Maine Dept. of Labor Announces Shift to Online CareerCenter Services SHARE (http://www.addthis.com/bookmark.php?v=250&pub=mainelabor)

March 19, 2020

For Immediate Release: March 19, 2020

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AUGUSTA - In order to follow the Maine Center for Disease Control's guidance on social distancing due to COVID-19, the Maine Department of Labor announces that CareerCenter services will accessed online and by phone. The quality of services to the public will not be affected however this shift will limit in-person contact and is consistent with public health strategies to limit the spread of COVID-19.

CareerCenter services are available online at www.mainecareercenter.gov. CareerCenter staff are also available by phone; phone numbers for specific CareerCenters can be found on the CareerCenter website. The statewide line is 1-888-457-8883. There is also a "live chat" option on the website, where the public can communicate directly with a CareerCenter consultant.

Temporarily shifting to online and by-phone services will allow the public to access important CareerCenter services from their home, Commissioner Laura Fortman said. We are committed to providing important public services while maintaining health and safety of our staff and the people we serve.

In addition:

- All CareerCenter hosted job fairs will be cancelled for the next two weeks, at which point next steps will be assessed based on circumstances.
- SafetyWorks! Training Institute (STI) classes have been cancelled through March 27th, including classes held at satellite locations. For more information or to sign up for future classes, visit: https://www.safetyworksmaine.gov/index.shtml. (https://www.safetyworksmaine.gov/index.shtml.)

Additional information from the Maine Department of Labor about COVID-19 guidance on workplace safety and health, unemployment insurance, and employment law can be found at https://www.maine.gov/labor/covid19/. (https://www.maine.gov/labor/covid19/.)

The Department provides unemployment filing free of charge; individuals should never be asked to pay to file their claim.

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