# SURVEY QUESTIONNAIRE FOR THE POPULATION
# of Astana and Kyzylorda

Hello! We invite you to participate in a sociological survey among the population of Astana and Kyzylorda. The survey is being conducted as part of scientific project AR19677682, 'Comprehensive geographical assessment of sustainable development in large cities of the Republic of Kazakhstan,' implemented by a group of Kazakhstani scientists. The purpose of the sociological survey is to study subjective indicators of sustainable development in cities.

**1. Mark the survey point**

1) Astana
2) Kyzylorda

## A. DEMOGRAPHY

*Interviewer! Please indicate the gender of the respondent.*

2. Respondent's gender:
1. Male
2. Female

**3. How old are you? (Indicate the number of full years.)**

|___|___| years old.

4. What is your nationality?
1. Kazakh
2. Russian
3. Uyghur
4. Tatar
5. Korean
6. Uzbek
7. German
8. Ukrainian

Other (please specify) _____

**5. Your marital status:**

1. Never married
2. Married, including common-law marriage
3. Divorced
4. Widowed

**6. What is your education level?**

1. Incomplete secondary (basic, 9 grades)
2. General secondary (11 or 12 grades)
3. Vocational secondary (technical school, college, vocational school, etc.)
4. Incomplete higher education
5. Higher education
6. Academic degree

## B. COMPOSITION OF THE HOUSEHOLD

**7. Including yourself, how many people (adults and children) live permanently in your household?**

|___|___| people

**8. How many of them have paid jobs?**

|___|___| people 0. No one works

**9. How many children under the age of 16 live with you?**

|___|___| people 0. No children under 16

**10. How many people contribute to the household income in cash and/or in kind, for example, with agricultural products?**

|___|___| people

## C. ECONOMIC SITUATION

11**. Where do you currently live?**

1. Own flat;
2. Own private house;
3. Own room/rooms in a hostel;
4. Rented flat/house from private individuals/relatives;
5. I live in a home for the disabled and elderly
6. My parents'/relatives' flat

Other (please specify) _____

**12. How would you rate your family's current financial situation?**

1. We don't even have enough money for food.
2. We have enough money for food, but buying clothes is a serious problem.
3. It would be difficult to buy a TV, refrigerator or washing machine right now.
4. We have enough money for large household appliances, but we could not buy a new car;
5. Our income is sufficient for everything except expensive purchases such as an apartment;
6. We do not experience financial difficulties. If necessary, we could buy an apartment;
7. I find it difficult to answer/no answer.

**13. Where in your house/flat are the following located?**

One answer per line

| | Inside the house/flat | Outside the house/flat Вне | I don't have |
|---|---|---|---|
| 1. Cold water supply | 1 | 2 | 3 |
| 2. Hot water supply | 1 | 2 | 3 |
| 3. Flush toilet | 1 | 2 | 3 |

14. What type of heating do you have in your house/flat?

1. Central heating;

2. Independent gas heating;

3. Independent coal heating;

Other (please specify) _____

15. a. What is currently the most important source of income for your household?

**15. b. What is the second most important source of income?**
Select only one answer in each column

| | **a. Most important source of income** | **b. Second most important source of income** |
|---|---|---|
| 1. Salary/income from main job. | 1 | 1 |
| 2. Income from the sale of agricultural products. | 2 | 2 |
| 3. Income from additional work. | 3 | 3 |
| 4. Income from my own business | 4 | 4 |
| 5. Pension/social assistance (child benefit, single mother's allowance, etc.) | 5 | 5 |
| 6. Unemployment benefit. | 6 | 6 |
| 7. Financial assistance from relatives and friends who live in the country but do not live with you. | 7 | 7 |
| 8. Financial assistance from relatives and friends who live abroad. | 8 | 8 |
| 9. Other sources. | 9 | 9 |
| 10. No source of income. | 10 | 10 |
| 98 Difficult to answer (do not read out). | 98 | 98 |
| 99 Refusal (do not read out). | 99 | 99 |

**16. Please specify the average monthly amount of your household's main source of income (in tenge):**
INT. The answer should be given according to the option in B15a.
_____ tenge
98. Refusal
99. Difficult to answer

**17. How would you describe the current financial situation of your household?**

1. Very good
2. Good
3. Average
4. Poor
5. Very poor

18. Does your household own a car?
1. Yes, we have _____ (specify number of cars)
2. No *Go to B19.*
18.a. If yes, please indicate the year of manufacture (the most recent if you own several cars):
_____
19. How often in the last twelve months has your household had to restrict itself to …….?
One answer per line

| | Always | Sometimes | Never | We don't use it | Difficult to answer |
|---|---|---|---|---|---|
| 1. Essential food products | 1 | 2 | 3 | 4 | 98 |
| 2. Heating | 1 | 2 | 3 | 4 | 98 |
| 3. Clothing and footwear that are truly necessary | 1 | 2 | 3 | 4 | 98 |
| 4. Electricity | 1 | 2 | 3 | 4 | 98 |
| 5. Fuel for vehicles | 1 | 2 | 3 | 4 | 98 |
| 6. Medical care | 1 | 2 | 3 | 4 | 98 |
| 7. Medicines | 1 | 2 | 3 | 4 | 98 |
| 8. Home repairs | 1 | 2 | 3 | 4 | 98 |

**20. How satisfied are you with your household's financial situation today?**
*Please rate on a scale of 1 to 10, where 10 means you are completely satisfied and 1 means you are completely dissatisfied.*

| 1 | 2 | 3 | 4 | 5 | 6 | 7 | 8 | 9 | 10 | 98 |
|---|---|---|---|---|---|---|---|---|---|---|
| **Not at all satisfied** | | | | | | | | | **Completely satisfied** | Difficult to answer |

## D. EMPLOYMENT

**21. Which of the following best describes your type of employment?**
1. I work full-time/at a fixed rate and more ◊go to question 24
2. I work part-time/temporary work/casual earnings ◊go to question 24
3. Entrepreneur, self-employed, self-employed ◊go to question 24
4. Housewife (homemaker) ◊go to question 24
5. On maternity leave or parental leave ◊go to question 24
6. Farmer ◊go to question 24
7. Full-time student, pupil (not working) ◊go to question 24
8. Full-time student, pupil (working) ◊go to question 24

9. Retired due to age ◊go to question 24
10. Not working due to disability ◊go to question 24
11. Unemployed, looking for work
12. Unemployed, not looking for work
Other (please specify) _____

22. Why don't you have a permanent paid job? No more than 3 answers.
1. Could not find a job after completing my education.
2. My temporary job ended.
3. Was laid off due to staff reductions or the closure of the company.
4. Was laid off for other reasons.
5. Resigned of my own accord (due to low pay, poor working conditions, etc.).
6. Left work due to poor health.
7. Never had a permanent paid job.
8. I have no desire to have a permanent paid job.
Other (please specify) _____

**23. How long have you been without permanent paid work?**
1. Less than 1 month.
2. From 1 to 6 months.
3. From 6 months to 1 year.
4. 1 year or more.

## E. HEALTH

**24. Overall, would you say that your health is...**
1. Very good
2. Good
3. Satisfactory
4. Poor
5. Very poor
98. Difficult to say (do not read out)

**25. Have you had any health problems in the last 4 weeks?**
1. Yes
2. No ⟶ Go to question 28

**26. Have you sought medical help in the last 4 weeks?**
1. Yes ⟶ Go to question 28
2. No

**27. Why did you not seek medical help? Please give no more than two main reasons**
1. I thought I would get better without taking any action / I was not seriously ill.
2. I thought I would get better by taking the medicines I had, or by other forms of self-medication.
3. I did not have the money to pay for treatment.
4. I did not have the money to pay for medication.
5. I did not have time/could not leave work.
6. I am not satisfied with the quality of medical services.

7. I do not trust the qualifications of the doctor/paramedic.
8. The medical facility is too far away.
9. I did not/do not have medical insurance.
Other (please specify) _____

## F. SATISFACTION WITH VARIOUS ASPECTS OF LIFE

**28. How satisfied are you with the following:**

Answer codes: Definitely satisfied - 1
Somewhat satisfied - 2
Somewhat dissatisfied - 3
Definitely dissatisfied - 4
Difficult to answer - 98 (do not read out)

One answer per line

| | | | | | |
|---|---|---|---|---|---|
| 1. How local authorities (city and district administrations) operate | 1 | 2 | 3 | 4 | *98* |
| 2. The work of schools in your community | 1 | 2 | 3 | 4 | *98* |
| 3. The work of medical organisations in your community | 1 | 2 | 3 | 4 | *98* |
| 4. The social protection system in your region (pension system, support for people with | 1 | 2 | 3 | 4 | *98* |
| disabilities, etc.) | 1 | 2 | 3 | 4 | *98* |
| 5. The safety of your community | 1 | 2 | 3 | 4 | *98* |

**29. Please name three major problems in your city at present:**
1. _____
2._____
3. _____

**30. What do you think is most important for the sustainable development of your city and improving the quality of life of its residents? Select no more than two of the most important points.**
1. Infrastructure development: improving the road network, building new roads and pavements.
2. Creating green areas and parks: developing recreational areas, greening streets and courtyards.
3. Public transport development: improving urban transport, expanding routes and frequency of service.
4. Renovation and reconstruction of residential and public buildings: repair and modernisation of existing facilities.
5. Development of the educational sphere: construction of new schools, kindergartens, and educational centres.
6. Development of the cultural sphere: construction of libraries, cultural centres, theatres, cinemas, concert halls, and sports grounds.
7. Development of the medical sector: construction of polyclinics, medical and rehabilitation centres.

8. Stimulation of small and medium-sized businesses: support for entrepreneurship, creation of new jobs.
9. Improving the environmental situation: combating air and water pollution, introducing energy-efficient technologies.
10. Improving security: installing additional public lighting, developing video surveillance and security systems.
Other (please specify): _____

**THANK YOU FOR YOUR PARTICIPATION!**