State offers call center support for vaccine registration New option on Department of Health hotline

January 7, 2021 - 2019 Novel Coronavirus - Alert

The New Mexico Department of Health today announced that the DOH hotline now offers support for questions surrounding vaccine registration.

Nearly 300,000 New Mexicans have registered for vaccine at the state's website: https://cvvaccine.nmhealth.org

The registration process is straightforward: users create a profile, enter health and other information, and then wait to receive notification from DOH when vaccine is available to them.

Users who have questions or would like support with the registration process - including New Mexicans who do not have internet access - can dial 1-855-600-3453, press option 0 for vaccine questions, and then option 4 for tech support.

Users who have other vaccine-related questions can call 1-855-600-3453 and simply press option 0 for vaccine questions.

"*New Mexico is working to deliver vaccine as quickly and efficiently as possible. We encourage everyone to register - and we are pleased to provide in-person support to assist with that process,*" said Dr. Tracie Collins, Secretary-Designate of the New Mexico Department of Health.

Media Contact

We would be happy to provide additional information about this press release. Simply contact Matt Bieber at 505-470-2290 (Office) with your questions.