VITAL VOICES

Issues That Impact Hawai'i Adults
Age 45 and Older, October 2021

Annotated Questionnaire

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Issues That Impact Hawai'i Adults Age 45 and Older

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For more information on the methodology or the survey, contact Aisha Bonner Cozad at ABonner@aarp.org.

Interviews were conducted with 704 Hawai'i residents age 45 and older between September 16, 2021 and October 5, 2021. All data have been weighted by age, gender, and race/ethnicity according to 2019 U.S. Census Bureau Current Population Survey (CPS) statistics. Survey results have a 3.7% margin of error.

Hello, this is _____ calling from Alan Newman Research, a national opinion research firm. We are not telemarketers and are not trying to sell you anything. We are interested in your thoughts about issues of importance to you and people like you in Hawai'i. Your views are important and we would greatly appreciate your participation. (Web: "We are interested in your thoughts about issues of importance to you and people like you in Hawai'i. Your views are important and we would greatly appreciate your participation.")

Screenener

Qa. Would you like to continue the survey in English, or would you prefer to continue in Tagalog?

%	n=704
100	English
<1	Tagalog

S1. Our study is interested in the opinions of certain age groups. Could you please tell me your age as of your last birthday? (IN YEARS) [RECORD AGE; TERMINATE IF UNDER AGE 45 OR REFUSED] (Web: "Our study is interested in the opinions of certain age groups. What is your age as of your last birthday?")

%	n=704
0	Under 45 [TERMINATE]
13	45-49
12	50-54
11	55-59
14	60-64
15	65-69
12	70-74
10	75-79
7	80-84
6	85+
0	Refused (Web: "Prefer not to say") [TERMINATE]

S2. What is your 5-digit zip code? _____ [ENTER ZIP CODE; VERIFY MATCH – IF NOT A MATCH TO HAWAII OR DON'T KNOW/REFUSED, ASK FOR RESIDENT IN HH; TERMINATE IF NO ONE IN HH IS AGE 45+ RESIDENT OF HAWAII] (Web: TERMINATE IF NOT A MATCH)

S4. Are you registered to vote in Hawai'i?

%	n=704
86	Yes
13	No
1	Don't know
<1	Refused (Web: Do not include this response option)

S5. [IF S4=Yes] Did you vote in the November 2020 election?

%	n=606
94	Yes
6	No
<1	Don't know (Web: "Don't recall")
0	Refused (Web: "Prefer not to say")

S3. What is your current employment status? (READ LIST AS NEEDED TO CLARIFY) [CODE RESPONSE]

%	n=704
9	Self-employed full-time
4	Self-employed part-time
21	Employed full-time
6	Employed part-time
6	Unemployed and looking for work
48	Retired and not working at all
6	Or are you not in the labor force for other reasons
0	Don't know (VOL) (Web: Do not include this response option)
0	Refused (VOL) (Web: Do not include this response option)

Health

I1. Next, I am going to read a list of issues, and I'd like you to please tell me how important each is to you, personally. Is [ITEM] extremely important, very important, somewhat important, not very important, or not important at all to you? [RANDOMIZE ORDER] (Web: "For the following list of issues, please indicate how important each is to you, personally." [MATRIX LAYOUT])

n=704	Extremely important %	Very important %	Somewhat important %	Not very important %	Not at all important %	Don't know %	Refused %
A. Having adequate health insurance coverage	54	38	4	2	2	<1	<1
B. Having Medicare benefits available to you in the future	51	36	8	1	3	0	0
C. Staying mentally sharp	49	44	5	1	<1	1	0
D. Staying physically healthy	48	45	6	1	<1	0	0
E. Paying for prescription drugs	34	39	16	6	4	1	<1
F. Paying for health care expenses, including premiums and co-pays	40	40	13	3	2	1	<1

Caregiving

CARE1. Are you currently providing unpaid help to a relative or friend 18 years or older to help them take care of themselves? This would include doing things for them such as grocery shopping, providing transportation, managing finances, arranging for healthcare or other services, or preparing meals.

%	n=704
32	Yes
68	No
<1	Don't know (Web: Do not include this response option)
<1	Refused (Web: Do not include this response option)

CARE1_A. [IF CARE1≠Yes] Have you ever provided this type of unpaid help in the past?

%	n=483
42	Yes
58	No
1	Don't know (Web: Do not include this response option)
0	Refused (Web: Do not include this response option)

COVID-19

CVD-11. Have you gotten or do you plan to get the COVID-19 vaccine? (READ LIST AS NEEDED TO CONFIRM)

%	n=704
86	Yes, already got the COVID-19 vaccine (either all shots or 1 shot out of 2)
3	Yes, plan to get the COVID-19 vaccine
7	No, I do not plan to get the COVID-19 vaccine
2	Don't know (VOL)
2	Refused (VOL) (Web: Do not include this response option)

CVD-11a. [IF CVD-11=Yes] Do you plan to get the booster when available?

%	n=608
80	Yes
6	No
14	Don't know (Web: Do not include this response option)
1	Refused (Web: Do not include this response option)

HBCS

HBCS1. If you had a chronic illness or disability [IF S1=70+ "in the future" or IF S1=<70: "as an older adult"] and needed long-term care for help with regular daily activities, or help with medical nursing tasks, which of the following living arrangements would you prefer? [RANDOMIZE ORDER OF 1-5]

%	n=704
40	A combination of family and paid help providing care in your residence
21	Having a nurse or a personal care aide who provides care in your residence
16	Having family and/or friends who provide all the care in your residence
13	Care provided in a residential setting, such as an assisted living facility that includes meals and personal care
3	Care provided in a nursing home
7	Don't know (VOL)
1	Refused (VOL) (Web: Do not include this response option)

GLTC1. How concerned are you about the following? (READ LIST) [RANDOMIZE]

n=704	Extremely concerned %	Very concerned %	Somewhat concerned %	Not very concerned %	Not concerned at all %	Don't know %	Refused %
A. Staying in your own home as you get older	29	36	21	7	7	1	<1
B. Paying for long-term care such as nursing home or home health services	25	31	25	8	9	2	<1
C. Having long-term care or home health services available	27	35	26	6	5	1	<1
D. Continuing to drive or get around as you get older	20	33	25	12	9	1	1
E. Feeling isolated or lonely	13	17	22	24	24	1	<1
F. Providing support, help, or caregiving for a loved one	26	31	22	10	9	1	1

Wealth

11. Next, I am going to read a list of issues, and I'd like you to please tell me how important each is to you, personally. Is [ITEM] extremely important, very important, somewhat important, not very important, or not important at all to you? [RANDOMIZE ORDER] (Web: "For the following list of issues, please indicate how important each is to you, personally." [MATRIX LAYOUT])

n=704	Extremely important %	Very important %	Somewhat important %	Not very important %	Not at all important %	Don't know %	Refused %
G. Having adequate Social Security benefits available to you in the future	52	35	8	3	2	<1	0
H. Having good employment opportunities in your community	24	40	17	7	9	1	1
I. Protection from age discrimination	25	40	22	8	4	2	<1
J. Maintaining relevant job skills and experience	15	38	23	11	10	1	1
K. [IF S3=Retired and not working at all] Having enough income or savings to retire (n=366)	58	33	7	1	1	1	0
L. [IF S3=Employed (full-time, part-time), self-employed (full-time, part-time), or unemployed and looking for work] Being able to stop working for pay at the age you want (n=322)	32	37	23	4	3	1	<1
M. Protecting yourself against consumer fraud	35	45	15	3	2	1	0
N. Protecting yourself against unfair financial practices	40	41	14	3	2	1	<1
O. Having online security	32	38	18	4	5	3	<1
U. Having financial security throughout your life	52	40	6	1	1	0	0
V. Having affordable utilities	37	45	15	2	1	<1	<1
W. Being able to afford groceries or other household necessities	51	40	7	<1	2	1	<1
AB. Having access to high-speed Internet	21	34	27	9	7	1	<1
AU. Having a way to save for retirement through the workplace	31	35	17	5	7	3	1

Pension Tax

TAX6_HI. Many states in the U.S. are currently facing budget deficits. Some have suggested that Hawai'i could tax pensions to increase the state budget. Do you support or oppose taxing pensions to address the state budget deficit? (And is that strongly or somewhat?) (Web: Do not include "And is that strongly or somewhat?")

%	n=704
4	Strongly support taxing pensions
6	Somewhat support taxing pensions
7	Neither support nor oppose taxing pensions (VOL)
9	Somewhat oppose taxing pensions
65	Strongly oppose taxing pensions
8	Don't know
<1	Refused (Web: Do not include this response option)

Housing

COMM10_2. Which of the following types of homes best describes where you currently live? (READ LIST) [SINGLE RESPONSE ONLY]

%	n=704
63	A single-family house
12	A condominium
11	A apartment
6	A two-family house or a lot that has two separate living units
5	A townhouse or row house
3	With extended family or multi-generational dwelling
1	Senior housing or an assisted living facility
0	Some other type of living arrangement [SPECIFY]
<1	Don't know (VOL) (Web: Do not include this response option)
<1	Refused (VOL) (Web: Do not include this response option)

LIVCOMM3. Do you own or rent your residence? (READ LIST AS NEEDED TO CLARIFY) [SINGLE RESPONSE ALLOWED]

%	n=704
72	Own
24	Rent
2	Do not pay rent or pay less than market value rent because subsidized by the homeowner
<1	I am homeless (VOL)
2	Some other type or living arrangement [SPECIFY]
0	Don't know (VOL) (Web: Do not include this response option)
<1	Refused (VOL) (Web: Do not include this response option)

HOME-3. Which of the following actions, if any, have you personally had to do in the past year because you were struggling to be able to pay your rent or mortgage? [ALLOW MULTIPLE RESPONSES FOR 1-8]

%	n=704
14	Stop saving for retirement
13	Accumulate credit card debt
13	Cut back on healthy, nutritious food
9	Moved or thinking about moving to the mainland
9	Take on an additional job or work more at your current job
5	Cut back on health care
3	Move to a neighborhood that you feel is less safe
1	Move to a place where the schools are not as good
65	None of these [MUTUALLY EXCLUSIVE]
1	Don't know (VOL) (Web: Do not include this response option)
1	Refused (VOL) (Web: Do not include this response option)

CONDO1. [IF COMM10_2=A condominium and LIVCOMM3=Own] Have you lived in your condo for 20 years or more?

%	n=66
54	Yes
46	No
0	Don't know
0	Refused (Web: Do not include this response option)

CONDO2. [IF COMM10_2=A condominium and LIVCOMM3=Own] Have your maintenance fees [ITEM]? (READ LIST)

%	n=66
47	Increased at approximately 5% per year
25	Increased more than 5% in the last 20 years
12	[IF NOT 1 OR 2, ASK] Remained the same
5	Became more than you can afford
3	Caused you to consider moving
9	None of these (VOL) [MUTUALLY EXCLUSIVE]
4	Don't know (VOL)
0	Refused (VOL) (Web: Do not include this response option)

Self

Q1. What do you think is the single most important problem or challenge facing mid-life or older adults as they age? [ENTER VERBATIM RESPONSE] (Web: Large text box, open-end) [CODED OPEN-ENDED RESPONSES]

%	n=704
28	Health generally/ health problems
23	Retirement/ Social Security/ finances/ cost-of-living
16	Access to healthcare (finding insurance, providers, etc.)
4	COVID-19/ coronavirus/ pandemic
4	Economy
4	Healthcare cost (insurance cost, cost for services)
3	Assistance/ care at home
3	Housing
3	Government
2	Prescription drug costs
2	Employment
2	Staying involved/ connected/ contributing to society
2	Loneliness/ social isolation
2	Not being respected/ accepted
1	Keeping up with technology
1	Climate change/ environment
1	Transportation
0	Racial justice
0	Nursing home safety
5	Other
9	Don't know/ refused

Independent Living and Long-Term Care

I1. Next, I am going to read a list of issues, and I'd like you to please tell me how important each is to you, personally. Is [ITEM] extremely important, very important, somewhat important, not very important, or not important at all to you? [RANDOMIZE ORDER] (Web: "For the following list of issues, please indicate how important each is to you, personally." [MATRIX LAYOUT])

n=704	Extremely important %	Very important %	Somewhat important %	Not very important %	Not at all important %	Don't know %	Refused %
P. Staying in your own home as you get older	41	42	14	2	1	1	0
R. Getting to the places you need to go independently	32	48	15	2	2	1	<1
S. Caring for a loved one	42	41	10	3	3	1	<1
T. Having paid time off to care for yourself or a seriously ill family member	29	35	16	6	10	3	1
BC. Having affordable long-term care options in your community	34	41	19	3	3	1	0

Broadband

TECH18. Do you have access to high-speed Internet in your home?

(IF NEEDED, READ: "High-speed Internet service includes cable Internet service, DSL, Fiber Optic, Satellite, and mobile data plans. Companies that provide these high-speed services include Comcast, Spectrum, Hawai'iian Telcomm, Verizon DSL, Verizon FIOS, Google Fiber, T-Mobile, Verizon Wireless, and AT&T Wireless.")

(Web: Display on page: "High-speed Internet service includes cable Internet service, DSL, Fiber Optic, Satellite, and mobile data plans. Companies that provide these high-speed services include Comcast, Spectrum, Hawai'iian Telcomm, Verizon DSL, Verizon FIOS, Google Fiber, T-Mobile, Verizon Wireless, and AT&T Wireless.")

%	n=704
83	Yes
14	No
3	Don't know
0	Refused (Web: Do not include this response option)

TECH18_1. [IF TECH18=Yes] Do you feel it's affordable?

%	n=585
63	Yes
31	No
6	Don't know
<1	Refused (Web: Do not include this response option)

TECH19. [IF TECH18=No] What are the reasons you do not have Internet at home? (PHONE: CODE RESPONSE TO LIST) [ALLOW MULTIPLE RESPONSES FOR 1-97]

%	n=100
31	You don't need it
26	You don't want it
24	You don't feel comfortable using it
22	Cost
8	It is not available where you live
1	Other [SPECIFY]
5	Don't know (VOL)
1	Refused (VOL) (Web: Do not include this response option)

TECH18_3. [IF TECH18=No] Do you have somewhere you can go in your community to access high-speed Internet easily, affordably, and privately?

%	n=100
51	Yes
29	No
20	Don't know
1	Refused (Web: Do not include this response option)

TECH6. [IF TECH18_3=Yes] Thinking about all of the places where the Internet is available to you, even if you haven't actually used the Internet at these places— in which of the following places is access to the Internet available to you? (READ LIST) [RANDOMIZE 1-6] [MULTIPLE RESPONSES ALLOWED FOR 1-7]

%	n=51
78	At a library or school
36	At a coffee shop or business other than your workplace
33	At a community center or senior center
18	At a place of worship
17	At home
16	At work
7	Somewhere else [SPECIFY] (VOL)
4	None of the above (VOL) [MUTUALLY EXCLUSIVE]
3	Don't know (VOL)
0	Refused (VOL) (Web: Do not include this response option)

TECH5. Which of the following do you currently use to connect to the Internet for things such as surfing the Internet, using email, using apps, etc.? (READ LIST) [ALLOW MULTIPLE RESPONSES FOR 1-5 and 7]

%	n=704
70	Mobile phone or smartphone such as Android, iPhone, Windows, or Blackberry
54	Laptop computer, including notebooks and netbooks such as Chromebook
43	TV or Smart TV, such as watching YouTube on your TV or streaming through services like Netflix
43	Tablet, such as iPad, Amazon Fire, or Google Nexus
41	Desktop computer
9	(If none of 1-5 or 7) None of the above or does not apply (VOL) [MUTUALLY EXCLUSIVE]
2	Other type of device [SPECIFY]
1	Don't know (VOL)
<1	Refused (VOL) (Web: Do not include this response option)

TECH5b. Have you ever used a virtual voice assistants like Siri, or Amazon Alexa, when accessing the internet?

%	n=704
32	Yes
68	No
1	Don't know
0	Refused (Web: Do not include this response option)

TECH10. In the past 12 months, when you needed help with using the Internet, where or to whom did you turn for answers? (CODE RESPONSE TO LIST – DO NOT READ LIST) [MULTIPLE RESPONSES ALLOWED FOR 1-96]

%	n=704
21	Child/ grandchild
18	Online search
14	Friend
14	Service provider/ manufacturer
10	Spouse
9	Other family member
6	Co-worker
2	Neighbor
1	Public library
2	Other [SPECIFY]
24	Does not apply/ haven't needed help with the Internet in the past 12 months
2	Don't know (VOL) (Web: Do not include this response option)
1	Refused (VOL) (Web: Do not include this response option)

Demographics

D2. Have you or a family member ever served on active duty in the U.S. Armed Forces, Reserves, or National Guard? [ALLOW MULTIPLE RESPONSES FOR 1-2]

%	n=704
16	Yes, I have
41	Yes, a family member has
47	No
1	Don't know
0	Refused (Web: Do not include this response option)

Thank you for your time so far. I have just a few final questions for classification purposes. All of your responses will be completely confidential. (Web: Do not include

D3. What is the highest degree or level of school you have completed? (CODE BELOW; READ TO CLARIFY IF NEEDED)

%	n=704
3	0 through 12 th grade (no diploma)
16	High school graduate (or equivalent)
4	Post- high school vocational or technical training
27	Some college (no degree), Associate's degree, 2-year college degree
28	College graduate (4-year degree)
4	Post-graduate study
17	Graduate or professional degrees (Master's degree/ PhD/ Law)
<1	Don't know (VOL) (Web: Do not include this response option)
<1	Refused (VOL) (Web: Do not include this response option)

D4. How do you identify your gender? (CODE BELOW; READ TO CLARIFY IF NEEDED)

%	n=704
54	Female
46	Male
0	Another gender identity [SPECIFY]
0	Don't know (VOL)
<1	Refused (VOL) (Web: "Prefer not to say")

D12. What is your sexual orientation? (READ LIST)

%	n=704
91	Straight or heterosexual
2	Gay or lesbian
1	Bi-sexual [SPECIFY]
2	Don't know (VOL) (Web: Do not include this response option)
4	Refused (VOL) (Web: "Prefer not to say")

D5. What is your current marital status? (CODE BELOW; READ TO CLARIFY IF NEEDED)

%	n=704
47	Married
3	Living with a partner
11	Widowed
15	Divorced or separated
23	Never married
<1	Don't know (VOL) (Web: Do not include this response option)
1	Refused (VOL) (Web: Do not include this response option)

D6. [IF D5=Married or 'Not married, living with a partner'] Are you or your (spouse/partner) currently a member of AARP? [IF D5≠Married or 'Not married, living with a partner'] Are you currently a member of AARP?

%	n=704
31	Yes
66	No
3	Don't know
1	Refused (Web: Do not include this response option)

D8. Which of the following best describes your race? (READ LIST)

%	n=704
49	Asian
27	White
11	Native Hawai'ian
3	Hispanic/ Latino
2	Pacific Islander
1	Black or African American
<1	American Indian or Alaska Native
0	Some other race [SPECIFY]
5	Multi-race [SPECIFY]
0	Don't know (VOL)
2	Refused (VOL) (Web: "Prefer not to say")

D8_A. [IF D8=3 Asian] How would you describe your ancestry? (DO NOT READ LIST)

%	n=345
56	Japanese
17	Chinese
16	Filipino
3	Okinawan
2	Korean
1	Taiwanese
1	Nepali
<1	Vietnamese
0	Tibetan
0	Bruneian
0	Burmese
0	Cambodian
0	Hmong
0	Indonesian
0	Laotian
0	Malaysian
0	Mien
0	Singaporean
0	Timorese
0	Thai
0	Bangladeshi
0	Indian
0	Maldivians
0	Pakistani
0	Sri Lankan
0	Bhutanese
3	Something else [SPECIFY]
1	Don't know
1	Refused (VOL) (Web: "Prefer not to say")

D8_B. [IF D8=Pacific Islander] How would you describe your ancestry? (DO NOT READ LIST)

%	n=14
59	Hawai'ian
22	Samoan
7	Guamanian
6	Yapese
0	Carolinian
0	Chamorro
0	Chuukese
0	Fijian
0	Kosraean
0	Marshallse
0	Niuean
0	Palauan
0	Pohnpeian
0	Papua New Guinean
0	Tokelauan
0	Tongan
0	Something else [SPECIFY]
0	Don't know
6	Refused (VOL) (Web: "Prefer not to say")

D9. In general, how would you describe your political views? Would you say you are conservative, moderate, liberal, or something else? (Web: "In general, how would you describe your political views?")

%	n=704
25	Conservative
38	Moderate
25	Liberal
1	Other [SPECIFY]
8	Don't know
2	Refused (Web: "Prefer not to say")

D10. Are you...? (READ LIST) [ROTATE ORDER]

%	n=704
41	Democratic Party of Hawai'i
34	Independent
13	Hawai'i Republican Party
1	Green Party of Hawai'i
1	Aloha Aina Party
0	Constitution Party of Hawai'i
0	Libertarian Party of Hawai'i
<1	Other [SPECIFY] (VOL)
6	Don't know (VOL)
4	Refused (VOL) (Web: "Prefer not to say")

D11. What income range includes your household's total income from all sources in 2020? (READ LIST)

%	n=704
6	Less than \$10,000
11	\$10,000 to less than \$25,000
19	\$25,000 to less than \$50,000
20	\$50,000 to less than \$75,000
13	\$75,000 to less than \$100,000
13	\$100,000 to less than \$150,000
6	\$150,000 to less than \$200,000
4	\$200,000 or more
10	Refused (VOL) (Web: "Prefer not to say")

D17. What is your primary source of news? (READ LIST) [SINGLE RESPONSE ONLY; RANDOMIZE ORDER OF 1-5]

%	n=704
54	TV
18	Websites
15	Print newspaper
6	Social media like Facebook or Twitter
5	Radio
1	Other [SPECIFY] (VOL)
1	Don't know (VOL) (Web: Do not include this response option)
1	Refused (VOL) (Web: Do not include this response option)

Thank you very much for participating in this survey.