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2020 AARP SURVEY OF WEST VIRGINIA ADULTS AGE 45 AND OLDER: JULY 2020

Annotated Questionnaire

2020 AARP Survey of West Virginia Adults Age 45 and Older [Annotation] **Contents**

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For more information on the methodology or the survey, contact Cassandra Cantave at CCantave@aarp.org.

Interviews were conducted with 707 West Virginia residents age 45 and older between 7/23/20 and 7/29/20. All data have been weighted by age, gender, and race/ethnicity according to 2018 U.S. Census Bureau Current Population Survey (CPS) statistics. Survey results have a 3.7% margin of error.

Hello, this is _____ calling from Alan Newman Research, a national opinion research firm. We are not telemarketers and are not trying to sell you anything. We are interested in your thoughts about issues of importance to you and people like you in West Virginia. Your views are important and we would greatly appreciate your participation. (Web: "We are interested in your thoughts about issues of importance to you and people like you in West Virginia. Your views are important and we would greatly appreciate your participation.")

Screeners

S1. Our study is interested in the opinions of certain age groups. Could you please tell me your age as of your last birthday? (IN YEARS) [RECORD AGE; TERMINATE IF UNDER AGE 45 OR REFUSED] (Web: "Our study is interested in the opinions of certain age groups. What is your age as of your last birthday?") [AGE CODED]

%	n=707
0	Under 45 [TERMINATE]
15	45-49
14	50-54
17	55-59
14	60-64
14	65-69
11	70-74
7	75-79
5	80-84
5	85+
0	Refused (Web: "Prefer not to say") [TERMINATE]

S2. What is your 5-digit zip code? _____ [ENTER ZIP CODE; VERIFY MATCH – IF NOT A MATCH TO WEST VIRGINIA OR DON'T KNOW/REFUSED, ASK FOR RESIDENT IN HH; TERMINATE IF NO ONE IN HH IS AGE 45+ RESIDENT OF WEST VIRGINIA] (Web: TERMINATE IF NOT A MATCH)

D19. What county do you live in? [INSERT LIST OF COUNTIES FOR WV, TERMINATE IF 'NONE OF THESE']

S4. Are you registered to vote in West Virginia?

%	n=707
90	Yes
10	No
<1	Don't know
0	Refused (Web: Do not include this response option)

S5. And did you vote in the November 2016 election?

%	n=707
84	Yes
15	No
1	Don't know (Web: "Don't recall")
<1	Refused (Web: "Prefer not to say")

S6. How likely are you to vote in the November 2020 elections? (READ LIST)

%	n=707
85	Very likely
5	Somewhat likely
3	Not very likely
5	Not likely at all
2	Don't know
<1	Refused (Web: "Prefer not to say")

S3. What is your current employment status? (READ LIST AS NEEDED TO CLARIFY) [CODE RESPONSE]

%	n=707
6	Self-employed full-time
2	Self-employed part-time
25	Employed full-time
5	Employed part-time
4	Unemployed and looking for work
47	Retired and not working at all
10	Or are you not in the labor force for other reasons
0	Don't know (VOL) (Web: Do not include this response option)
0	Refused (VOL) (Web: Do not include this response option)

Health

I1. Next, I am going to read a list of issues, and I'd like you to please tell me how important each is to you, personally. Is [ITEM] extremely important, very important, somewhat important, not very important, or not important at all to you? [RANDOMIZE ORDER] (Web: "For the following list of issues, please indicate how important each is to you, personally." [MATRIX LAYOUT])

n=707	Extremely important %	Very important %	Somewhat important %	Not very important %	Not at all important %	Don't know %	Refused %
A. Having adequate health insurance coverage	60	34	6	<1	<1	0	0
B. Having Medicare benefits available to you in the future	59	35	5	1	1	0	0
C. Staying mentally sharp	57	37	5	<1	<1	<1	0
D. Staying physically healthy	52	43	5	<1	<1	0	0
E. Paying for prescription drugs	48	36	9	4	2	1	0
F. Paying for health care expenses, including premiums and co-pays	50	37	9	2	1	1	0

Caregiving

CARE1. Are you currently providing unpaid help to a relative or friend 18 years or older to help them take care of themselves? This would include doing things for them such as grocery shopping, providing transportation, managing finances, arranging for healthcare or other services, or preparing meals.

%	n=707
30	Yes
70	No
<1	Don't know (Web: Do not include this response option)
0	Refused (Web: Do not include this response option)

CARE1_A. [IF CARE1≠Yes] Have you ever provided this type of unpaid help in the past?

%	n=492
46	Yes
54	No
<1	Don't know (Web: Do not include this response option)
0	Refused (Web: Do not include this response option)

CARE25. [If CARE1 OR CARE1_A=Yes] Thinking about adult loved one you most recently provided care to, did you ever have to [ITEM]? [RANDOMIZE ORDER]

n=441	Yes %	No %	Don't know %	Refused %
A. Use your own money to help provide care	74	25	1	1
B. Make changes to your home for the loved one in your care	40	60	1	0
C. Move into another home to accommodate the loved one in your care	19	80	1	0

CARE36_1A. Do you support or oppose providing a state income tax credit to family caregivers who incur expenses for the care and support of a family member living in West Virginia? (And is that strongly or somewhat?) (Web: Do not include "And is that strongly or somewhat?")

%	n=707
61	Strongly support
26	Somewhat support
5	Neither support nor oppose (VOL)
3	Somewhat oppose
2	Strongly oppose
3	Don't know
0	Refused (Web: Do not include this response option)

COVID-19

CVD-1. Have you been affected by the coronavirus in any of the following ways? (Web: *"Have you been affected by the coronavirus in any of the following ways? Please check all that apply."*). [RANDOMIZE ORDER]

n=707	Yes %	No %	Don't know %	Refused %
A. Officially diagnosed with coronavirus	2	98	0	0
B. Sheltering at home to avoid contact with others	74	26	0	0
C. Canceled travel plans	54	46	<1	0
D. [IF S3#Retired and not working at all] Working from home (n=373)	29	71	0	0
E. Got tested for coronavirus	15	85	<1	0
F. Need to be tested, but unable to get a test	6	94	1	0
G. Having a difficult time worrying about the coronavirus	38	62	<1	0
H. Canceled plans to attend large gatherings such as concerts or sporting events	50	51	0	0
I. Moved to a new location	3	97	0	0
J. Canceled plans to volunteer	24	76	<1	0
K. Wearing a mask in public	90	10	0	0
L. Met with physical or mental health providers through the internet using telehealth technology	23	76	<1	0
M. Lost a job	9	92	0	0
N. Filed for unemployment	9	91	<1	0
O. Unable to attend services at your church, synagogue, mosque, or other religious gathering	56	44	<1	0
P. Unable to see family members	61	39	0	<1
Q. Not having access to high-speed internet when you needed it	18	82	1	<1

CVD-2. How easy or difficult would you say it has been for you to ____? (READ LIST) [PRESERVE ORDER SHOWN ABOVE PER RESPONDENT]

n=varies	Very easy %	Somewhat easy %	Somewhat hard %	Very hard %	Don't know %	Refused %
B. [IF CVD-1b=Yes] Shelter at home to avoid contact with others (n=521)	38	30	21	11	<1	0
C. [IF CVD-1c=Yes] Cancel travel plans (n=382)	26	27	28	20	<1	0
D. [IF CVD-1d=Yes] Work from home (n=107)	44	27	19	11	0	0
E/F. [IF CVD-1e or CVD-1f=Yes] Get tested for coronavirus (n=133)	44	27	11	16	2	0
G. [IF CVD-1g=Yes] Deal with worries about the coronavirus (n=269)	9	20	41	31	0	0
H. [IF CVD-1h=Yes] Cancel plans to attend large gatherings such as concerts or sporting events (n=350)	27	27	26	18	2	<1
I. [IF CVD-1i=Yes] Move to a new location (n=20)	23	25	25	21	0	5
K. [IF CVD-1k=Yes] Wear a mask in public (n=634)	46	23	19	12	0	<1
L. [IF CVD-1l=Yes] Meet with physical or mental health providers through the internet using telehealth technology (n=165)	44	32	17	5	2	0
N. [IF CVD-1n=Yes] File for unemployment (n=64)	36	22	14	29	0	0
O. [IF CVD-1o=Yes] Attend religious services (n=398)	10	16	35	38	1	<1
P. [IF CVD-1p=Yes] Spend time with family members (n=428)	10	18	37	35	<1	0
Q. [IF CVD-1q=Yes] Get access to high-speed internet (n=125)	15	18	24	40	3	0

CVD-3. How easy or difficult would you say it has been for you to get each of the following due to the coronavirus? [RANDOMIZE ORDER]

n=707	Very easy %	Somewhat easy %	Somewhat hard %	Very hard %	Have not needed it %	Don't know %	Refused %
A. Prescription drugs	59	26	7	2	7	<1	0
B. Staple foods, such as flour, sugar, rice, and pasta	50	28	16	4	2	<1	0
C. Household items, such as toilet paper, soap, and sanitizer	26	23	33	17	1	<1	0
D. Fresh produce and meats	39	34	20	6	1	<1	0
E. Transportation to the places you need to go	62	19	7	4	8	0	0
F. Medical care	38	27	17	5	11	<1	<1
G. Dental services	20	17	21	13	28	1	<1
H. Mental health services	15	13	7	4	60	1	0

CVD-4. What actions have you taken to help family, friends, or your community members cope with the coronavirus pandemic? (Web: "What actions have you taken to help family, friends, or your community members cope with the coronavirus pandemic? Please check all that apply."). [RANDOMIZE ORDER]

n=707	Yes, have taken this action %	No %	Don't know %	Refused %
A. Talked more often with friends or family through technology, for example video chatting, texting, and email	64	36	<1	0
B. Volunteered with a local community organization	12	88	0	0
C. Ran errands for family, friends, or neighbors	56	44	0	0
D. Helped with school-age children's education	29	71	1	0
E. Financially helping family, friends, or neighbors	40	60	0	<1
F. Supported local businesses more often	68	33	0	0
G. Donated more often or greater amounts of money to charities	25	75	0	0
H. Helped family members or friends get connected to health care providers online or use some other telehealth option	21	79	<1	<1

Wealth

11. Next, I am going to read a list of issues, and I'd like you to please tell me how important each is to you, personally. Is [ITEM] extremely important, very important, somewhat important, not very important, or not important at all to you? [RANDOMIZE ORDER] (Web: "For the following list of issues, please indicate how important each is to you, personally." [MATRIX LAYOUT])

n=707	Extremely important %	Very important %	Somewhat important %	Not very important %	Not at all important %	Don't know %	Refused %
G. Having adequate Social Security benefits available to you in the future	62	32	5	1	<1	<1	0
H. Having good employment opportunities in your community	34	38	16	5	6	2	0
I. Protection from age discrimination	35	34	20	7	4	1	0
J. Maintaining relevant job skills and experience	23	35	23	8	9	2	0
K. [IF S3≠Retired and not working at all] Having enough income or savings to retire (n=373)	62	32	5	1	<1	0	0
L. [IF S3=Employed (full-time, part-time), self-employed (full-time, part-time), or unemployed and looking for work] Being able to stop working for pay at the age you want (n=300)	38	37	18	4	2	<1	0
M. Protecting yourself against consumer fraud	45	40	12	3	1	0	0
N. Protecting yourself against unfair financial practices	46	40	10	3	1	1	0
O. Having online security	38	35	15	6	6	1	0
U. Having financial security throughout your life	55	39	6	1	0	<1	0
V. Having affordable utilities	52	37	9	1	1	<1	0
W. Being able to afford groceries or other household necessities	59	34	5	1	1	0	0
AB. Having access to high-speed internet	29	35	23	6	7	<1	0
CONTINUES...							

...CONTINUED							
n=707	Extremely important %	Very important %	Somewhat important %	Not very important %	Not at all important %	Don't know %	Refused %
AL. Having access to affordable high-speed internet	29	33	26	5	8	<1	0
AK. Being able to afford household expenses and not being house poor	50	38	8	2	1	<1	0

Self

Q1. What do you think is the single most important problem or challenge facing mid-life or older adults as they age? [ENTER VERBATIM RESPONSE] (Web: Large text box, open-end) [CODED OPEN-ENDED RESPONSES]

%	n=707
25	Access to healthcare (finding insurance, providers, etc.)
24	Retirement/ Social Security/ finances/ cost-of-living
20	Health generally/ health problems
7	COVID-19/ coronavirus/ pandemic
5	Healthcare cost (insurance cost, cost for services)
5	Government
3	Prescription drug costs
2	Employment
2	Economy
1	Not being respected/ accepted
1	Assistance/ care at home
1	Staying involved/ connected/ contributing to society
1	Loneliness/ social isolation
1	Housing
1	Transportation
<1	Racial justice
<1	Keeping up with technology
0	Climate change/ environment
0	Nursing home safety
6	Other
3	Don't know/ refused

Livable Communities

I1. Next, I am going to read a list of issues, and I'd like you to please tell me how important each is to you, personally. Is [ITEM] extremely important, very important, somewhat important, not very important, or not important at all to you? [RANDOMIZE ORDER] (Web: *"For the following list of issues, please indicate how important each is to you, personally."* [MATRIX LAYOUT])

n=707	Extremely important %	Very important %	Somewhat important %	Not very important %	Not at all important %	Don't know %	Refused %
AH. Safe streets	46	38	12	2	2	<1	<1
AC. Sidewalks	20	28	29	11	12	<1	0
AD. Outdoor recreation	21	33	34	7	5	1	0
AE. Public transportation	16	23	30	15	15	1	0
AF. Bike lanes	7	12	32	21	26	2	0

Independent Living and Long-Term Care

11. Next, I am going to read a list of issues, and I'd like you to please tell me how important each is to you, personally. Is [ITEM] extremely important, very important, somewhat important, not very important, or not important at all to you? [RANDOMIZE ORDER] (Web: "For the following list of issues, please indicate how important each is to you, personally." [MATRIX LAYOUT])

n=707	Extremely important %	Very important %	Somewhat important %	Not very important %	Not at all important %	Don't know %	Refused %
P. Staying in your own home as you get older	53	36	9	1	1	<1	0
Q. Having high quality long-term care in your community	44	41	12	2	1	1	0
R. Getting to the places you need to go independently	43	45	9	2	1	<1	0
S. Caring for a loved one	46	41	7	2	3	1	<1
T. Having paid time off to care for yourself or a seriously ill family member	32	30	14	7	13	3	<1
X. Having flexibility in your schedule to care for a loved one	37	38	14	4	5	2	<1
Y. Having affordable housing options in your community	40	36	17	3	3	1	0
Z. Improvements to West Virginia's long-term care services so fewer residents leave the state	45	37	13	2	2	2	0
AA. Staying in your community as you get older	34	39	18	6	3	1	0

Demographics

D15. Is there a telephone in your home that is currently working and is not a cell phone?

%	n=707
70	Yes
30	No
0	Don't know (Web: Do not include this response option)
0	Refused (Web: Do not include this response option)

D16. Do you personally have a working cell phone?

%	n=707
90	Yes
10	No
0	Don't know (Web: Do not include this response option)
0	Refused (Web: Do not include this response option)

D1. [IF D16=Yes] Other than a data plan on your cell phone, do you have high-speed Internet service at home such as cable Internet, DSL, FIOS, or satellite Internet service? [IF D16=No, don't know, or refused] Do you have high-speed Internet service at home such as cable Internet, DSL, FIOS, or satellite Internet service?

%	n=707
79	Yes
19	No
2	Don't know
0	Refused

D2. Have you or a family member ever served on active duty in the U.S. Armed Forces, Reserves, or National Guard? [ALLOW MULTIPLE RESPONSES FOR 1-2]

%	n=707
18	Yes, I have
42	Yes, a family member has
44	No
1	Don't know
0	Refused (Web: Do not include this response option)

Thank you for your time so far. I have just a few final questions for classification purposes. All of your responses will be completely confidential. (Web: Do not include)

D3. What is the highest degree or level of school you have completed? (CODE BELOW; READ TO CLARIFY IF NEEDED)

%	n=707
7	0 through 12 th grade (no diploma)
23	High school graduate (or equivalent)
6	Post- high school vocational or technical training
29	Some college (no degree), Associate's degree, 2-year college degree
19	College graduate (4-year degree)
3	Post-graduate study
13	Graduate or professional degrees (Master's degree/ PhD/ Law)
0	Don't know (VOL) (Web: Do not include this response option)
<1	Refused (VOL) (Web: Do not include this response option)

D4. How do you identify your gender? (CODE BELOW; READ TO CLARIFY IF NEEDED)

%	n=707
52	Female
48	Male
0	Other gender identity [SPECIFY]
0	Don't know (VOL)
<1	Refused (VOL) (Web: "Prefer not to say")

D5. What is your current marital status? (CODE BELOW; READ TO CLARIFY IF NEEDED)

%	n=707
59	Married
4	Living with a partner
13	Widowed
16	Divorced or separated
9	Never married
<1	Don't know (VOL) (Web: Do not include this response option)
<1	Refused (VOL) (Web: Do not include this response option)

D6. [IF D5=Married or 'Not married, living with a partner'] Are you or your (spouse/partner) currently a member of AARP? [IF D5≠Married or 'Not married, living with a partner'] Are you currently a member of AARP?

%	n=707
32	Yes
67	No
1	Don't know
0	Refused (Web: Do not include this response option)

D8. Which of the following best describes your race? (READ LIST)

%	n=707
95	White
2	Black or African American
1	American Indian or Alaska Native
<1	Asian
<1	Hispanic/Latino
0	Native Hawaiian or other Pacific Islander
1	Multi-race [SPECIFY]
0	Some other race [SPECIFY]
0	Don't know (VOL)
1	Refused (VOL) (Web: "Prefer not to say")

D9. In general, how would you describe your political views? Would you say you are conservative, moderate, liberal, or something else? (Web: "In general, how would you describe your political views?")

%	n=707
45	Conservative
31	Moderate
16	Liberal
0	Other [SPECIFY]
7	Don't know
3	Refused (Web: "Prefer not to say")

D10. Are you...? (READ LIST) [ROTATE ORDER]

%	n=707
30	Democrat
40	Republican
24	Independent
1	Progressive
<1	Other [SPECIFY] (VOL)
2	Don't know (VOL)
2	Refused (VOL) (Web: "Prefer not to say")

D11. What income range includes your household's total income from all sources in 2019? (READ LIST)

%	n=707
6	Less than \$10,000
17	\$10,000 to less than \$25,000
25	\$25,000 to less than \$50,000
19	\$50,000 to less than \$75,000
12	\$75,000 to less than \$100,000
10	\$100,000 to less than \$150,000
3	\$150,000 to less than \$200,000
2	\$200,000 or more
7	Refused (VOL) (Web: "Prefer not to say")

D12. What is your sexual orientation? (READ LIST)

%	n=707
96	Straight or heterosexual
1	Gay or lesbian
1	Bi-sexual
0	Other sexual orientation [SPECIFY]
<1	Don't know (VOL) (Web: Do not include this response option)
3	Refused (VOL) (Web: "Prefer not to say")

D17. What is your primary source of news? (READ LIST) [SINGLE RESPONSE ONLY; RANDOMIZE ORDER OF 1-5]

%	n=707
61	TV
17	Websites
10	Social media like Facebook or Twitter
6	Radio
6	Print newspaper
0	Other [SPECIFY] (VOL)
<1	Don't know (VOL) (Web: Do not include this response option)
1	Refused (VOL) (Web: Do not include this response option)

D18. What is the best way to inform you about events happening in the community? (READ LIST) [SINGLE RESPONSE ONLY; RANDOMIZE ORDER OF 1-6]

%	n=707
25	TV
25	Social media like Facebook or Twitter
18	Local newspaper
15	Email
8	Phone call
6	Mail
3	Other [SPECIFY] (VOL)
<1	Don't know (VOL) (Web: Do not include this response option)
1	Refused (VOL) (Web: Do not include this response option)

Thank you very much for participating in this survey.