COVID-19 postpones BWC's MCO open enrollment period

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NEWS RELEASE

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COLUMBUS – Due to the impact of the COVID-19 on Ohio's business community, the Ohio Bureau of Workers' Compensation is postponing this year's enrollment period for employers to select a managed care organization (MCO) to manage their injury claims.

Offered every two years in the spring, the enrollment period is an opportunity for employers to select a new MCO that may best fit their needs. The official enrollment period, scheduled for April 27 – May 22, will now occur May 3 – May 28, 2021.

"We understand many employers are temporarily closed for business or they're diverting all available resources to curbing the spread of COVID-19," said BWC Administrator/CEO Stephanie McCloud. "This is one way we can ease their administrative tasks so they can focus on the safety and health of their employees."

BWC will continue to publish its annual MCO Report Card, which provides employers with objective information on the performance of each of the 11 MCOs that contract with the state of Ohio. The 2020 MCO Report Card, along with an MCO Selection Guide, is scheduled to be available by the end of April at bwc.ohio.gov.

"The choice of an MCO is a crucial decision for an employer to ensure the needs of injured workers are met and a good working relationship has been established to minimize the impact of an injury on both the injured worker and the employer," said Administrator McCloud.

For more on COVID-19 as it relates to BWC, visit this Frequently Asked Questions page and bwc.ohio.gov. You may also email BWCCOVID19@bwc.state.oh.us.

News & Events

For the latest on COVID-19, visit the Ohio Department of Health website coronavirus.ohio.gov, or call 1-833-4-ASK-ODH.

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Established in 1912, the Ohio Bureau of Workers' Compensation is the exclusive provider of workers' compensation insurance in Ohio and serves 249,000 public and private employers. With 1,800 employees and assets of approximately $29 billion, BWC is the largest state-run insurance system in the United States. Our mission is to protect Ohio's workers and employers through the prevention, care and management of workplace injuries and illnesses at fair rates. For more, visit www.bwc.ohio.gov.

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