DOTD makes temporary changes to GeauxPass operations

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Baton Rouge, LA – Beginning Sunday, March 22 at noon, the Louisiana Department of Transportation and Development will make temporary changes to operations at the LA 1 toll bridge in Leeville in order to follow statewide mandates of social distancing to help reduce the risk of spreading the COVID-19 virus. The changes will be in place until April 22.

The cash/ credit card lane will be closed, diverting southbound traffic to lane 2, known as the tag lane. Customers who do not have a toll tag will be required to go through the tag lane and will be sent an invoice in the mail for the price of the toll. There will not be any added fines or fees added to invoice. These changes will not affect customers that currently have a GeauxPass toll account and tag for their vehicles.

Additionally, the lobby of the customer service center in Golden Meadow will be closed to the public. Motorists can open and make changes to their accounts, as well as make payments on current accounts and violations, by calling customer service at 1-866-662-8987 between 8 a.m. and 4 p.m. Monday through Friday or by visiting the GeauxPass website at http://www.geauxpass.com

For updates on the virus, visit http://www.ldh.la.gov/coronavirus/ , dial 211 or text the keyword LACOVID to 898-211 for the most current information about the outbreak.

For the up-to-date information on road closures and other incidents, check www.511la.org before you travel.