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| **PONE-D-19-04032\_Data dictionary** |
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| **Phone trial** |
| **Variable name** | **Labels** |
| culturalgroup | 1=Arabic2=Italian |
| intervention | 1=Usual care2=Phone call in language |
| OUTCOME\_Y | 0=Did not book within 14 days1=Booked within 14 days |
| CULTURALGROUP\_1 | 0=Italian1=Arabic |
| CULTURALGROUP\_2 | 0=Arabic1=Italian |
| INTERVENTION\_1 | 0=Usual care1= Phone call in language |
| INTERVENTION\_2 | 0= Phone call in language1=Usual care |

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| **Letters in language trial** |
| **Variable name** | **Labels** |
| culturalgroup | 1=Arabic2=Italian |
| intervention | 1=Letter in language2=Usual care |
| OUTCOME\_Y | 0=Did not book within 14 days1=Booked within 14 days |
| CULTURALGROUP\_1 | 0=Italian1=Arabic |
| CULTURALGROUP\_2 | 0=Arabic1=Italian |
| INTERVENTION\_1 | 0=Usual care1= Letter in language |
| INTERVENTION\_2 | 0= Letter in language1=Usual care |