Department of Labor (/)

APRIL 10, 2020 | ALBANY, NY

Statement from Labor Commissioner Roberta Reardon on Department of Labor's "Call Back" Initiative

"Earlier today, the Department of Labor started proactively calling every New Yorker who had submitted a partially complete application for unemployment insurance.

"Like many across the Empire State, the majority of our staff are working from home, and New Yorkers may see an incoming caller ID that lists 'PRIVATE CALLER.' I want to encourage New Yorkers to answer these calls so we can complete your application and connect you with the benefits you deserve. To prevent fraud, anyone calling from the Department of Labor will verify their identity by providing the date you filed your unemployment insurance application and the type of claim you filed.

"We are dedicating every resource available to increasing our capacity, processing claims, and helping New Yorkers weather this storm."

Contact NYS Department of Labor Press Office

Contact us by phone:

Press Inquiries 518-457-5519 (tel:518-457-5519)

Contact us by email:

PressOffice@labor.ny.gov (mailto:PressOffice@labor.ny.gov)

Department of Labor

ABOUT US

Our Mission & Services

Newsroom

Commissioner

Contract, Bid & Grant Opportunities

Contact Us

BOARDS

Hazard Abatement Board

Industrial Board of Appeals

Public Employment Relations Board

Unemployment Insurance Appeal Board

INITIATIVES

Apprenticeship

Paid Family Leave

Regional Economic Development Councils

Ride Safe NY

Shared Work

RESOURCES

Accessibility Policy

Freedom of Information Law (FOIL)

Privacy Policy

Report Fraud

LANGUAGE ASSISTANCE

Español (Spanish)

中文 (Chinese)

Русскийу (Russian)

Italiano (Italian)

Kreyòl ayisyen (Haitian-Creole)

한국어 (Korean)

Polski (Polish)

More Information

CONNECT WITH US

FACEBOOK

INSTAGRAM

LINKEDIN

TWITTER

YOUTUBE