211 to Assist Vaccine Appointment Scheduling for More Iowans

Tuesday, March 30, 2021 **News Release (/taxonomy/term/50)**

Effective immediately, Iowans with barriers to scheduling a vaccine appointment or who do not have internet access who are 65 and older, or 64 and younger with an underlying health condition as outlined by the Centers for Disease Control (CDC) here, can call 211 or (800) 244-7431 and a vaccine navigator will assist them with scheduling a vaccine appointment. Des Moines, IA - Effective immediately, Iowans with barriers to scheduling a vaccine appointment or who do not have internet access who are 65 and older, or 64 and younger with an underlying health condition as outlined by the Centers for Disease Control (CDC) here, can call 211 or (800) 244-7431 and a vaccine navigator will assist them with scheduling a vaccine appointment. Translation services are available.

Give Feedback

Vaccine navigators are available 7 days a week from 8 a.m. to 5 p.m. by dialing 211 or (800) 244-7431 and selecting the vaccine prompt number 9.

Mass Clinic in Des Moines Metro

Hy Vee and 211 are partnering to host a COVID-19 vaccine vlinic for individuals 65 and older and individuals 64 and younger with an underlying health condition as outlined by the CDC here. The clinic will take place Saturday, April 3, from 7 a.m. to 5 p.m at Community Choice Credit Union Convention Center 833 Fifth Avenue in Des Moines. Appointments are required and can be scheduled by calling 211 or 800-244-7431.

The Pfizer vaccine provided at this clinic requires two doses. A clinic to administer second doses for vaccine recipients will be held on April 24, at the same time as their first dose appointment and at the same location.

Free parking is available for vaccine recipients, and the convention center is located near a DART bus stop for those with limited transportation options. There is no cost for DART transportation to/from vaccine appointments, including this event.

It is recommended (but not required) that vaccine recipients bring the following to their appointment: insurance card (if they have insurance) and Medicare Part B red, white and blue card (if Medicare recipient); and photo ID. Masks are required. If individuals do not have insurance or photo ID, they can still be vaccinated.

We urge all Iowans to continue practicing the mitigation measures that can slow the spread of the COVID-19 virus.

Wear a mask or face covering

Practice social distancing with those outside your household

Clean your hands frequently with soap and water

Stay home if you feel sick

Get tested if you are exposed to, or have symptoms of COVID-19

Get a COVID-19 vaccine when you are eligible

If you have been fully vaccinated for COVID-19, review CDC guidelines here.

Give Feedback