## **Supplementary material**

Table 4(c). Anisotropic displacement factors  $(\mathring{A}^2)$ 

Atom	$U_{11}$	$U_{22}$	$U_{33}$	$U_{12}$	$U_{13}$	$U_{23}$
Ca1 <sup>0</sup>	0.00936(4)	0.00981(4)	0.00691(4)	0.0	0.0	0.00090(4)
Al1 <sup>0</sup>	0.00633(4)	$U_{11}$	$U_{11}$	-0.000145(19)	$U_{12}$	$U_{12}$
Al2 <sup>0</sup>	0.00774(5)	0.00488(5)	$U_{11}$	0.0	0.0	0.0
O1 <sup>0</sup>	0.01081(8)	0.01258(9)	0.01128(7)	-0.00569(8)	0.00251(7)	-0.00328(6)
$O2^0$	0.01011(8)	$U_{11}$	$U_{11}$	-0.00174(6)	$U_{12}$	$U_{12}$
Ca1b <sup>0</sup>	0.0176(4)	0.0113(3)	0.0094(2)	0.0	0.0	0.0000(2)

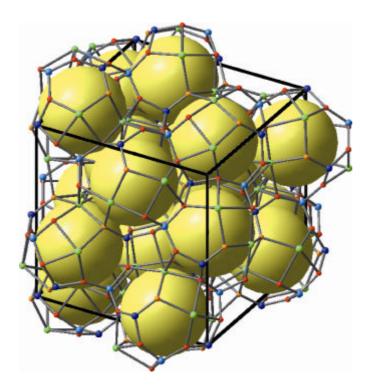
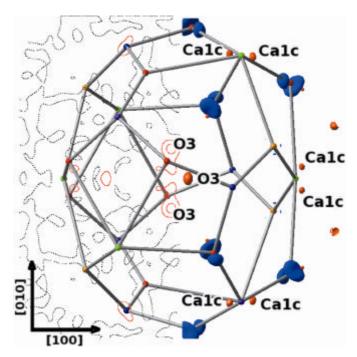
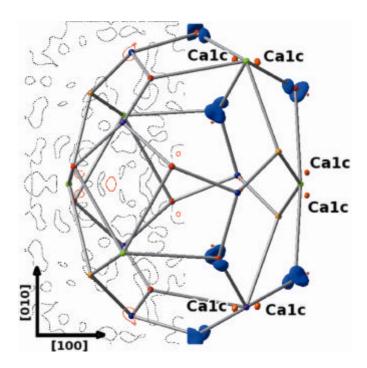


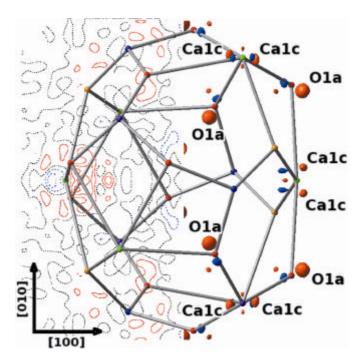
Figure 9 Crystal structure of C12A7 (OK)



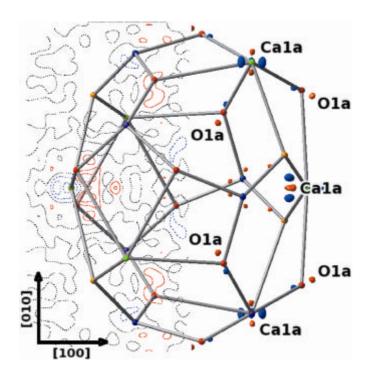
**Figure 10** Difference density after Refinement C. Contours at 0.5 eÅ<sup>-3</sup>. Equi-density surface at  $\pm 1.0$  eÅ<sup>-3</sup>.



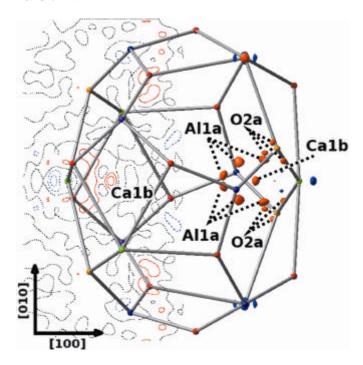
**Figure 11** Difference density after Refinement D. Contours at  $0.5 \text{ eÅ}^{-3}$ . Equi-density surface at  $\pm 1.0 \text{ eÅ}^{-3}$ .



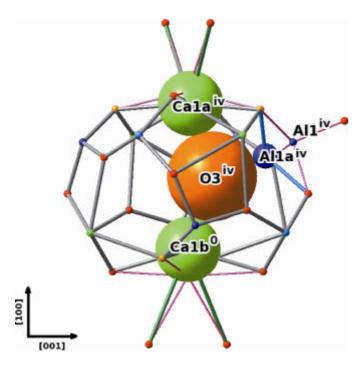
**Figure 12** Difference density after Refinement E. Contours at  $0.2 \text{ eÅ}^{-3}$  and equi-density surface at  $\pm 0.55 \text{ eÅ}^{-3}$ .



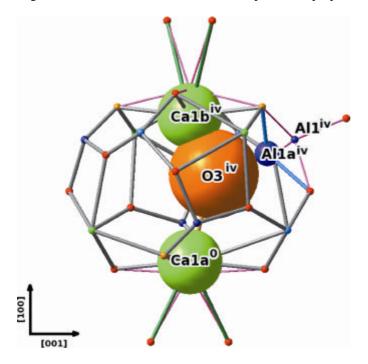
**Figure 13** Difference density after Refinement G. Contours at  $0.2 \text{ eÅ}^{-3}$  and equi-density surface at  $\pm 0.45 \text{ eÅ}^{-3}$ .



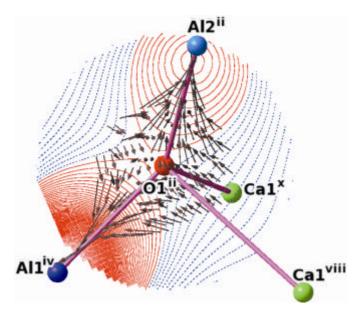
**Figure 14** Difference density after Refinement H. Contours at  $0.2 \text{ eÅ}^{-3}$  and equi-density surface at  $\pm 0.37 \text{ eÅ}^{-3}$ .



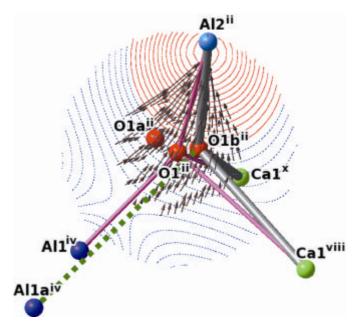
**Figure 15** Possible arrangement of the displaced Ca1 ions in the occupied cage. Ca1 ions and O3 aligned as Ca1a<sup>iv</sup>-O3<sup>iv</sup>-Ca1b<sup>0</sup>. Radii of the spheres are proportional to the ionic radii.



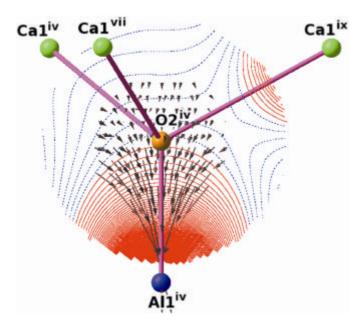
**Figure 16** Possible arrangements of Ca1 ions in the occupied cage. Ca1 ions and O3 aligned as Ca1b<sup>iv</sup>-O3<sup>iv</sup>-Ca1a<sup>0</sup>. Radii of the spheres are proportional to the ionic radii.



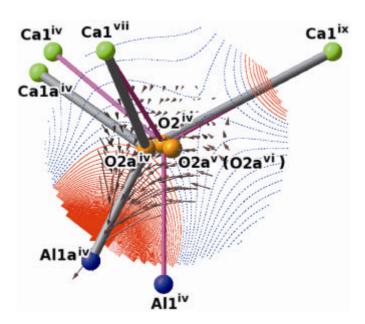
**Figure 17** Potential on the plane of Al1<sup>iv</sup>, O1<sup>ii</sup> and O1b<sup>ii</sup> around O1<sup>ii</sup> in the vacant cage. The potential at O1<sup>ii</sup> is subtracted from each point in the figure, and contours are as in Fig.5.



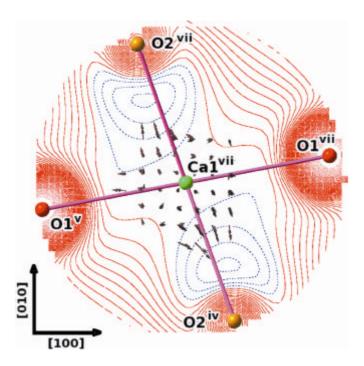
**Figure 18** Potential on the plane of All<sup>iv</sup>, Ol<sup>ii</sup> and Olb<sup>ii</sup> around Olb<sup>ii</sup> in the occupied cage. The potential at Ol<sup>ii</sup> is subtracted from each point in the figure, and contours are as in Fig.5.



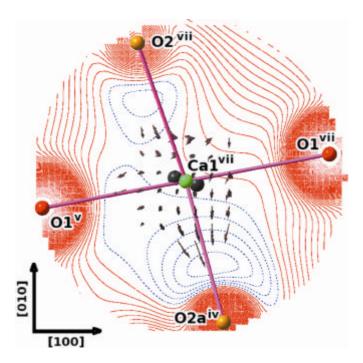
**Figure 19** Potential around O2<sup>iv</sup> on the plane of Al1<sup>iv</sup>, O2<sup>iv</sup> and O2a<sup>iv</sup> in the vacant cage. The potential at O2<sup>iv</sup> is subtracted. Contours are as in Fig.5. O2a<sup>vi</sup> is behind O2a<sup>v</sup>.



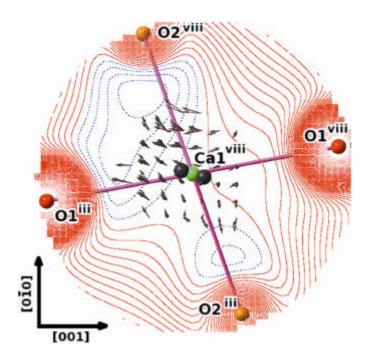
**Figure 20** Potential around  $O2^{iv}$  on the plane of  $A11^{iv}$ ,  $O2^{iv}$  and  $O2a^{iv}$  in the occupied cage. The potential at  $O2^{iv}$  is subtracted. Contours are as in Fig.5.  $O2a^{vi}$  is behind  $O2a^{v}$ .



**Figure 21** Potential on the plane perpendicular to the two-fold axis including the Ca ion at the centre around  $Ca1^{vii}$  in the vacant cage. Potential at Ca ion is normalized to be zero. Contours are as in Fig.5. Ca1c ions are added as dark brown balls.



**Figure 22** Potential on the plane perpendicular to the two-fold axis including the Ca ion at the centre around Ca1<sup>vii</sup> in the occupied cage. Potential at Ca ion is normalized to be zero. Contours are as in Fig. 5



**Figure 23** Potential on the plane perpendicular to the two-fold axis including the Ca ion at the centre around  $Ca1^{viii}$  in the occupied cage. Potential at Ca ion is normalized to be zero. Contours are as in Fig.5.