Questionnaire (Follow-up, 2-9 weeks later)

team_id (integer) Team ID:

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surveyor_id (select_onesurveyor) Surveyor ID:

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supervisor (select_onesupervisor) Supervisor:

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district (select_one) District:

Options: district_id = district
-97 = Other (specify)

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sector (select_one) Sector:
SHOW IF: district != -97

Options: sector_id = sector
-97 = Other (specify)

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ind_id (text) Individual ID:

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id_no_exists (note) There is no first survey corresponding to this ID, please go back and check it.
SHOW IF: not(id_exists)

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tracking_info (note) Name: ${ind_name} Address: ${address} Location: ${original_location_lab} Sector: ${original_sector_lab} District: ${original_district_lab} Phone: ${phone} GPS: ${gps_1}, ${gps_2} GPS Accuracy: ${gps_acc}

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respondent_availability (select_one) Was the respondent available?

Options: 1 = Yes
0 = No

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respondent_unavailable_reason (select_multiple) Reason for unavailability of the respondent?
SHOW IF: respondent_availability = 0

Options: 1 = Unable to reach the reaspondent
2 = Respondent refused to meet
3 = Respondent available only after 10 days from the survey date
-97 = Others (Specify)

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name_confirm (select_one) Is the name in the database: ${ind_name} correct?

Options: 1 = Yes
0 = No

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name_redo_text (text) What is the respondent's name?
SHOW IF: name_confirm = 0

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name_redo_why (select_one) Why do you need to update the respondent's name?
SHOW IF: name_confirm = 0

Options: 1 = Misspelt name
-97 = Other (specify)

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confirm_first_survey (select_one) Our records indicate that we surveyed you on the date: ${first_survey_date}.

Is this correct?

Options: 1 = Yes
0 = No

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confirm_first_survey_fail_reason (select_one) Why is this not correct?
SHOW IF: confirm_first_survey = 0

Options: 1 = I was not surveyed
2 = I was surveyed, but the date is incorrect
-97 = Other (specify)

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first_survey_date_correction (date) Which date were you actually surveyed on?
SHOW IF: confirm_first_survey_fail_reason = 2

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confirm_first_survey_in_hh (select_one) Was someone else in your household surveyed by us?
SHOW IF: confirm_first_survey_fail_reason = 1

Options: 1 = Yes
0 = No

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find_other_hh (note) [Enumerator: please find the respondent who was surveyed last time, and please go back in the survey and ask them the questions.]
SHOW IF: confirm_first_survey_fail_reason = 1 and confirm_first_survey_in_hh = 1

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confirm_first_survey_comment (text) [Enumerator: Please write any other information about why our records indicate that we survey this person on ${first_survey_date}.]
SHOW IF: confirm_first_survey_fail_reason = 1 and confirm_first_survey_in_hh = 0

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find_other_outside (note) [Enumerator: please end the survey and then try and find the correct respondent.]
SHOW IF: confirm_first_survey_fail_reason = 1 and confirm_first_survey_in_hh = 0

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intro (note) As we mentioned before, we'd like to have a 10 minute conversation to understand your opinion on deliveries.

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consent (select_one) Are you willing to answer?

Options: 1 = Yes
0 = No

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p1 (select_one) Did you watch a video when you were last surveyed?

Options: 1 = Yes
0 = No

---

p2 (select_one) Were you involved in a group discussion when you were last surveyed?
SHOW IF: group = 1

Options: 1 = Yes
0 = No

---

p3 (select_multiple) In general, which types of items are you most likely to buy using online delivery?

Read options

Options: 1 = Clothes
2 = Vegetables
3 = Electronics
4 = Food
0 = No items
-97 = Other (specify)
-98 = Don't know
-99 = Refuse to respond

---

p4 (integer) In general, how many times per month do you purchase groceries?

---

confirm_deliv (select_one) Were you told that you would receive a delivery when you were last surveyed?

Options: 1 = Yes
0 = No

---

rec_2.1 (note) You will receive: 200g of masala
SHOW IF: hiring_selected_items = 1

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rec_2.2 (note) You will receive: 200g of masala and 100g of tea
SHOW IF: hiring_selected_items = 2

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rec_2.3 (note) You will receive: 200g of masala, 100g of tea, and 100g of ghee
SHOW IF: hiring_selected_items = 3

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hiring_selected_items_error (note) [Error: this ID should not receive a delivery.]
SHOW IF: not(hiring_selected_items = 1 or hiring_selected_items = 2 or hiring_selected_items = 3)

---

consent_pre_deliv (select_one) Do you accept the delivery?

Options: 1 = Yes
0 = No

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give_delivery (note) [Enumerator: give delivery]

---

give_2.1 (note) 200g of masala
SHOW IF: hiring_selected_items = 1

---

give_2.2 (note) 200g of masala and 100g of tea
SHOW IF: hiring_selected_items = 2

---

give_2.3 (note) 200g of masala, 100g of tea, and 100g of ghee
SHOW IF: hiring_selected_items = 3

---

deliv_consent_refused (select_multiple) [Enumerator: Why did the respondent not accept the delivery?]
SHOW IF: consent_pre_deliv = 0

Options: 1 = No reason given
2 = No time for the survey
3 = Don’t want a free delivery
-97 = Other (specify)

Delivery questions

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d0 (note) Next, we’d like to ask you a few questions about the delivery service.

---

d1 (select_one) How satisfied are you with the delivery service?

[Enumerator: read options]

Options: 1 = Very satisfied
2 = Satisfied
3 = Unsatisfied
4 = Very unsatisfied
-98 = Refuse to answer

---

d2 (select_multiple) What do you think could be improved about the delivery service?

[Enumerator: do NOT read options]

Options: 1 = Deliver faster
2 = Better items
3 = Receive delivery without having to answer questions
4 = Deliver on different day
5 = Deliver at different time
0 = Nothing to be improved
-97 = Other (specify)
-98 = Refuse to answer

---

d3 (select_one) How satisfied are you with the quality of the items you received today?

[Enumerator: read options]

Options: 1 = Very satisfied
2 = Satisfied
3 = Unsatisfied
4 = Very unsatisfied
-98 = Refuse to answer

Hiring

hiring_0 (note) Now I will ask you some questions about your preferences for deliveries.

hiring_intro_single (note) You won't actually receive any more deliveries from us.

However, we'd like to understand your preferences, so please answer honestly.

hiring_2 (note) You should consider 3 things.

The person and their details. The items they would deliver. You would have to have a 15-minute conversation with the person.

[LOOP 6x] (*hiring_repeat*)

hiring_new_choice (note) Treat each choice as a new pair.
SHOW IF: follow_up_i > 1

hiring_prompt (note) Consider which person you would prefer to come to your home with the items. You would have to have a 15 minute conversation with that person.

hiring_choice (select_one) Which delivery option do you choose?

Options: 1 = Person A
2 = Person B
-99 = Refuse to respond

hiring_choice_refusal_reason (select_one) Why did the respondent refuse to select one delivery?
SHOW IF: hiring_choice = -99

Options: 1 = Didn't want to discriminate
2 = Didn't prefer one delivery / was indifferent between the two
3 = Didn't understand the process
4 = Didn't like either delivery worker
5 = Didn't want any of the items
6 = Survey is interrupted / partial survey
-97 = Other (specify)
-98 = Don't know
-99 = Refuse to respond

[END LOOP] (*hiring_repeat*)

Field discussion

discuss0 (note) We'd like to talk about the conversations you've had since the survey.

discuss1 (select_one) After the survey, did you speak to anyone about grocery deliveries?

Options: 1 = Yes
0 = No
-98 = Don't know

discuss3 (select_one) After the survey, did you speak about transgender people with anyone?

Options: 1 = Yes
0 = No

-98 = Don’t know

---

discuss3.1 (select_multiple) Who with?
SHOW IF: discuss3 = 1

Options: 1 = Other respondent(s)
2 = Neighbour(s)
3 = Family
4 = Friend(s)
5 = Colleague(s)
6 = Relatives
7 = A transgender person
-97 = Other (specify)
-99 = Refuse to respond

---

discuss3.2 (select_multiple) What did you talk about in the conversation(s) about transgenders?

Do NOT read options
SHOW IF: discuss3 = 1

Options: 1 = Rights
2 = They are human / we should respect them
3 = We should give them opportunity
4 = Delivery from transgenders
5 = Education
6 = Housing
7 = Discrimination
13 = Reservations for transgenders
8 = Transgenders are like gods
9 = Transgenders are untrustworthy
10 = Transgenders are lazy / don’t want work
11 = Begging
12 = Sex work
-97 = Other (specify)
-99 = Refuse to respond

---

discuss3.3 (select_one) Enumerator observe, DO NOT SAY: In the conversation(s), did the respondent say:
SHOW IF: discuss3 = 1

Options: 1 = They support transgender rights
2 = They are against transgender rights
0 = Neither
-99 = Refuse to respond

---

discuss3.4 (select_one) Enumerator observe, DO NOT SAY: In the conversation(s) described by the respondent, did the respondent say something positive about how society should treat transgenders? (e.g., we should give them opportunity, they are also human)
SHOW IF: discuss3 = 1

Options: 1 = Yes
0 = No
-99 = Refuse to respond

---

discuss3.5 (select_one) Enumerator observe, DO NOT SAY: In the conversation(s) described by the respondent, did the respondent say something negative about transgenders? (e.g., they are untrustworthy, they behave badly)
SHOW IF: discuss3 = 1

Options: 1 = Yes
0 = No
-99 = Refuse to respond

---

discuss3.6 (select_one) Enumerator observe, DO NOT SAY: In general, the conversation(s) described by the respondent was:
SHOW IF: discuss3 = 1

Options: 1 = Very positive about transgenders
2 = Quite positive about transgenders
3 = Quite negative about transgenders
4 = Very negative about transgenders
10 = **Neither** positive nor negative about transgenders
0 = **Both** positive and negative about transgenders
-98 = Don’t know
-99 = Refuse to respond

---

thank (note) Thank you very much for taking part in our survey.

---

survey_status (select_multiple) Survey status:

Options: 0 = Survey completed
1 = Consent Refused
2 = Partial Survey
5 = Could not find target household
6 = Household Locked
7 = Household migrated
-97 = Other (specify)

---

survey_partial_reason (select_multiple) Why was the survey only partially completed?
SHOW IF: selected(survey_status, 2)

Options: 1 = The respondent got busy with other engagements
2 = The respondent refused consent part way through the survey
-97 = Other (specify)

---

survey_refusal_reason (select_multiple) Why did the respondent refuse?
SHOW IF: selected(survey_status, 1) or selected(survey_status, 2)

Options: 1 = No reason given
2 = No time for the survey
3 = Don’t want a free delivery
-97 = Other (specify)

---

partial_response_sections (select_multiple) Which sections were completed?
SHOW IF: selected(survey_status, 2)

Options: 1 = Delivery questions
2 = Hiring / delivery choices
3 = Group predictions
4 = Field discussion
0 = No sections completed

---

partial_response (text) Up to which question did the respondent give responses?
SHOW IF: selected(survey_status, 2)

---

survey_understanding (select_one) Did the respondent have any trouble understanding the questions?

Options: 1 = Yes
0 = No
-98 = Don’t know

---

survey_understanding_sections (select_multiple) Which sections appeared to be difficult for the respondent to understand?
SHOW IF: survey_understanding = 1

Options: 1 = Delivery questions
2 = Hiring / delivery choices
3 = Group predictions
4 = Field discussion
0 = All sections

---

survey_fatigue (select_one) Did the respondent appear to be tired or fatigued?

Options: 1 = Yes
0 = No
-98 = Don’t know

---

survey_diff_reading (select_one) Did the respondent appear to have difficulty reading?

Options: 1 = Yes
0 = No
-98 = Don’t know

---

survey_genuine (select_one) Did the respondents’ answers appear to be genuine?

Options: 1 = Yes
0 = No
-98 = Don’t know

---

survey_genuine_sections (select_multiple) Which sections did the respondents appear to not be answering the survey genuinely?
SHOW IF: survey_genuine = 0

Options: 1 = Delivery questions
2 = Hiring / delivery choices
3 = Group predictions
4 = Field discussion
0 = All sections

---

survey_difficulty (select_one) Did the respondent have any other difficulty in responding to the questions?

Options: 1 = Yes
0 = No
-98 = Don’t know

---

survey_difficulty_type (select_one) Why was the respondent having difficulty?
SHOW IF: survey_difficulty = 1

Options: 1 = Distracted by other person present
2 = Influenced by other person present
3 = Noisy environment
4 = Environment was not private
-97 = Other (specify)

---

survey_difficulty_sections (select_multiple) Which sections appeared to be difficult for the respondent to answer?
SHOW IF: survey_difficulty = 1

Options: 1 = Delivery questions
2 = Hiring / delivery choices
3 = Group predictions
4 = Field discussion
0 = All sections

---

other_present (select_one) Were there other people present during the individual section of this person’s survey?
SHOW IF: survey_completed = 1

Options: 1 = Yes
0 = No
-98 = Don’t know

---

other_present_who (select_multiple) Who was present?
SHOW IF: other_present = 1

Options: 1 = Husband
2 = Wife
3 = Mother
4 = Father
5 = Sister
6 = Brother
7 = Grandparent
8 = Child
9 = Other family member
10 = Neighbour
11 = Friend
-97 = Other (specify)

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other_present_notes (text) Please indicate why there were other people present.
SHOW IF: other_present = 1

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gps_follow_up (geopoint) Capture the GPS coordinates of the household.

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comments (text) Surveyor comments