Haqdarshak Pilot Study – End-line Questionnaire

Module 1: Basic Information ***Note to Surveyor:*** Please use coversheets to approach all households assigned to you.				
1.a	Surveyor ID:	Enter ID: _____		
1.b	Surveyor Name:	Enter Name:_____		
1.c	Village ID:	Enter ID: _____		
1.d	Household ID:	Enter ID: _____		
1.e	Member ID:	Enter ID: _____		
1.f - 1.g: Prefilled based on member ID entered in 1.e (recall from baseline survey)				
1.f	Respondent Name:	Enter Name:_____		
1.g	Respondent Age:	Enter Age:_____		
1.h	Respondent Gender:	Male Female Other:_____ Don't Know No Answer	1 2 997 998 999	

Module 2: Consent				
2.a	[See consent document] Would you like to start the survey?	No Yes	0 1	→ End Survey → Go to 3.a

Module 3: Beliefs & Opinions on Government				
3.a	Do you think the government is interested in helping meet the needs of poor families?	Strongly Agree Agree Disagree Strongly Disagree Don't Know No Answer	1 2 3 4 998 999	
3.b	How easy is it to apply for a government scheme?	Very Easy Easy Difficult Very Difficult Don't Know No Answer	1 2 3 4 998 999	
3.c	How satisfied are you with the process of applying for and obtaining government schemes?	Very satisfied Satisfied Unsatisfied Very unsatisfied Don't Know No Answer	1 2 3 4 998 999	

3.d	Generally, how satisfied are you with the Gram Panchayat?	Very satisfied Satisfied Unsatisfied Very unsatisfied Don't Know No Answer	1 2 3 4 998 999	

Every respondent in sample will have an equal chance of receiving any one of the following six scenarios.

3.e – 3.g: These questions will be answered in response to the scenario presented.

1. Suppose that the government started a new program last year that should provide cash transfers to poor households. At the end of the year, the government is assessing the success of the program and whether it should continue. 70% of households who should receive the program were found and signed up. A survey of the beneficiaries found that 82% were happy with the program. However, an accounting review found that 15% of the total program funds are unaccounted for.

2. Suppose that the government started a new program last year that should provide cash transfers to poor households. At the end of the year, the government is assessing the success of the program and whether it should continue. 70% of households who should receive the program were found and signed up. A survey of the beneficiaries found that 82% were happy with the program.

3. Suppose that the government started a new program last year that should provide cash transfers to poor households. At the end of the year, the government is assessing the success of the program and whether it should continue. 60% of households who should receive the program were found and signed up. A survey of the beneficiaries found that 82% were happy with the program. However, an accounting review found that 15% of the total program funds are unaccounted for.

4. Suppose that the government started a new program last year that should provide cash transfers to poor households. At the end of the year, the government is assessing the success of the program and whether it should continue. 70% of households who should receive the program were found and signed up. A survey of the beneficiaries found that 82% were happy with the program. However, an accounting review found that 25% of the total program funds are unaccounted for.

5. Suppose that the government started a new program last year that should provide cash transfers to poor households. At the end of the year, the government is assessing the success of the program and whether it should continue. 60% of households who should receive the program were found and signed up. A survey of the beneficiaries found that 82% were happy with the program. However, an accounting review found that 25% of the total program funds are unaccounted for.

6. Suppose that the government started a new program last year that should provide cash transfers to poor households. At the end of the year, the government is assessing the success of the program and whether it should continue. 70% of households who should receive the program were found and signed up. A survey of the beneficiaries found that 82% were happy with the program. However, an accounting review found that 5% of the total program funds are unaccounted for.

3.e	How would you rate the success of this program? Program is Unsuccessful — Program is Successful 1 2 3 4 5 6 7 8 9 10	Score 1 (Program is unsuccessful) Score 2 Score 3 Score 4 Score 5 Score 6 Score 7 Score 8 Score 9 Score 10 (Program is successful) Don't Know No Answer	1 2 3 4 5 6 7 8 9 10 998 999	
3.f	Do you believe that the government should continue or cancel the program?	Continue Program Cancel Program Don't Know No Answer	1 2 998 999	
3.g	To what extent do you agree with the following statement: "*The state is responsible for making sure that the welfare of all citizens is above a certain minimum level."* Disagree Completely — Agree Completely 1 2 3 4 5 6 7 8 9 10	1 (Disagree Completely) 2 3 4 5 6 7 8 9 10 (Agree Completely) Don't Know No Answer	1 2 3 4 5 6 7 8 9 10 998 999	

Module 4: Current Enrolment to Government Schemes								
Scheme Name [**Note to Surveyor:** Describe scheme to citizen]	i. Have you heard of this scheme? No =0→**Go to next scheme** Yes =1 No Answer =999	ii. How useful do you think this scheme is for poor families? Very useful =1 Useful =2 Not useful=3 Useless=4 Don't Know =998 No Answer =999	iii. Have you or anyone in your household applied for this scheme? No =0→**Go to 4.viii** Yes =1 Application is pending =2 No Answer =999	iv. Do you or anyone in your household currently receive this scheme? No =0→**Go to 4.vi** Yes =1 Used to receive scheme earlier but no longer receiving. =2 No Answer =999	v. When did you or anyone in your household first receive this scheme? Enter__days ago=1 Enter__months ago=2 Enter__years ago=3 Don't know =998 No Answer =999	vi. How much did you or anyone in your household pay to apply for/receive this scheme? None = 0 Enter Rs.__ =1 Don't know =998 No Answer =999	vii. Who did you or anyone in your household pay? (Select all that apply) J-PAL Facilitator=1 Middleman/Dalal =2 Local leader/Community leader/Naya Neta =3 NGO =4 Local Association (including caste, village, neighborhood, traditional panchayat) =5 Local government worker (including ASHA and Anganwadi workers) =6 Political Party Worker =7 E-Mitra Center =8 Government Department Worker =9 Other:___=997 Don't Know =998 No Answer =999	viii. Why don't you or anyone in your household currently receive this scheme? (Select all that apply) I am not/they are not eligible for this scheme = 1 I/they would like to apply for this scheme later. =2 I/they did not have time to complete the application/visit the government office. =3 I/they do not have enough savings to invest on a regular basis. =4 I am/they are ineligible as my/their name is not covered in government list. =5 I am/they are ineligible as I am/another member in the household is a government employee. =6 I am/they are ineligible as I receive another government pension. =7 There are issues in my/their document(s). =8 I was not/they were not allowed by another household member. =9 I am/they are not/no longer interested in this scheme. =10 I/they already have a bank account and do not see the need for a Post Office Savings Account. =11 Death in family. =12 I/they did not wish to pay the application assistance fee. =13

								I/they can't afford to travel to the office. =14 I/they don't know where to go to apply. =15 I/they tried to apply for this scheme earlier but my application was unsuccessful. =16 I/they anticipate not being treated with respect. =17 I/they anticipate my application will be rejected. =18 There is no one to accompany me/them. =19 I/they don't have the required documents. =20 Other:____ =997 Don't Know =998 No Answer =999
4.a Sukanya Samridhi								
4.b Palanhaar Scheme								
4.c Post Office Savings Account								
4.d Ujjwalla Yojana								
4.e Old Age Pension Scheme								
4.f Widow Pension Scheme								
4.g PM Awas Yojana								
4.h Atal Pension Yojana								

4.i PM Suraksha Bima Yojana								
4.j PM Jeevan Jyoti Bima Yojana								
4.k National Family Benefit Scheme								

Module 5: Experience with Haqdarshak				
5.a	Were you or anyone in your family approached by a facilitator and offered a screening service which would inform you about the government schemes you are eligible for?	No Yes Don't Know No Answer	0 1 998 999	→Go to 6.a
5.b	Did you or anyone in your family receive an eligibility screening service?	No Yes Don't Know No Answer	0 1 998 999	→Go to 5.d
5.c	Why didn't you or anyone in your family receive an eligibility screening service? (Select all that apply)	I did not wish to pay for this service. I did not wish to pay such a high price for this service. I did not want to sign the consent form. I did not want to share my information. Unhappy about warning message. I did not want to verify with my thumbprint. Other:_____ Don't Know No Answer	1 2 3 4 5 6 997 998 999	→Go to 5.f →Go to 5.f →Go to 5.f →Go to 5.f →Go to 5.f →Go to 5.f →Go to 5.f →Go to 5.f →Go to 5.f
5.d	Did you or anyone in your family agree to have the facilitator help in applying for any government scheme?	No Yes Don't Know No Answer	0 1 998 999	→Go to 5.f
5.e	Why didn't you or anyone in your family agree to get assistance from the facilitator to apply for any government scheme? (Select all that apply)	I was not interested in any of the schemes. I did not wish to pay the application assistance fee. I have completed/will complete the application(s) independently. I did not have time to complete the application(s)/visit the government offices. I have already submitted the application form for the scheme(s). I am already receiving the scheme(s). I do not have enough savings to invest on a regular basis. I tried to apply for scheme(s) earlier but my application(s) was/were unsuccessful. I was not allowed by another household member. I don't have the required documents. I would like to apply for this scheme later. I already have a bank account and do not see the need for a Post Office Savings Account. Death in family. I am ineligible as my name is not covered in government list. I am ineligible as I am/another member in the household is a government employee.	1 2 3 4 5 6 7 8 9 10 11 12 13 14 15	

		I am ineligible as I receive another government pension. Other:_____ Don't Know No Answer	16 997 998 999	
5.f	How would you rate your overall experience with the facilitator?	Very satisfied Satisfied Unsatisfied Very unsatisfied Don't Know No Answer	1 2 3 4 998 999	

Module 6: CaTCH Maternal and Child Health									
Please give information of all children ≤ 10 years of age residing in the household. Please start with the youngest and move up to the oldest child in the household. For each child, answer the following questions:									
	a. First Name	b. Last Name	c. Relationship to head of household [Enter Relation Code]	d. Age	e. Gender Male =1 Female =2 Other =997	f. In the past 3 months, has this child visited the health facility because she/he was sick? [Recall of 3 months for child ≤ 1 year; Recall of 12 months for child > 1 year] No Yes Don't Know/Can't Remember Refuse	g. In the past 3 months, has this child visited the health facility for any other reason? [Recall of 3 months for child ≤ 1 year; Recall of 12 months for child ≥ 1 year] No Yes Don't Know/Can't Remember Refuse	h. Can you please show me this child's immunization booklet? Yes – Shows booklet No – Cannot find booklet Refuses to show booklet	i. Enumerator records number of immunization in booklets. Enter ___ number of immunizations
I									
II									

Relation Code रिश्तों के कोड					
01. Head of household घर का मुखिया 02. Spouse पति या पत्नी 03. Son बेटा 04. Daughter बेटी 05. Brother भाई	06. Sister बहन 07. Brother-in-law 1 देवर 08. Brother-in-law 2 जेठ 09. Brother-in-law 3 जमाई 10. Brother-in-law 4 साला 11. Sister-in-law 1 भाभी	12. Sister-in-law 2 भावज 13. Sister-in-law 3 ननद 14. Sister-in-law 4 देवरानी या जेठानी 15. Father पिता 16. Mother मां	17. Father-in-law ससुर 18. Mother-in-law सास 19. Grandmother दादी, नानी 20. Grandfather दादा, नाना 21. Nephew भतीजा या भांजा	22. Neice भतीजी या भांजी 23. Aunt 1 (Father's Sister) बुआ 24. Aunt 2 (Mother's Sister) मौसी, मामी 25. Uncle 1 (Father's Brother) चाचा या ताऊ 26. Uncle 2 (Mother's Brother) मामा, मौसा	27. Grandson पोता 28. Granddaughter पोती 29. Son-in-law दामाद 30. Daughter-in-law पुत्रवधु 997. Other अन्य