Appendix 1 – Questionnaire to consult Manaus´s City Hall Managers

1) Vision: what is the long-term vision and strategy to transform Manaus into a Smart City?

2) Vision: where can citizens find the Strategic Plan or Project to achieve this vision?

3) Leadership: who are the leaders responsible for managing this Plan/Project?

4) Budget: what is the budget allocated for this undertaking?

5) Budget: in which official gazette was the budget published

6) Financial incentives: what financial incentives is the City offering to encourage entrepreneurs, universities, startups, and organizations to support the Smart City project?

7) Support programs: what programs has the city developed to encourage private sector participation?

8) Talent preparation: what plan was created to educate citizens and provide skills needed for a Smart City?

9) Citizen participation: what initiatives engaged citizens in the Strategic Plan/Project?

10) Citizen participation: how will the city guarantee Smart City benefits reach most citizens?

11) Innovation ecosystem: who are the local innovation partners involved and what are their responsibilities?

12) Innovation ecosystem: what are the partners' responsibilities?

13) Smart policies: what public policies were effectively developed to make Manaus Smart?

14) Smart policies: what actions updated regulations to support this undertaking?

15) Historical record: which good practices have been recorded?

16) Which smart city model is being implemented?

17) Where can citizens access this information on the Manaus City Hall website?