2020 AARP SURVEY OF ARKANSAS ADULTS AGE 45 AND OLDER:

Annotated Questionnaire

August 2020

2020 AARP Survey of Arkansas Adults Age 45 and Older [Annotation] **Contents**

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For more information on the methodology or the survey, contact Aisha Bonner Cozad at abonner@aarp.org.

Interviews were conducted with 701 Arkansas residents age 45 and older between 8/18/20 and 8/25/20. All data have been weighted by age, gender, and race/ethnicity according to 2018 U.S. Census Bureau Current Population Survey (CPS) statistics. Survey results have a 3.7% margin of error.

Hello, this is _____ calling from Alan Newman Research, a national opinion research firm. We are not telemarketers and are not trying to sell you anything. We are interested in your thoughts about issues of importance to you and people like you in Arkansas. Your views are important and we would greatly appreciate your participation. (Web: "We are interested in your thoughts about issues of importance to you and people like you in Arkansas. Your views are important and we would greatly appreciate your participation.")

Screener

S1. Our study is interested in the opinions of certain age groups. Could you please tell me your age as of your last birthday? (IN YEARS) [RECORD AGE; TERMINATE IF UNDER AGE 45 OR REFUSED] (Web: "Our study is interested in the opinions of certain age groups. What is your age as of your last birthday?")

%	n=701
0	Under 45 [TERMINATE]
14	45-49
15	50-54
16	55-59
13	60-64
13	65-69
12	70-74
9	75-79
4	80-84
4	85+
0	Refused (Web: "Prefer not to say") [TERMINATE]

S2. What is your 5-digit zip code? _____ [ENTER ZIP CODE; VERIFY MATCH – IF NOT A MATCH TO ARKANSAS OR DON'T KNOW/REFUSED, ASK FOR RESIDENT IN HH; TERMINATE IF NO ONE IN HH IS AGE 45+ RESIDENT OF ARKANSAS] (Web: TERMINATE IF NOT A MATCH)

S4. Are you registered to vote in Arkansas?

%	n=701
89	Yes
10	No
1	Don't know
0	Refused (Web: Do not include this response option)

S5. And did you vote in the November 2016 election?

%	n=701
82	Yes
17	No
2	Don't know (Web: "Don't recall")
<1	Refused (Web: "Prefer not to say")

S6. How likely are you to vote in the November 2020 elections? (READ LIST)

%	n=701
82	Very likely
7	Somewhat likely
2	Not very likely
7	Not likely at all
2	Don't know (VOL)
1	Refused (VOL) (Web: "Prefer not to say")

S3. What is your current employment status? (READ LIST AS NEEDED TO CLARIFY) [CODE RESPONSE]

%	n=701
5	Self-employed full-time
4	Self-employed part-time
25	Employed full-time
4	Employed part-time
4	Unemployed and looking for work
48	Retired and not working at all
11	Or are you not in the labor force for other reasons
<1	Don't know (VOL) (Web: Do not include this response option)
<1	Refused (VOL) (Web: Do not include this response option)

Health

Issues of Importance

I1. Next, I am going to read a list of issues, and I'd like you to please tell me how important each is to you, personally. Is [ITEM] extremely important, very important, somewhat important, not very important, or not important at all to you? [RANDOMIZE ORDER] (Web: "For the following list of issues, please indicate how important each is to you, personally." [MATRIX LAYOUT])

n=701	Extremely important %	Very important %	Somewhat important %	Not very important %	Not at all important %	Don't know %	Refused %
A. Having adequate health insurance coverage	57	37	4	1	1	<1	0
B. Having Medicare benefits available to you in the future	56	37	6	<1	0	<1	0
C. Staying mentally sharp	56	39	4	1	0	0	0
D. Staying physically healthy	49	43	8	0	<1	<1	0
E. Paying for prescription drugs	43	41	9	3	3	1	0
F. Paying for health care expenses, including premiums and co-pays	46	40	10	2	1	1	<1
AI. Developing or maintaining healthy behaviors	39	41	16	2	1	1	0

Caregiving

CARE1. Are you currently providing unpaid help to a relative or friend 18 years or older to help them take care of themselves? This would include doing things for them such as grocery shopping, providing transportation, managing finances, arranging for healthcare or other services, or preparing meals.

%	n=701
31	Yes
69	No
<1	Don't know (Web: Do not include this response option)
0	Refused (Web: Do not include this response option)

CARE1_A. [IF CARE1≠Yes] Have you ever provided this type of unpaid help in the past?

%	n=484
48	Yes
51	No
<1	Don't know (Web: Do not include this response option)
0	Refused (Web: Do not include this response option)

CARE48. If you or a family member needed help in the future with activities like bathing, dressing, or getting out of bed, would you rather have an agency or institution manage care, or have a budget from which you could hire your own caregivers, including family or friends, and possibly purchase goods and services to support the needed care?

%	n=701
74	Prefer self-managed care
16	Prefer agency-managed care
10	Don't know (VOL)
<1	Refused (VOL) (Web: Do not include this response option)

COVID-19

CVD-5. Since the coronavirus outbreak, do you feel more socially isolated, less socially isolated, or do you feel the same?

%	n=701
56	More socially isolated
4	Less socially isolated
38	The same as before the coronavirus outbreak
2	Don't know
0	Refused (Web: Do not include this response option)

Wealth

Issues of Importance

I1. Next, I am going to read a list of issues, and I'd like you to please tell me how important each is to you, personally. Is [ITEM] extremely important, very important, somewhat important, not very important, or not important at all to you? [RANDOMIZE ORDER] (Web: "For the following list of issues, please indicate how important each is to you, personally." [MATRIX LAYOUT])

n=701	Extremely important %	Very important %	Somewhat important %	Not very important %	Not at all important %	Don't know %	Refused %
G. Having adequate Social Security benefits available to you in the future	62	30	6	1	1	1	0
H. Having good employment opportunities in your community	33	36	18	5	7	1	1
I. Protection from age discrimination	34	39	17	6	3	1	0
J. Maintaining relevant job skills and experience	28	29	23	10	9	1	<1
K. [IF S3≠Retired and not working at all] Having enough income or savings to retire (n=368)	65	27	6	1	1	1	0
L. [IF S3=Employed (full-time, part-time), self-employed (full-time, part-time), or unemployed and looking for work] Being able to stop working for pay at the age you want (n=288)	41	40	14	3	1	1	1
M. Protecting yourself against consumer fraud	46	40	11	3	1	<1	0
N. Protecting yourself against unfair financial practices	45	41	10	2	2	1	0
O. Having online security	37	35	16	5	5	2	0
U. Having financial security throughout your life	57	37	5	1	<1	<1	0
V. Having affordable utilities	50	41	7	1	1	<1	0
W. Being able to afford groceries or other household necessities	60	35	4	1	<1	<1	0
AB. Having access to high-speed Internet	28	33	23	7	8	1	0

Retirement Issues

RET13. Many in Arkansas, especially those who work for small businesses, do not have a way to save for retirement at work. One way to help more residents save would be for Arkansas to set up a retirement savings program. The program offers retirement savings workers control, by allowing them to choose whether or not to participate, decide how much to contribute, and take their account with them if they change jobs. Workers save for retirement using pre-tax money automatically taken out of their regular paycheck. The program would be managed as a public-private partnership. Do you support or oppose this program? (Is that strongly or somewhat?) (Web: Do not include 'And is that strongly or somewhat?')

%	n=701
36	Strongly support
28	Somewhat support
19	Neither support nor oppose (VOL)
7	Somewhat oppose
6	Strongly oppose
4	Don't know (Web: Do not include this response option)
<1	Refused (Web: Do not include this response option)

Self

Q1. What do you think is the single most important problem or challenge facing mid-life or older adults as they age? [ENTER VERBATIM RESPONSE] (Web: Large text box, open-end) [CODED OPEN-ENDED RESPONSES]

%	n=701
32	Retirement/ Social Security/ finances/ cost-of-living
26	Access to healthcare (finding insurance, providers, etc.)
21	Health generally/ health problems
7	Healthcare cost (insurance cost, cost for services)
5	COVID-19/ coronavirus/ pandemic
5	Government
3	Prescription drug costs
2	Economy
2	Staying involved/ connected/ contributing to society
1	Employment
1	Not being respected/ accepted
1	Loneliness/ social isolation
1	Assistance/ care at home
<1	Transportation
<1	Keeping up with technology
<1	Housing
<1	Racial justice
<1	Climate change/ environment
0	Nursing home safety
4	Other
4	Don't know/ refused

Issues of Importance

I1. Next, I am going to read a list of issues, and I'd like you to please tell me how important each is to you, personally. Is [ITEM] extremely important, very important, somewhat important, not very important, or not important at all to you? [RANDOMIZE ORDER] (Web: "For the following list of issues, please indicate how important each is to you, personally." [MATRIX LAYOUT])

n=701	Extremely important %	Very important %	Somewhat important %	Not very important %	Not at all important %	Don't know %	Refused %
P. Staying in your own home as you get older	53	35	10	2	0	<1	0
Q. Having high quality long-term care in your community	44	41	11	2	1	1	<1
R. Getting to the places you need to go independently	44	44	10	1	1	1	<1
S. Caring for a loved one	49	38	7	3	3	1	<1
T. Having paid time off to care for yourself or a seriously ill family member	32	32	16	8	9	3	0
X. Having flexibility in your schedule to care for a loved one	37	40	14	5	4	1	0
Y. Having affordable housing options in your community	38	37	15	4	4	1	0
Z. Improvements to Arkansas's long-term care services so fewer residents leave the state	36	36	18	5	3	3	0
AA. Staying in your community as you get older	36	37	18	5	2	1	0

Election Safety

VOTE1. In July, Governor Asa Hutchinson announced that voters may request an absentee ballot and cite concern related to the coronavirus as a reason for being "unavoidably absent" on Election Day. How will you choose to vote on November 3rd, 2020? Will you choose to...? (READ LIST)

%	n=701
68	Go to the polls in person
21	Vote by mail using an absentee ballot
11	Don't know (VOL)
1	Refused (VOL) (Web: Do not include this response option)

Technology

TECH18. Do you have access to high-speed Internet in your home?

(IF NEEDED, READ: High-speed Internet service includes cable Internet service, DSL, Fiber Optic, Satellite, and mobile data plans. Companies that provide these high-speed services include Comcast, Time Warner, Charter, Cox, AT&T, CenturyLink, Verizon DSL, Verizon FIOS, Google Fiber, HughestNet, Viasat, Exede, T-Mobile, Sprint, Verizon Wireless, and AT&T Wireless.)

(Web: Display on page: "High-speed Internet service includes cable Internet service, DSL, Fiber Optic, Satellite, and mobile data plans. Companies that provide these high-speed services include Comcast, Time Warner, Charter, Cox, AT&T, CenturyLink, Verizon DSL, Verizon FIOS, Google Fiber, HughestNet, Viasat, Exede, T-Mobile, Sprint, Verizon Wireless, and AT&T Wireless.")

%	n=701
80	Yes
19	No
1	Don't know
0	Refused (Web: Do not include this response option)

TECH13. Which of these do you do online at least once a week? (READ LIST) [MULTIPLE RESPONSES ALLOWED FOR 1-15]

%	n=701
65	Use social media like Facebook, Pinterest, or Instagram
56	View your bank, credit card, or other financial accounts
55	Email family or friends
52	Read the news online
48	Shop online
47	Watch YouTube videos
46	Pay bills
43	Stream TV shows or movies through a service like Netflix, Amazon Prime, or Hulu
42	Play video or Internet games
31	Video chat with friends or family
19	Access your job or perform job-related tasks
14	Monitor your fitness-related activities such as distance walked, calories burned, etc.
14	Monitor your home through a security or camera system
13	Video chat with a doctor, nurse, or health care provider
9	Monitor your health, such as your vital signs, and send the results to a caregiver or health care provider
13	None of the above
0	Don't know (VOL) (Web: Do not include this response option)
0	Refused (VOL) (Web: Do not include this response option)

TECH1. Which of the following items do you currently have? (READ LIST) [ALLOW MULTIPLE RESPONSES FOR 1-6]

%	n=701
76	Smartphone such as an iPhone or Android
60	Laptop computer or Netbook
44	Desktop computer
42	iPad or other tablet computer
24	E-reader such as a Kindle, Kobo, or Nook
16	Wearable technology device such as a FitBit, Jawbone UP, or Apple Watch
7	I do NOT currently have any of these items
<1	Don't know (VOL) (Web: Do not include this response option)
<1	Refused (VOL) (Web: Do not include this response option)

TECH17. Do you agree or disagree that elected officials in Arkansas should work to ensure that high-speed Internet service is available to underserved populations, such as lower income or remote rural communities in Arkansas? (And is that strongly or somewhat?) (Web: Do not include "And is that strongly or somewhat?")

%	n=701
62	Strongly agree
26	Somewhat agree
5	Somewhat disagree
3	Strongly disagree
4	Don't know
<1	Refused (Web: Do not include this response option)

TECH15. The following are reasons why some people believe that high-speed Internet should be available to everyone. For each, please tell me whether you personally feel it's an important reason or not an important reason to invest in developing high-speed Internet across Arkansas. (Phone: For first three items assigned, "as a reason to invest in developing high-speed Internet across Arkansas" should also be read along with the statement, and re-read as needed for this series of questions.)

(Web: "The following are reasons why some people believe that high-speed Internet should be available to everyone. For each, do you personally feel it's an important reason or not an important reason to invest in developing high-speed Internet across Arkansas?") [RANDOMIZE ORDER]

n=701	Important %	Not important %	Don't know %	Refused %
A. Because rural communities in Arkansas need it in order to thrive economically	80	12	9	<1
B. Because farmers and ranchers in Arkansas need it in order to be competitive	75	15	11	<1
C. Because low-income communities across Arkansas need it in order to thrive economically	79	13	8	<1
D. To ensure older adults in Arkansas, especially those with health challenges, aren't isolated from family and friends	89	8	3	<1
E. To ensure people anywhere in Arkansas can access educational resources such as online courses that would enable them to further their education	89	9	2	<1
F. Because businesses in Arkansas need it to be competitive	80	15	6	<1
G. To ensure people in Arkansas can access healthcare in a timely manner such as 24/7 online healthcare including video chats with doctors	88	8	4	<1

Demographics

D15. Is there a telephone in your home that is currently working and is not a cell phone?

%	n=701
60	Yes
40	No
0	Don't know (Web: Do not include this response option)
0	Refused (Web: Do not include this response option)

D16. Do you personally have a working cell phone?

%	n=701
93	Yes
7	No
0	Don't know (Web: Do not include this response option)
0	Refused (Web: Do not include this response option)

D2. Have you or a family member ever served on active duty in the U.S. Armed Forces, Reserves, or National Guard? [ALLOW MULTIPLE RESPONSES FOR 1-2]

%	n=701
16	Yes, I have
46	Yes, a family member has
40	No
1	Don't know
0	Refused (Web: Do not include this response option)

Thank you for your time so far. I have just a few final questions for classification purposes. All of your responses will be completely confidential. (Web: Do not include)

D3. What is the highest degree or level of school you have completed? (CODE BELOW; READ TO CLARIFY IF NEEDED)

%	n=701
5	0 through 12 th grade (no diploma)
24	High school graduate (or equivalent)
8	Post- high school vocational or technical training
33	Some college (no degree), Associate's degree, 2-year college degree
16	College graduate (4-year degree)
3	Post-graduate study
10	Graduate or professional degrees (Master's degree/ PhD/ Law)
0	Don't know (VOL) (Web: Do not include this response option)
1	Refused (VOL) (Web: Do not include this response option)

D4. How do you identify your gender? (CODE BELOW; READ TO CLARIFY IF NEEDED)

%	n=701
56	Female
44	Male
<1	Other gender identity [SPECIFY]
0	Don't know (VOL)
0	Refused (VOL) (Web: "Prefer not to say")

D5. What is your current marital status? (CODE BELOW; READ TO CLARIFY IF NEEDED)

%	n=701
52	Married
4	Living with a partner
14	Widowed
20	Divorced or separated
9	Never married
<1	Don't know (VOL) (Web: Do not include this response option)
<1	Refused (VOL) (Web: Do not include this response option)

D6. [IF D5=Married or 'Not married, living with a partner'] Are you or your (spouse/partner) currently a member of AARP? [IF D5≠Married or 'Not married, living with a partner'] Are you currently a member of AARP?

%	n=701
29	Yes
69	No
2	Don't know
0	Refused (Web: Do not include this response option)

D8. Which of the following best describes your race? (READ LIST)

%	n=701
84	White
12	Black or African American
2	American Indian or Alaska Native
1	Hispanic/ Latino
<1	Asian
0	Native Hawaiian or other Pacific Islander
0	Some other race [SPECIFY]
0	Multi-race [SPECIFY]
<1	Don't know (VOL)
1	Refused (VOL) (Web: "Prefer not to say")

D9. In general, how would you describe your political views? Would you say you are conservative, moderate, liberal, or something else? (Web: "In general, how would you describe your political views?")

%	n=701
44	Conservative
30	Moderate
16	Liberal
<1	Other [SPECIFY]
6	Don't know
4	Refused (Web: "Prefer not to say")

D10. Are you...? (READ LIST) [ROTATE ORDER]

%	n=701
27	Democrat
37	Republican
27	Independent
1	Progressive
<1	Other [SPECIFY] (VOL)
3	Don't know (VOL)
4	Refused (VOL) (Web: "Prefer not to say")

D11. What income range includes your household's total income from all sources in 2019? (READ LIST)

%	n=701
7	Less than \$10,000
20	\$10,000 to less than \$25,000
27	\$25,000 to less than \$50,000
14	\$50,000 to less than \$75,000
11	\$75,000 to less than \$100,000
8	\$100,000 to less than \$150,000
3	\$150,000 to less than \$200,000
2	\$200,000 or more
9	Refused (VOL) (Web: "Prefer not to say")

D17. What is your primary source of news? (READ LIST) [SINGLE RESPONSE ONLY; RANDOMIZE ORDER OF 1-5]

%	n=701
60	TV
19	Websites
10	Social media like Facebook or Twitter
6	Print newspaper
4	Radio
1	Other [SPECIFY] (VOL)
<1	Don't know (VOL) (Web: Do not include this response option)
<1	Refused (VOL) (Web: Do not include this response option)

D18. What is the best way to inform you about events happening in the community? (READ LIST) [SINGLE RESPONSE ONLY; RANDOMIZE ORDER OF 1-6]

%	n=701
24	Social media like Facebook or Twitter
23	TV
17	Email
15	Local newspaper
10	Phone call
8	Mail
2	Other [SPECIFY] (VOL)
<1	Don't know (VOL) (Web: Do not include this response option)
<1	Refused (VOL) (Web: Do not include this response option)

Thank you very much for participating in this survey.