New Jersey Motor Vehicle Commission

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CUSTOMER ADVISORY

Oakland MVC Center Closed Due to COVID-19

Cherry Hill Reopens After Completion of Quarantine and Cleaning

TRENTON – The New Jersey Motor Vehicle Commission (NJ MVC) today announced the Oakland Licensing Center has been closed due to an employee testing positive for COVID-19, while the Cherry Hill Vehicle Center will be reopening Thursday, March 11.

Oakland will be closed until Tuesday, March 23, and the employee who tested positive was last in the agency Monday, March 8.

Cherry Hill will be reopening tomorrow, March 11, and fully operational after quarantine closing and full COVID-19 cleaning.

Additionally, the closures of the Newark Regional/Licensing Center and Springfield Vehicle Center have been extended, as another employee tested positive at each location, requiring a revised timeline for staff quarantine.

Newark will now reopen on Saturday, March 13, and Springfield on Saturday, March 20.

MVC Centers Reopening

The following MVC Centers will reopen after full COVID-19 cleaning and the completion of staff quarantine. They had to close because an employee tested positive for COVID-19 at each location, and are scheduled to reopen on these dates:

Cherry Hill Vehicle Center	Thursday, March 11
Rahway Licensing Center	Friday, March 12
West Deptford Regional/Licensing Center	Friday, March 12
Newark Regional/Licensing Center	Saturday, March 13
Vineland Licensing Center	Monday, March 15
Salem Licensing Center	Monday, March 15
Lodi Licensing Center	Monday, March 15
Flemington Licensing Center	Monday, March 15
Springfield Vehicle Center	Saturday, March 20
North Bergen Licensing Center	Monday, March 22
East Orange Vehicle Center	Tuesday, March 23
Oakland Licensing Center	Tuesday, March 23

MVC Online

Many customers can go online and skip the trip to the MVC. Nearly 30 different Motor Vehicle Commission services and transactions are available for customers online at **NJMVC.gov** (https://njmvc.gov/). This includes most standard license and registration renewals and replacements.

More than 80% of standard license renewals and nearly all vehicle registration renewals are now being completed without an in-person MVC visit.

Scheduling an Appointment for an In-Person Visit

Nearly all in-person transactions at both Licensing Centers and Vehicle Centers require an

appointment scheduled at **NJMVC.gov** (https://njmvc.gov/).

Appointments are scheduled up to 60 days in advance and are widely available. The MVC has more than doubled daily appointments for license and registration recently.

Appointment Cancellations

Any appointments canceled due to an MVC location closure must be rescheduled on the website. Customers will get an email when their appointment has been canceled.

If a customer can't make an appointment, it should be canceled using guidance in the MVC's confirmation email to open the appointment for others.

Renewals

License/ID and registration renewals that can't be completed online require an appointment. Renewals are not available on a walk-in basis.

Check Your Documents

Customers should check the expiration date on their documents and renew early. Most licenses can be renewed online three months before expiration and most vehicle registrations two months before expiration. If you can't renew online, make an appointment within the renewal window. Don't wait until you're up against an expiration date!

Know Before You Go

Before all MVC visits, customers should log on to **NJMVC.gov** (https://njmvc.gov/) to check if the agency might be closed because of an employee testing positive for COVID-19, or for any other reason. The MVC has 39 locations to serve customers throughout the state.

Customers can complete many transactions online, schedule appointments, and find out more about MVC operations on the website. Customers can also identify whether a license or vehicle transaction is available online, by appointment, or walk-in by using the **MVC "Cheat Sheet"** (https://www.nj.gov/mvc/pdf/about/cheatsheet.pdf) on the home page of the website.