News Room

News

DelDOT Announces Additional Operational Changes

The Delaware Department of Transportation (DelDOT) continues to review operational needs while keeping the health and safety of our employees and customers in mind. To that end, all public facing buildings that deliver various services will be going cashless across the State, including toll plazas and all Division of Motor Vehicle locations, effective Tuesday, March 17, 2020.

At DelDOT's four DMV locations, only credit or debit cards will be accepted, and the Department continues to urge all customers to utilize mydmv.delaware.gov which offers more than 20 services online, including renewal of Delaware Driver License/ID, renewing vehicle registration, and changing your home address.

The following DMV services will be suspended until further notice:

- All Class D and Commercial Driver License (CDL) road exams
- All motorcycle safety courses conducted at all DMV locations
- All vision tests will be temporarily waived
- All emissions testing for vehicles
- All Auto Theft Unit (ATU) transactions

DMV lobbies will be continually monitored with the goal of keeping them below 50 people. We are also encouraging customers that do not have direct business with DMV or are not accompanying a customer that requires assistance, to please remain in their vehicle.

At the state's three toll plazas, there will be no toll collectors working to collect cash payments. All traffic will be directed through the EZPass lanes and motorists without EZPass will receive a bill in the mail for the toll with no penalty or processing fee. The Route 896 southbound ramp to I-95 southbound will temporarily close due to the road configuration that does not permit access to the EZPass lanes.

If you are feeling sick, please do not visit public facilities and avoid public transportation. For more information on the state's response to the Coronavirus, visit de.gov/coronavirus.

Back to Press Releases

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