RELEASE: DCCA ENCOURAGES USE OF ONLINE SERVICES

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DEPARTMENT OF COMMERCE AND CONSUMER AFFAIRS

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FOR IMMEDIATE RELEASE

March 19, 2020

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Offices Closed to Walk-Ins in Effort to Contain COVID-19

Honolulu – Due to the COVID-19 situation, the Department of Commerce and Consumer Affairs (DCCA) offices statewide are CLOSED to protect the health of the public and our employees as the department practices social distancing. Offices will be closed from Friday, March 20th through Friday, April 3rd. Unless otherwise noticed, DCCA's offices will reopen on Monday, April 6th.

Pursuant to Governor David Y. Ige's directive of March 17, 2020, to address the spread of COVID-19, all DCCA employees have been directed to not report to the office and telework from home to the extent feasible. During this period of office closure, no walk-in services will be available and the public is strongly encouraged to use our online services. Phone services will also be limited and email contact is recommended, contact information for each agency can be found at http://cca.hawaii.gov/contact.

The DCCA has continuously strived to improve its services to the public and has expanded the availability of online functions for a range of services to include business filings, and

professional and vocational licensing, and more.

Check our website for a full listing of online services at http://cca.hawaii.gov/covid19.

Professional and Vocational Licensing

License List Builder; Professional Licenses

Allows you to build and download a customized list of licensees under the jurisdiction of the Professional and Vocational Licensing Division.

License Renewals

Renew your professional or vocational license online through MyPVL.

PVL – Initial Guard Licensing

Hawaii's Professional and Vocational Licensing (PVL) initial application system for Security Guard registration. Applicant can complete an online application with payment and receive real time status updates.

Professional Licensee Search

Look up information about individuals or businesses licensed by the Professional & Vocational Licensing Division.

Business Registration – Hawaii Business Express

Annual Business Filings

File your annual business report with the Department of Commerce and Consumer Affairs.

Business Data List Builder

Allows you to build a customized list of businesses registered in the state of Hawaii.

Business Registration

Register a business online in the state of Hawaii.

Business Search

Allows you to search all businesses registered in the State of Hawaii. Most documents and filings are available to purchase.

Certificate of Good Standing (COGS)

Purchase and print a certificate of good standing for your Hawaii business.

MyBusiness Notifications

Notification service that offers annual filing and trade name, trademark, and service mark reminders via email and/or text messages. There is also an option that provides near real-time business activity monitoring for better visibility and insights into your business in Hawaii.

Complaints Lookup – Businesscheck.hawaii.gov

Business Consumer Complaints Search (http://businesscheck.hawaii.gov/)

The Office of Consumer Protection search allows you to check if a business or individual has had complaints filed against them and view the outcome of those complaints.

Licensee Complaints Search (http://businesscheck.hawaii.gov/)

The Regulated Industries Complaints Office search allows you to check if a business or individual has had complaints filed against them and view the outcome of those complaints.

Real Estate Branch

Condominium Association Registrations

Submit condominium association biennial registration(s) online.

Real Estate Continuing Education System

Check your continuing education status online.

Hawaii Post Secondary Education Authorization Program

Transcript Request

Business Registration Division – Securities

Securities Registration Filings

Franchise Filings

Hawaii Insurance Division

Hawaii Insurance License Print Service

Lookup and print a Hawaii Insurance License.

Insurance Agent Continuing Education Status

Allows insurance licensees to review their current continuing education requirements and completed courses applied to their current CE due date.

Insurance Continuing Education Provider and Course Search

Allows insurance licensees to obtain information on continuing education providers and courses.

Insurance Information Submittal System

Allows insurance agents to submit certificates of insurance information (authorized users only).

Insurance License Renewal System

Renew your insurance license online.

Insurance License Search

Search insurance license information for individuals or companies.

Insurance Provider Continuing Education Submittal

Submitting continuing education classes.

File an Insurance Complaint

File a complaint against an insurer or insurance agent.

Division of Financial Institutions (DFI)

DFI Licensee Lookup

Look up information about companies or individuals licensed by DFI.