Gmail gaurav sood <gsood07@gmail.com>

historical IP/Geo mappings

Shannon Wyatt <admin@maxmind.zendesk.com> Thu, Jul 23, 2020 at 9:51 PM
Reply-To: admin+id180532@maxmind.zendesk.com
To: Gaurav Sood <gsood07@gmail.com>

##- Please type your reply above this line -##

Your request (#180532) has been updated. Please reply to this email. Typically, tickets remain open for a week if we don't hear from you. After such time, we will mark your request as "solved" and you may be required to open a new ticket with us.

- MaxMind Team

Shannon Wyatt (MaxMind)
Jul 24, 2020, 12:51 AM EDT

Hello Gaurav,

Thank you for contacting MaxMind support. In order to address legal requirements, including the European Union's General Data Protection Regulation (GDPR), we have limited availability of archived GeoIP databases to 30 days. Only database files from the last 30 days are available for download from MaxMind at any point in time.

Because the change to limit archived data was made to best comply with GDPR's legal requirements, we only have the same access internally to archived databases as would be available to customers through the account portal. As such, we unfortunately cannot provide older database files as requested.

Please let me know if I can be of any further assistance.

Kind regards,

Shannon Wyatt
Support Associate
MaxMind, Inc.

GeoIP2 Release Notes: https://dev.maxmind.com/geoip/geoip2/release-notes/
minFraud Release Notes: https://dev.maxmind.com/minfraud/release-notes/

Are there product/service features or data points you would like to see MaxMind develop? Share your feedback with us below
https://maxmind.typeform.com/to/CgJg20

Gaurav Sood
Jul 23, 2020, 11:06 PM EDT

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