OMB Control No. 0690-0030
Expiration Date: 07/31/2024

Survey Questions - Post-Focus Group Session Survey

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1. Please rate your agreement with the following statements about the forum.

Please check ONE box for each statement.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
The information was clearly presented.	✓				
I felt comfortable voicing my opinion.	✓				
I know more about the National Weather Service (NWS) resources.	✓				
I feel I could use NWS resources to judge my risk in an extreme weather event.	✓				

2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.

Language Barriers, NWS products too difficult to understand

3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?

N/A

4. After attending today's session, how likely are you to:

Please check ONE box for each statement.

	Very Likely	Somewhat Likely	Neither likely nor unlikely	Somewhat Unlikely	Unlikely
Create or revise plans to deal with extreme weather events using NWS products.	✓				
Share what I learned about NWS products today with others.	✓				
Seek NWS information about extreme weather risks.	✓				
Use NWS products and information in your decision-making	✓				

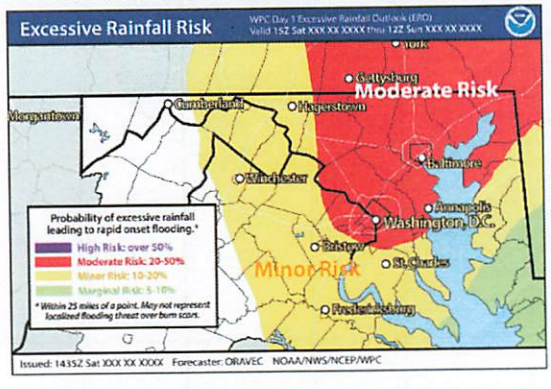
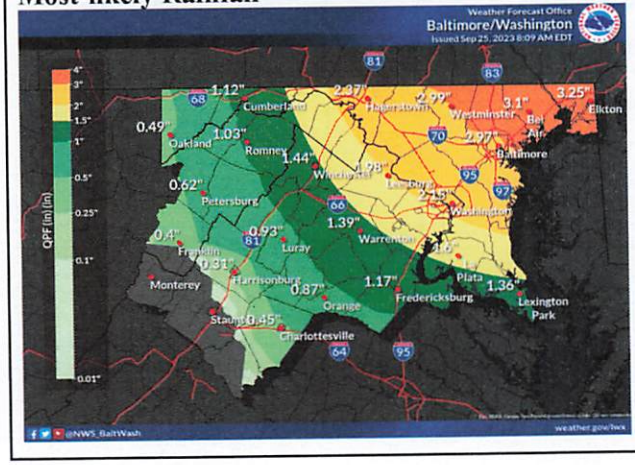
5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.

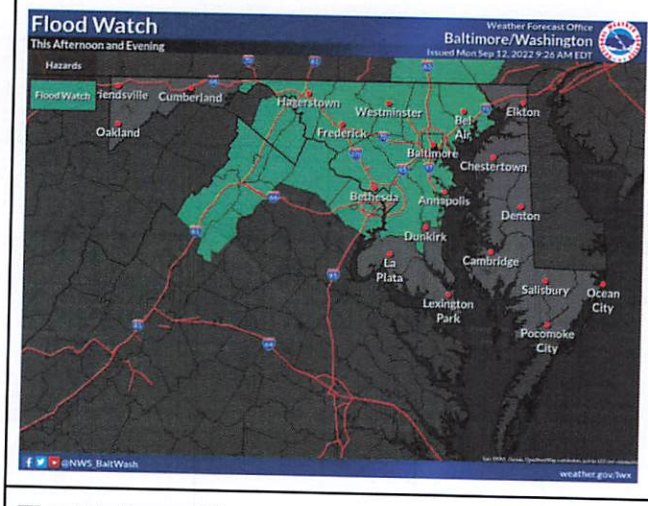
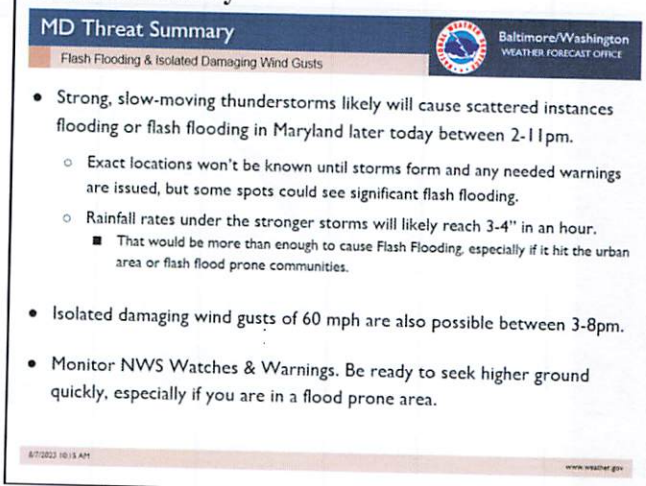
(Text) Graphics (Combined text and graphics)

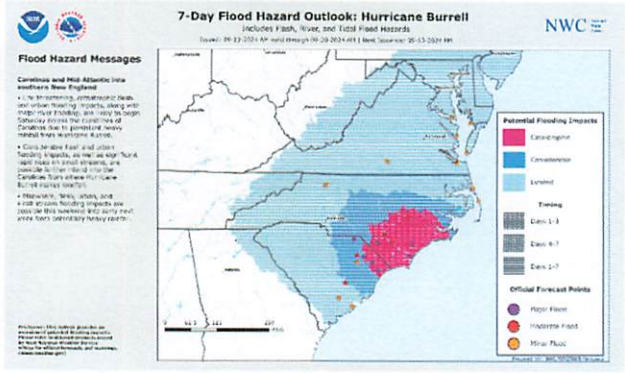
Please explain. Having Text will help better understand the Graphics

OMB Control No. 0690-0030
Expiration Date: 07/31/2024

6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Threat Overview • Strong, slow-moving thunderstorms likely will cause scattered instances flooding or flash flooding in Maryland later today between 2-11pm. ○ Exact locations won't be known until storms form and any needed warnings are issued, but some spots could see significant flash flooding. ○ Rainfall rates under the stronger storms will likely reach 3-4" in an hour. ■ That would be more than enough to cause Flash Flooding, especially if it hit the urban area or flash flood prone communities. • Isolated damaging wind gusts of 60 mph are also possible between 3-8pm.			✓		
Excessive Rainfall Outlook  		✓			
Most-likely Rainfall  			✓		

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Flood Watch 				✓	
Flood infographics				✓	
Threat Summary 		✓			

Flood Hazard Outlook 			✓		

7. What changes might you recommend for any of the products shown?

~~[illegible]~~

more specific

8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:

Facebook Twitter Internet Other: TV

9. Which digital platform are you most likely to use to access NWS resources? Circle one.

(Smartphone) Tablet Laptop Desktop Other: _____

10. Was anything in the session confusing? (Yes) No

If Yes, please explain: some of graphics

11. What improvements could be made in the format or content of this session?

more

12. Additional comments:

Thank you for participating!

OMB Control No. 0690-0030
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I know more about the National Weather Service (NWS) resources.	✓				
I feel I could use NWS resources to judge my risk in an extreme weather event.		✓			

2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.

lack of access to news

3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?

How to get resources

4. After attending today's session, how likely are you to:

Please check ONE box for each statement.

	Very Likely	Somewhat Likely	Neither likely nor unlikely	Somewhat Unlikely	Unlikely
Create or revise plans to deal with extreme weather events using NWS products.	✓				
Share what I learned about NWS products today with others.	✓				
Seek NWS information about extreme weather risks.		✓			
Use NWS products and information in your decision-making		✓			

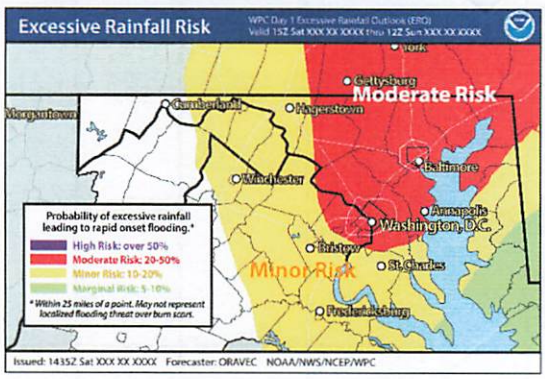
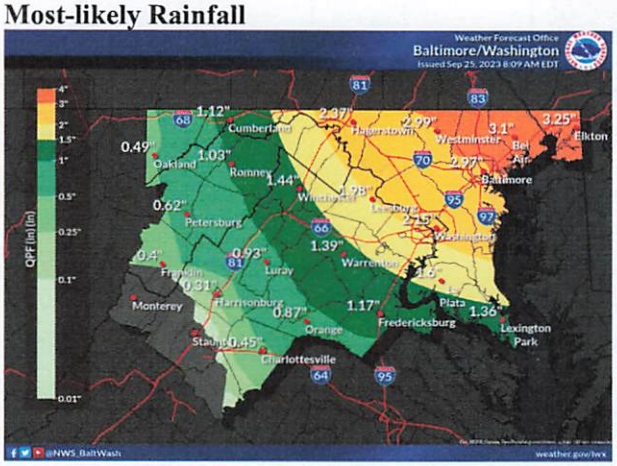
5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.

Text Graphics Combined text and graphics

Please explain. Graphics grab my attention, then I need text to explain

OMB Control No. 0690-0030
Expiration Date: 07/31/2024

6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Threat Overview • Strong, slow-moving thunderstorms likely will cause scattered instances flooding or flash flooding in Maryland later today between 2-11pm. ○ Exact locations won't be known until storms form and any needed warnings are issued, but some spots could see significant flash flooding. ○ Rainfall rates under the stronger storms will likely reach 3-4" in an hour. ■ That would be more than enough to cause Flash Flooding, especially if it hit the urban area or flash flood prone communities. • Isolated damaging wind gusts of 60 mph are also possible between 3-8pm.			✓		
Excessive Rainfall Outlook  	✓				
Most-likely Rainfall  		✓			

OMB Control No. 0690-0030
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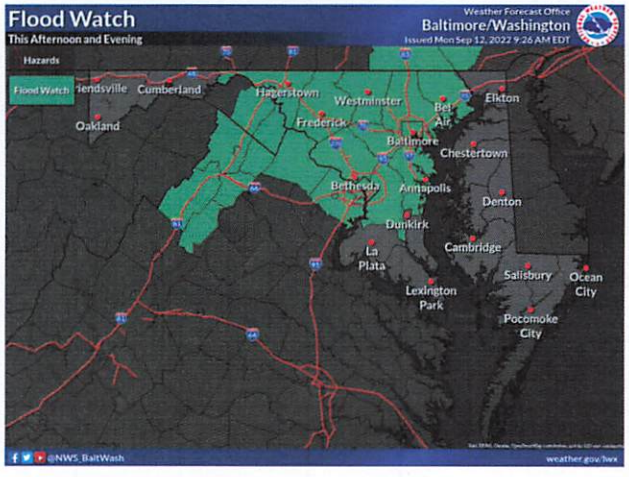
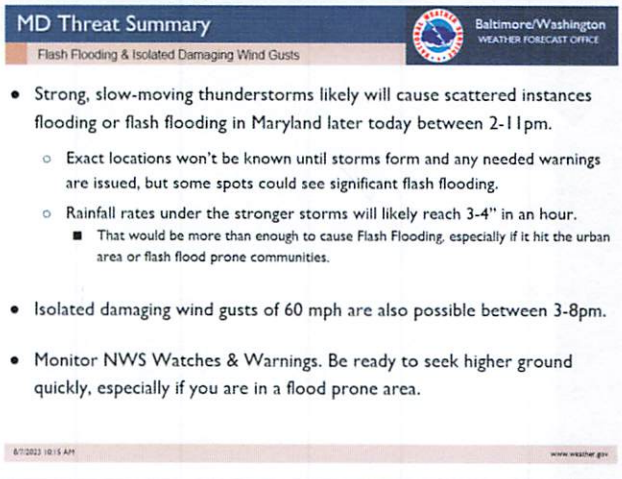
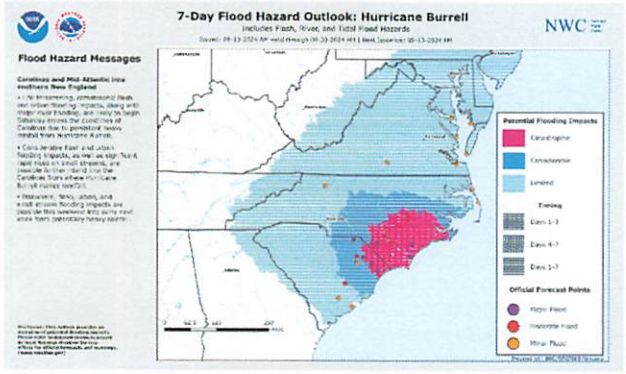
	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Flood Watch 				✓	
Flood infographics 	✓ * But not the green				
Threat Summary 		✓			

Not useful

Flood Hazard Outlook 					✓

7. What changes might you recommend for any of the products shown?

It's too much information to try to read into all of it.

8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:

Facebook Twitter Internet Other: text alerts

9. Which digital platform are you most likely to use to access NWS resources? Circle one.

Smartphone Tablet Laptop Desktop Other: _____

10. Was anything in the session confusing? Yes (No)

If Yes, please explain: _____

11. What improvements could be made in the format or content of this session?

It was great!

12. Additional comments:

We had a great time, learned a lot

Thank you for participating!

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I felt comfortable voicing my opinion.	✓				
I know more about the National Weather Service (NWS) resources.		✓			
I feel I could use NWS resources to judge my risk in an extreme weather event.			✓		

2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.

The information isn't consistant. (colors, Keys etc)

3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?

_____
_____
_____
_____

4. After attending today's session, how likely are you to:

Please check ONE box for each statement.

	Very Likely	Somewhat Likely	Neither likely nor unlikely	Somewhat Unlikely	Unlikely
Create or revise plans to deal with extreme weather events using NWS products.					✓
Share what I learned about NWS products today with others.		✓			
Seek NWS information about extreme weather risks.				✓	
Use NWS products and information in your decision-making				✓	

5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.

Text (Graphics) Combined text and graphics

Please explain. I am a visual person.

OMB Control No. 0690-0030
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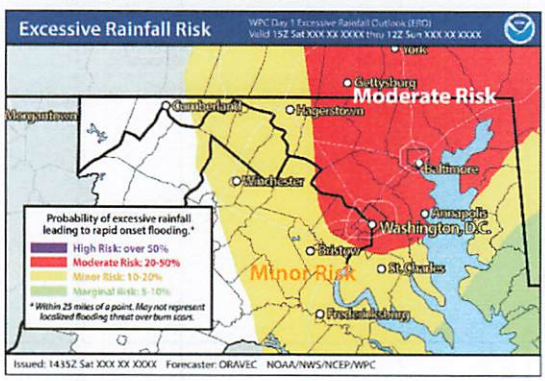
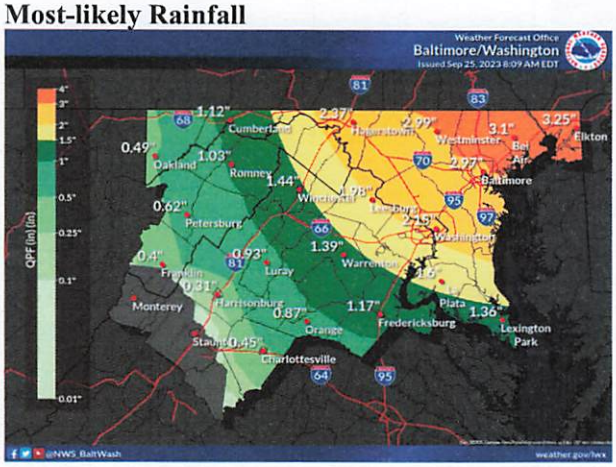
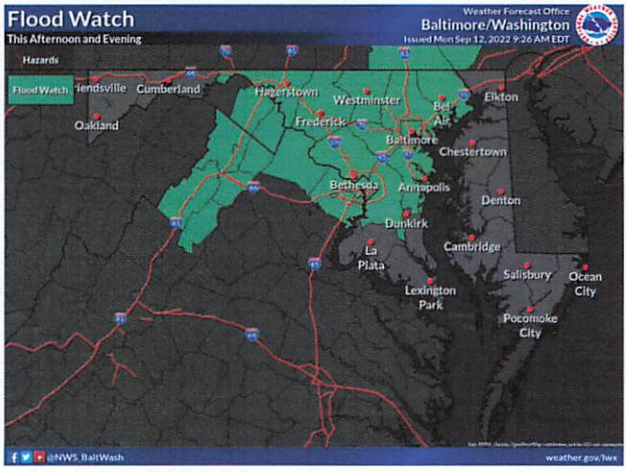
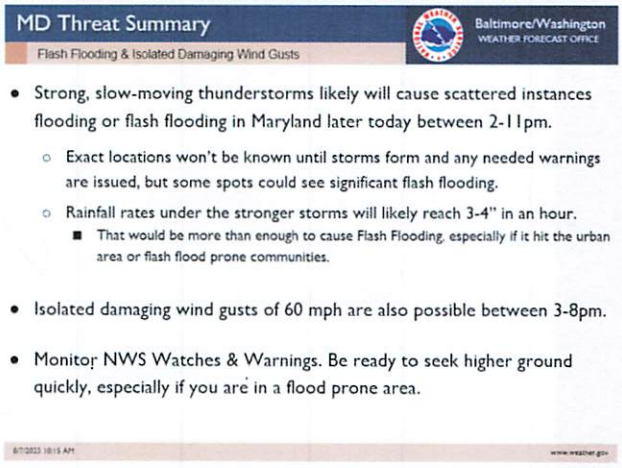
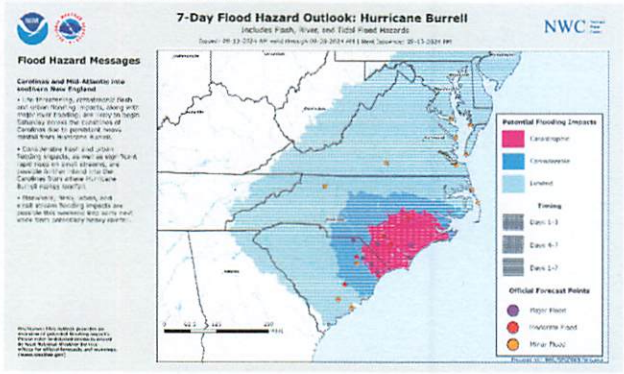
6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful

Threat Overview
 	
• Strong, slow-moving thunderstorms likely will cause scattered instances flooding or flash flooding in Maryland later today between 2-11pm.
  ○ Exact locations won't be known until storms form and any needed warnings are issued, but some spots could see significant flash flooding.
  ○ Rainfall rates under the stronger storms will likely reach 3-4" in an hour.
  ■ That would be more than enough to cause Flash Flooding, especially if it hit the urban area or flash flood prone communities.
• Isolated damaging wind gusts of 60 mph are also possible between 3-8pm.
					✓

Excessive Rainfall Outlook 			✓		
Most-likely Rainfall 					✓

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Flood Watch 					✓
Flood infographics 			✓		
Threat Summary 					✓

Flood Hazard Outlook 					✓

7. What changes might you recommend for any of the products shown?

_____

_____

_____

_____

8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:

Facebook Twitter Internet Other:_____

9. Which digital platform are you most likely to use to access NWS resources? Circle one.

Smartphone Tablet Laptop Desktop Other: _____

10. Was anything in the session confusing? Yes No

If Yes, please explain: _____

11. What improvements could be made in the format or content of this session?

_____

12. Additional comments:

Thank you for having me. Useful Info.

Thank you for participating!

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I felt comfortable voicing my opinion.	✓				
I know more about the National Weather Service (NWS) resources.	✓				
I feel I could use NWS resources to judge my risk in an extreme weather event.		✓			

2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.

If serious rain, light may go out.

OMB Control No. 0690-0030
Expiration Date: 07/31/2024

3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?

Zone in on zip codes as weather happens

4. After attending today's session, how likely are you to:

Please check ONE box for each statement.

	Very Likely	Somewhat Likely	Neither likely nor unlikely	Somewhat Unlikely	Unlikely
Create or revise plans to deal with extreme weather events using NWS products.	✓				
Share what I learned about NWS products today with others.	✓				
Seek NWS information about extreme weather risks.		✓			
Use NWS products and information in your decision-making		✓			

5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.

(Text) Graphics (Combined text and graphics)

Please explain. _____

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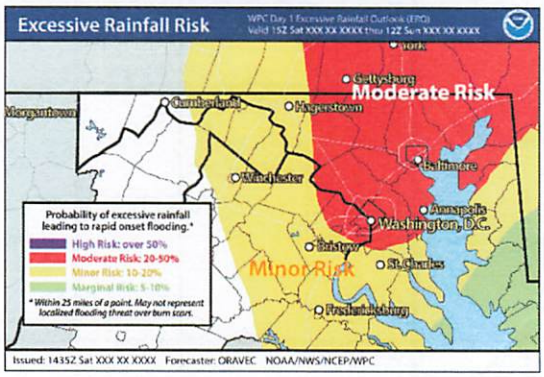
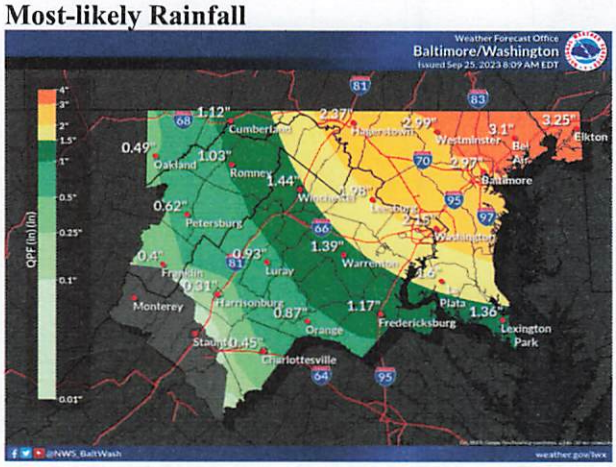
Excessive Rainfall Outlook  	✓				
Most-likely Rainfall  			✓		

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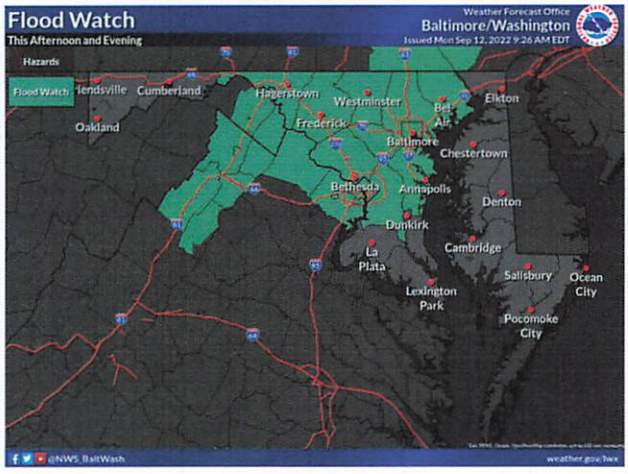
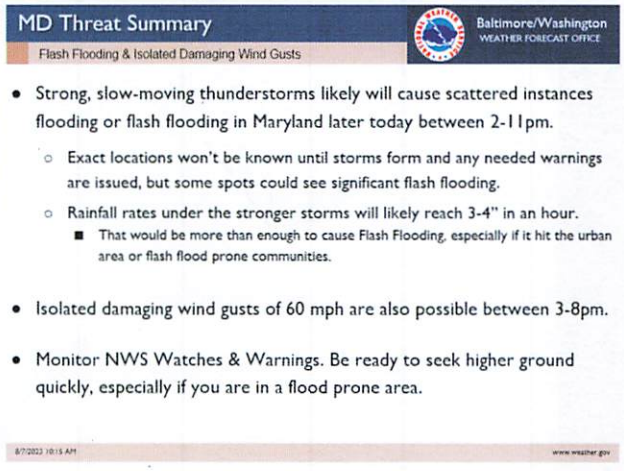
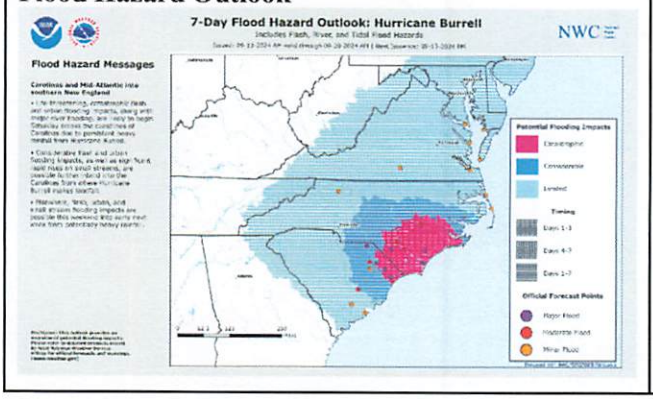
Flood Watch 			✓		
Flood infographics 	✓				
Threat Summary 	✓				

Flood Hazard Outlook 	✓				

7. What changes might you recommend for any of the products shown?

* Post card mailed out or Booklet → to residents

8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:

Facebook Twitter Internet Other:_____

9. Which digital platform are you most likely to use to access NWS resources? Circle one.

Smartphone Tablet Laptop Desktop Other: _____

10. Was anything in the session confusing? Yes (No)

If Yes, please explain: _____

11. What improvements could be made in the format or content of this session?

info was clear

12. Additional comments:

Thank you for participating!

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I feel I could use NWS resources to judge my risk in an extreme weather event.	✓				

2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.

must pinpoint areas ex: Woodlawn, Vale Heights etc

3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?

_____
_____
_____
_____

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Share what I learned about NWS products today with others.	✓				
Seek NWS information about extreme weather risks.	✓				
Use NWS products and information in your decision-making	✓				

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Text Graphics Combined text and graphics

Please explain. _____

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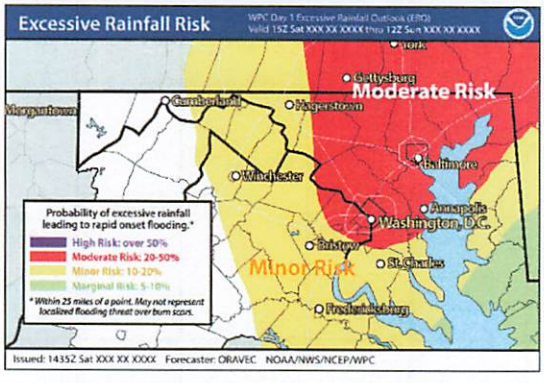
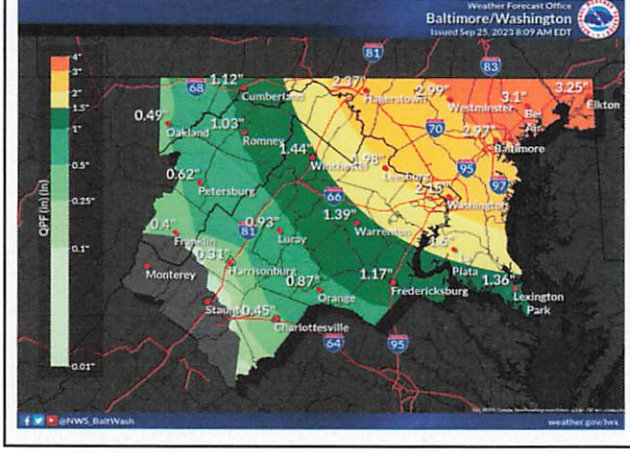
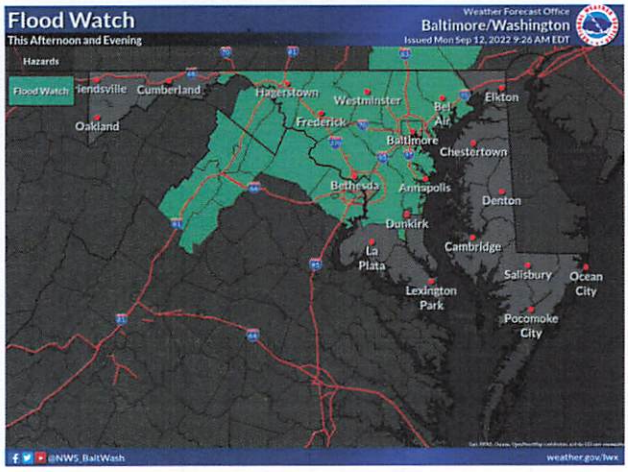
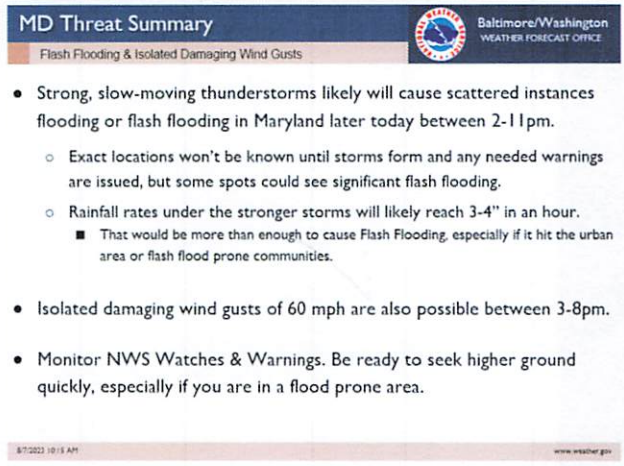
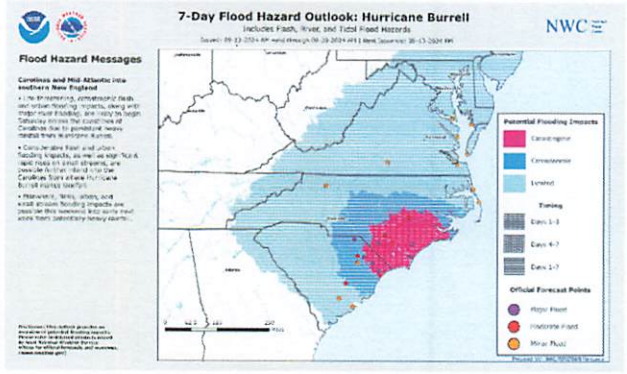
6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Threat Overview • Strong, slow-moving thunderstorms likely will cause scattered instances flooding or flash flooding in Maryland later today between 2-11pm. ○ Exact locations won't be known until storms form and any needed warnings are issued, but some spots could see significant flash flooding. ○ Rainfall rates under the stronger storms will likely reach 3-4" in an hour. ■ That would be more than enough to cause Flash Flooding, especially if it hit the urban area or flash flood prone communities. • Isolated damaging wind gusts of 60 mph are also possible between 3-8pm.			✓		
Excessive Rainfall Outlook  	✓				
Most-likely Rainfall  		✓			

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Flood Watch 			✓		
Flood infographics 	✓				
Threat Summary 			✓		

Flood Hazard Outlook 	✓				

7. What changes might you recommend for any of the products shown?

pin point areas for catagories ex; Yale Heights, Catonsville, woodlawn

8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:

Facebook Twitter (Internet) Other: state of MD. work website

9. Which digital platform are you most likely to use to access NWS resources? Circle one.

(Smartphone) Tablet (Laptop) Desktop Other: _____

10. Was anything in the session confusing? Yes (No)

If Yes, please explain: _____

11. What improvements could be made in the format or content of this session?

Having resources in this area that can be used in case of flooding or extreme weather conditions

12. Additional comments:

Very interesting

Thank you for participating!

OMB Control No. 0690-0030
Expiration Date: 07/31/2024

Survey Questions - Post-Focus Group Session Survey

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1. Please rate your agreement with the following statements about the forum.

Please check ONE box for each statement.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
The information was clearly presented.	✓				
I felt comfortable voicing my opinion.	✓+				
I know more about the National Weather Service (NWS) resources.	✓+				
I feel I could use NWS resources to judge my risk in an extreme weather event.	✓				

2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.

explanations of words (pictures) etc

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3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?

Information being made all over Clever for families that don't understand word of mouth, some people only get information

4. After attending today's session, how likely are you to:

Please check ONE box for each statement.

	Very Likely	Somewhat Likely	Neither likely nor unlikely	Somewhat Unlikely	Unlikely
Create or revise plans to deal with extreme weather events using NWS products.	✓				
Share what I learned about NWS products today with others.	✓				
Seek NWS information about extreme weather risks.	✓				
Use NWS products and information in your decision-making	✓				

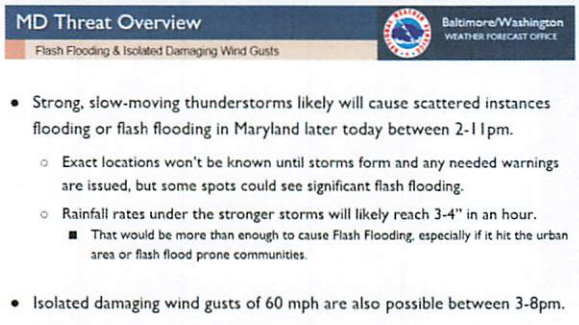
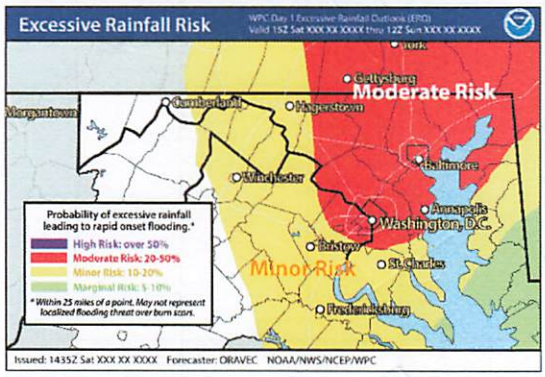
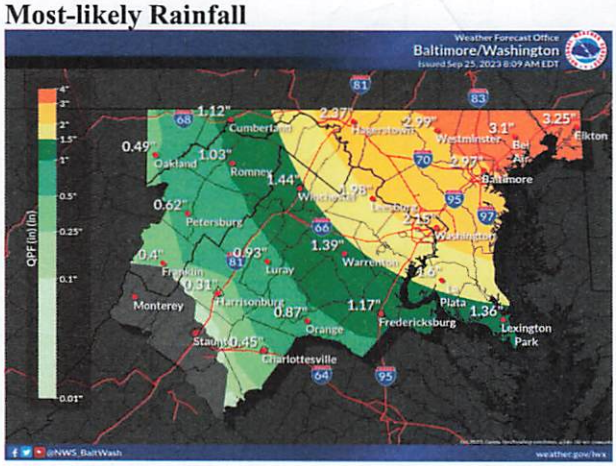
5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.

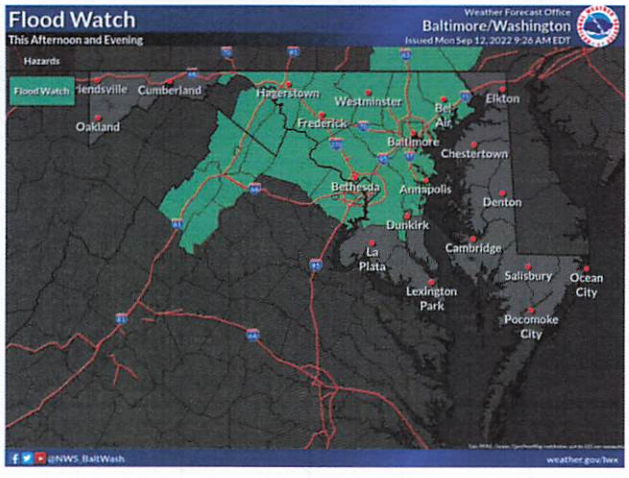
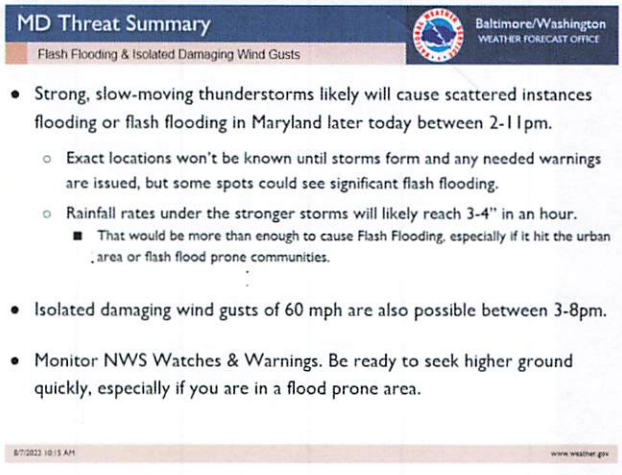
Text Graphics Combined text and graphics

Please explain. easier for me to understand

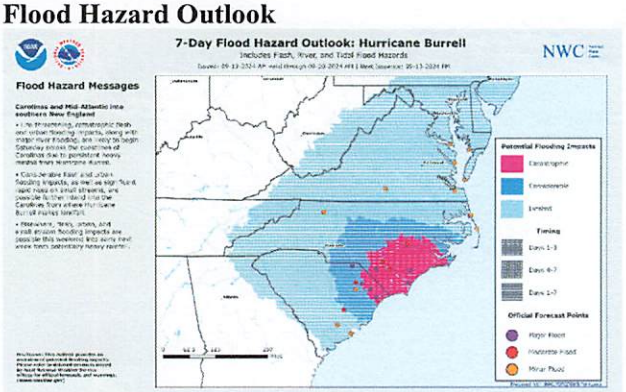
OMB Control No. 0690-0030
Expiration Date: 07/31/2024

6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Threat Overview 	✓				
Excessive Rainfall Outlook 	✓				
Most-likely Rainfall 	✓				

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Flood Watch 	✓				
Flood infographics		✓			
Threat Summary 	✓				

OMB Control No. 0690-0030
Expiration Date: 07/31/2024

Flood Hazard Outlook 	✓				

7. What changes might you recommend for any of the products shown?

Wording (Colors) explanation

8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:

Facebook Twitter Internet Other: News (T.V)

9. Which digital platform are you most likely to use to access NWS resources? Circle one.

(Smartphone) Tablet Laptop Desktop Other: TV

10. Was anything in the session confusing? Yes (No)

If Yes, please explain: Because things was explaining

11. What improvements could be made in the format or content of this session?

make easier to understand since, I'm not used to seeing them

12. Additional comments:

Great session. I would love to learn more

Thank you for participating!

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Please check ONE box for each statement.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
The information was clearly presented.	✓				
I felt comfortable voicing my opinion.	✓				
I know more about the National Weather Service (NWS) resources.	✓				
I feel I could use NWS resources to judge my risk in an extreme weather event.	✓				

2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.

too much information, terms used but not understood, colorblind, Blind, deaf, [illegible]

3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?

ability to get information from same/multiple places with definitions or use more common/simple terms for people to understand.

4. After attending today's session, how likely are you to:

Please check ONE box for each statement.

	Very Likely	Somewhat Likely	Neither likely nor unlikely	Somewhat Unlikely	Unlikely
Create or revise plans to deal with extreme weather events using NWS products.	✓				
Share what I learned about NWS products today with others.		✓			
Seek NWS information about extreme weather risks.	✓				
Use NWS products and information in your decision-making	✓				

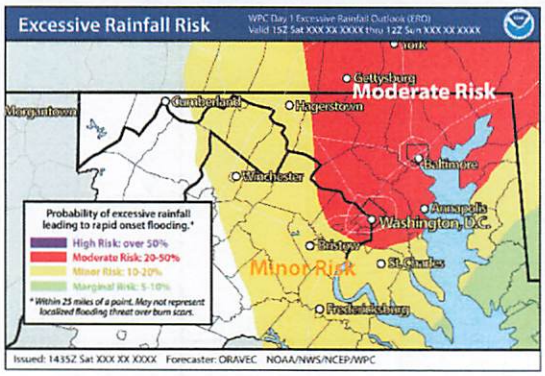
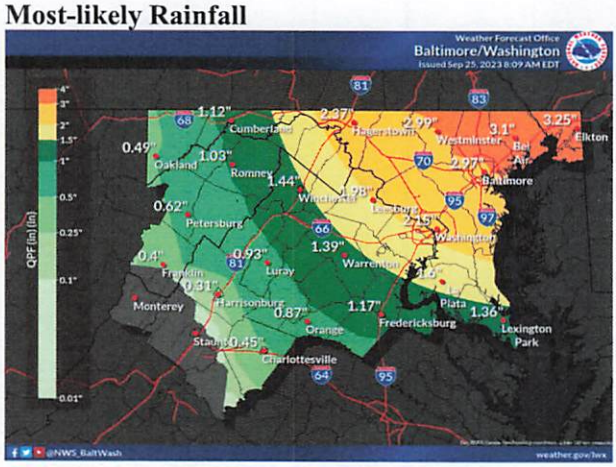
5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.

Text Graphics (Combined text and graphics)

Please explain. text explains visual – more defined and understandable

OMB Control No. 0690-0030
Expiration Date: 07/31/2024

6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Threat Overview • Strong, slow-moving thunderstorms likely will cause scattered instances flooding or flash flooding in Maryland later today between 2-11pm. ○ Exact locations won't be known until storms form and any needed warnings are issued, but some spots could see significant flash flooding. ○ Rainfall rates under the stronger storms will likely reach 3-4" in an hour. ■ That would be more than enough to cause Flash Flooding, especially if it hit the urban area or flash flood prone communities. • Isolated damaging wind gusts of 60 mph are also possible between 3-8pm.		✓			
Excessive Rainfall Outlook  			✓		
Most-likely Rainfall  			✓		

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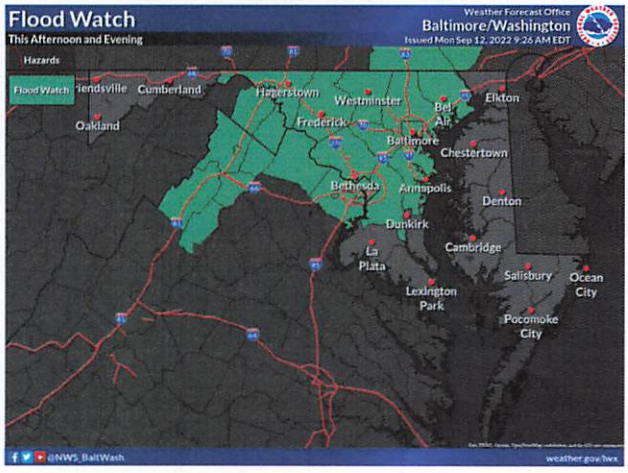
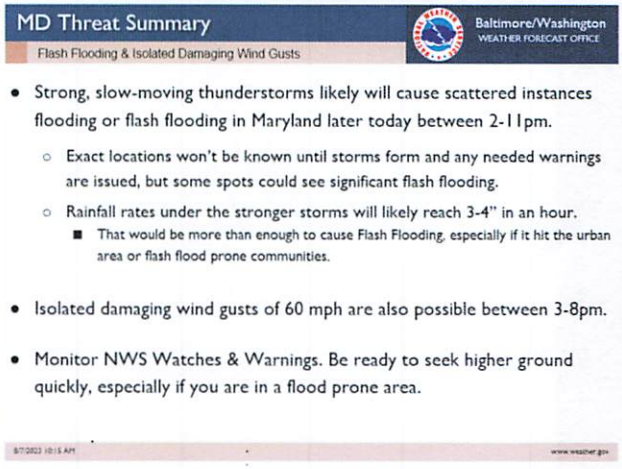
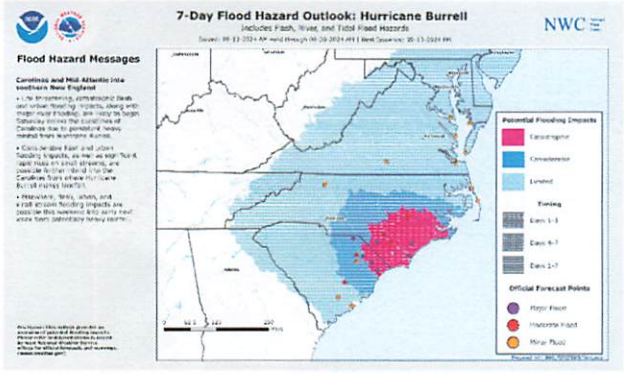
	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Flood Watch 			✓		
Flood infographics 				✓	
Threat Summary 		✓		

Flood Hazard Outlook 			✓		

7. What changes might you recommend for any of the products shown?

color consistency, terms consistency, simple explanations

8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:

Facebook Twitter Internet Other: phone

9. Which digital platform are you most likely to use to access NWS resources? Circle one.

Smartphone Tablet Laptop Desktop Other: _____

10. Was anything in the session confusing? Yes (No)

If Yes, please explain: _____

11. What improvements could be made in the format or content of this session?

good session

12. Additional comments:

Thank you for participating!

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1. Please rate your agreement with the following statements about the forum.

Please check ONE box for each statement.

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The information was clearly presented.	X				
I felt comfortable voicing my opinion.		X			
I know more about the National Weather Service (NWS) resources.	X				
I feel I could use NWS resources to judge my risk in an extreme weather event.	X				

2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.

Understanding the information given

3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?

the populations most impacted giving them access to the products

4. After attending today's session, how likely are you to:

Please check ONE box for each statement.

	Very Likely	Somewhat Likely	Neither likely nor unlikely	Somewhat Unlikely	Unlikely
Create or revise plans to deal with extreme weather events using NWS products.					X
Share what I learned about NWS products today with others.	X				
Seek NWS information about extreme weather risks.	X				
Use NWS products and information in your decision-making	X				

5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.

Text Graphics (Combined text and graphics)

Please explain. I am visual I have to see if the words Match the pictures or graphics

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6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
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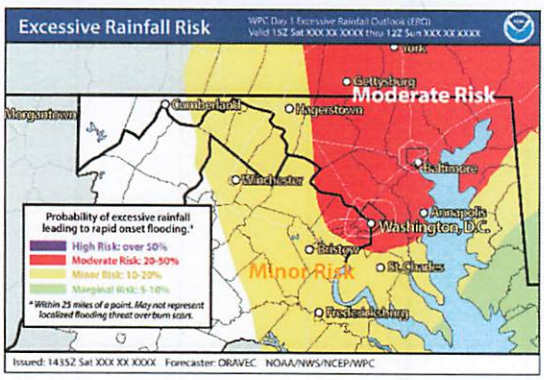
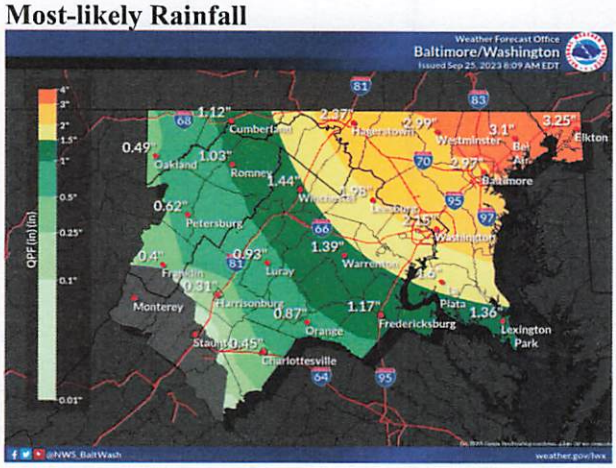
Excessive Rainfall Outlook  		X			
Most-likely Rainfall  			X		

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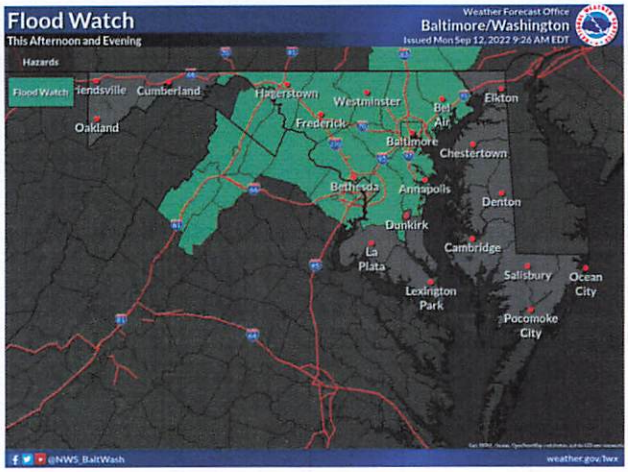
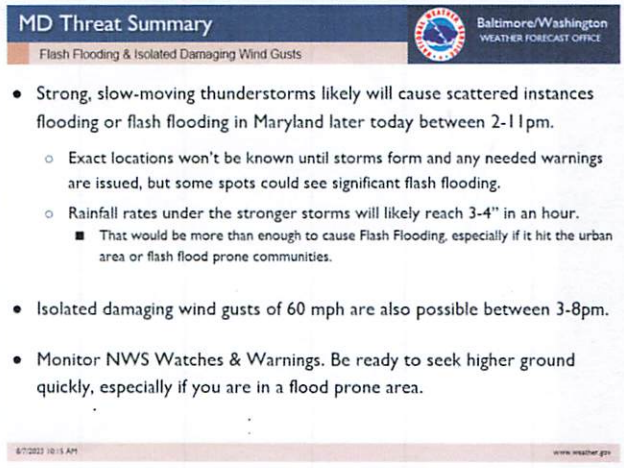
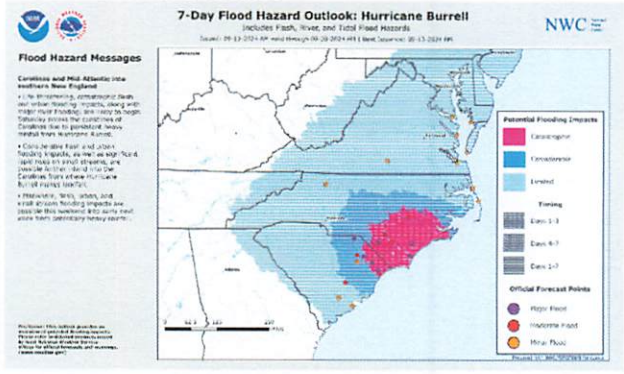
	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Flood Watch 	X				
Flood infographics	X				
Threat Summary 				X	

Flood Hazard Outlook					
				X	

7. What changes might you recommend for any of the products shown?

make the information simple, easy to process.

8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:

Facebook Twitter (Internet) Other:_____

9. Which digital platform are you most likely to use to access NWS resources? Circle one.

(Smartphone) Tablet Laptop Desktop Other: _____

10. Was anything in the session confusing? (Yes) No

If Yes, please explain: some of the graphics, words.

11. What improvements could be made in the format or content of this session?

nothing, excellent session

12. Additional comments:

Thank you for participating!

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The information was clearly presented.	✓				
I felt comfortable voicing my opinion.	✓				
I know more about the National Weather Service (NWS) resources.	✓				
I feel I could use NWS resources to judge my risk in an extreme weather event.	✓				

2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.

Local Area Warning

3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?

_____
_____
_____
_____

4. After attending today's session, how likely are you to:

Please check ONE box for each statement.

	Very Likely	Somewhat Likely	Neither likely nor unlikely	Somewhat Unlikely	Unlikely
Create or revise plans to deal with extreme weather events using NWS products.	✓				
Share what I learned about NWS products today with others.	✓				
Seek NWS information about extreme weather risks.	✓				
Use NWS products and information in your decision-making	✓				

5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.

Text Graphics Combined text and graphics

Please explain. _____

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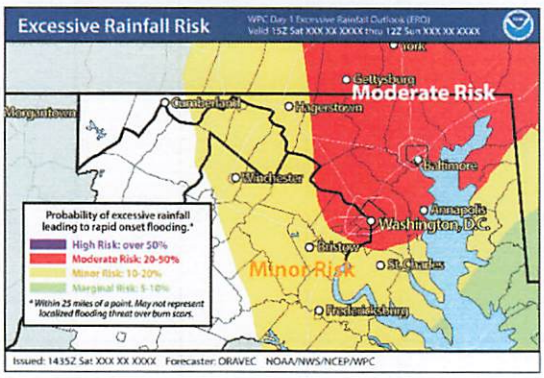
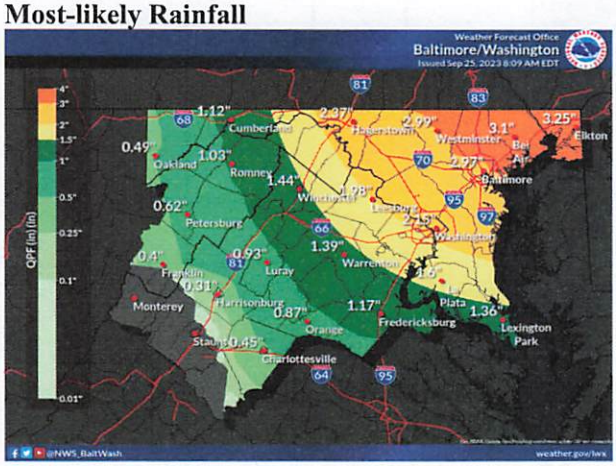
Excessive Rainfall Outlook  		✓			
Most-likely Rainfall  		✓			

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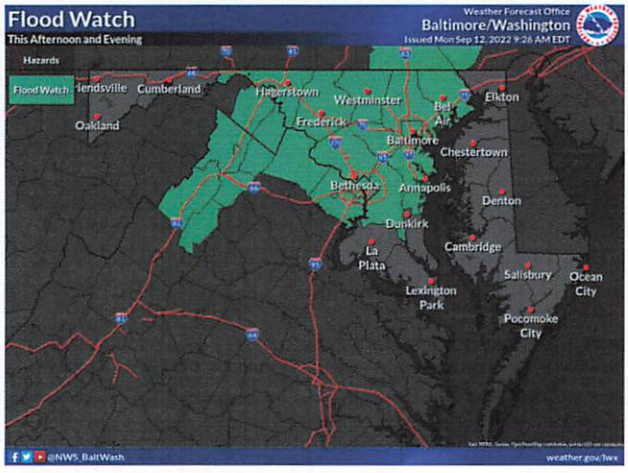
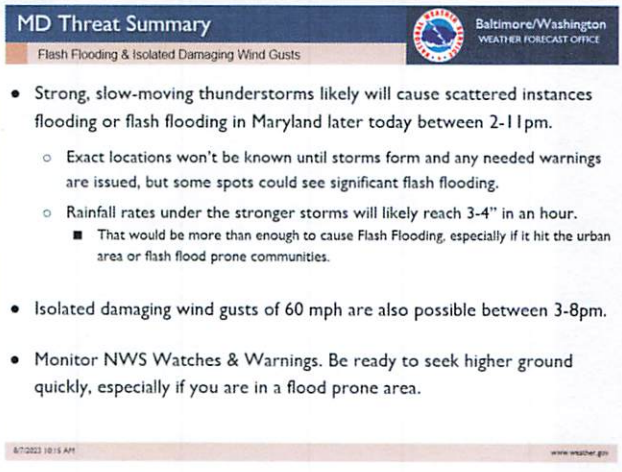
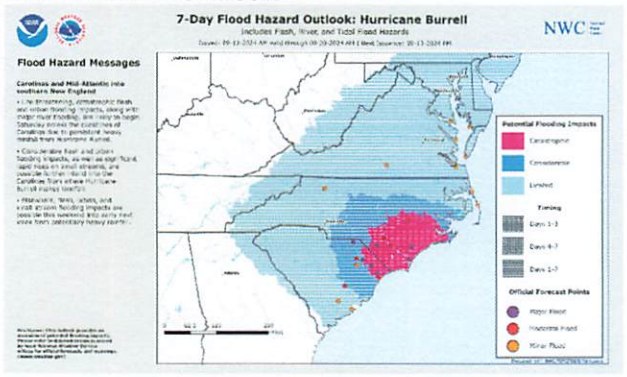
	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Flood Watch 		✓			
Flood infographics 		✓			
Threat Summary 		✓			

OMB Control No. 0690-0030
Expiration Date: 07/31/2024

Flood Hazard Outlook 					

7. What changes might you recommend for any of the products shown?

_____

_____

_____

_____

8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:

Facebook Twitter Internet Other:_____

9. Which digital platform are you most likely to use to access NWS resources? Circle one.

Smartphone Tablet Laptop Desktop Other: _____

10. Was anything in the session confusing? Yes No

If Yes, please explain: _____

11. What improvements could be made in the format or content of this session?

Well Represented

12. Additional comments:

_____

Thank you for participating!