1. Explain discussion
We will now have a group discussion. We value your opinion a lot. So for this discussion:

- We want to hear your opinion.
- Each person's experiences and opinions are important.
- If you don't agree, you will need to convince the other people in your group.

1b. Consent to audio recording
To make sure we fully understand your discussion, we would like to record the audio. The audio will be fully anonymized, no-one will know that it was you that was talking in the audio. Do you agree to us recording the audio?

2. Icebreaker
We want to first play a game. We will show you a picture of an item. You need to give clues to your group, and get them to guess the item. You can't say the name of the item.
For example, if I have the word "water", I could say "thirsty".
[*Ask colleague to show first item to respondent 1*].
[*Repeat for all 3 respondents.*]

2b. General discussion

1. If you could choose any film star to deliver groceries to your home, who would you choose? *Why? Do you agree/disagree?*
2. What do you think of the working conditions for Swiggy & Zomato workers? *Why? Do you agree/disagree? Can you give me an example?*
3. How do you think companies should improve safety for delivery workers? *Why? Do you agree/disagree? Can you give me an example?*

3. Hiring discussion

- So far, different videos have been shown to different participants. This way, we can understand what people know about worker rights and consumer rights.
- We would like to hear your thoughts on our delivery options. We want you to discuss the **advantages** and **disadvantages** of each option.
- You should consider 3 things: (i) **Person** and their details (ii) **Items**, (iii) **Conversation** for 15-minutes.
- You will then make a **collective choice** to decide which option you prefer.
- In the first round, you will do this for 4 pairs. If one of these pairs is selected by the scratch-card, you will **all actually receive a delivery** from that person.
- Since you are all in the same location, this makes it **easier for us to organize** the deliveries.
- Later, you will each do **6 more choices individually** and in private.
  Do you have any questions?
- *[Ask assistant to give out choice sheets.]*

For each pair (x4)

- **Introduction questions:** (do not mention "transgender")
  - What are the differences between A and B?
  - What are the advantages/disadvantages of A/B?
  - What do you think about the photos?
  - What do you think about the details?
  - What do you think about the items?
- **Prompts** (*ask questions that cannot be answered with yes/no, do not mention "transgender"*)
  1. *"Why do you think that?"*
  2. *"What's your take on this?"*
  3. *"Can you talk about that more?"*
  4. *"Help me understand what you mean"*
  5. *"Can you give an example?"*
  6. *"What else do you think about this?"*
  7. *Ask them to ask each other what they think - "Don't tell me, tell it to your neighbours"*

- **[2-person discussion only, to the listener]**
  - Did you hear what other people chose?
  - Did you ask what the reason was?
  - [If they say no – ask speakers to repeat their preferences and reasons to the listener.]