Key Informant Interview Guide
MALAWI ECP Study

Participant ID: _____

Date of Interview: _____

Start Time: _____

End Time: _____

Location of interview: _____

District Name: _____

Language of interview: _____

Name of Interviewer: _____

Step 1: Informed Consent

Step 2: Interview

Werengani: Zikomo kwambiri povomera kuti mulankhulane ndi ine lero. Tikufuna zokambirana zathu zijambulidwe ndicholinga chofuna kuti tisaphonye chirichonse chomwe munganene.

Kodi ndine ololedwa kujambula zokambiranazi? Ngati akana kuvomera, thokozani ndipo thetsani zokambiranazi.

READ: Thank you very much for agreeing to speak with me today. We would like to record the interview so that we can make sure that we do not miss anything you say.

Do I have your permission to record the interview? (If no, end interview, thank them for their time)

INTERVIEWER: TURN ON RECORDER

1. Lembani kuti wotenganawo mbali ndi mwamuna kapena wamkazi

Record participant's sex

a. Female/Wamkazi
b. Male/Mwamuna

Tisanayambe zokambiranazi, ndikufuna kudziwa zambiri za inu.
Before we begin, I would like to learn more about you:

2. **Kodi muli ndi zaka zingati? (Ngati ali ochepera zaka 18, thetsani zokambirana ndipo thokozani chifukwa cha nthawi yawo.)**
   How old are you today? (If younger than 18, end interview, thank them for their time)
   _____ *years*

3. **Kodi mukugwira ntchito kuti?**
   Which type of organization do you currently work for?
   a. *NGO/mabungwe omwe siaboma*
   b. *Ministry of Health/unduna wa za umoyo*
   c. *Procurement Agency/ Bungwe logula katundu*
   d. *Regulatory Agency/Bungwe lowunika katsatidwe ka ndondomeko zokhazikitsidwa*
   e. *University or other academic institution/Sukulu za kachenjede*
   f. *Medical association/Bungwe la gulu anthu a zaumoyo*
   g. *Other (specify)/Ena (Fotokozani): _____*

4. **Mukugwira ntchito ngati ndani? _____**
   What is your job title? _____

5. **Kodi mwagwira ntchito nthawi yayitali bwanji komwe mukugwira panopa?**
   How long have you worked for your current employer?
   a. *<1 year*
   b. *1-3 years*
   c. *4-5 years*
   d. *6-10 years*
   e. *>10 years*
   f. *Refused*

6. **Kodi mwagwira ntchito nthawi yayitali bwanji yokhudzana ndi za kulera?**
   How long have you worked in the family planning field (any employer)?
   a. *<1 year*
   b. *1-3 years*
   c. *4-5 years*
   d. *6-10 years*
   e. *>10 years*
   f. *Refused*

Werengani: Monga momwe ndawelengera chirolezo chotenga nawo mbali mu kafukufuku, tikufuna tiphuzire kwa inu momwe mumaperekera chithandizo cha njira ya kulera ya mapilitsi a pangozi m'Malawi muno. Maganizo anu ndiofunika kwambiri. Tikufuna tiphunzire zambiri kuchokera kwa inu za njira ya kulera ya mapilitsi a pangozi, koma ndizitchula mawu oti Emergency Contraceptive or EC strategy. EC strategy imatanthauza zinthu zambiri koma mu kafukufuku uyu tikufuna kumva zinthu zomwe zimathandiza kupereka chithandizo cha njira ya kulera ya mapilitsi a pangozi. Muli ololedwa kupereka maganizo anu pa ntchito yokhayo yomwe inu mumagwira ndipo mukhale omasuka kunena zinthu zomwe inu mukudziwa.

READ: As I described in the informed consent document, we are interested in learning your perspectives on ECP service delivery in Malawi. Your thoughts on the matter are much appreciated. One note, I am mainly interested in Emergency Contraceptive Pills (ECPs), but I will refer to the Emergency Contraceptive or EC strategy. The EC strategy is broader than just pills, but in this study, we want to understand how it

impacts ECP service provision. You may only be able to speak about the programs you are involved in, but feel free to mention what you know overall.

1. **Fotokozani momwe njira ya kulera ya mapilitsi apangozi imaperekedwera m'Malawi muno. Funsani:**
    - **Kodi mapilitsi akulera a pangozi amaperekedwa kuti kapena madera ati? (Mwachitsanzo maboma ati, ku town/ku midzi)**
    - **Kodi mapilitsi a kulera a pangozi amapezeka kudzera munjira ziti? (Zipatala za boma monga ziti? Zipatala zolipira monga ziti? Zipatala za m'madera monga ziti?) Palinso njira zina kapena malo ena?**
    - **Kodi ndi magulu a anthu ati amene aliwoyenera kulandira mapilitsi akulera a pangozi? (Achinyamata kapena abambo?) Aliponso anthu ena?**
    - **Kodi pali kuletsa kulikonse pa kalandilidwe ka njira ya kulera ya mapilisi apangozi? (Mwachitsanzo zaka, mamuna Kapena mkazi, kuwirikiza kugwiritsa ntchito).**
    - **Ndi nthawi iti yomwe mapilitsi akulera a pangozi angagwiritsidwe ntchito (pomwe mwachita zogonana mwangozi, kugwiritsa ntchito mtsogolo, kugwiritsanso ntchito, pomwe mwafuna, pomwe wafuna, kugwiritsa ntchito ngati njira yokhazikika ya kulera, ngati njira ya mlowa malo, ngati kuziteteza ku mimba komanso kumatenda)?. Zina zowonjezera.**
    - **Ndi anthu ati omwe akupeza njira ya kulera ya mapilitsi a pangozi? Kodi kapezedwe ka mapilitsiwa kamasiyana motani mnjire zosiyanasiyana zomwe anthu amapeza mapilitsi akulera a pangozi? Chifukwa chani zimasiyana chonchi? (Mtengo kwa anthu kapena kapezeke ka mapilisi)**

Please describe how ECPs are being delivered in Malawi.

- *PROBE: Where is ECP being offered in terms of geography (e.g., districts, rural/urban)?*
- *PROBE: Which channels are ECP available in (e.g., public – which ones?, private – which ones?, community – which ones?)? Are there any others?*
- PROBE: In your opinion, who should receive ECPs (e.g., youth, men)? Are ECPs for anyone else? [If not mentioned, ask:] How do you feel about youth using ECP?
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- *PROBE: Are there restrictions on who should get ECPs (e.g., age, sex, repeat use)?*
- *PROBE: Under which circumstances should ECPs be used (e.g., emergency use, in advance of need, repeat use, on demand, as a regular method, as a bridging method, dual protection)? Are there any others?* How do you feel about that?
- *PROBE: Who is accessing ECPs? How does access to ECP vary across the channels? Why does it vary (e.g., cost to users, supply)?*

- PROBE: How do you feel about a client using ECPs more than once during the same month? Please explain.
- PROBE: How do you feel about clients who use ECP as their regular family planning method? Why do you feel that way?

2. **Fotokozani kapezedwe ka mapilitsi akulera a pangozi muno m'Malawi**
    - **Kodi kapezedwe ka mapilitsi akulera a pangozi kamafikira anthu onse amene akuwafuna mosavuta m'Malawi muno? Ngati sichincho, chifukwa chake ndi chiyani?**

- **Kodi kagawidwe ka mapilitsi a kulera a pangozi kamapezeka bwanji m'Malawi muno? Nanga ndondomeko zolondoloza kagawidwe kamapilisi amenewa zimayenda bwanji?Nanga ndondomeko zolondoloza uthenga wakagawidwe kamapilisi amenewa ukuyenda bwanji?**
- **Kodi pali mavuto ati omwe mumakumana nawo pa kapezekedwe ka mapilitsi amenewa? Kodi mavuto amenewa angathetsedwe bwanji?**

Please describe the current availability of ECPs in Malawi.
- *PROBE: Is availability of ECP products meeting the current demand? If not, why?*
- *PROBE: How are ECP distribution/supply chains/data systems working?*
- *PROBE: If there are supply issues, what are the challenges? What could be done to address these challenges?*

3. **Mungandiuze mbali yomwe inu munatenga popanga nawo ndondomeko yaboma ya kagawidwe/kayendwtsedwe ka mapilisi akulera apangozi?**
    - **[Ngati sanatenge nawo mbali,] kodi munadziwa bwanji za ndondomeko imeneyi?**

Please describe how you were involved, if at all, in the development of the national EC strategy?
- *PROBE: [If not involved in the development, ask]: How did you first learn about the strategy?*

4. **Mungandiuze momwe inu munatengerapo mbali pokhazikitsa kapena kuyendetsa ntchito ndondomeko yaboma ya kagawidwe ka mapilisi akulera apangozi imeneyi?**
    - **Ndondomeko zowonetsetsa kuti ntchito imeneyi ikutheka, katundu, maphuziro, kuyang'ani mmene ntchito ikuyendera (supervision), maphuziro, ndondomeko zowona kuti mauthenga akuyenda bwanji, kuyeza mlingo wa zomwe zikufunika.**

Please describe how you are you are involved, if at all, in the implementation of the national EC strategy?
- *PROBE: monitoring implementation, supplies, logistics, training, supervision, advocacy, data systems, quantification*

5. **Kodi panopa ndondomeko ya ndondomeko yaboma ya kagawidwe/kayendetsedwe ka mapilisi akulera apangozi ikuyenda bwanji?**
    - **Kodi ndondomeko imeneyi inakhazikitsidwa dziko lonse kapena mu zigawo zina?**
    - **Funsani: Ngati mzigawo zina, ndizigawo ziti? Chifukwa?**

What is the status of the implementation of the national EC strategy?
- *PROBE: Has it been rolled out nationally or only to certain regions?*
    - *PROBE: If only to certain areas, where? Why?*

6. **Kodinndondomeko yaboma ya kagawidwe/kayendetsedwe ka mapilisi akulera apangozi yabweretsa kusintha m'mene mapilitsi a pangozi angapezekere m'Malawi?**
    - **Chifukwa chiyani yabweresa kusintha kumeneku?**
    - **Ngati siyinasinthe kagawidwe ka mapilisi akulera apangozi, mukuganiza kuti nchifukwa chiyani sinabweretse kusintha kuli konse?**

In which ways, if at all, has the national EC strategy impacted ECP service delivery in Malawi?
- *PROBE: Why has it been impactful?*
- *PROBE: If it has not impacted ECP service delivery, why do you think it has not?*

7. **Kodi strategy imeneyi yathandiza motani momwe inu mumapangira ziganizo za mumapulogalamu anu?**
    - **Kodi yathandiza kuti mapilitsi apezeke m'malo ambiri kapena momwe inu mungaperekere chithandizo? Yakuthandizani bwanji?**

In which ways, if at all, has the EC strategy influenced decisions in your program?
- *PROBE: Has it influenced the channels and/or way you offer ECP? If yes, how so?*

8. **Kodi strategy imeneyi ikuyenda bwanji?**
How do you think the strategy is working overall?

9. **Kodi pali madela ena amene ntchito zina mu strategy imeneyi zikuyenda bwino kuposa zina?**
    - **Ndi madera ati omwe ntchito zikuyenda bwino? Chifukwa?**
    - **Nanga ndimadera ati omwe zisakuyenda bwino? Chifukwa?**
    - **Kodi ntchito imeneyi ikuyenda bwanji m'boma kuyerekeza ndi ntchito zomwe zimagwiridwa ndi mabungwe omwe siaboma?**

Are there contexts where the strategy is working better than others?
- *PROBE: If so, what context(s) is implementation working well? Why?*
- *PROBE: If so, what context(s) is implementation not working well? Why?*
- *PROBE: How is the strategy working in the public sector compared to private sector?*

10. **Kodi pali magulu a anthu omwe ntchito za ndondomekoyi zikuyenda bwino kuposa magulu aanthu ena?**
    - **Zitsanzo za magulu amenewa - ndi amuna, anthu osakwitira, achinyamata.**
    - **Ngati zili choncho ndi magulu ati omwe akupindula kwambiri? Chifukwa?**
    - **Ngati zili choncho ndi magulu ati omwe sakupindula kwambiri? Chifukwa?**

    - **Kodi ndondomeko (strategy) imeneyi ikuthandiza bwanji achinyamata kupeza mapilitsi akulera a pangozi?**
    - **Kodi strategy imeneyi ikuthandiza achinyamata kugwiritsa ntchito mapilisi a pangozi?**

Are there populations for whom the strategy is working better than others?
- *PROBE: Some examples of populations – men, unmarried people, or youth*
- *PROBE: If so, which populations are benefiting most? Why?*
- *PROBE: If so, which are not benefiting as much? Why?*
- *PROBE: In which way(s), if any, has the strategy impacted youth's access to ECPs?*
- *PROBE: In which way(s), if any, has the strategy impacted youth's use of ECPs?*

11. **Kodi ndi mbali ziti za ndondomeko yaboma ya kagawidwe ka mapilisi akulera a pangozi zomwe sizinayambe kutsatidwa panopa?**

- **Chikufunika ndichani kuti mbali zimene zili mu ndondomeko yaboma ya kagawidwe ka mapilisi akulera a pangozi zimenezi ziyambe kugwira ntchito?**
- **Ngati pali madera ena a ndondomekoyi amene ali ndi zinthu zambiri zofuna kukonza, kodi ndizinthu ziti zofonika kokonzedwa zandomekoyi zimene zikufunika kokonzedwa mwamsanga?**

Which part(s) of the strategy have not been implemented yet?
- *PROBE: What is needed to implement these part(s)?*
- *PROBE: If there are multiple needs, what should be prioritized?*

12. **Kodi ndondomeko yaboma ya kagawidwe ka mapilisi akulera a pangozi imeneyi tingayikonze bwanji kuti ikhale ya bwino?**
What should be done to improve implementation of the strategy?

13. **Ngati pali kukonza kwina kuli konse, funsani: Chingachitike ndi chiyani kuti fundo zomwe mwatchulazi zikhazikike?**
    - **Ngati pali fundo zambiri zofuna kukonza, funsani: Kodi ndi ndimbali ziti zandomekoyi zimene zikufunika kokonzedwa mwamsanga?**

[If improvements are mentioned, ask:] What is needed to sustain these improvements?
- *PROBE: If there are multiple needs, what should be prioritized?*

14. **Ndindani amene ayenera kugwira nawo ntchito zokhuza kayendetsedwe ka ndondomeko yaboma ya kagawidwe ka mapilisi akulera apangozi imeneyi?**
Who should be engaged (or engaged in deeper way) in implementing the strategy?

- PROBE: To your knowledge, have any youth (up to age 29) been involved in the decision-making or implementation of the strategy?
    - If yes, how have youth been involved? What impact, if any, has their involvement had?
- PROBE: How should youth (up to age 29) be engaged (or better engaged) in the decision-making or implementation of the strategy?

15. **Kodi pali chirichose chikusoweka mu ndondomeko ya boma yakagawidwe ka mapilisi akulera apangozi imeneyi?**
What, if anything, is missing from the strategy?

16. **Kodi mungapereke ndemanga zotani zamtsogolo zokhudza mapilitsi akulera a pangozi m'Malawi muno?**
    - **Ngati pali fundo zambiri, funsani: Kodi ndi ndindomeko iti yomwe ili yofunikira kwambiri?**

What are your recommendations for the future of ECP in Malawi?
- *PROBE: If multiple recommendations, what should be prioritized?*

17. **Kodi muli ndi china chirichonse chomwe mungafune kundiuza zokhudza kaperekedwe ka mapilitsi akulera a pangozi?**
Do you have anything else you would like to share with me about ECP service provision?

Zikomo kwambiri chifukwa cha nthawi yanu.
Thank you for your time.