co-operation of those who are selected to take part to make the study a success.

By talking to one of our interviewers, you will help us get a better understanding of how what has happened in people's lives affects their future – for example, how a new job or birth of a baby affects our health and well-being, our financial circumstances and personal relationships a year or two years later. The interview will take around 30 minutes to an hour, depending on your circumstances.

The interviewer who will be contacting you is _____.
If you happen to be busy when the interviewer calls, they will be happy to call back. All our interviewers carry an official identification card which includes their photograph and NatCen's logo.

If you have any questions at all about *Understanding Society* and your involvement in it, please visit our participants' website, **www.understandingsociety.org.uk/participants**, or call a member of the *Understanding Society* team on Freephone 0808 168 1356.

Thank you in advance for your help – the study can only be a success with the help of people like you.

Yours faithfully,

.....

Professor Nick Buck, Director, *Understanding Society*
Institute for Social and Economic Research, University of Essex

This study is being conducted in accordance with the Data Protection Act. This means your personal details will be kept strictly confidential and you and your household will not be identifiable from the data.

Date __ __ /__ __ /__ __ __ __

Dear _____

This time last year we interviewed your household for *Understanding Society*. The study is concerned with how things change or stay the same over time – your participation can help us paint a unique picture of what the UK looks like today and how it is gradually changing.

We would very much like to interview you and your household again this year; however, I called today at the address your household was interviewed at last year and found that you now live elsewhere. I spoke to _____ who did not wish to give your new address or telephone number without your permission, but did agree to forward this letter to you on our behalf.

We would be most grateful if you would let us know your current address and telephone number, wherever you are living now. You can call us on Freephone **0800 252 853**, email us at **contact@understandingsociety.org.uk** or complete and return the reply slip below in the Freepost envelope provided – you do not need a stamp.

By giving us your name, address and telephone number you are not committing yourself to be interviewed. Once you have confirmed your new details, an interviewer will contact you and invite you to take part. If you are willing, a convenient time for an interview can then be arranged.

The study is being conducted by researchers from the University of Essex, together with NatCen. If you have any questions about the study, or would prefer not to be contacted again, please visit the special participants' website at **www.understandingsociety.org.uk/participants** or call us using the Freephone number above.

Thank you in advance for your help.

Yours sincerely,

……	……
Your interviewer	Professor Nick Buck
Understanding Society	Director, *Understanding Society*

✂----------

Please complete this reply slip using BLOCK CAPITALS

Name: _____

Address: _____

_____

_____

Postcode: _____

Telephone: _____

Serial : | | | | | | | | | | | | |

Please turn over

✂----------

Please return the completed reply slip in the enclosed Freepost envelope – you don't need a stamp if you post it in the UK.

If you have any queries about this reply slip, or about *Understanding Society,* please call Freephone **0800 252 853** or email **contact@understandingsociety.org.uk**

Thank you.

Date: __ __ /__ __ /__ __ __ __

Dear _____,

You may be aware that _____ participated in an important research project called *Understanding Society* last year. The study is concerned with how things change over time, and we are hoping to revisit everyone who participated last time, to see how their lives have changed or stayed the same.

Unfortunately, we have been unable to contact _____.
They gave us your name as a contact in the event of any change in their circumstances, and we would be most grateful if you would let us know their current address and telephone number, wherever they are living now. You can call us on Freephone **0800 252 853**, email us at **contact@understandingsociety.org.uk** or complete and return the reply slip below in the Freepost envelope provided – you do not need a stamp.

By giving us _____'s name, address and telephone number you are not committing them to be interviewed. Taking part is entirely voluntary, though we very much hope to achieve an interview with everybody who has taken part previously, so that our results give an accurate picture of people's experiences. Once we have their new details, an interviewer will contact them and invite them to take part.

If you have any questions about the study, please visit **www.understandingsociety.org.uk** or call us using the Freephone number above.

Thank you for your help.

Yours sincerely,

…….. ……

Your Interviewer
Understanding Society

Professor Nick Buck
Director, *Understanding Society*

✂----------

Please complete this reply slip using BLOCK CAPITALS

Name: _____

Address: _____

_____

_____

Postcode: _____

Telephone: _____

Serial | | | | | | | | | | | | |

Please turn over

✂----------

Please return the completed reply slip in the enclosed Freepost envelope – you don't need a stamp if you post it in the UK.

If you have any queries about this reply slip, or about *Understanding Society,* please call Freephone **0800 252 853** or email **contact@understandingsociety.org.uk**

Thank you.

Moving home?
Take us with you

www.understandingsociety.org.uk/participants
contact@understandingsociety.org.uk

FREEPOST RRXX-KEKJ-JGKS
Understanding Society, University of Essex
Wivenhoe Park, Colchester, CO4 3SQ

Understanding Society

Your continuing participation is very important to us. Please let us know if you move by updating your details on the *Understanding Society* website at **www.understandingsociety.org.uk/participants**, alternatively you could call us on **Freephone 0800 252 853** or return this card in the **Freepost envelope** (no stamp needed). To say thank-you we will send you a £5 voucher.

Name: _____

PID: _____

MOVING FROM…

_____

_____

_____

Postcode: _____

MOVING TO…

New Address: _____

_____

Home phone: _____
(inc STD code)

Postcode: _____

Mobile: _____

E-mail address: _____

Date of move: _____

Please let us know who will be living with you at your new address. Please list their full names below as we may like to ask them to take part in *Understanding Society* in the future. If possible, please provide their mobile number.

Name: _____

Mobile: _____

Name: _____

Mobile: _____

Name: _____

Mobile: _____

Name: _____

Mobile: _____

P3026 IP5

Printed on Forest Stewardship Council (FSC) accredited and 50:50 recycled paper

Understanding Society

Serial | | | | | | | Add | | HH | CkL | Person | |

To say thank you for your participation, NatCen promises to send you:

		x £10 voucher(s)
		x £5 voucher(s)

You do not have to do anything to claim your voucher. It will be sent to you automatically and you should receive it within 10 days. If you have not received the voucher by then, please contact a member of the *Understanding Society* team on Freephone 0808 168 1356.

Once again, thank you for taking part.

_____ __ __ / __ __ / __ __ __ __

Your interviewer, *Understanding Society* Date