New Jersey Motor Vehicle Commission

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CUSTOMER ADVISORY

Springfield MVC Center Closed Due to COVID-19

Freehold Closed March 6 Due to Limited Staffing

TRENTON – The New Jersey Motor Vehicle Commission (NJ MVC) today announced that the Springfield Vehicle Center is closed due to an employee testing positive for COVID-19, and will reopen Friday, March 19.

The employee who tested positive was last in the agency Thursday, March 4.

In addition, the Freehold Licensing Center will be closed Saturday, March 6, due to staffing limitations unrelated to COVID-19. Regular operations will resume at Freehold on Monday, March 8.

As previously announced, the Washington Vehicle Center also will be closed March 6, as Saturday employees at that location continue to quarantine following an earlier closure due to COVID-19.

MVC Centers Reopening

The following MVC Centers will reopen after full COVID-19 cleaning and the completion of staff quarantine. They had to close because an employee tested positive for COVID-19 at each location, and are scheduled to reopen on these dates:

Eatontown Regional/Licensing Center	Monday, March 8
Newark Regional/Licensing Center	Wednesday, March 10
Cherry Hill Vehicle Center	Thursday, March 11
Rahway Licensing Center	Friday, March 12
West Deptford Regional/Licensing Center	Friday, March 12
Vineland Licensing Center	Monday, March 15
Salem Licensing Center	Monday, March 15
Lodi Licensing Center	Monday, March 15
Flemington Licensing Center	Monday, March 15
Springfield Vehicle Center	Friday, March 19

MVC Online

Many customers can skip the trip to the MVC by going online. Nearly 30 different Motor Vehicle Commission services and transactions are available for customers online at NJMVC.gov (https://njmvc.gov/). This includes most standard license and registration renewals and replacements.

More than 80% of standard license renewals and nearly all vehicle registration renewals are now being completed without an in-person MVC visit.

Scheduling an Appointment for an In-Person Visit

Nearly all in-person transactions at MVC Vehicle and Licensing Centers require an appointment that is scheduled at NJMVC.gov (https://njmvc.gov/).

Appointments are scheduled up to 60 days in advance and are widely available for nearly all transactions. The MVC has added more appointments over the past month, and more than doubled daily appointments for license and registration renewals.

Appointment Cancellations

Any appointments canceled due to an MVC location closure must be rescheduled on the website. Customers will get an email when their appointment has been canceled.

If a customer can't make their appointment, it should be canceled using the guidance in the confirmation email sent by the MVC upon booking, in order to open the appointment for others.

Renewals

License/ID and registration renewals that can't be completed online require an appointment. Renewals are not available on a walk-in basis.

Check Your Documents

Customers should check the expiration date on their documents and renew early. Most licenses can be renewed online three months prior to expiration and most registrations two months prior to expiration. If you can't renew online, make an appointment when you're within the renewal window. Don't wait until you're up against an expiration date!

Know Before You Go

Before all MVC visits, customers should log on to NJMVC.gov (https://njmvc.gov/) to check whether the agency might be closed because of an employee testing positive for COVID-19, or for any other reason. The MVC has 39 locations to serve customers throughout the state.

Customers can complete many transactions online, schedule appointments, and find out more about MVC operations on the website. Customers can also identify whether a license or vehicle transaction is available online, by appointment, or by walk-in using the MVC "Cheat Sheet" (https://www.nj.gov/mvc/pdf/about/cheatsheet.pdf) on the home page of the website.