West Virginia Children's Health Insurance Program
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MEMORANDUM-Updated April 2, 2020

TO: WVCHIP Providers

FROM: Jean Kranz, MBA, MS
Executive Director

DATE: April 2, 2020

SUBJECT: **Coronavirus (COVID-19) Policy**

The West Virginia Children's Health Insurance Program (WVCHIP) has temporarily implemented the following policies in response to COVID-19 being declared a pandemic by the World Health Organization and the related Governor's declared State of Emergency. These policies are effective until the State of Emergency is terminated:

- **Copayments and premiums are waived** for all medical, dental, and pharmacy services throughout the declared State of Emergency.
- **Telehealth visits** provided to WVCHIP members at "home" as the originating site are allowed for screening visits and non-emergent E&M visits. The provider must have the capability to clearly communicate with the member during the interaction with the member. - Appropriate screening and E&M CPT or HCPCS codes billed with a place of service code 02 or modifiers 95 or GT are reimbursable. Text messaging and email communications are not reimbursable. This policy will help keep healthy children out of the office and reduce anxiety for parents. Examples of some conditions that can be addressed by this change are rashes, poison ivy, and follow-ups to ADHD, anxiety, well child visits, and depression medications.
- **Psychological testing services provided through telehealth** are reimbursable by billing the appropriate CPT or HCPCS code billed with a place of service code 02 or modifiers 95 or GT.
- **Refill restrictions** on early refills of 30-day prescriptions for maintenance medications at any in-network pharmacy are temporarily waived. Maintenance medications can now be refilled ahead of schedule.
- **Encourage members to call their current pharmacies** to determine what services are available to them. Many local pharmacies are providing drive through or curb side service and/or free at home delivery. The Centers for Disease Control and Prevention (CDC) encourages people at higher risk ofCOVID-19 complications to stay at home as much as possible, so this convenient option will help members avoid going to the pharmacy for refills or new maintenance prescriptions.
- **Free home delivery of prescriptions** through CVS Pharmacy® for specialty medications.
- **COVID-19 testing** is reimbursable by billing HCPCS codes U0001 and U0002 for dates of service on or after February 4, 2020.
- **Prior authorization requirements are waived** for all covered state plan services during the declared State of Emergency. WVCHIP recognizes that a variety of circumstances can make submission of medical necessity documentation difficult, impractical, or impossible. This includes all medical, behavioral health, dental, and prescription drugs. During the declared State of Emergency, Providers should submit uniquely identified manual medical and behavioral health claims for services that typically require prior authorization to DXC. DXC will process the claims without regard to prior authorization requirements or documentation for the medical necessity of the service. While prior authorization requirements are waived during the declared State of Emergency, providers should remain aware that all services are subject to retro-active review per regular WVCHIP business processes.

WVCHIP continues to monitor the situation and work closely with our state and federal partners and will issue additional guidance, as necessary.