4/9/2020

The State of Florida Issues COVID-19 Updates 04/09/20

The State of Florida is responding to COVID-19. In an effort to keep Florida residents and visitors safe and aware regarding the status of the virus, the Florida Department of Health will issue this update every day, seven days per week.

Governor Ron DeSantis is in constant communication with Florida Division of Emergency Management Director Jared Moskowitz and State Surgeon General Dr. Scott Rivkees as the State of Florida continues to monitor and respond to the threat of COVID-19.

Today at the Florida Capitol in Tallahassee, Governor DeSantis hosted a roundtable with education leaders to discuss the future of Florida's online learning platforms as part of the COVID-19 response.

Recent actions the State has taken to respond to COVID-19:

- Today, the Florida Division of Emergency Management made an unprecedented push of personal protective equipment (PPE) to first responders and health care workers. This includes:
    - 2 million masks,
    - 300,000 face shields,
    - More than 50,000 containers of hand sanitizer,
    - 500,000 shoe covers,
    - More than 100,000 gowns, and
    - 350,000 gloves.
- With today's push, the Division has sent out:
    - **2 million** masks, including N-95, procedure and surgical masks
    - **More than 500,000** face shields
    - **75 million** gloves
    - **275,000** gowns
- Governor Ron DeSantis issued Executive Order 20-97, delaying elections in Pasco County at the request of Pasco County Supervisor of Elections Brian Corley.
- VISIT FLORIDA hosted a webinar with Key Data Dashboard that provided an in-depth look at trends in vacation rental booking activity, occupancy, and rates going forward. The webinar recording is available for on-demand access at VISIT FLORIDA's COVID-19 business resource page.
- The Florida Department of Law Enforcement (FDLE) has been granted an exception by the FBI to conduct preliminary name-based criminal history record checks for critical positions like healthcare workers and teachers. FDLE is also waiving the fees associated with these checks for employers of critical workers.

Additional actions the State has taken to respond to COVID-19:

FLORIDA DEPARTMENT OF HEALTH

- At the direction of Governor DeSantis, State Surgeon General Dr. Scott Rivkees declared a Public Health Emergency for COVID-19 in Florida.
- Governor DeSantis announced that the State ordered an additional 2,500 test kits to supplement the adequate resources already available to test for COVID-19. These additional test kits will enable the Department of Health, working with Florida health care providers, to test up to an additional 625,000 individuals. The Governor also suspended non-essential in state and all out-of-state travel for state employees for 30 days.
- Established a public call center for questions regarding COVID-19. The call center launched Monday, March 2 and is open 24/7.
- Established mechanisms for monitoring and coordination with the Centers for Disease Control and Prevention (CDC) regarding epidemiological activities.
- Distributed CDC Interim Guidance for public health personnel evaluating Persons Under Investigation (PUI) and asymptomatic close contacts of confirmed cases at their home or non-home residential settings to CHDs.
- Approved and disseminated an updated Clinician Screening Tool for identifying COVID-19 PUIs.
- Implemented testing at all three State Public Health Laboratories.
- Distributed updated laboratory guidance regarding implementation of testing at State Public Health Laboratories.
- Implemented private lab testing.
- Developed and disseminated pandemic planning guidance.
- Advised CHDs and HCCs to retain expired personal protective equipment until further until further notice.
- Florida Department of Health is coordinating on mobile field hospital planning.

FLORIDA DIVISION OF EMERGENCY MANAGEMENT

- Today, the Florida Division of Emergency Management made an unprecedented push of PPE to first responders and health care workers. This includes:
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    - 500,000 shoe covers,
    - More than 100,000 gowns, and
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- With today's push, the department will have sent out:
    - **2 million** masks, including N-95, procedure and surgical masks

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    - **275,000** gowns
- Find more information on DEM's response to COVID-19 here.

FLORIDA AGENCY FOR HEALTH CARE ADMINISTRATION

- The Agency for Health Care Administration (AHCA) has created new temporary Personal Care Attendant program to help long-term care facilities fill staffing shortages. The program provides an 8-hour training on assisting with direct care so that personal care attendants can temporarily perform additional duties.
- AHCA has been working with the Department of Children and Families (DCF) to ensure current Medicaid recipients maintain benefits during the state of emergency. Medicaid application deadlines have also been extended.
- AHCA has made on-site visits to over 900 long-term care and residential facilities since the onset of the COVID-19 emergency. Additionally, AHCA has made over 5,000 telephone calls to residential providers statewide to assess infection control and prevention strategies, ensure county health department and local emergency operations center contact information are up to date, and assess supplies (specifically PPE).
- Find more information on ACHA's response to COVID-19 here.

FLORIDA DEPARTMENT OF BUSINESS AND PROFESSIONAL REGULATION

- The Department of Business and Professional Regulation (DBPR) has updated its dedicated compliance complaint form to include an option for reporting vacation rental compliance concerns. The Department's Division of Hotels and Restaurants continues to monitor, review, and assign complaints received through this form for follow-up by division inspectors.
- Find more information on DBPR's response to COVID-19 here.

FLORIDA DEPARTMENT OF CHILDREN AND FAMILIES

- The Department of Children and Families (DCF) has worked with DOH to develop precautionary protocols for child welfare professionals and adult protective investigators who may have to make in-person visits to ensure the safety of those vulnerable populations.
- Under Governor DeSantis' direction, DCF has temporarily increased SNAP recipients' benefit amount to the maximum monthly allotment based on household size.
- Find more information on DCF's response to COVID-19 here.

FLORIDA DEPARTMENT OF CORRECTIONS

- The Florida Department of Corrections (FDC) is closely aligned with the CDC Interim Guidance on Management of COVID-19 in Correctional and Detention Facilities .
- New inmate commitments from county jails undergo additional screening and 14-day quarantine before placement within the general population.
- FDC has suspended visitation and volunteer programs at all correctional institutions statewide.

- Find more information on FDC's response to COVID-19 here.

FLORIDA DEPARTMENT OF ECONOMIC OPPORTUNITY

- The Florida Department of Economic Opportunity (DEO) launched a new mobile friendly Reemployment Assistance Application. The application can be found online at org/RAApplication.
- The Florida Department of Economic Opportunity (DEO) has announced $100 million in additional funds for communities impacted by Hurricane Irma through the Rebuild Florida Infrastructure Repair Program.
- Governor DeSantis has waived the work search and work registration requirements for individuals requesting Reemployment Assistance benefits. For more information, see the Reemployment Assistance Frequently Asked Questions.
- The Small Business Administration's Economic Injury Disaster Loan program is offering working capital loans and loan advances to small businesses impacted by COVID-19.
- The Business Damage Assessment survey has been activated to assess the impact of COVID-19 on Florida's local business operations and determine the appropriate actions for recovery.
- Find more information on DEO's response to COVID-19 here.

FLORIDA DEPARTMENT OF EDUCATION

- The Florida Department of Education (DOE) has compiled resources, information, and best practices for distance learning on its emergency response page.
- The Florida Virtual School has created the Online Learning Community with engaging and informative content for teachers and parents of K-12 students.
- Commissioner of Education Richard Corcoran has recommended that all Florida public and private K-12 school campuses extend campus closures through May 1, 2020, following White House guidance and the CDC's extension of social distancing guidelines until April 30th.
- Find more information on The Department of Education's response to COVID-19 here.

FLORIDA DEPARTMENT OF ELDER AFFAIRS

- The Department of Elder Affairs (DOEA) has launched Project VITAL (Virtual Inclusive Technology for All), to distribute tablets to residents of Assisted Living Facilities (ALFs) and nursing homes in an effort to keep families connected and mitigate feelings of loneliness or isolation.
- The Adult Care Food Program contract managers have approved 72 waivers to allow providers to serve meals in a non-congregate setting and have flexible serving times during the COVID-19 crisis.
- DOEA and Area Agencies on Aging (AAA) discussed logistics for an upcoming joint restaurant initiative with state emergency personnel, Feeding Florida, Florida Restaurant and Lodging Association (FRLA) and 4 Rivers restaurant.
- DOEA leadership discussed the impact of EO 20-91 on essential client services and crafted guidance for AAAs on modifying service delivery to comply with the EO 20-91 and social distancing.
- DOEA held a call with statewide supervisors to discuss teleworking, client call downs, screening, telephone assessments, and COVID-19 updates.

- Find more information on DOEA's COVID-19 response here.

ENTERPRISE FLORIDA

- Enterprise Florida, Inc. (EFI) recently announced the suspension of initial fees for its Microfinance Loan Guarantee Program to support Florida's small business community impacted by COVID-19. Interested businesses must apply through a local lender. For further information **please contact your lender** or visit Enterprise Florida's website.
- EFI has compiled resources for businesses responding to COVID-19 here.

FLORIDA DEPARTMENT OF ENVIRONMENTAL PROTECTION

- Effective March 23, the Department of Environmental Protection (DEP) has closed all Florida State Parks to the public. Park field staff are on site to maintain grounds.
- Effective March 24, public access to lands within DEP's Coastal and Aquatic Managed Areas is closed. This includes state-owned uplands, such as beaches, islands, sand bars and emergent shoals within aquatic preserves. Vessel landings are strictly prohibited.
- On April 1, DEP issued an Emergency Final Order (EFO) granting a 30-day extension to the deadline for its regulated facilities to submit routine paperwork and reports.
- Florida State Parks are assisting with the Dept. of Agriculture and Consumer Services' food and nutrition program by designating Weeki Wachee Springs State Park's main parking lot as pick-up site for children's meals until schools reopen.
- DEP has identified 277 personnel to assist Florida's Reemployment Assistance program with customer service and call center operations.
- DEP has provided appropriate policy guidance and Personal Protection Equipment (PPE) pertaining to solid waste and recycling operators, hazardous waste generators, recycling coordinators, and local program contractors.
- Find more information on DEP's response to COVID-19 here.

FLORIDA OFFICE OF FINANCIAL REGULATION

- The Office of Financial Regulation (OFR) has issued Emergency Order 2020-02 extending certain filing deadlines for Florida's financial services providers.
- OFR has issued Emergency Order 2020-01 extending certain renewal deadlines for money services businesses.
- OFR has provided guidance for consumer finance businesses and professionals.
- OFR has provided guidance and an operational update for Florida's securities businesses and professionals.
- OFR has provided informational guidance and an update to Florida's financial institutions.
- OFR has created helpful resource lists for businesses and individuals to contact their financial services providers:
    - Florida Financial Institution Resource List
    - Top 40 Mortgage Servicers Resource List
    - Additional Financial Information and Resources List

FLORIDA DEPARTMENT OF HIGHWAY SAFETY AND MOTOR VEHICLES

- The Florida Highway Patrol is assisting with the implementation and enforcement of Executive Order 20-86 at the direction of Governor DeSantis.
- At the direction of Governor DeSantis, the Florida Department of Highway Safety and Motor Vehicles has issued an Emergency Order extending all Florida driver licenses, commercial driver licenses and identification cards that will expire now through April 15, 2020.
- Pursuant to Executive Order 20-52 issued by Governor DeSantis, FLHSMV Executive Director Rhodes has waived commercial truck hours of service regulations and other related regulations so that emergency supplies, equipment, commodities and resources can be moved more quickly and efficiently throughout the state.
- Find more information on FLHSMV's COVID-19 response here.

FLORIDA OFFICE OF INSURANCE REGULATION

- The Office of Insurance Regulation (OIR) has issued Informational Memorandum OIR-20-06M providing guidance on the use of technology to help combat the spread of COVID-19, including encouraging insurers to broaden access to care for telehealth services, and requesting Pharmacy Benefit Managers to transition to an electronic audit process in order to avoid unnecessary risk and maintain social distancing.
- OIR has issued Informational Memorandum OIR-20-05M reminding insurers of applicable statutes regarding workers' compensation insurance. Workers' compensation insurers are expected to comply with all of the provisions of Florida's Workers' Compensation Law.
- OIR has issued Informational Memorandum OIR-20-03M directing all insurers and other entities regulated by OIR to review and update their business continuity and/or continuity of operations plans. Companies are directed to immediately contact OIR if their continuity plans are activated and/or if business operations become compromised so it can work with insurers to avoid any disruption in consumer services.
- OIR has issued Informational Memorandum OIR-20-04M providing general guidance on the treatment of policyholders as part of the state's ongoing efforts to protect Floridians.
- OIR has issued Informational Memorandum OIR-20-02M as a reminder to all health insurers, health maintenance organizations, and other health entities to allow for early prescription refills.
- Find more information on OIR's COVID-19 response here.

FLORIDA DEPARTMENT OF JUVENILE JUSTICE

- The Florida Department of Juvenile Justice (DJJ) has suspended visitation at all state-operated juvenile detention centers and juvenile residential commitment programs until April 30, 2020.
- DJJ has also instituted additional screening measures for essential personnel and vendors within juvenile facilities.
- Find more information on DJJ's COVID-19 response here.

FLORIDA DEPARTMENT OF LAW ENFORCEMENT

- FDLE has been granted an exception by the FBI to conduct preliminary name-based criminal history record checks for critical positions like healthcare workers and teachers. FDLE is also waiving the fees associated with these checks for

employers of critical workers.

- The Florida Department of Law Enforcement (FDLE) is working with all Florida Law Enforcement on obtaining updated PPE needs.
- FDLE and FHP continue to facilitate the escort of testing collection kits statewide.
- FDLE and ESF-16 partners are working with the Florida Sheriffs Association to provide support for FHP at the I-95 screening point.
- Find more information on FDLE's COVID-19 response here.

FLORIDA LOTTERY

- Effective March 23, Florida Lottery Headquarters and district offices are closed to the public until further notice
- Find more information on the Florida Lottery's COVID-19 response here.

FLORIDA DEPARTMENT OF MANAGEMENT SERVICES

- The Department of Management Services (DMS) launched a dedicated telework webpage (telework.fl.gov) to provide resources and tutorials for employees and employers operating in a remote work environment.
- At the Governor's direction, DMS Secretary Jonathan Satter issued an emergency order to ensure federal benefits granted through The Families First Coronavirus Response Act are available to employees.
- As directed in Executive Order 20-52, DMS has amended the state employee health plan benefits plan documents to expand covered telehealth benefits at no additional employee cost.
- Also directed in Executive Order 20-52, DMS has amended the state employee health plan benefits plan documents to cover immunizations at participating in-network retail pharmacies at no cost to the member during this public health emergency.
- Find more information on DMS' COVID-19 response here.

FLORIDA DEPARTMENT OF MILITARY AFFAIRS

- As of April 9, approximately 2,299 Florida National Guardsmen are currently deployed to support Florida's response to COVID-19.
- The Florida National Guard (FLNG) continues to support the state's COVID-19 response through operational support of Community Based Testing Sites (CBTS), augmentation to airport screening measures, statewide logistics support, coordination, planning and operational mission sets. To date, the FLNG has assisted in the testing of over 28,950 individuals for the COVID-19 virus.
- Find more information on DMA's response to COVID-19 here.

AGENCY FOR PERSONS WITH DISABILITIES

- APD has posted information important to its customers, providers, and Waiver Support Coordinators on the agency's website.
- Find more information on APD's response to COVID-19 here.

FLORIDA DEPARTMENT OF REVENUE

- The Department of Revenue (DOR) has a dedicated COVID-19 webpage for tax-related questions and information.
- The Department also has a dedicated COVID-19 webpage for child support customers and alternative options for handling many child support case activities without visiting an office.
- Find more information on DOR's response to COVID-19 here.

CAREERSOURCE FLORIDA

- Paper reemployment assistance applications are available at all career centers statewide. Florida's local workforce development boards are working with community partners, libraries, local legislators and other organizations for additional application distribution.
- CareerSource Florida has launched an integrated public and business outreach campaign, *Help is Here*, a comprehensive resource for employment and business services for impacted Floridians.
- Find more information on CareerSource Florida's response to COVID-19 here.

STATE UNIVERSITY SYSTEM OF FLORIDA

- The State University System (SUS) has directed all state universities to continue remote instruction through the end of the spring semester.
- The SUS has directed that traditional on-campus commencement ceremonies will not be held in May. Instead, each university is directed to develop an alternate schedule or method of delivery.
- Find more information on SUS' response to COVID-19 here.

FLORIDA DEPARTMENT OF STATE

- Governor Ron DeSantis issued Executive Order 20-97, delaying elections in Pasco County at the request of Pasco County Supervisor of Elections Brian Corley.
- On April 6, Secretary of State Laurel M. Lee announced the issuance of an emergency order and emergency rules to extend annual report filing deadlines for business entities, as well as outline changes to the candidate petition and candidate qualifying processes.
- Find more information on the Florida Department of State's Response to COVID-19 here.

FLORIDA DEPARTMENT OF TRANSPORTATION

- FDOT is leading the coordination of DOH and the Florida Highway Patrol to implement Executive Order 20-86. To date, more than 4,200 traveler forms have been collected at the I-10 and I-95 checkpoints.
- FDOT continues to coordinate with seaports across the state to monitor port activity.
- FDOT continues to coordinate with public use airports, DOH and law enforcement to implement Executive Order 20-80. To date, more than 11,800 traveler forms have been collected at public use airports across the state.
- Find more information on FDOT's response to COVID-19 here.

FLORIDA DEPARTMENT OF VETERANS' AFFAIRS

- The Florida Department of Veterans' Affairs (FDVA) has restricted visitor access to its state veterans' homes until further notice, with the exception of essential visitors. In addition, admissions in our network of state veterans' homes are temporarily suspended.
- Veterans who are concerned they may have symptoms of COVID-19, flu or the VISN 8 Clinical Contact Center before coming to a VA facility. Clinicians are available to provide 24/7 virtual care and support, including nurse advice and triage.
- To contact a teleworking FDVA Veterans' Claims Examiner, call (727) 319-7440 or email VSO@fdva.state.fl.us.
- Find more information on FDVA's response to COVID-19 here.

FLORIDA FISH AND WILDLIFE CONSERVATION COMMISSION

- The Florida Fish and Wildlife Conservation Commission (FWC) continues to be in close communication with the Governor's Office, the Florida Department of Health and the Centers for Disease Control (CDC) regarding the most recent COVID-19 status and guidance.
- Find more information on FWC's response to COVID-19 here.

FLORIDA HOUSING FINANCE CORPORATION

- As the Florida Housing Finance Corporation (Florida Housing) continues to be committed to the health and well-being of all Floridians, we have compiled a list of resources with relevant information for homeowners, residents, developers, apartment owners, management companies, participating lenders, Realtors and SHIP administrators regarding COVID-19.
- Find more information on Florida Housing's response to COVID-19 here.

VISIT FLORIDA

- VISIT FLORIDA hosted a webinar with Key Data Dashboard that provided an in-depth look at recent trends in vacation rental booking activity, occupancy and rates going forward. The webinar recording is available for on-demand access at VISIT FLORIDA's COVID-19 business resource page.
- VISIT FLORIDA's four welcome centers are closed until further notice. Sixteen VISIT FLORIDA welcome center staff members have been trained to provide customer service support for the Department of Economic Opportunity and are assisting with the influx of inquiries and calls from impacted businesses and workers throughout the state.
- Find more information on VISIT FLORIDA's response to COVID-19 here.

VOLUNTEER FLORIDA

- As the lead agency for volunteerism and service, Volunteer Florida is working to support voluntary organizations across the state and nation by sharing resources, surveying needs and requesting that continuity of operations plans be created to avoid any service delivery disruption.

Find more information on Volunteer Florida's response to COVID-19 here.

Updated: Thursday, April 9, 2020