OMB Control No. 0690-0030
Expiration Date: 07/31/2024

Survey Questions - Post-Focus Group Session Survey

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1. Please rate your agreement with the following statements about the forum.

Please check ONE box for each statement.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
The information was clearly presented.	✓				
I felt comfortable voicing my opinion.	✓				
I know more about the National Weather Service (NWS) resources.	✓				
I feel I could use NWS resources to judge my risk in an extreme weather event.	✓				

2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.

Understanding the different icons or symbols on the maps

3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?

None

4. After attending today's session, how likely are you to:

Please check ONE box for each statement.

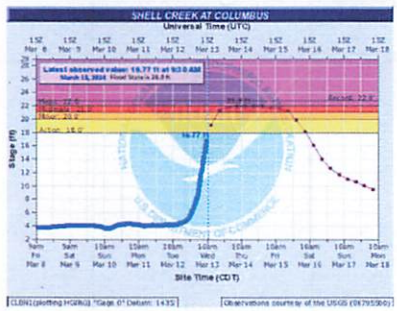
	Very Likely	Somewhat Likely	Neither likely nor unlikely	Somewhat Unlikely	Unlikely
Create or revise plans to deal with extreme weather events using NWS products.			✓		
Share what I learned about NWS products today with others.		✓			
Seek NWS information about extreme weather risks.		✓			
Use NWS products and information in your decision-making	✓				

5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.

Text Graphics (Combined text and graphics)

Please explain. I like to see & read information

6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Flood Warning				✓	
Flash Flood Warning			✓		
Hydrograph 	✓				
Radar				✓	

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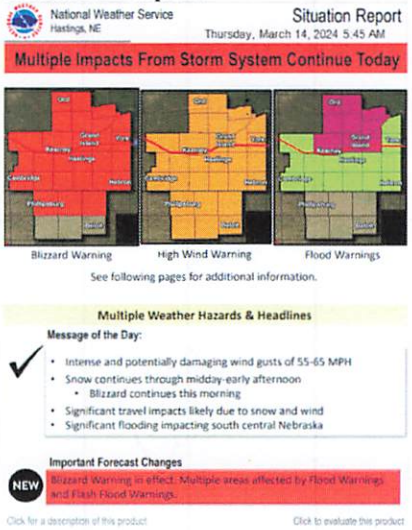
	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Forecast Rainfall			✓		
Road conditions			✓		
Situation Report 				✓	

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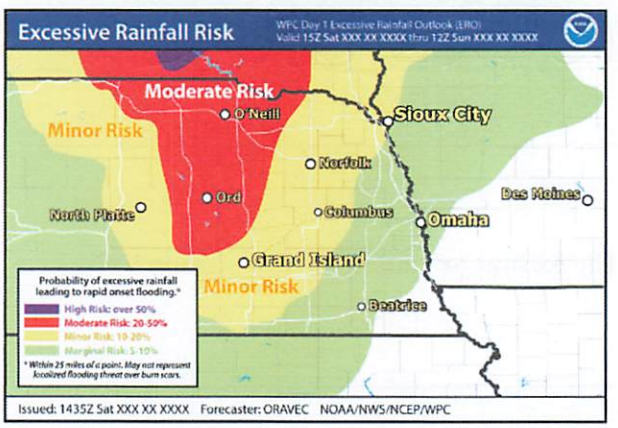
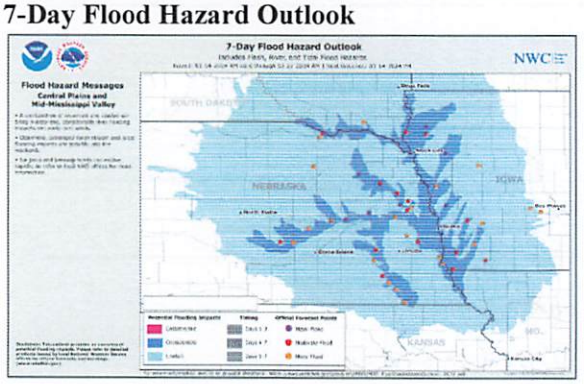
	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
River forecast points	✓				
Pictures/social media					✓
		✓			
7-Day Flood Hazard Outlook 			✓		

7. What changes might you recommend for any of the products shown?

n/A

8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:

Facebook Twitter (Internet) Other: TV / Radio

9. Which digital platform are you most likely to use to access NWS resources? Circle one.

(Smartphone) Tablet (Laptop) Desktop Other: Smart TV like Youtube on my TV

10. Was anything in the session confusing? (Yes) No

If Yes, please explain:

all my questions were answered

11. What improvements could be made in the format or content of this session?

n/A

12. Additional comments:

n/A

Thank you for participating!

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1. Please rate your agreement with the following statements about the forum.

Please check ONE box for each statement.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
The information was clearly presented.	X				
I felt comfortable voicing my opinion.	X				
I know more about the National Weather Service (NWS) resources.	X				
I feel I could use NWS resources to judge my risk in an extreme weather event.	X				

2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.

We do have a large amount of folks who do have a language Barrier, and limited access to internet,

3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?

inform public of where to access info, if the cell phone was un available, No Serivce.

4. After attending today's session, how likely are you to:

Please check ONE box for each statement.

	Very Likely	Somewhat Likely	Neither likely nor unlikely	Somewhat Unlikely	Unlikely
Create or revise plans to deal with extreme weather events using NWS products.	X				
Share what I learned about NWS products today with others.	X				
Seek NWS information about extreme weather risks.	X				
Use NWS products and information in your decision-making	X				

5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.

Text Graphics Combined text and graphics

Please explain. Combined would be the best.

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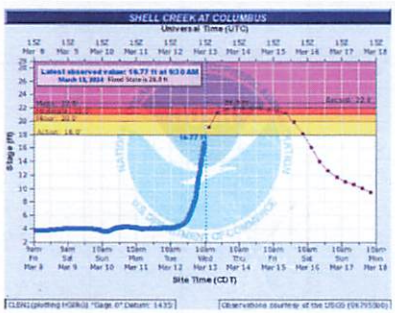
6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Flood Warning	X				
Flash Flood Warning	X				
Hydrograph 			X		
Radar	X				

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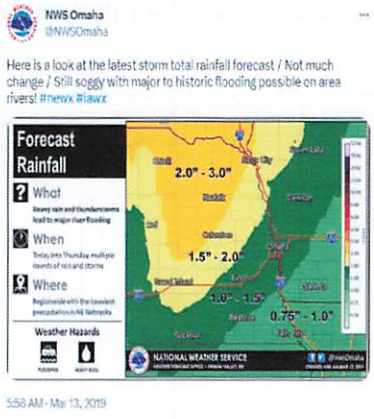
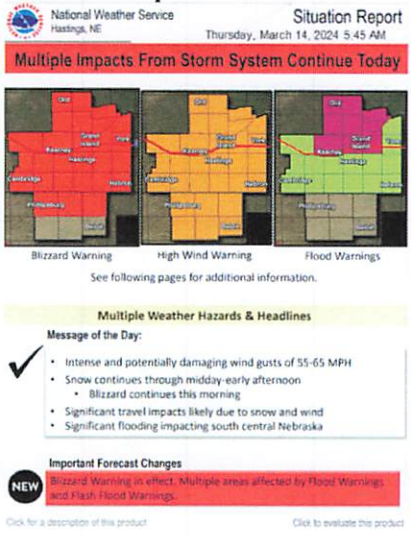
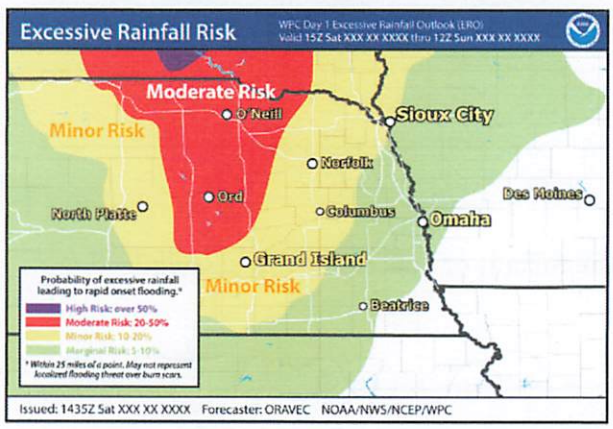
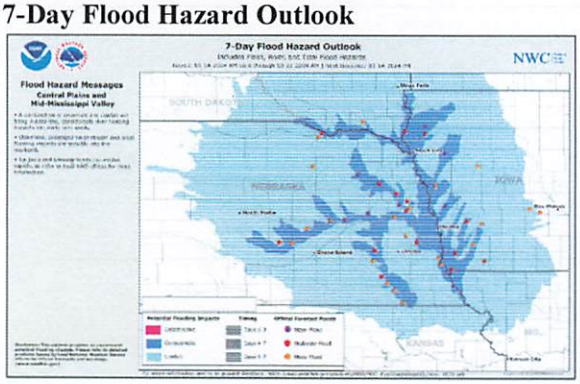
	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Forecast Rainfall 	X				
Road conditions	X				
Situation Report 	X				

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
River forecast points		X			
Pictures/social media		X			
		X			
7-Day Flood Hazard Outlook 		X			

7. What changes might you recommend for any of the products shown?

in Several languages,

8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:

Facebook Twitter (Internet) Other:_____

9. Which digital platform are you most likely to use to access NWS resources? Circle one.

Smartphone Tablet Laptop (Desktop) Other: _____

10. Was anything in the session confusing? Yes (No)

If Yes, please explain:

11. What improvements could be made in the format or content of this session?

Felt it was on point

12. Additional comments:

Thank you for participating!

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1. Please rate your agreement with the following statements about the forum.

Please check ONE box for each statement.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
The information was clearly presented.		✓			
I felt comfortable voicing my opinion.			✓		
I know more about the National Weather Service (NWS) resources.	✓				
I feel I could use NWS resources to judge my risk in an extreme weather event.		✓			

2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.

3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?

_____
_____
_____
_____

4. After attending today's session, how likely are you to:

Please check ONE box for each statement.

	Very Likely	Somewhat Likely	Neither likely nor unlikely	Somewhat Unlikely	Unlikely
Create or revise plans to deal with extreme weather events using NWS products.		✓			
Share what I learned about NWS products today with others.			✓		
Seek NWS information about extreme weather risks.		✓			
Use NWS products and information in your decision-making		✓			

5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.

Text Graphics Combined text and graphics

Please explain. _____

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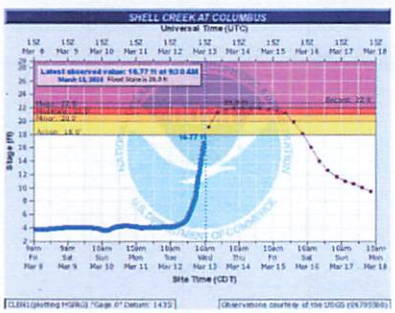
6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Flood Warning		✓			
Flash Flood Warning		✓			
Hydrograph 		✓			
Radar		✓			

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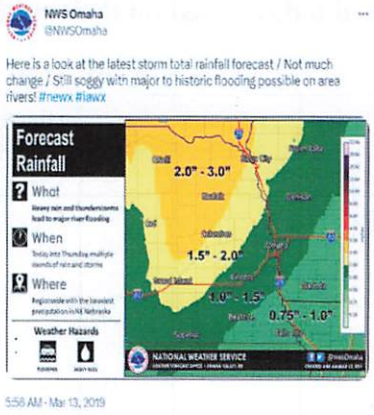
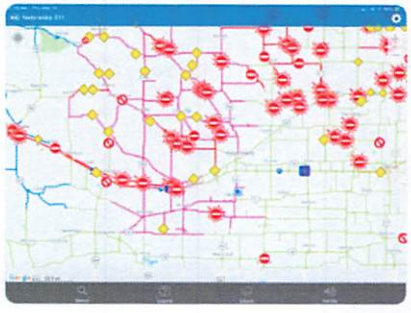
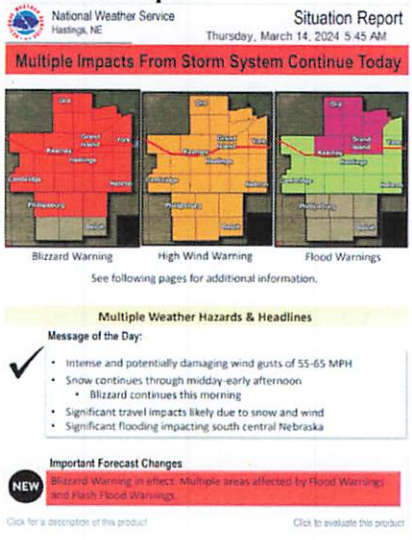
	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Forecast Rainfall 		✓			
Road conditions 		✓			
Situation Report 			✓		

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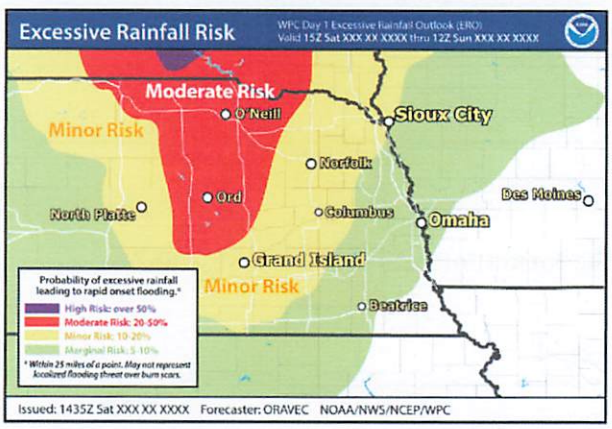
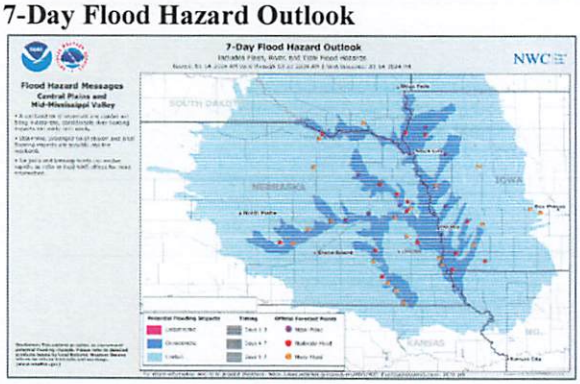
	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
River forecast points			✓	✓	
Pictures/social media	✓				
		✓			
7-Day Flood Hazard Outlook 				✓	

7. What changes might you recommend for any of the products shown?

More graphs of location

8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:

Facebook Twitter Internet Other: TV

9. Which digital platform are you most likely to use to access NWS resources? Circle one.

Smartphone Tablet Laptop Desktop Other: TV

10. Was anything in the session confusing? Yes No

If Yes, please explain:

The last map

11. What improvements could be made in the format or content of this session?

it was good

12. Additional comments:

I really learned alot

Thank you for participating!

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Please check ONE box for each statement.

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The information was clearly presented.	✓				
I felt comfortable voicing my opinion.	✓				
I know more about the National Weather Service (NWS) resources.	✓				
I feel I could use NWS resources to judge my risk in an extreme weather event.	✓				

2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.

Don't have any

3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?

Not Sure of Any Thing Else

4. After attending today's session, how likely are you to:

Please check ONE box for each statement.

	Very Likely	Somewhat Likely	Neither likely nor unlikely	Somewhat Unlikely	Unlikely
Create or revise plans to deal with extreme weather events using NWS products.	✓				
Share what I learned about NWS products today with others.	✓				
Seek NWS information about extreme weather risks.	✓				
Use NWS products and information in your decision-making	✓				

5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.

Text (Graphics) Combined text and graphics

Please explain. I prefer To See what's going on

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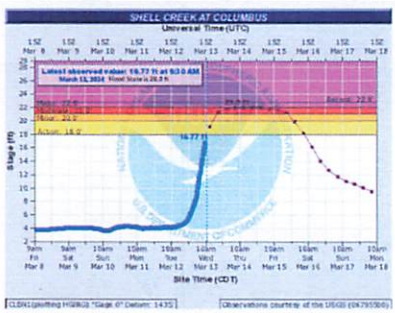
6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Flood Warning		✓			
Flash Flood Warning		✓			
Hydrograph 		✓			
Radar		✓			

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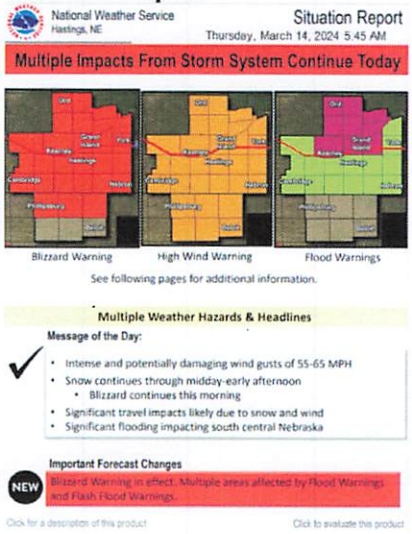
	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Forecast Rainfall		✓			
Road conditions	✓				
Situation Report 		✓			

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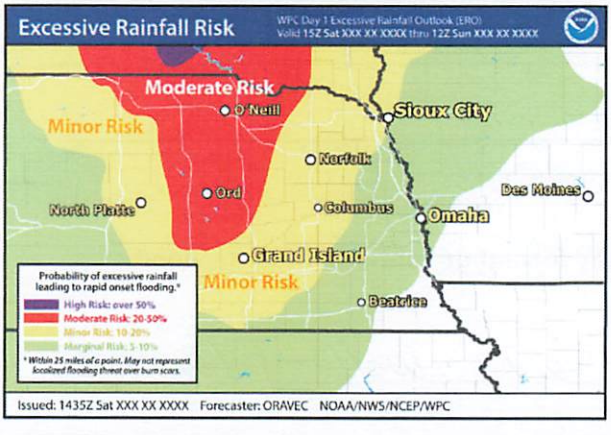
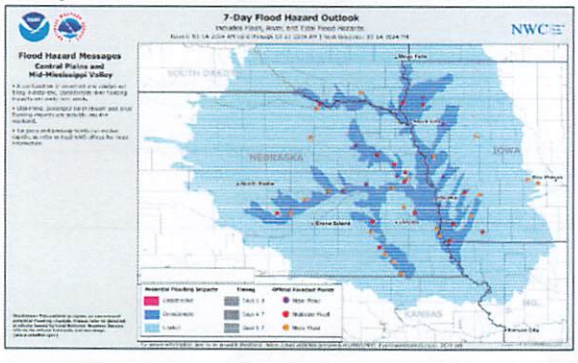
	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
River forecast points		✓			
Pictures/social media	✓				
		✓			
7-Day Flood Hazard Outlook 		✓			

7. What changes might you recommend for any of the products shown?

I Think Things Look good

8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:

(Facebook) Twitter Internet Other:_____

9. Which digital platform are you most likely to use to access NWS resources? Circle one.

(Smartphone) Tablet Laptop Desktop Other: _____

10. Was anything in the session confusing? Yes (No)

If Yes, please explain:

11. What improvements could be made in the format or content of this session?

I think everything was well planned And Displayed

12. Additional comments:

Thank you for participating!

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I felt comfortable voicing my opinion.	✓				
I know more about the National Weather Service (NWS) resources.	✓				
I feel I could use NWS resources to judge my risk in an extreme weather event.	✓				

2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.

Some products I don't use the ones I do take me a bit to understand but once once I do I love them & use often

3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?

Would like to see More alerts on phones & detailed plans & actions

4. After attending today's session, how likely are you to:

Please check ONE box for each statement.

	Very Likely	Somewhat Likely	Neither likely nor unlikely	Somewhat Unlikely	Unlikely
Create or revise plans to deal with extreme weather events using NWS products.	X				
Share what I learned about NWS products today with others.	X				
Seek NWS information about extreme weather risks.	X				
Use NWS products and information in your decision-making	X				

5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.

Text Graphics Combined text and graphics

Please explain. I like both - gives me a sense of clarity

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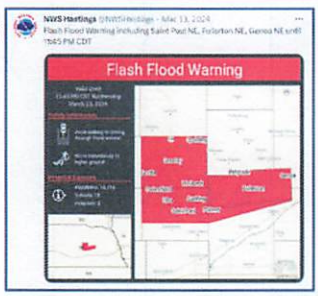
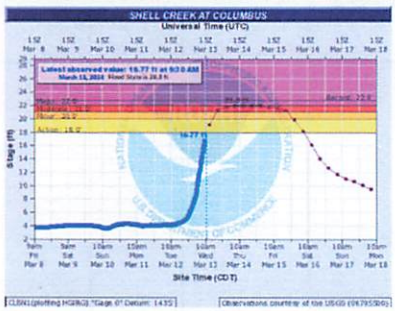
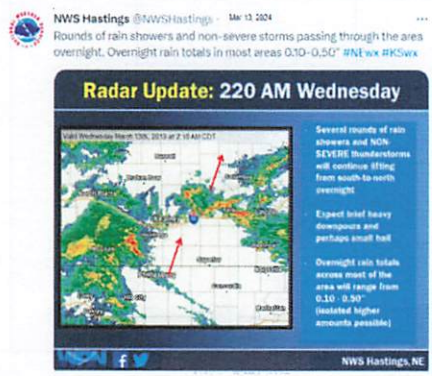
6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Flood Warning		X			
Flash Flood Warning 		X			
Hydrograph 		X			
Radar 		X			

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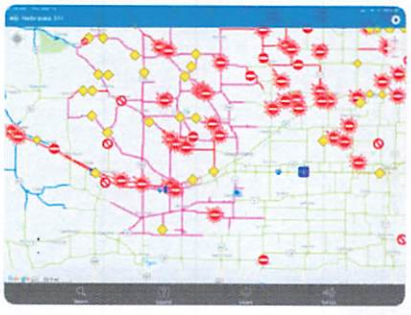
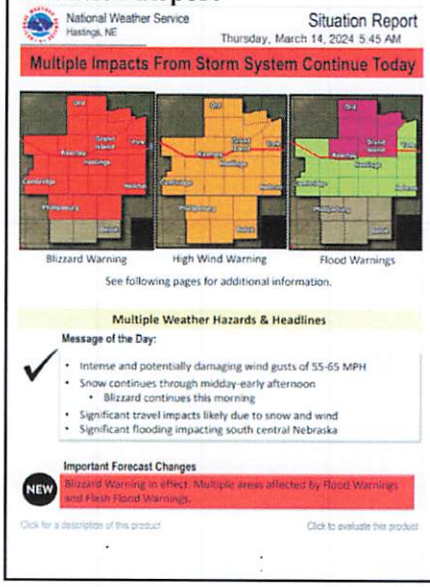
	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Forecast Rainfall		X			
Road conditions 			X		
Situation Report 			X		

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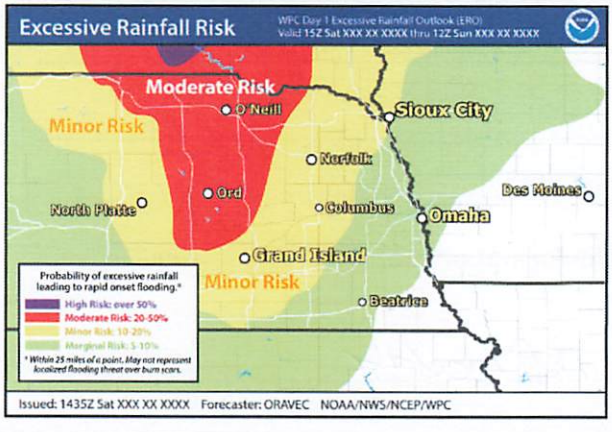
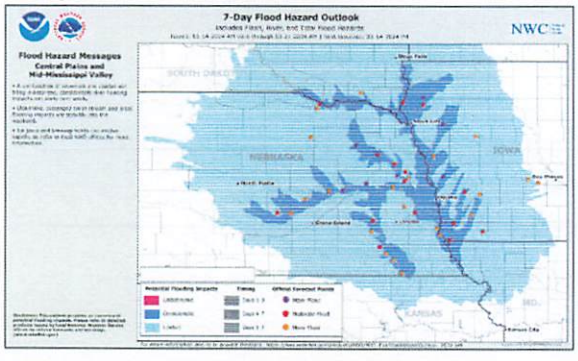
	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
River forecast points	X				
Pictures/social media		X			
		X			
7-Day Flood Hazard Outlook 		X			

7. What changes might you recommend for any of the products shown?

more detail,

8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:

(Facebook) Twitter Internet Other:_____

9. Which digital platform are you most likely to use to access NWS resources? Circle one.

(Smartphone) Tablet Laptop Desktop Other: _____

10. Was anything in the session confusing? Yes (No)

If Yes, please explain:

11. What improvements could be made in the format or content of this session?

I think it was very informative

12. Additional comments:

Thank you for participating!

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Survey Questions - Post-Focus Group Session Survey

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1. Please rate your agreement with the following statements about the forum.

Please check ONE box for each statement.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
The information was clearly presented.	X				
I felt comfortable voicing my opinion.	X				
I know more about the National Weather Service (NWS) resources.	X				
I feel I could use NWS resources to judge my risk in an extreme weather event.	X				

2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.

Terminology or definitions

3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?

Really depends on what hat is being worn. Would most likely affect where I go and who I tell

4. After attending today's session, how likely are you to:

Please check ONE box for each statement.

	Very Likely	Somewhat Likely	Neither likely nor unlikely	Somewhat Unlikely	Unlikely
Create or revise plans to deal with extreme weather events using NWS products.		X			
Share what I learned about NWS products today with others.		X			
Seek NWS information about extreme weather risks.			X		
Use NWS products and information in your decision-making			X		

5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.

Text Graphics (Combined text and graphics)

Please explain. I think it reinforces and hits a wider audience

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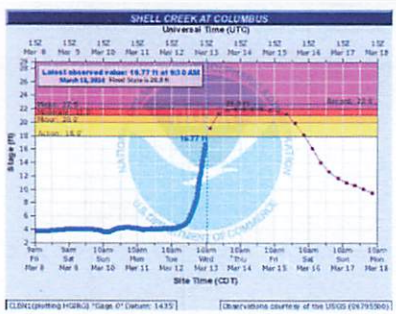
6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Flood Warning		✓		X	
Flash Flood Warning			X		
Hydrograph 		X			
Radar			X		

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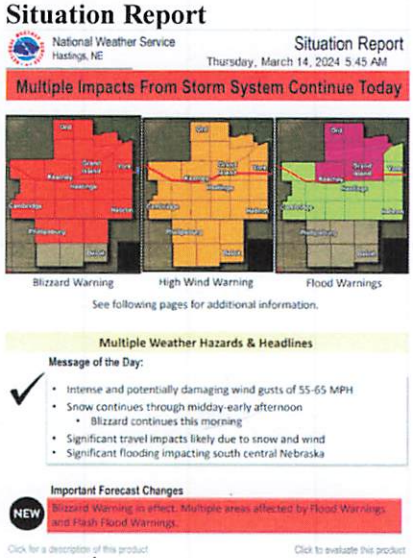
	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Forecast Rainfall			X		
Road conditions				X	
Situation Report 			X		

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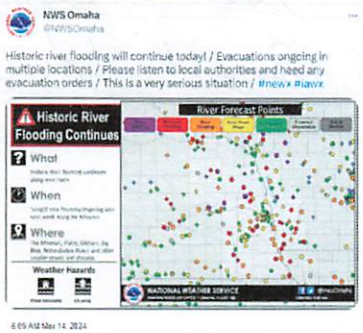
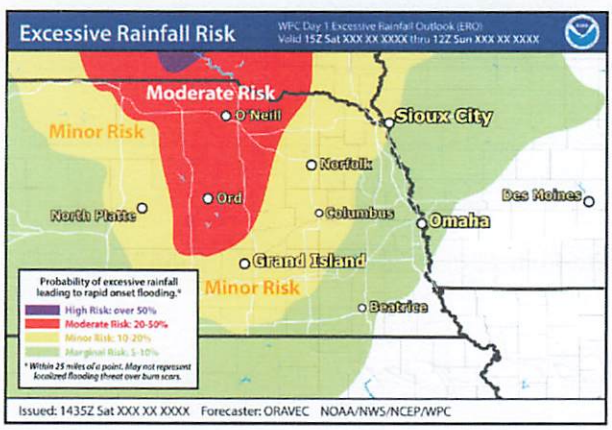
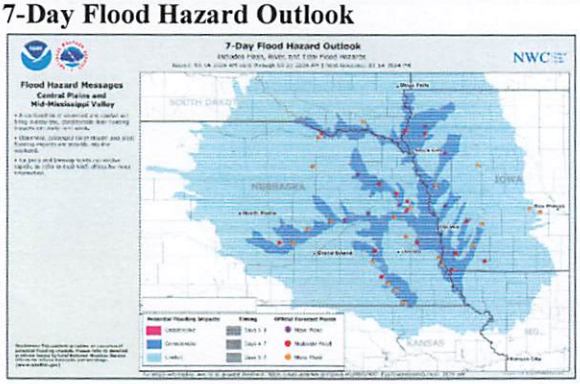
	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
River forecast points 			X		
Pictures/social media			X		
			X		
7-Day Flood Hazard Outlook 				X	

7. What changes might you recommend for any of the products shown?

Clean up 7 Day Flood Outlook map Put Different lvl of timing on own page

8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:

Facebook Twitter Internet Other:_____

9. Which digital platform are you most likely to use to access NWS resources? Circle one.

Smartphone Tablet Laptop Desktop Other: _____

10. Was anything in the session confusing? Yes No

If Yes, please explain:

_____

_____

11. What improvements could be made in the format or content of this session?

More people/ participant

_____

12. Additional comments:

Thank you!

_____

Thank you for participating!

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Survey Questions - Post-Focus Group Session Survey

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1. Please rate your agreement with the following statements about the forum.

Please check ONE box for each statement.

	Strongly Agree	Agree	Neither Agree nor Disagree	Disagree	Strongly Disagree
The information was clearly presented.		✓			
I felt comfortable voicing my opinion.		✓			
I know more about the National Weather Service (NWS) resources.					✓
I feel I could use NWS resources to judge my risk in an extreme weather event.				✓	

2. What are the biggest barriers you face in using NWS flood forecast and warning products? Some examples to consider are lack of computer or phone, lack of internet access, language barriers, NWS products too difficult to understand, or other factors.

lack of computer and radio or T.V.

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3. Our goal today was to gather feedback to improve NWS flood forecast and warning tools. Beyond the questions asked today, what else would be important to know about how you gather/would use NWS information about extreme weather risks and your intended actions?

No need to be informed about world risks. Local forecast is what people worry about

4. After attending today's session, how likely are you to:

Please check ONE box for each statement.

	Very Likely	Somewhat Likely	Neither likely nor unlikely	Somewhat Unlikely	Unlikely
Create or revise plans to deal with extreme weather events using NWS products.					✓
Share what I learned about NWS products today with others.					✓
Seek NWS information about extreme weather risks.					✓
Use NWS products and information in your decision-making			✓		

5. Do you prefer text-based or graphical/visual NWS products in trying to understand your level of risk from flooding? Circle one.

Text (Graphics) Combined text and graphics

Please explain. Always better to see whats going on.

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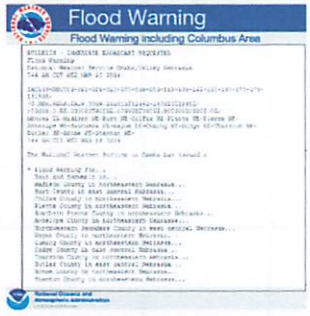
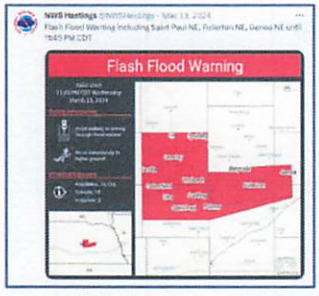
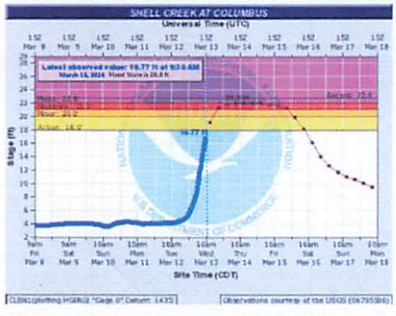
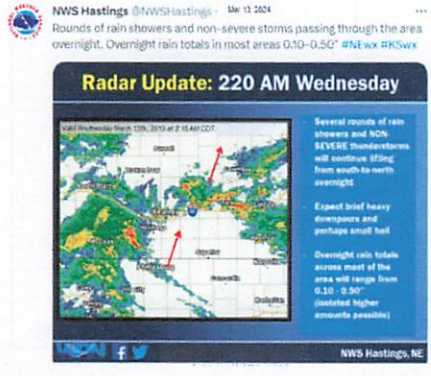
6. Please rate the weather products discussed today based on their usefulness to you in assessing your flood situation.

	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Flood Warning 				✓	
Flash Flood Warning 			✓		
Hydrograph 					✓
Radar 		✓			

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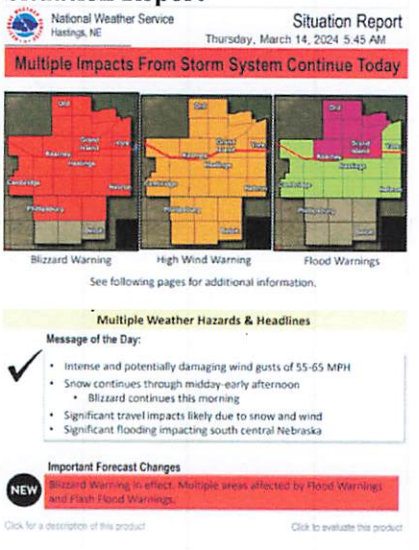
	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
Forecast Rainfall	✓				
Road conditions		✓			
Situation Report 		✓			

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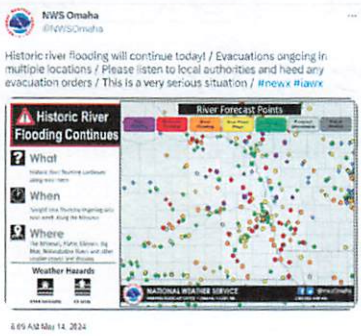
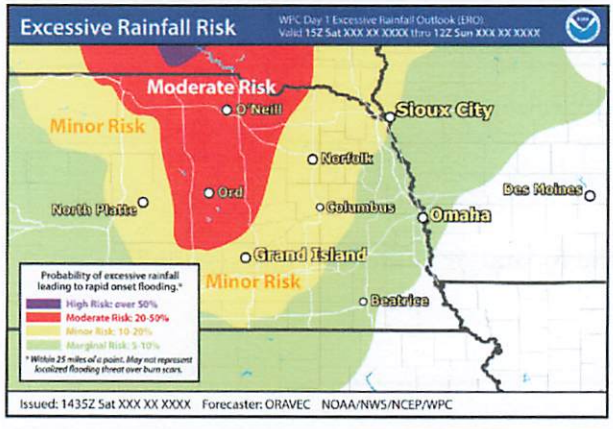
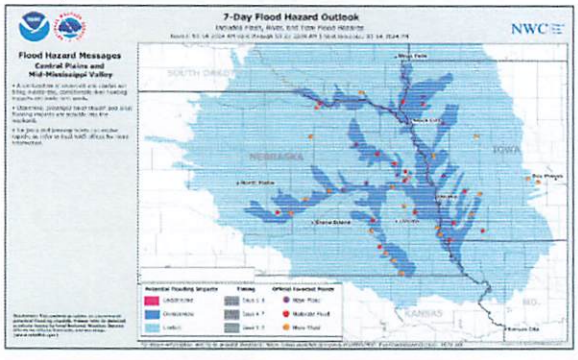
	Extremely useful	Very useful	Moderately useful	Slightly useful	Not at all useful
River forecast points 				✓	
Pictures/social media				✓	
		✓			
7-Day Flood Hazard Outlook 				✓	

7. What changes might you recommend for any of the products shown?

None - I have been watching weather for 60 yrs. This wasn't much help for me. Ok

8. Which media would you use to find NWS information about the risk of flooding near you? Please circle all that apply:

Facebook Twitter Internet Other: radio

9. Which digital platform are you most likely to use to access NWS resources? Circle one.

(Smartphone) Tablet Laptop Desktop Other: _____

10. Was anything in the session confusing? Yes (No)

If Yes, please explain:

_____

_____

11. What improvements could be made in the format or content of this session?

_____

_____

12. Additional comments:

This ideas for people who don't fully understand alot about weather.

Thank you for participating!