March 20, 2020

State of Alabama
Press Release: Medicaid

Alabama Medicaid Modifies Recipient Signature Requirement during COVID-19 Emergency

PDF Version

TO: ALL MEDICAID PROVIDERS

The Alabama Medicaid Agency (Medicaid) is modifying the recipient signature requirement for services provided during the state of emergency effective March 16, 2020.

During the time prescribed by the governor as a state of emergency due to the COVID-19 pandemic, recipient signatures are not required in cases where the provider has discontinued signature capture due to health concerns. Documentation of services provided to the recipient must be maintained by the provider.

This action will be effective for one month, expiring on dates of service April 16, 2020. It will be reevaluated for a continuance as needed.

If you have questions, please visit the Medicaid website at www.medicaid.alabama.gov, or call the Medicaid Fiscal Agent at 1.800.688.7989

- **For more information, visit** http://medicaid.alabama.gov
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