TAXATION & REVENUE
NEW MEXICO

Michelle Lujan Grisham
Governor

Stephanie Schardin Clarke
Cabinet Secretary

Media Contact: Charlie Moore
Charlie.Moore@state.nm.us
(505) 827-0690

May 29, 2020

Self-serve payment plan option now available to taxpayers

Department also extends some collection modifications

SANTA FE—Taxpayers who have an outstanding debt with the New Mexico Taxation and Revenue Department can now create and enter into a payment plan on their own.

The Department also has announced it will extend some modifications to collection efforts that were enacted to ease the burden on taxpayers facing financial difficulty as a result of the COVID-19 public health emergency.

The Department's new self-service option at tax.newmexico.gov allows taxpayers to create a custom payment plan for tax, penalty and interest. The program is available for all tax programs administered by the Department.

Taxpayers can choose the size of their down payment and the duration of the plan up to 72 months. Plans longer than 12 months require that a lien be put in place.

Eligible participants will be accepted automatically; others will be contacted by a TRD employee to complete the process.

More information is available at tax.newmexico.gov through the Taxpayer Access Point https://tap.state.nm.us/TAP/. Taxpayers will see the option once they've logged into their accounts.

"Taxation and Revenue Department staff are always looking for ways to make it easier for taxpayers to comply with New Mexico tax laws. This new self-service option is a good example of that," said Taxation and Revenue Secretary Stephanie Schardin Clarke.

The Department is still taking appointments in District Offices and taxpayers can now make payments with a credit or debit card. Please contact the Department at the locations listed below.

Santa Fe District: 505-827-0920
Albuquerque District: 505-841-6262

Roswell District: 575-627-2900
Las Cruces District: 575-528-6140
Farmington District: 505-599-9701

The Department also is extending some modifications to its collection and enforcement efforts announced March 30 to help taxpayers facing financial difficulty because of the public health emergency.

- The most severe collection activities, including new liens, seizures and injunctions, are now on hold through June 30.
- Taxpayers on payment plans will be offered an additional deadline extension of 30 days, for a total of 90 days, and taxpayers will be encouraged to make good faith payments to prevent defaults.
- Taxpayers undergoing field or desk audits will be offered the opportunity to request an extension or a waiver giving them more time to produce records.

Other modifications announced March 30 are unchanged. Those include:

- A program that automatically garnishes state tax refunds for payment of federal tax debts is suspended.
- Additional resources are being devoted to quickly clear identity verification questions on income tax refunds to ensure they are legitimate.
- Staff is prioritizing review and approval of refund requests, business credits and abatements of taxes due.
- Potentially noncompliant taxpayers will be offered managed audits, a voluntary program that can result in a waiver of penalty and interest for 180 days.
- Additional staff will be assigned to help resolve tax protests.