Individual Care Maps

Site 1

Participant ID 31
Participant delayed seeking care for 2 years after developing perceived symptoms and was given diagnosis of diabetes 1.5 years before the interview

First Step of Care	Second Step of Care	Third Step of Care	Fourth Step of Care
Government	Government	Government	Government ★
Private	Private	Private	Private
Pharmacy	Pharmacy	Pharmacy	Pharmacy
Non-governmental	Non-governmental	Non-governmental	Non-governmental
Ethnomedical	Ethnomedical	Ethnomedical	Ethnomedical ★
CAM	CAM	CAM	CAM
Household	Household	Household	Household

Care Map Legend

→ Arrow indicates flow of care between sectors

····· Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 46
Participant reported having diabetes for 1 year at the time of the interview.

First Step of Care	Second Step of Care	Third Step of Care
Government	Government	Government
Private	Private	Private
Pharmacy	Pharmacy	Pharmacy
Non-governmental	Non-governmental	Non-governmental
Ethnomedical	Ethnomedical ★	Ethnomedical
CAM	CAM	CAM
Household	Household	Household

Care Map Legend

→ Arrow indicates flow of care between sectors

····· Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 114
Participant reported having diabetes for 6 years at the time of the interview.

First Step of Care	Second Step of Care	Third Step of Care	Fourth Step of Care
Government	Government	Government	Government ★
Private	Private	Private	Private ★
Pharmacy	Pharmacy	Pharmacy	Pharmacy ★
Non-governmental	Non-governmental	Non-governmental	Non-governmental
Ethnomedical	Ethnomedical	Ethnomedical	Ethnomedical
CAM	CAM	CAM	CAM
Household	Household	Household	Household

Care Map Legend

→ Arrow indicates flow of care between sectors

..... Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 116
Participant perceived symptoms 7 years before the interview and began
seeking care for diabetes a few weeks after developing symptoms.

First Step of Care	Second Step of Care	Third Step of Care	Fourth Step of Care	Fifth Step of Care	Sixth Step of Care	Seventh Step of Care
Government	Government	Government	Government	Government	Government ★	Government
Private	Private	Private	Private	Private	Private	Private
Pharmacy	Pharmacy	Pharmacy	Pharmacy	Pharmacy	Pharmacy	Pharmacy
Non-governmental	Non-governmental	Non-governmental	Non-governmental	Non-governmental	Non-governmental	Non-governmental
Ethnomedical	Ethnomedical	Ethnomedical	Ethnomedical	Ethnomedical	Ethnomedical	Ethnomedical
CAM	CAM	CAM	CAM	CAM	CAM	CAM
Household	Household	Household	Household	Household	Household	Household

**Refers to Social Security (IGSS) form of public care

Care Map Legend

→ Arrow indicates flow of care between sectors

····· Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 167
Participant perceived symptoms 1 year before the interview and was given diagnosis of diabetes 3 months before the interview.

First Step of Care

Government

Private

Pharmacy

Non-governmental

Ethnomedical

CAM

Household

Care Map Legend

→ Arrow indicates flow of care between sectors

····· Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 237
Participant perceived symptoms and began seeking care for diabetes 3 years
before the interview.

First Step of Care

Second Step of Care

First Step of Care	Second Step of Care
Government	Government
Private	Private
Pharmacy	Pharmacy ★
Non-governmental	Non-governmental
Ethnomedical	Ethnomedical
CAM	CAM
Household	Household

Care Map Legend

→ Arrow indicates flow of care between sectors

····· Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 305
Participant was diagnosed with diabetes 23 years before the interview.

First Step of Care	Second Step of Care
Government	Government
Private	Private
Pharmacy	Pharmacy
Non-governmental	Non-governmental
Ethnomedical	Ethnomedical
CAM	CAM
Household	Household

Care Map Legend

→ Arrow indicates flow of care between sectors

..... Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 335
Participant perceived symptoms 4 years before the interview and began
seeking care 6 months after perceived symptoms began.

First Step of Care	Second Step of Care	Third Step of Care
Government	Government	Government
Private	Private	Private
Pharmacy	Pharmacy	Pharmacy
Non-governmental	Non-governmental	Non-governmental
Ethnomedical	Ethnomedical	Ethnomedical
CAM	CAM	CAM ★
Household	Household	Household

Care Map Legend

→ Arrow indicates flow of care between sectors

..... Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 387
Participant reported having diabetes for 8 months at the time of the interview.

First Step of Care	Second Step of Care	Third Step of Care
Government	Government	Government
Private	Private	Private
Pharmacy	Pharmacy	Pharmacy
Non-governmental	Non-governmental	Non-governmental
Ethnomedical	Ethnomedical	Ethnomedical ★
CAM	CAM	CAM
Household	Household	Household ★

Care Map Legend

→ Arrow indicates flow of care between sectors

····· Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 437
Participant perceived symptoms 5 years before the interview and began
seeking care 2 years after perceived symptoms began.

First Step of Care	Second Step of Care	Third Step of Care
Government	Government ★	Government
Private	Private	Private
Pharmacy	Pharmacy	Pharmacy
Non-governmental	Non-governmental	Non-governmental
Ethnomedical	Ethnomedical	Ethnomedical ★
CAM	CAM	CAM
Household	Household	Household

Care Map Legend

→ Arrow indicates flow of care between sectors

····· Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 451
Participant perceived symptoms 5 years before the interview and began
seeking care 5 months after perceived symptoms began.

First Step of Care	Second Step of Care	Third Step of Care
Government	Government	Government
Private	Private	Private
Pharmacy	Pharmacy	Pharmacy
Non-governmental	Non-governmental	Non-governmental
Ethnomedical	Ethnomedical	Ethnomedical
CAM	CAM	CAM ★
Household	Household	Household ★

Care Map Legend

→ Arrow indicates flow of care between sectors

····· Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 460
Participant perceived symptoms 3 years before the interview and began
seeking care 7 months after perceived symptoms began.

First Step of Care

Second Step of Care

Government	Government
Private	Private ★
Pharmacy	Pharmacy ★
Non-governmental	Non-governmental
Ethnomedical ★	Ethnomedical
CAM	CAM
Household	Household

Care Map Legend

→ Arrow indicates flow of care between sectors

..... Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 520
Participant perceived symptoms and was diagnosed with diabetes 4 years
before the interview.

First Step of Care	Second Step of Care	Third Step of Care
Government	Government** ★	Government
Private	Private	Private
Pharmacy	Pharmacy	Pharmacy ★
Non-governmental	Non-governmental	Non-governmental
Ethnomedical	Ethnomedical	Ethnomedical
CAM	CAM	CAM ★
Household	Household	Household

**refers to Social Security
(GSS) form of public care

Care Map Legend

→ Arrow indicates flow of care between sectors

····· Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Site 2

Participant ID 1071
Participant reported having diabetes for a little over 1 year at the time of the interview

First Step of Care	Second Step of Care	Third Step of Care
Government	Government	Government
Private	Private	Private
Pharmacy	Pharmacy	Pharmacy ★
Non-governmental	Non-governmental	Non-governmental
Ethnomedical	Ethnomedical	Ethnomedical
CAM	CAM	CAM
Household	Household	Household

Care Map Legend

→ Arrow indicates flow of care between sectors

····· Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 1088
Participant reported having diabetes for 5 years at the time of the interview.

First Step of Care	Second Step of Care	Third Step of Care	Fourth Step of Care
Government	Government	Government ★	Government
Private	Private	Private	Private
Pharmacy	Pharmacy	Pharmacy	Pharmacy
Non-governmental	Non-governmental	Non-governmental	Non-governmental
Ethnomedical	Ethnomedical	Ethnomedical	Ethnomedical ★
CAM	CAM	CAM	CAM
Household	Household	Household	Household

Care Map Legend

→ Arrow indicates flow of care between sectors

····· Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 1112
Participant reported having diabetes for 14 years at the time of the interview.

First Step of Care	Second Step of Care	Third Step of Care	Fourth Step of Care
Government	Government	Government	Government
Private	Private	Private	Private
Pharmacy	Pharmacy	Pharmacy	Pharmacy ★
Non-governmental	Non-governmental	Non-governmental	Non-governmental ★
Ethnomedical	Ethnomedical	Ethnomedical	Ethnomedical
CAM	CAM	CAM	CAM
Household	Household	Household	Household ★

Care Map Legend

→ Arrow indicates flow of care between sectors

····· Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 1203
Participant perceived symptoms 14 years prior to the interview and began
seeking care 1 year after developing perceived symptoms.

First Step of Care	Second Step of Care	Third Step of Care	Fourth Step of Care
Government	Government	Government	Government
Private	Private	Private	Private
Pharmacy	Pharmacy	Pharmacy	Pharmacy ★
Non-governmental	Non-governmental	Non-governmental	Non-governmental
Ethnomedical	Ethnomedical	Ethnomedical	Ethnomedical
CAM	CAM	CAM	CAM
Household	Household	Household	Household

Care Map Legend

→ Arrow indicates flow of care between sectors

..... Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 1217
Participant perceived symptoms 10 years prior to the interview and began
seeking care 2 months after developing perceived symptoms.

First Step of Care	Second Step of Care	Third Step of Care
Government	Government	Government
Private	Private	Private
Pharmacy	Pharmacy	Pharmacy
Non-governmental	Non-governmental	Non-governmental ★
Ethnomedical	Ethnomedical	Ethnomedical
CAM	CAM	CAM
Household	Household	Household ★

Care Map Legend

→ Arrow indicates flow of care between sectors

····· Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 1226
Participant reported having diabetes for 11 years at the time of the interview.

First Step of Care	Second Step of Care	Third Step of Care	Fourth Step of Care

Care Map Legend

→ Arrow indicates flow of care between sectors

⋯⋯ Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 1230
Participant perceived symptoms 10 years prior to the interview and began
seeking care for diabetes 2 years after developing perceived symptoms.

First Step of Care	Second Step of Care	Third Step of Care	Fourth Step of Care
Government	Government	Government	Government
Private	Private	Private	Private
Pharmacy	Pharmacy	Pharmacy	Pharmacy
Non-governmental	Non-governmental	Non-governmental	Non-governmental ★
Ethnomedical	Ethnomedical	Ethnomedical	Ethnomedical
CAM	CAM	CAM	CAM
Household	Household	Household	Household

Care Map Legend

→ Arrow indicates flow of care between sectors

····· Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 1246
Participant reported having diabetes for 5 years at the time of the interview.

First Step of Care

Second Step of Care

First Step		Second Step
Government		Government
Private		Private
Pharmacy		Pharmacy ★
Non-governmental		Non-governmental
Ethnomedical		Ethnomedical ★
CAM		CAM
Household		Household ★

Care Map Legend

→ Arrow indicates flow of care between sectors

····▶ Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 1259
Participant reported having diabetes for a little over 1 year at the time of the interview.

First Step of Care	Second Step of Care	Third Step of Care
Government	Government	Government
Private	Private	Private
Pharmacy	Pharmacy	Pharmacy ★
Non-governmental	Non-governmental	Non-governmental ★
Ethnomedical	Ethnomedical	Ethnomedical
CAM	CAM	CAM
Household	Household	Household

Care Map Legend

→ Arrow indicates flow of care between sectors

····· Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 1263
Participant reported having diabetes for 9 years at the time of the interview.

First Step of Care	Second Step of Care	Third Step of Care	Fourth Step of Care
Government	Government	Government	Government
Private	Private	Private	Private
Pharmacy	Pharmacy	Pharmacy	Pharmacy ★
Non-governmental	Non-governmental	Non-governmental	Non-governmental
Ethnomedical	Ethnomedical	Ethnomedical	Ethnomedical
CAM	CAM	CAM	CAM
Household	Household	Household	Household

Care Map Legend

→ Arrow indicates flow of care between sectors

..... Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 1266
Participant reported having diabetes for 12 years at the time of the interview.

First Step of Care	Second Step of Care	Third Step of Care	Fourth Step of Care
Government**	Government**	Government	Government

**refers to Social Security (GSS) form of public care

Private	Private	Private	Private
Pharmacy	Pharmacy	Pharmacy ★	Pharmacy
Non-governmental	Non-governmental	Non-governmental	Non-governmental
Ethnomedical	Ethnomedical	Ethnomedical ★	Ethnomedical
CAM	CAM	CAM	CAM
Household	Household	Household	Household

Care Map Legend

→ Arrow indicates flow of care between sectors

..... Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 1273
Participant perceived symptoms 2 years prior to the interview and began
seeking care a few days after developing perceived symptoms.

First Step of Care	Second Step of Care	Third Step of Care
Government	Government	Government
Private	Private	Private
Pharmacy	Pharmacy ★	Pharmacy
Non-governmental	Non-governmental	Non-governmental
Ethnomedical	Ethnomedical	Ethnomedical
CAM	CAM	CAM
Household	Household	Household ★

Care Map Legend

→ Arrow indicates flow of care between sectors

····· Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 1292
Participant perceived symptoms approximately 21 years prior to the interview
and began seeking care 1-2 years after developing perceived symptoms.

First Step of Care	Second Step of Care	Third Step of Care	Fourth Step of Care	Fifth Step of Care
Government	Government	Government	Government	Government
Private	Private	Private ★	Private	Private
Pharmacy	Pharmacy	Pharmacy	Pharmacy ★	Pharmacy
Non-governmental	Non-governmental	Non-governmental	Non-governmental	Non-governmental
Ethnomedical	Ethnomedical	Ethnomedical	Ethnomedical	Ethnomedical ★
CAM	CAM	CAM	CAM	CAM
Household	Household	Household	Household	Household

Care Map Legend

→ Arrow indicates flow of care between sectors

..... Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 1294
Participant perceived symptoms 6 months prior to the interview and began
seeking care 2 months after developing perceived symptoms.

First Step of Care	Second Step of Care	Third Step of Care
Government	Government	Government
Private	Private	Private ★
Pharmacy	Pharmacy	Pharmacy
Non-governmental	Non-governmental	Non-governmental
Ethnomedical	Ethnomedical	Ethnomedical
CAM	CAM	CAM
Household	Household	Household

Care Map Legend

→ Arrow indicates flow of care between sectors

⋯⋯ Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 1307
Participant reported having diabetes for 3 years at the time of the interview.

First Step of Care	Second Step of Care	Third Step of Care
Government	Government** →	Government** ★
Private	Private	Private
Pharmacy	Pharmacy	Pharmacy
Non-governmental	Non-governmental	Non-governmental
Ethnomedical	Ethnomedical	Ethnomedical
CAM	CAM	CAM
Household	Household	Household

**refers to Social Security (IGSS) form of public care

Care Map Legend

→ Arrow indicates flow of care between sectors

..... Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview

Participant ID 1308
Participant was diagnosed with diabetes 23 years prior to the interview.

First Step of Care

Second Step of Care

| Government | → | Government** ★ |

**Refers to Social Security (IGSS) form of public care

| Private | | Private |

| Pharmacy | | Pharmacy |

| Non-governmental | | Non-governmental |

| Ethnomedical | | Ethnomedical |

| CAM | | CAM |

| Household | | Household |

Care Map Legend

→ Arrow indicates flow of care between sectors

..... Dotted line attaching two boxes indicates seeking care through one establishment that corresponds to both of the attached sectors

★ Stars in lower righthand corner indicate participants who were seeking care within that sector at the time of the interview