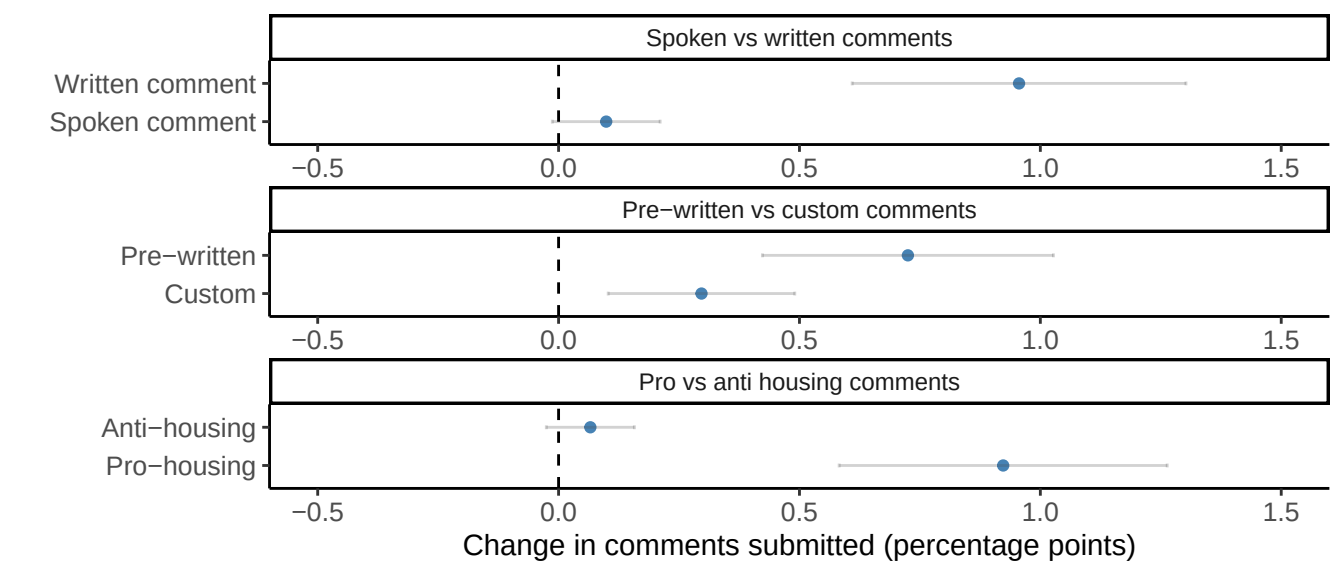
Spoken vs written comments
Written comment
Spoken comment
−0.5
0.0
0.5
1.0
1.5
Pre−written vs custom comments
Pre−written
Custom
−0.5
0.0
0.5
1.0
1.5
Pro vs anti housing comments
Anti−housing
Pro−housing
−0.5
0.0
0.5
1.0
1.5
Change in comments submitted (percentage points)