VITAL VOICES

Issues That Impact Missouri Adults
Age 45 and Older, October 2021

Annotated Questionnaire

VITAL VOICES

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For more information on the methodology or the survey, contact Cassandra Cantave at CCantave@aarp.org.

Interviews were conducted with 801 Missouri residents age 45 and older between October 18, 2021 and October 27, 2021. All data have been weighted by age, gender, and race/ethnicity according to 2019 U.S. Census Bureau Current Population Survey (CPS) statistics. Survey results have a 3.5% margin of error.

Hello, this is _____ calling from Alan Newman Research, a national opinion research firm. We are not telemarketers and are not trying to sell you anything. We are interested in your thoughts about issues of importance to you and people like you in Missouri. Your views are important and we would greatly appreciate your participation. (Web: "We are interested in your thoughts about issues of importance to you and people like you in Missouri. Your views are important and we would greatly appreciate your participation.")

Screener

S1. Our study is interested in the opinions of certain age groups. Could you please tell me your age as of your last birthday? (IN YEARS) [RECORD AGE; TERMINATE IF UNDER AGE 45 OR REFUSED] (Web: "Our study is interested in the opinions of certain age groups. What is your age as of your last birthday?")

%	n=801
0	Under 45 [TERMINATE]
12	45-49
14	50-54
14	55-59
17	60-64
14	65-69
12	70-74
7	75-79
6	80-84
4	85+
0	Refused (Web: "Prefer not to say") [TERMINATE]

S2. What is your 5-digit zip code? _____ [ENTER ZIP CODE; VERIFY MATCH – IF NOT A MATCH TO MISSOURI OR DON'T KNOW/REFUSED, ASK FOR RESIDENT IN HH; TERMINATE IF NO ONE IN HH IS AGE 45+ RESIDENT OF MISSOURI] (Web: TERMINATE IF NOT A MATCH)

S4. Are you registered to vote in Missouri?

%	n=801
93	Yes
7	No
1	Don't know
0	Refused (Web: Do not include this response option)

S5. [IF S4#No] And did you vote in the November 2020 election?

%	n=748
92	Yes
8	No
<1	Don't know (Web: "Don't recall")
<1	Refused (Web: "Prefer not to say")

S3. What is your current employment status? (READ LIST AS NEEDED TO CLARIFY)

%	n=801
6	Self-employed full-time
2	Self-employed part-time
25	Employed full-time
6	Employed part-time
4	Unemployed and looking for work
47	Retired and not working at all
11	Or are you not in the labor force for other reasons
<1	Don't know (VOL) (Web: Do not include this response option)
1	Refused (VOL) (Web: Do not include this response option)

Health

I1. Next, I am going to read a list of issues, and I'd like you to please tell me how important each is to you, personally. Is [ITEM] extremely important, very important, somewhat important, not very important, or not important at all to you? [RANDOMIZE ORDER] (Web: "For the following list of issues, please indicate how important each is to you, personally." [MATRIX LAYOUT])

n=801	Extremely important %	Very important %	Somewhat important %	Not very important %	Not at all important %	Don't know %	Refused %
A. Having adequate health insurance coverage	54	37	6	1	2	<1	<1
B. Having Medicare benefits available to you in the future	54	35	7	2	2	1	0
C. Staying mentally sharp	50	42	7	1	<1	<1	<1
D. Staying physically healthy	49	42	8	1	<1	<1	0
E. Paying for prescription drugs	42	36	13	4	4	1	0
F. Paying for health care expenses, including premiums and co-pays	46	38	10	4	2	1	0

Caregiving

CARE1. Are you currently providing unpaid help to a relative or friend 18 years or older to help them take care of themselves? This would include doing things for them such as grocery shopping, providing transportation, managing finances, arranging for healthcare or other services, or preparing meals.

%	n=801
30	Yes
70	No
<1	Don't know (Web: Do not include this response option)
0	Refused (Web: Do not include this response option)

CARE1_A. [IF CARE1≠Yes] Have you ever provided this type of unpaid help in the past?

%	n=561
43	Yes
57	No
0	Don't know (Web: Do not include this response option)
<1	Refused (Web: Do not include this response option)

COVID-19

CVD-11. Have you gotten or do you plan to get the COVID-19 vaccine? (READ LIST AS NEEDED TO CONFIRM)

%	n=801
73	Yes, already got the COVID-19 vaccine (either all shots or 1 shot out of 2)
3	Yes, plan to get the COVID-19 vaccine
20	No, I do not plan to get the COVID-19 vaccine
1	Don't know (VOL)
3	Refused (VOL) (Web: Do not include this response option)

CVD-11a. [IF CVD-11≠No, don't know, or refused] Do you plan to get the booster when available?

%	n=606
78	Yes
8	No
14	Don't know
<1	Refused (Web: Do not include this response option)

Prescription Drugs

PER2. Approximately how many different prescription medications do you take on a regular basis such as daily, weekly, or monthly? (READ LIST)

%	n=801
19	None
11	1 prescription medication
24	2 to 3 prescription medications
21	4 to 5 prescription medications
25	6 or more prescription medications
<1	Don't know (VOL) (Web: Do not include this response option)
1	Refused (VOL) (Web: Do not include this response option)

PER3. In the past 12 months, approximately how much have you spent out of your own pocket for prescription drugs? (READ LIST)

%	n=801
26	Nothing/ \$0
12	More than \$0 but less than \$10 per month
26	\$10 to less than \$50 per month
14	\$50 to less than \$100 per month
10	\$100 to less than \$200 per month
7	\$200 to less than \$500 per month
2	\$500 to less than \$1,000 per month
1	More than \$1,000 per month
2	Don't know (VOL)
1	Refused (VOL) (Web: Do not include this response option)

Telehealth

HEAL5. Tele-health is another way for people to have one-on-one interactions with their health care providers without having to be in the same location at the same time by using technologies like cell phones, computers, and tablets. Examples of how tele-health provides more connected care include a patient wearing a monitoring device that tracks vital signs or alerts a family caregiver if there is a serious injury, or an online conversation between patients and their doctors to get a diagnosis, get advice, get a prescription filled, or to get a second opinion.

How interested are you in using tele-health services for yourself or a loved one if needed? (READ LIST)

%	n=801
18	Extremely interested
21	Very interested
29	Somewhat interested
16	Not very interested
16	Not at all interested
1	Don't know (VOL) (Web: Do not include this response option)
0	Refused (VOL) (Web: Do not include this response option)

Wealth

I1. Next, I am going to read a list of issues, and I'd like you to please tell me how important each is to you, personally. Is [ITEM] extremely important, very important, somewhat important, not very important, or not important at all to you? [RANDOMIZE ORDER] (Web: "For the following list of issues, please indicate how important each is to you, personally." [MATRIX LAYOUT])

n=801	Extremely important %	Very important %	Somewhat important %	Not very important %	Not at all important %	Don't know %	Refused %
G. Having adequate Social Security benefits available to you in the future	56	30	8	2	2	1	0
H. Having good employment opportunities in your community	26	38	19	9	8	1	<1
I. Protection from age discrimination	29	35	22	8	4	2	0
J. Maintaining relevant job skills and experience	20	33	25	11	10	1	0
K. [IF S3≠Retired and not working at all] Having enough income or savings to retire (n=428)	62	29	6	2	1	1	0
L. [IF S3=Employed (full-time, part-time), self-employed (full-time, part-time), or unemployed and looking for work] Being able to stop working for pay at the age you want (n=338)	37	38	17	4	4	1	0
M. Protecting yourself against consumer fraud	42	40	14	2	1	1	0
N. Protecting yourself against unfair financial practices	41	42	12	3	2	1	<1
O. Having online security	32	37	17	7	5	2	0

Fraud Issues

FRA4. How concerned are you, personally, about becoming the target or victim of a scam or fraud? (READ LIST)

%	n=801
24	Extremely concerned
21	Very concerned
32	Somewhat concerned
16	Not very concerned
8	Not concerned at all
0	Don't know (VOL) (Web: Do not include this response option)
0	Refused (VOL) (Web: Do not include this response option)

FRA4_1. How concerned are you, personally, about each of the following? (READ LIST) [RANDOMIZE ORDER]

n=801	Extremely concerned %	Very concerned %	Somewhat concerned %	Not very concerned %	Not concerned at all %	Don't know %	Refused %
C. Having your identity stolen by someone who uses your name and other identifying information to open new credit accounts	40	29	21	7	3	<1	0
D. Having hackers get access to your identifying information from companies that you have done business with	36	31	23	7	3	0	0
E. Losing money due to unfair or fraudulent financial practices	32	27	24	13	5	<1	0
F. Your parents becoming the target or victim of a scam or fraud	24	16	13	9	32	4	3

Broadband

TECH18. Do you have access to high-speed Internet in your home?

(IF NEEDED, READ: *High-speed Internet service includes cable Internet service, DSL, Fiber Optic, Satellite, and mobile data plans. Companies that provide these high-speed services include Comcast, Time Warner, Charter, Cox, AT&T, CenturyLink, Verizon DSL, Verizon FIOS, Google Fiber, HughesNet, Viasat, Exede, T-Mobile, Sprint, Verizon Wireless, and AT&T Wireless.*)

(Web: Display on page: “High-speed Internet service includes cable Internet service, DSL, Fiber Optic, Satellite, and mobile data plans. Companies that provide these high-speed services include Comcast, Time Warner, Charter, Cox, AT&T, CenturyLink, Verizon DSL, Verizon FIOS, Google Fiber, HughesNet, Viasat, Exede, T-Mobile, Sprint, Verizon Wireless, and AT&T Wireless.”)

%	n=801
78	Yes
21	No
1	Don't know
0	Refused (Web: Do not include this response option)

TECH9_1. [IF TECH18=Yes] Thinking about your Internet connection at home, in the past 12 months, how often has [ITEM] limited your use of the Internet at home? (READ LIST) [ROTATE ORDER]

n=622	Always %	Often %	Sometimes %	Rarely %	Never %	Don't know %	Refused %
A. Cost of Internet access	5	5	10	16	64	2	0
B. Quality of Internet access	6	8	21	34	28	2	<1

TECH15. The following are reasons why some people believe that high-speed Internet should be available to everyone. For each, please tell me whether you personally feel it's an important reason or not an important reason to invest in developing high-speed Internet across Missouri.

(Phone: For first three items assigned, "as a reason to invest in developing high-speed Internet across Missouri" should also be read along with the statement, and re-read as needed for this series of questions.)

(Web: "The following are reasons why some people believe that high-speed Internet should be available to everyone. For each, do you personally feel it's an important reason or not an important reason to invest in developing high-speed Internet across Missouri?") [RANDOMIZE ORDER]

n=801	Important %	Not Important %	Don't know %	Refused %
A. Because rural communities in Missouri need it in order to thrive economically	83	14	3	0
C. Because low-income communities across Missouri need it in order to thrive economically	83	14	4	0
D. To ensure older adults in Missouri, especially those with health challenges, aren't isolated from family and friends	87	11	3	<1
G. To ensure people in Missouri can access healthcare in a timely manner such as 24/7 online healthcare including video chats with doctors	86	12	3	<1

Self

Q1. What do you think is the single most important problem or challenge facing mid-life or older adults as they age? [ENTER VERBATIM RESPONSE] (Web: Large text box, open-end) [CODED OPEN-ENDED RESPONSES]

%	n=801
33	Retirement/ Social Security/ finances/ cost-of-living
20	Access to healthcare (finding insurance, providers, etc.)
15	Health generally/ health problems
6	Healthcare cost (insurance cost, cost for services)
6	Economy
5	Government
2	Employment
2	Prescription drug costs
2	COVID-19/ coronavirus/ pandemic
1	Assistance/ care at home
1	Transportation
1	Staying involved/ connected/ contributing to society
1	Loneliness/ social isolation
1	Climate change/ environment
1	Not being respected/ accepted
1	Housing
<1	Keeping up with technology
0	Nursing home safety
0	Racial justice
8	Other
5	Don't know/ refused

Independent Living and Long-Term Care

I1. Next, I am going to read a list of issues, and I'd like you to please tell me how important each is to you, personally. Is [ITEM] extremely important, very important, somewhat important, not very important, or not important at all to you? [RANDOMIZE ORDER] (Web: "For the following list of issues, please indicate how important each is to you, personally." [MATRIX LAYOUT])

n=801	Extremely important %	Very important %	Somewhat important %	Not very important %	Not at all important %	Don't know %	Refused %
P. Staying in your own home as you get older	43	40	13	2	1	1	0
Q. Having high quality long-term care in your community	37	41	16	3	2	1	<1
R. Getting to the places you need to go independently	37	47	14	1	1	<1	0
AA. Staying in your community as you get older	30	38	20	8	3	1	<1
BD. Living in a community that meets your needs as you get older	28	45	19	4	3	1	<1
S. Caring for a loved one	44	38	11	4	3	1	0
LIVCOM1C. Being connected with others in your community and having opportunities to socialize as you age	20	36	30	9	5	1	0
LIVCOM1E. Having access to transportation if you are unable to drive	39	39	17	3	2	<1	0

Transportation Issues

TRA1. How do you usually get around your community for things like shopping, visiting the doctor, running errands, or other things? (READ LIST AS NEEDED TO CLARIFY) [SINGLE RESPONSE ALLOWED] (Web: List response options; single response allowed)

%	n=801
82	Drive yourself
12	Have others drive you
2	Walk
2	Use public transportation
1	Use a special transportation service, such as one for seniors or persons with disabilities
1	Use a ride source company such as Uber or Lyft
<1	Take a taxi
<1	Ride a bike
0	Some other way [SPECIFY]
0	Don't know (VOL) (Web: Do not include this response option)
0	Refused (VOL) (Web: Do not include this response option)

Livable Communities

REP2. For each of the following, would you rate your community as excellent, very good, good, fair, or poor? (READ LIST) [RANDOMIZE]

n=801	Excellent %	Very good %	Good %	Fair %	Poor %	Don't know %	Refused %
H. Streets and paths that allow people of all ages and ability levels to walk safely	12	19	26	23	18	2	<1
I. Separate protected bike lanes for bicyclists	6	11	17	21	34	10	1
G. Enforced speed limits	11	21	30	19	16	3	<1
K. Public bus services	6	9	22	14	34	15	1
L. Accessible and well-maintained bus stops	7	11	19	15	33	15	1
J. Affordable housing options that are in walking distance to your downtown or village center	7	12	22	22	27	11	<1

Life Events/Transitions

LET1. For each of the following life experiences, please indicate how important you think it would be to have help navigating each, if you were to experience it. [RANDOMIZE]

n=801	Very important %	Somewhat important %	Not important %	Don't know %	Refused %
A1. Enrolling in Medicare	61	25	14	1	<1
A2. Enrolling in Social Security	63	22	13	1	1
B. Caregiving for an adult loved one	64	24	11	1	<1
D. Changes in driving or using new transportation options	45	36	18	1	0
F. Health changes	66	28	5	<1	<1
G. Changes in family structure, including additions and losses	51	31	15	2	<1
H. Social challenges like age discrimination	45	35	19	<1	<1
I. Making new friends and social connections	33	41	25	1	<1
J. Housing changes, such as moving to a new home or making renovations	42	37	20	1	0

Demographics

Thank you for your time so far. I have just a few final questions for classification purposes. All of your responses will be completely confidential. (Web: Do not include)

D14. Does any disability or chronic disease keep you from participating fully in work, school, household, or other activities?

%	n=801
28	Yes
71	No
1	Don't know (Web: Do not include this response option)
<1	Refused (Web: Do not include this response option)

D3. What is the highest degree or level of school you have completed? (CODE BELOW; READ TO CLARIFY IF NEEDED)

%	n=801
6	0 through 12 th grade (no diploma)
25	High school graduate (or equivalent)
5	Post- high school vocational or technical training
31	Some college (no degree), Associate's degree, 2-year college degree
18	College graduate (4-year degree)
2	Post-graduate study
14	Graduate or professional degrees (Master's degree/ PhD/ Law)
<1	Don't know (VOL) (Web: Do not include this response option)
0	Refused (VOL) (Web: Do not include this response option)

D4. How do you identify your gender? (CODE BELOW; READ TO CLARIFY IF NEEDED)

%	n=801
53	Female
47	Male
0	Other gender identity [SPECIFY]
0	Don't know (VOL)
<1	Refused (VOL) (Web: "Prefer not to say")

D5. What is your current marital status? (CODE BELOW; READ TO CLARIFY IF NEEDED)

%	n=801
52	Married
3	Living with a partner
15	Widowed
16	Divorced or separated
14	Never married
0	Don't know (VOL) (Web: Do not include this response option)
1	Refused (VOL) (Web: Do not include this response option)

D6. [IF D5=Married or 'Not married, living with a partner'] Are you or your (spouse/partner) currently a member of AARP? [IF D5≠Married or 'Not married, living with a partner'] Are you currently a member of AARP?

%	n=801
37	Yes
61	No
2	Don't know
<1	Refused (Web: Do not include this response option)

D7. Are you of Spanish, Hispanic or Latino background?

%	n=801
3	Yes
96	No
<1	Don't know
1	Refused (Web: "Prefer not to say")

D8. Which of the following best describes your race? (READ LIST)

%	n=801
83	White
13	Black or African American
2	American Indian or Alaska Native
<1	Native Hawaiian or other Pacific Islander
0	Asian
<1	Some other race [SPECIFY]
1	Multi-race [SPECIFY]
<1	Don't know (VOL)
1	Refused (VOL) (Web: "Prefer not to say")

D9. In general, how would you describe your political views? Would you say you are conservative, moderate, liberal, or something else? (Web: "In general, how would you describe your political views?")

%	n=801
38	Conservative
36	Moderate
15	Liberal
1	Other [SPECIFY]
7	Don't know
3	Refused (Web: "Prefer not to say")

D10. Are you...? (READ LIST) [ROTATE ORDER]

%	n=801
33	Republican
32	Democrat
27	Independent
1	Other [SPECIFY] (VOL)
2	Don't know (VOL)
5	Refused (VOL) (Web: "Prefer not to say")

D11. What income range includes your household's total income from all sources in 2020? (READ LIST)

%	n=801
6	Less than \$10,000
14	\$10,000 to less than \$25,000
24	\$25,000 to less than \$50,000
19	\$50,000 to less than \$75,000
11	\$75,000 to less than \$100,000
9	\$100,000 to less than \$150,000
4	\$150,000 to less than \$200,000
3	\$200,000 or more
10	Refused (VOL) (Web: "Prefer not to say")

D4a. Do you identify as lesbian, gay, bisexual, transgender, or queer?

%	n=801
4	Yes
94	No
1	Not sure
2	Refused (VOL) (Web: "Prefer not to say")

Thank you very much for participating in this survey.