New Jersey Motor Vehicle Commission

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CUSTOMER ADVISORY

5 MVC Centers Closed Due to COVID-19

75% of Transactions Now Online at NJMVC.gov

TRENTON – The New Jersey Motor Vehicle Commission (NJ MVC) has announced the Bakers Basin, Wayne, and Paterson Regional Licensing Centers are closed along with the Trenton Regional and Newton Vehicle Centers due to a single employee testing positive for COVID-19 at each location.

Bakers Basin, Trenton, and Paterson will be closed until Saturday, March 27. The single employee who tested positive at each of these locations was last in the agency Friday, March 12.

IRP and IFTA walk-in services will be unavailable while Trenton Regional is closed.

Newton will be closed until Thursday, March 25, and the employee who tested positive there was last in the agency Wednesday, March 10.

Wayne will be closed until Friday, March 26. The employee who tested positive at Wayne was last in the agency Thursday, March 11.

Additionally, the closure of Springfield Vehicle Center has been extended further, to Monday, March 22. Another employee at Springfield has tested positive for COVID-19, requiring a revised timeline for staff quarantine.

MVC Centers Reopening

The following MVC Centers will reopen after full COVID-19 cleaning and the completion of staff quarantine. They had to close because an employee tested positive for COVID-19 at each location, and are scheduled to reopen on these dates:

Springfield Vehicle Center	Monday, March 22
North Bergen Licensing Center	Monday, March 22
East Orange Vehicle Center	Tuesday, March 23
Oakland Licensing Center	Tuesday, March 23
Newton Vehicle Center	Thursday, March 25
Wayne Licensing Center	Friday, March 26
Bakers Basin Licensing Center	Saturday, March 27
Paterson Regional/Licensing Center	Saturday, March 27
Trenton Regional/Vehicle Center	Saturday, March 27

MVC Online

MVC now offers about 75% of transactions online at NJMVC.gov (https://njmvc.gov/). There are nearly 30 online services available at the website, including most renewals for licenses and registrations.

Before scheduling an appointment, customers should first check to see if their transaction can be completed online and skip the trip to an MVC agency.

Scheduling an Appointment for an In-Person Visit

Nearly all in-person transactions at both Licensing Centers and Vehicle Centers require an appointment scheduled at NJMVC.gov (https://njmvc.gov/).

Appointments are scheduled up to 60 days in advance and are widely available. The MVC has more than doubled daily appointments for license and registration renewals recently.

Appointment Cancellations

Any appointments canceled due to an MVC location closure must be rescheduled on the website. Customers will get an email when their appointment has been canceled.

If a customer can't make an appointment, it should be canceled using guidance in the MVC's confirmation email to open the appointment for others.

Renewals

License/ID and registration renewals that can't be completed online require an appointment. Renewals are not available on a walk-in basis.

Check Your Documents

Customers should check the expiration date on their documents and renew early. Most licenses can be renewed online three months before expiration and most vehicle registrations two months before expiration. If you can't renew online, make an appointment within the renewal window. Don't wait until you're up against an expiration date!

Know Before You Go

Before all MVC visits, customers should log on to NJMVC.gov (https://njmvc.gov/) to check if the agency might be closed because of an employee testing positive for COVID-19, or for any other reason. The MVC has 39 locations to serve customers throughout the state.

Customers can complete many transactions online, schedule appointments, and find out more about MVC operations on the website. Customers can also identify whether a license or vehicle transaction is available online, by appointment, or walk-in by using the MVC "Cheat Sheet" (https://www.nj.gov/mvc/pdf/about/cheatsheet.pdf) on the home page of the website.