MVD office appointments required, license expirations extended

Customers urged to use online services

March 23, 2020

For the most current information about MVD services and appointments, visit azdot.gov/mvd.

***** Updated information December 2020 *****

In December, Gov. Doug Ducey issued an Executive Order deferring requirements to renew standard driver licenses that have an expiration date between March 1, 2020, and February 28, 2021, by one year from their original expiration date.

MVD office visits are by appointment-only and masks are required to be worn in MVD offices. Some MVD office appointments – permit tests, road tests, Travel ID and driver license renewal – can be scheduled online at AZMVDNow.gov. Other MVD appointments can be scheduled by calling the statewide service number at 602.255.0072 between 8 a.m. and 4:30 p.m., Monday through Friday. Vist the Contact MVD page for more information.

Two-thirds of all MVD transactions can be completed online at AZMVDNow.gov and ServiceArizona.com. These include registration renewals, ordering a duplicate driver license, title transfers, sold notices, updating insurance information, and many more.

Customers can also complete many transactions at Authorized Third Party offices.

For more information: azdot.gov/mvd.

***** Original news release from March 2020 is below *****

PHOENIX – The Arizona Department of Transportation Motor Vehicle Division reminds customers that all MVD office visits require an appointment. Only services that have to be done in person are available. This does not apply to Authorized Third Party providers.

To reduce the number of people who may require office visits, Gov. Doug Ducey last week issued an Executive Order extending the driver license expiration date by six months for anyone whose license expires between March 1 and Sept. 1.

In order to make an appointment, customers should call the statewide service number at 602.712.2700 between 7:30 a.m. and 4:30 p.m. Monday through Friday. In addition to setting up appointments, MVD agents will determine if a customer can get their MVD service online and assist if necessary. More than two-thirds of MVD services are available at ServiceArizona.com.

For more information: azdot.gov/mvd.

Tags: MVD Service Arizona Driver License Covid-19