Client Exit Survey Codebook

Variable Name	Answer Choices List[1]	Question
county	counties	What county are you collecting data from?
facility	facilities	What facility are you collecting data from?
interest	yesno	Would you like to continue the interview?
eligible1	yesno	Are you age 18 or above?
eligible2	yesno	Did you receive family planning services today?
consent	yesno	Do you consent to participate in this study?
uid		Unique ID
q101		What is your age?
q102	yesno	Have you ever attended school?
q103	level	What is the highest level of school you have completed?
q104	marital	What is your marital status?
q105		How many live births have you had?
q106	children	Do you want any children/any more children?
q107	job	Do you have a job or a daily occupation that generates money?
q201	fpvisit_reason1	Today did you come to initiate a new family planning method, get a re-supply of method you were already using, or to get other help related to a family planning method you are using?
q202	method	Which family planning method are you using as of today's appointment?
q202_other		Other, specify
q203	yesnodknr	Did you receive all the family planning services you wanted to receive today?
q204	fpvisit_reason2	What was the main reason your family planning need was not met today?
q204_other		Other, specify
q205	satisfaction	How satisfied are you with the family planning services you received today? Would you say you are:
q206	waittime1	From the time you arrived at this facility, about how long did you wait to see a family planning provider?
q207	waittime2	Do you think the wait time was acceptable or too long?
q301	yesnodknr	Did your provider talk to you about HIV today?
q302	hivrisk	Do you think you are at risk of getting HIV?
q303a	why_no_risk	Why do you believe you are not at risk for HIV?
q303a_other		Other, specify
q303b	why_risk	Why do you believe you are at risk for HIV?
q303b_other		Other, specify
q303c	why_risk	Why are you not sure whether you are at risk for HIV?
q303c_other		Other, specify
q304	yesnodknr	Have you ever been tested for HIV?

[1] Corresponds with Answer Choices List from second table

q305	test	When did you last test for HIV?
q401	yesnodknr	The term “PrEP” refers to a pill that people take daily to reduce their risk of becoming infected with HIV. Is this survey the first time you heard about PrEP?
q402	yesnodknr	Did the family planning provider talk to you today about PrEP?
q403	yesnodknr	Did the provider tell you that you should consider using PrEP?
q404	prep_status	Please select which statement best describes you.
q405	yesnodknr	Did you receive your PrEP pills today?
q406	location1	Where did you receive your PrEP pills today or where have you received them in the past?
q406_other		Other, specify
q407	location1	Where were you told to go for resupply today or in the past?
q407_other		Other, specify
q408	why_no_prep1	Why did you not receive PrEP pills today?
q408_other		Other, specify
q409	yesnodknr	Will you go to the HIV unit today to get PrEP?
q410	why_no_prep2	Why will you not go to the HIV unit to get PrEP today?
q410_other		Other, specify
q411	why_no_prep3	Why are you not ready to start today?
q411_other		Other, specify
q412	yesnodknr	Would you consider taking PrEP in the future?
q413	why_no_future_prep	What are the reasons why you would not be interested in taking PrEP in the future?
q413_other		Other, specify
q414	likert	How did you feel about the family planning service provider talking to you about PrEP? Did you like hearing about PrEP, dislike hearing about PrEP, or did you feel neutral about it?
q415	yesnodknr	Do you think PrEP services should be offered to clients coming for family planning services?
q416	why_prepfp	Why do you think PrEP services should be offered to clients coming for family planning services?
q416_other		Other, specify
q417	why_no_prepfp	Why do you think PrEP services should not be offered to clients coming for family planning services?
q417_other		Other, specify
q418	location2	Now let’s imagine that you decided to use PrEP. Where would you prefer to receive PrEP services?'
q418_other		Other, specify
q419	why_location	Why would you prefer to access PrEP services at ${q418}?
q419_other		Other, specify
q420	yesnodknr	Have you noticed any changes in family planning services since providers began offering PrEP services at family planning clinics?
q421	changes	What changes have you noticed?

q421_other		Other, specify
q422	changes_likert	Would you say these changes make family planning services better or make them worse, or the changes make no difference?
q501	truefalse	PrEP is a pill taken daily by people who are not infected with HIV to prevent them from becoming infected with HIV.
q502	truefalse	People are required to take an HIV test before they can get PrEP.
q503	truefalse	A person can take PrEP if they are HIV positive.
q504	truefalse	A person who is using PrEP correctly reduces their risk of HIV infection.
q505	truefalse	PrEP users may experience minimal side effects, like diarrhea, nausea, decreased appetite or abdominal cramping.
q506	truefalse	If a person decides to initiate PrEP, then they are expected to take PrEP for the rest of their lives.
q507	prep_benefits	What do you think are the benefits a woman could experience if she uses PrEP?
q507_other		Other, specify
q508	prep_negatives	What do you think are some negative things a woman could experience if she uses PrEP?
q508_other		Other, specify
q509	unfavorable	What are some unfavorable things that people could think about a woman who takes PrEP?
q509_other		Other, specify
q510	favorable	What are some favorable things that people could think about a woman who takes PrEP?
q510_other		Other, specify

Answer Choices

Answer Choices List Name[2]	Answer Choice Number	Answer Choice Label
changes	1	Providers spend more time with clients
changes	2	Providers are talking about HIV prevention
changes	3	Longer wait times
changes	4	More clients than usual
changes	5	Fewer clients than usual
changes	6	Providers are busier
changes	7	New providers
changes	8	Change in types of clients served
changes	77	Other, specify
changes	88	Don't know
changes	99	No response
changes_likert	1	Better
changes_likert	0	Worse
changes_likert	2	No difference
changes_likert	88	Don't know
changes_likert	99	No response
children	1	Yes
children	0	No
children	88	Undecided/don't know
children	99	No response
counties	1	County 1 (Labels are redacted for de-identification)
counties	2	County 2 (Labels are redacted for de-identification)
counties	3	County 3 (Labels are redacted for de-identification)
facilities	1	Facility 1 (Labels are redacted for de-identification)
facilities	2	Facility 2 (Labels are redacted for de-identification)
facilities	3	Facility 3 (Labels are redacted for de-identification)
facilities	4	Facility 4 (Labels are redacted for de-identification)
facilities	5	Facility 5 (Labels are redacted for de-identification)
facilities	6	Facility 6 (Labels are redacted for de-identification)
facilities	7	Facility 7 (Labels are redacted for de-identification)
facilities	8	Facility 8 (Labels are redacted for de-identification)
facilities	9	Facility 9 (Labels are redacted for de-identification)
facilities	10	Facility 10 (Labels are redacted for de-identification)
facilities	12	Facility 12 (Labels are redacted for de-identification)
favorable	1	She is taking care of her health/ protecting herself from HIV
favorable	2	She is protecting her partner from HIV
favorable	3	She is protecting her unborn baby from HIV
favorable	4	She is empowered to protect herself
favorable	0	People would think nothing favorable about a woman who takes PrEP
favorable	77	Other, specify

[2] Corresponds with Answer Choices List from earlier table

favorable	88	Don't know
favorable	99	No response
fpvisit_reason1	1	Initiate a new family planning method
fpvisit_reason1	2	Re-supply existing method
fpvisit_reason1	3	Get other help related to a family planning method you are using
fpvisit_reason2	1	Method out of stock
fpvisit_reason2	2	Provider I neeeded to see was absent
fpvisit_reason2	3	Provider was too busy to see me
fpvisit_reason2	4	Wait was too long
fpvisit_reason2	77	Other, specify
fpvisit_reason2	88	Don't know
fpvisit_reason2	99	No response
hivrisk	1	Yes
hivrisk	0	No
hivrisk	2	I am living with HIV
hivrisk	88	Don't know
hivrisk	99	No response
job	1	Yes
job	0	No
job	2	Has job/occupation but no income
job	99	No response
level	1	Some primary
level	2	Completed primary
level	3	Some secondary
level	4	Completed secondary
level	5	Tertiary
level	77	Other
likert	1	Liked
likert	2	Did not like
likert	3	Neutral
likert	88	Don't know
likert	99	No response
location1	1	Family planning unit at this health facility
location1	2	HIV unit at this health facility
location1	77	Some OTHER place that offers PrEP, specify
location2	1	Family planning unit at this health facility
location2	2	HIV unit at this health facility
location2	77	Some other place that offers PrEP
location2	0	DO NOT READ: I/they would never want to use PrEP
location2	88	DO NOT READ: Don’t know
location2	99	DO NOT READ: No response
marital	1	Never married
marital	2	Currently married/cohabitating
marital	3	Divorced/separated
marital	4	Widowed
method	1	Female sterilization

method	2	Male sterilization
method	3	Implant/Jadelle
method	4	IUD/Coil
method	5	Injectable – Intramuscular/Depo
method	6	Injectable – Subcutaneous/Depo sub-Q self injection
method	7	Injectable – Subcutaneous/Depo sub-Q by provider
method	8	Daily pill
method	9	Emergency pill/Postinor/Morning after
method	10	Male Condom
method	11	Female Condom
method	12	Std. Days/Cycle beads
method	13	LAM/Breastfeeding method
method	0	No method
method	77	Other method, specify
method	88	Don't know
method	99	No response
prep_benefits	1	Additional way to protect herself from HIV
prep_benefits	2	Can protect herself from HIV without sexual partner(s) knowing
prep_benefits	3	Allows a person to have sex without worrying about HIV/increased peace of mind
prep_benefits	4	Reduced need for condom
prep_benefits	5	Empowerment
prep_benefits	6	Protect her unborn child (added during analysis)
prep_benefits	7	Protect against other diseases/STIs (added during analysis)
prep_benefits	0	There are no benefits to using PrEP
prep_benefits	77	Other, specify
prep_benefits	88	Don't know
prep_benefits	99	No response
prep_negatives	1	It might not be effective/could still become infected with HIV
prep_negatives	2	Discomfort or mild side effects
prep_negatives	3	Danger of serious side effects
prep_negatives	4	Could lead her to have multiple sexual partners
prep_negatives	5	Could encourage immoral behavior/unfaithfulness
prep_negatives	6	Could discourage condom use
prep_negatives	7	Stigmatization/alienation
prep_negatives	8	Intimate partner violence
prep_negatives	0	There are no negatives associated with using PrEP
prep_negatives	77	Other, specify
prep_negatives	88	Don't know
prep_negatives	99	No response
prep_status	1	I am currently using PrEP/Existing PrEP user
prep_status	2	I started using PrEP today/New PrEP user
prep_status	3	I have used PrEP in the past but am not a current user/Previous PrEP user

prep_status	4	I wanted to start using PrEP but I was not able to obtain PrEP today
prep_status	0	I have never used PrEP
prep_status	88	Don’t know
prep_status	99	No response
prior_use	1	Starting today
prior_use	2	Yes, current user
prior_use	3	Yes, but not current user
prior_use	0	No
prior_use	88	Don't know
prior_use	99	No response
satisfaction	1	Very satisfied
satisfaction	2	Somewhat satisfied
satisfaction	3	Neither satisfied nor dissatisfied
satisfaction	4	Somewhat dissatisfied
satisfaction	5	Very dissatisfied
satisfaction	88	DO NOT READ: Don’t know
satisfaction	99	DO NOT READ: No response
status	1	Complete
status	2	Consented but incomplete
status	3	Recruited but did not consent/Refused
status	4	Not eligible
test	1	Today
test	2	Not today, but within the last 3 months
test	3	3-6 months ago
test	4	7-11 months ago
test	5	A year ago
test	6	More than a year ago
test	88	Don't know
test	99	No response
truefalse	1	TRUE
truefalse	0	FALSE
truefalse	88	Don't know
truefalse	99	No response
unfavorable	1	She is infected with HIV
unfavorable	2	She has multiple sexual partners
unfavorable	3	She has a bad moral character
unfavorable	4	She has a partner who is living with HIV
unfavorable	5	She will be stigmatized (added during analysis)
unfavorable	0	People would think nothing unfavorable about a woman who takes PrEP
unfavorable	77	Other, specify
unfavorable	88	Don't know
unfavorable	99	No response
waittime1	1	Seen by provider immediately
waittime1	2	10 minutes or less
waittime1	3	11-30 minutes

waittime1	4	31-60 minutes
waittime1	5	1-2 hours
waittime1	6	More than 2 hours
waittime1	88	Don't know
waittime1	99	No response
waittime2	1	Acceptable
waittime2	2	Too long
waittime2	88	Don't know
waittime2	99	No response
why_location	1	Faster/more efficient
why_location	2	More accessible/better availability
why_location	3	Saves money
why_location	4	Prefer the providers
why_location	5	Discretion/anonymity
why_location	6	I like seeing multiple providers
why_location	7	Feel more comfortable/supported
why_location	8	Fewer stockouts/staff shortages
why_location	9	Better counseling (added during analysis)
why_location	77	Other, specify
why_location	88	Don't know
why_location	99	No response
why_no_future_prep	1	I don’t think I am not at risk of HIV
why_no_future_prep	2	Concerned about side effects
why_no_future_prep	3	Doubts PrEP’s effectiveness in preventing HIV
why_no_future_prep	4	Concerned about how PrEP will interact with FP method
why_no_future_prep	5	My partner would not want me to use it
why_no_future_prep	6	I fear intimate partner violence if I use PrEP
why_no_future_prep	7	My family/friends would not want me to use it
why_no_future_prep	8	Stigma associated with PrEP use
why_no_future_prep	9	I don’t know enough about PrEP
why_no_future_prep	77	Other, specify
why_no_future_prep	88	Don't know
why_no_future_prep	99	No response
why_no_prep1	1	Referred to HIV unit
why_no_prep1	2	PrEP pills are out of stock
why_no_prep1	3	Still considering PrEP
why_no_prep1	4	Have existing PrEP supply (added during analysis)
why_no_prep1	77	Other, specify
why_no_prep1	88	Don't know
why_no_prep1	99	No response
why_no_prep2	1	I am not ready to start PrEP
why_no_prep2	2	Don’t have time to visit HIV unit today
why_no_prep2	3	Don’t feel comfortable going to HIV unit
why_no_prep2	77	Other, specify
why_no_prep2	88	Don't know
why_no_prep2	99	No response
why_no_prep3	1	I don’t think I am at risk of HIV
why_no_prep3	2	Concerned about side effects

why_no_prep3	3	Doubts PrEP's effectiveness in preventing HIV
why_no_prep3	4	Concerned about how PrEP will interact with FP method
why_no_prep3	5	Don't want to take a pill everyday
why_no_prep3	6	My partner would not want me to use it
why_no_prep3	7	I fear intimate partner violence if I use PrEP
why_no_prep3	8	My family/friends would not want me to use it
why_no_prep3	9	Stigma associated with PrEP use
why_no_prep3	10	I don't know enough about PrEP/need more information
why_no_prep3	11	Need to talk with partner
why_no_prep3	12	Need to talk with friends or family
why_no_prep3	13	Want to wait until more people start using it
why_no_prep3	14	I do not have enough time today to get PrEP services
why_no_prep3	15	PrEP was not available at the facility
why_no_prep3	77	Other, specify
why_no_prep3	88	Don't know
why_no_prep3	99	No response
why_no_prepfp	1	Too many services in one place
why_no_prepfp	2	Less private/discreet than HIV clinic
why_no_prepfp	3	FP providers are not trained to deliver PrEP services
why_no_prepfp	4	Will increase wait times for all FP clients
why_no_prepfp	5	Few FP clients need PrEP
why_no_prepfp	6	FP providers will be too busy
why_no_prepfp	7	FP clients will not feel comfortable talking about PrEP
why_no_prepfp	77	Other, specify
why_no_prepfp	88	Don't know
why_no_prepfp	99	No response
why_no_risk	1	I only have one sexual partner
why_no_risk	2	My sexual partner is not infected with HIV
why_no_risk	3	I trust my sexual partner to be faithful
why_no_risk	4	I always use a condom
why_no_risk	5	I have tested negative for HIV
why_no_risk	6	I abstain from sex (added during analysis)
why_no_risk	77	Other, specify
why_no_risk	88	Don't know
why_no_risk	99	No response
why_prepfp	1	Makes PrEP more accessible
why_prepfp	2	FP services are more private than HIV clinic
why_prepfp	3	Avoid stigma of going to HIV clinic
why_prepfp	4	It is good to get services from a single provider
why_prepfp	5	Familiarity/ease with the FP provider
why_prepfp	6	More convenient/saves time
why_prepfp	7	PrEP and FP are both sexual health services
why_prepfp	8	Helps women know about their HIV prevention options
why_prepfp	77	Other, specify
why_prepfp	88	Don't know
why_prepfp	99	No response
why_risk	1	I have more than one sexual partner
why_risk	2	My sexual partner is infected with HIV

why_risk	3	I don’t know my partner’s HIV status
why_risk	4	My sexual partner has/may have other partners
why_risk	5	I have sex without using a condom
why_risk	6	I am concerned about getting HIV through accidental contact with infected blood (i.e. cuts) (added during analysis)
why_risk	7	I am a health care worker (added during analysis)
why_risk	77	Other, specify
why_risk	88	Don't know
why_risk	99	No response
yesno	1	Yes
yesno	0	No
yesnodknr	1	Yes
yesnodknr	0	No
yesnodknr	88	Don't know
yesnodknr	99	No response