Number of days

5
4
3
2
1
0
-1
-2
-3
-4
-5

Bus. days

Percentage points (pp)

24
20
16
12
8
4
0
-4
-8
-12
-16
-20
-24

In time
Complete
Open
Extension
0-15
0-25
15
25

MDE
ATE