Haqdarshak Pilot Intervention

Qualitative Interviews for Households (who *agreed to Screening but not to Application Assistance*)

Questions for Qualitative Survey

1. What amount did you pay to know about the schemes you are eligible for?
2. Did the facilitator offer you application assistance with any scheme? [If yes]: which scheme(s) and at what price(s)?
3. Did you agree to get assistance for any of these schemes? [If yes]: which scheme(s)?
4. [If the citizen refused to get assistance with the scheme application]:
    a. Are there any particular reason(s) that you chose not to get assistance with any of these scheme(s)?
    b. [If citizen mentions that they do not want these schemes]: What kind of schemes would you prefer over these scheme(s)? Would you want our assistance with application for these scheme(s)?
    c. Do you think you will be able to get the scheme(s) on your own?
    d. If you do ask for our assistance, are you confident that our facilitator will be able to help you out through the process?
5. [Additional questions if the citizen had initially agreed to getting assistance but has now turned down the offer]:
    a. Are there any particular reason(s) why you turned down the offer for assistance with the application for which you had initially agreed?
    b. Did the facilitator follow up and ask for your documents for the application(s)? How many times did they follow up?