LIST OF QUESTIONS FOR
HEAD OF HEALTH CENTER

Head of Community Health Center

A. Overview of the Community Health Center

1. How long has the Puskesmas received Special Capitation?
2. Is the Community Health Center a BLUD?

B. Management and Utilization of Special Capitation Funds

3. What is the description of the management and use of special capitation funds?

    Probing:

    ÿ Does the Community Health Center follow Ministry of Health regulations regarding the use of 60% capitation funds for human resources and 40% for operations, infrastructure and so on?

    ÿ from the planning side ÿ
    realization (used for whatever) ÿ absorption ÿ
    disbursement ÿ
    Accountability

4. Do you face any obstacles in managing and utilizing funds?
   special capitation?

5. Is the Community Health Center able to meet the Special Capitation Indicators? a.
   availability and addition of doctors? b. availability
   and addition of infrastructure and facilities c. sending health workers d. Increase
   in visit numbers e. Prolanis Enhancement

C. Impact of Special Capitation Policy

6. What efforts were made to improve services after the special capitation was carried out? Or is there an increase in services provided by the puskesmas after receiving special capitation?

7. What service improvements does the Puskesmas make after receiving capitation?
8. What are the financial and non-financial impacts felt from the special capitation policy for health facilities?

    Probing:

    ÿ Utilization increased ÿ
    Prolanis increased ÿ
    Additional human resources in the last 5 years (retention) ÿ
    infrastructure improvements in the last 5 years ÿ
    Operational costs increased

9. What is the role of the Health Office and BPJS Health after receiving capitation special?

ÿ In Evaluation Monitoring ÿ HR and Infrastructure Planning

D. FKTP Payment System for Remote Areas & Islands

10. According to you, is there a need to revise the special capitation policy? ÿ Amount of Capitation ÿ Special capitation payment mechanism ÿ Specific capitation performance indicators ÿ Other expectations?

Dental Questions

1. How are the dental services at this health center? a. Who is providing dental services during this time? b. Has there never been a Drg working at this Puskesmas before?
    i. If there was a doctor, was it from the Healthy Nusantara Program? Or local government or other programs? c.
    Is there adequate dental service infrastructure (can perform tooth extraction and filling procedures (there is a dental unit)) at this health center? d. How is Dental and Oral Health implemented in this region (Inter professional Collaboration) i.
    Enter the Posyandu program? ii. KIA iii. UKS

LIST OF QUESTIONS FOR
PUBLIC HEALTH OFFICE

CODE: A.2

PUBLIC HEALTH OFFICE

INDEPTH INTERVIEW

A. Overview of Puskesmas with special capitation

1. How many community health centers accept special capitation in your area?
    a. Since when do you receive special capitation?
    b. Is there a change in the status of Community Health Centers that accept regular capitation? special capitation or vice versa?
2. What are the most basic criteria for Community Health Centers receiving special capitation in the region? This?

B. Impact of Special Capitation Policy

3. Is this special capitation policy more profitable for the region? Why?
4. Is there a strategy for you to get special capitation?
5. Is there a special policy for efforts to improve services from the health office/regent? for FKTPs that receive special capitation?
6. What are the financial and non-financial impacts felt from the capitation policy? specific to the region? Explain?

    Probing:
    - ÿ Increase in APBD
    - ÿ improvement of infrastructure facilities
    - ÿ Achievement of health programs in the region
    - ÿ Addition of Health Human Resources
    - ÿ Others

7. How is the Puskesmas determined to receive special capitation in your work area? Mother?

    Probing:
    - ÿ Is there local government support regarding this matter?
    - ÿ What regulations are referred to

8. Do you know the use of special capitation funds in the regions? Ladies and gentlemen?
    a. What is the largest allocation used for?
    b. Is it used to purchase medicines at the health center? Are these funds sufficient? If it is not sufficient, are there other sources of funds?
9. Are there any special or additional incentives for doctors or drg who work in puskesmas receiving special capitation?
    a. Does the dr or drg provide accommodation or transportation?

b. Are drs or drgs given training opportunities or continuing education after several years of service?

10. What are the efforts of the health service to meet human resources at the recipient health centers? special capitation?
11. What are the monitoring and evaluation efforts of community health centers that receive special capitation carried out by the department? health?
12. In your opinion, is there a need to revise the special capitation policy?

LIST OF QUESTIONS FOR
HEAD OF BPJS HEALTH

CODE: A.3

BPJS CENTRAL/BRANCH

INDEPTH INTERVIEW

A. REMOTE AREAS & ISLANDS FKTP PAYMENT SYSTEM

1. How BPJS-Kesehatan carries out monitoring and evaluation of capitation implementation specifically in Mentawai? What is the periodization?
   - ÿ Utilization rate/visit rate ÿ
   - Prolanis participation rate ÿ Human
   - resources in the last 5 years (retention and addition of human resources)
   - ÿ infrastructure improvements
   - ÿ Others?
2. In your opinion, is the payment system for community health centers with special capitation appropriate for the Mentawai Islands region?
   a. If appropriate, explain the main conditions for special capitation recipients
   b. If it's not appropriate, what's the problem?
3. According to you, is there a need to revise the specific capitation policy in the region? Mentawai?

   (Note: Monev data is requested for all community health centers receiving special capitation in Mentawai starting when they receive special capitation)

B. CRITERIA AND VERIFICATION OF FKTP FOR SPECIAL CAPITATION RECIPIENTS

4. What is your opinion regarding the current criteria for FKTP recipients of special capitation?

5. According to you, is it necessary to verify remote SK applications for special capitation payments? (If the answer is necessary: 6. Who has the right to verify remote SK applications for special capitation payments?

7. According to you, who should monitor efforts to improve services from Which FKTP gets capitation?