FSSA News Release

FOR IMMEDIATE RELEASE
December 21, 2020

SNAP recipients in Indiana may now purchase online at ALDI stores, through a partnership with Instacart online grocery platform

ALDI and Instacart offer third online purchasing option for Hoosier SNAP users

INDIANAPOLIS –SNAP recipients in Indiana now have a third option for using their Hoosier Works EBT cards to purchase groceries online for pickup or delivery: ALDI, working in partnership with Instacart, joins Amazon and Walmart, which were approved for online purchases earlier this year. SNAP participants are automatically eligible to participate in this program and do not need to apply.

"We are pleased to add another retailer to provide Hoosier SNAP recipients with this important service – particularly those who are most at risk for COVID-19 infection and those who are homebound," said Jennifer Sullivan, M.D., M.P.H., FSSA secretary. "We are thankful to our federal partners at the Food and Nutrition Service for working with us to continue to remove barriers and provide safety and convenience for Hoosier families. While this service will initially and immediately address needs caused by the pandemic, we intend to keep this service in place permanently."

Currently, ALDI via Instacart, Amazon and Walmart are the only Indiana retailers that have been approved for online purchasing by the Food and Nutrition Service of the U.S. Department of Agriculture. More information about using these online retailers in Indiana is available here.

- To purchase online from ALDI, Indiana SNAP participants will shop via the Instacart app or online at www.Instacart.com. . (Users can get more information here.)
    - Customers can create an Instacart account here. Then, they can enter their Hoosier Works EBT card information as a form of payment in their profile. (They will also need to add a secondary form of payment for non-food items such as taxes, tips and fees per SNAP guidelines.)
    - Customers can then enter their ZIP code to determine if they are near a participating ALDI store, and begin shopping and selecting items from ALDI's SNAP-eligible products. Once items are added to their cart, customers will be able to select how much of their benefits they would like to allocate to the order.
    - **ALDI delivery and pickup via Instacart will be available daily from 10 a.m. to 8 p.m., local time.** Available time slots for pickup and delivery are listed during checkout and vary by store**.** Orders for delivery and pickup can be placed by customers for receipt in as fast as an hour or scheduled days in advance.

It is important to note that any delivery fees that may apply to the online purchase may NOT be paid with SNAP benefits. However, through March 16, 2021, Instacart will waive delivery and/or pickup fees on the first three SNAP EBT orders for each Indiana SNAP customer with a Hoosier Works EBT card associated with their account.

If SNAP recipients have any problems using their card for ordering, they should call the number on the back of their Hoosier Works EBT card for customer service.

SNAP is the Supplemental Nutrition Assistance Program and was formerly called Food Stamps. SNAP benefits can only be used for food products and for plants and seeds used to grow food. A full list of items that can and cannot be purchased with SNAP is available here: https://www.fns.usda.gov/snap/eligible-food-items

TANF (Temporary Assistance for Needy Families) benefits, which are also provided via Hoosier Works EBT card, may not be used for online purchasing. Currently more than 680,000 Hoosiers receive SNAP benefits and nearly 13,000 Hoosiers receive TANF assistance.

Hoosiers may apply for SNAP or TANF at www.FSSABenefits.in.gov. They may also call 800-403-0864 for assistance.

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