West Virginia Children's Health Insurance Program
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TO: WVCHIP Providers

FROM: Jean Kranz, MBA, MS
Executive Director

DATE: May 27, 2020

SUBJECT: **Prior Authorization Requirements Reinstated**

The West Virginia Children's Health Insurance Program (WVCHIP) relaxed prior authorization requirements for all medical, behavioral health and dental services, as well as prescription drugs, following the declaration of West Virginia's State of Emergency by Governor Jim Justice due to the COVID-19 pandemic.

Effective **June 15, 2020**, all prior authorization requirements are reinstated. WVCHIP will not pay claims without prior authorization, as is required in the WVCHIP Summary Plan Description. Prior authorizations will be processed by KEPRO: 1-888-571-0262 (phone) or 1-866-438-1360 (fax).

WVCHIP continues to work closely with state and federal partners and will issue additional guidance as necessary.

Thank you for your continued partnership to support the care of West Virginia's children.