March 27, 2020

State of Alabama
Press Release: Medicaid

Waiver for Medicaid Copayments during COVID-19 Emergency

PDF Version

TO: All Medicaid Providers

In response to the Coronavirus Disease 2019 (COVID-19) pandemic, Medicaid is temporarily waiving copayments for all services including, but not limited to doctor visits, optometric services, certified nurse practitioner visits, health care center visits, rural health clinic visits, inpatient hospital, outpatient hospital, prescription drugs, medical equipment, supplies and appliances, and ambulatory surgical centers.

This action will be effective until the emergency period terminates or upon termination of the public health emergency, including any extensions.

During the COVID-19 emergency, it is important to file claims as quickly as possible to ensure payment from Medicaid is made to Medicaid providers close to the date of service. The Centers for Medicare and Medicaid Services has increased the federal matching percentage for the emergency time frame, but states can only receive the increased match on claims that are paid during the emergency.

For billing questions, please call the provider assistance center at (800) 688-7989 – (Nationwide Toll Free) (334) 215-0111.

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