March 13, 2020 – New Hampshire Housing is committed to ensuring the health and well-being of all those who are receiving housing assistance through one of its programs, as well as that of its staff and business partners. This is especially the case given the outbreak of COVID-19 (Coronavirus), and we are monitoring the situation very closely.

As of this date, New Hampshire Housing is continuing to conduct inspections in compliance with current guidance from the Department of Housing and Urban Development (HUD) and Centers for Disease Control and Prevention (CDC). While we need to conduct housing inspections in order for you to receive your housing assistance, if you are concerned about having an inspector in your home due to the spread of the virus, or because you or someone in your household is unwell, you may request to reschedule the visit.

New Hampshire Housing inspectors are equipped with safety equipment such as masks, gloves, hand sanitizers, and disinfectant wipes, and have been trained in best practices for conducting inspections. *An inspector will not come to your home or be working with the public if they are exhibiting symptoms of any illness.*

If you or a member of your household is exhibiting symptoms of illness, please contact us to reschedule your inspection.

If you or a member of your household or someone with whom you have close contact has traveled outside North America, taken a cruise, or visited New York City, Seattle or San Francisco in the past month, please let us know prior to the inspection.

The COVID-19 outbreak is of great concern to all of us. We are closely monitoring developments. Our goal is to maintain everyone's safety.

New Hampshire has a 2-1-1 hotline to handle all COVID-19 related calls from residents. According to the NH Department of Health and Human Services, the hotline provides the most up-to-date and accurate information about the presence of Coronavirus in New Hampshire.

If you have questions, please contact us at rentinfo@nhhfa.org or 603-310-9240.