State of South Carolina
Department on Aging

Henry McMaster
Governor

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Director

Program Instruction (PI)

Serving Non-Clients

Date: March 25, 2020

Effective Immediately: In an effort to serve seniors (age 60 and over) who need meals or sanitary products during the COVID-19 State of Emergency, the South Carolina Department on Aging (SCDOA) will allow non-clients to be served temporarily. This policy change will be evaluated once the emergency has ended. Non-client service recipients shall be told that the provision of services is temporary during the State of Emergency period only. However, these non-client recipients can be assessed once the State of Emergency has ended and provided services if funding is available.

Eligible non-clients can be served either individually or as a group (total meals). The SCDOA is in the process of setting up group and individual activities for COVID Home-Delivered Meals and COVID IIIB Supportive Services. It is critical that these clients be noted as COVID-19 service recipients for data purposes. The department will send out additional information regarding the activities directly.

If a client is being served as an individual, as opposed to a group activity, a full assessment is not necessary. However, basic demographic information is required such as name, address, and date of birth.

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