**R4S ECP Malawi | Client Codebook**

| Codes | Definition/Description | Sub-codes | | Definition/Description |
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| Gender | Gender of the respondent | Male | | Respondent is male |
| | | Female | | Respondent is female |
| Age group | Age group of respondent | Adolescent (15-17 years) | | Respondent is adolescent (between 15-17 years of age) |
| | | Adult (18-24 years) | | Respondent is an adult (between 18-24 years of age) |
| Recruitment channel | The outlet channel respondent was recruited from | Outreach_youth | | Respondent was recruited through youth specific outreach |
| | | Outreach_general pop | | Respondent was recruited through outreach for the general population |
| | | HSA | | Respondent was recruited through Health Surveillance Assistants (HSA) |
| | | CBDA | | Respondent was recruited through Community-Based Distribution Agents (CBDA) |
| | | Youth club | | Respondent was recruited through youth club |
| Last received ECPs | When client last received ECPs. | W/in last month | | Client received ECP w/in the last month. |
| In school | If client is currently in school | Yes | | Client is currently in school |
| | | No | | Client is currently not in school |
| Highest education | Highest education client obtained | Primary | | Client completed primary education |
| | | Primary (some) | | Client has some primary education (but didn't complete primary education) |
| | | Secondary | | Client completed secondary education |
| | | Secondary (some) | | Client has some secondary education (but didn't complete secondary education) |
| | | Tertiary | | Client completed tertiary education |
| | | Tertiary (some) | | Client has some tertiary education (but didn't complete tertiary education) |
| Marital status | Client's marital status | Married | Length | Client's length of marriage |
| | | Not married | Engaged | Client is engaged |
| | | | Dating one person | Client is dating one person |

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| | | | Dating a few people | Client is dating a few people |
| | | | Single | Client is single |
| | | | Unspecified | Client didn't specify relationship status |
| Lives with | Who client lives with | Alone | | Client lives alone |
| | | Family | | Client lives with family |
| | | Spouse | | Client lives with their spouse |
| | | Not specified | | Client didn't specify who they live with |
| Children | If client has children | Yes | Number of children | Number of children client has |
| | | | Oldest child | Age of client's oldest child |
| | | No | | Client has no children |
| Method_ever used | FP methods client has ever used in the past | Short term | ECPs | Client has used short term methods in the past |
| | | | OCPs | |
| | | | Condoms | |
| | | | Injections | |
| | | Long term | Implant | Client has used long term methods in the past |
| Where obtained method ever used | Where client has obtained method ever used | Function | | Client has obtained FP method from a function |
| Method_current | FP method client or sexual partner is currently using | Short term | ECPs | Client is currently using ECPs |
| | | | OCPs | Client is currently using OCPs |
| | | | Injections | Client is currently using injections |
| | | | Condoms | Client is currently using condoms |
| | | | Other | Client is currently using other short-term products |
| | | Long term | IUD | Client is currently using IUD |
| | | | Implant | Client is currently using implant |
| | | | Other | Client is currently using other long-term method |
| Method current | | Frequently | | Client uses condoms frequently (>= 5 times/mo) |

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| use_frequency condom use | Among current condom users, how frequently client uses condoms. | Infrequently | Client uses condoms infrequently (<5 times/mo) |
| | | Unspecified | Client didn't specify how often they use condoms |
| Reason for condom use | Why client uses condoms. | Preventing pregnancy | Client is mainly using condoms to prevent pregnancy |
| | | Preventing STIs | Client is mainly using condoms to prevent STIs |
| Method current use_frequency other methods use | Among current other methods users (other than condoms), how frequently client uses these methods. | Frequently | Client uses other methods frequently (>= 5 times/mo) |
| | | Infrequently | Client uses other methods infrequently (<5 times/mo) |
| Partner knows | Among women respondents, partner knows that they are using FP. | Yes | Yes, partner knows that they are using FP |
| | | No | No, partner doesn't know that they are using FP |
| How_learn | How client first learned about ECPs | ANC visit | Client first learned about ECPs from ANC visit |
| | | Boyfriend | Client first learned about ECPs from her boyfriend |
| | | CBDA | Client first learned about ECPs from a CBDA |
| | | Choir practice | Client first learned about ECPs from choir practice |
| | | CHW | Client first learned about ECPs from CHW |
| | | Friends/network | Client first learned about ECPs from friends/network |
| | | Hospital | Client first learned about ECPs from a hospital |
| | | Tsogola Langa | Client first learned about ECPs from Tsogola Langa |
| | | Youth club | Client first learned about ECPs from a youth club |
| What_learn ECPs | What client learned about ECPs | When to take | Client reported learning about how to take ECPs |
| | | Who is supposed to take | Client reported learning about who is supposed to take ECPs |
| | | Dosage and how to take | Client reported learning about dosage and how to take ECPs |
| | | Efficacy | Client reported learning about efficacy of ECPs |
| | | Protection against pregnancy | Client reported learning about how ECPs provide protection against pregnancy |

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| | | For emergency not for FP | | Client reported learning about how ECPs are for emergency use and not for FP use |
| | | Causes period 2x a month | | Client reported learning about how ECP cause periods to come 2x in a month |
| | | Helps women conceive | | Client reported learning about how ECP help women conceive |
| | | Men can take too_STI protection | | Client reported learning about how men can use ECP too and that they provide STI protection |
| | | STI protection | | Client reported learning about how ECPs help provide STI protection |
| | | No STI protection | | Client reported learning about how ECPs do not provide STI protection |
| | | No side effects | | Client reported learning about how ECPs have no side effects |
| | | Taken before sex | | Client reported learning about how ECPs can be taken before sex. |
| Outlets offering ECPs | Where someone can obtain an ECP (check all that apply) | HSA | | Someone can obtain ECPs via HSAs |
| | | CBDA | | Someone can obtain via CBDAs |
| | | Youth club | | Someone can obtain ECPs via youth clubs |
| | | Youth open day | | Someone can obtain ECPs from youth open day |
| | | FP clinic of a public facility | | Someone can obtain ECPs via FP clinic of a public facility |
| | | Pharmacies | | Someone can obtain ECPs via pharmacy |
| | | Private clinic | | Someone can obtain ECPs via private clinic |
| | | NGOs | | Someone can obtain ECPs from NGOs |
| | | Hospital | Private | Someone can obtain ECPs from private hospitals |
| | | | Not sure about public | Client is not sure if someone can obtain ECPs from public hospitals |
| | | Health centre | | Someone can obtain ECPs from a health centre |
| | | Health advisors | | Someone can obtain ECPs from health advisors |
| | | CHW | | Someone can obtain ECPs from a CHW |

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| Advantages | Client's perceived advantages of using ECPs | Prevents pregnancy | Client perceives protection against pregnancy as an advantage of using ECPs |
| First time obtaining ECP | If this was the first-time client obtained ECP | Yes | Yes, this is the client's first time obtaining ECPs |
| | | No | No, this is not the client's first time obtaining ECPs |
| First time using ECPs | If this was the first time client used ECPs | Yes | Yes, this is the client's first time using ECPs |
| | | No | No, this is not the client's first time using ECPs |
| Where ever received ECP | Where the client ever has received ECP (check all that apply) | Outreach | Client has received ECPs through outreach before |
| | | CBDA | Client has received ECPs through CBDAs before |
| | | Youth club | Client has received ECPS through youth clubs before |
| | | Youth corner | Client has received ECPs through a youth corner before |
| | | From a sexual partner | Client has received ECPs through a sexual partner before |
| | | From a friend/family member | Client has received ECPs from a friend/family member before |
| | | Hospital | Client has received ECPs from a hospital before |
| | | FHI or PSI | Client has received ECPs from FHI or PSI before |
| | | Unspecified | Client didn't specify where they have received ECPs before |
| How many times_1 Year | How many times client obtained ECP over the past year | One time | Client obtained ECPs one time over the past year |
| | | Two times | Client obtained ECPs two times over the past year |
| | | Three times | Client obtained ECPs three times over the past year |
| | | Five or less | Client obtained ECPs five or less times over the past year |
| | | Six times | Client obtained ECPs six times over the past year |
| Outlet_where _1 year | Where the client went to obtain ECPs over the past year | Outreach | Client has received ECPs through outreach over the past year |
| | | CBDA | Client has received ECPs through CBDAs over the past year |
| | | Hospital | Client has received ECPs through the hospital over the past year |

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| | | Youth club | Client has received ECPS through youth clubs over the past year |
| | | Out-patient department of a public facility | Client has received ECPs through out-patient department of a public facility over the past year |
| | | Pharmacy | Client has received ECPs through a pharmacy over the past year |
| Outlet_why_1 year | Why the client went to those places/outlets to obtain ECPs | Close | Client went to this outlet to obtain ECPs because it was close |
| | | Convenient | Client went to this outlet to obtain ECPs because it was convenient |
| | | Discrete | Client went to this outlet to obtain ECPs because it was discrete |
| | | Friend told me to | Client went to this outlet to obtain ECPs because a friend told them about it |
| | | Good services | Client went to this outlet to obtain ECPs because they had good services |
| | | Had supply | Client went to this outlet to obtain ECPs because it had supply |
| | | Learn about FP | Client went to this outlet to originally to learn about FP |
| | | No other place to get help | Client went to this outlet to obtain ECPs because there was no other places to get help |
| | | Other services offered | Client went to this outlet to obtain ECPs because they also offered other services |
| | | Referred | Client went to this outlet to obtain ECPs because they were referred |
| | | Since friend was going there | Client went to this outlet to obtain ECPs because |
| | | STI protection | Client went to this outlet to obtain ECPs because they believed that it would offer STI protection |
| | | Test for HIV | Client went to this outlet originally to test for HIV |
| | | Youth friendly | Client went to this outlet to obtain ECPs because it was youth friendly |
| Preferred outlet | Where the client currently prefers to obtain ECPs | Outreach | Client prefers to obtain ECPs through outreach |
| | | CBDA | Client prefers to obtain ECPs through CBDAs |
| | | Youth club | Client prefers to obtain ECPs through youth clubs |

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| | | Out-patient department of a public facility | Client prefers to obtain ECPs through out-patient department of a public facility |
| | | Pharmacy | Client prefers to obtain ECPs through a pharmacy |
| | | Hospital | Client preferred to obtain ECPs through hospitals |
| | | FHS or PSI visits | Client prefers to obtain ECPs through FHS or PSI visits |
| Preferred outlet_ why | Why the client preferred this(these) outlet(s) | Also other services offered | Client prefers this outlet because they also offer other services |
| | | Close/easy to get there | Client prefers this outlet because it's close to them/easy to get there |
| | | Confidential/discrete | Client prefers this outlet because of confidential/discrete services |
| | | Don't like going to the hospital | Client prefers this outlet because they don't like going to the hospital |
| | | Everyone opens up | Client prefers this outlet because everyone open up there |
| | | Good service | Client prefers this outlet because of good services |
| | | Had supply | Client prefers this outlet because they had supply |
| | | Learn a lot | Client prefers this outlet because they learn a lot |
| | | No judgement | Client prefers this outlet because they feel no judgement there |
| | | Youth friendly | Client prefers this outlet because it's youth friendly |
| Challenges obtaining | Client's experience or impressions of the challenges/barriers to obtain ECPs | Confidentiality | Client had challenges with confidentially obtaining ECPs |
| | | Distance | Client had challenges w/ traveling long distance to obtain ECPs |
| | | Infrequent gatherings/product distribution | Client had challenges obtaining ECPs due to infrequent gatherings where products are distributed |
| | | Judgment from older clients | Client had challenges with judgement from older clients while obtaining ECPs |
| | | Made fun of | Client had challenges with being made fun of while obtaining ECPs |
| | | Must be provided in secret | Client had challenges with accessing ECPs since ECPs are provided in secret due to community disapproval |

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| | | Provider is not around | | Client had challenges accessing ECPs due to the provider not being around |
| | | Service | | Client had challenges accessing ECPs due to quality of services |
| | | Supply | | Client had challenges accessing ECPs due to lack of supply |
| | | None | | Client did not have challenges accessing ECPs |
| Where client received ECPs today/recently | Where client received ECPs today or most recently. | CBDA | | Client received ECPs from CBDA today or most recently |
| | | FHI or PSI visits | | Client received ECPs from FHI/PSI visits today or most recently |
| | | Hospital | | Client received ECPs from a hospital today or most recently |
| | | Outreach | | Client received ECPs from an outreach today or most recently |
| | | Youth club | | Client received ECPs from a youth club today or most recently |
| | | Youth outreach | | Client received ECPs from youth outreach today or most recently |
| First time going to this channel | If this is the client's first time going to this channel | Yes | | Yes, this is the client's first time going to this channel |
| | | No | | No, this is not the client's first time going to this channel |
| Process of getting ECPs | Client's description of their process of getting ECPs | Client explained missed period | | Client explained missed period |
| | | Client explained need | | Client explained need |
| | | Client needed refill | | Client explained need for refill |
| | | Explanation_dosage | | Client got an explanation on dosage |
| | | Explanation_when to use | | Client got an explanation on when to use ECPs |
| | | Filled out firm | | Client filled out a form |
| | | Food/drinks provided | | Clients were provided with food/drinks |
| | | Prescription | | Client provided a prescription |
| | | PSI vehicle picked us up | | A PSI vehicle picked up clients to obtain ECP services |
| | | Referral | | Client got a referral for ECPs |
| | | Sensitization | | Client had sensitization activities in their community |
| | | Where to get ECPs | | Client was told about where to get ECPs. |
| | | Youth outreach activities | | Client was part of youth outreach activities that provide ECP services. |
| Outlet or provider_why | Why the client chose this outlet or provider | First outlet | Yes | Yes, this was the first outlet/provider this client went to |

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| | | | No | No, this was not the first outlet/provider that this client went to |
| | | Because hospitals are restrictive | | Client chose this outlet/provider because hospitals are restrictive |
| | | Close to me | | Client chose this outlet/provider because it was close to them |
| | | ECPs in stock | | Client chose this outlet/provider because they had ECPs |
| | | Free | | Client chose this outlet/provider because ECP services were free |
| | | Learned through youth event | | Client chose this outlet/provider because they learned about this outlet through a youth event |
| | | Provide other services | | Client chose this outlet/provider because they also provide other services |
| | | Youth friendly | | Client chose this outlet/provider because they are youth friendly |
| | | Unclear/unspecified | | Client didn't specify why they chose this outlet/provider |
| Outlet or provider_how learned | How the client learned about this outlet or provider | Door to door service | | Client learned about outlet/provider from door o door service |
| | | Friend/friend network | | Client learned about outlet/provider from friend/friend network |
| | | In-laws | | Client learned about outlet/provider from in-laws |
| | | Nurse from hospital | | Client learned about outlet/provider from nurse from hospital |
| | | Teacher | | Client learned about outlet/provider from teacher |
| | | Youth chairman | | Client learned about outlet/provider from youth chairman |
| | | Youth club | | Client learned about outlet/provider from youth club |
| | | Unspecified | | Client didn't specify where they learned about outlet/provider |
| Frequency_access ECP | How often the client accesses ECPs from this outlet or provider | First time | | This is the client's first time accessing ECPs |
| | | Depends | | Client accesses ECPs on a need by need basis |
| | | Frequently | | Client accesses ECP ECPs frequently |
| | | Infrequently | | Client accesses ECPs infrequently |
| Obtain for | Who the client was getting ECPs for | Self | | Client was getting ECPs for themselves |
| | | Self and friends | | Client was getting ECPs for themselves and for friends |

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| | | Someone else | Partner | Client was getting ECPs for partner |
| | | | Friend | Client was getting ECPs for friend |
| | | | Relative | Client was getting ECPs for relative |
| Why ECP use | Why the client wanted to use ECP today | Condoms not available | | Client wanted to use ECPs today since condoms were not available |
| | | Didn't have condom on hand | | Client wanted to use ECPs today since they didn't have condoms on hand |
| | | Extra protection | | Client used another contraceptive method and wanted ECP for extra protection |
| | | Failed method | | Client used a contraceptive method that failed |
| | | Fewer side effects | | Client wanted to use ECPs since it has fewer side effects |
| | | Future use | | Client wanted to obtain ECP for future use |
| | | Missed period | | Client wanted to use ECP due to missed period |
| | | Obtained for someone else | Person asked to get ECP for them | The person who the client obtained ECP for asked client to obtain ECP. |
| | | | Person did not ask to get ECP for them | The person who the client obtained ECP for did not ask client to obtain ECP |
| | | Partner asked | Yes | Yes, partner asked them to obtain ECPs |
| | | | No | No, partner didn't ask them to obtain ECPs |
| | | Protect against pregnancy | | Client used ECPs for protection against pregnancy |
| | | Protect against STIs (male) | | Male client used ECPs for protection against STIs |
| | | Unprotected sex | | Client used ECPs because they had unprotected sex |
| Packs obtained | Number of packs of ECPs client obtained | One pack | | Client obtained one pack of ECPs |
| | | Two packs | | Client obtained two packs of ECPs |
| | | Three packs | | Client obtained three packs of ECPs |
| | | Four packs | | Client obtained four packs of ECPs |
| Packs decider | Who decided on number of packs of ECPs to give to client | Myself | | Client decided on number of ECP packs |
| | | Provider | | Provider decided on number of ECP packs |

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| Packs offered | Number of packs that were offered to the client | One pack | | Provider offered one pack of ECPs to client |
| | | Two packs | | Provider offered two packs of ECPs to client |
| | | Three packs | | Provider offered three packs of ECPs to client |
| | | Unspecified | | Client didn't specify the number of packs provider offered |
| Packs wanted | Number of packs of ECPs client wanted | One pack | | Client waned one pack |
| | | Two packs | | Client waned two packs |
| | | Three packs | | Client wanted three packs |
| | | Four packs | | Client waned four packs |
| | | Five or > packs | | Client waned five or more packs |
| | | Not sure | | Client was wasn't sure on the number of packs they wanted |
| | | Unspecified | | Client didn't specify the number of packs they wanted |
| What client will do with extra packs | What client will do with extra packs of ECPs | Save for the future | | Client would save the extra packs of ECPs for the future |
| Information by provider_ECPs | Information given by the provider on ECPs | Covered little info since repeat user | | The provider covered little information since the client is a repeat user |
| | | Distributors didn't but youth leads did | | The ECP distributors didn't give information on ECP but the youth leads did |
| | | Dosage | Yes | Yes, providers shared information on dosage |
| | | | No | No, providers didn't share information on dosage |
| | | Efficacy_ preventing pregnency | Yes | Yes, providers shared information on how effective ECP is at preventing pregnancy. Should be double coded with "When to use ECP" code if efficacy is discussed in relation to when ECP is taken |
| | | | No | No, providers didn't share information on efficacy |
| | | Emergency use | | Provider provided information on how ECP can be used for emergency use |
| | | Frequency/ repeat use | Yes | Yes, provider provided information on how often someone can use ECPs and on repeat use |
| | | | No | No, provider did not provide information on how often someone can use ECPs and on repeat use |

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| | | How ECP works | Yes | Yes, provider shared information on how ECP works |
| | | | No | No, provider didn't share information on how ECP works |
| | | How to use ECP | Yes | Yes, provider provided information on how to use ECP. Does not include when or how often to use |
| | | | No | No, provider didn't provide information on how to use ECP |
| | | No long-term effect on fertility | | Provider shared how ECPs have no long-term effect on fertility |
| | | No STI protection | | Provider shared how ECPs have no STI protection |
| | | Other pills to take along w/ ECPs for STI protection | | Provider shared information on other pills to take among w/ ECPs for STI protection |
| | | Restrictions or requirements | Who can not use ECPs | Provider provided information on restrictions for using ECP. Does not include when and how often someone can use ECP |
| | | | Who can use ECPs | Provider provided information on who can use ECPs |
| | | When to use ECP | | Provider provided information on when to use ECP |
| | | Side effects | Yes | Yes, provider provided information on side effects of ECPs |
| | | | No | No, provider didn't provide information on side effects of ECPs |
| | | STI protection | | Provider provided information on if ECPs offer STI protection |
| | | When to use ECP | Yes | Yes, provider shared information on when to use ECP |
| | | | No | No, provider didn't share information on when to use ECP |
| Unintended pregnancy | Provider gave information on unintended pregnancy | Other FP methods | | Provider offered information on methods (other than ECP and condoms) to prevent unintended pregnancy. If only condoms are mentioned use condom codes. Double code with condom codes if both condoms and methods (other than ECP) are mentioned. |
| | | Provider mentioned other FP | Yes | Yes, provider mentioned other FP methods (other than ECP and condoms) to prevent pregnancy |

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| | | (other than ECP and condoms) | No | No, provider did not mention other FP methods (other than ECP and condoms) to prevent pregnancy |
| | | Offered by provider_Methods (other than ECP and condoms) | Yes | Yes, provider offered methods (other than ECP and condoms) to prevent unintended pregnancy |
| | | | No | No, provider didn't offer methods (other than ECP and condoms) to prevent unintended pregnancy |
| | | Uptake_Method (other than ECP and condoms) | Yes | Yes, client took method (other than ECP and condoms) and the reasons why or why not |
| | | | No | No, client didn't take method (other than ECP and condoms) and the reasons why or why not |
| Condoms | Provider gave information on condoms | Yes | | Yes, provider discussed condoms |
| | | No | | No, provider did not discuss condoms |
| | | Offered condoms | Yes | Yes, provider offered condoms |
| | | | No | No, provider didn't offer condoms |
| | | Condom uptake | Yes | Yes, client took condoms |
| | | | No | No, client didn't uptake condoms |
| Overall satisfaction | How satisfied client feels about ECP service received today | Not satisfied | | Client felt not satisfied about ECP services |
| | | Neutral | | Client felt neutral about ECP services |
| | | Satisfied | | Client felt satisfied about ECP services |
| Location | How client feels about the location where ECP service was received today | Not satisfied | | Client felt not satisfied about the location |
| | | Neutral | | Client felt neutral about the location |
| | | Satisfied | | Client felt satisfied about the location |
| Operating hours | How client feels about the hours/days where ECP service was received today | Not satisfied | | Client felt not satisfied about the operating hours |
| | | Neutral | | Client felt neutral about the operating hours |
| | | Satisfied | | Client felt satisfied about the operating hours |
| Privacy | How client feels about level of privacy (visual or audio) during service today | Visual | Not satisfied | Client was not satisfied about the visual privacy |
| | | | Neutral | Client felt neutral about the visual privacy |
| | | | Satisfied | Client felt satisfied about the visual privacy |

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| | | Audio | Not satisfied | Client was not satisfied about the audio privacy |
| | | | Neutral | Client felt neutral about the audio privacy |
| | | | Satisfied | Client felt satisfied about the audio privacy |
| | | Overall | Not satisfied | Overall, client was not satisfied with the level privacy |
| | | | Neutral | Overall, client felt neutral about the level of privacy |
| | | | Satisfied | Overall, client felt satisfied about he level of privacy |
| Treatment | How client feels about how provider treated them today | Good | | Client felt they were treated well by the provider |
| | | Neutral | | Client feels neutral or does not have an opinion |
| | | Bad | | Client did not feel they were treated well by the provider |
| Questions addressed | If client felt their questions were fully addressed or to their satisfaction | Yes | | Client felt their questions were fully addressed |
| | | No | | Client didn't feel like their questions were fully addressed |
| Feeling | How client felt receiving ECP services today | Welcomed | Yes | Yes, client felt welcomed |
| | | | No | No, client didn't feel welcomed |
| | | Judged | Yes | Yes, client felt judged |
| | | | No | No, client didn't feel judged |
| | | Embarrassed /shy | Yes | Yes, client felt embarrassed |
| | | | No | No, client didn't feel embarrassed |
| Improvements | Client recommendations for how the experience could have been better | Available w/ health advisors | | Client would recommend having ECPs available with health advisors |
| | | Better service | | Client would recommend having better services |
| | | Confidential providers | | Client would recommend having providers who provide confidential services |
| | | Confidential space | | Client would recommend confidential spaces |
| | | Counseling | | Client would recommend having counseling on ECPs |
| | | Information on side-effects | | Client would recommend providing information on side-effects |
| | | Shorter queue | | Client would recommend having shorter queue |
| | | Supply | | Client would recommend having more supply |

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| | | Nothing | Client doesn't have any recommendations for improvement |
| Missing information | Information client wished they received today about ECPs | Yes | Yes, there was additional information client wished they had received today |
| | | No | No, there was no additional information that the client wished they had received today |
| Payment for ECPs | If client paid for ECP services | Yes | Yes, client paid for ECP services |
| | | No | No, client didn't pay for ECP services |
| Difficulty coming up with money | If client had difficulty coming up with the money to pay for ECPs | Yes, BUT did not delay getting ECP | Client had difficulty coming up with the money to purchase ECP but they were able to get ECP when they wanted it |
| | | Yes, AND resulted in delay getting ECP | Client had difficulty coming up with the money to purchase ECP AND they wanted ECP sooner than they were able to get the funds |
| | | Yes, but did not comment on whether this resulted in delay in getting ECP | Client had difficulty coming up with the money to purchase ECP but they did not say (or it was not clear) whether or not it influenced when they were able to get ECP |
| | | No | Client did not have difficulty coming up with the money to purchase ECP |
| Barrier | Direct and indirect cost barriers to obtaining ECPs | Cost | Client cited having to pay (indirect costs) to obtain ECP services as barrier |
| | | Travel/distance | Client cited having to travel long distances to obtain ECP as barrier |
| | | None | Client didn't cite any cost-related barriers |
| Transportation /travel | How client transported to obtain ECP services, cost, and length | Biked | Client biked to obtain ECP services |
| | | Walked | Client walked to obtain ECP services |
| | | Provided by PSI | Transportation was provided by PSI to ECP services |
| | | Cost | The transport cost client spent |
| | | Length | The Length client traveled to obtain services |
| | | Not an issue | Client reported transportation/travel to ECP services was not an issue |
| time Wait | How long client spent waiting and how they feel about the wait time | < 30min | Client waited under 30min to obtain services |
| | | 1 hour | Client waited 1 hour to obtain services |

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| | | 2 hours | | Client waited 2 hours to obtain services |
| | | 3 hours | | Client waited 3 hours to obtain services |
| | | >=4 hours | | Client waited >=4 hours to obtain services |
| | | 6 hours | | Client waited 6 hours to obtain services |
| | | Unspecified_long | | Client waited for a long period of time to obtain services |
| | | Unspecified_short | | Client waited a short time to obtain services |
| | | How they felt | | How client felt about the wait time |
| Missed work | If client missed work or school to obtain ECPs | Yes | | Yes, client missed work or school to obtain ECPs |
| | | No | | No, client did not miss work or school to obtain ECPs |
| Caretaker | If client needed to pay for a child caretaker to travel to obtain ECPs | Yes | Cost | How much client paid for a caretaker when going to obtain ECPs |
| | | No | | Client did not have to pay someone to watch or care for their children |
| Future use | Client's desire to use ECP again in the future | Yes | | Client plans to get ECPs again in the future (including reasons why or why not) |
| | | No | | Client does not plan to get ECPs again in the future (including reasons for why and why not) |
| Preferred location for future | Client's preferred location for obtaining ECPs in the future | CBDA | | Client would prefer to obtain ECPs through CBDAs in the future |
| | | Youth club | | Client would prefer to obtain ECPs through youth clubs in the future |
| | | Out-patient department of a public facility | | Client would prefer to obtain ECPs through out-patient department of a public facility in the future |
| | | Hospital | | Client would prefer to obtain ECP from a hospital in the future |
| | | Health centre | | Client would prefer to obtain ECPs from health centre in the future |
| | | Health advisors | | Client would prefer to obtain ECP from health advisors in the future |
| | | FHS/PSI | | Client would prefer to obtain ECPs from FHS/PSI in the future |
| | | CHW | | Client would prefer to obtain ECPs from a CHW in the future |
| Recommendations | | Available at pharmacies | | Client recommends making ECPs available at pharmacies |

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| | Client's recommendation for improving ECP services | Better service | | Client recommends having better services |
| | | Discount | | Client recommends offering ECPs at a discount |
| | | Information on effects on fertility | | Client recommends sharing information on how ECPs effect fertility |
| | | More activities at outlets | Netball in waiting area | Client recommends having netballs in ECP service waiting areas |
| | | | Youth club activities | Client recommends having youth club activities in ECP |
| | | More of existing outlets | CBDA | Client recommends having more CBDAs |
| | | | Shorter distance | Client recommends having shorter distances to ECP outlets |
| | | More providers | | Client recommends having more providers |
| | | New outlet | | Client recommends having new outlets |
| | | Sensitization | Ensure stronger demand | Client recommends ensuring stronger demand |
| | | | Peer outreach | Client recommends peer outreach |
| | | Shorter queue | | Client recommends shorter queue |
| | | Supply | | Client recommends having more supply |
| | | None | | Client doesn't have any recommendations for improving ECP services |
| Where plan to obtain | Where client plans to obtain ECPs in the future | CBDA | | Client plans to obtain ECPs from a CBDA in the future |
| | | Hospital | | Client plans to obtain ECPs from a hospital in the future |