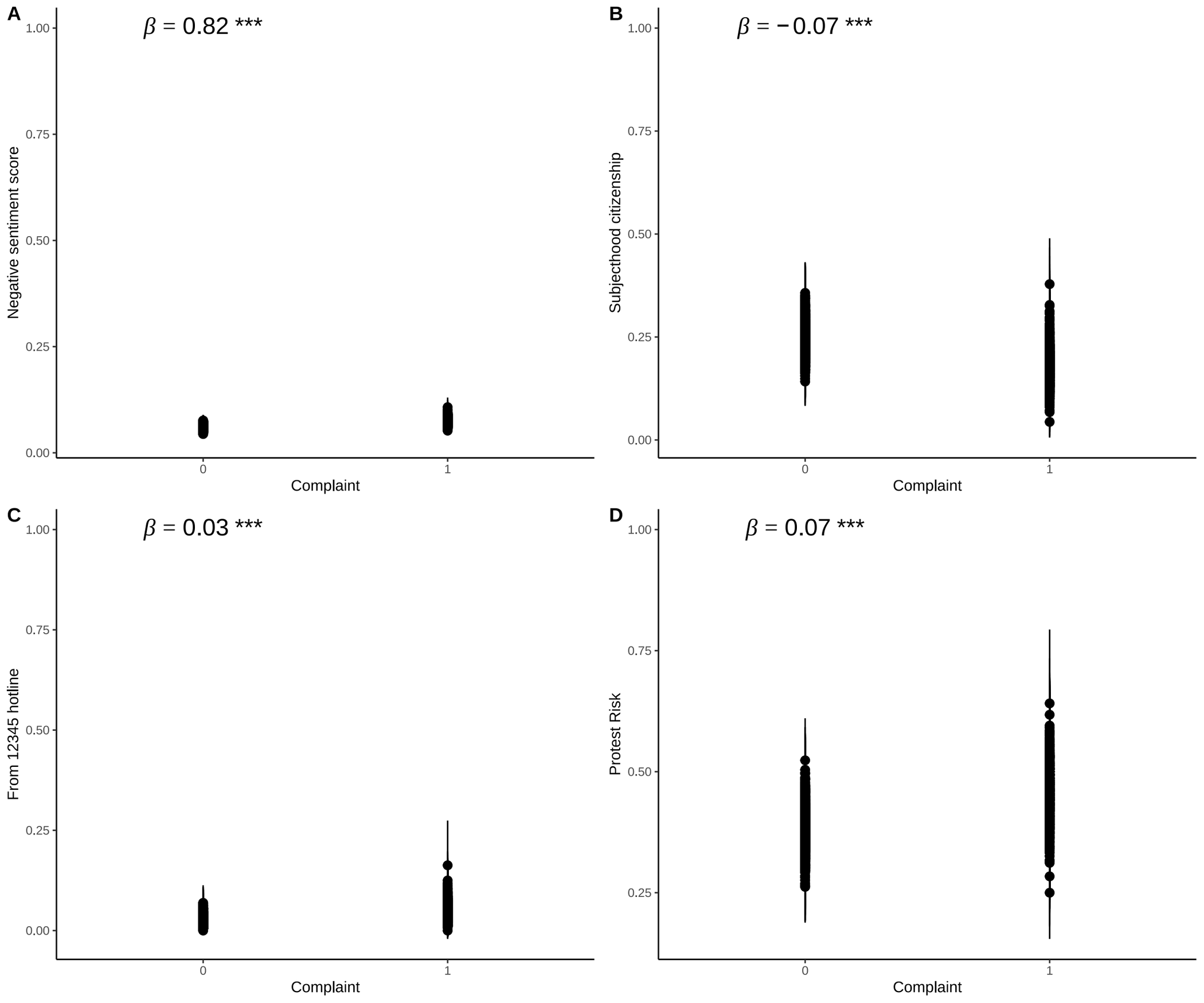
A
β = 0.82 ***
Negative sentiment score
1.00
0.75
0.50
0.25
0.00
0
1
Complaint
B
β = −0.07 ***
Subjecthood citizenship
1.00
0.75
0.50
0.25
0.00
0
1
Complaint
C
β = 0.03 ***
From 12345 hotline
1.00
0.75
0.50
0.25
0.00
0
1
Complaint
D
β = 0.07 ***
Protest Risk
1.00
0.75
0.50
0.25
0
1
Complaint