Appendix 2: Questionnaire

State ID ☐☐ Official No. of A.C. ☐☐☐ Official No. of P.S. ☐☐☐ Respondent No. ☐☐☐☐

As in voter list

POLICE STUDY - 2017

LOKNITI, CSDS-COMMON CAUSE STUDY

F1. State Name:

F2. A.C. Name: _____

F3. P.S. Name: _____

F4. Name of the Respondent: _____

F5. Address of the respondent (Give landmark): _____

F6. Date of interview (dd/mm/yyyy): _____

☐☐ F7. Name of the Investigator (Code Roll No.): _____

INVESTIGATOR'S INTRODUCTION AND STATEMENT OF INFORMED CONSENT

My name is _____and I have come on behalf of Centre for the Study of Developing Societies (also give your university's reference), a social science research organization and Common Cause, an NGO in Delhi. We are conducting a survey on people's perception and experience of dealing with the police. Every person over the age of 18 has an equal chance of being included in this study. You have been selected by chance. There is no risk and also no benefit in participating in this survey and your participation is voluntary. This survey is an independent study and is not linked to any political party or government agency. Your identity and the information you provide will be kept strictly confidential. Participation in this survey is voluntary. We hope that you will take part in this survey since your participation is important. It usually takes 30 to 35 minutes to complete this interview. Please spare some time for the interview and help me in sucessfully completing the survey.

F8. May I begin the interview now? 1. Respondent agrees to be interviewed 2. Respondent does not agree to be interviewed

INTERVIEW BEGINS:

☐☐ Z1. Let us begin by talking about this village/ town you live in. How long have you lived here? (Number of years) _____ 97. Entire life 98. Don't know

☐☐ **Z1a.** Which state do your ancestors belong to? (Record state name & consult Codebook for coding)

Name of State: _____ 98. Don't know

☐☐ Z2. What is your age? (in completed years) _____ 98. No Response (Code 95 for 95 yrs & above)

☐ Z3. Gender: 1. Male 2. Female 3. Other

☐ Z4. Up to what level have you studied? (Record exactly and consult code book)

_____ 9. No response

☐ Q1. How often do incidents such as burglary, murder, physical assault, chain snatching occur in your locality very often, sometimes, rarely or never? 1. Very often 2. SomeTimes 3. Rarely 4. Never 8. DK

☐ Q1a. In your opinion, is the police's investigation of such incidents proper and satisfactory or is it temporary investigation?

1. Investigation is proper and satisfactory 2. Temporary investigation

3. Police harasses people during investigation 4. Does not carry out the needful investigation 8. DK

Q2. What kind of police presence would you like to see in your village/area- greater, less or no change?

1. Greater 2. Less 3. No change, same as before 8. DK

Q3. From time to time, for different purposes, people have some kind of contact with the police. In the last 4-5 years, have you or your family member had any kind of contact with the police?

2. Yes 1. No 8. DK

(If in Q3 the respodent's answer is NO or DK, then please do no ask questions Q3a to Q8a and move to Q9)

Q3a. If in Q3, answer is yes) So did you or someone from your family contact the police or the police contactedyou?

1. I contacted the police 2. Police contacted me 3. Both 8. DK 9. NA

Q3b. ***(If in Q3, answer is yes)*** What was the reason for contacting the police or the police contacting you?

(Investigator can write down upto two reasons for police contact and alongside each reason, kindly ask the respondent whether she or he was an accused, victim or witnessed a crime.)

Q3ba**.Reason for police contact**

a. _____98. DK/CS 99.NA

1. Accused 2.Victim 3. Witnessed a crime 4.Other_____8.DK 9. NA

Q3bb.b. _____98. DK/CS 99.NA

1. Accused 2.Victim 3. Witnessed a crime 4.Other_____8.DK 9. NA

Q4. How did you first contact the police- over the phone, visited the police station, via internet/online or police visited residence or workplace?

1. Over the phone 2. Visited the police station 3. Via internet/ Online

4. Police visited the residence/workplace of the respondent 5. Other_____ 8. DK 9.NA

Q5. Who assisted you in contacting the police or visiting the police station?

1. Family member 2. Influential person 3. Neighbour / friend

4. Any other person_____ 5. Nobody, went alone 8.DK 9.NA

Q6. On contacting the police, was your complaint/ FIR registered? 2.Yes 1. No

8. Can't say 9. N.A.

Q6a. (*If no in Q6*) So in that case, why did the police not file your complaint/ FIR? ***(Record answer and consult codebook)*** _____ 98.DK 99.NA

Q6b. (If yes in Q6) How was the FIR registered-was it read out, written or via mail?

1. Oral/ read out 2. Written 3. Email/via internet

4. Other_____ 8. DK 9. N.A.

Q6c. ***(If yes in Q6)*** Did you get a copy of the FIR? 2.Yes 1. No 8. DK 9. N.A.

Q7. During the last 4-5 years, whenever you contacted a police officer or visited the police station, did you have to pay a bribe to get your work done? 2.Yes 1. No 8. DK 9.NA

Q8. How satisfied or dissatisfied were you with the help provided at the police station? ***(If satisfied or dissatisfied, probe further whether fully or somewhat)***

1. Very satisfied 2. Somewhat satisfied

3. Somewhat dissatisfied 4. Very dissatisfied 8. DK 9. NA

Q8a. (If somewhat or fully dissatisfied in Q8), What was the main reason for your dissatisfaction? (Record answer and consult codebook)_____ 98.DK 99.NA

Q9. In the future, if you have a problem that requires police help, would you go to the police?

2.Yes 1. No 3. Probably 4. Have no other option 8. DK

Q10. How unsafe do you feel in your village/ neighbourhood- very, somewhat, not very or not at all?

		Very unsafe	Somewhat	Not very unsafe	Not at all unsafe	DK
a	a. Early morning	1	2	3	4	8
b	b. During the day	1	2	3	4	8
c	c. At night	1	2	3	4	8

Q11. Usually both men and women work in the police force. In your opinion who is more:

		Police woman	Police man	Both	Neither	DK
a	a. Honest	1	2	3	4	8
b	b. Hardworking And.....	1	2	3	4	8
c	c. Whom would you approach for help	1	2	3	4	8

Q12. Listed below are a number of institutions. Please tell me how much trust do you have in each of them-a lot, somewhat, not much or not at all?

		A lot	Somewhat	Not much	Not at all	DK
a	a. Local police like police inspector, Sub inspector, SHO	1	2	3	4	8
b	b. Senior police officer like SP, DCP	1	2	3	4	8
c	c. Traffic police	1	2	3	4	8
d	d. Army/Paramilitary	1	2	3	4	8
e	e. Court	1	2	3	4	8
f	f. Government official	1	2	3	4	8

Q13. Often women and young girls are scared to seek help from the police or visit the police station. In your opinion, what is the main reason for this? (Record answer and consult the codebook for coding)._____ 98. DK

Q14. On a scale of 10 points where the 1st point at left stands for extremely ineffective and the10th point at the right stands for extremely effective. In your opinion, where would you place the following in terms of effectiveness to get work done from the police? SHOW THE SCALE AND EXPLAIN (If no answer is given, then code 98) Extremely ineffective Effectiveness

a.	a. Political connection	01	02	03	04	05	06	07	08	09	10
b.	b. Money	01	02	03	04	05	06	07	08	09	10
c.	c. Personal connections in the police	01	02	03	04	05	06	07	08	09	10
d.	d. Seeking help from local goon	01	02	03	04	05	06	07	08	09	10

Q15. In the last 2-3 years, has crime in your locality increased or decreased?

1. Increased 2. Decreased 3. Remained the same 8. DK

Q16. Now I will read out two statements. Please tell me which statement would you agree the most with?
Statement 1: Police is not able to function properly due to lack of training and other resources.
Statement 2: It is not that the police lacks resources, they are in fact lazy and not motivated to serve people.

1. Agree with statement 1 2. Agree with statement 2 8. DK

Q17. Do you think the police intentionally implicates people under false charges?

2.Yes 1. No 3.May be 8. Can't say

Q18. In an area, whenever there is an instance of fight between people from two religious communities, do you think the police sides with any particular religious community or remains impartial ?

1. Sides with a particular religious community 2. Remains impartial 8. DK

Q18a. (If answer in Q18 is police sides with a particular religious community), In your opinion, which religious community does the police take sides with? (Record answer and consult codebook)

_____ 98. DK 99. NA

Q19. How satisfied are you with police performance and their work in your area? (If satisfied or dissatisfied, probe further whether fully or somewhat.) 1. Fully satisfied 2. Somewhat satisfied

3. Somewhat dissatisfied 4. Fully dissatisfied 8. DK

	Q20. Do you know of anyone who....?	Yes	No	DK/ CS
a	a. Died in mysterious circumstances under police custody	2	1	8
b	b. Been taken into unlawful detention by police/army	2	1	8
c	c. A woman who is a victim of sexual harassment or eve teasing by the police.	2	1	8
d	d. A victim of fake encounter	2	1	8
e	e. A victim of police firing, lathi charge.	2	1	8
f	f. A victim of police torture.	2	1	8

Q21. Very often , even in times of need, people are hesitant to visit the police or seek help. What is the single most important reason for this? _____ 98. DK

Q22. Now I will read out some statements. Please tell me whether you would agree or disagree with the following?

	(Probe further whether 'fully' or 'somewhat' agree or disagree)	**Agree**		**Disagree**		**NR**
		Fully	**Somewhat**	**Somewhat**	**Fully**	
a	a. Police is blamed unnecessarily even when it does its job well	1	2	3	4	8
b	b. There is nothing wrong in politicians interfering in the transfer and posting of police officers.	1	2	3	4	8
c	c. There is nothing wrong in the police being violent towards criminals. .	1	2	3	4	8

Q23. Looking at the present number of these communities in the police force, are there adequate numbers of the following groups in the police ?

		Adequate	**Less than adequate**	**More than adequate**	**DK**
a	a. Scheduled Caste such as Dalits	1	2	3	8
b	b. OBC	1	2	3	8
c	c. Scheduled Tribes such as Adivasis	1	2	3	8
	And what about the following?				
d	d. Muslims	1	2	3	8
e	e. Women	1	2	3	8

Q24. On a scale of 10 points where the 1st point at left stands for extremely corrupt and the10th point at the right stands for not at all corrupt. In your opinion, where would you place the following institutions in terms of corruption? SHOW THE SCALE AND EXPLAIN (If no answer is given, then code 98)

		Extremely corrupt									**Not at all corrupt**
a	a. Local police- police inspector, Sub inspector, SHO, Beat constable	01	02	03	04	05	06	07	08	09	10
b	b. Senior police officer- SP, DCP	01	02	03	04	05	06	07	08	09	10
c	c. Traffic police	01	02	03	04	05	06	07	08	09	10
d	d. Army/Paramilitary	01	02	03	04	05	06	07	08	09	10
e	e. Court	01	02	03	04	05	06	07	08	09	10
f	f. Government official	01	02	03	04	05	06	07	08	09	10

Q25. Now I will read out a few statements. Please tell me whether you agree or disagree with these statements?

	(Probe further whether strongly or somewhat agree or disagree)	Agree Fully	Agree Somewhat	Disagree Somewhat	Disagree Fully	NR
a	a. Police as a profession is better than other occupations because of easy access to power and security.	1	2	3	4	8
b	b. Compared to other professions, it is difficult to work in the police force because of high stress levels and long working hours.	1	2	3	4	8
c	c. Police is corrupt- it does not do its job without a bribe.	1	2	3	4	8

Q26 Often people are scared of police due to different reasons. What about you- how scared are you of the following- a lot, somewhat, not much or not at all?

		Very	Somewhat	Not much	Not at all	DK
a	a. Fear of being beaten up by the police	1	2	3	4	8
b	b. Fear of being arrested by the police for no reason	1	2	3	4	8
c	c. Fear of the police coming to your house	1	2	3	4	8
d	d. Fear of being falsely implicated in police cases.	1	2	3	4	8
e	e. Fear of sexual harassment or eve teasing by the police.	1	2	3	4	8

Q27. Have you ever seen a police officer violating the law? 2.Yes 1. No 8. DK

Q27a. (If answer is yes in Q27) Then did you file a complaint? 2.Yes 1. No 8. DK 9. NA

Q27b. Do you think there should be a separate body for filing complaint against police officers who violate the law?

2.Yes 1. No 8. DK

Q28. Often the police says that it is not allowed to work independently and free from political interference. Please tell me how much interference do these groups have in the functioning of the police in your locality- a lot, somewhat, not much or not at all?

		A lot	Somewhat	Not much	Not at all	DK
a	a. Political party & politicans	1	2	3	4	8
b	b. Local goons / gundas	1	2	3	4	8
c	c. Senior police officers	1	2	3	4	8
d	d. Economically powerful groups	1	2	3	4	8
e	e. Influential and dominant caste of your area	1	2	3	4	8

Q29 Do you know of someone or have heard of a case of domestic violence in your village/ locality?

2.Yes 1. No 8. DK

Q29a. (If answer is yes in Q29) Do you know if the victim of domestic violence filed a complaint or not?

2.Yes 1. No 8. DK 9.NA

Q29b. In cases of domestic violence, is the police helpful to the victim? 2.Yes 1. No 8. DK

Q30. It is often argued that police harasses certain groups of people. Have you seen the police harassing the following communities? Q30a. Is the police right or wrong in taking action against these communities?

	Q30	Q30a		Yes	No	DK	Q30a.	Right	Wrong	DK
a			a. Rickshaw pullers	2	1	8		2	1	8
b			b. street vendors	2	1	8		2	1	8
c			c. Nat dancers/street performers/Madaris/ Saperas (specify Denotified and Nomadic Tribes in every state)	2	1	8		2	1	8

d	d. Beggars	2	1	8	2	1	8
e	e. Hijras/ Kinnars/ Kothi	2	1	8	2	1	8

Q31. According to you, in the police force of your village/ locality? (Record answer and consult codebook for coding)

a. Which religious community's members are more in number?_____ 98. DK

b. Which caste's members are more in number? _____ 998. DK

Q32. It is widely believed that police discriminates between people on the basis of different things. In your opinion, does the police discriminate?

		Yes	No	DK/CS
a	a. On the basis of caste.	2	1	8
b	b. On the basis of religion.	2	1	8
	And does it also discriminate between			
c	c. Rich and poor.	2	1	8
d	d. Women and men.	2	1	8
e	e. People from another state.	2	1	8

Q33. Many people argue that working in the police is not appropriate for women. Now I am going to read out some such arguments. Please tell me whether these arguments are justified or not? (Probe further whether very or somewhat justified or unjustified).

		Justified		Unjustified		DK
		Very	Somewhat	Somewhat	Very	
a	a. Being in the police requires physical strength and aggressive behavior which women lack.	1	2	3	4	8
b	b. A woman should prioritise managing home instead of joining the police force.	1	2	3	4	8
c	c. Women police are incapable of handling high intensity crimes and cases.	1	2	3	4	8
d	d. Because of inflexible working hours, it is difficult for women to work in the police force.	1	2	3	4	8

Q34. Please tell me whether the following measures in your locality/ area have been introduced or not?

		Introduced	Not introduced	CS
a	a. All women police station.	1	2	8
b	b. PCR van patrolling in your locality.	1	2	8
c	c. Senior citizen helpline.	1	2	8
d	d. Child helpline number.	1	2	8
e	e. Helpline for people from North Eastern part of India (To be asked only in cities)	1	2	8
f	f. Help desk for SC & ST in police station.	1	2	8

Q35. If your daughter/son was to be the victim of any crime, would you allow her/him to visit the police station alone to file a complain? (To be asked to everyone including unmarried respondents)

2.Yes 1. No 8. DK

Q35a. (If yes in Q35) Would you allow your daughter to visit the police station as much as you would allow your son?

2. Yes 1. No 8. DK 9. NA

Q36. In your locality, members from which caste/community are more in number? (Record answer and consult codebook) _____ 998. DK

Q37. In an area, whenever there is an instance of fight between people from two caste groups, do you think the police sides with any particular caste group or remains impartial ?

1. Sides with a particular caste group 2. Remains impartial 8. DK

Q37a. (If answer in Q37 is police sides with a particular caste group), In your opinion, which caste group does the police take sides with? (Record answer and consult codebook)

☐☐☐

_____ 998. DK 999. NA

Q38. Now I will read out three statements. Please tell me which of these would you agree with? (Probe further whether 'fully' or 'somewhat' agrees or disagrees).

		Agree Fully	**Agree Somewhat**	**Disagree Somewhat**	**Disagree Fully**	**NR**
a ☐	a. Often members of backward castes such as Dalits are falsely implicated in petty crimes such as theft, robbery, dacoity by the police.	1	2	3	4	8
b ☐	b. Often tribals are falsely implicated on Maoist charges by the police.	1	2	3	4	8
c ☐	c. Often Muslims are falsely implicated in terrorism related cases by the police.	1	2	3	4	8

☐ Q39. In any of the above cases, if the person is absolved of charges by the court, should action be initiated against policemen who implicated them? 2.Yes 1. No 8. DK

☐ Q40. In the last 2-3 years, have you tried calling police (100 number) on phone in an emergency situation?

2.Yes 1. No 8. DK

☐ Q40a. (Only for women) Have you ever called on the women's helpline number?

2.Yes 1. No 8. DK 9. NA

☐ Q40b. (If yes in Q40) Then on calling police did you receive any help?

2. Yes 1. No 3. No one took the call

4. Number was not in use 5. Other _____ 8. DK 9.NA

☐ Q40c. (If yes in Q40) In your experience, to what extent has access to 100 number improved in the last 2-3 years- a lot, somewhat, not much or not at all? 1. A lot 2. Somewhat 3. Not much

4. Not at all 8.DK 9. NA

☐ Q41. In comparison to other jobs, are the working hours of the police greater or less?

1. Greater 2. Less 3. Same as other jobs 8.DK

☐ Q42. We know that the process of justice often gets delayed and numerous cases remain pending for several years. According to you, which institution is responsible for this delay?

1. Police 2. Court 3. Both 4. Neither

5. Other_____ 8. DK

☐ Q43. Often, police harasses those girls and boys who hang out and roam around in public places. In your opinion is this right, somewhat right or wrong?

1. Right 2. Somewhat Right 3. Wrong 8. DK

☐ Q44. In your locality, have you seen the police preventing girls and boys from meeting and hanging out in public area?

2. Yes 1. No 8. DK

BACKGROUND DATA

Personal Information

Z4a. Up to what level have your father and your mother studied?

Z4a. Father:_____ Z4b.Mother:_____ 9. No response

Z5. What is your main occupation? *(Record exactly and consult codebook & if retired, try to ascer tain his/her previous occupation. If student or housewife, then note down that as well)*
_____ 98. No response

Z5a. Are you the main earner of your household? 2. Yes 1. No

Z5b. *(If No in Z5a)* What is the occupation of the main earner of your household? (Record exactly and consult codebook) _____99. NA

Z6. How far is the nearest police station/chowki from your village/locality? *(Record answer in kilometer. If answer is more than 100 kilometer then code 96)* _____ 98. Can't say

Z7. Are you married? 1. Married 2. Married (Gauna not performed, not started living together)
3. Widowed 4. Divorced 5. Separated 6. Deserted
7. Unmarried/Single 8. Live with partner but not married 9. NR

Z7a. *(If married)* Do you have a boy or a girl?
1. Boy 2. Girl 3. Both 4. None 8. NR 9. NA

Z8. What is your Caste/Jati-biradari/Tribe name?*(Consult code book for code)*
_____

Z8a. And what is your caste group? *(Double check and consult code book)*
1. Scheduled Caste (SC) 2. Scheduled Tribe (ST) 3. Other Backward Classes (OBC) 4. Other

Z9. What is your religion? 1. Hindu 2. Muslim 3. Christian 4. Sikh 5. Buddhist/Neo Buddhist
6. Jain 7. Parsi 8. No religion 9. Others (Specify) _____

Z10. Generally, which language is spoken in your house?*(Consult code book for coding)*
_____ 98. No response

Z11. What kind of mobile phone do you have – a normal phone or a smart phone with a touch screen?
1. Normal phone 2. Smart phone 3. Don't have a phone 8. No answer

Z11a. *(If respondent has a mobile phone)* Does your phone have an internet connection?
2.Yes 1. No 8. No Answer 9. Not Applicable

Z12. Do you have an Aadhaar Card? 2.Yes 1. No

Z13. Locality: 1. Village 2. Town *(50,000 to 1 lakh population)*
3. Small City *(1-5 lakh)* 4. Big City *(5-10 lakh)* 5. Metropolitan City *(Above 10 lakh)*

Z13a. (*If Town/Small City/Big City/Metropolitan City)* Type of house where the respondent lives
1. House/Flat/Bunglow 2. House/Flat with 5 or more rooms
3. House/Flat with 4 rooms 4. Houses/Flat with 3 rooms 5. Houses/Flat with 2 rooms
6. House with 1 room 7. Mainly Kutcha house 8. Slum/Jhuggi Jhopri
9. NA.

Z13b. *(If Village)* Type of house where the respondent lives
1. Pucca (both wall and roof made of pucca material)
2. Pucca-Kutcha (Either wall or roof is made of pucca material and other of kutcha material)
3. Kutcha/Mud houses (both wall and roof are made of kutcha material)
4. Hut (both wall and roof made of grass, leaves, un-burnt brick or bamboo) 9. NA.

Household Information

Z14. Total No. of family members living in the household:
Above 18 years:_____ Below 18 years :___ *(If more than 9, Code 9)*

Z15. Total agricultural land including orchard and plantation owned by your household *(as on date of survey):*
_____*(Ask in local units, but record in standard acres. If more than 99, Code 99)*

Z16. In normal circumstances, what is your monthly household expenditure?
*(Record in Rupees, if respondent gives no answer, fill 000000 in the box)*_____

Z17. Do you or members of your household have the following:

		Yes	No	
a	a. Car/Jeep/Van	1	2	
b	b. Scooter/Motorcycle/Moped	1	2	
c	c. Airconditioner	1	2	
d d1	d. Computer/laptop/Ipad	1	2	*(d1. If resp. has computer/ laptop) 1. With Internet 2. Without Net 9. NA*
e	e. Fan/Cooler	1	2	
f	f. Washing machine/Microwave	1	2	
g	g. Fridge	1	2	
h	h. TV	1	2	
i	i. Bank/Post office account	1	2	
j	j. ATM/Debit/Credit card	1	2	
k	k. LPG gas	1	2	
l	l. Toilet inside the house	1	2	
m	m. Motorised pumping set	1	2	
n	n. Tractor	1	2	
o	o. Handpump inside the house	1	2	

Z18. Livestock:

	Total Number
a. Goat /sheep/pig:	_____
b. Cow/Oxen /buffalo/Camel:	_____
c. Any other:	_____

Z19. Total monthly household income - putting together the income of all members of the household?
_____
(Record exact amount in Rupees. If respondent does not give any amount then record 000000)

Z20. Mobile/Telephone number of the respondent _____

FILL AFTER COMPLETING INTERVIEW

☐ E1. Were there any other people immediately present who might be listening during the interview?

1. No one 2. Husband 3. Other adult male family members 4. Adult female family members

5. Any male from neighborhood 6. Any Female from neighborhood

7. Small crowd 8. Any Other

☐ E2. In how many questions did the respondent check with others for information to answer for questions?

1. None 2. One or two 3. Three to five 4. Six to ten 5. More than 10

☐ E3. At some stage did you notice something that made you feel that the respondent was answering under some fear or pressure? 1. Yes 2. No 3. Not sure

☐☐☐ E4. Which caste community was more in number in the locality you visited? *(Record answer and consult codebook)* _____

☐ E5. Which religious community was more in number in the locality you visited? *(Record answer and for coding refer to Z9 Codes.)* _____

☐ E6. Overall was the respondent cooperative? 1. Yes, very much 2. Somewhat 3. Not at all

E7. Investigator's signature (Sign in box):

E8. Name of the Supervisor: _____

☐ E9. Checked by the Supervisor: 1. Yes 2. No

E10. Supervisor's signature (Sign in box):

Any additional notes/comments

_____

_____

_____