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Mass.gov

NOTICE

For RMV limited service centers and reservation process, extended credentials, online permits, and road test information, click here.

(https://www.mass.gov/info-details/rmv-covid-19-information)

NEWS

Massachusetts RMV announcing new online feature: Vehicles may be registered without a visit to the RMV

Independent insurance agents may now renew and reinstate passenger and commercial vehicle registrations on behalf of their customers

6/29/2020

Massachusetts Registry of Motor Vehicles

MEDIA CONTACT

BOSTON — The Massachusetts Registry of Motors Vehicles (RMV) is announcing that in partnership with Boston Software Corporation, a new online service is now available which enables independent insurance agents to renew and reinstate passenger and commercial vehicle registrations on behalf of their customers. This eliminates the need for eligible vehicle owners and drivers to visit an RMV customer service center to renew or reinstate their registration.

"The RMV is committed to working with partners like Boston Software to provide additional flexible online options for our customers that allow them to skip the in-person trip to an RMV Service Center," **said Jamey Tesler, Registrar of the Massachusetts RMV.** "This is another great example of leveraging the RMV's new technology system to help our customers, business partners, and employees stay safer during the COVID-19 pandemic and to also continue making our transactions simpler, less time-consuming, and more convenient."

Boston Software has been an RMV business partner for more than 20 years. The company's software platform, known as SinglePoint, is used by the majority of Massachusetts insurance agents and carriers, and is integrated with the RMV's new ATLAS system to perform various functions including inquiries and preparing RMV paperwork. This latest functional update **is especially important to ensuring 'social-distancing' during the COVID-19 pandemic within RMV Service Centers, ()by helping drivers get their vehicles properly registered without the need to physically visit the RMV in-person ()**. The new online service is now available.

Using the new feature in SinglePoint, insurance agents can seamlessly access the RMV's ATLAS system to confirm that the reinstatement or renewal transaction is eligible to be completed online, and attest that a vehicle is properly insured. Owners or drivers will then get an email link instructing them to pay for the transaction and, when payment is

provided, the registration will be reinstated or renewed immediately. This process works for registration renewals and reinstatements that require proof of insurance.

"Without this new ATLAS-SinglePoint service, drivers must complete a Registration and Title Application, get their insurance agent to stamp it and verify insurance is in place, then mail it along with payment to the RMV. The Registry then has to mail back the registration reinstatement or renewal," **Charlie Walsh, one of the owners at Boston Software, points out.** "This new process is a huge convenience and provides enhanced efficiency and accuracy."

For information about RMV transactions, please visit: **www.mass.gov/RMV** (/RMV).

Media Contact

Jacquelyn Goddard, Director of Communications, MassDOT

REGISTRY OF MOTOR VEHICLES

Massachusetts Registry of Motor Vehicles
(/orgs/massachusetts-registry-of-motor-vehicles)

Visit the RMV's Online Service Center for over 40 transactions that can be completed online and skip the trip to the RMV.

More (/orgs/massachusetts-registry-of-motor-vehicles)

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