FOR IMMEDIATE RELEASE
March 15, 2020

DMV TO SERVE APPOINTMENT CUSTOMERS ONLY

Motorists are encouraged to use online services and other alternates

***** UPDATE March 16, 9 a.m. *** All driving skills tests have been canceled statewide.**

Effective Monday, March 16, due to the ongoing public health concerns over the spread of COVID-19, the Nevada Department of Motor Vehicles' offices in Carson City, Henderson, Las Vegas and Reno will only serve customers with appointments. The number of customers allowed into rural offices will be limited as well.

Only customers, or those who are directly assisting a customer, will be allowed in the DMV waiting areas. Family and friends should remain at home.

"The health, safety, and well-being of Nevada's citizens and the DMV staff need to come first during this time," said DMV Director Julie Butler. "We are taking precautions to limit the crowds and close proximity of customers in our lobbies in response to concerns related to the spread of COVID-19."

A list of common transactions that can be performed without visiting a DMV office has been posted on the Department website at dmvnv.com. Customers are strongly encouraged to transact business online and without visiting a DMV office.

"Please do not visit DMV offices if you are able to perform your transaction online or through alternate services such as kiosks, mail or fax," Butler continued. "All customers, including those with appointments, should visit our website first. Please do not seek services in a rural DMV office. The number of customers allowed in those offices at one time will be limited."

The DMV metro offices in Las Vegas and Reno normally serve approximately 1,100 customers per day. The DMV will be adding appointments to enable staff to serve nearly that many. Appointments are booked through dmvnv.com.

This precaution does not impact the following services:

- Drive Test Appointments (no standby tests will be allowed)
- Dealerships, Fleets, Registration Services and Occupational and Business Licensing
- Emissions Labs
- Administrative Hearings
- Services at the Commercial Driver Licensing/Motor Carrier offices in Sparks and on Donovan Way in Las Vegas. These offices remain limited to CDL and Motor Carrier transactions only.

"Our hearts go out to those affected by COVID-19," Butler added. "We appreciate everyone's assistance in keeping our community and staff safe."

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Links

DMV Online Services

Kiosks

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