NJ Labor Department Expands Virtual Services to One-Stop Career Center Clients

FOR IMMEDIATE RELEASE

July 10, 2020

TRENTON – With the COVID-19 pandemic still among us, the New Jersey Department of Labor and Workforce Development (NJDOL) plans to offer a full suite of online and telephonic jobseeker services through its One-Stop Career Centers beginning Aug. 10.

Comprehensive support for unemployment customers remains available online, and through the regional call centers, which have expanded their capacity. However, in-person services will not be available at any One-Stop location due to overriding concerns for the health and safety of customers and staff.

“It is important that our One Stop Career Centers resume their role as a trusted community resource offering much-needed workforce services,” said Labor Commissioner Robert Asaro-Angelo. “But, we must restart thoughtfully and carefully, so as to maximize our impact to those wishing to start or change careers while the health and safety of our customers and staff remains paramount.”

“Our county partners and Workforce Development Boards have shown us the meaning of partnership during this public health emergency; the Labor Department thanks them for their continued cooperation and understanding as we navigate through these uncharted waters together.”

Remote-access services available through the One-Stops include career planning; assessment of training needs; occupational skills training and job search support for unemployed adults and dislocated workers; Re-Employment Services and Eligibility Assessment (RESEA), which unemployment claimants find work before they exhaust their benefits; career services for individuals with disabilities, including resume building, accommodating equipment and job placement; and online workshops.

For more information on our programs and trainings, visit nj.gov/labor.

NJDOL has continually worked with our partners at the state's Economic Development Authority (NJEDA) to help New Jersey workers find immediate, in-demand employment through the jobs portal at jobs.covid19.nj.gov
Services accessible to employers include recruitment assistance, virtual job fairs, apprenticeship programs, on-the-job training, layoff aversion, and incumbent worker training. For details, visit nj.gov/labor/business.

Anyone seeking unemployment assistance is urged to visit myunemployment.nj.gov. It is the most effective method of filing unemployment claims, checking claim status, certifying for benefits and finding helpful information and resources.

The NJDOL has recently launched a new call center, which allows the department to assist more callers than before at the following numbers:

- North New Jersey: 201-601-4100
- Central New Jersey: 732-761-2020
- South New Jersey: 856-507-2340
- Out-of-state claims: 888-795-6672 (call must be received from a phone with an out-of-state

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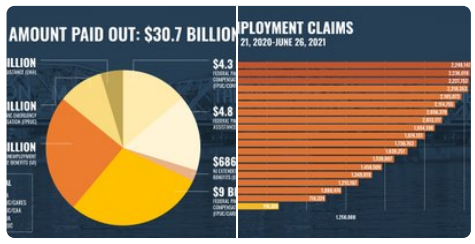
As of week ending June 26, $30.7 billion in benefits have been delivered to Garden State workers who sought assistance during the pandemic, helping to prop up our economy and providing vital income.
myunemployment.nj.gov



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Department of Labor
1 John Fitch Plz,
Trenton, NJ 08611