**OMB Control No. 0690-0030**
**Expiration Date: 07/31/2024**

# Survey Questions - Post-Focus Group Session Survey

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**1. Please rate your agreement with the following statements about the forum.**

**Please check ONE box for each statement.**

| | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree |
|---|---|---|---|---|---|
| The information was clearly presented. | ✓ | | | | |
| I felt comfortable voicing my opinion. | ✓ | | | | |
| I know more about the National Weather Service (NWS) resources. | ✓ | | | | |
| I feel I could use NWS resources to judge my risk in an extreme weather event. | ✓ | | | | |

**2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.**

more standardized terms & colors and access

**3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?**

_____

_____

_____

_____

**4. After attending today's session, how likely are you to:**

**Please check ONE box for each statement.**

| | Very Likely | Somewhat Likely | Neither likely nor unlikely | Somewhat Unlikely | Unlikely |
|---|---|---|---|---|---|
| Create or revise plans to deal with extreme weather events using NWS products. | ✓ | | | | |
| Share what I learned about NWS products today with others. | ✓ | | | | |
| Seek NWS information about extreme weather risks. | ✓ | | | | |
| Use NWS products and information in your decision-making | ✓ | | | | |

**5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.**

Text Graphics Combined text and graphics

Please explain. _____

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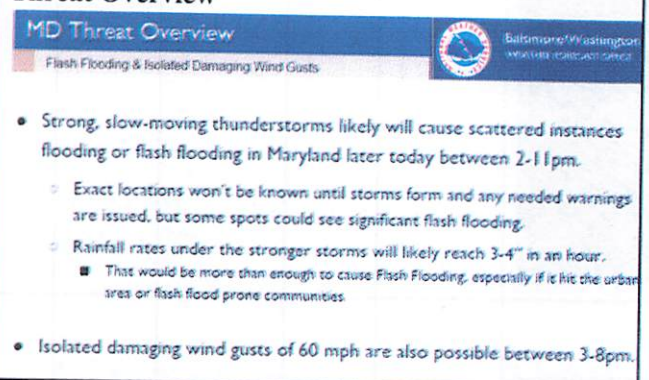
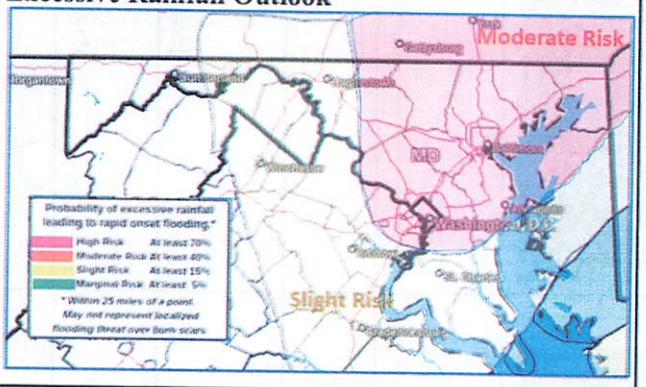
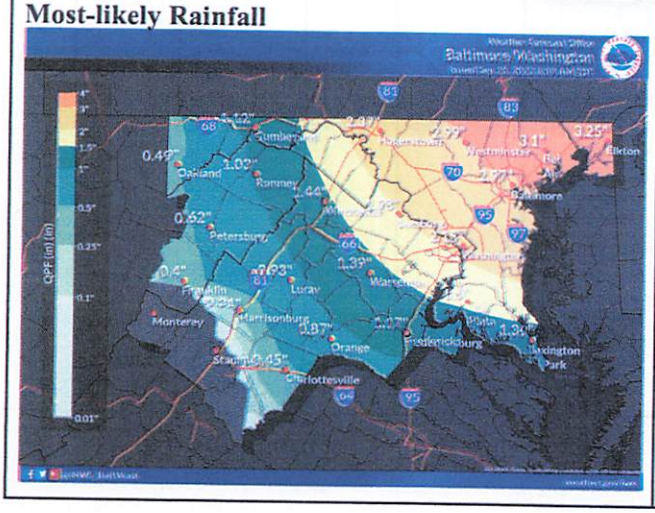
**6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.**

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Threat Overview**<br>  | ✓ | | | | |
| **Excessive Rainfall Outlook**<br>  | ✓ | | | | |
| **Most-likely Rainfall**<br>  | | | ✓ | | |

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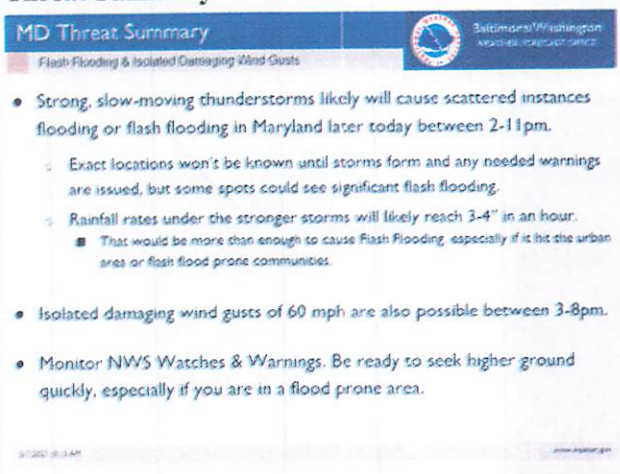
| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Flood Watch**<br> | | | ✓ | | |
| **Flood infographics**<br> | | ✓ | | | |
| **Threat Summary**<br>  | | ✓ | | | |

**7. What changes might you recommend for any of the products shown?**

Standard terminology
Standard colors

**8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:**

Facebook Twitter Internet Other:_____

**9. Which digital platform are you most likely to use to access NWS resources? Circle one.**

Smartphone Tablet Laptop Desktop Other: _____

**10. Was anything in the session confusing?** Yes (No)

If Yes, please explain:

**11. What improvements could be made in the format or content of this session?**

make more digital products

**12. Additional comments:**

*Thank you for participating!*

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**Please check ONE box for each statement.**

| | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree |
|---|---|---|---|---|---|
| The information was clearly presented. | X | | | | |
| I felt comfortable voicing my opinion. | X | | | | |
| I know more about the National Weather Service (NWS) resources. | | X | | | |
| I feel I could use NWS resources to judge my risk in an extreme weather event. | X | | | | |

**2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.**

~~I never have barriers~~ None

**3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?**

_____
_____
_____
_____

**4. After attending today's session, how likely are you to:**

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|---|---|---|---|---|---|
| **Create or revise plans to deal with extreme weather events using NWS products.** | | | | | |
| **Share what I learned about NWS products today with others.** | | | | | |
| **Seek NWS information about extreme weather risks.** | | | | | |
| **Use NWS products and information in your decision-making** | | | | | |

**5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.**

Text Graphics Combined text and graphics

Please explain. _____

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**6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.**

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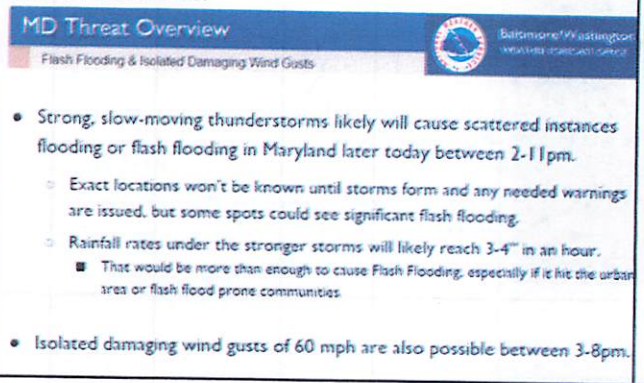
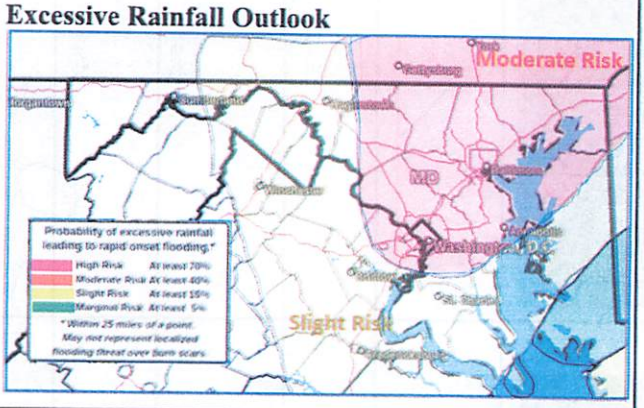
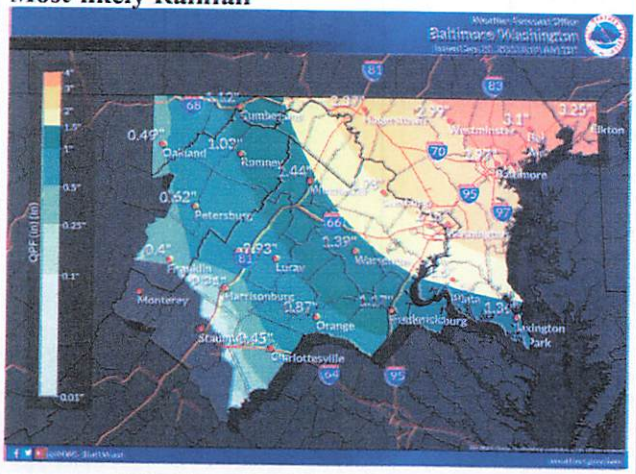
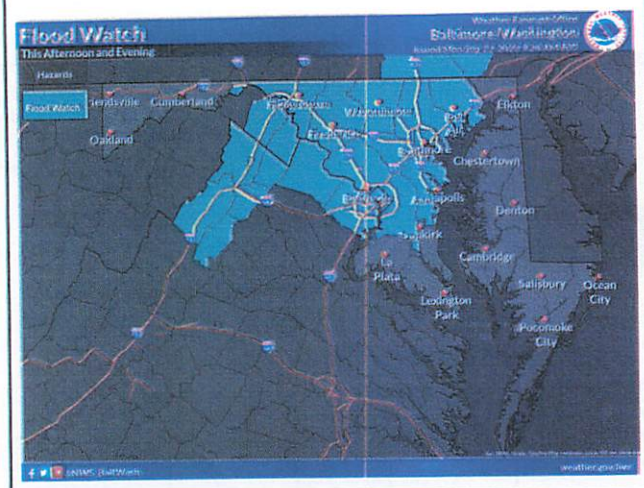
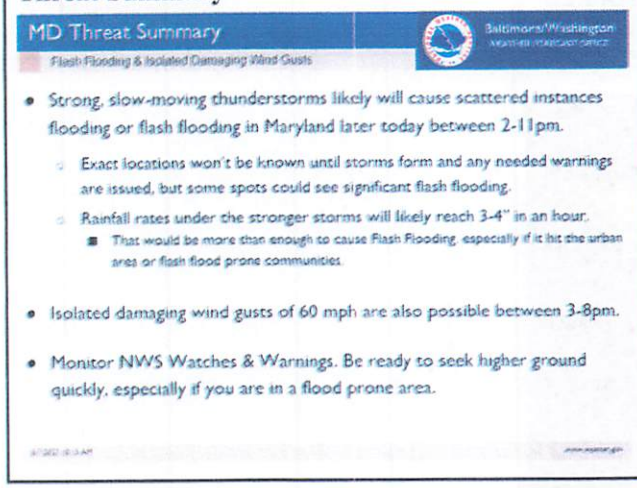
| **Threat Overview**<br>  | | X | | | |
| **Excessive Rainfall Outlook**<br>  | | | X | | |
| **Most-likely Rainfall**<br>  | | X | | | |

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Flood Watch**<br>  | | X | | | |
| **Flood infographics**<br> | X | | | | |
| **Threat Summary**<br>  | | X | | | |

**7. What changes might you recommend for any of the products shown?**

Language and coloration of maps

**8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:**

Facebook Twitter Internet Other: _____

**9. Which digital platform are you most likely to use to access NWS resources? Circle one.**

Smartphone Tablet Laptop Desktop Other: _____

**10. Was anything in the session confusing?** Yes No

If Yes, please explain:

**11. What improvements could be made in the format or content of this session?**

Language and coloration

**12. Additional comments:**

*Thank you for participating!*

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**Please check ONE box for each statement.**

| | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree |
|---|---|---|---|---|---|
| **The information was clearly presented.** | ✓ | | | | |
| **I felt comfortable voicing my opinion.** | ✓ | | | | |
| **I know more about the National Weather Service (NWS) resources.** | ✓ | | | | |
| **I feel I could use NWS resources to judge my risk in an extreme weather event.** | ✓ | | | | |

**2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.**

language mostly.

**3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?**

The difference between Flood warning and flood watch

**4. After attending today's session, how likely are you to:**

**Please check ONE box for each statement.**

| | Very Likely | Somewhat Likely | Neither likely nor unlikely | Somewhat Unlikely | Unlikely |
|---|---|---|---|---|---|
| **Create or revise plans to deal with extreme weather events using NWS products.** | ✓ | | | | |
| **Share what I learned about NWS products today with others.** | ✓ | | | | |
| **Seek NWS information about extreme weather risks.** | ✓ | | | | |
| **Use NWS products and information in your decision-making** | ✓ | | | | |

**5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.**

Text Graphics Combined text and graphics

Please explain. _____

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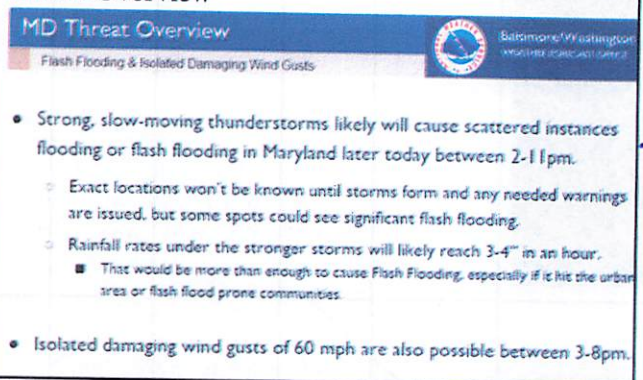
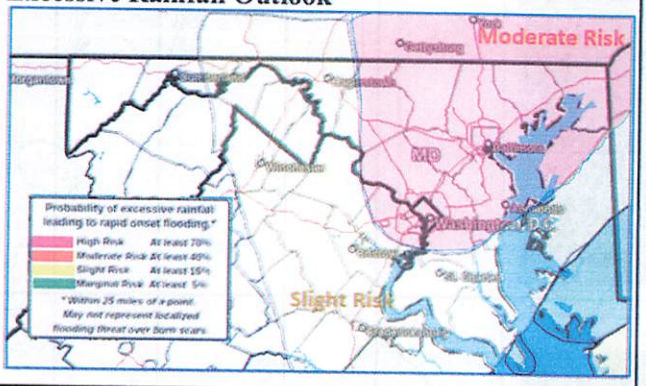
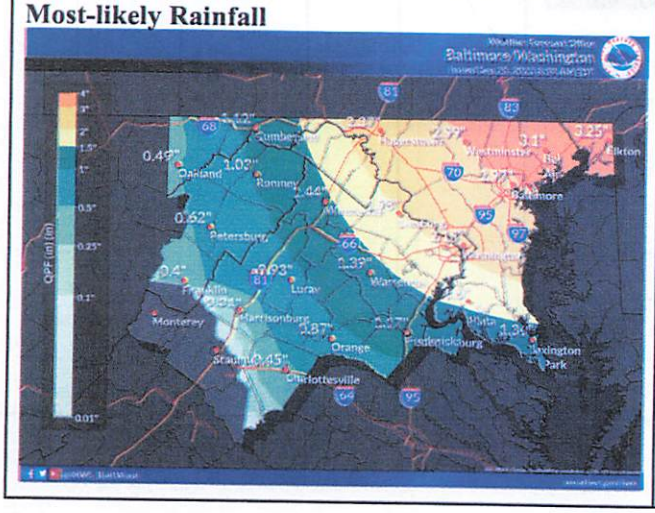
**6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.**

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Threat Overview**   | | | | | |
| **Excessive Rainfall Outlook**   | | | | | |
| **Most-likely Rainfall**   | | | | | |

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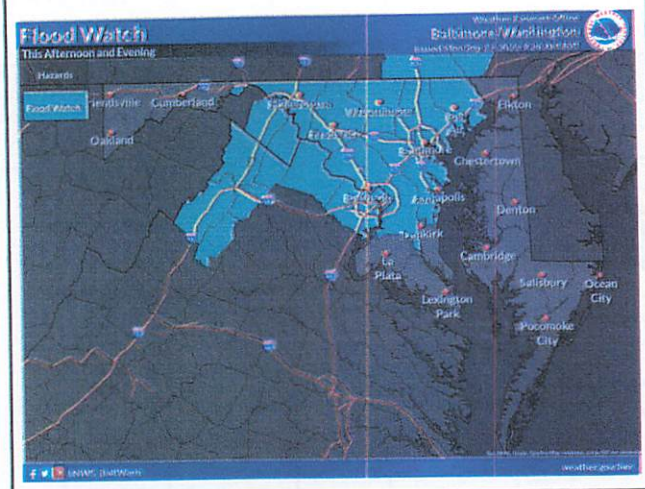
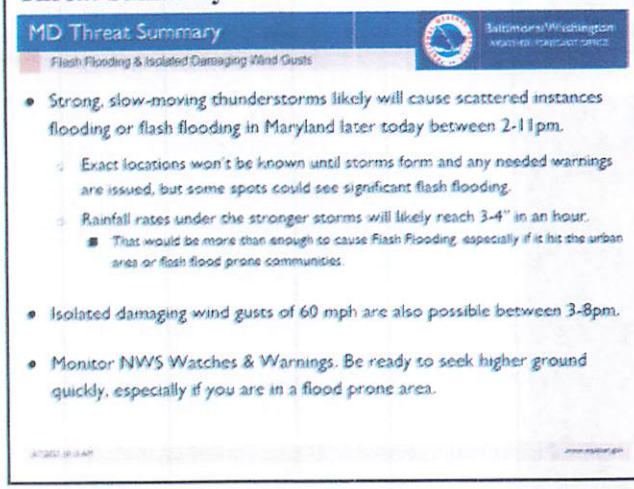
| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Flood Watch**   | | | ✓ | | |
| **Flood infographics** | | ✓ | | | |
| **Threat Summary**   | | ✓ | | | |

**7. What changes might you recommend for any of the products shown?**

Please bold the important parts. Like numbers and bolded texts

**8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:**

Facebook Twitter Internet Other:_____

**9. Which digital platform are you most likely to use to access NWS resources? Circle one.**

Smartphone Tablet Laptop Desktop Other: _____

**10. Was anything in the session confusing?** Yes No

If Yes, please explain:

**11. What improvements could be made in the format or content of this session?**

NO

**12. Additional comments:** Excellent facilitator and marketing focus group crew. Very personable and professional.

*Thank you for participating!*

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|---|---|---|---|---|---|
| The information was clearly presented. | ✓ | | | | |
| I felt comfortable voicing my opinion. | ✓ | | | | |
| I know more about the National Weather Service (NWS) resources. | ✓ | | | | |
| I feel I could use NWS resources to judge my risk in an extreme weather event. | ✓ | | | | |

**2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.**

Not getting information in a timely fashion.

**3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?**

What would be important is to find out what information is going to be okay

**4. After attending today's session, how likely are you to:**

**Please check ONE box for each statement.**

| | Very Likely | Somewhat Likely | Neither likely nor unlikely | Somewhat Unlikely | Unlikely |
|---|---|---|---|---|---|
| **Create or revise plans to deal with extreme weather events using NWS products.** | | | ✓ | | |
| **Share what I learned about NWS products today with others.** | ✓ | | | | |
| **Seek NWS information about extreme weather risks.** | ✓ | | | | |
| **Use NWS products and information in your decision-making** | ✓ | | | | |

**5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.**

Text Graphics Combined text and graphics

Please explain. Not sure

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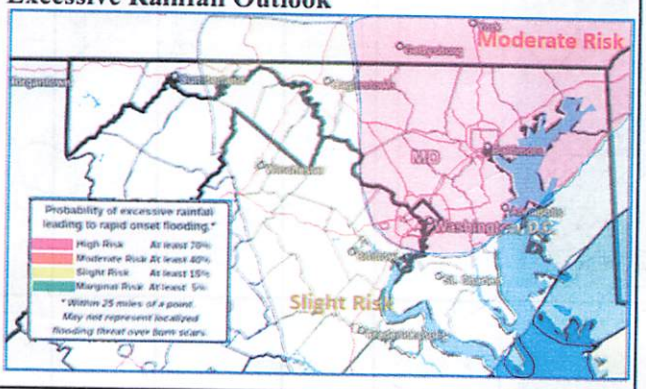
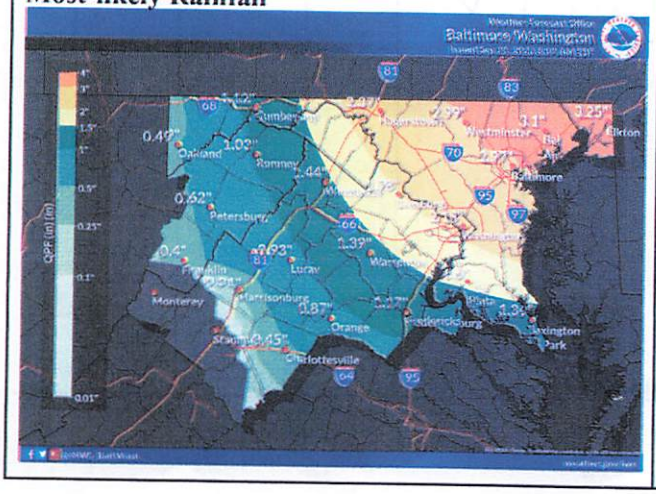
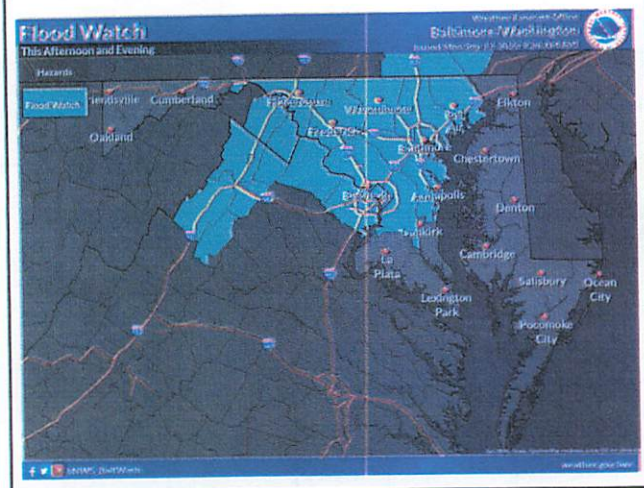
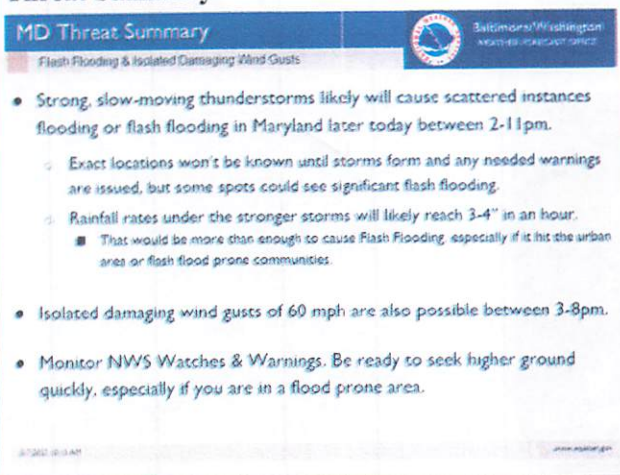
**6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.**

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Threat Overview**<br> <br><br>• Strong, slow-moving thunderstorms likely will cause scattered instances flooding or flash flooding in Maryland later today between 2-11pm.<br>◦ Exact locations won't be known until storms form and any needed warnings are issued, but some spots could see significant flash flooding.<br>◦ Rainfall rates under the stronger storms will likely reach 3-4" in an hour.<br>■ That would be more than enough to cause Flash Flooding, especially if it hit the urban area or flash flood prone communities<br>• Isolated damaging wind gusts of 60 mph are also possible between 3-8pm. | | ✓ | | | |
| **Excessive Rainfall Outlook**<br>  <br> | | | | ✓ | |
| **Most-likely Rainfall**<br>  <br> | | ✓ | | | |

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Flood Watch**<br>  | | | ✓ | | |
| **Flood infographics**<br> | | ✓ | | | |
| **Threat Summary**<br>  | ✓ | | | | |

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**7. What changes might you recommend for any of the products shown?**

Some of the colors and the words.

**8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:**

Facebook Twitter Internet Other: phone alert

**9. Which digital platform are you most likely to use to access NWS resources? Circle one.**

(Smartphone) (Tablet) (Laptop) Desktop Other: _____

**10. Was anything in the session confusing?** Yes (No)

If Yes, please explain:

**11. What improvements could be made in the format or content of this session?**

A shorter session

**12. Additional comments:**

Thanks for this session it was great.

*Thank you for participating!*

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|---|---|---|---|---|---|
| The information was clearly presented. | | ✓ | | | |
| I felt comfortable voicing my opinion. | | ✓ | | | |
| I know more about the National Weather Service (NWS) resources. | | ✓ | | | |
| I feel I could use NWS resources to judge my risk in an extreme weather event. | | ✓ | | | |

**2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.**

slow responce by the powers that be.

**3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?**

_____
_____
_____
_____

**4. After attending today's session, how likely are you to:**

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| | Very Likely | Somewhat Likely | Neither likely nor unlikely | Somewhat Unlikely | Unlikely |
|---|---|---|---|---|---|
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**5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.**

Text Graphics Combined text and graphics

Please explain. _____

**6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.**

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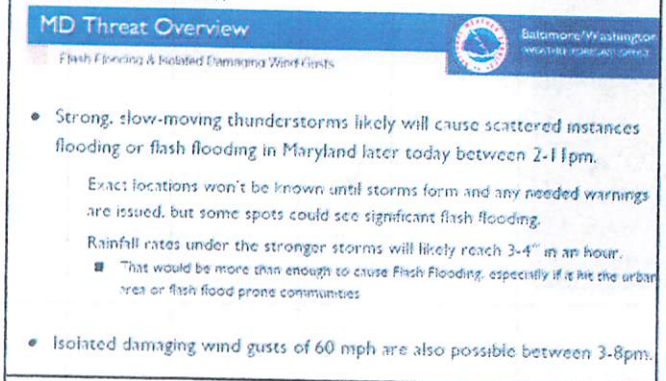
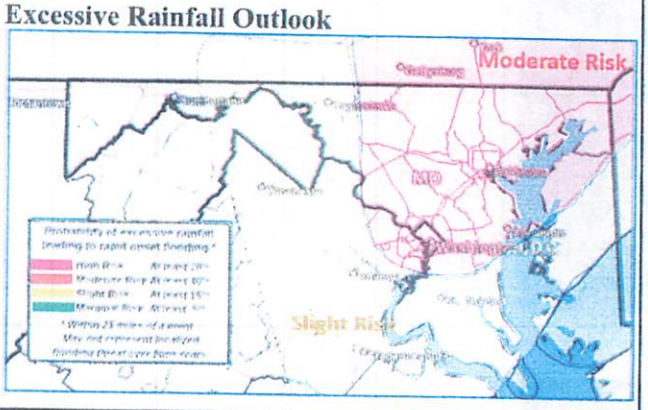
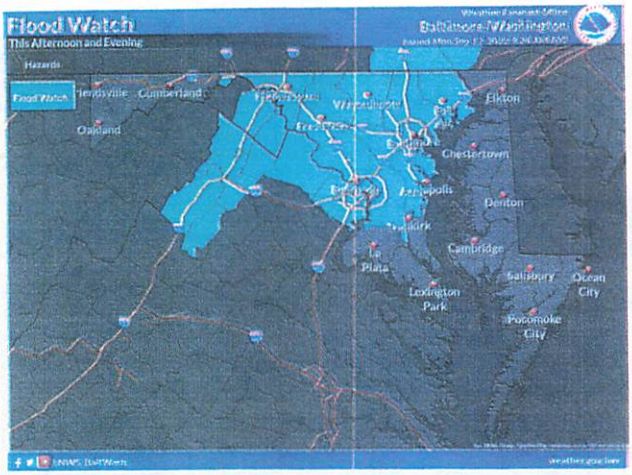
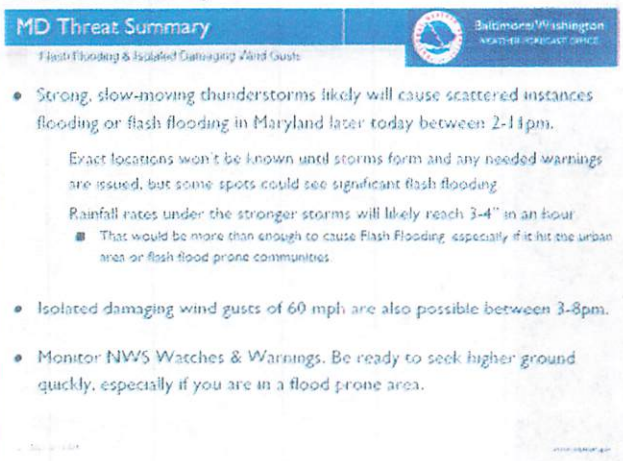
|---|---|---|---|---|---|
| **Threat Overview**<br>  <br> | ✓ | | | | |
| **Excessive Rainfall Outlook**<br>  <br> | ✓ | | | | |
| **Most-likely Rainfall**<br> <br> | ✓ | | | | |

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Flood Watch**<br>  | | ✓ | | | |
| **Flood infographics**<br> | | ✓ | | | |
| **Threat Summary**<br>  | | ✓ | | | |

**7. What changes might you recommend for any of the products shown?**

Dissemenate info faster

**8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:**

Facebook Twitter Internet ✓ Other:_____

**9. Which digital platform are you most likely to use to access NWS resources? Circle one.**

Smartphone ✓ Tablet Laptop Desktop Other: _____

**10. Was anything in the session confusing?** Yes (No)

If Yes, please explain:

**11. What improvements could be made in the format or content of this session?**

Get the community more involved

**12. Additional comments:**

*Thank you for participating!*

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# Survey Questions - Post-Focus Group Session Survey

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**1. Please rate your agreement with the following statements about the forum.**

**Please check ONE box for each statement.**

| | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree |
|---|---|---|---|---|---|
| The information was clearly presented. | ✓ | | | | |
| I felt comfortable voicing my opinion. | ✓ | | | | |
| I know more about the National Weather Service (NWS) resources. | ✓ | | | | |
| I feel I could use NWS resources to judge my risk in an extreme weather event. | | ✓ | | | |

**2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.**

standardized info

**3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?**

_____

_____

_____

_____

**4. After attending today's session, how likely are you to:**

**Please check ONE box for each statement.**

| | Very Likely | Somewhat Likely | Neither likely nor unlikely | Somewhat Unlikely | Unlikely |
|---|---|---|---|---|---|
| Create or revise plans to deal with extreme weather events using NWS products. | ✓ | | | | |
| Share what I learned about NWS products today with others. | | ✓ | | | |
| Seek NWS information about extreme weather risks. | | ✓ | | | |
| Use NWS products and information in your decision-making | | ✓ | | | |

**5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.**

Text Graphics (Combined text and graphics)

Please explain. Some big picture stuff is good for graphics But some details need to be a language

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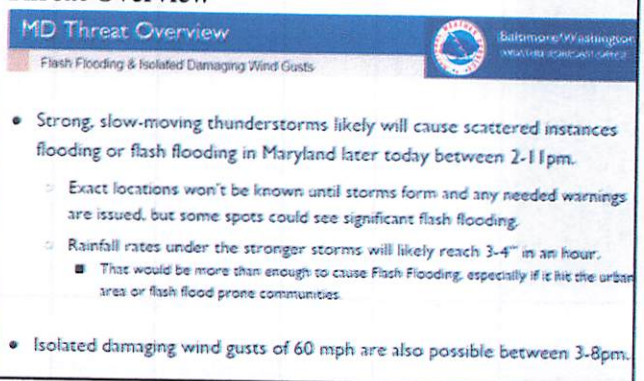
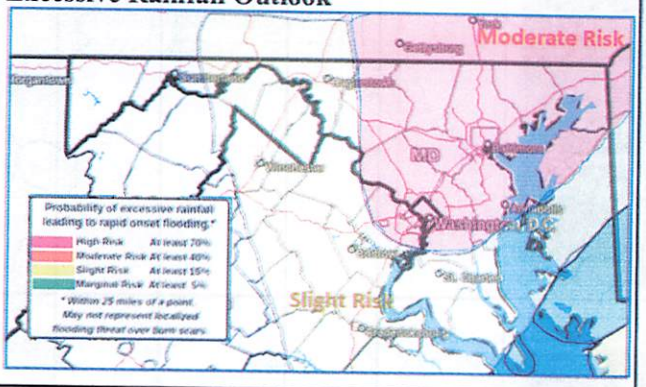
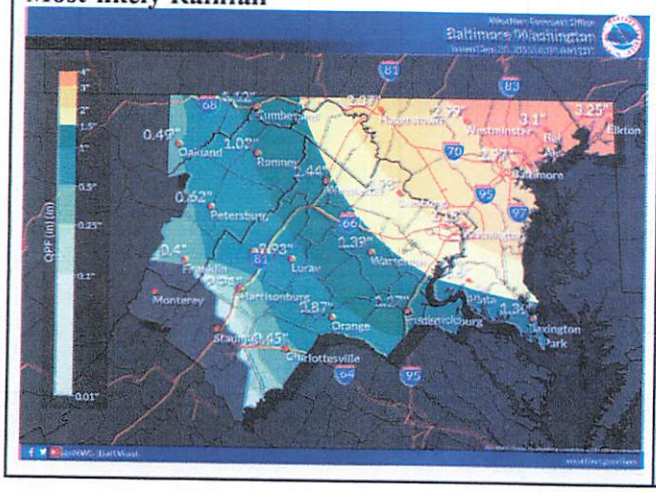
with the comments & suggestion

**6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.**

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Threat Overview**<br>  | ✓ | | | | |
| **Excessive Rainfall Outlook**<br>  | ✓ | | | | |
| **Most-likely Rainfall**<br>  | ✓ | | | | |

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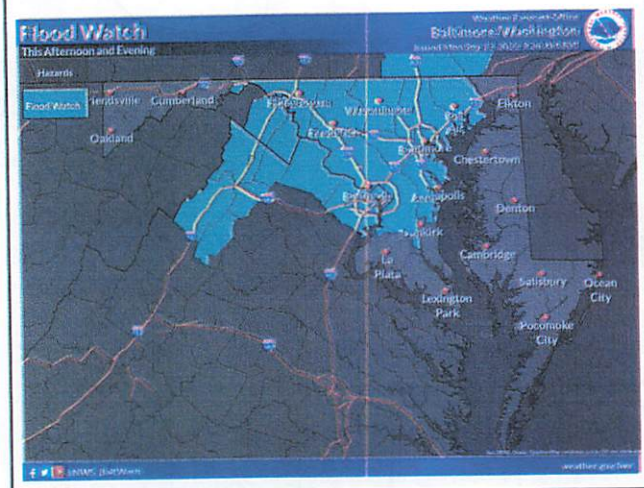
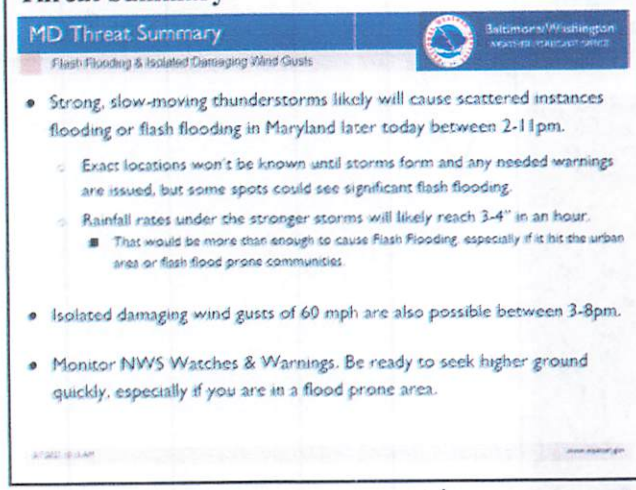
| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Flood Watch**   | ✓ | | | | |
| **Flood infographics** | ✓ | | | | |
| **Threat Summary**   | ✓ | | | | |

with comments & suggestions

**7. What changes might you recommend for any of the products shown?**

_____

_____

_____

_____

**8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:**

Facebook Twitter (Internet) Other:_____

**9. Which digital platform are you most likely to use to access NWS resources? Circle one.**

(Smartphone) Tablet Laptop Desktop Other: _____

**10. Was anything in the session confusing?** Yes (No)

If Yes, please explain:

_____

_____

**11. What improvements could be made in the format or content of this session?**

_____

_____

**12. Additional comments:**

_____

_____

*Thank you for participating!*

Do ... ... YES

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**Please check ONE box for each statement.**

| | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree |
|---|---|---|---|---|---|
| The information was clearly presented. | ✓ | | | | |
| I felt comfortable voicing my opinion. | ✓ | | | | |
| I know more about the National Weather Service (NWS) resources. | ✓ | | | | |
| I feel I could use NWS resources to judge my risk in an extreme weather event. | ✓ | | | | |

**2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.**

All information and the facilitators was excellent.

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**3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?**

More clear & concise information to our targeted area.

**4. After attending today's session, how likely are you to:**

**Please check ONE box for each statement.**

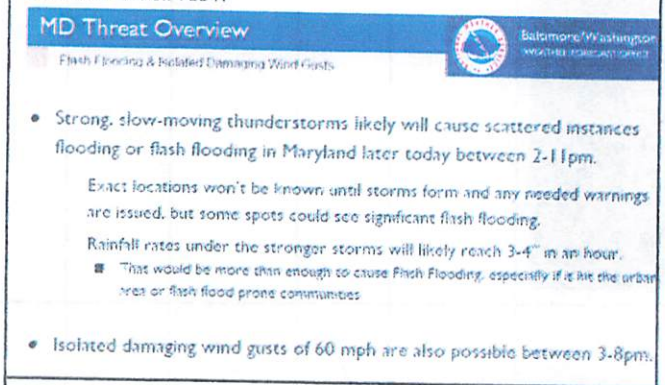
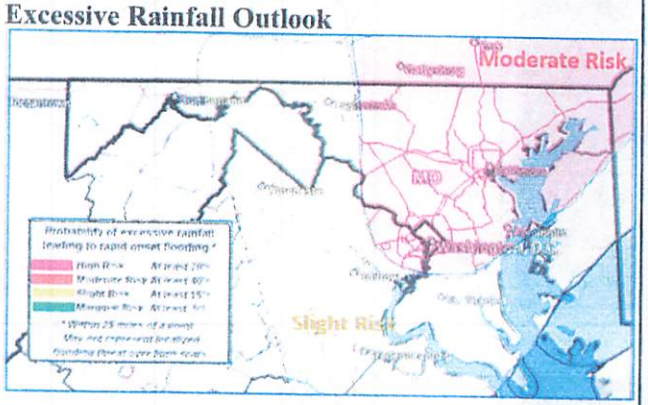
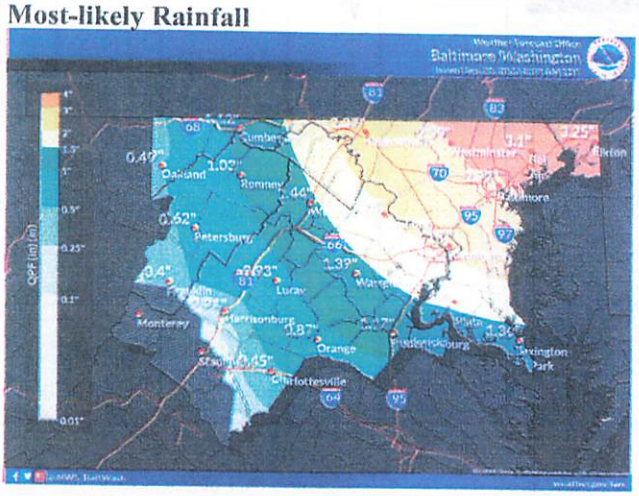
| | Very Likely | Somewhat Likely | Neither likely nor unlikely | Somewhat Unlikely | Unlikely |
|---|---|---|---|---|---|
| **Create or revise plans to deal with extreme weather events using NWS products.** | | ✓ | | | |
| **Share what I learned about NWS products today with others.** | | ✓ | | | |
| **Seek NWS information about extreme weather risks.** | | ✓ | | | |
| **Use NWS products and information in your decision-making** | | ✓ | | | |

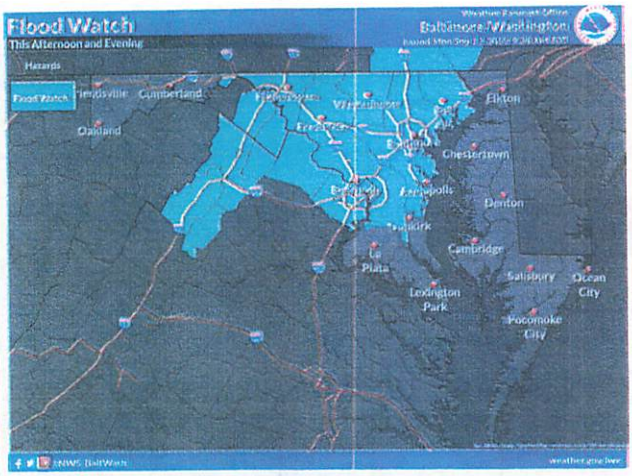
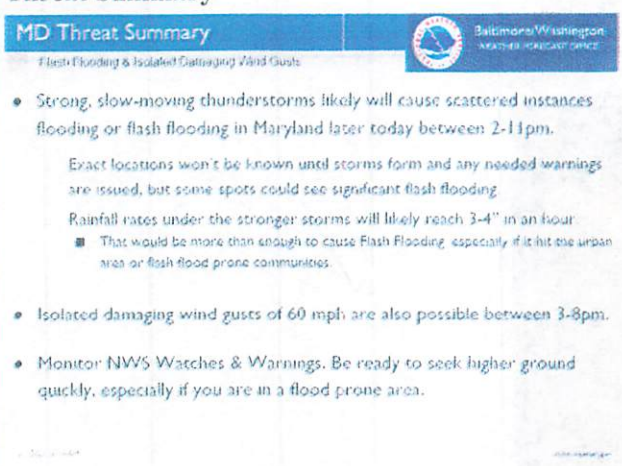
**5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.**

Text Graphics Combined text and graphics

Please explain. _____

**6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.**

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Threat Overview**<br>  <br> | | | ✓ | | |
| **Excessive Rainfall Outlook**<br>  <br> | | ✓ | | | |
| **Most-likely Rainfall**<br>  <br> | | ✓ | | | |

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Flood Watch**<br>  | | ✓ | | | |
| **Flood infographics**<br> | | ✓ | | | |
| **Threat Summary**<br>  | | ✓ | | | |

7. **What changes might you recommend for any of the products shown?**

More color clarity

8. **Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:**

Facebook Twitter Internet Other: cell phone.

9. **Which digital platform are you most likely to use to access NWS resources? Circle one.**

Smartphone Tablet Laptop Desktop Other: iphone.

10. **Was anything in the session confusing?** Yes (No)

If Yes, please explain:

11. **What improvements could be made in the format or content of this session?**

None.

12. **Additional comments:** Great experience

*Thank you for participating!*

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# Survey Questions - Post-Focus Group Session Survey

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**Please check ONE box for each statement.**

| | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree |
|---|---|---|---|---|---|
| The information was clearly presented. | ✓ | | | | |
| I felt comfortable voicing my opinion. | ✓ | | | | |
| I know more about the National Weather Service (NWS) resources. | ✓ | | | | |
| I feel I could use NWS resources to judge my risk in an extreme weather event. | | ✓ | | | |

**2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.**

Clear colors red = severe danger orange = moderate etc.

**3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?**

Not really sure

**4. After attending today's session, how likely are you to:**

**Please check ONE box for each statement.**

| | Very Likely | Somewhat Likely | Neither likely nor unlikely | Somewhat Unlikely | Unlikely |
|---|---|---|---|---|---|
| Create or revise plans to deal with extreme weather events using NWS products. | ✓ | | | | |
| Share what I learned about NWS products today with others. | ✓ | | | | |
| Seek NWS information about extreme weather risks. | ✓ | | | | |
| Use NWS products and information in your decision-making | ✓ | | | | |

**5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.**

Text Graphics Combined text and graphics

Please explain. Both give me something to compare too.

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**6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.**

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
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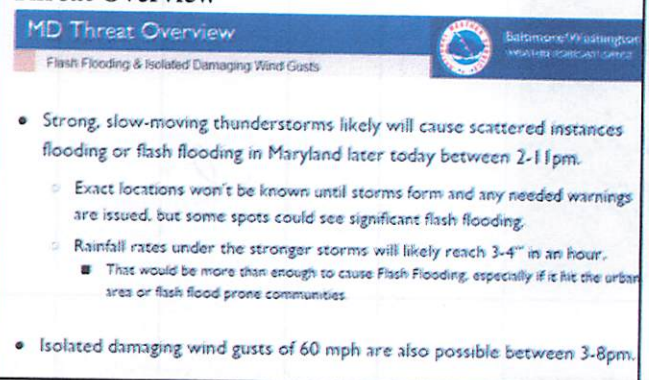
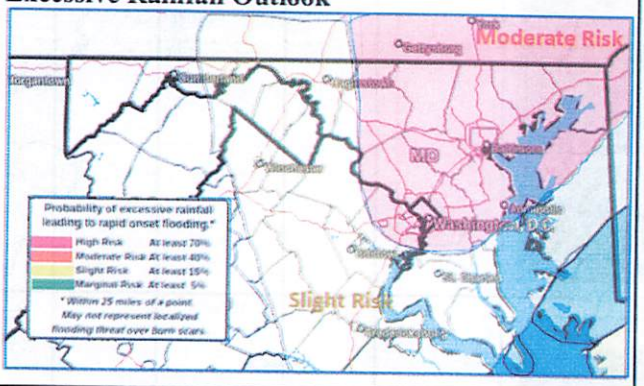
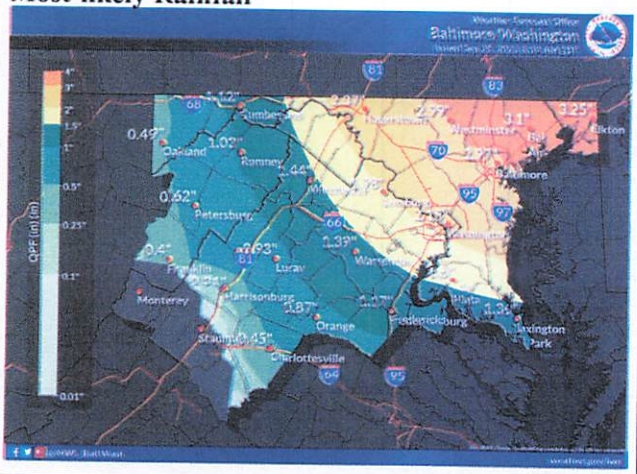
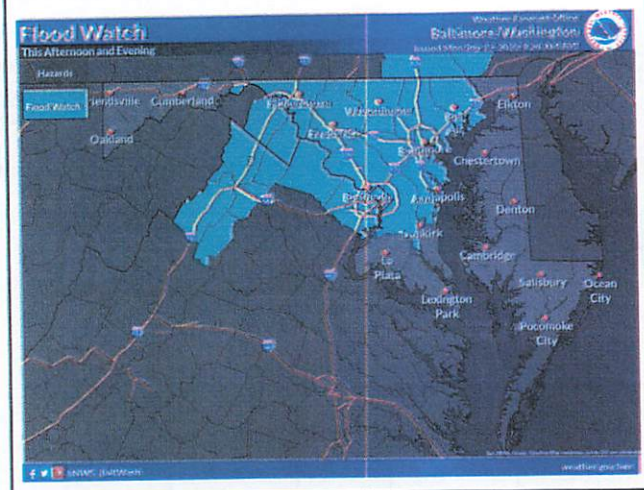
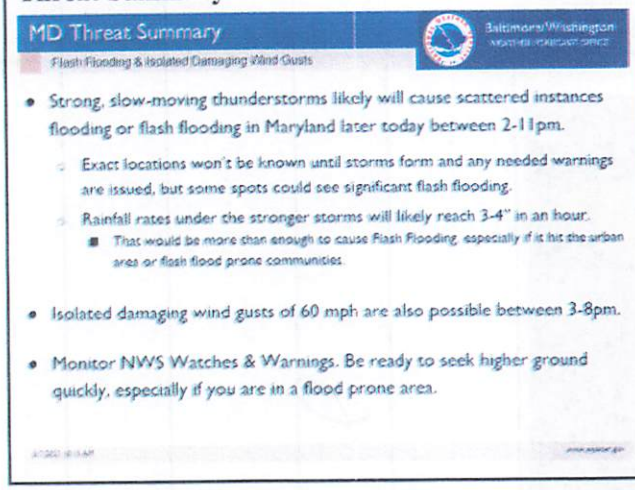
| **Threat Overview**<br>  | | ✓ | | | |
| **Excessive Rainfall Outlook**<br>  | | | | ✓ | |
| **Most-likely Rainfall**<br>  | | ✓ | | | |

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Flood Watch**<br>  | | | ✓ | | |
| **Flood infographics**<br> | ✓ | | | | |
| **Threat Summary**<br>  | ✓ | | | | |

**7. What changes might you recommend for any of the products shown?**

Universal Caution colors
red, orange, yellow etc

**8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:**

Facebook Twitter (Internet) Other: _____

**9. Which digital platform are you most likely to use to access NWS resources? Circle one.**

(Smartphone) Tablet Laptop Desktop Other: _____

**10. Was anything in the session confusing?** Yes (No)

If Yes, please explain:

**11. What improvements could be made in the format or content of this session?**

I enjoyed the content and don't
have any more to add

**12. Additional comments:**

*Thank you for participating!*

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|---|---|---|---|---|---|
| The information was clearly presented. | ✓ | | | | |
| I felt comfortable voicing my opinion. | ✓ | | | | |
| I know more about the National Weather Service (NWS) resources. | | ✓ | | | |
| I feel I could use NWS resources to judge my risk in an extreme weather event. | | ✓ | | | |

**2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.**

Now that I know where to go to get the information, no barrier

**3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?**

Exactly where to find these "products" what is the website?

**4. After attending today's session, how likely are you to:**

**Please check ONE box for each statement.**

| | Very Likely | Somewhat Likely | Neither likely nor unlikely | Somewhat Unlikely | Unlikely |
|---|---|---|---|---|---|
| **Create or revise plans to deal with extreme weather events using NWS products.** | | ✓ | | | |
| **Share what I learned about NWS products today with others.** | | ✓ | | | |
| **Seek NWS information about extreme weather risks.** | ✓ | | | | |
| **Use NWS products and information in your decision-making** | ✓ | | | | |

**5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.**

Text Graphics Combined text and graphics

Please explain. Graphics necessary for those who can't comprehend the text

**6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.**

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
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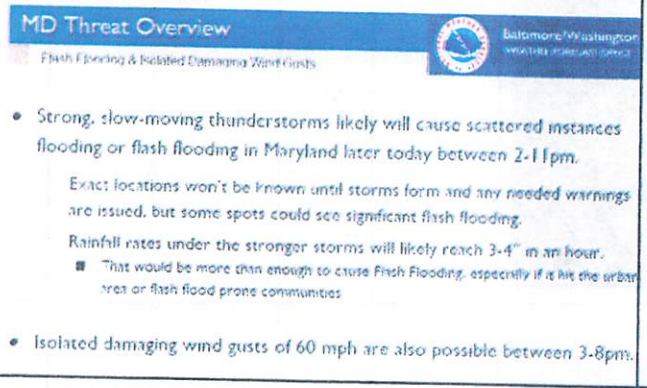
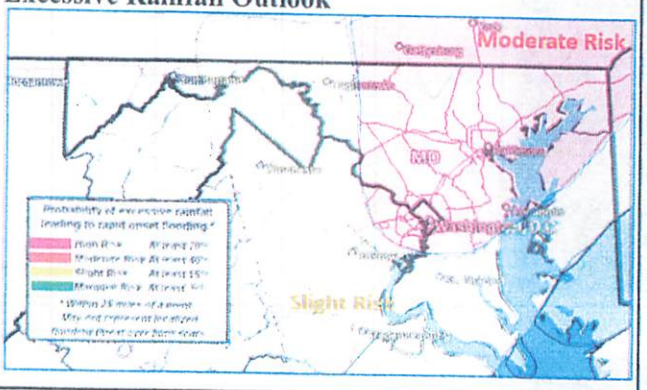
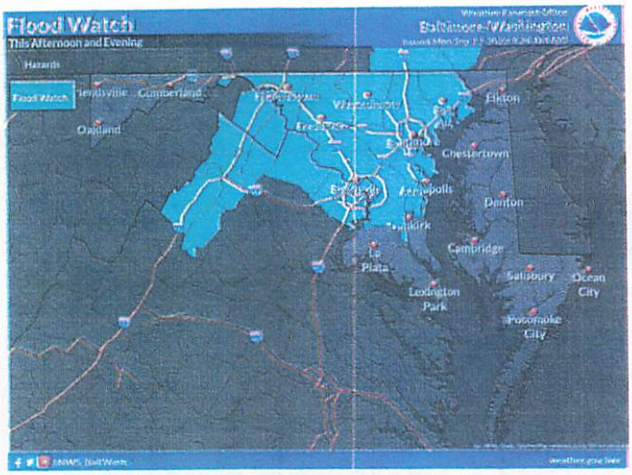
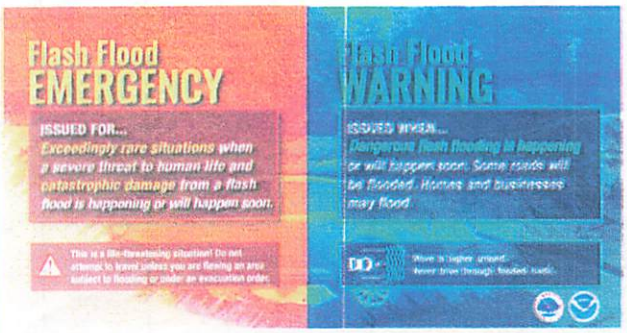
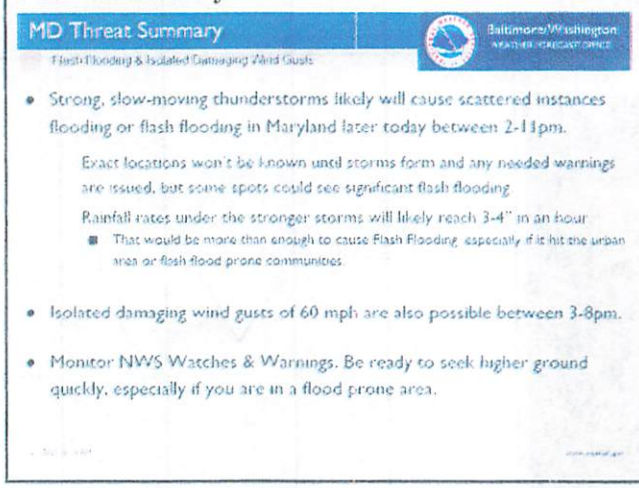
| **Threat Overview**<br>  <br> | ✓ | | | | |
| **Excessive Rainfall Outlook**<br>  <br> | ✓ | | | | |
| **Most-likely Rainfall**<br> <br> | | | ✓ | | |

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Flood Watch**<br>  | | ✓ | | | |
| **Flood infographics**<br>  | ✓ | | | | |
| **Threat Summary**<br>  | ✓ | | | | |

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**7. What changes might you recommend for any of the products shown?**

Change color scheme, red and pink too close on map

**8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:**

Facebook Twitter (Internet) Other:_____

**9. Which digital platform are you most likely to use to access NWS resources? Circle one.**

Smartphone Tablet Laptop (Desktop) Other: _____

**10. Was anything in the session confusing?** Yes (No)

If Yes, please explain:

**11. What improvements could be made in the format or content of this session?**

None, material/slides were sufficient.

**12. Additional comments:**

This survey is too long

*Thank you for participating!*

**OMB Control No. 0690-0030**
**Expiration Date: 07/31/2024**

# Survey Questions - Post-Focus Group Session Survey

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**1. Please rate your agreement with the following statements about the forum.**

**Please check ONE box for each statement.**

| | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree |
|---|---|---|---|---|---|
| The information was clearly presented. | ✓ | | | | |
| I felt comfortable voicing my opinion. | ✓ | | | | |
| I know more about the National Weather Service (NWS) resources. | ✓ | | | | |
| I feel I could use NWS resources to judge my risk in an extreme weather event. | ✓ | | | | |

**2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.**

**3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?**

I utilize phone alerts, Citizen App etc. to gauge weather

**4. After attending today's session, how likely are you to:**

**Please check ONE box for each statement.**

| | Very Likely | Somewhat Likely | Neither likely nor unlikely | Somewhat Unlikely | Unlikely |
|---|---|---|---|---|---|
| Create or revise plans to deal with extreme weather events using NWS products. | ✓ | | | | |
| Share what I learned about NWS products today with others. | ✓ | | | | |
| Seek NWS information about extreme weather risks. | ✓ | | | | |
| Use NWS products and information in your decision-making | ✓ | | | | |

**5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.**

Text Graphics Combined text and graphics

Please explain. _____

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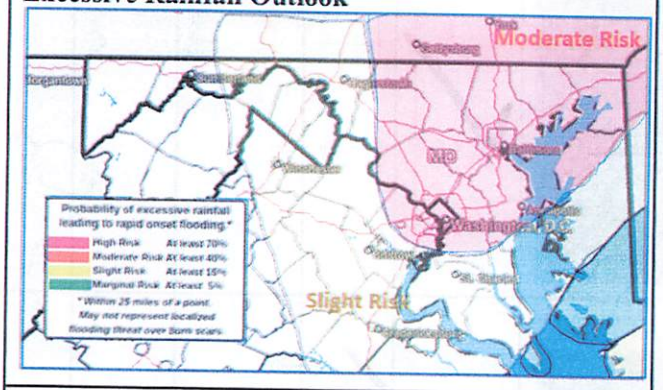
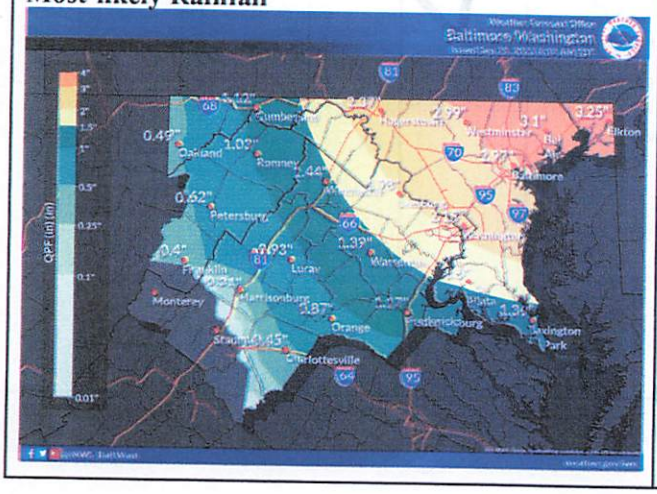
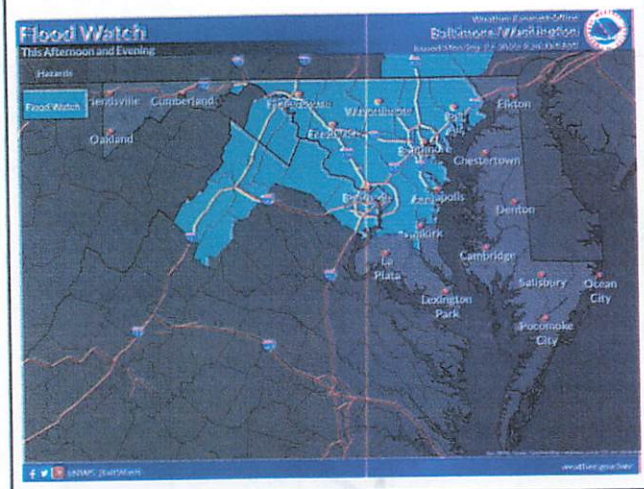
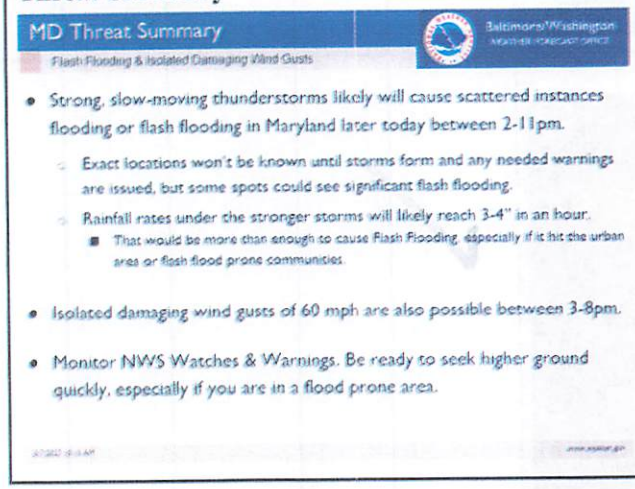
**6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.**

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Threat Overview**<br> <br>• Strong, slow-moving thunderstorms likely will cause scattered instances flooding or flash flooding in Maryland later today between 2-11pm.<br>  ◦ Exact locations won't be known until storms form and any needed warnings are issued, but some spots could see significant flash flooding.<br>  ◦ Rainfall rates under the stronger storms will likely reach 3-4" in an hour.<br>  ▪ That would be more than enough to cause Flash Flooding, especially if it hit the urban area or flash flood prone communities.<br>• Isolated damaging wind gusts of 60 mph are also possible between 3-8pm. | | ✓ | | | |
| **Excessive Rainfall Outlook**<br>  | | ✓ | | | |
| **Most-likely Rainfall**<br>  | | ✓ | | | |

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Flood Watch**<br>  | | ✓ | | | |
| **Flood infographics**<br> | ✓ | | | | |
| **Threat Summary**<br>  | ✓ | ✓ | | | |

**7. What changes might you recommend for any of the products shown?**

Use primary colors - NO Pink

**8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:**

Facebook Twitter (Internet) Other: Weather Station online

**9. Which digital platform are you most likely to use to access NWS resources? Circle one.**

(Smartphone) Tablet Laptop Desktop Other: _____

**10. Was anything in the session confusing?** (Yes) (No)

If Yes, please explain:

The use of the word "Products"

**11. What improvements could be made in the format or content of this session?**

Nothing

**12. Additional comments:**

*Thank you for participating!*

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**Expiration Date: 07/31/2024**

# Survey Questions - Post-Focus Group Session Survey

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**1. Please rate your agreement with the following statements about the forum.**

**Please check ONE box for each statement.**

| | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree |
|---|---|---|---|---|---|
| The information was clearly presented. | ✓ | | | | |
| I felt comfortable voicing my opinion. | ✓ | | | | |
| I know more about the National Weather Service (NWS) resources. | ✓ | | | | |
| I feel I could use NWS resources to judge my risk in an extreme weather event. | ✓ | | | | |

**2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.**

Being unaware of where to get the information

**3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?**

My job provides weather advisories as it is vital for power restoration efforts/prevention

**4. After attending today's session, how likely are you to:**

**Please check ONE box for each statement.**

| | Very Likely | Somewhat Likely | Neither likely nor unlikely | Somewhat Unlikely | Unlikely |
|---|---|---|---|---|---|
| **Create or revise plans to deal with extreme weather events using NWS products.** | ✓ | | | | |
| **Share what I learned about NWS products today with others.** | ✓ | | | | |
| **Seek NWS information about extreme weather risks.** | ✓ | | | | |
| **Use NWS products and information in your decision-making** | | ✓ | | | |

**5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.**

Text Graphics Combined text and graphics

Please explain. _____

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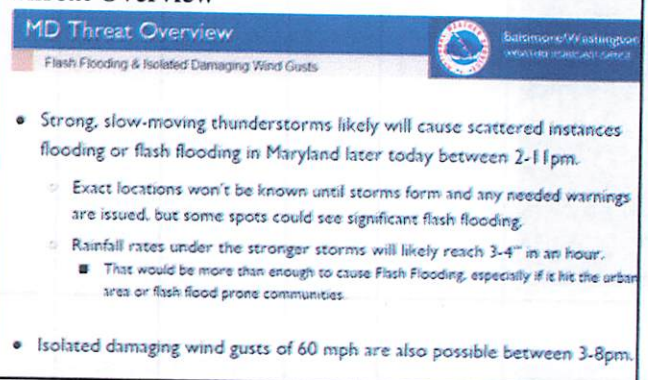
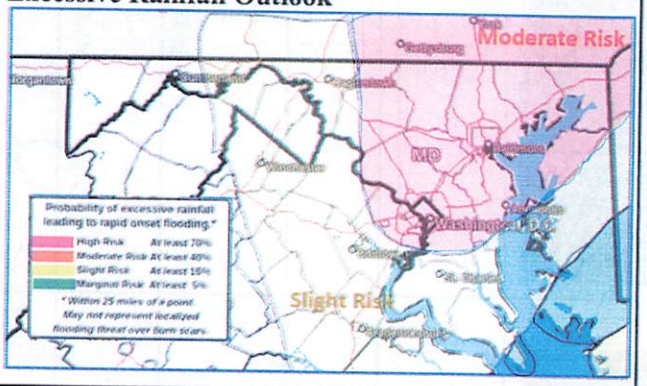
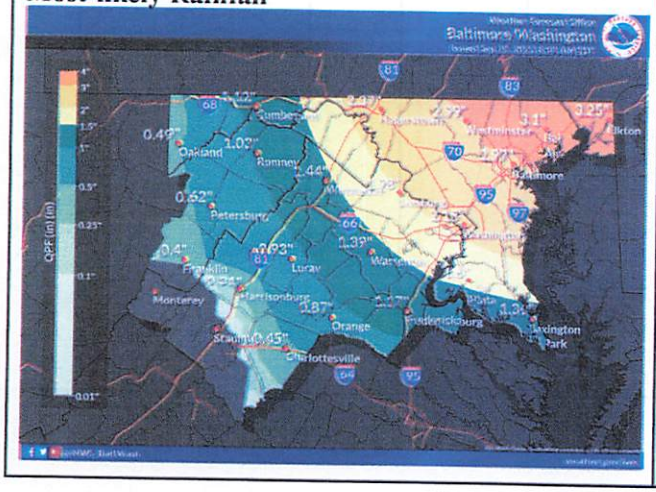
**6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.**

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Threat Overview**<br>  | | ✓ | | | |
| **Excessive Rainfall Outlook**<br>  | ✓ | | | | |
| **Most-likely Rainfall**<br>  | ✓ | | | | |

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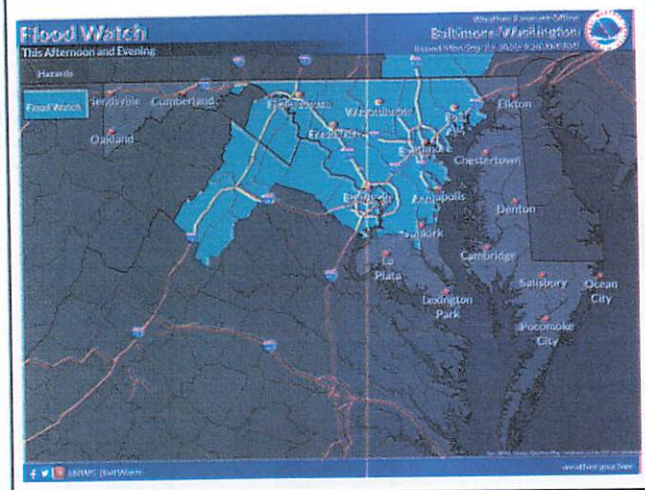
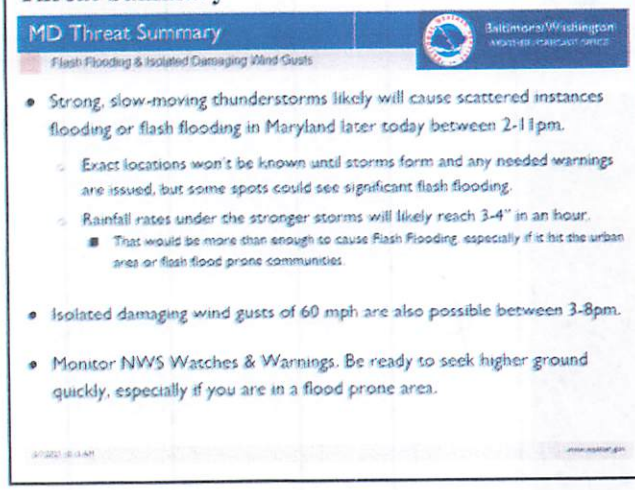
**Expiration Date: 07/31/2024**

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Flood Watch**<br>  | X | | | | |
| **Flood infographics**<br> | X | | | | |
| **Threat Summary**<br>  | X | | | | |

**7. What changes might you recommend for any of the products shown?**

Better description of potential weather duration

**8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:**

Facebook Twitter (Internet) Other:_____

**9. Which digital platform are you most likely to use to access NWS resources? Circle one.**

Smartphone Tablet (Laptop) Desktop Other: _____

**10. Was anything in the session confusing?** Yes (No)

If Yes, please explain:

**11. What improvements could be made in the format or content of this session?**

The format was very encouraging for discussion

**12. Additional comments:** None

*Thank you for participating!*

**OMB Control No. 0690-0030**
**Expiration Date: 07/31/2024**

# Survey Questions - Post-Focus Group Session Survey

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**1. Please rate your agreement with the following statements about the forum.**

**Please check ONE box for each statement.**

| | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree |
|---|---|---|---|---|---|
| The information was clearly presented. | ✓ | | | | |
| I felt comfortable voicing my opinion. | ✓ | | | | |
| I know more about the National Weather Service (NWS) resources. | ✓ | | | | |
| I feel I could use NWS resources to judge my risk in an extreme weather event. | ✓ | | | | |

**2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.**

The barriers are not enough information to know what's happening in the 2/22 9 areas

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3. **Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?**

More Information about the 2/229 areas.

4. **After attending today's session, how likely are you to:**

**Please check ONE box for each statement.**

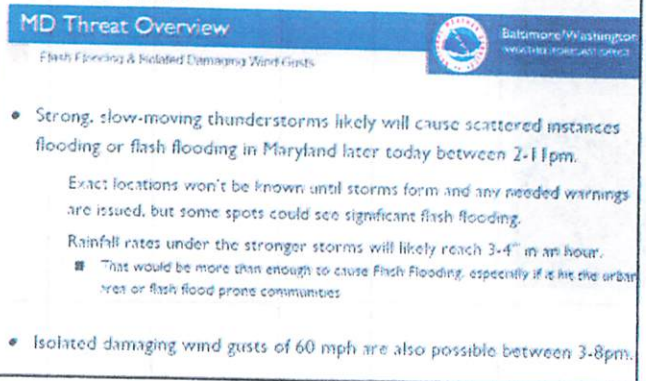
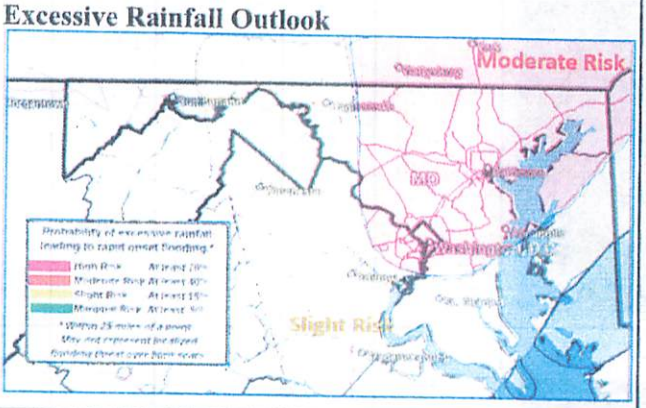
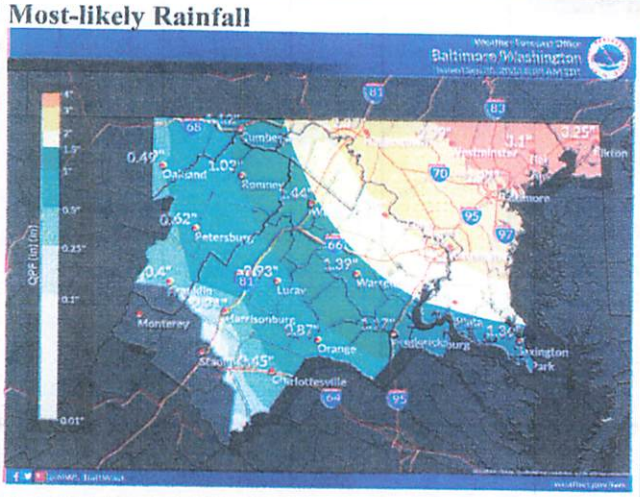
| | Very Likely | Somewhat Likely | Neither likely nor unlikely | Somewhat Unlikely | Unlikely |
|---|---|---|---|---|---|
| **Create or revise plans to deal with extreme weather events using NWS products.** | ✓ | | | | |
| **Share what I learned about NWS products today with others.** | ✓ | | | | |
| **Seek NWS information about extreme weather risks.** | ✓ | | | | |
| **Use NWS products and information in your decision-making** | ✓ | | | | |

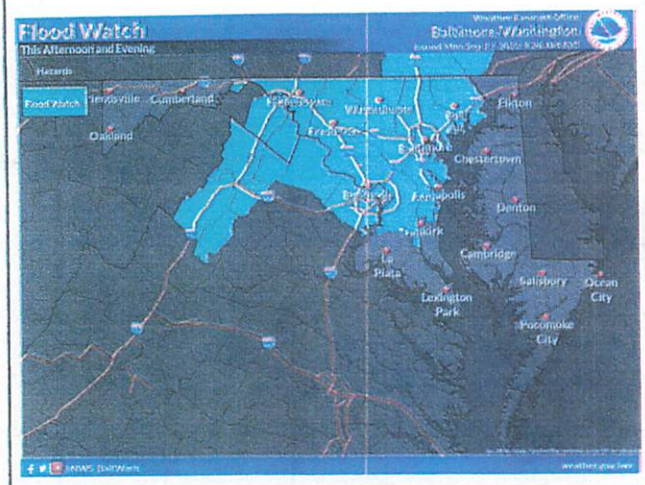
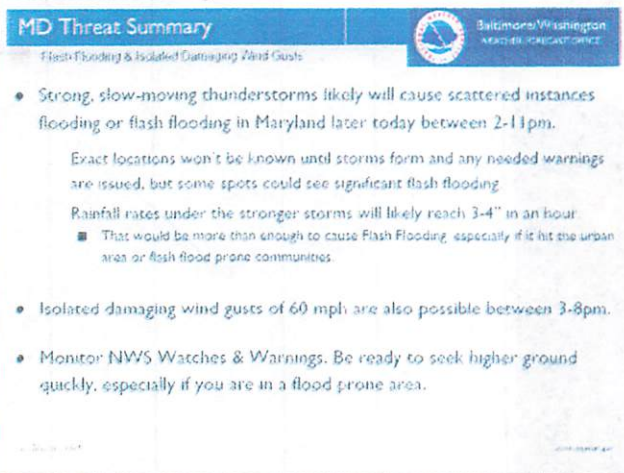
5. **Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.**

(Text) (Graphics) (Combined text and graphics)

Please explain. All of the above

**6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.**

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Threat Overview**<br>  | | | ✓ | | |
| **Excessive Rainfall Outlook**<br>  | | | | ✓ | |
| **Most-likely Rainfall**<br>  | | | ✓ | | |

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Flood Watch**<br>  | | | | ✓ | |
| **Flood infographics**<br> | | | | ✓ | |
| **Threat Summary**<br>  | | ✓ | | | |

**7. What changes might you recommend for any of the products shown?**

Put in more for 21229 area

**8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:**

Facebook Twitter Internet Other: I Phone Emails

**9. Which digital platform are you most likely to use to access NWS resources? Circle one.**

(Smartphone) Tablet Laptop Desktop Other: _____

**10. Was anything in the session confusing?** Yes (No)

If Yes, please explain:

**11. What improvements could be made in the format or content of this session?**

More for 21229

**12. Additional comments:**

*Thank you for participating!*

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**1. Please rate your agreement with the following statements about the forum.**

**Please check ONE box for each statement.**

| | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree |
|---|---|---|---|---|---|
| **The information was clearly presented.** | ✓ | | | | |
| **I felt comfortable voicing my opinion.** | ✓ | | | | |
| **I know more about the National Weather Service (NWS) resources.** | ✓ | | | | |
| **I feel I could use NWS resources to judge my risk in an extreme weather event.** | ✓ | | | | |

**2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.**

NONE

**3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?**

_____
_____
_____
_____

**4. After attending today's session, how likely are you to:**

**Please check ONE box for each statement.**

| | Very Likely | Somewhat Likely | Neither likely nor unlikely | Somewhat Unlikely | Unlikely |
|---|---|---|---|---|---|
| **Create or revise plans to deal with extreme weather events using NWS products.** | ✓ | | | | |
| **Share what I learned about NWS products today with others.** | ✓ | | | | |
| **Seek NWS information about extreme weather risks.** | ✓ | | | | |
| **Use NWS products and information in your decision-making** | ✓ | | | | |

**5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.**

Text Graphics Combined text and graphics

Please explain. _____

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**6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.**

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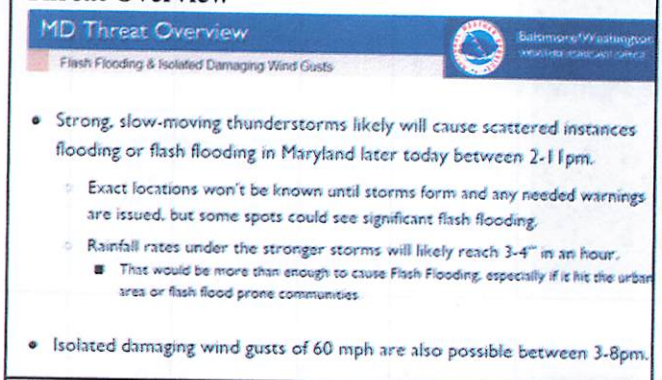
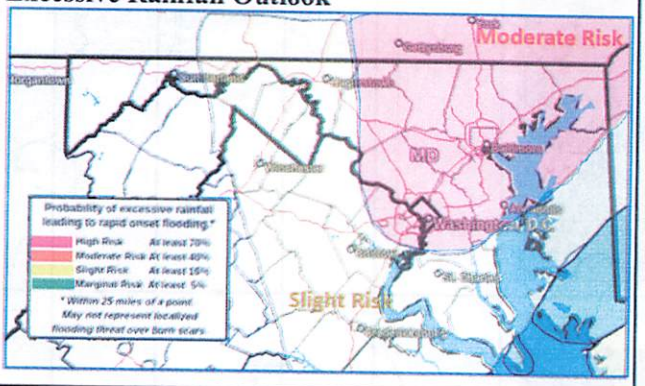
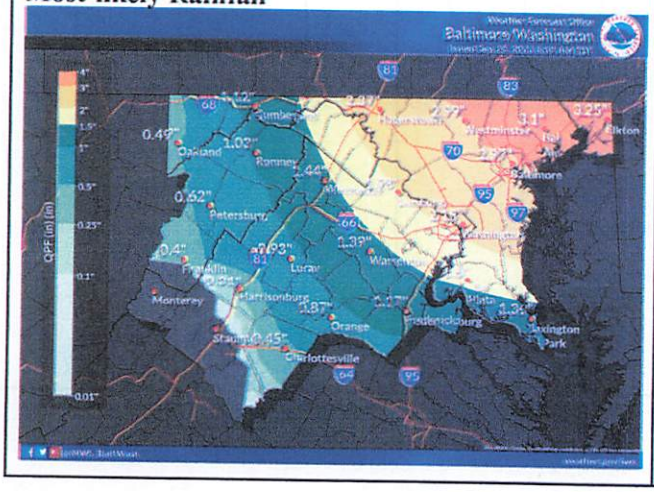
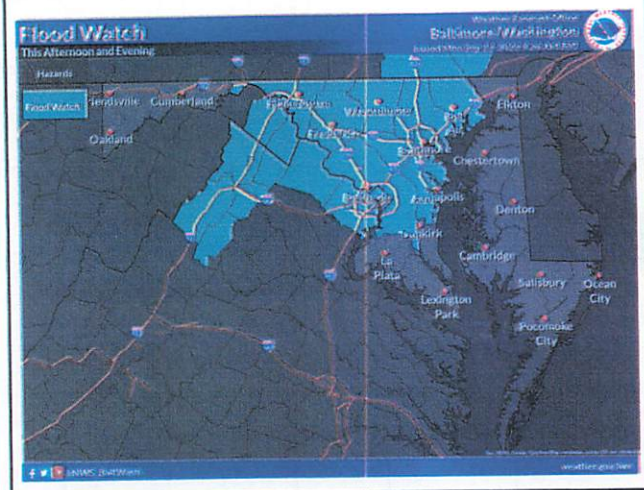
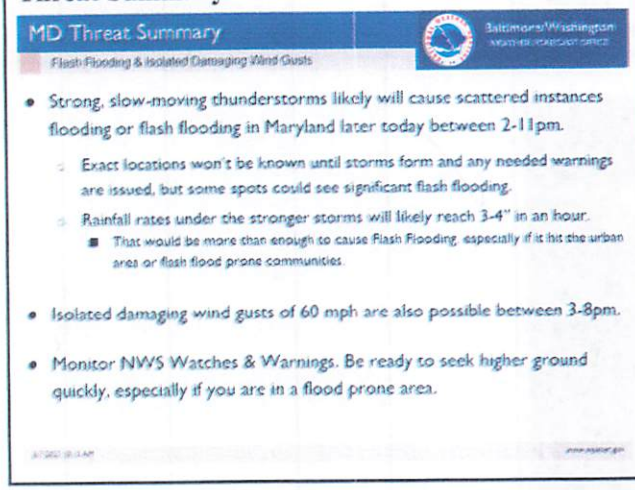
| **Threat Overview**<br>  | ✓ | | | | |
| **Excessive Rainfall Outlook**<br>  | ✓ | | | | |
| **Most-likely Rainfall**<br>  | ✓ | | | | |

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Flood Watch**   | ✓ | | | | |
| **Flood infographics** | | ✓ | | | |
| **Threat Summary**   | | | ✓ | | | |

**7. What changes might you recommend for any of the products shown?**

NONE

**8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:**

Facebook  Twitter  Internet  Other: _____

**9. Which digital platform are you most likely to use to access NWS resources? Circle one.**

Smartphone  Tablet  Laptop  Desktop  Other: _____

**10. Was anything in the session confusing?** Yes  No

If Yes, please explain:

**11. What improvements could be made in the format or content of this session?**

Used them

**12. Additional comments:**

NONE

*Thank you for participating!*

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|---|---|---|---|---|---|
| The information was clearly presented. | ✓ | | | | |
| I felt comfortable voicing my opinion. | ✓ | | | | |
| I know more about the National Weather Service (NWS) resources. | ✓ | | | | |
| I feel I could use NWS resources to judge my risk in an extreme weather event. | | ✓ | | | |

**2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.**

None

**3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?**

_____

_____

_____

_____

**4. After attending today's session, how likely are you to:**

**Please check ONE box for each statement.**

| | Very Likely | Somewhat Likely | Neither likely nor unlikely | Somewhat Unlikely | Unlikely |
|---|---|---|---|---|---|
| Create or revise plans to deal with extreme weather events using NWS products. | | ✓ | | | |
| Share what I learned about NWS products today with others. | ✓ | | | | |
| Seek NWS information about extreme weather risks. | ✓ | | | | |
| Use NWS products and information in your decision-making | ✓ | | | | |

**5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.**

Text Graphics (Combined text and graphics)

Please explain. That way I get a better understanding

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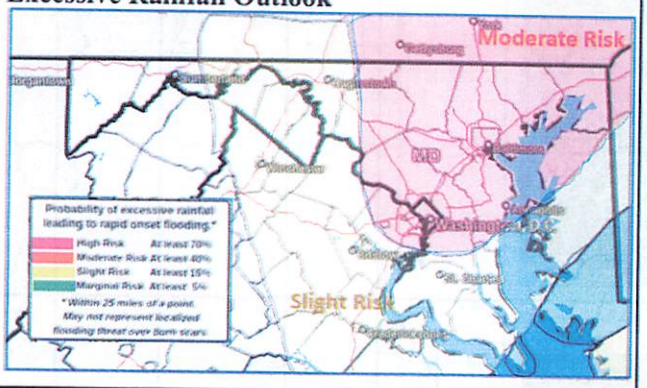
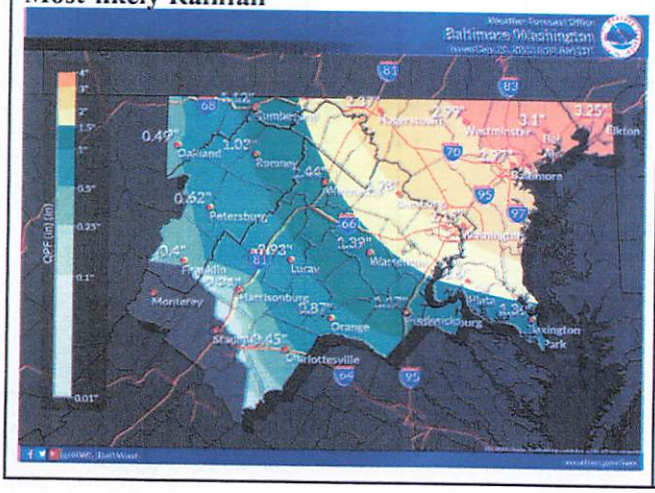
**6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.**

| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Threat Overview**<br> <br><br>• Strong, slow-moving thunderstorms likely will cause scattered instances flooding or flash flooding in Maryland later today between 2-11pm.<br>◦ Exact locations won't be known until storms form and any needed warnings are issued, but some spots could see significant flash flooding.<br>◦ Rainfall rates under the stronger storms will likely reach 3-4" in an hour.<br>▪ That would be more than enough to cause Flash Flooding, especially if it hit the urban area or flash flood prone communities.<br>• Isolated damaging wind gusts of 60 mph are also possible between 3-8pm. | ✓ | | | | |
| **Excessive Rainfall Outlook**<br>  <br> | | | | ✓ | |
| **Most-likely Rainfall**<br>  <br> | | | ✓ | | |

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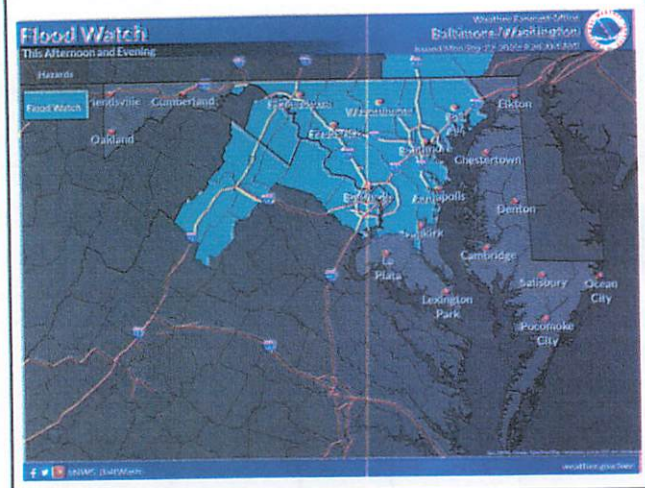
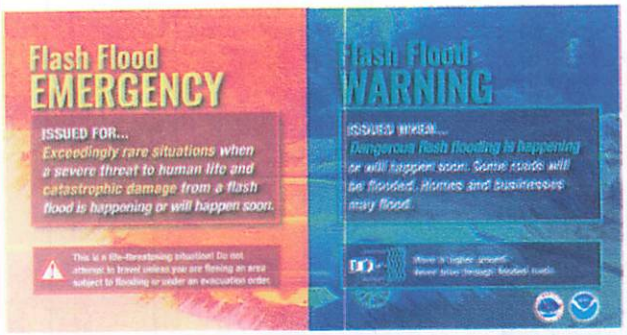
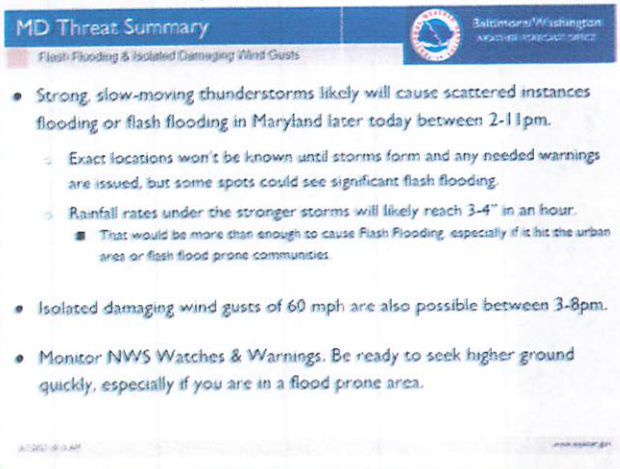
| | Extremely useful | Very useful | Moderately useful | Slightly useful | Not at all useful |
|---|---|---|---|---|---|
| **Flood Watch**   | | | | | ✓ |
| **Flood infographics**   | ✓ | | | | |
| **Threat Summary**   | ✓ | | | | |

**7. What changes might you recommend for any of the products shown?**

_____

_____

_____

_____

**8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:**

(Facebook) Twitter Internet Other:_____

**9. Which digital platform are you most likely to use to access NWS resources? Circle one.**

Smartphone (Tablet) Laptop Desktop Other: _____

**10. Was anything in the session confusing?** Yes (No)

If Yes, please explain:

_____

_____

**11. What improvements could be made in the format or content of this session?**

None

_____

**12. Additional comments:** Very informative

_____

*Thank you for participating!*

**OMB Control No. 0690-0030**
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# Survey Questions - Post-Focus Group Session Survey

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**1. Please rate your agreement with the following statements about the forum.**

**Please check ONE box for each statement.**

| | Strongly Agree | Agree | Neither Agree nor Disagree | Disagree | Strongly Disagree |
|---|---|---|---|---|---|
| The information was clearly presented. | ✓ | | | | |
| I felt comfortable voicing my opinion. | | | | | ✓ |
| I know more about the National Weather Service (NWS) resources. | ✓ | | | | |
| I feel I could use NWS resources to judge my risk in an extreme weather event. | ✓ | | | | |

**2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.**

Not understanding what all the information mean.

**3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?**

_____

_____

_____

_____

**4. After attending today's session, how likely are you to:**

**Please check ONE box for each statement.**

| | Very Likely | Somewhat Likely | Neither likely nor unlikely | Somewhat Unlikely | Unlikely |
|---|---|---|---|---|---|
| Create or revise plans to deal with extreme weather events using NWS products. | ✓ | | | | |
| Share what I learned about NWS products today with others. | ✓ | | | | |
| Seek NWS information about extreme weather risks. | ✓ | | | | |
| Use NWS products and information in your decision-making | ✓ | | | | |

**5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.**

(Text) Graphics Combined text and graphics

Please explain. _____

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**6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.**

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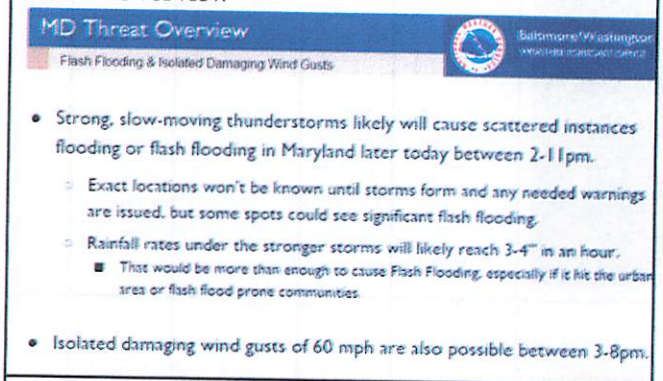
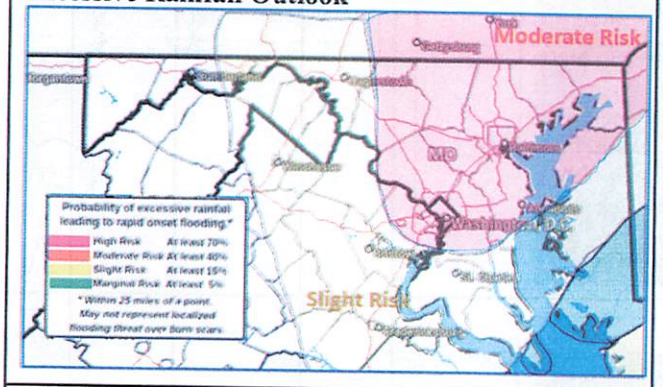
| **Threat Overview**<br>  <br> | ✓ | | | | |
| **Excessive Rainfall Outlook**<br>  <br> | | | | ✓ | |
| **Most-likely Rainfall**<br> <br> | | ✓ | | | |

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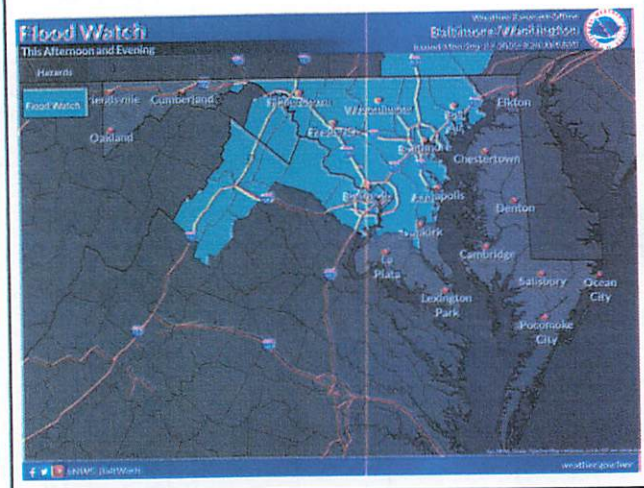
| **Flood Watch**<br>  | | ✓ | | | |
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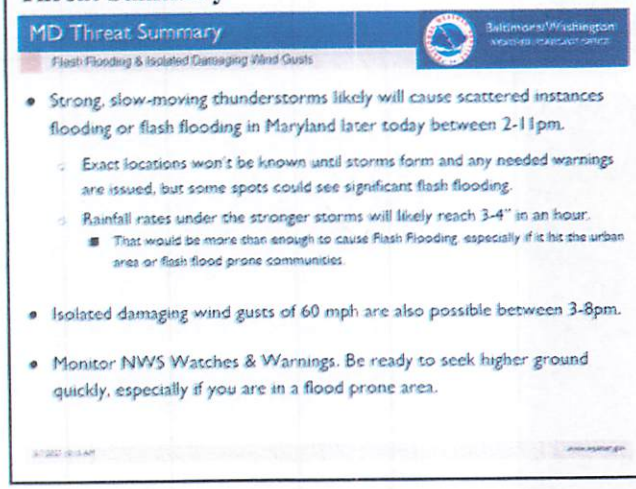
| **Threat Summary**<br>  | | ✓ | | | |

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**7. What changes might you recommend for any of the products shown?**

making wordage more understanding.

**8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:**

Facebook Twitter Internet Other: TV

**9. Which digital platform are you most likely to use to access NWS resources? Circle one.**

(Smartphone) Tablet Laptop Desktop Other: /

**10. Was anything in the session confusing?** Yes (No)

If Yes, please explain:

**11. What improvements could be made in the format or content of this session?**

NONE

**12. Additional comments:**

*Thank you for participating!*

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**2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.**

Baltimore is on the fall line, so we are on the cusp of two different forecasts

**3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?**

_____

_____

_____

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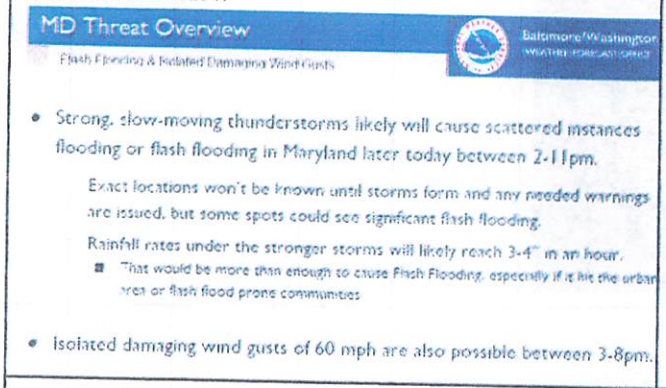
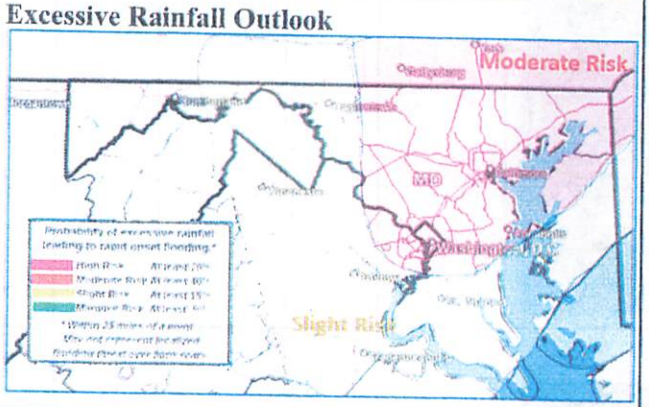
| **Threat Overview**<br>  | | | | | |
| **Excessive Rainfall Outlook**<br>  | | | | | |
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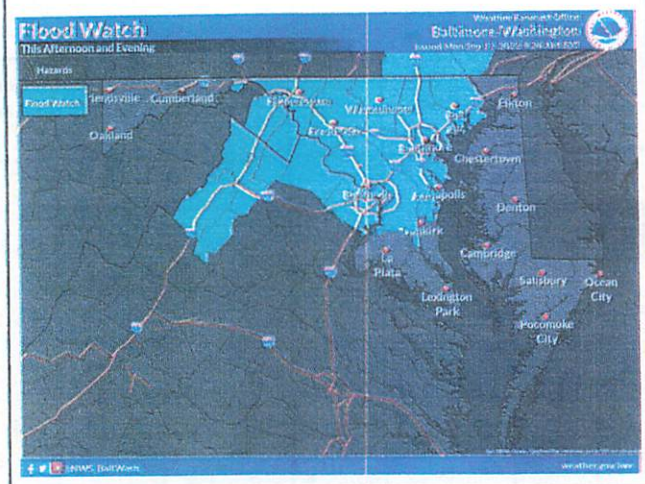
| **Flood Watch**<br>  | | | | | |
| **Flood infographics**<br> | | | | | |
| **Threat Summary**<br> <br>• Strong, slow-moving thunderstorms likely will cause scattered instances flooding or flash flooding in Maryland later today between 2-11pm.<br>Exact locations won't be known until storms form and any needed warnings are issued, but some spots could see significant flash flooding<br>Rainfall rates under the stronger storms will likely reach 3-4" in an hour<br>■ That would be more than enough to cause Flash Flooding, especially if it hit the urban areas or flash flood prone communities<br>• Isolated damaging wind gusts of 60 mph are also possible between 3-8pm.<br>• Monitor NWS Watches & Warnings. Be ready to seek higher ground quickly, especially if you are in a flood prone area. | | | | | |

**7. What changes might you recommend for any of the products shown?**

_____

_____

_____

_____

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Smartphone Tablet Laptop Desktop Other: _____

**10. Was anything in the session confusing?** Yes No

If Yes, please explain:

_____

_____

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_____

_____

**12. Additional comments:**

_____

_____

*Thank you for participating!*