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Prediction of Domestic Airline Tickets using Machine Learning

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Abstract: Airlines usually keep their price strategies as commercial secrets and information is always asymmetric, it is difficult for ordinary customers to estimate future flight price changes. However, a reasonable prediction can help customers make decisions when to buy air tickets for a lower price. Flight price prediction can be regarded as a typical time series prediction problem. When you give customers a device that can help them save some money, they will pay you back with loyalty, which is priceless. Interesting fact: [Fareboom](#) users started spending twice as much time per session within a month of the release of an airfare price forecasting feature. Considering the features such as departure time, the number of days left for departure and time of the day it will give the best time to buy the ticket. Features are extracted from the collected data to apply Random Forest Machine Learning (ML) model. Then using this information, we are intended to build a system that can help buyers whether to buy a ticket or not. We have used Random Forest Algorithm which is a popular machine learning algorithm that belongs to the supervised learning technique. It can be used for both Classification and Regression problems in ML. It is based on the concept of ensemble learning, which is a process of combining multiple classifiers to solve a complex problem and to improve the performance of the model. With that said, random forests are a strong modelling technique and much more robust than a single decision tree. They aggregate many decision trees to limit over fitting as well as error due to bias and therefore yield useful results. Random forests are a combination of tree predictors such that each tree depends on the values of a random vector sampled independently and with the same distribution for all trees in the forest. The generalization error of a forest of tree classifiers depends on the strength of the individual trees in the forest and the correlation between them.

Keywords: Airline strategies, Airfare price prediction, Airfare changes, Random Forest algorithm, predictive model

I. INTRODUCTION

Since airlines usually keep their price strategies as commercial secrets and information is always asymmetric, it is difficult for ordinary customers to estimate future flight price changes [6]. However, a reasonable prediction can help customers make decisions when to buy air tickets for a lower price. Flight price prediction can be regarded as a typical time series prediction problem [6].

When you give customers a device that can help them save some money, they will pay you back with loyalty, which is priceless [11]. Interesting fact: **Fareboom** users started spending twice as much time per session within a month of the release of an airfare price forecasting feature [11].

We have used random forest algorithm which is a popular machine learning algorithm that belongs to the supervised learning technique. It can be used for both Classification and Regression problems in ML [8]. It is based on the concept of **ensemble learning**, which is a process of combining multiple classifiers to solve a complex problem and to improve the performance of the model. With that said, random forests are a strong modelling technique and much more robust than a single decision tree. They aggregate many decision trees to limit over fitting as well as error due to bias and therefore yield useful results [9].

Random forests are a combination of tree predictors such that each tree depends on the values of a random vector sampled independently and with the same distribution for all trees in the forest [8]. The generalization error for forests converges a.s. to a limit as the number of trees in the forest becomes large. The generalization error of a forest of tree classifiers depends on the strength of the individual trees in the forest and the correlation between them [8].

II. LITERATURE SURVEY

This paper, gathered airfare data from a specific Greek airline corporation (Aegean Airlines) from the web and showed that it is feasible to predict prices for flights based on historical fare data and it uses Regression Tree Algorithm for prediction of airfare [2]. When you give customers advice that can help them save some money, they will pay you back with loyalty, which is priceless [11]. Interesting fact: **Fareboom** users started spending twice as much time per session within a month of the release of an airfare price forecasting feature. This tool continues to grow conversion for our partner [11].

In this paper, Random Forest Algorithm is used for prediction they combined two public datasets (DB1B and T-100) and predicts quarterly average airfare price with an adjusted R squared score of 0.869 and it uses Random Forest Algorithm for prediction [3].

Random forests are a combination of tree predictors such that each tree depends on the values of a random vector sampled independently and with the same distribution for all trees in the forest [8]. The generalization error for forests converges a.s. to a limit as the number of trees in the forest becomes large. The generalization error of a forest of tree classifiers depends on the strength of the individual trees in the forest and the correlation between them [8]. Using a random selection of features to split each node yields error rates that compare favorably to Adaboost (Y. Freund & R. Schapire, *Machine Learning: Proceedings of the Thirteenth International conference*, ***, 148–156), but are more robust with respect to noise. Internal estimates monitor error, strength, and correlation and these are used to show the response to increasing the number of features used in the splitting. Internal estimates are also used to measure variable importance. These ideas are also applicable to regression [8].

Since airlines usually keep their price strategies as commercial secrets and information is always asymmetric, it is difficult for ordinary customers to estimate future flight price changes [6]. However, a reasonable prediction can help customers make decisions when to buy air tickets for a lower price.

Flight price prediction can be regarded as a typical time series prediction problem [6].

This paper not only predicts the airfare but also identify which airfare's features that have the strongest impacts on the airfare changes [5]. It uses Random Forest and Multilayer Perceptron Algorithms [4].

The purpose of the paper is to study the factors which influence the fluctuations in the airfare prices and how they are related to the change in the prices [7]. Then using this information, build a system that can help buyers whether to buy a ticket or not [7].

In this article, we introduce a corresponding new command, `rforest`. We overview the random forest algorithm and illustrate its use with two examples: The first example is a classification problem that predicts whether a credit card holder will default on his or her debt [12]. The second example is a regression problem that predicts the log scaled number of shares of online news articles. We conclude with a discussion that summarizes key points demonstrated in the examples [12].

This paper proposes a novel application based on two public data sources in the domain of air transportation: the Airline Origin and Destination Survey (DB1B) and the Air Carrier Statistics database (T-100). The proposed framework combines the two databases, together with macroeconomic data, and uses machine learning algorithms to model the quarterly average ticket price based on different origin and destination pairs, as known as the market segment. The framework achieves a high prediction accuracy with 0.869 adjusted R squared score on the testing dataset [9].

In this tutorial, I will show you how to use Python to automatically surf a website like Expedia on an hourly basis looking for flights and sending you the best flight rate for a particular route you want every hour straight to your email [10].

III. METHODOLOGY

A. Random Forest Algorithm

Random Forest Algorithm *can* be used for both Classification and Regression problems in ML. Random Forest is a classifier that contains a number of decision trees on various subsets of the given dataset and takes the average to improve the predictive accuracy of that dataset. Instead of relying on one decision tree, the random forest takes the prediction from each tree and based on the majority votes of predictions, and it predicts the final output. The greater number of trees in the forest leads to higher accuracy and prevents the problem of over fitting.

Since the random forest combines multiple trees to predict the class of the dataset, it is possible that some decision trees may predict the correct output, while others may not. But together, all the trees predict the correct output. Therefore, below are two assumptions for a better Random-forest classifier:

- 1) There should be some actual values in the feature variable of the dataset so that the classifier can predict accurate results rather than a guessed result.
- 2) The predictions from each tree must have very low correlations.

Below are some points that explain why we should use the Random Forest algorithm:

- a) It takes less training time as compared to other algorithms.
- b) It predicts output with high accuracy, even for the large dataset it runs efficiently.
- c) It can also maintain accuracy when a large proportion of data is missing.

The below diagram explains the working of the Random Forest algorithm:

Fig 1 Random Forest Algorithm

Random Forest works in two-phase first is to create the random forest by combining N decision tree, and second is to make predictions for each tree created in the first phase.

The Working process can be explained in the below steps and diagram shown above:

- 1) *Step-1:* Select random K data points from the training set.
- 2) *Step-2:* Build the decision trees associated with the selected data points (Subsets).
- 3) *Step-3:* Choose the number N for decision trees that you want to build.
- 4) *Step-4:* Repeat Step 1 & 2.
- 5) *Step-5:* For new data points, find the predictions of each decision tree, and assign the new data points to the category that wins the majority votes.

IV. PROPOSED WORK

The aim of the implementation is to predict the flight ticket price using Random Forest (RF) ML Regression Algorithm. Earlier, many researchers have proposed a model for predicting the tickets based on various machine learning algorithms such as Linear Regression (LR), Support Vector Machines (SVMs), etc. Here we are using random forest algorithm because it gives a good accuracy as compared to other ML algorithms.

The major goals of our new system are as follows:

- A. To design a system that can predict the flight fare so that a buyer can buy a ticket with the minimum fare
- B. To provide lower price of tickets to buyers
- C. To provide buyers best time to buy tickets.

Fig 2 Proposed System Flow Diagram

The Architecture Diagram of our Model is given below. The Diagram shows sequence of processes that are used to build our model. There are five different steps to perform for model development. Start from collecting the required dataset for the system then, perform the remaining steps as shown in figure below.

Fig 3 Architecture Diagram

V. IMPLEMENTATION

A. Dataset

We are using the dataset which consist of flight tickets for various airlines between the months of March and June of 2019 and between various cities. Size of training set: 10683 records and Size of test set: 2671 records.

	A	B	C	D	E	F	G	H	I	J	K
1	Airline	Time_of_Journey	Source	Destination	Route	Dep_Time	Arrival_Time	Duration	Total_Stops	Additional_Info	Price
2	IndiGo	24/03/2019	Banglore	New Delhi	BLR → DEL	22:20	01:10 22	2h 50m	non-stop	No info	3897
3	Air India	1/05/2019	Kolkata	Banglore	CCU → IXF	05:50	13:15	7h 25m	2 stops	No info	7662
4	Jet Airway	9/06/2019	Delhi	Cochin	DEL → LKO	09:25	04:25 10	19h	2 stops	No info	13882
5	IndiGo	12/05/2019	Kolkata	Banglore	CCU → NA	18:05	23:30	5h 25m	1 stop	No info	6218
6	IndiGo	01/03/2019	Banglore	New Delhi	BLR → NA	16:50	21:35	4h 45m	1 stop	No info	13302
7	SpiceJet	24/06/2019	Kolkata	Banglore	CCU → BLI	09:00	11:25	2h 25m	non-stop	No info	3873
8	Jet Airway	12/03/2019	Banglore	New Delhi	BLR → BOI	18:55	10:25 13	15h 30m	1 stop	In-flight m	11087
9	Jet Airway	01/03/2019	Banglore	New Delhi	BLR → BOI	08:00	05:05 02	21h 5m	1 stop	No info	22270
10	Jet Airway	12/03/2019	Banglore	New Delhi	BLR → BOI	08:55	10:25 13	25h 30m	1 stop	In-flight m	11087
11	Multiple c	27/05/2019	Delhi	Cochin	DEL → BO	11:25	19:15	7h 50m	1 stop	No info	8625
12	Air India	1/06/2019	Delhi	Cochin	DEL → BLF	09:45	23:00	13h 15m	1 stop	No info	8907
13	IndiGo	18/04/2019	Kolkata	Banglore	CCU → BLI	20:20	22:55	2h 35m	non-stop	No info	4174
14	Air India	24/06/2019	Chennai	Kolkata	MAA → CC	11:40	13:55	2h 15m	non-stop	No info	4667
15	Jet Airway	9/05/2019	Kolkata	Banglore	CCU → BO	21:10	09:20 10	12h 10m	1 stop	In-flight m	9663
16	IndiGo	24/04/2019	Kolkata	Banglore	CCU → BLI	17:15	19:50	2h 35m	non-stop	No info	4804
17	Air India	3/03/2019	Delhi	Cochin	DEL → AM	16:40	19:15 04	26h 35m	2 stops	No info	14011
18	SpiceJet	15/04/2019	Delhi	Cochin	DEL → PNI	08:45	13:15	4h 30m	1 stop	No info	5830
19	Jet Airway	12/06/2019	Delhi	Cochin	DEL → BO	14:00	12:35 13	22h 35m	1 stop	In-flight m	10262
20	Air India	12/06/2019	Delhi	Cochin	DEL → CC	20:15	19:15 13	23h	2 stops	No info	13381
21	Jet Airway	27/05/2019	Delhi	Cochin	DEL → BO	16:00	12:35 28	20h 35m	1 stop	In-flight m	12898

Fig 4 Dataset

B. Data Pre-Processing

Before building model, the data should be properly preprocessed and converted to quality, clean data even the resulting machine learning model will be of great quality. The data pre-processing includes three main parts that is data integration, data cleaning, data transformation. In data integration the data collected from various sources are integrated. In data cleaning process the data containing the null values, unnecessary rows with null values are being cleared. The data transformation includes the feature scaling, categorical data, etc to set the certain range of data.

A good data preprocessing in machine learning is the most important factor that can make a difference between a good model and a poor machine learning model. So, we need to do pre-process the data to get the perfect accuracy.

```
23 # As Airline is Nominal Categorical data we will perform OneHotEncoding
Airline = train_data[["Airline"]]
Airline = pd.get_dummies(Airline, drop_first= True)
Airline.head()
```

	Airline_Air India	Airline_GoAir	Airline_IndiGo	Airline_Jet Airways	Airline_Jet Airways Business	Airline_Multiple carriers	Airline_Multiple carriers Premium economy	Airline_SpiceJet	Airline_Trujet	Air
0	0	0	1	0	0	0	0	0	0	0
1	1	0	0	0	0	0	0	0	0	0
2	0	0	0	1	0	0	0	0	0	0
3	0	0	1	0	0	0	0	0	0	0
4	0	0	1	0	0	0	0	0	0	0

Fig 5 Pre-processing

C. Feature Extraction

In this the features which are provided in data set are converted into the its easier form that is it means transforming raw data into a feature vector which helps in building the model. Making the data or the feature in its easier format would help to train the our model easily also it provides the a good accuracy rate.

```
9 train_data["Journey_day"] = pd.to_datetime(train_data.Date_of_Journey, format="%d/%m/%Y").dt.day
10 train_data["Journey_month"] = pd.to_datetime(train_data["Date_of_Journey"], format = "%d/%m/%Y").dt.month
11 train_data.head()
```

y	Source	Destination	Route	Dep_Time	Arrival_Time	Duration	Total_Stops	Additional_Info	Price	Journey_day	Journey_month
	Banglore	New Delhi	BLR → DEL	22:20	01:10 22 Mar	2h 50m	non-stop	No info	3897	24	3
	Kolkata	Banglore	CCU → IXR → BBI → BLR	05:50	13:15	7h 25m	2 stops	No info	7662	1	5
			DEL → LKO								

Fig 6 Feature Extraction

D. Feature Selection

In the feature selection, we can find out the best feature which will contribute and have good relation with target variable. Some of the feature selection methods are Heatmap, FeatureImportances, selectKbest. In this we can find out which feature of data is independent and dependent, also to find out which feature contains the most importance we can do this by using the Extra tree Regressor.

```
48 # Important feature using ExtraTreesRegressor

from sklearn.ensemble import ExtraTreesRegressor
selection = ExtraTreesRegressor()
selection.fit(X, y)

48 ExtraTreesRegressor(bootstrap=False, ccp_alpha=0.0, criterion='mse',
                        max_depth=None, max_features='auto', max_leaf_nodes=None,
                        max_samples=None, min_impurity_decrease=0.0,
                        min_impurity_split=None, min_samples_leaf=1,
                        min_samples_split=2, min_weight_fraction_leaf=0.0,
                        n_estimators=100, n_jobs=None, oob_score=False,
                        random_state=None, verbose=0, warm_start=False)

49 print(selection.feature_importances_)

[1.95434120e-01 1.44021586e-01 5.38555703e-02 2.40539410e-02
 2.17430940e-02 2.73470116e-02 1.96095029e-02 1.27500039e-01
 1.74337150e-02 1.06741541e-02 1.87128973e-03 1.65718507e-02
 1.51364596e-01 6.81637760e-02 1.89902192e-02 8.47326514e-04
 3.10615675e-03 1.08644888e-04 5.29446496e-03 9.35369428e-05
 6.27777871e-04 1.23137157e-02 3.24867396e-03 8.91085147e-03
 1.41174133e-02 1.95895945e-02 7.68279226e-03 4.01014841e-04
 2.50235698e-02]
```

Fig 7 Feature selection

Following shows the visual representation of feature's importance

Fig 8 Feature's importance

E. Fitting the Model

For fitting of the model we split dataset into train and test set in order to prediction. After splitting, you will train the model on the training set and perform the predictions on the test set. After training, check the accuracy using actual and predicted values. Once the training of the model is done, we can store that model using pickle file so that we can reuse it again. Thus, you can predict the price.

```
51 from sklearn.model_selection import train_test_split
X_train, X_test, y_train, y_test = train_test_split(X, y, test_size = 0.2, random_state = 42)

52 from sklearn.ensemble import RandomForestRegressor
reg_rf = RandomForestRegressor()
reg_rf.fit(X_train, y_train)

53 RandomForestRegressor(bootstrap=True, ccp_alpha=0.0, criterion='mse',
max_depth=None, max_features='auto', max_leaf_nodes=None,
max_samples=None, min_impurity_decrease=0.0,
min_impurity_split=None, min_samples_leaf=1,
```

Fig 9 Training of model

```
62 import pickle
# open a file, where you want to store the data
file = open('flight_rf.pkl', 'wb')

# dump information to that file
pickle.dump(reg_rf, file)

63 model = open('flight_price_rf.pkl', 'rb')
forest = pickle.load(model)

64 y_prediction = forest.predict(X_test)

65 metrics.r2_score(y_test, y_prediction)
66 0.8117443234361064
```

Fig 10 Fitting the Model into Pickle File

VI. RESULTS

Following shows the output of our system:

A. This is the UI of our Project

Fig 11 UI for system

B. In this user have to enter valid details like destination, source, etc to get the flight ticket price.

Fig 12 UI for system

C. After entering the details, the user will get to know the predicted flight ticket price for a particular destination and source for a particular time or date according to the user's convenience.

Fig 13. Final output

VII. CONCLUSIONS

The various machine learning algorithms such as Linear Regression (LR), Decision Tree, Support Vector Machine (SVM), K-Nearest Neighbors, etc are used in the previous systems for predicting the flight ticket price. In our ML based system, we used the Random Forest Algorithm which gives more accuracy in predicting the airfare. Features such as departure time, the number of days left for departure and time of the day, etc will be used for predicting the flight ticket price.

This system also helps the customers to buy the flight ticket at lower price. The system is easy to use and it gives more accuracy in prediction. Also, the time required for prediction is less and which helps the customers to get price quickly. This saves the time of the customers. Also, getting the flight ticket price in advance will help the customer in decision making whether to buy the ticket or not according to their convenience.

Hence our model gives the accuracy of 81% for prediction. We implemented Hyperparameter Tuning to increase the accuracy of our model. We have created a web application for predicting the airfare. In future we will implement mobile application for the same and we will add other solutions such as Hotels, Airport conditions, etc... In future, we will collect more data to increase the accuracy of our model.

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