Press Releases

The Secretary of State Elections Division Announces New Service to Track and Receive Notifications Regarding Mail Ballots

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FOR IMMEDIATE RELEASE

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(Carson City, NV; September 22, 2020) – Today, the Nevada Secretary of State Elections Division announces a new service that allows voters to track the status of their mail ballot – when it is mailed to them, when it is received by the county, and when it has been counted. This free service is provided to Nevada voters for the first time through a partnership between the Elections Division and BallotTrax. As a leader in mail ballot locator and notification systems, BallotTrax already provides ballot tracking services to voters in many other states.

In order to sign up for ballot tracking for the 2020 general election, Nevada voters should visit https://nevada.ballottrax.net and register for the service, which is free. Once registered, voters can select how they want to receive ballot tracking alerts: text message, email, or voice call. Voters can also set the hours during which they would like to receive ballot tracking alerts. To manage preferences, voters can sign in to the website at any time to change their selected notification methods, turn off notifications, or modify contact hours.

"Due to the significant number of voters we anticipate will vote by mail this election, including many voters who will be casting a mail ballot for the first time, the Elections Division decided to make ballot tracking a priority," said Wayne Thorley, Deputy Secretary of State for Elections. "Voters are used to buying something online and then tracking the package from the retail outlet to their doorstep. We can now offer this same service, and the peace of mind that comes with it, to voters who vote by mail."

The only information that is required to sign up for ballot tracking is the voter's first and last name, date of birth, and zip code. Voters are not required to provide their Social Security number or driver's license number in order to sign up for ballot tracking. In addition to signing up for ballot tracking, Nevada voters can always verify the status of their ballot by visiting the Secretary of State's registered voter services website.

Pursuant to Assembly Bill 4 from the 32nd Special Session of the Nevada Legislature, all active registered voters in Nevada will receive a ballot in the mail for the 2020 general election. Voters can see the date on which ballots will be mailed to registered voters in their county by visiting the Secretary of State's website. Voters who prefer to vote in person rather than vote by mail can do so. Early voting and Election Day polling locations can be found on the Secretary of State's website. Early voting begins on October 17 and runs through October 30. Election Day is November 3.

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