Update: The DMV is no longer offering special hours for new residents. See the New Residents web page.

FOR IMMEDIATE RELEASE
October 9, 2020

DMV to Expand New Resident Services

Agency adds early morning weekday hours and extended Saturday services

CARSON CITY – The Nevada Department of Motor Vehicles is temporarily expanding the special hours it offers to new Nevada residents, who have been able to make appointments for Saturday services since September 12.

The DMV offices in Henderson, Las Vegas and Reno will now accept new residents on a walk-in basis from 7:30 a.m. to 9:30 a.m. Monday through Friday and from 11 a.m. to 3 p.m. on Saturdays. Customers with existing Saturday appointments will be able to keep them.

"We want to help our new neighbors drive legally and get their vehicles registered here," said DMV Director Julie Butler. "We should be able to process as many as 3,000 new residents per week across the state and hopefully catch up on the backlog created by the COVID-19 closure earlier this year."

This change will also allow new residents to obtain DMV identification so they can register for and vote in the upcoming general election on Tuesday, November 3. Nevadans with a DMV-issued driver's license, ID card or the Interim Document given out at application are eligible to register online through October 29 at www.RegisterToVoteNV.gov. Nevada residents with a DMV-issued driver's license, ID card or Interim Document may also register in person at a polling location during Nevada's early vote period (October 17 – 30) and on election day (November 3).

The Department of Motor Vehicles is following all COVID-related safety protocols. Customers will not be allowed to form long lines outside or wait for their turn inside the offices.

Staff will walk the line outside to screen the new residents for proper documentation. Those who meet the requirements will be given a paper ticket with an appointment time and asked to return at that time.

New residents must be transferring an out-of-state driver's license or ID card to qualify for the special hours. The New Resident webpage at dmvnv.com has the details on license and registration requirements. Customers can have Vehicle Identification Number inspections completed in advance without an appointment.

The new hours are effective October 10 and will continue through November 3. Customers should take note the Reno office will be closed from October 24 – November 1 for the move to the new location at 9155 Double Diamond Parkway. However, new residents can be served on October 24 at the new Commercial Driver's License building at 890 Trademark Drive.

While it's unknown how many new residents have moved to Nevada during the 2020 pandemic, the DMV has historical figures on surrenders of out-of-state driver's licenses and identification cards. The average number of surrenders for the years 2017-2019 are 74,417 per year in Clark County and 101,362 statewide.

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Links

New Resident web page

Reno Office Closure and Move News Release

RegisterToVoteNV.gov

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