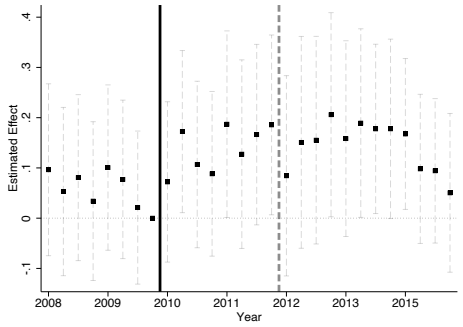
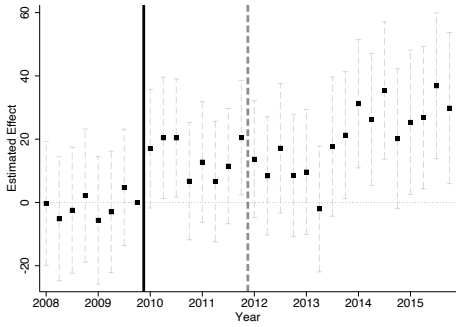
Figure 1 - Event Study Graphs: All Agencies

Panel A: Job Orders



Panel B: Average Salary



Panel C: Contract Quality

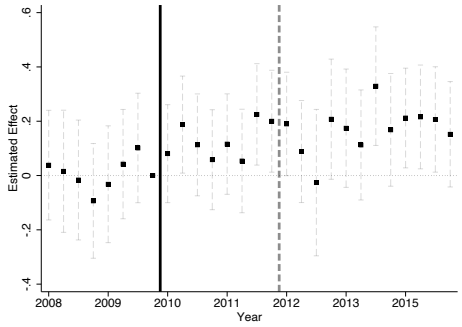
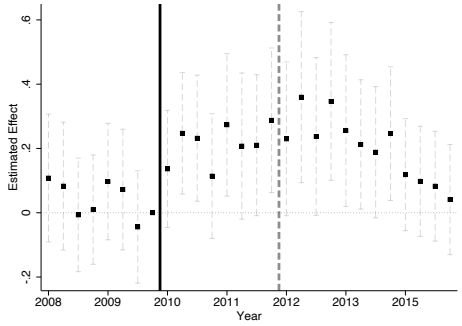
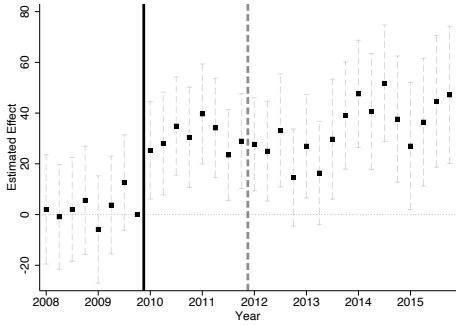


Figure 2 - Event Study Graphs: Low Quality Agencies

Panel A: Job Orders



Panel B: Average Salary



Panel C: Contract Quality

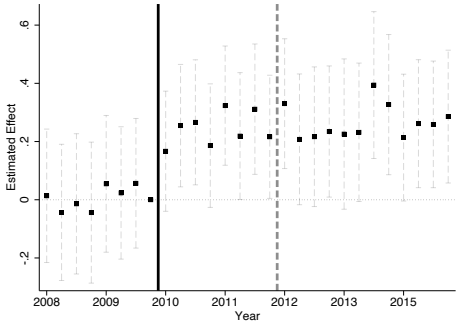
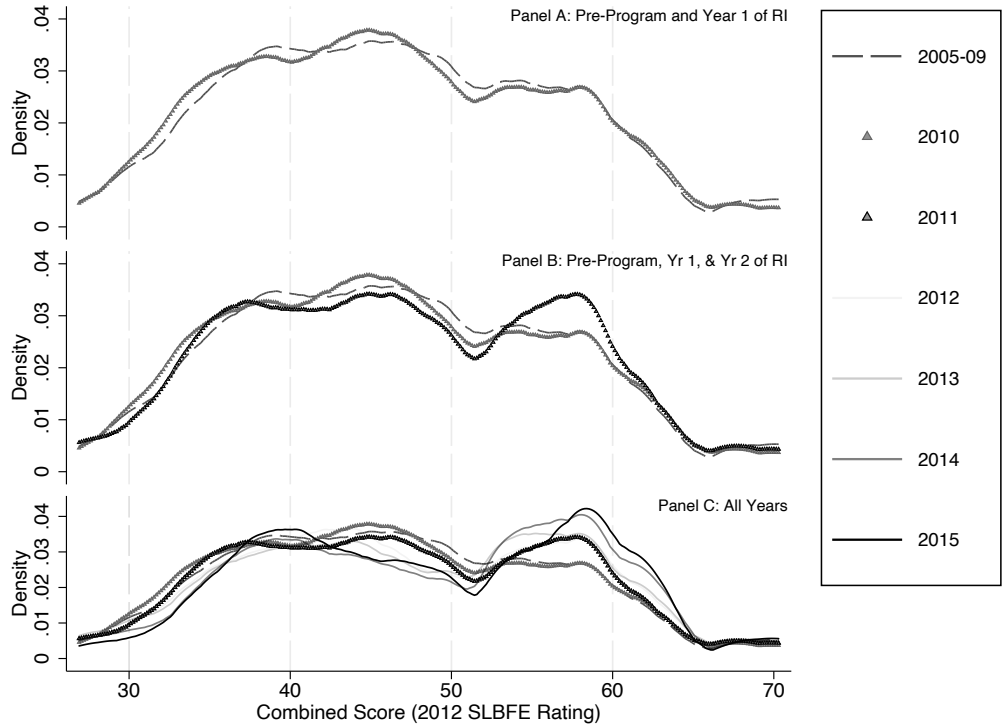


Figure 3: The Distribution of Matches to Good Employers by Agency Quality



Notes: This figure plots probability density functions describing matches between agencies and 'Good Employers': employers with a below median pre-program (< 2010) complaint rate. The domain is the continuous Combined Score/2012 agency rating which is only known to the public after 2012. Panel A plots the density function for pre-program matches (dashed gray line) and those during 2010, i.e. the first year of the RI-phase (lighter triangles). Panel B adds 2011, year two of the RI-phase (darker triangles). Panel C plots the remaining years (2012-2015) corresponding to the QR-phase (solid lines, darker lines refer to later years).

Table 1: Agency-Month Level Summary Statistics, 2005-2015

	Mean	SD	Median	N
# Migrants	8.23	20.79	4.00	27324
# Female Migrants	4.95	8.84	2.00	27324
# Domestic Worker Migrants	5.02	9.74	2.00	27324
# Migrants to Saudi Arabia	1.81	8.00	0.00	27324
Salary (USD), 2015 dollars	178.80	118.38	176.92	23777
# Job Orders	0.48	0.87	0.00	22356
# Vacancies	68.30	177.21	0.00	22356
# Complaints	0.66	1.62	0.00	27324
Complaint rate	0.08	0.15	0.00	19659
Complaint solved rate	0.88	0.31	1.00	6765
Complaint solved time	4.62	5.09	3.00	6765

Table 2: Investment in Rating Criteria and Market Outcomes

Panel A: Effects by Program Phase

	Quant Score	Migrants	Job Orders	Agency Exit
Elig*2010-12	0.343	0.199	0.107*	-0.070***
	(0.209)	(1.585)	(0.062)	(0.026)
Elig*2012-15	0.254	3.378	0.145*	-0.083*
	(0.195)	(3.266)	(0.078)	(0.044)
N	27324	27324	22356	27324
Comparison Mean	5.80	7.61	0.34	0.16

Panel B: Effects by Agency Quality

	Quant Score	Migrants	Job Orders	Agency Exit
Elig*High*Post-2010	-0.342	2.183	-0.011	0.007
	(0.265)	(5.408)	(0.114)	(0.074)
Elig*Low*Post-2010	0.657***	1.860	0.220***	-0.126***
	(0.200)	(2.093)	(0.083)	(0.039)
N	27324	27324	22356	27324
Comparison Mean	5.80	7.61	0.34	0.16

Panel C: Effects by Agency Quality and Program Phase

	Quant Score	Migrants	Job Orders	Agency Exit
Elig*High*2010-12	-0.072	-4.428	-0.062	-0.023
	(0.346)	(3.392)	(0.098)	(0.053)
Elig*High*2012-15	0.398	5.919	0.029	0.024
	(0.335)	(7.755)	(0.145)	(0.093)
Elig*Low*2010-12	0.672***	2.393	0.215***	-0.092***
	(0.240)	(2.009)	(0.078)	(0.031)
Elig*Low*2012-15	0.358*	1.558	0.224**	-0.144***
	(0.212)	(2.224)	(0.094)	(0.046)
N	27324	27324	22356	27324
Comparison Mean	5.80	7.61	0.34	0.16

Table 3: Placement Quality

Panel A: Effects by Program Phase

	Avg. Salary (USD)	Contract Renewal	Good Orders	Contract Quality
Elig*2010-12	11.488	0.009	0.053**	0.050
	(8.859)	(0.011)	(0.025)	(0.069)
Elig*2012-15	13.415	0.014	0.035	0.068
	(10.329)	(0.011)	(0.025)	(0.087)
N	21865	21865	18365	18365
Comparison Mean	164.90	0.15	0.17	0.31

Panel B: Effects by Agency Quality

	Avg. Salary (USD)	Contract Renewal	Good Orders	Contract Quality
Elig*High*Post-2010	8.731	0.001	0.076*	-0.063
	(19.052)	(0.013)	(0.045)	(0.151)
Elig*Low*Post-2010	19.754**	0.023**	0.050**	0.167**
	(9.570)	(0.011)	(0.025)	(0.078)
N	21865	21865	18365	18365
Comparison Mean	164.90	0.15	0.17	0.31

Panel C: Effects by Agency Quality and Program Phase

	Avg. Salary (USD)	Contract Renewal	Good Orders	Contract Quality
Elig*High*2010-12	-5.647	0.009	0.061	-0.140
	(18.394)	(0.024)	(0.044)	(0.133)
Elig*High*2012-15	18.926	-0.001	0.090*	0.009
	(22.909)	(0.014)	(0.052)	(0.194)
Elig*Low*2010-12	24.924***	0.013	0.068**	0.191***
	(9.123)	(0.013)	(0.029)	(0.073)
Elig*Low*2012-15	16.642	0.028**	0.035	0.148
	(11.781)	(0.013)	(0.026)	(0.099)
N	21865	21865	18365	18365
Comparison Mean	164.90	0.15	0.17	0.31

Table 4: The Effect of Receiving a Higher Rating

	(1) Job Orders	(2) Migrants	(3) Domestic Share	(4) Pre-Complaints
Conventional	0.861*	3.788	-0.018	0.113
	(0.464)	(8.669)	(0.108)	(0.228)
Bias-corrected	1.006**	6.093	-0.009	0.164
	(0.464)	(8.669)	(0.108)	(0.228)
Robust	1.006*	6.093	-0.009	0.164
	(0.528)	(9.892)	(0.129)	(0.293)
N	20714	28060	28058	28060
Depvar. Mean	1.50	25.43	0.25	0.56

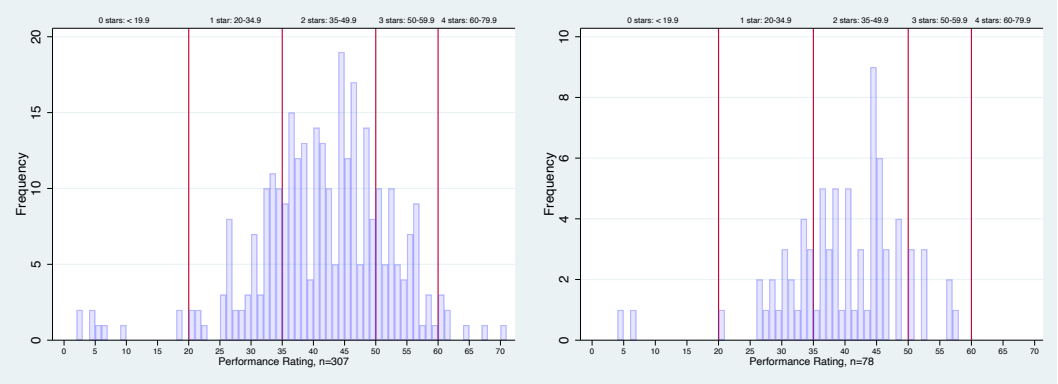
Table 5: Spillover Effects

	Migrants	Agency Exit	Job orders	Good orders
Any Elig*Post-2010	4.217*	0.002	0.242	0.082
	(2.275)	(0.059)	(0.147)	(0.061)
N	16104	16104	13176	10650
Comparison Mean	5.93	0.20	0.32	0.17

Appendix A4: Complaint Types

	Complaints	Percentage of Total Complaints
Non Receipt of Wages	19741	16.62
Breach of Employment Contract	15201	12.80
Harassment	13407	11.29
Sickness	12522	10.54
Others	11775	9.92
Lack of Communication	11322	9.53
Not Sent Back After Completion of Contract Period	9509	8.01
Problem at Employees Home (Sri Lanka)	6207	5.23
No Correspondence to Complaints	3866	3.26
Being Stranded Without Employment	2849	2.40

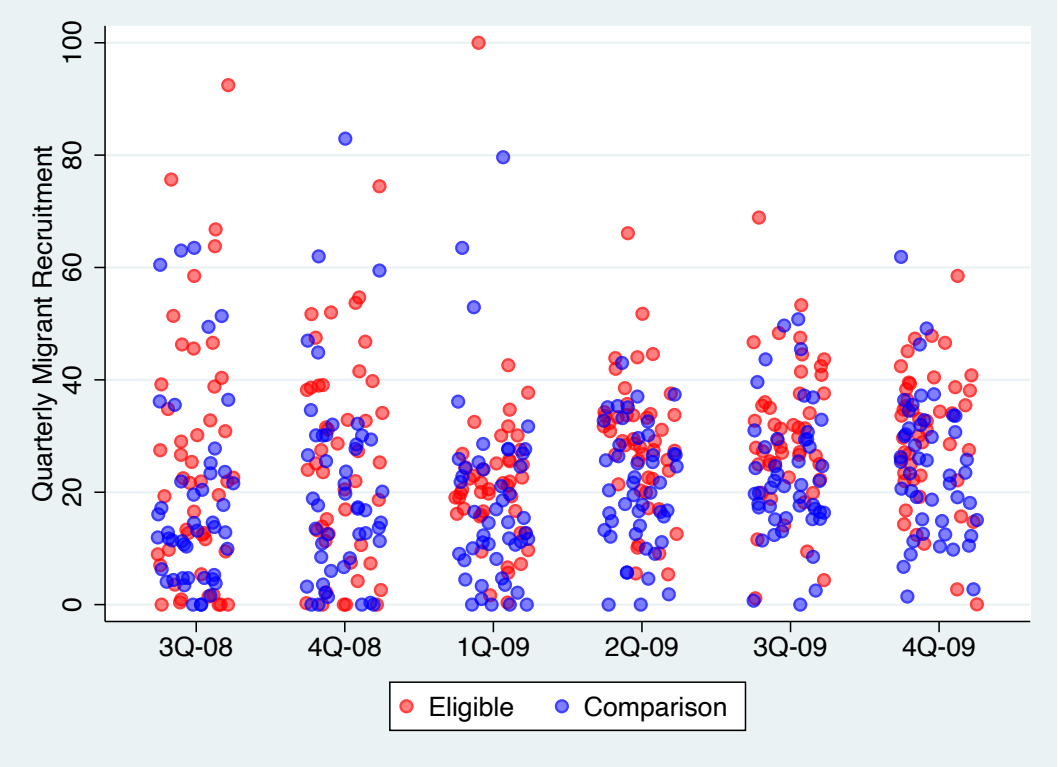
Appendix A9: Distribution of Ratings



Panel A: All Eligible Agencies

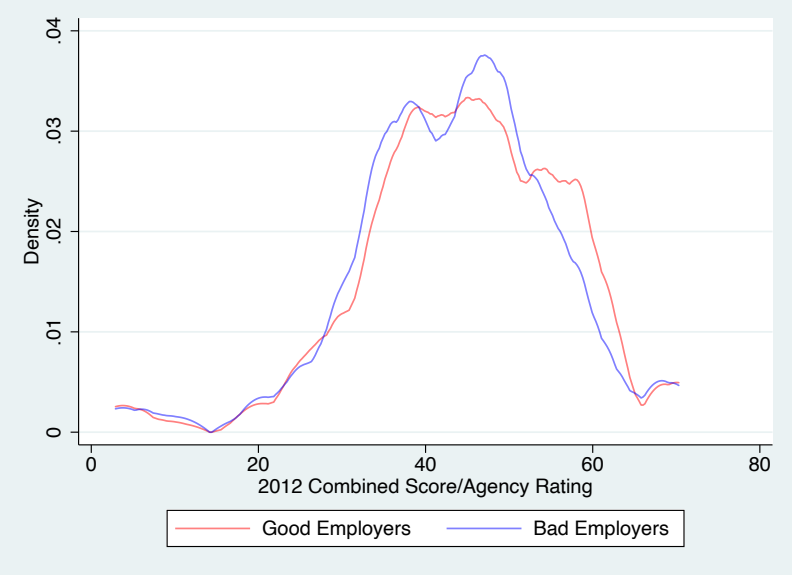
Panel B: Recruited 100-155 Migrants in 2009

Appendix A10: Quarterly Variation in Recruitment

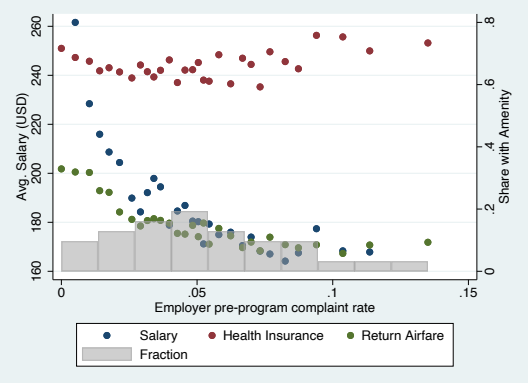


Note: This figure shows quarterly recruitment at the agency level for the eligibility period (four quarters in 2009) and two quarters prior to 2009. Attention is restricted here to agencies who recruited between 45 and 155 migrants in 2009, where eligible agencies recruited at least 100 migrants.

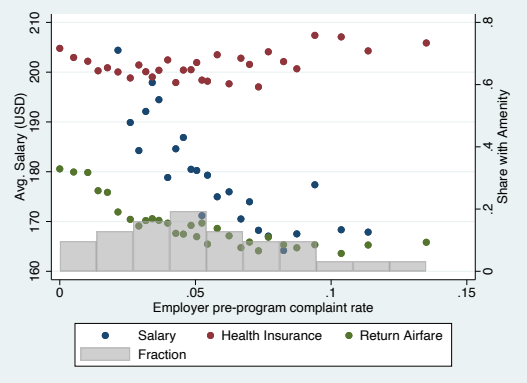
Appendix A15: Pre-Program Employer to Agency Matches



Appendix A16: Wages and Amenities by Employer Complaint Rates



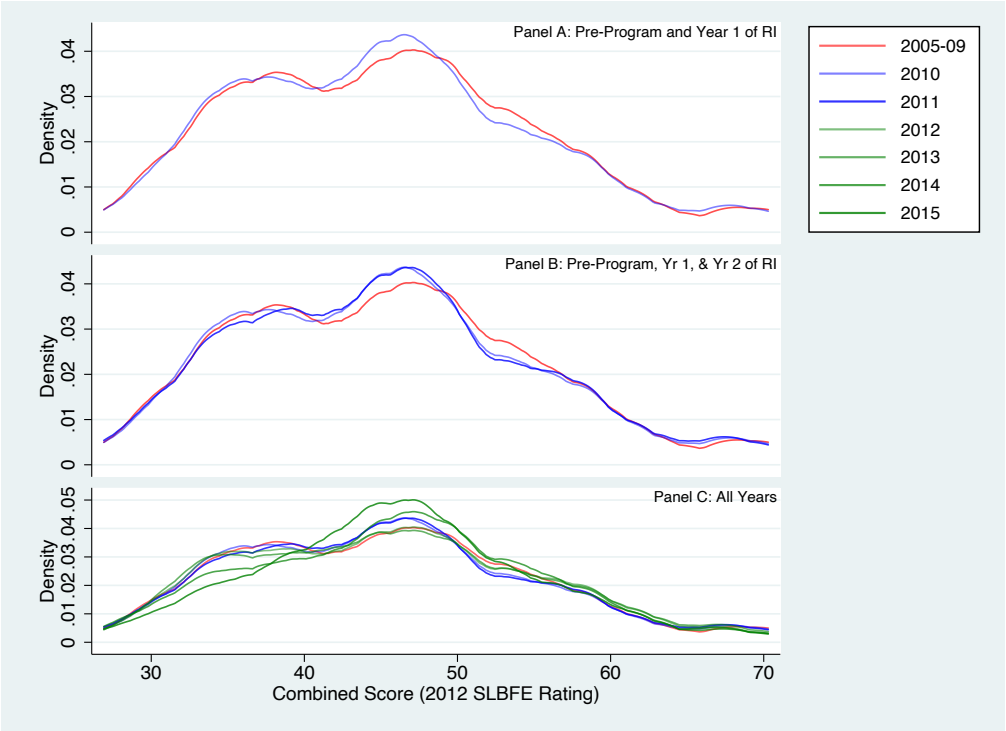
(a) Panel A: All Employers



(b) Panel B: Employers & Agencies Specializing in Domestic Work

Notes: This figure displays average salaries (2015 USD) and the share of amenities by pre-program employer complaint rates. The histogram shows the fraction of employers that fall into each complaint rate bin. Panel A restricts attention to employers who recruited at least 50 migrants prior to the program, which accounts for 94% of all pre-program recruitment. Panel B additionally focuses restricts attention to employers (and/or foreign agencies) for whom at least 75% of recruited migrants were domestic workers.

Appendix A17: Matches to Bad Employers by Agency Quality



Notes: This figure plots a series of probability density functions that describe which recruitment agencies are matched to 'Bad Employers': defined as employers who have an above median pre-program (< 2010) complaint rate. A match here is defined as whether an agency sends a migrant to a 'Good Employer' in a specific year. The domain is the continuous Combined Score/2012 agency rating which is only known to the public after 2012. Panel A plots the density function for matches occurring prior to the program (red line) and during the first year of the program (2010), i.e. the Reputational Incentives (RI) phase (the blue line). Panel B adds 2011, the second year of RI. Panel C plots the data for the remaining years (2012-2015) of the Quality Revelation (QR) period (the green lines).

Appendix A18: Investment in the Audit Score

	Low Quality Agencies by 2009 Quantitative Score							
	(1)	(2)	(3)	(4)	(5)	(6)	(7)	(8)
	4	5	6	7	8	9	High	Low
Quantitative Score (2011)	7.0	8.6	8.3	8.2	8.6	9.0	9.9	8.6
Audit Score	52.0	61.6	57.7	46.7	67.2	65.7	59.5	61.8
Record-Keeping	22.0	24.6	27.0	20.8	30.6	28.7	26.6	27.4
Marketing	22.5	26.8	20.2	18.7	26.6	27.4	23.6	24.9
Staff	0.0	1.2	0.2	0.5	1.1	1.5	0.9	1.0
Other	3.0	3.0	3.7	2.5	3.1	2.5	3.2	2.9
Combined Score	33.4	38.4	36.5	30.6	42.5	42.3	39.7	39.4
Stars	1.0	1.6	1.5	1.2	1.9	2.1	1.9	1.8
N(Agency Exit)	0	0	0	2	0	1	7	3
N	2	5	6	6	14	15	30	48

Appendix A19 - Agency Exit Over Time

	Pre(2005–09)	Post(2010–15)	Post(2010–15)	Post(2010–15)
High	22.9	23.3	23.3	23.3
Low	19.4	17.7	6.2	23.2
N	137.0	207.0	78.0	129.0

Appendix B1: Results from the Agency Survey

Panel A: Learning about Employer Reputation

Source	N (1)	Percent (2)
Check if Blacklisted	83	76 %
Consult Other Agencies	65	60 %
Consult Returned Migrants	73	67 %
Contact SL Consulate	48	44 %
Contact SLBFE	46	42 %

Panel B: Reasons for Rejecting Job Order

Source	N (1)	Percent (2)
Job Wasn't Safe	29	53 %
Employer Reputation	17	31 %
Foreign Agent Reputation	18	33 %
Too Many Amenities	11	20 %
Low Commission	7	13 %
Hard to find Workers	19	35 %

Appendix B2: Characteristics of Job Orders

Panel A: Effects by Program Phase

	# Employers	# New Employers	# Good Orders	Good Orders (%)	# Bad Orders	Bad Orders (%)
Elig*2010-12	0.5900	-0.0236	0.0526**	0.0270*	0.0021	-0.0051
	(0.500)	(0.422)	(0.025)	(0.015)	(0.022)	(0.015)
Elig*2012-15	0.7266	0.4437	0.0351	0.0185	-0.0037	-0.0116
	(0.718)	(0.706)	(0.025)	(0.016)	(0.022)	(0.015)
N	18365	18365	18365	18365	18365	18365
Comparison Mean	5.48	2.53	0.17	0.17	0.17	0.13

Panel B: Effects by Agency Quality

	# Employers	# New Employers	# Good Orders	Good Share(%)	# Bad Orders	Bad Share(%)
Elig*High*Post-2010	0.1205	-0.2765	0.0764*	0.0459*	-0.0377	-0.0287
	(1.087)	(1.182)	(0.045)	(0.027)	(0.031)	(0.019)
Elig*Low*Post-2010	1.0869*	0.2546	0.0498**	0.0245	0.0193	0.0016
	(0.652)	(0.527)	(0.025)	(0.016)	(0.025)	(0.018)
N	18365	18365	18365	18365	18365	18365
Comparison Mean	5.48	2.53	0.17	0.13	0.17	0.13

Panel C: Effects by Agency Quality and Program Phase

	# Employers	# New Employers	# Good Orders	Good Share(%)	# Bad Orders	Bad Share(%)
Elig*High*2010-12	-0.0810	-0.4967	0.0614	0.0392	-0.0362	-0.0250
	(0.846)	(0.828)	(0.044)	(0.028)	(0.035)	(0.020)
Elig*High*2012-15	0.3159	-0.0660	0.0900*	0.0519*	-0.0388	-0.0321
	(1.512)	(1.606)	(0.052)	(0.030)	(0.031)	(0.021)
Elig*Low*2010-12	1.1489*	0.0386	0.0678**	0.0329*	0.0279	0.0077
	(0.592)	(0.418)	(0.029)	(0.019)	(0.027)	(0.020)
Elig*Low*2012-15	1.0393	0.4361	0.0348	0.0175	0.0124	-0.0033
	(0.776)	(0.668)	(0.026)	(0.018)	(0.028)	(0.021)
N	18365	18365	18365	18365	18365	18365
Comparison Mean	5.48	2.53	0.17	0.13	0.17	0.13

Appendix B3: Components of Contract Quality

Panel A: Effects by Program Phase

	Return Ticket	Health Insurance	Accommodation	Food	Avg. Salary (USD)
Elig*2010-12	0.0009	0.0244	0.0207	0.0233	9.9086
	(0.017)	(0.024)	(0.024)	(0.026)	(9.105)
Elig*2012-15	0.0087	0.0226	0.0186	0.0125	9.7274
	(0.021)	(0.027)	(0.027)	(0.028)	(12.714)
N	18365	18365	18365	18365	18365
Comparison Mean	0.10	0.31	0.32	0.30	100.70

Panel B: Effects by Agency Quality

	Return Ticket	Health Insurance Orders	Accommodation	Food	Avg. Salary (USD)
Elig*High*Post-2010	-0.0291	-0.0195	-0.0143	-0.0026	1.4770
	(0.036)	(0.044)	(0.044)	(0.042)	(23.785)
Elig*Low*Post-2010	0.0289	0.0560**	0.0487*	0.0474	17.1335*
	(0.019)	(0.026)	(0.026)	(0.030)	(9.598)
N	18365	18365	18365	18365	18365
Comparison Mean	0.10	0.31	0.32	0.30	100.70

Appendix B4: Composition of Migrants Recruited

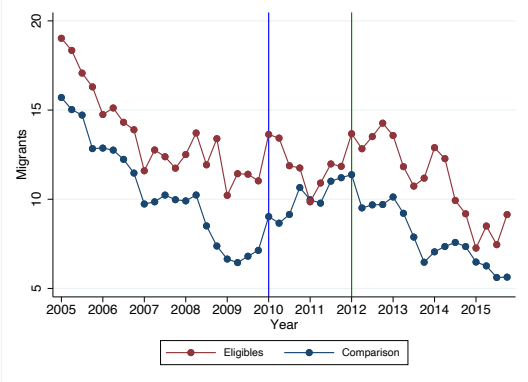
Panel A: Effects by Program Phase

	% Female	% Pre-Complainants	% Under 30	% Over 50	% Saudi
Elig*2010-12	0.0263	0.0054	0.0010	0.0115	-0.0238
	(0.031)	(0.004)	(0.011)	(0.013)	(0.025)
Elig*2012-15	-0.0160	0.0015	0.0050	0.0034	-0.0136
	(0.036)	(0.004)	(0.014)	(0.013)	(0.032)
N	21865	21865	21865	21865	21865
Comparison Mean	0.69	0.05	0.06	0.20	0.13

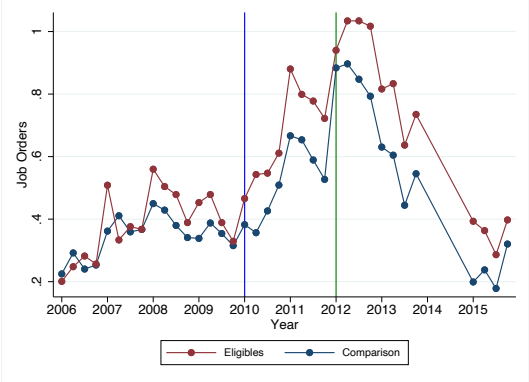
Panel B: Effects by Agency Quality

	% Female	% Pre-Complainants	% Under 30	% Over 50	% Saudi
Elig*High*Post-2010	-0.0082	-0.0073	-0.0137	0.0103	-0.0403
	(0.061)	(0.006)	(0.019)	(0.018)	(0.044)
Elig*Low*Post-2010	0.0079	0.0057	0.0032	0.0065	0.0037
	(0.035)	(0.005)	(0.014)	(0.015)	(0.029)
N	21865	21865	21865	21865	21865
Comparison Mean	0.69	0.05	0.06	0.20	0.13

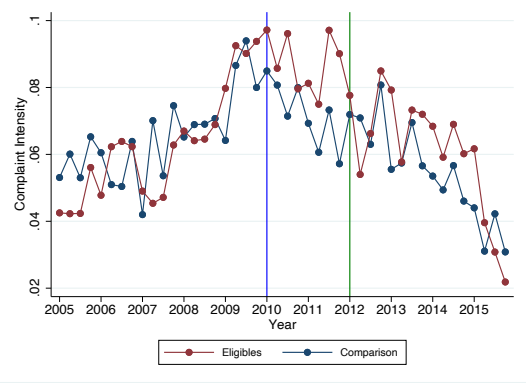
Appendix B5: Raw Trends



Panel A: Migrant Recruitment



Panel B: Job Orders



Panel C: Complaint Intensity

Appendix B6: Components of Quantitative Score

Panel A: Effects by Program Phase

	Professional	Clerical	Middle	Skilled	Semi-Skilled	Driver/Operator	Domestic Work	Solve Rate
Elig*2010-12	-0.0076	-0.0821	-0.0951	-0.0769	-0.0289	0.6417	0.3538	0.0096
	(0.015)	(0.062)	(0.102)	(0.723)	(0.051)	(0.757)	(0.994)	(0.007)
Elig*2012-15	0.0133	0.6275	0.5709	0.8724	0.0496	1.8421	0.2613	-0.0184
	(0.015)	(0.669)	(0.546)	(0.666)	(0.044)	(1.210)	(0.901)	(0.019)
N	27324	27324	27324	27324	27324	27324	27324	6759
Comparison Mean	0.03	0.12	0.08	1.62	0.11	1.73	3.94	1.00

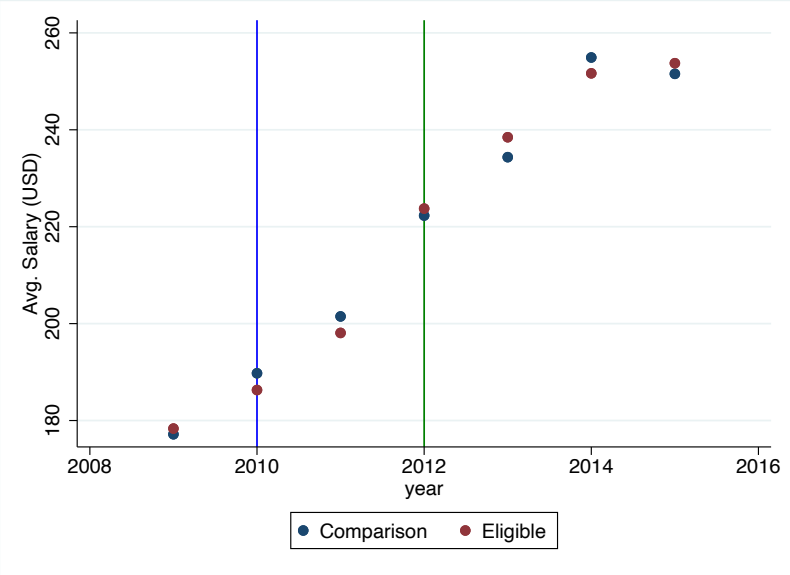
Panel B: Effects by Agency Quality

	Professional	Middle	Clerical	Skilled	Semi-Skilled	Driver/Operator	Domestic Work	Solve Rate
Elig*High*Post-2010	0.0046	0.9968	1.1373	-0.5032	0.0463	2.5717	-0.5258	-0.0040
	(0.042)	(1.044)	(1.276)	(1.251)	(0.088)	(1.792)	(1.766)	(0.017)
Elig*Low*Post-2010	0.0057	-0.0225	-0.0236	1.1760**	0.0215	0.7765	0.9329	-0.0099
	(0.005)	(0.032)	(0.040)	(0.567)	(0.047)	(1.158)	(1.030)	(0.013)
N	27324	27324	27324	27324	27324	27324	27324	6759
Comparison Mean	0.03	0.08	0.12	1.62	0.11	1.73	3.94	1.00

Panel C: Effects by Agency Quality and Program Phase

	Professional	Middle	Clerical	Skilled	Semi-Skilled	Driver/Operator	Domestic Work	Solve Rate
Elig*High*2010-12	-0.0199	-0.2919	-0.1554	-2.1400	-0.0847	-0.0286	-0.6396	0.0055
	(0.048)	(0.334)	(0.169)	(1.586)	(0.111)	(0.627)	(1.963)	(0.010)
Elig*High*2012-15	0.0184	1.7253	1.8680	0.4219	0.1204	4.0414	-0.4615	-0.0137
	(0.055)	(1.603)	(1.965)	(1.486)	(0.097)	(2.683)	(1.708)	(0.037)
Elig*Low*2010-12	0.0003	-0.0235	-0.0395	1.0342	-0.0050	0.8787	1.2434	0.0086
	(0.008)	(0.033)	(0.044)	(0.646)	(0.055)	(1.055)	(1.125)	(0.009)
Elig*Low*2012-15	0.0087*	-0.0219	-0.0145	1.2561**	0.0365	0.7188	0.7574	-0.0241
	(0.005)	(0.037)	(0.044)	(0.567)	(0.046)	(1.245)	(1.053)	(0.023)
N	27324	27324	27324	27324	27324	27324	27324	6759
Comparison Mean	0.03	0.08	0.12	1.62	0.11	1.73	3.94	1.00

Appendix B8: Salaries Paid by Bad Employers



Notes: This figure displays average salaries (2015 USD) paid by 'Bad Employers'—those with an above median pre-program (< 2010) complaint rate—to eligible and comparison agencies. The vertical blue line is the point prior at which agencies became aware of the program. The vertical green line shows when ratings were released to the public.

Appendix B9: Heterogeneous Effects for Low Quality Agencies

Panel A: Experience

	Quant Score	Migrants	Job Orders	Agency Exit
Elig*Post-2010	0.4823*	3.8052*	0.2929**	-0.1701**
	(0.283)	(1.993)	(0.126)	(0.066)
Age*Elig*Post-2010	-0.2565	-4.8573	-0.1695	0.1007
	(0.366)	(4.289)	(0.158)	(0.078)
N	19404	19404	15876	19404
Comparison Mean	5.22	6.83	0.30	0.17

Panel B: Nearby Eligible Agency

	Quant Score	Migrants	Job Orders	Agency Exit
Elig*Post-2010	0.5141*	-1.6053	0.1346	-0.1297**
	(0.290)	(2.742)	(0.115)	(0.060)
Density*Elig*Post-2010	-0.1498	7.5156*	0.1689	0.0436
	(0.428)	(4.400)	(0.154)	(0.070)
N	19404	19404	15876	19404
Comparison Mean	5.22	6.83	0.30	0.17

Panel C: Good Employers

	Quant Score	Migrants	Job Orders	Agency Exit
Elig*Post-2010	0.5600**	2.7201	0.1939*	-0.1807***
	(0.239)	(2.180)	(0.102)	(0.047)
Good*Elig*Post-2010	-0.1305	-1.1438	0.0603	0.0935
	(0.314)	(3.274)	(0.162)	(0.061)
N	19404	19404	15876	19404
Comparison Mean	5.22	6.83	0.30	0.17

Appendix B10: Spillovers and Ethnic Networks

Panel A: 100 ft radius

	Migrants	Agency Exit	Job orders	Good orders
Any Elig*Post-2010	-1.9575	0.0084	0.2760	0.1070
	(7.679)	(0.059)	(0.251)	(0.070)
Co-Ethnic*Post-2010	11.8527	0.0095	0.0022	-0.0394
	(10.209)	(0.103)	(0.262)	(0.043)
N	14916	14916	12204	10026
Comparison Mean	5.91	0.18	0.33	0.17

Panel B: 500 ft radius

	Migrants	Agency Exit	Job orders	Good orders
Any Elig*Post-2010	-0.2446	-0.0901	0.2261	0.0006
	(5.806)	(0.110)	(0.234)	(0.081)
Co-Ethnic*Post-2010	9.6858	0.0087	-0.0476	-0.0002
	(9.686)	(0.099)	(0.238)	(0.059)
N	14916	14916	12204	10026
Comparison Mean	5.88	0.21	0.32	0.16

Panel C: 0.5 km radius

	Migrants	Agency Exit	Job orders	Good orders
Any Elig*Post-2010	0.7878	0.0516	-0.0320	-0.0046
	(3.868)	(0.193)	(0.186)	(0.055)
Co-Ethnic*Post-2010	1.0461	-0.1504	0.0518	-0.0091
	(3.661)	(0.109)	(0.202)	(0.047)
N	14916	14916	12204	10026
Comparison Mean	5.53	0.23	0.30	0.13

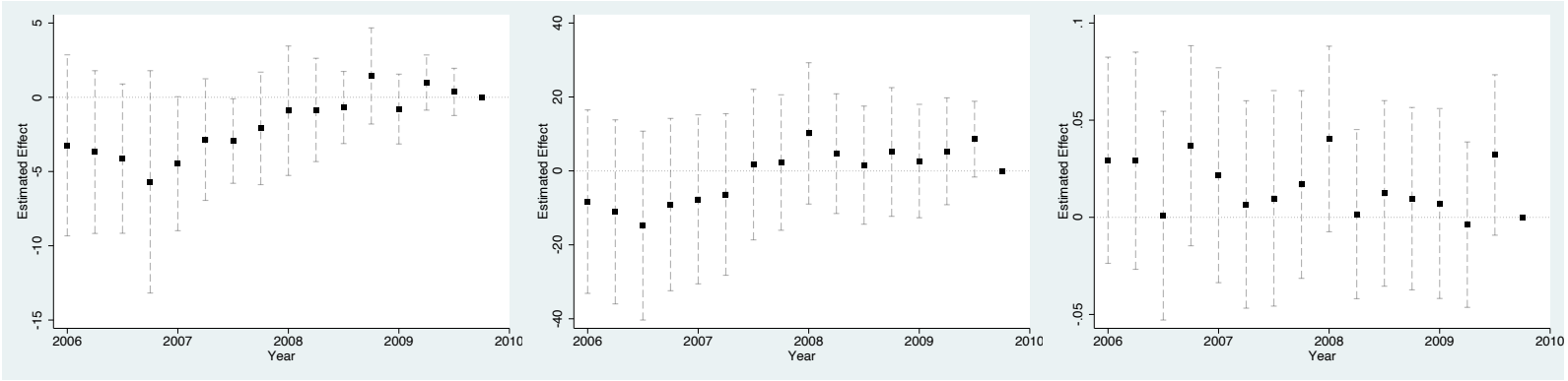
Appendix B11: K-S Tests for Employer-Agency Matches

	Good Employers		Bad Employers	
Year	D	p-value	D	p-value
2010	0.0230	0.952	0.0281	0.593
2011	0.0600	0.111	0.0306	0.583
2012	0.0735	0.060	0.0357	0.463
2013	0.0878	0.018	0.0491	0.231
2014	0.1319	0.001	0.0658	0.047
2015	0.1392	0.001	0.0985	0.003

Appendix C1 - Pre-Trends

Variable	Sample (1)	F-Stat (2)	p-value (3)
Migrant	All	1.1246	0.3360
	Low	1.4589	0.1281
	High	0.8616	0.6081
Job Orders	All	1.1708	0.2968
	Low	1.2599	0.2350
	High	0.5676	0.8877
Complaint Rate	All	1.3032	0.2023
	Low	1.0045	0.4538
	High	1.3235	0.2178
Avg. Salary	All	0.8942	0.5715
	Low	1.2384	0.2498
	High	0.8743	0.5948
Contract Renewal	All	0.6557	0.8255
	Low	1.2464	0.2442
	High	1.2452	0.2661
Good Orders	All	1.1556	0.3093
	Low	1.9270	0.0248
	High	0.6672	0.8052
Contract Quality	All	0.9034	0.5611
	Low	0.6124	0.8613
	High	1.3662	0.1946

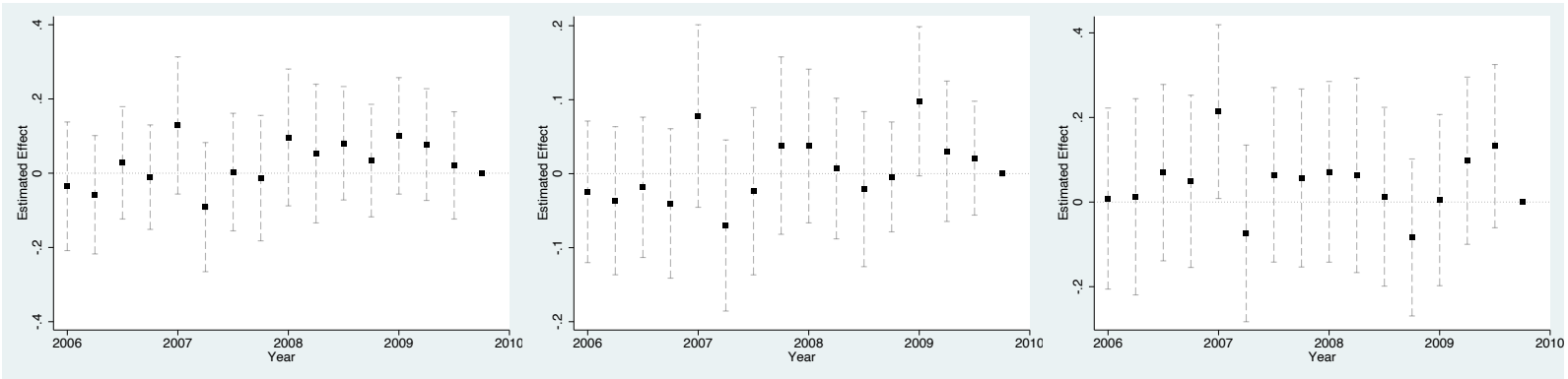
Appendix C2: Plots of Lagged Effects



Panel A: Migrants Recruited

Panel B: Avg. Salary

Panel C: Contract Renewal



Panel D: Job Orders

Panel E: Good Orders

Panel F: Contract Quality

Appendix C3: Agency Exit

Panel A: Effects by Program Phase

	Agency Exit (6 mo)	Agency Exit (1 yr)	Agency Exit (2 yr)
Elig*2010-12	-0.0666***	-0.0701***	-0.0666***
	(0.026)	(0.026)	(0.026)
Elig*2012-15	-0.0791*	-0.0826*	-0.0741*
	(0.044)	(0.044)	(0.043)
N	27324	27324	27324
Comparison Mean	0.17	0.16	0.15

Panel B: Effects by Pre-Program Agency Quality

	Agency Exit (6 mo)	Agency Exit (1 yr)	Agency Exit (2 yr)
Elig*High*Post-2010	0.0013	0.0067	0.0133
	(0.072)	(0.074)	(0.073)
Elig*Low*Post-2010	-0.1196***	-0.1256***	-0.1173***
	(0.038)	(0.039)	(0.038)
N	27324	27324	27324
Comparison Mean	0.17	0.16	0.15

Appendix C4: Total Salaries

	Total Salaries	Total Salaries	Total Salaries
Elig*2010-12	0.6958**		
	(0.289)		
Elig*2012-15	0.7053**		
	(0.341)		
Elig*High*Post-2010		0.7056	
		(0.537)	
Elig*Low*Post-2010		1.0911***	
		(0.396)	
Any Elig*Post-2010			0.9067
			(0.720)
N	25412	25412	14674
Comparison Mean	5.33	5.33	5.33

Appendix C5: Complaint Rate

Panel A: Effects by Program Phase

	Complaint Rate	% Breach	% Harassment
Elig*2010-12	0.006	-0.005	0.012
	(0.007)	(0.023)	(0.018)
Elig*2012-15	-0.002	0.051**	-0.020
	(0.006)	(0.024)	(0.019)
N	19659	8470	8470
Comparison Mean	0.08	0.40	0.14

Panel B: Effects by Agency Quality

	Complaint Rate	% Breach	% Harassment
Elig*High*Post-2010	-0.003	0.013	-0.005
	(0.008)	(0.040)	(0.035)
Elig*Low*Post-2010	0.004	0.025	-0.004
	(0.007)	(0.022)	(0.018)
N	19659	8470	8470
Comparison Mean	0.08	0.40	0.14

Panel C: Effects by Agency Quality and Program Phase

	Complaint Rate	% Breach	% Harassment
Elig*High*2010-12	0.003	-0.034	0.054
	(0.009)	(0.046)	(0.036)
Elig*High*2012-15	-0.008	0.060	-0.065
	(0.011)	(0.053)	(0.039)
Elig*Low*2010-12	0.008	-0.000	0.002
	(0.009)	(0.025)	(0.020)
Elig*Low*2012-15	0.001	0.048*	-0.009
	(0.007)	(0.026)	(0.022)
N	19659	8470	8470
Comparison Mean	0.08	0.40	0.14

Appendix C6: Robustness to Agency Exit

Panel A: Effects by Program Phase

	Quant Score	Migrants	Job Orders
Elig*2010-12	0.2681	-0.2830	0.0760
	(0.211)	(1.633)	(0.061)
Elig*2012-15	0.2854	3.6344	0.1123
	(0.202)	(3.540)	(0.081)
N	25412	25412	20869
Comparison Mean	6.25	6.92	0.34

Panel B: Effects by Pre-Program Agency Quality

	Quant Score	Migrants	Job Orders
Elig*High*Post-2010	-0.2284	2.6620	-0.0296
	(0.279)	(5.906)	(0.119)
Elig*Low*Post-2010	0.5720***	1.6925	0.1793**
	(0.207)	(2.186)	(0.082)
N	25412	25412	20869
Comparison Mean	6.25	6.92	0.34

Appendix C7: Robustness to Trend Controls

Panel A: Quality Trend Only

	Quant Score	Avg. Salary (USD)	Job Orders	Agency Exit
Elig*2010-12	0.2357	12.5657	0.1074*	-0.0803***
	(0.154)	(8.765)	(0.061)	(0.028)
Elig*2012-15	0.0805	16.7593	0.1330*	-0.0895**
	(0.127)	(10.394)	(0.078)	(0.045)
N	27324	21865	22356	27324
Comparison Mean	5.80	178.18	0.34	0.17

Panel B: Recruitment Trend Only

	Quant Score	Avg. Salary (USD)	Job Orders	Agency Exit
Elig*2010-12	0.3426	12.1132	0.1121*	-0.0703***
	(0.209)	(8.810)	(0.063)	(0.026)
Elig*2012-15	0.2537	15.2904	0.1508*	-0.0846*
	(0.195)	(10.434)	(0.079)	(0.044)
N	27324	21865	22356	27324
Comparison Mean	5.80	178.18	0.34	0.17

Panel C: No Controls

	Quant Score	Avg. Salary (USD)	Job Orders	Agency Exit
Elig*2010-12	0.1254	12.3014	0.1020*	-0.0821***
	(0.222)	(8.732)	(0.061)	(0.029)
Elig*2012-15	-0.0585	16.6366	0.1247	-0.0889*
	(0.235)	(10.253)	(0.079)	(0.046)
N	27324	21865	22356	27324
Comparison Mean	5.80	178.18	0.34	0.17

Appendix C8: Robustness of Estimates to Varying Measures of Pre-Program Agency Quality

Panel A: Predicted Rating

	Quant Score	Migrants	Job Orders	Agency Exit	Good Orders	Contract Quality
Elig*High*Post-2010	-0.3422	2.1827	-0.0105	0.0067	0.0764*	-0.0629
	(0.265)	(5.408)	(0.114)	(0.074)	(0.045)	(0.151)
Elig*Low*Post-2010	0.6574***	1.8596	0.2204***	-0.1256***	0.0498**	0.1669**
	(0.200)	(2.093)	(0.083)	(0.039)	(0.025)	(0.078)
N	27324	27324	22356	27324	18365	18365
Comparison Mean	5.80	7.61	0.34	0.16	0.17	0.31

Panel B: Quantitative Score 2009

	Quant Score	Migrants	Job Orders	Agency Exit	Good Orders	Contract Quality
Elig*High*Post-2010	0.0603	1.9859	0.1353	-0.0524	0.0686**	0.1168
	(0.261)	(3.951)	(0.099)	(0.056)	(0.034)	(0.109)
Elig*Low*Post-2010	0.6837***	2.4841	0.1627*	-0.1136**	0.0470	0.0810
	(0.220)	(1.941)	(0.087)	(0.052)	(0.030)	(0.093)
N	27324	27324	22356	27324	18365	18365
Comparison Mean	5.80	7.61	0.34	0.16	0.17	0.31

Panel C: Avg. Quantitative Score 2007-2009

	Quant Score	Migrants	Job Orders	Agency Exit	Good Orders	Contract Quality
Elig*High*Post-2010	0.2727	-2.0280	0.0929	-0.0618	0.0773**	0.1303
	(0.206)	(2.111)	(0.106)	(0.055)	(0.034)	(0.105)
Elig*Low*Post-2010	0.6494***	7.5747	0.1887**	-0.1052**	0.0281	0.0427
	(0.207)	(4.638)	(0.082)	(0.051)	(0.027)	(0.091)
N	27324	27324	22356	27324	18365	18365
Comparison Mean	5.80	7.61	0.34	0.16	0.17	0.31

Appendix C9: Robustness of Spillover Effects

Panel A: 100 ft radius

	Migrants	Agency Exit	Job orders	Good orders
Any Elig*Post-2010	4.2168*	0.0016	0.2418	0.0821
	(2.275)	(0.059)	(0.147)	(0.061)
N	16104	16104	13176	10650
Comparison Mean	5.93	0.20	0.32	0.17

Panel B: 500 ft radius

	Migrants	Agency Exit	Job orders	Good orders
Any Elig*Post-2010	4.6292*	-0.1151*	0.1911	-0.0031
	(2.335)	(0.068)	(0.156)	(0.052)
N	16104	16104	13176	10650
Comparison Mean	5.85	0.24	0.31	0.16

Panel C: 0.5 km radius

	Migrants	Agency Exit	Job orders	Good orders
Any Elig*Post-2010	1.6217	-0.0596	0.0046	-0.0240
	(1.821)	(0.129)	(0.068)	(0.031)
N	16104	16104	13176	10650
Comparison Mean	5.50	0.26	0.29	0.13

Appendix C11: Program Effects with Alternative Samples

Panel A: Recruited 45-155 Migrants in 2009

	Agency Exit	Job Orders	Migrants
Elig*2010-12	-0.0701***	0.1067*	0.1991
	(0.026)	(0.062)	(1.585)
Elig*2012-15	-0.0826*	0.1451*	3.3784
	(0.044)	(0.078)	(3.266)
N	27324	22356	27324
Comparison Mean	0.16	0.34	7.61

Panel B: Recruited 25-175 Migrants in 2009

	Agency Exit	Job Orders	Migrants
Elig*2010-12	-0.0521**	0.1453***	0.5659
	(0.022)	(0.055)	(1.306)
Elig*2012-15	-0.0856**	0.1897***	1.7608
	(0.039)	(0.069)	(2.787)
N	39204	32076	39204
Comparison Mean	0.17	0.31	6.11

Panel C: All Agencies

	Agency Exit	Job Orders	Migrants
Elig*2010-12	-0.0657***	0.2951***	2.1962
	(0.019)	(0.046)	(1.651)
Elig*2012-15	-0.1354***	0.3889***	-1.0664
	(0.030)	(0.061)	(2.242)
N	86064	70416	86064
Comparison Mean	0.25	0.25	5.79

Appendix C12: Robustness of Estimates to FBR Reform

Panel A: Main Specification

	Agency Exit	Job Orders	Migrants
Elig*2010-12	-0.0701***	0.1067*	0.6913
	(0.026)	(0.062)	(1.133)
Elig*2012-15	-0.0826*	0.1451*	1.0862
	(0.044)	(0.078)	(1.445)
N	27324	22356	27324
Comparison Mean	0.16	0.34	7.11

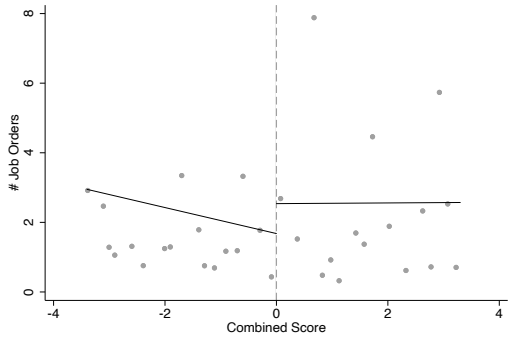
Panel B: Pre-July, 2013 Data

	Agency Exit	Job Orders	Migrants
Elig*2010-12	-0.0701***	0.1067*	0.6913
	(0.026)	(0.062)	(1.133)
Elig*2012-15	-0.0697*	0.1641	1.4457
	(0.041)	(0.114)	(1.990)
N	21114	18630	21114
Comparison Mean	0.16	0.34	7.11

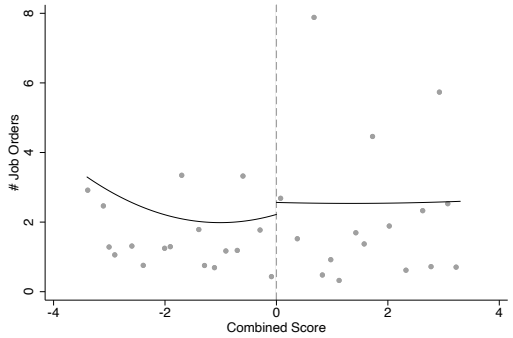
Panel C: Domestic Workers Trend

	Agency Exit	Job Orders	Migrants
Elig*2010-12	-0.0658**	0.1142*	0.4154
	(0.025)	(0.064)	(1.295)
Elig*2012-15	-0.0783*	0.1552*	0.9762
	(0.043)	(0.080)	(1.593)
N	27324	22356	27324
Comparison Mean	0.16	0.34	7.11

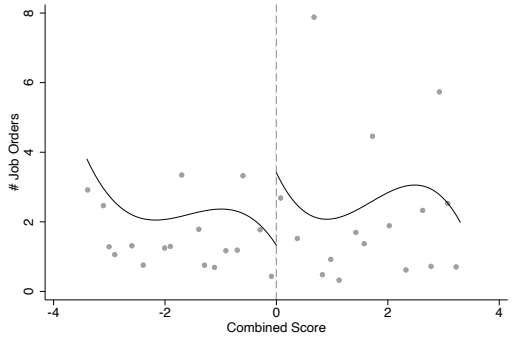
Appendix C13: RD Plots for Job Orders



Panel A: First-Order Polynomial



Panel B: Second-Order Polynomial



Panel C: Third-Order Polynomial

Appendix C14: Robustness of RD Estimates

Panel A: First-Order Polynomial

	(1) Job Orders	(2) Migrants	(3) Domestic Share	(4) Pre-Complaints
Conventional	0.861*	3.788	-0.018	0.113
	(0.464)	(8.669)	(0.108)	(0.228)
Bias-corrected	1.006**	6.093	-0.009	0.164
	(0.464)	(8.669)	(0.108)	(0.228)
Robust	1.006*	6.093	-0.009	0.164
	(0.528)	(9.892)	(0.129)	(0.293)
N	20714	28060	28058	28060
Depvar. Mean	1.50	25.43	0.25	0.56

Panel B: Second-Order Polynomial

	(1) Job Orders	(2) Migrants	(3) Domestic Share	(4) Pre-Complaints
Conventional	0.808	12.762	-0.031	0.026
	(0.545)	(11.023)	(0.122)	(0.325)
Bias-corrected	0.925*	14.512	-0.006	0.116
	(0.545)	(11.023)	(0.122)	(0.325)
Robust	0.925	14.512	-0.006	0.116
	(0.600)	(12.558)	(0.139)	(0.402)
N	20714	28060	28058	28060
Depvar. Mean	1.50	25.43	0.25	0.56

Panel C: Third-Order Polynomial

	(1) Job Orders	(2) Migrants	(3) Domestic Share	(4) Pre-Complaints
Conventional	1.088*	9.951	-0.045	0.307
	(0.606)	(13.637)	(0.141)	(0.406)
Bias-corrected	1.257**	13.705	-0.054	0.522
	(0.606)	(13.637)	(0.141)	(0.406)
Robust	1.257*	13.705	-0.054	0.522
	(0.655)	(15.067)	(0.157)	(0.488)
N	20714	28060	28058	28060
Depvar. Mean	1.50	25.43	0.25	0.56