Codebook

name	label	data_type	value_labels	missing	complete	n	empty	n_unique	min
quality_time_management	time management regarding the appointments for citizens?	numeric	0. Extremely poor,100. Extremely good	0	362	362			
quality_service_on_time	certainty that citizens receive substantial service on time?	numeric	0. Extremely poor,100. Extremely good	0	362	362			
quality_amount_of_staff	amount of staff that is working in the registration offices?	numeric	0. Extremely poor,100. Extremely good	0	362	362			
quality_overall	Overall, what do you think of the quality of the waiting time for appointments in registration offices as presented before?	numeric	0. Extremely poor,100. Extremely good	0	362	362			
attention_check	In which timeframe will you get an appointment in the registration offices in Hamburg?	character	1 - 2 weeks. 1–2 weeks, 3 - 5 weeks. 3–5 weeks, 6 - 8 weeks. 6–8 weeks	8	354	362	0	3	11
blame_responsible	How much do you think local politicians are responsible for the given situation in the registration offices?	numeric	0. Not at all responsible, 100. Completely responsible	26	336	362			
blame_fault	How much do you think the given situation is local politician's fault?	numeric	0. Not at all politicians' fault,100. Completely politicians' fault	26	336	362			
blame_time_management	Time management regarding the appointments	numeric	0. Deserving no blame at all,100. Completely	27	335	362			

name	label	data_type	value_labels	missing	complete	n	empty	n_unique	min
	for citizens?		deserving blame						
blame_substantial_service	Certainty that citizens receive substantial service on time?	numeric	0. Deserving no blame at all,100. Completely deserving blame	26	336	362			
blame_employees	Amount of employees that are working in the registration offices?	numeric	0. Deserving no blame at all,100. Completely deserving blame	27	335	362			
blame_overall	Overall, to what extent do you believe local politicians are deserving blame for the waiting times as displayed to you earlier?	numeric	0. Deserving no blame at all,100. Completely deserving blame	26	336	362			
blame_willing	Overall, to what extent are you willing to attribute blame to local politicians for the waiting times as displayed earlier?	numeric	0. Not at all willing,100. Completely willing	32	330	362			
political_orientation	In politics people sometimes talk of 'left' and 'right'. Where would you place yourself on a scale from 0 to 10?	numeric	0. extreme left,10. extreme right	34	328	362			
visit_service_center	Did you attend a registration office in the last 12 months?	character	No. No,Yes. Yes,NA. N/A	0	362	362	0	3	2
yearbirth	What year were you born?	numeric		34	328	362			
gender	How do you describe your gender	character	Male. Male, Female. Female	34	328	362	0	3	4

name	label	data_type	value_labels	missing	complete	n	empty	n_unique	min
	identity?								
group	Treatment group	numeric	0. Control,1. Public opinion in favor of blaming,2. Public opinion not in favor of blaming,3. High intensity of pre-existing blame,4. No pre-existing blame	0	362	362			