New Jersey Motor Vehicle Commission

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RELEASE: March 1, 2021

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CUSTOMER ADVISORY

Newark, Vineland, Salem, and Lodi MVC Centers Closed Due to COVID-19

TRENTON – The New Jersey Motor Vehicle Commission (NJ MVC) has announced that the Newark Regional, Vineland, Salem, and Lodi Licensing Centers are closed due to a single employee testing positive for COVID-19 at each location.

Newark Regional Licensing Center will be closed until Wednesday, March 10. The employee who tested positive was last in the agency on Tuesday, Feb. 23.

Vineland, Salem, and Lodi Licensing Centers will be closed until Monday, March 15. The single employee who tested positive at each of these locations was last in the agency on Saturday, Feb. 27.

Road test operations and vehicle inspection stations remain open at Newark, Lodi, and Salem.

MVC Centers Reopening

The following MVC Centers will reopen after full COVID-19 cleaning and the completion of staff quarantine. They had to close because an employee tested positive for COVID-19 at each location, and are scheduled to reopen on these dates:

Newark Regional/Licensing Center	Wednesday, March 10
Rahway Licensing Center	Thursday, March 11
Cherry Hill Vehicle Center	Thursday, March 11
West Deptford Regional/Licensing Center	Friday, March 12
Vineland Licensing Center	Monday, March 15
Salem Licensing Center	Monday, March 15
Lodi Licensing Center	Monday, March 15

MVC Online

Many customers can skip the trip to the MVC by going online. Nearly 30 different Motor Vehicle Commission services and transactions are available for customers online at **NJMVC.gov** (https://njmvc.gov/). This includes most standard license and registration renewals and replacements.

More than 80% of standard license renewals and nearly all vehicle registration renewals are now being completed without an in-person MVC visit.

Scheduling an Appointment for an In-Person Visit

Nearly all in-person transactions at MVC Vehicle and Licensing Centers require an appointment that is scheduled at **NJMVC.gov** (https://njmvc.gov/).

Appointments are scheduled up to 60 days in advance and are widely available for nearly all transactions. The MVC has added more appointments over the past month, and more than doubled daily appointments for license and registration renewals.

Appointment Cancellations

Any appointments canceled due to an MVC location closure must be rescheduled on the website. Customers will get an email when their appointment has been canceled.

If a customer can't make their appointment, it should be canceled using the guidance in the

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confirmation email sent by the MVC upon booking, in order to open the appointment for others.

Renewals

License/ID and registration renewals that can't be completed online require an appointment. Renewals are <u>not</u> available on a walk-in basis.

Check Your Documents

Customers should check the expiration date on their documents and renew early. Most licenses can be renewed online three months prior to expiration and most registrations two months prior to expiration. If you can't renew online, make an appointment when you're within the renewal window. Don't wait until you're up against an expiration date!

Know Before You Go

Before all MVC visits, customers should log on to **NJMVC.gov** (https://njmvc.gov/) to check whether the agency might be closed because of an employee testing positive for COVID-19, or for any other reason. The MVC has 39 locations to serve customers throughout the state.

Customers can complete many transactions online, schedule appointments, and find out more about MVC operations on the website. Customers can also identify whether a license or vehicle transaction is available online, by appointment, or by walk-in using the **MVC "Cheat Sheet"** (https://www.nj.gov/mvc/pdf/about/cheatsheet.pdf) on the home page of the website.