Warm-up

Can you tell me a little bit about your career at ….? For how long have you been working here? (before/after the war?; volunteering or employee – when changed?) What are your responsibilities? Do you have experience dealing with disability?
For how long have you been working supporting migrants/refugees/people with disabilities/migrants with disabilities/refugees with disabilities? What kind of disabilities?
Do you have experience helping migrants/refugees/people with disabilities/migrants with disabilities/refugees with disabilities outside your organization? Can you tell me more about it? What kind of disabilities?

Organization

Can you tell me more about the organization you are working at? What is its main focus? Since when? What the 24.02.2022 changed?

- New clients
- New needs
- New sources of funding
- New challenges
- New opportunities
- Increase in number of volunteers
- New employees – their skills/competences/qualifications?
- How your organization takes care of the workers, their well being?
- New cooperations
- Other?

Cooperation

With whom do they cooperate?
whom do they see as their allies? where they look for support; How the beneficiaries are directed to them; Who do you refer further?
Have you got international cooperation? With whom? How it goes? Did they influence your approach and activities and if so, how?
What about voivodeship (PL) and a county (RO)?
Funding how do they get funding? Interaction with the business sector + ethical issues? State institutions? Local government?
Is there competition among organizations for funding and resources?

Help to UWRwD

Help evacuation

Did you Ngo help with an evacuation process? Who did you help? Where there ppl with disabilities? What did the whole process look like?
What happened with these ppl after they came to PL/RO?
Was there a typical case of evacuation? Most memorable one? Most successful? Most difficult?

Help on site

Are there ppl with disabilities? What disabilities how many?

- Clients
- Workers of the NGO
- Volunteers

In what way does your NGO recognize the needs of UWRwD? What are the needs – how do you define them? Who directed the UWRwD to the NGO? How is the info spread?
Can you describe a procedure that you apply? What is the legal framework? How does your practice differ from it? Do you recognize Ukrainian documents? How do levels of disability match between countries? Did you have a case of a person who had a status of disabled in Ukraine and is not in Poland and vice-versa?
What requirements does a person needs to have to be considered disable? Do you have your institutional "definition" of disability? Who does not count as a disabled person (bothways UA – PL/RO)?

Do you register how many ppl, with what kind of disability? How it is done? How do you use this data?
Is there a typical case of a person who needs support? a typical way of responding?
Can you describe the most difficult case? How it proceeded? Why was it difficult? Could this be avoided? Can you describe typical Ukrainian approach vs Polish/Romanian approach to helping and assisting people with disabilities?
Rejection of what basis? How do you proceed? On what basis do you provide help?

What happens if a person is given a different category in PL than they have in Ukraine?
How do you interact with UWRwD in a typical way? Are signs of appreciation? Or demanding/discontent attitude? How do you deal with difficult/aggressive/demanding clients?

Do beneficiaries/refugees turn into volunteers and workers of the organizations?

Is your institution accessible to the disabled, in what way? To whom – at the end how would you define a truly accessible institution?
Do you have any regulation statement for clients? Is it available? and mission statement?

Children
Have you helped many children with disabilities? What were the most common disabilities?
Can you describe a procedure that you apply? Is the legal framework for children the same as for adults?? How does your practice differ from it? What documents are required to help children with disabilities?
What is the parents' attitude? Do they cooperate? How do they perceive their child's disability?
Do the war refugee children with disabilities go to Polish schools? What support do they get there?

Conclusions

What are the most critical barriers and obstacles to assistance, and how do "helpers" deal with them

How about public policies towards migration, disability, and humanitarian response? How do you see it? What is to be changed? Who should do it?

what they have learned during the process of helping

What would you do differently if you had a chance?

A key lesson learned? A good practice to share?

Do you see any possible solutions to the problems we discussed? Who should implement/formalize them?

Is there any difference in way of helping/supporting migrants between the nowadays and the time just after the war broke? Have the needs changed?

Can you see any milestones in the process of helping?

Do you wish to add anything?

Thank you!