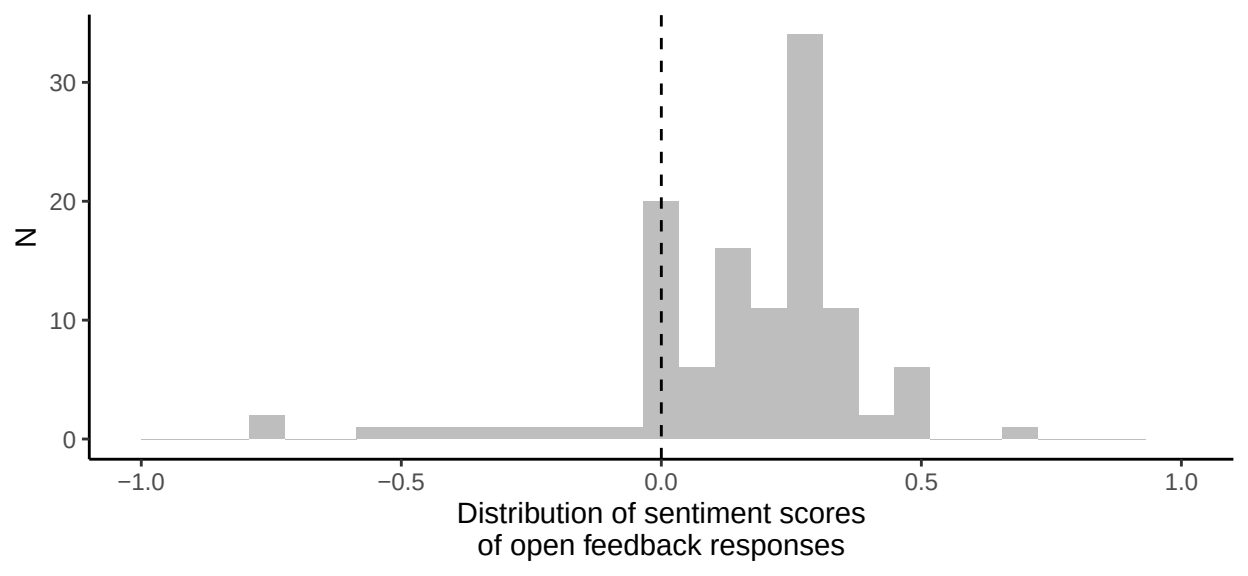
N
30
20
10
0
−1.0
−0.5
0.0
0.5
1.0
Distribution of sentiment scores
of open feedback responses