Personal Data & Identity Theft Study

Screening Survey

Standard: Intro and Consent (3 Questions)

Branch: New Branch
If
If Select YES if you consent to completing a screening survey for a one-on-one interview. Select NO... No Is Selected

EndSurvey: Advanced

Standard: English (1 Question)

Branch: New Branch
If
If If selected for this study, would you feel comfortable conducting the interview in English? No Is Selected

EndSurvey: Advanced

Standard: Identity Theft Eligibility (2 Questions)

Branch: New Branch
If
If Just to confirm, no one else has ever used your personal data without your permission to buy some... Yes Is Selected

EndSurvey: Advanced

Standard: Identity Theft Follow-Up Questions (3 Questions)
Standard: Demographic Information (2 Questions)

Branch: New Branch
If
If How old are you? Text Response Is Less Than 18
Or 50 States, D.C. and Puerto Rico I do not reside in the United States Is Selected

EndSurvey: Advanced

Standard: Demographic Information (continued) (8 Questions)
Standard: Interview Details and Consent (2 Questions)

Branch: New Branch
If
If Do you consent to participate in an interview? No Is Selected

EndSurvey: Advanced

Standard: Interview Consent (continued) (2 Questions)
Standard: Interview Availability (2 Questions)
Standard: Contact Information (2 Questions)

Start of Block: Intro and Consent

Q1 **Personal Data & Identity Theft Study - Screening Survey**
(Approximately 5 minutes) Thank you for your interest in the Personal Data & Identity Theft (PDIT) Study, a research study being conducted by researchers at Princeton University. We are looking for individuals to participate in one-on-one interviews regarding how you think about your personal data, your experiences with others misusing that data for financial benefit, and your efforts to cope with and fix any resulting problems. Interviews typically last about 1 to 2 hours depending on the nature of your experiences If selected for an interview, upon completing the interview you will receive a $20 gift card (Amazon.com or other major retailer) via email as a token of appreciation for your time We hope that the study will give you a space to talk about issues you may not normally have a chance to discuss and help to improve the situation of others We wish to capture a broad diversity of viewpoints and experiences. The brief survey below includes questions about your experience with others misusing your personal data as well as demographic information that will help us identify individuals from groups that may otherwise be underrepresented in the study. Completing this questionnaire does not guarantee your enrollment in the study, nor does it obligate you to participate. If you are selected for an interview, we will try to let you know as soon as possible. PLEASE NOTE: At no point during this study will you be asked to provide specific account information or any personally identifiable information except for your name (which will be optional), phone number (if you request a phone interview), and an email address. This information will be used strictly for research purposes and will not be shared with anyone outside the research team. If you have any questions about the research study or this screening survey, please reach out to us at the following information: [*Contact information for researchers and IRB*]

Q2
Select **YES** if you consent to completing a screening survey for a one-on-one interview.
Select **NO** if you do not consent to completing a screening survey for a one-on-one interview.

- ○ Yes (23)
- ○ No (24)

Q3 Click to write the question text

End of Block: Intro and Consent

Start of Block: English

Q4 If selected for this study, would you feel comfortable conducting the interview in English?

- ○ Yes (1)
- ○ No (3)

End of Block: English

Start of Block: Identity Theft Eligibility

Q5 This study defines **identity theft** as someone else using your personal data, such as a Social Security Number, or bank account information, without your permission for *financial gain*, including but not limited to taking over an existing bank account, opening a new credit card or bank account, taking out a loan, filing a tax return, or collecting your social security benefits. Have you ever personally experienced identity theft?

- ○ Yes (1)
- ○ No (2)

Skip To: End of Block If This study defines identity theft as someone else using your personal data, such as a Social Secu... = Yes

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Q6 Just to confirm, no one else has ever used your personal data without your permission to buy something, get cash or services, pay bills, take out a loan, or open a credit card or financial account. Is that correct?

- ○ Yes (1)
- ○ No (2)

End of Block: Identity Theft Eligibility

Start of Block: Identity Theft Follow-Up Questions

Q7 Which of the following forms of identity theft have you experienced (select all that apply)?

- [ ] Someone used my credit or debit card to make purchases or withdraw cash (1)
- [ ] Someone took control of my financial account (such as checking/savings account, personal loan, mortgage loan, or auto loan) (2)
- [ ] Someone opened up a new credit or debit card using my personal information (3)
- [ ] Someone opened a new financial account using my personal information (such as checking/savings account, personal loan, mortgage loan, or auto loan) (4)
- [ ] Someone filed a tax return using my personal information (5)
- [ ] Other (specify, but do not include any identifying or potentially identifying information): (6) _____

Q8 For each of the types of identity theft you experienced, when did you last experience it?

Display This Choice:

If Which of the following forms of identity theft have you experienced (select all that apply)? = Someone used my credit or debit card to make purchases or withdraw cash

Display This Choice:

If Which of the following forms of identity theft have you experienced (select all that apply)? = Someone took control of my financial account (such as checking/savings account, personal loan, mortgage loan, or auto loan)

Display This Choice:

If Which of the following forms of identity theft have you experienced (select all that apply)? = Someone opened up a new credit or debit card using my personal information

Display This Choice:

If Which of the following forms of identity theft have you experienced (select all that apply)? = Someone opened a new financial account using my personal information (such as checking/savings account, personal loan, mortgage loan, or auto loan)

Display This Choice:

If Which of the following forms of identity theft have you experienced (select all that apply)? = Someone filed a tax return using my personal information

Display This Choice:

If If Which of the following forms of identity theft have you experienced (select all that apply)? Other (specify): Is Not Empty

	1 year ago or less (1)	At least 1 year ago, but less than 5 years (4)	At least 5 years but less than 10 years ago (5)	At least 10 years ago (2)
Display This Choice: *If Which of the following forms of identity theft have you experienced (select all that apply)? = Someone used my credit or debit card to make purchases or withdraw cash* Someone used my credit or debit card to make purchases or withdraw cash (1)	○	○	○	○
Display This Choice: *If Which of the following forms of identity theft have you experienced (select all that apply)? = Someone took control of my financial account (such as checking/savings account, personal loan, mortgage loan, or*	○	○	○	○

auto loan) Someone took control of my financial account (such as checking/savings account, personal loan, mortgage loan, or auto loan) (2)				
Display This Choice: *If Which of the following forms of identity theft have you experienced (select all that apply)? = Someone opened up a new credit or debit card using my personal information* Someone opened up a new credit or debit card using my personal information (3)	○	○	○	○
Display This Choice: *If Which of the following forms of identity theft have you experienced (select all that apply)? = Someone opened a new financial account using my personal information (such as checking/savings account, personal loan, mortgage loan, or auto loan)* Someone opened a new financial account using my personal information (such as checking/savings account, personal loan, mortgage loan, or auto loan) (4)	○	○	○	○
Display This Choice: *If Which of the following forms of identity theft have you experienced (select all that apply)? = Someone filed a tax return using my personal information* Someone filed a tax return using my personal information (5)	○	○	○	○
Display This Choice: *If If Which of the following*	○	○	○	○

forms of identity theft have you experienced (select all that apply)? Other (specify): Is Not Empty
${Q7/ChoiceTextEntryValue/6} (6)

Q9 Are you still actively trying to resolve issues arising from identity theft?

- Yes (1)
- No (2)

End of Block: Identity Theft Follow-Up Questions

Start of Block: Demographic Information

Q10 How old are you?

- Age: (4) _____

Q11 In which state do you currently reside?

▼ Alabama (1) ... I do not reside in the United States (53)

End of Block: Demographic Information

Start of Block: Demographic Information (continued)

Q12 What is your marital or relationship status?

- ○ Single (1)
- ○ Cohabiting (2)
- ○ Married (3)
- ○ Divorced or separated (4)
- ○ Other (specify): (5) _____

Q13 Do you have children?

- ○ Yes (1)
- ○ No (2)

Q14 Please select the option that best describes how you identify in terms of gender.

- ○ Female (1)
- ○ Male (2)
- ○ Transgender or genderqueer (3)
- ○ Other (specify, but do not include any identifying or potentially identifying information): (4) _____

Q15 Are you of Hispanic or Latino origin?

- ○ Yes (1)
- ○ No (2)

Q16 Please select the option that best describes how you identify in terms of race.

- ○ American Indian/Alaskan Native (1)
- ○ Asian (2)
- ○ Black or African American (3)
- ○ Hispanic/Latino (4)
- ○ Native Hawaiian/Other Pacific Islander (5)
- ○ White (6)
- ○ More than one race (specify, but do not include any identifying or potentially identifying information): (7) _____
- ○ Other (specify, but do not include any identifying or potentially identifying information): (8) _____

Q17 What is your current employment status?

- ○ Employed full-time (1)
- ○ Employed part-time (2)
- ○ Unemployed but seeking paid employment (3)
- ○ Unemployed and not currently seeking paid employment (4)
- ○ Other (specify, but do not include any identifying or potentially identifying information): (5) _____

Q18 What is your highest level of education?

- Less than a high school diploma or equivalent (1)
- High school diploma or equivalent (2)
- Some college (3)
- Two-year college degree (4)
- Four-year college degree (5)
- Graduate or professional degree (6)

Q19 Which category represents the total combined income of all members of your household during the past 12 months?

- Less than $15,000 (1)
- $15,000 – $34,999 (2)
- $35,000 – $49,999 (3)
- $50,000 – $74,999 (4)
- $75,000 – $99,999 (5)
- $100,000 – $149,999 (6)
- $150,000 or more (7)

End of Block: Demographic Information (continued)

Start of Block: Interview Details and Consent

Q20
Here are some key details about the interview:

- Participation is entirely voluntary. You can stop in part or whole at any time.
- Interviews typically last approximately 1-2 hours.
- Questions generally focus on how you think about personal information, your experience of identity theft, and how that experience affected you.
- You may also be asked to provide supporting documentation (such as police reports, forms, or emails) for the purposes of establishing context, clarifying ambiguities, or verifying the facts of your case. Providing such documentation is entirely voluntary. Should you be willing to provide it, the research team will instruct you on how to do so to ensure that you do not expose any specific account or personally identifiable information other than the contact information and name which you may already have provided.
- Depending on your preferences below, your information will be kept confidential to the best of the research team's ability, and data for the study will be stored on a password-protected device and/or in a locked space managed by the research team.
- There are minimal risks to participating, primarily the possibility of (a) negative emotions due to reflecting on difficult experiences or (b) the loss of privacy due to unanticipated and highly unlikely problems such as a stolen computer.
  If selected for the study:

Q21 Do you consent to participate in an interview?

- ○ Yes (1)
- ○ No (2)

End of Block: Interview Details and Consent

Start of Block: Interview Consent (continued)

Q22 Do you permit the interviewer to audio record the interview for research purposes? (The recording enables the researcher to focus more on the conversation rather than note-taking and will not be released or shared outside the research team)

- ○ Yes (31)
- ○ No (32)

Q23 Would you like the research team to refer to you in presentations and publications using:

- ○ Your real name (if you choose this option, you will have an opportunity prior to initial publication to (1) review anything written about you and (2) change your decision to use your real name) (1)
- ○ A fictitious name (pseudonym; if you select this option and do not enter your preferred fictitious name, the research team will select one for you) (2)
  _____

End of Block: Interview Consent (continued)

Start of Block: Interview Availability

Q24 What day(s) and time(s) in the next week or two would you be available for a 1-2hr interview? (Please do not include any identifying or potentially identifying information)

_____

_____

_____

_____

_____

Q25 Would you prefer an in-person, phone, or Zoom interview?

- ○ In-person (Preferred if possible. Note: We can only potentially offer in-person interviews to people living in or near NJ or NYC) (1)
- ○ Phone (Please include the phone number where you can be reached) (2)

_____

- ○ Zoom (3)

End of Block: Interview Availability

Start of Block: Contact Information

*

Q26 Please enter an email address where we may follow up with you about enrollment in the study.

_____

Q27 Would you like a copy of your responses emailed to you?

- ○ Yes (1)
- ○ No (3)

End of Block: Contact Information