In-depth interview (IDI) guide for ECP clients

Participant ID: _____

Date of Interview: _____

Start Time: _____

End Time: _____

Location of interview: _____

District Name: _____

Language of interview: _____

Name of Interviewer: _____

CIRCLE ONE: Male or Female?

CIRCLE ONE: Adolescent (15-17 years) or Adult (18- 24 years)?

Select Recruitment Channel (circle the number)

1. Outreach—youth-specific
2. Outreach- general population
3. HSA
4. CBDA
5. Youth club

Step 1: Informed Consent

Step 2: Interview

Werengani: Zikomo kwambiri povomera kuti mulankhulane ndi ine lero. Tikupempha zokambirana zathu zijambulidwe ndicholinga chofuna kuti tisaphonye chirichonse chomwe munganene. Kodi ndine ololedwa kujambula zokambiranazi? Ngati akana kuvomera, thokozani ndipo thetsani zokambiranazi.

READ: Thank you very much for agreeing to speak with me today. We would like to record the interview so that we can make sure that we do not miss anything you say.

Do I have your permission to record the interview? (If no, end interview, thank them for their time)

INTERVIEWER: TURN ON RECORDER

Choyambilira ndikufuna nditsimikize zinthu zina tisanayembe zokambirana?
First, I would like to confirm some information before we start the interview:

1. **Kodi muli ndi zaka zingati?**
    - **Ngati ali ndi zaka 14 kapena kuchepera 14, thetsani zakambirana ndipo thokozani chifukwa cha nthawi yawo.**
    - **Ngati ali ndi zaka 25 kapena kuposera 25, thetsani zakambirana ndipo thokozani chifukwa cha nthawi yawo.**

    How old are you today? [___][___]
    - ***If 14 years or younger End interview, thank participant for their time.***
    - ***If 25 years or older End interview, thank participant for their time.***

2. **Kodi mwalandirapo mapilitsi akulera a pangozi mwezi wathawu? Ngati sanalandire, thetsani zokambirana.**
    Did you receive ECP within the past month? YES or NO
    - ***If no End interview, thank participant for their time*.**

Zikomo chifukwa chotenga nawo mbali mu kafukufuku ameneyu. Tisanayambe kukambirana zokhuza zimene mumakumana nazo pakapezedwe ka mapilisi akulera apangozi, ndikufuna ndikudziweni.
Thank you for participating in this study. Before we begin discussing your experience obtaining ECP, I would like to learn more about you.

Background

3. **Kodi muli pa sukulu?**
    Are you currently in school?

4. **Kodi sukulu munafika nayo patali bwanji?**
    What is the highest class in school you attended?

5. **Kodi muli pa banja?**
    - **[Ngati ali pa banja], kodi mwakhala m'banja nthawi yayitali bwanji?**
    - **[Ngati sali pa banja], kodi mumakhala ndi okondedwa anu? Kodi inu kapena okondedwa anu nthawi zina amakhala kutali nthawi yayitali?**
    - **[Ngati ndiosakwatira], kodi mungafotokoze bwanji za inu nkhani ya banja? Ndinu osakwatira/kukwatiwa? Kodi muli ndi zibwenzi ndi anthu ena kapena muli ndi chibwenzi chimodzi?**
    - **[Ngati ndiosakwatira], kodi mumakhala ndi ndani? Akazi/amuna anu, banja lanu kapena mumakhala ndi munthu wina?**

    Are you married?
    - ***[If married, ask:]** How long have you been married?*
    - ***[If married, ask:]** Do you live with your spouse? Is s/he or you away for periods time?*
    - ***[If not married, ask:]** How would you describe your relationship status? PROBE: are you single, dating a few people, or dating just one person?*

- ***[If not married, ask:]*** *Who do you live with? PROBE: With your partner, family, or someone else?*

6. **Kodi muli ndi ana?**
   Ngati eya, kodi ana mulinawo angati? Kodi mwana wang'ono ali ndi zaka zingati?
   Do you have children?
   - ***[If yes, ask:]*** *How many? How old is your youngest child*?

7. **Kodi mungandiuze njira za kulera zomwe inu kapena wachikondi wanu mwagwiritsapo ntchito kuti mupewe mimba? Funsani njira za kulera zina?**
   Please tell me all the family planning methods you or a sexual partner have <u>ever</u> used to prevent pregnancy.
   - *PROBE: Any others?*

8. **Ndi njira za kulera ziti zomwe inu kapena wa chikondi wanu akugwiritsa ntchito?**
   - **Kodi makondomu mumagwiritsa ntchito mowirikiza bwanji?**
   - **[Ngati amagwiritsa ntchito makondomu]. Ndichifukwa chani mumagwiritsa ntchito ma kondomu?**

   Which method(s), if any, are you or your sexual partner <u>currently</u> using?
   - *How often do you use condoms?*
   - ***[If condoms are used, ask:]*** *Why do you use condoms? [We are trying to understand if the participant uses condoms mainly for pregnancy prevention or preventing STIs/HIV, or both]*

Tsopano ndikufuna kudziwa kapezedwe ka njira ya kulera ya mapilitsi apangozi.
Now, I am going to ask you questions about your experiences learning about and obtaining ECP.

9. **Kodi munaziwa bwanji koyamba za njira ya kulera ya mapilitsi apangozi?**
   Funsani: Kuchokera kwa ndani? (azanu, chibwezi chanu, mauthenga olengeza malonda?

   How did you first learn about ECP?
   - *PROBE: From whom? (e.g., a friend, boyfriend, advertisement)?*

10. **Kodi munamva zotani kapena munaphuzira zotani za njira ya kulera ya mapilisi apangozi?**
    Funsani ngati pali mayankho owonjezera.

    What did you hear/first learn about ECP?
    - *PROBE: Anything else?*

11. **Kodi mnyamata/mtsikana ngati inuyo angapeze kuti njira ya kulera ya mapilitsi apangozi?**
    a. **Kudzera mzipatala zoyenda zaku mudzi**
    b. **Alangizi azaumoyo**
    c. **Alangizi azaumoyo otengera njira za kulera khomo ndi khomo**
    d. **Ku club ya achinyamata**
    e. **Ku chipatala**

f. Chipatala cha boma
g. Mchezo wa achinyamata
h. Ku pharmacy
i. Ku drug store
j. Chipatala cholipira/private
k. Kuchokera kwa wachikondi wawo
l. Kuchokera kwa nzako kapena m'bale wako
m. Lembai ngati pali mayankho ena_____

Where can someone like you get ECP? (Check all that apply)

a. Outreach
b. HSA
c. CBDA
d. Youth club
e. Out-patient department of a public facility
f. FP clinic of a public facility
g. Youth corner
h. Pharmacy
i. Drug shop
j. Private clinic
k. From a sexual partner
l. From a friend/family member
m. Other (specify): _____

12. Kodi aka kanali koyamba kudzatenga nokha njira ya kulera ya mapilisi apangozi? Ngati yankho liri eya ndipo wayankha ndi mkazi. Kodi aka ndikoyamba kugwiritsa njira ya kulera ya mapilisi apangozi?

Was this your first time obtaining ECP yourself?
- *[If yes and female, ask]: Was this your first time using ECP?*
- ***If yes- skip to 18***

13. Kodi munapeza kuchokera kuti njira ya kulera ya mapilisi apangozi?
a. Kudzera mzipatala zoyenda zaku mudzi
b. Alangizi azaumoyo
c. Alangizi azaumoyo otengera njira za kulera khomo ndi khomo
d. Ku club ya achinyamata
e. Ku chipatala
f. Chipatala cha boma
g. Mchezo wa achinyamata
h. Ku pharmacy
i. Ku sitolo yogulitsa mankhwala
j. Chipatala cholipira/private
k. Kuchokera kwa wachikondi wawo
l. Kuchokera kwa nzako kapena m'bale wako
m. Lembani ngati pali mayankho ena_____

Where have you <u>ever</u> received ECP from? (Check all that apply)

a. *Outreach*
b. *HSA*
c. *CBDA*
d. *Youth club*
e. *Out-patient department of a public facility*
f. *FP clinic of a public facility*
g. *Youth corner*
h. *Pharmacy*
i. *Drug shop*
j. *Private clinic*
k. *From a sexual partner*
l. *From a friend/family member*
m. *Other (specify): _____*

14. **Kodi chaka chatha mwalandira kangati njira ya kulera ya mapilitsi apangozi?**
    *How many times have you obtained ECP **over the past year**?*

15. **Kodi njira ya kulera ya mapilitsi apangozi mudayipeza kuchokera kuti chaka chatha?**
    *Where have you gone to obtain ECP **over the past year**?*

16. **Ndichifukwa chiyani mudapita ku malo ngati amenewa?**
    Why did you go to those places?

17. **Kodi mumakonda kutenga njira ya mapilitsi apangozi kuchokera kuti?**
    Where do you currently prefer to obtain ECP?

18. **Chifukwa chiyani mumakonda malo amenewa?**
    Why do you prefer this place(s)?

19. **Kodi ndimavuto anji omwe mumakumana nawo mukafuna kupeza njira ya kulera ya mapilitsi apangozi?**
    What are the challenges obtaining ECP?

Ndikufuna ndidziwe momwe mwayendera lero podzatenga njira ya kulera ya mapilitsi apangozi?
I would like to ask you about your experience getting ECP today.

20. **Kodi lero/posachedwapa, ndi kuti kumene munapeza njira ya kulera ya mapilitsi apangozi? Tchulani malo omwe atengera njira ya kulera ya mapilisi apangozi.**
    - **Chifukwa chiyani mwasankha malo amenewa kapena kulandira kuchokera kwa munthu ameneyu?**
    - **Kodi aka ndikoyamba kulandira njira ya kulera ya mapilitsi apangozi kuchokela pa mallo amenewa/ kwa amenewa? Ndichifukwa chani munasankha malo amenewa/ kapena kwa amenewa.**
    - **Kodi munamva kuchokera kuti za malo amenewa kapena munthu ameneyu?**

- **Kodi mumapeza njira ya kulera ya mapilitsi apangozi mowirikiza bwanji kuchokera ku malo amenewa kapena kuchokera kwa munthu ameneyu?**

*You obtained ECP today/recently from **[insert channel]**?*
- *Why did you choose this place/provider?*
- *Is this the first place you went for ECP? Why did you choose this place/provider?*
- *How did you learn about this place/provider?*
- *How often do you access ECPs at this place/from this provider?*

21. Kodi njira ya kulera ya mapilisi apangozi omwe mwalandira lero/posachedwapa ndi anu kapena a munthu wina?
- **Ngati ali a munthu wina funsani ndi andani? Sindikufuna ndidziwe dzina la munthu ameneyu koma abale wanu ndiotani ndi munthu ameneyu?**

Were you getting ECPs for yourself or someone else today?
- ***[If someone else, ask:]** Who is it for? We do not want to know their name, instead we are interested to know how you are related this person?*

22. Anthu ali ndi zifukwa zambiri zimene zimawapangitsa kugwiritsa ntchito njira ya kulera ya mapilisi apangozi. Kodi inuyo chakupangitsani ndichiyani kuti mutenge njira ya kulera ya mapilisi a pangozi lero/posachedwapa?
- **Kodi mwapeza njira ya kulera ya mapilisi a pangozi chifukwa mumachita zogonana ndipo simugwiritsa ntchito njira ina iliyonse ya kulera? Kapena mumagwiritsa ntchito njira ya kulera ina ndipo mukufuna kuonjezera chitetezo chopewa mimba? Kapena mukufuna kugwiritsa ntchito mtsogolo muno?**
- **Ngati mapilisi ali a munthu wina, funsani. Kodi munthu ameneyu anakuwuzani kuti mumutengere njira ya kulera ya mapilisi apangozi?**
- **Ngati ayi, chifukwa chiyani mwawatengera njira ya kulera ya pangozi pamene iwo sanakuwuzeni?**
- **Kodi palinso zifukwa zina zomwe mungandiuze?**

People have many reasons for wanting to use ECP. Why did you want ECP today?
- *PROBE: Did you seek out ECP because of having sex without using any family planning method? Or did you use another method and want extra protection? Or is the ECP for future use, to have on hand in case there is a need for ECP in the future?*
- ***[If for someone else, ask:]** Did this person ask you to get ECP for them?*
  - ***[If yes, ask:]** Why did they want you to get ECP for them?*
  - ***[If no, ask:]** Why did you get it for them if they did not ask you for it?*
- *PROBE: Are there any other reasons?*

23. Kodi mwalandira mapaketi angati a njira ya kulera ya mapilisi a pangozi lero?
- **Ndindani yemwe anapanga chiganizo choti mulandire mulingo wa mapaketi amenewa?**
- **Kodi anakupatsani mwai otenga mapaketi oposera imodzi?**
- **Kodi mumafuna kulandira mapaketi angati?**

How many packs (doses) of ECP did you get today?

- *Who decided the number of packs?*
- *Did the provider offer you more than one pack?*
- *How many packs did you want?*

24. **Kodi munthu yemwe anakufotokozerani zotani za njira ya kulera ya pangozi imeneyi?**
    - **Kodi opereka chithanizo anakufotokozerani za mapilitsi amenewa? Kodi anakufotokozerani chiyani?**
    - **Kodi operaka chithandizo anakufotokozerani m'mene mungagwiritsire ntchito mapilitsi amenewa? Kodi anafotokoza kuti ndi ndani yemwe angagwiritse ntchito mapilitsi amenewa? Kodi ndindani yemwe sangagwiritse ntchito mapilitsi amenewa?**
    - **Kodi opereka chithandizo anafotokoza nthawi yayitali bwanji yomwe mungagwiritse mapilitsi amenewa? Kodi opereka chithandizo anafotokoza zotani mukafuna kugwiritsa mapilitsi amenewa kachiwiri kapena kuposera apo?**
    - **Kodi opereka chithandizo anafotokoza kuthekera kwa mapilitsi amenewa pokutetezani inu kutenga mimba? Kodi opereka chithandizo anafotokoza zotani momwe mapilitsi amenewa amagwirira ntchito?**
    - **Kodi opereka chithandizo anafotokoza zovuta zomwe zimabwera munthu akamagwiritsa ntchito mapilisi amenewa? Ngati eya, anafotokoza zovuta ngati ziti? Kodi opereka chithandizo anakuwuzani zomwe inu kapena munthu yemwe mukumutengera mapilisi angachite mukakumuna ndi zovuta ngati zimenezi?**
    - **Kodi opereka chithandizo anafotokoza njira zina zopewera mimba zosakonzera? Ndi njira za kulera ziti zomwe munawuzidwa? Kodi munapatsidwa mpata wa njira ina ya kulera lero? Kodi njira imeneyi munatenga? Chifukwa chiyani?**
    - **Kodi opereka chithandizo anafotokoza za makondomu lero? Anafotokoza zotani za makondomu? Kodi munapatsidwa makondomu lero? Kodi munatenga makondomu omwe munapatsidwa? Chifukwa chiyani?**

    What, if anything, did the person who gave you the ECP today tell you about ECPs?
    - *Did the provider explain how to use the product? What did the provider say?*
    - *Did the provider mention any restrictions or requirements for using ECPs? Who did the provider say can use ECP? Who cannot use ECP?*
    - *Did the provider mention how often someone can use ECP? What did the provider say about repeat use?*
    - *Did the provider tell you how effective ECP is at preventing pregnancy? What the provider say about effectiveness?*
    - *Did the provider tell you about the side effects of ECP? If yes, which side effects? Did the provider mention what you (or the person you're getting the ECP for) should you do if you experience side effects?*
    - *Did the provider discuss other ways to prevent unintended pregnancy? Which methods did the provider mention? Did the provider offer you another FP method today? Did you take the method? Why or why not?*

- *Did the provider discuss condoms with you today? What did the provider say about condoms? Did the provider offer you condoms today? Did you take condoms? Why or why not?*

25. **Kodi munakhutitsidwa ndichithandizo chomwe mwalandira lero/posachedwapa chokhudza njira ya kulera ya mapilitsi a pangozi? Munakhutitsidwa ndi chani? Chimene simunakhutitsidwe nacho ndi chani? Mungafotokoze chifukwa chake simunakhutitsidwe.**
    - **Maganizo anu ndi otani ku malo omwe akupereka chithandizo cha njira ya kulera ya mapilitsi a pangozi?**
    - **Maganizo anu ndi otani pa masiku ndi nthawi yomwe chithandizo cha njira ya kulera ya mapilitsi a pangozi chimaperekedwera?**
    - **Maganizo anu ndi otani pa chinsinsi pakati pa inu ndi munthu opereka chithandizo? Chinsisi ichi chikukhudza anthu omwe angamve zokambirana zanu ndi opereka chithandizo.**
    - **Kodi opereka chithandizo anakulandirani bwanji lero/posachedwapa?**
        - **Kodi anadziwa mukudzatenga njira ya kulera ya mapilisi ya pangozi musanamuwuze?**
        - **Ngati eya, chifukwa chiyani mukuganiza choncho?**
    - **Kodi munapanga manyazi ndi m'mene mwapezera chithandizo lero? Chifukwa chiyani?**
    - **Kodi chithandizo chomwe mwalandira lero/posachedwapa chingaperekedwe motani kuti chikhale chabwino?**
    - **Ndiuthenga uti okhudza njira ya kulera ya mapilisi a pangozi yomwe simunalandire lero/posachedwapa koma mumafuna mutalandira?**

    Were you satisfied with the ECP service you received today/recently? Why or why not?
    - *How did you feel about location of the ECP service?*
    - *How did you feel about the days and times that the ECP service is offered?*
    - *How did you feel about the level of visual privacy (in other words, how much other people could see you and the provider)?*
    - *How did you feel about the level of audio privacy (in other words, how much other people hear you and the provider)?*
    - *How did the provider treat you today/ recently?*
        - *Did you feel judged by the provider for getting ECPs?*
        - ***[If yes, ask:]** Why do you think this?*
    - *Did the provider answer your questions about ECP to your satisfaction?*
        - ***[If no, ask:]** Why do you think that is?*
    - *Did you feel embarrassed by the experience? **[If yes, ask:]** Why?*
    - *How could today's/recent experience have been better?*
    - *What information about ECPs did you not receive today/recently but wish you would have?*

26. Kodi mwagwiritsa ndalama zingati lero/posachedwapa kuti mupeze njira ya kulera ya mapilisi a pangozi lero?
    - Mwalipira ndalama zingati kuti mupeze njira ya kulera ya mapilisi a pangozi?
        - Kodi panali zovuta kuti mubwera ndi ndalama kudzagula njira ya kulera ya mapilitsi a pangozi lero?

- Kodi mtengo unakulepheretsani kuti mugule mapaketi omwe inu mumawafuna?
- Kodi mwagwiritsa ndalama zingati kuti mufike ku malo ano? (Kubwera kokha)
  - Kodi ndikovuta kubwera ndi ndalama ya transport?
- Kodi mwatenga nthawi yayitali bwanji kuti mufike kuno? (Kubwera kokha)
  - Maganizo anu ndiotani pa mtunda omwe inu mwayenda?
- Mutafika kuno, mwatenga nthawi yayitali bwanji kuti mulandire njira ya kulera ya mapilisi a pangozi?
  - Maganizo anu ndiotani pa nthawi yomwe mwadikirira?
- Kodi mwasiya ntchito zina kuti mupeze njira ya kulera ya mapilitsi a pangozi? Ntchito izi ndi monga zomwe inu mumagwira kuti mupeze ndalama.
  - Kodi mwataya nthawi yochuluka bwanji?
- Kodi munalipira munthu kuti akusamalireni ana anu pamene inu mumabwera kuno kudzatenga njira ya kulera ya mapilisi a pangozi?
  - Munalipira ndalama zingati kwa munthu yemwe amasamala ana anu pa nthawi imeneyi?

What were the costs for getting ECP today?

- *How much did you pay for ECP?*
  - *Was it difficult to come up with the money for the ECP?*
  - *Was price a barrier to your getting as much ECP as you wanted?*
- *How much did you spend on transportation to reach this place (one-way)?*
  - *Was it difficult to come up with the money for the transportation?*
- *How long did it take for you to reach this place (one-way)?*
  - *How do you feel about traveling this distance?*
- *After you arrived at the place, how much time did you spend waiting to receive ECP?*
  - *How do you feel about the wait time?*
- *Did you have to miss work to obtain ECP? By work we mean anything you do to earn income.*
  - *If so, how much time did you miss?*
- *Did you need to pay for someone to watch over or care for your children while you obtained ECP?*
  - *If so, how much did you pay for care of your children during this time?*

27. Kodi mtsogolo muno mudzapezanso njira ya mapilisi akulera a pangozi? Chifukwa?

- **Kodi mukufuna mutapeza kuti njira ya kulera ya mapilisi a pangozi?**

Do you plan to get ECP again in the future?

- *Why or why not?*
- *Where do you most prefer to access ECPs?*

28. Ndi chani chikuyenera kusintha/kukonzedwa pakayendesedwe ka ntchito yoperekachithandizo cha njira ya kulera ya mapilitsi a pangozi?
What are your recommendations for improving ECP services?

Zikomo kwambiri chifukwa cha nthawi yanu.
Thank you for your time.