MDHHS announces statewide hotline to address COVID-19 health questions

FOR IMMEDIATE RELEASE

No. 015 – March 13, 2020

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LANSING, MICH. The Michigan Department of Health and Human Services (MDHHS) announced today the launch of a statewide hotline to respond to health-related questions about coronavirus disease 2019 (COVID-19) starting tomorrow, March 14, at 9 a.m.

“As we continue to take precautions to prevent the spread of COVID-19 in our state, we want to ensure Michiganders have the information they need to stay healthy, address concerns and know where to go for the care they need if they experience symptoms,” said Dr. Joneigh Khaldun, MDHHS chief medical executive and chief deputy for health.

Public health and other experts will answer health-related questions about COVID-19. The team can also direct residents, providers and more to the right resources in their local communities and in other state government departments.
The hotline will be open seven days a week from 8 a.m. to 5 p.m. at 1-888-535-6136.

Staff cannot provide individual clinical advice or a diagnosis through the hotline. If you believe you have been exposed to COVID-19 and are symptomatic, call your health care provider. If you do not have a health care provider, call the nearest hospital.

Patients with confirmed infection have reported mild to severe respiratory illness with symptoms of:

- Fever
- Cough
- Shortness of breath
- Pneumonia

The best prevention for viruses, such as influenza, the common cold or COVID-19 is to:

- Wash your hands often with soap and warm water for 20 seconds. If not available, use hand sanitizer.
- Avoid touching your eyes, nose, or mouth with unwashed hands.
- Cover your mouth and nose with a tissue or upper sleeve when coughing or sneezing.
- Avoid contact with people who are sick.
- If you are sick, stay home, and avoid contact with others.
- Replace handshakes with elbow bumps.

- Stay at least six feet away from others when in a public setting.

Information around this outbreak is changing rapidly. The latest information is available at Michigan.gov/Coronavirus and CDC.gov/Coronavirus.

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Coronavirus Disease 2019

Online Services

Child Welfare Licensing Online Complaint Form

Report Welfare Fraud

Report WIC Fraud

MDHHS Policy Manuals

Child Support

MI Bridges: Apply for Assistance & Manage Your Account

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E-license - Renew Health Professional License Online!

Medicaid Provider Manual

Verify Health Professional License

Prescription Drug & Opioid Abuse Prevention

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Tweets by @MichiganHHS

Michigan HHS Dept Retweeted

Elizabeth Hertel
@MDHHS_Director

We have said all along that the vaccine would help us return to a sense of normalcy and today we announce that day is here. #MIDoseofHope https://twitter.com/GovWhitmer/status/1405598054284148741

4h

Michigan HHS Dept Retweeted

Michigan.gov
@migovernment

Stay Smart. Stay Safe. @MichiganHHS reports today, June 17, 2021, 172 new COVID-19 cases & 20* deaths. For * details bit.ly/2KcnkrO. Michigan's total cases are now 893,002 & 19,598 deaths. Find the latest data & #COVID19 news at

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